

APPENDIX A: ABBREVIATIONS AND ACRONYMS

Acronym	Definition
ADA	Anti-Deficiency Act
ADUSH	Assistant Deputy Under Secretary for Health
AFR	Agency Financial Report
AI	Artificial Intelligence
AMO	Appeals Management Office
AR	Accounts Receivable
BOA	Basic Ordering Agreements
BOC	Bills of Collection
BTP	Beneficiary Travel Program
BTSSS	Beneficiary Travel Self-Service System
C&P	Compensation and Pension
CAATS	Centralized Automated Accounting Transaction System
CAIVRS	Credit Alert Verification Reporting System
CARS	Central Accounting and Reporting System
CBOC	Community Based Outpatient Clinic
CFO	Chief Financial Officer
CFS	Consolidated Financial Statements
CHAMPVA	Civilian Health and Medical Program of the Department of Veterans Affairs
CI	Office of Clinical Integration
CIH	Complimentary and Integrative Health
CMA	Computer Matching Agreements
CMS	Centers for Medicare and Medicaid Services
COLA	Cost of Living Adjustment
COTS	Commercial Off-the-Shelf

Acronym	Definition
CPI	Consumer Price Index
CPRS	Computerized Patient Record System
CSEMO	Corporate Senior Executive Management Office
CSO	Commissioner's Standard Ordinary
CSP	Cooperative Studies Program
CSRS	Civil Service Retirement System
CY	Calendar Year
DATA Act	Digital Accountability and Transparency Act of 2014
DMC	Debt Management Center
DMF	Death Master File
DNP	Do Not Pay
DoD	Department of Defense
DOL	Department of Labor
DPI	Department of Program Integrity
DRC	Decision Ready Claims
DSS	Document Storage Systems, Inc.
eCMS	Electronic Contract Management System
ECSP	Enterprise Cybersecurity Program
EEO	Equal Employment Opportunity
EFT	Electronic Funds Transfer
E-GOV	Electronic Government
EHR	Electronic Health Record
ELC	Executive Leadership Council
ELICA	Entity-Level Internal Controls Assessment
EP	End Product
ERM	Enterprise Risk Management

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Acronym	Definition
ERM FIP	ERM Framework & Implementation Plan
ETS2	E-Gov Travel Service 2
EUL	Enhanced-Use Lease
FAR	Federal Acquisition Regulations
FASAB	Federal Accounting Standards Advisory Board
FBE	File Bank Extraction
FBCS	Fee Basis Claims System
FBWT	Fund Balance with Treasury
FCA	Facility Condition Assessment
FECA	Federal Employees' Compensation Act
FERS	Federal Employees Retirement System
FFMIA	Federal Financial Management Improvement Act
FFS	Federal Financial System
FISMA	Federal Information Security Management Act
FMBT	Financial Management Business Transformation
FMFIA	Federal Managers' Financial Integrity Act
FMS	Financial Management System
FSC	Financial Services Center
FSSP	Federal Shared Service Provider
FTI	Federal Tax Information
FY	Fiscal Year
FWA	Fraud, Waste, and Abuse
GAAP	Generally Accepted Accounting Principles
GAO	Government Accountability Office
GEC	Geriatrics and Extended Care
GIP	Generic Inventory Package

Acronym	Definition
GONE Act	Grants Oversight and New Efficiency Act
GTAS	Government-wide Treasury Account Symbol Adjusted Trial Balance System
GSA	General Services Administration
HLTI	Healthcare Leadership Talent Institute
HR	Human Resources
HRA	Human Resources & Administration
HRIS	Human Resources Information Service
I CARE	Integrity, Commitment, Advocacy, Respect, and Excellence
ICC	Incident Command Center
IFCAP	Integrated Funds Distribution, Control Point Activity, Accounting, and Procurement System
IGCE	Independent Government Cost Estimate
IP	Improper Payments
IPERA	Improper Payments Elimination and Recovery Act
IPPS	Invoice Payment Processing System
IPRO	Improper Payments Remediation and Oversight
IRS	Internal Revenue Service
IT	Information Technology
ITF	Intent to File
IVM	Income Verification Match
LEIE	List of Excluded Individuals/Entities
LGY	Loan Guaranty Service
LTS	Long-Term Solution
MCCF	Medical Care Collections Fund

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Acronym	Definition
MCD	Medical Center Directors
MDE	Mandatory Disability Examination
MinX	Management Information Exchange
MS CICPO	Member Services' Compliance and Internal Controls Program Office
NAC	National Acquisition Center
NCA	National Cemetery Administration
NOD	Notice of Disagreement
NSLI	National Service Life Insurance
NWQ	National Work Queue
OA	Occupancy Agreements
OALC	Office of Acquisition, Logistics, and Construction
OCC	Office of Community Care
OCR	Office of Contract Review
OEI	Office of Enterprise Integration
OEND	Overdose Education and Naloxone Distribution
OF	Office of Finance
OHRM	Office of Human Resources Management
OIC	Office of Internal Controls
OIG	Office of Inspector General
OI&T	Office of Information and Technology
OM	Office of Management
OMB	Office of Management and Budget
OPM	Office of Personnel Management
OPPS	Outpatient Prospective Payment System
OSI	Opioid Safety Initiative
P&LO	Procurement and Logistics Office

Acronym	Definition
PAID	Personnel and Accounting Integrated Data
PC3	Patient Centered Community Care
PCM	Plexis Claims Manager
PDMP	Prescription Drug Monitoring Program
PIT	Program Integrity Tool
P.L.	Public Law
PMC	Pension Management Center
POC	Points of Contact
PP&E	Property, Plant & Equipment
PPA	Prompt Payment Act
PRO	Payer Relations Office
PSAS	Prosthetic and Sensory Aids Service
PTSD	Post-Traumatic Stress Disorder
QIT	Quality Inspection Tool
QMS	Quality Management System
R&D	Research and Development
RBPS	Rules-Based Processing System
REFDOC	Referral Documentation
REMIC	Real Estate Mortgage Investment Conduits
RO	Regional Office
RSI	Required Supplementary Information
RTF	Reduce the Footprint
RVSR	Rating Veterans Service Representative
S-DVI	Service-Disabled Veterans Insurance
SAC	Strategic Acquisition Center
SAM	System for Award Management
SAO	Senior Accountable Officials
SBR	Statement of Budgetary Resources

APPENDIX A: ABBREVIATIONS AND ACRONYMS

Acronym	Definition
SDS	Same-Day Service
SECVA	Secretary of Veterans Affairs
SFFAS	Statement of Federal Financial Accounting Standards
SGLI	Servicemembers' Group Life Insurance
SMC	Special Monthly Compensation
SOP	Standard Operating Procedures
SSA	Social Security Administration
TBI	Traumatic Brain Injury
TDPR	Top Potential Duplicate Report
TDY	Temporary Duty
TNC	Treasury Nominal Coupon-Issue
TOP	Treasury Offset Program
TSGLI	Servicemembers' Group Life Insurance Traumatic Injury Protection
UEXB	Unusual or Excessive Burden
USGLI	United States Government Life Insurance
USSGL	U.S. Standard General Ledger
U.S.C.	United States Code
VA	Veterans Affairs
VAAR	VA Acquisition Regulation
VACO	VA Central Office
VAMC	VA Medical Center
VARO	VA Regional Office
VATAS	VA Time and Attendance System
VBA	Veterans Benefits Administration
VBM	Valuation Basic Male
VBMS	Veterans Benefits Management System
VCL	Veterans Crisis Line
VCP	Veterans Choice Program
VCS	Veterans Canteen Service

Acronym	Definition
VGLI	Veteran's Group Life Insurance
VHA	Veterans Health Administration
VI&I	Veterans' Insurance & Indemnities
VISN	Veterans Integrated Service Network
VistA	Veterans Information System and Technology Architecture
VMLI	Veterans' Mortgage Life Insurance
VR&E	Vocational Rehabilitation and Employment
VRI	Veterans Reopened Insurance
VSC	Veterans Service Center
VSLI	Veterans Special Life Insurance
VSO	Veterans Service Organization
WIP	Work-in-Process

APPENDIX B: VA ONLINE

<i>What Information Do You Need?</i>	<i>Website</i>
Veterans' Home Page	www.vets.gov
VA's Home Page	www.va.gov
VA's AFR Submission and Strategic Plans	www.va.gov/performance
VA's Budget Submission	www.va.gov/budget/products.asp
Health Care in VA	www1.va.gov/health/index.asp
Managing My Health as a Veteran	www.myhealth.va.gov
Medical Research in VA	www.research.va.gov
Clinical Training Opportunities and Education Affiliates	www.va.gov/oa
Office of Rural Health	www.ruralhealth.va.gov
Public Health	www.publichealth.va.gov
Health Promotion and Disease Prevention	www.prevention.va.gov/
Employment	www.vaforvets.va.gov
VA Benefits	www.benefits.va.gov
Education Benefits for Veterans	www.qibill.va.gov
Insurance for Servicemembers and Veterans	www.benefits.va.gov/insurance
Vocational Rehabilitation and Employment	www.benefits.va.gov/vocrehab
Disability Compensation for Veterans	www.benefits.va.gov/compensation/
Pension Information for Veterans and Survivors	www.benefits.va.gov/pension
Educational and Vocational Counseling	www.benefits.va.gov/vocrehab/edu_voc_counseling.asp
Dependent and Survivor Benefits	www.va.gov/opa/persona/dependent_survivor.asp
Dependency and Indemnity Compensation	www.benefits.va.gov/COMPENSATION/types-dependency_and_indemnity.asp
Home Loans	www.benefits.va.gov/homeloans/index.asp
eBenefits	www.ebenefits.va.gov
Vow to Hire Heroes	www.benefits.va.gov/vow
Burial and Memorial Benefits for Veterans	www.cem.va.gov

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Opportunities for Veteran-Owned Small Businesses	www.va.gov/OSDBU/index.asp
Minority Veterans	www.va.gov/centerforminorityVeterans/
Women Veterans	www.va.gov/womenvet
Survivors Assistance	www.va.gov/survivors
Operations, Security and Preparedness	www.osp.va.gov
Recently Published VA Regulations	www.va.gov/ORPM/
VA's Social Media Sites	www.va.gov/opa/SocialMedia.asp
Human Resources and Administration	www.vacareers.va.gov/veterans
Reports, Surveys, or Statistics Regarding the Veteran Population	www.va.gov/vetdata/
Freedom of Information Act	www.oprm.va.gov/foia/
Privacy Policy Information	www.va.gov/privacy/
VA Directives and Handbooks	www.va.gov/vapubs/
Green VA	www.green.va.gov
Center for Faith-based and Neighborhood Partnerships	www.va.gov/cfbnpartnerships/
Homelessness Info	www.va.gov/homeless/



On Monday, May 8, 2017, the 72nd anniversary of VE Day, Victory in Europe, was commemorated around the world and in Washington, DC at the National World War II Memorial, hosted by the Friends of the National World War II Memorial and the National Park Service. The official party, including World War II Veterans from the DC area and from Honor Flight Northern Colorado, laid 12 wreaths before the Freedom Wall containing the 4,048 gold stars, each representing 100 Americans who died in the war.