



# My VA Health Secure Messaging

The Captain James A. Lovell Federal Health Care Center (Lovell FHCC) implemented the Federal Electronic Health Record on March 9, 2024. Veteran patients managing their Lovell FHCC health care online now use the My VA Health patient portal, instead of My HealtheVet. Secure Messaging in the new My VA Health patient portal is one of the most significant changes when compared to My HealtheVet.

**If you have not had an appointment at Lovell FHCC since March 9, you will not be able to directly message your primary care provider through My VA Health's Secure Messaging feature.**

Secure messaging is relationship based in the system, meaning you'll be able to directly message your primary care provider after your next appointment with them. Until your appointment, you can message your primary care team in My VA Health.

The primary care team names are set up in a standardized format and will remain consistent. If you're unable to locate your primary care provider in Secure Messaging, please locate your primary care team's name in the drop-down menu to select your team. It is important to send your message to **your** primary care team if you need to send a message to your provider.

Please find your primary care team name and make a note for future reference, each name will begin with "FHCC VA Team" in My VA Health.

## **Lovell FHCC Main Hospital**

3001 Green Bay Road  
North Chicago, IL 60064  
847-688-1900

### *Blue Clinic*

- Primary Care Blue 1 – Dr. Saji Oommen
- Primary Care Blue 2 – Dr. Ravinder Nath
- Primary Care Blue 5 – Dr. Ashwin Uttam
- Primary Care Blue 6 – Dr. Rajyalakshmi Gannu

### *Gold Clinic*

- Primary Care Gold 2 – Dr. Margarita Etingen
- Primary Care Gold 3 – Dr. Joseph Nano
- Primary Care Gold 4 – Dr. Mamata Ravipati
- Primary Care Gold 5 – Dr. William Cotter
- Spinal Cord Injury & Disorders - Dr. William Cotter

### *Green Clinic*

- Primary Care Green 1 – Dr. Veronica Shivachi
- Primary Care Green 2 – Dr. Michael Guerrero
- Primary Care Green 3 – Dr. Julia Kizhner
- Primary Care Green 5 – Dr. Syeeda Iftikhar
- Primary Care Green 6 – Dr. Praveen Mehta

### *Women's Health*

- PACT Women's Health 1 - Dr. Lolichandra Kadiyala
- PACT Women's Health 2 - Dr. Annu Mehta

### **Evanston VA Clinic**

1942 Dempster Street  
Evanston, IL 60202  
847-869-6315

- Evanston Primary Care 1 - Dr. Jincy Joseph
- Evanston Primary Care 2 - Dr. Farzana Iqbal

### **Kenosha VA Clinic**

8207 22nd Avenue  
Kenosha, WI 53143  
262-653-9286

- Kenosha Primary Care 1 - Dr. Shazia Mirza
- Kenosha Primary Care 2 - Dr. Gladys Hollant

### **McHenry VA Clinic**

3715 Municipal Drive  
McHenry, IL 60050  
815-759-2306

- McHenry Primary Care 1 - Dr. Vivek Kantayya
- McHenry Primary Care 2 - Dr. Boguslaw Bonczak
- McHenry Primary Care 4 - Dr. Hosam Zakariya
- McHenry Primary Care 5 - Dr. Patricia Sias

To stay updated on information about the Captain James A. Lovell Federal Health Care Center, [visit our website](#), subscribe to [The Launch](#) (monthly newsletter) and follow our social media pages: [Facebook](#), [X \(formerly Twitter\)](#) and [Instagram](#).

Keep your email and other contact information up to date in all VA portals and DEERS. If you have questions about the My VA Health patient portal, the My VA Health support line is available 24/7, year-round. Call 888-444-6982. You can also reach out to our My VA Health Coordinator, Kayla Stern, at 224-610-8281.