



# Speak to the Director

**Instructions:**

- 1) Save this document to your computer.
- 2) Once you've saved it to your computer, open the document from your computer.
- 3) Fill out all the information you'd like to provide.
- 4) Click the "Submit/Send" button at the bottom right - this will open your e-mail system used by your computer.
- 5) When you click "send" from your e-mail, the document will be sent.

Thank you for your feedback, and thank you for choosing Dole VA for your care.

Since its opening in 1933, the Robert J. Dole VA Medical Center has been here to serve Kansas Veterans. It is our highest goal to ensure our Veterans receive world-class care in a safe, friendly environment.

The goal of our Speak to the Director initiative is two-fold.

First, if we did not provide outstanding customer service, we want to know so we can work together to fix the problem. You deserve nothing less than excellence every time you visit us. With your feedback, we can ensure that happens.

Second, if we have provided you with great customer service, we want to know about it. Your honest feedback will be used to acknowledge our great employees for a job well done.

## Tell me about your experience at Dole VA.

## Tell me a bit about yourself

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Date of Visit: \_\_\_\_\_

Would you like someone to get back with you about your experience at Dole VA?

YES

NO

May we share your story with your name on the official Robert J. Dole VA Medical Center Facebook Page?

YES

NO

**SUBMIT / SEND »**