APPENDIX A: ABBREVIATIONS AND ACRONYMS

Acronym	Definition
ADUSH	Assistant Deputy Under Secretary for Health
ADUSH/CC	Assistant Deputy Under Secretary for Health for Community Care
AES	All Employee Survey
AFR	Agency Financial Report
AMA	Veterans Appeals Improvement and Modernization Act of 2017
APP&R	Annual Performance Plan and Report
BAR	Budget and Accrual Reconciliation
BOC	Bills of Collection
BOP	Bureau of Prisons
BTSSS	Beneficiary Travel Self-Service System
C&P	Compensation and Pension
CAATS	Centralized Automated Accounting Transaction System
CAD	Compliance Audit Division
CAIVRS	Credit Alert Verification Reporting System
CAP	Corrective Action Plan
CAVC	Court of Appeals for Veterans Claims
CBOC	Community Based Outpatient Clinics
CCN	Community Care Network
CDA	Contract Dispute Acts
COE	Certificates of Eligibility
CFO	Chief Financial Officer
CFR	Code of Federal Regulations
CHAMPVA	Civilian Health and Medical Program of the Department of Veterans Affairs
CHIP	Comprehensive Healthcare Inspection Program
CMA	Computer Matching Agreements

Acronym	Definition
CMS	Centers for Medicare and Medicaid Services
COLA	Cost-of-Living Adjustment
CPI	Consumer Price Index
CPRS	Computerized Patient Record System
CPS	Clinical Pharmacy Specialists
CSC	Caregiver Support Coordinators
CSCO	Chief Supply Chain Officers
CSF	Cybersecurity Framework
CSO	Commissioner's Standard Ordinary
CSRS	Civil Service Retirement System
CX	Customer Experience
CXL	Corneal Collagen Crosslinking
DATA Act	Digital Accountability and Transparency Act of 2014
DEA	Dependent Education Assistance
DFAS	Defense Finance and Accounting Service
DMC	Debt Management Center
DMF	Death Master File
DNP	Do Not Pay
DO CAP	Delivery Operations CAP
DoD	Department of Defense
DOL	Department of Labor
DPI	Department of Program Integrity
DROC	Decision Review Operations Centers
eCAMS	Electronic Claims Adjudication Management System
eCMS	Electronic Contract Management System
ECSP	Enterprise Cybersecurity Program
ECST	Enterprise Cyber Security Team
EDU	VBA's Education Service

APPENDIX A: ABBREVIATIONS AND ACRONYMS

Acronym	Definition
EE	Employee Engagement
EFT	Electronic Funds Transfer
EHR	Electronic Health Record
EHRM	Electronic Health Record Modernization
ERM	Enterprise Risk Management
ESC	Executive Steering Committee
ESCO	Energy Service Company
ESPC	Energy Saving Performance Contracts
EUL	Enhanced-Use Lease
FAR	Federal Acquisition Regulation
FBWT	Fund Balance with Treasury
FCA	Facility Condition Assessment
FECA	Federal Employees' Compensation Act
FERS	Federal Employees Retirement System
FFMIA	Federal Financial Management Improvement Act
FISMA	Federal Information Security Management Act
FMBT	Financial Management Business Transformation
FMFIA	Federal Managers' Financial Integrity Act
FMS	Financial Management System
FR	Financial Report
FSC	Financial Services Center
FSS	Federal Supply Schedule
FTE	Full-Time Equivalent
FTI	Federal Tax Information
FY	Fiscal Year
FWA	Fraud, Waste, and Abuse
GAAP	Generally Accepted Accounting Principles
GAO	Government Accountability Office

Acronym	Definition
GEC	Geriatrics and Extended Care
GSA	General Services Administration
GTAS	Governmentwide Treasury Account Symbol Adjusted Trial Balance System
HR	Human Resources
HRO	High Reliability Organization
HSRM	HealthShare Referral Management
IBNR	Incurred But Not Reported
ICA	Internal Controls Assessment
iFAMS	Integrated Financial and Acquisition Management System
IFCAP	Integrated Funds Distribution, Control Point Activity, Accounting, and Procurement System
IP	Improper Payments
IPERA	Improper Payments Elimination and Recovery Act
IPT	Integrated Product Team
IT	Information Technology
IUS	Internal Use Software
LEIE	List of Excluded Individuals/Entities
LGY	Loan Guaranty Service
MCCF	Medical Care Collections Fund
MGIB-AD	Montgomery GI Bill Active Duty
MISSION	Maintaining Systems and Strengthening Integrated Outside Networks
MST	Military Sexual Trauma
NCA	National Cemetery Administration
NIST	National Institute of Standards and Technology
NPOSP	National Program Office of Sterile Processing
NSLI	National Service Life Insurance
NWQ	National Work Queue

APPENDIX A: ABBREVIATIONS AND ACRONYMS

Acronym	Definition
OA	Occupancy Agreements
OALC	Office of Acquisition, Logistics, and Construction
OAWP	Office of Accountability and Whistleblower Protection
OBO	Office of Business Oversight
OBPI	Office of Business Process Integration
OCC	Office of Community Care
OCR	Office of Contract Review
OEI	Office of Enterprise Integration
OIG	Office of Inspector General
OIT	Office of Information and Technology
OM	Office of Management
OMB	Office of Management and Budget
OMHSP	Office of Mental Health and Suicide Prevention
OPM	Office of Personnel Management
P&F	Pension and Fiduciary
P&LO	Procurement and Logistics Office
PCAFC	Program of Comprehensive Assistance for Family Caregivers
PFWAAC	Prevention of Fraud, Waste, and Abuse Advisory Committee
PIT	Program Integrity Tool
PIO	Program Integration Office
P.L.	Public Law
PLTSS	Purchased Long-Term Services and Supports
PP&E	Property, Plant, and Equipment
PSAS	Prosthetic and Sensory Aids Service
PTA	Policy, Training, and Assessment
PTSD	Posttraumatic Stress Disorder
QCR	Quality Control Reviews

Acronym	Definition
QSV	Quality, Safety, and Value
R&D	Research and Development
REO	Real Estate Owned
RMF	Risk Management Framework
RO	Regional Office
RSI	Required Supplementary Information
RTF	Reduce the Footprint
S-DVI	Service-Disabled Veterans Insurance
SAA	State Approving Agencies
SAM	System for Award Management
SAO	Senior Accountable Officials
SECRETARY	Secretary of Veterans Affairs
SEOC	Standard Episode of Care
SFFAS	Statement of Federal Financial Accounting Standards
SGLI	Servicemembers' Group Life Insurance
SHPD	State Home Per Diem program
SLVHCS	Southeast Louisiana Veterans Health Care System
SOA	Statement of Assurance
SOP	Standard Operating Procedure
SPS	Sterile Processing Service
SSA	Social Security Administration
STOP FWA	Seek to Prevent Fraud, Waste, and Abuse
TAC	Technology Acquisition Center
TOP	Treasury Offset Program
TPDR	Top Potential Duplicate Report
TRE	Trainee Recruitment Events
TSGLI	Servicemembers' Group Life Insurance Traumatic Injury Protection
UESC	Utility Energy Service Contracts
UM	Utilization Management
USB	Under Secretary for Benefits

APPENDIX A: ABBREVIATIONS AND ACRONYMS

Acronym	Definition
USGLI	United States Government Life Insurance
USH	Under Secretary for Health
USSGL	U.S. Standard General Ledger
U.S.C.	United States Code
VA	Veterans Affairs
VAAR	VA Acquisition Regulation
VACC	VA Community Care
VACO	VA Central Office
VAERM	VA Enterprise Risk Management
VAMC	VA Medical Center
VATAS	VA Time and Attendance System
VBA	Veterans Benefits Administration
VBM	Valuation Basic Male
VCA	Veteran Care Agreements
VCS	Veterans Canteen Service
VEO	Veteran Experience Office
VGLI	Veteran's Group Life Insurance
VHA	Veterans Health Administration
VI&I	Veterans' Insurance & Indemnities
VISN	Veterans Integrated Service Network
VistA	Veterans Information System and Technology Architecture
VMLI	Veterans' Mortgage Life Insurance
VR&E	Vocational Rehabilitation and Employment
VRC	Vocational Rehabilitation Counselor
VRI	Veterans Reopened Insurance
VSLI	Veterans Special Life Insurance
VSO	Veterans Service Organizations
VTP	Veterans Transportation Program
WIP	Work-in-Process

APPENDIX B: VA ONLINE

What Information Do You Need?	Web site
VA's Home Page	www.va.gov
VA's AFR Submission and Strategic Plans	www.va.gov/performance
VA's Budget Submission	www.va.gov/budget/products.asp
Health Care in VA	www.va.gov/health-care/
Managing My Health as a Veteran	www.myhealth.va.gov
Medical Research in VA	www.research.va.gov
Clinical Training Opportunities and Education Affiliates	www.va.gov/oaa
Office of Rural Health	www.ruralhealth.va.gov
Public Health	www.publichealth.va.gov
Health Promotion and Disease Prevention	www.prevention.va.gov/
Employment	www.vaforvets.va.gov
VA Benefits	www.benefits.va.gov
Education Benefits for Veterans	www.gibill.va.gov
Insurance for Servicemembers and Veterans	www.benefits.va.gov/insurance
Vocational Rehabilitation and Employment	www.benefits.va.gov/vocrehab
Disability Compensation for Veterans	www.benefits.va.gov/compensation/
Pension Information for Veterans and Survivors	www.benefits.va.gov/pension
Educational and Vocational Counseling	www.benefits.va.gov/vocrehab/edu_voc_counseling.asp
Dependent and Survivor Benefits	www.va.gov/opa/persona/dependent_survivor.asp
Dependency and Indemnity Compensation	www.benefits.va.gov/COMPENSATION/types-dependency_and_indemnity.asp
Home Loans	www.benefits.va.gov/homeloans/index.asp
eBenefits	www.ebenefits.va.gov
Vow to Hire Heroes	www.benefits.va.gov/vow
Burial and Memorial Benefits for Veterans	www.cem.va.gov
Opportunities for Veteran-Owned Small Businesses	www.va.gov/OSDBU/index.asp
Minority Veterans	www.va.gov/centerforminorityVeterans/
Women Veterans	www.va.gov/womenvet
Survivors Assistance	www.va.gov/survivors
Operations, Security, and Preparedness	www.osp.va.gov
Recently Published VA Regulations	www.va.gov/ORPM/
VA's Social Media Sites	www.va.gov/opa/SocialMedia.asp
Human Resources and Administration	www.vacareers.va.gov/

APPENDIX B: VA ONLINE

What Information Do You Need?	Web site
Reports, Surveys, or Statistics Regarding the Veteran Population	www.va.gov/vetdata/
Freedom of Information Act	www.va.gov/foia/
Privacy Policy Information	www.va.gov/privacy/
VA Directives and Handbooks	www.va.gov/vapubs/
Energy Management Program Service	www.energy.va.gov
Center for Faith-based and Neighborhood Partnerships	www.va.gov/cfbnpartnerships/
Homelessness Info	www.va.gov/homeless/
VA Transition Assistance Program	https://www.benefits.va.gov/tap/tap-index.asp

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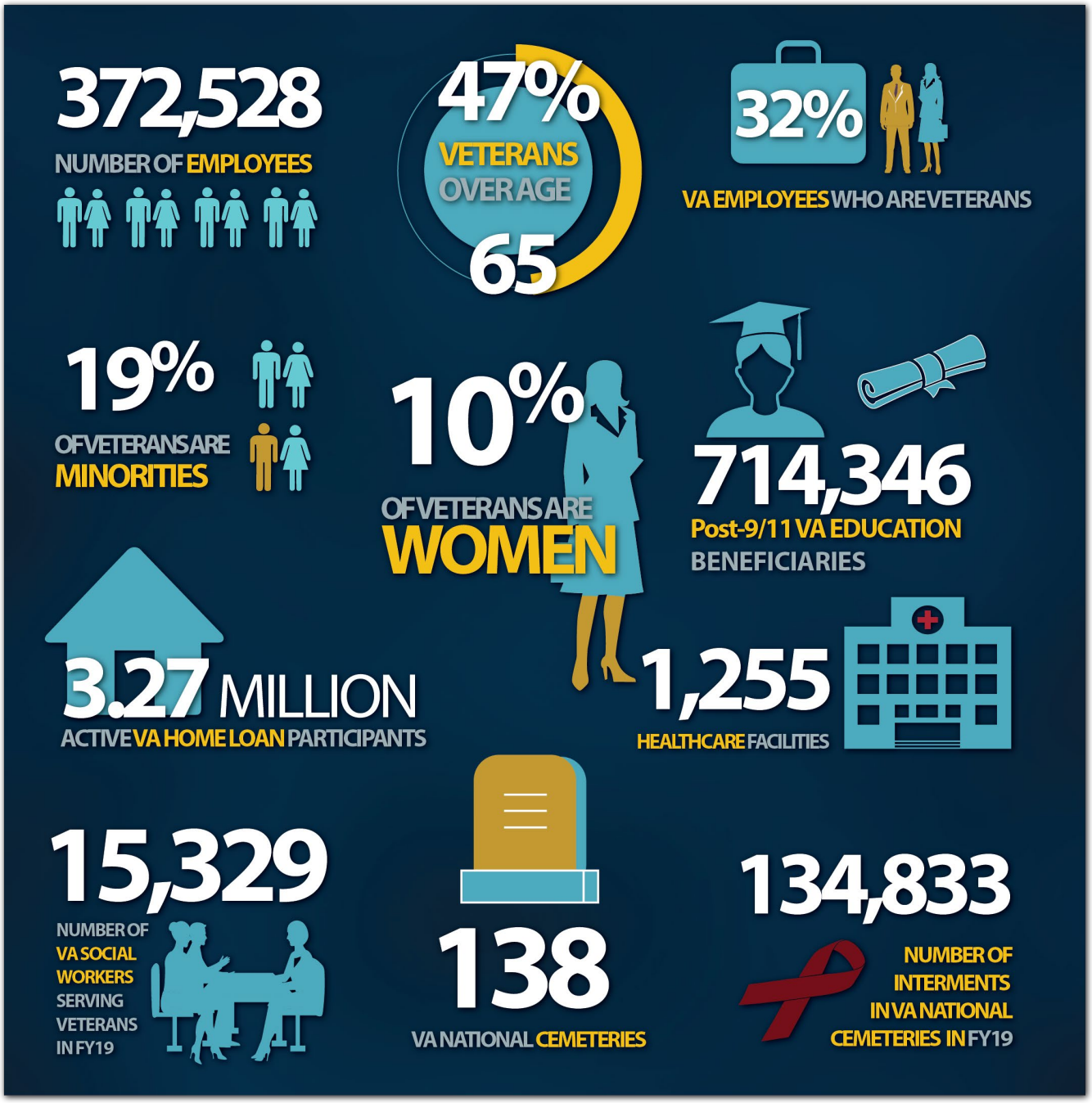
VA BY THE NUMBERS



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