

## **Department of Veterans Affairs (VA) Executive Order 13520 – Reducing Improper Payments FY 2011 Second Quarter High-Dollar Overpayments Report**

The President signed Executive Order 13520, “Reducing Improper Payments” on November 20, 2009. On March 22, 2010, the Office of Management and Budget (OMB) issued government-wide guidance on the implementation of the Executive Order. The guidance is under Part III, Appendix C of OMB Circular A-123. This guidance requires agencies with programs susceptible to significant improper payments to submit to the agency’s Inspector General and the Council of Inspectors General on Integrity and Efficiency, and make available to the public, a quarterly report on any high-dollar overpayments identified by the agency.

In its 2010 Performance and Accountability Report, VA reported four programs under the Veterans Benefits Administration (VBA), and two programs under the Veterans Health Administration (VHA) that meet the Improper Payments Elimination and Recovery Act of 2010 (IPERA) thresholds for susceptibility to significant improper payments. These programs are Compensation, Pension, Education, Insurance, Non-VA Care Fee, and Non-VA Care Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA).

In accordance with OMB Circular A-123, Appendix C, Part III, VBA and VHA reviewed the six programs that were susceptible to significant improper payments. The OMB guidelines define a high-dollar improper payment as any payment in excess of 50 percent of the correct amount of the intended payment under the following circumstances:

1. Where the total payment to an individual exceeds \$5,000 as a single payment or in cumulative payments for the quarter; or
2. Where a payment to an entity exceeds \$25,000 as a single payment or in cumulative payments for the quarter.

The OMB guidelines require that agencies submit, on a quarterly basis, a report to:

1. List all high-dollar overpayments identified by the agency during the quarter;
2. Describe whether each high-dollar overpayment was made to an entity or individual, and the city/county and state where that entity or individual was located;
3. List the program responsible for each high-dollar overpayment error;
4. Describe any actions the agency has taken or plans to take to recover high-dollar overpayments; and
5. Describe any actions the agency will take to prevent overpayments from occurring in the future.

The report is divided into five parts for each program area and the high-dollar overpayments are identified from the highest to lowest overpayments within each program area. In addition to OMB’s guidelines, our report includes two additional categories: the cause of overpayment and the status of overpayment. The status of an overpayment will be “collection in progress,” or “collection in full.” Collection in Progress is defined as actions taken by VA to recover from future benefit awards or payments, referral to the Treasury Offset Program, or request to return money that was paid after the death of a beneficiary through reclamation procedures. Veterans also have dispute and waiver request rights during the collection processes.

### **1. Compensation Program**

The Compensation and Pension Service identified 483 high-dollar compensation overpayments.

Two hundred eighty-eight overpayments (60 percent) were created due to the death of the beneficiary. Entitlement to benefits ceases effective the first day of the month in which death occurs. These overpayments are caused when a beneficiary dies too late in a month to stop the release of the payment for the month of death, or when VA is not timely notified of the death of a beneficiary.

Forty-five overpayments (9 percent) were caused when Veterans returned to active duty status. The Department of Defense runs a quarterly match of the active duty and VA disability files to identify persons who are receiving active duty pay and VA disability benefits concurrently. Once notified of active duty status, VA must provide due process notice to the beneficiary before any adjustment may occur.

Forty-four overpayments (9 percent) were caused by retroactive adjustments due to incarceration of the beneficiary. Notification of incarceration is a function of agreements made with States, the Bureau of Prisons, and other law enforcement agencies. Once notified of a beneficiary's incarceration, VA must provide due process notice to the beneficiary before any adjustment may occur.

Forty-two overpayments (9 percent) were caused by retroactive adjustments due to the beneficiary's status as a fugitive felon. Law enforcement agencies notify VA when a beneficiary has been identified as a fugitive felon. Once notified, VA must provide due process notice to the beneficiary before any adjustment may occur.

An additional 34 high-dollar overpayments (7 percent) were identified, but there was insufficient information available electronically to determine the period covered by the overpayment and/or the propriety or cause of the overpayment.

The remaining 30 accounted for six percent of the compensation records identified as high dollar overpayments. Fifteen overpayments were due to hospitalization at VA expense requiring an adjustment; six overpayments were due to administrative errors such as incorrect disability evaluations, benefits paid after death, dependency, and insufficient service; five overpayments were due to separation or severance pay adjustments; and four overpayments were due to military retired pay adjustments.

Some VA overpayments are inherent based on the requirements of 38 CFR § 3.103, Procedural Due Process and Appellate Rights, which does not allow VA to take adverse action regarding the payment of benefits without providing the beneficiary 60 days advance notice, unless the beneficiary requests that VA take the adverse action immediately. This "due process" period extends an overpayment period by two additional months. The only exception to providing procedural due process is when VA is notified of a beneficiary's death. Following are some examples.

When a beneficiary dies during the latter days of a month, a recurring benefit payment is often made before VA is notified that the death occurred. While VA has a death match program with the Social Security Administration (SSA), the match is received once per month from SSA, and usually after a benefit payment has been released. The number of overpayments following death has been reduced as a result of VA's Veterans Service Network, a "real time" processing technology.

While the Defense Finance and Accounting Service notifies VA of Veterans who return to active duty, VA must provide a 60-day "due process" period prior to discontinuing benefits, thereby extending the overpayment by two months.

Beneficiaries who are incarcerated or are fugitive felons are subject to a reduction or termination of benefits. Through matching programs, such as the fugitive felon program, the Bureau of Prisons, and other law enforcement agencies, VA receives information regarding incarcerated and fugitive felon beneficiaries after the beneficiary has been incarcerated or deemed a fugitive felon. By law, VA must provide a 60-day "due process" period prior to reducing or terminating benefits. As such, overpayments in these cases most frequently cannot be avoided.

Total Compensation Payments made this quarter: \$ 23,714,231,928.61  
Total High-Dollar Overpayments identified in this quarter: \$3,928,443.95  
Percent of Overpayments: 0.0166

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$138,083.43	Individual	Metairie	LA	Fugitive Felon	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$119,924.00	Individual	Eagle River	AK	Fugitive Felon		Collection in Progress	
\$99,999.99	Individual	Burlington	NC	Death of Beneficiary		Collection in Progress	
\$99,999.99	Individual	Lafayette	LA	Unknown		Collection in Progress	
\$65,236.67	Individual	Irmo	SC	Fugitive Felon		Collection in Progress	
\$54,900.00	Individual	Colorado Springs	CO	Incarceration		Collection in Progress	
\$47,757.60	Individual	Modesto	CA	Fugitive Felon		Collection in Progress	
\$47,515.00	Individual	Princeton	TX	Incarceration		Collection in Progress	
\$46,077.26	Individual	Anniston	AL	Unknown		Collection in Progress	
\$45,123.73	Individual	Des Moines	IA	Fugitive Felon		Collection in Progress	
\$44,728.20	Individual	Ukiah	CA	Fugitive Felon		Collection in Progress	
\$44,132.90	Individual	Campbell	CA	Fugitive Felon		Collection in Progress	
\$42,710.00	Individual	Metairie	LA	Hospitalized at VA Expense		Collection in Progress	
\$42,345.00	Individual	Searcy	AZ	Death of Beneficiary		Collection in Full	
\$42,160.00	Individual	Garden Grove	CA	Incarceration		Collection in Progress	
\$41,173.30	Individual	Little Rock	AR	Fugitive Felon		Collection in Progress	
\$39,676.63	Individual	San Antonio	TX	Incarceration		Collection in Progress	
\$38,134.80	Individual	Clarkson	KY	Fugitive Felon		Collection in Progress	
\$34,469.00	Individual	Milford	CT	Incarceration		Collection in Progress	
\$34,340.00	Individual	Cullman	AL	Incarceration		Collection in Progress	
\$34,212.67	Individual	Hawthorne	CA	Fugitive Felon		Collection in Progress	
\$31,541.40	Individual	Ypsilanti	MI	Fugitive Felon		Collection in Full	
\$29,835.00	Individual	Villa Rica	GA	Incarceration		Collection in Progress	
\$29,495.00	Individual	Dallas	TX	Incarceration		Collection in Progress	
\$28,445.44	Individual	Waterford	CA	Incarceration		Collection in Progress	
\$27,694.80	Individual	Ashville	AL	Incarceration		Collection in Progress	
\$27,350.87	Individual	Saegertown	PA	Incarceration		Collection in Progress	
\$27,276.00	Individual	Bronx	NY	Death of Beneficiary		Collection in Progress	
\$26,684.83	Individual	Shiloh	IL	Return to Active Duty		Collection in Progress	
\$26,307.00	Individual	Monroe	WA	Administrative Error		Collection in Full	
\$25,782.00	Individual	Lawton	OK	Administrative Error		Collection in Progress	
\$24,133.80	Individual	Kansas City	MO	Fugitive Felon		Collection in Progress	
\$24,057.00	Individual	Pittsburgh	PA	Death of Beneficiary	Collection in Progress		
\$23,908.48	Individual	Chesapeake	VA	Fugitive Felon	Collection in Progress		
\$23,361.60	Individual	Lexington Park	MD	Fugitive Felon	Collection in Progress		
\$23,057.73	Individual	Denver	CO	Fugitive Felon	Collection in Progress		
\$22,355.00	Individual	Milan	MI	Incarceration	Collection in Progress		
\$22,100.00	Individual	South Lake Tahoe	CA	Incarceration	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$21,483.46	Individual	Utica	NY	Fugitive Felon	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$21,139.93	Individual	Merritt Island	FL	Return to Active Duty		Collection in Progress	
\$20,762.00	Individual	Easley	SC	Incarceration		Collection in Progress	
\$20,702.33	Individual	San Jose	CA	Return to Active Duty		Collection in Progress	
\$20,437.27	Individual	Pago Pago	AS	Return to Active Duty		Collection in Progress	
\$20,314.80	Individual	Marion	IN	Fugitive Felon		Collection in Progress	
\$20,129.00	Individual	Daleville	AL	Unknown		Collection in Full	
\$20,070.00	Individual	Electra	TX	Incarceration		Collection in Full	
\$19,606.65	Individual	Amboy	MN	Fugitive Felon		Collection in Progress	
\$19,478.70	Individual	Harrogate	TN	Fugitive Felon		Collection in Progress	
\$19,125.00	Individual	Douglas	AZ	Incarceration		Collection in Progress	
\$19,074.93	Individual	Paramount	CA	Fugitive Felon		Collection in Progress	
\$18,762.66	Individual	Milwaukee	WI	Fugitive Felon		Collection in Progress	
\$18,474.99	Individual	Greenville	MO	Incarceration		Collection in Progress	
\$16,943.00	Individual	Fresno	CA	Unknown		Collection in Full	
\$16,794.67	Individual	Trenton	SC	Incarceration		Collection in Progress	
\$16,471.87	Individual	Sherman	TX	Fugitive Felon		Collection in Progress	
\$16,127.10	Individual	Washington	DC	Fugitive Felon		Collection in Progress	
\$15,810.00	Individual	Redding	CA	Incarceration		Collection in Progress	
\$15,600.00	Individual	Ellenwood	GA	Death of Beneficiary		Collection in Progress	
\$15,300.00	Individual	Maryville	TN	Death of Beneficiary		Collection in Progress	
\$15,300.00	Individual	Fort Meade	MD	Death of Beneficiary		Collection in Progress	
\$15,236.10	Individual	Martinsburg	WV	Fugitive Felon		Collection in Progress	
\$15,088.00	Individual	Peoria	AZ	Return to Active Duty		Collection in Progress	
\$14,959.00	Individual	Malden	MA	Return to Active Duty		Collection in Progress	
\$14,919.00	Individual	Naples	FL	Unknown		Collection in Progress	
\$13,986.00	Individual	Birmingham	AL	Unknown		Collection in Progress	
\$13,638.00	Individual	Banning	CA	Death of Beneficiary		Collection in Progress	
\$13,584.93	Individual	Brockton	MA	Fugitive Felon		Collection in Progress	
\$13,537.97	Individual	Chicago	IL	Return to Active Duty		Collection in Progress	
\$13,482.00	Individual	Waco	TX	Death of Beneficiary		Collection in Progress	
\$13,470.00	Individual	Frankfort	IL	Unknown		Collection in Progress	
\$13,437.90	Individual	San Benito	TX	Return to Active Duty		Collection in Progress	
\$12,747.50	Individual	Sterling	OR	Unknown	Collection in Progress		
\$12,563.10	Individual	Tulsa	OK	Fugitive Felon	Collection in Progress		
\$12,142.00	Individual	East Aurora	NY	Hospitalized at VA Expense	Collection in Full		
\$12,006.43	Individual	Lubbock	TX	Unknown	Collection in Progress		
\$11,997.86	Individual	Triangle	VA	Fugitive Felon	Collection in Progress		
\$11,824.40	Individual	Buena Park	CA	Incarceration	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$11,668.40	Individual	Port St Lucie	FL	Fugitive Felon	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$11,511.87	Individual	Cameron	NC	Return to Active Duty		Collection in Progress	
\$11,272.77	Individual	Amsterdam	NY	Return to Active Duty		Collection in Progress	
\$11,176.60	Individual	Columbus	OH	Incarceration		Collection in Progress	
\$10,994.90	Individual	Sutherland	VA	Fugitive Felon		Collection in Progress	
\$10,816.00	Individual	Tecumseh	KS	Return to Active Duty		Collection in Progress	
\$10,795.02	Individual	Philadelphia	PA	Incarceration		Collection in Progress	
\$10,674.20	Individual	New Port Richey	FL	Incarceration		Collection in Progress	
\$10,170.00	Individual	Lewisville	TX	Incarceration		Collection in Progress	
\$10,010.00	Individual	Las Vegas	NV	Hospitalized at VA Expense		Collection in Progress	
\$9,950.13	Individual	Rogers	AR	Return to Active Duty		Collection in Progress	
\$9,919.73	Individual	Tacoma	WA	Unknown		Collection in Progress	
\$9,736.13	Individual	Pago Pago	AS	Return to Active Duty		Collection in Progress	
\$9,359.53	Individual	La Puente	CA	Return to Active Duty		Collection in Progress	
\$9,267.00	Individual	Plantation	FL	Death of Beneficiary		Collection in Progress	
\$9,246.00	Individual	College Park	GA	Separation or Severance Pay		Collection in Progress	
\$9,165.00	Individual	Rockmart	GA	Military Retired Pay Adjustment		Collection in Progress	
\$9,086.00	Individual	New Haven	CT	Unknown		Collection in Progress	
\$9,024.00	Individual	Bayamon	PR	Unknown		Collection in Progress	
\$8,949.00	Individual	Vancouver	WA	Hospitalized at VA Expense		Collection in Progress	
\$8,768.57	Individual	Killeen	TX	Fugitive Felon		Collection in Full	
\$8,670.00	Individual	Sherwood	AR	Incarceration		Collection in Progress	
\$8,626.47	Individual	Prescott	AZ	Return to Active Duty		Collection in Progress	
\$8,469.00	Individual	Lockerbie	UK	Death of Beneficiary		Collection in Progress	
\$8,170.00	Individual	Perkasie	PA	Unknown		Collection in Progress	
\$8,169.00	Individual	Santa Maria	CA	Death of Beneficiary		Collection in Progress	
\$8,140.17	Individual	Angleton	TX	Incarceration		Collection in Progress	
\$8,019.00	Individual	Raleigh	NC	Death of Beneficiary		Collection in Progress	
\$8,019.00	Individual	Little Rock	AR	Death of Beneficiary		Collection in Progress	
\$8,019.00	Individual	Navajo	NM	Death of Beneficiary		Collection in Progress	
\$7,901.20	Individual	Phoenix	AZ	Return to Active Duty		Collection in Progress	
\$7,800.00	Individual	Wesley Chapel	FL	Death of Beneficiary		Collection in Full	
\$7,800.00	Individual	Fairview	OR	Death of Beneficiary		Collection in Progress	
\$7,772.47	Individual	Houston	TX	Incarceration		Collection in Progress	
\$7,696.01	Individual	Adelanto	CA	Fugitive Felon	Collection in Progress		
\$7,650.00	Individual	Ruskin	FL	Death of Beneficiary	Collection in Full		
\$7,642.00	Individual	Indianapolis	IN	Death of Beneficiary	Collection in Full		
\$7,340.67	Individual	Merritt Island	FL	Hospitalized at VA Expense	Collection in Full		
\$7,306.20	Individual	Austin	AR	Fugitive Felon	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$7,292.00	Individual	Sacramento	CA	Military Retired Pay Adjustment	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$7,286.13	Individual	Houston	TX	Fugitive Felon		Collection in Progress	
\$6,930.00	Individual	Daytona Beach	FL	Fugitive Felon		Collection in Progress	
\$6,819.00	Individual	Leavenworth	KS	Death of Beneficiary		Collection in Full	
\$6,819.00	Individual	Northport	AL	Death of Beneficiary		Collection in Progress	
\$6,819.00	Individual	Kalamazoo	MI	Death of Beneficiary		Collection in Full	
\$6,819.00	Individual	Tacoma	WA	Death of Beneficiary		Collection in Progress	
\$6,818.40	Individual	Fort Smith	AR	Incarceration		Collection in Progress	
\$6,706.90	Individual	Charleston	SC	Return to Active Duty		Collection in Progress	
\$6,700.00	Individual	Redlands	CA	Unknown		Collection in Progress	
\$6,673.50	Individual	Topeka	KS	Fugitive Felon		Collection in Full	
\$6,673.33	Individual	Niagara	WI	Hospitalized at VA Expense		Collection in Progress	
\$6,669.00	Individual	Erving	MA	Death of Beneficiary		Collection in Full	
\$6,669.00	Individual	Crete	IL	Death of Beneficiary		Collection in Progress	
\$6,669.00	Individual	Bellingham	WA	Death of Beneficiary		Collection in Full	
\$6,669.00	Individual	Palm Bay	FL	Death of Beneficiary		Collection in Full	
\$6,654.00	Individual	Detroit	MI	Death of Beneficiary		Collection in Full	
\$6,654.00	Individual	Ona	WV	Death of Beneficiary		Collection in Full	
\$6,586.00	Individual	Chubbuck	ID	Unknown		Collection in Progress	
\$6,560.00	Individual	Frederick	MD	Return to Active Duty		Collection in Progress	
\$6,504.00	Individual	Lynco	WV	Death of Beneficiary		Collection in Full	
\$6,492.00	Individual	Savannah	GA	Return to Active Duty		Collection in Progress	
\$6,480.00	Individual	Albany	GA	Incarceration		Collection in Progress	
\$6,478.00	Individual	Middleburg Heights	OH	Death of Beneficiary		Collection in Full	
\$6,478.00	Individual	Stockbridge	GA	Death of Beneficiary		Collection in Progress	
\$6,478.00	Individual	Florissant	MO	Death of Beneficiary		Collection in Full	
\$6,359.60	Individual	Yelm	WA	Return to Active Duty		Collection in Progress	
\$6,356.00	Individual	Holyoke	MA	Return to Active Duty		Collection in Progress	
\$6,305.00	Individual	Los Lunas	NM	Military Retired Pay Adjustment		Collection in Progress	
\$6,290.00	Individual	Dugspur	VA	Incarceration		Collection in Progress	
\$6,286.00	Individual	Chicago	IL	Death of Beneficiary		Collection in Progress	
\$6,168.00	Individual	McGregor	TX	Hospitalized at VA Expense		Collection in Full	
\$6,120.00	Individual	Columbus	OH	Administrative Error		Collection in Progress	
\$6,058.80	Individual	Oakland Park	FL	Fugitive Felon	Collection in Progress		
\$6,014.00	Individual	Pendleton	KY	Death of Beneficiary	Collection in Progress		
\$6,012.00	Individual	Wilmington	NC	Hospitalized at VA Expense	Collection in Full		
\$6,006.00	Individual	Beckley	WV	Hospitalized at VA Expense	Collection in Progress		
\$5,966.00	Individual	Fredericksburg	VA	Hospitalized at VA Expense	Collection in Progress		
\$5,950.00	Individual	Waynesville	MO	Unknown	Collection in Full		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$5,864.00	Individual	Madison	AL	Death of Beneficiary	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$5,838.00	Individual	Jonesboro	GA	Death of Beneficiary		Collection in Progress	
\$5,838.00	Individual	Indianola	IA	Death of Beneficiary		Collection in Full	
\$5,793.00	Individual	Warner Robins	GA	Separation or Severance Pay		Collection in Progress	
\$5,712.00	Individual	Tifton	GA	Separation or Severance Pay		Collection in Progress	
\$5,706.93	Individual	Jefferson City	MO	Return to Active Duty		Collection in Progress	
\$5,646.00	Individual	Okinawa	JP	Death of Beneficiary		Collection in Progress	
\$5,646.00	Individual	Stanley	ND	Death of Beneficiary		Collection in Full	
\$5,646.00	Individual	Marysville	CA	Death of Beneficiary		Collection in Progress	
\$5,646.00	Individual	Dayton	WA	Death of Beneficiary		Collection in Full	
\$5,646.00	Individual	Farmerville	LA	Death of Beneficiary		Collection in Full	
\$5,538.00	Individual	Bangor	ME	Death of Beneficiary		Collection in Progress	
\$5,538.00	Individual	Peru	IN	Death of Beneficiary		Collection in Full	
\$5,524.20	Individual	Sacramento	CA	Fugitive Felon		Collection in Progress	
\$5,509.30	Individual	Panama City	FL	Return to Active Duty		Collection in Progress	
\$5,374.67	Individual	Cameron	MO	Return to Active Duty		Collection in Progress	
\$5,346.00	Individual	Havana	FL	Death of Beneficiary		Collection in Progress	
\$5,346.00	Individual	Walla Walla	WA	Death of Beneficiary		Collection in Progress	
\$5,346.00	Individual	Washington	DC	Death of Beneficiary		Collection in Progress	
\$5,346.00	Individual	Morongo Valley	CA	Death of Beneficiary		Collection in Full	
\$5,346.00	Individual	Boise	ID	Death of Beneficiary		Collection in Progress	
\$5,330.46	Individual	Columbus	GA	Return to Active Duty		Collection in Progress	
\$5,283.27	Individual	Parkersburg	WV	Return to Active Duty		Collection in Progress	
\$5,185.80	Individual	Hoover	AL	Return to Active Duty		Collection in Progress	
\$5,129.00	Individual	Elmira	MI	Fugitive Felon		Collection in Progress	
\$5,082.00	Individual	Lithia Springs	GA	Separation or Severance Pay		Collection in Progress	
\$5,079.00	Individual	Kingsland	GA	Separation or Severance Pay		Collection in Progress	
\$5,076.92	Individual	Seattle	WA	Incarceration		Collection in Progress	
\$5,044.67	Individual	Big Indian	NY	Incarceration		Collection in Progress	
\$4,975.13	Individual	Roanoke Rapids	NC	Incarceration		Collection in Progress	
\$4,900.00	Individual	Henderson	NV	Unknown		Collection in Progress	
\$4,822.00	Individual	Pleasant Prairie	WI	Administrative Error		Collection in Progress	
\$4,760.00	Individual	St. Cloud	MN	Incarceration		Collection in Progress	
\$4,701.17	Individual	Fred	TX	Fugitive Felon	Collection in Progress		
\$4,472.00	Individual	Bethlehem	PA	Return to Active Duty	Collection in Progress		
\$4,421.00	Individual	Chaffee	MO	Death of Beneficiary	Collection in Full		
\$4,335.00	Individual	Great Falls	MT	Incarceration	Collection in Progress		
\$4,323.00	Individual	Fort Washington	MD	Return to Active Duty	Collection in Progress		
\$4,261.33	Individual	Pomfret	CT	Return to Active Duty	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$3,976.50	Individual	Denver	CO	Incarceration	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$3,964.67	Individual	Santee	SC	Unknown		Collection in Full	
\$3,930.00	Individual	Jacksonville	FL	Death of Beneficiary		Collection in Progress	
\$3,898.00	Individual	Philadelphia	PA	Death of Beneficiary		Collection in Progress	
\$3,893.63	Individual	Duncanville	TX	Fugitive Felon		Collection in Progress	
\$3,866.20	Individual	Perry	FL	Incarceration		Collection in Progress	
\$3,856.00	Individual	Oxford	MS	Death of Beneficiary		Collection in Full	
\$3,821.00	Individual	Bay Shore	NY	Death of Beneficiary		Collection in Full	
\$3,820.00	Individual	San Augustine	TX	Death of Beneficiary		Collection in Progress	
\$3,767.00	Individual	Red Lion	PA	Death of Beneficiary		Collection in Progress	
\$3,749.20	Individual	Clyde	TX	Incarceration		Collection in Progress	
\$3,745.00	Individual	Garner	NC	Death of Beneficiary		Collection in Full	
\$3,745.00	Individual	Cordele	GA	Death of Beneficiary		Collection in Full	
\$3,745.00	Individual	Kimball	WV	Death of Beneficiary		Collection in Full	
\$3,741.10	Individual	Ashtabula	OH	Incarceration		Collection in Progress	
\$3,717.00	Individual	West Point	UT	Death of Beneficiary		Collection in Full	
\$3,682.00	Individual	Pasadena	TX	Death of Beneficiary		Collection in Progress	
\$3,671.00	Individual	Longview	TX	Death of Beneficiary		Collection in Progress	
\$3,669.00	Individual	Salisbury	NC	Death of Beneficiary		Collection in Progress	
\$3,660.00	Individual	Darien	WI	Administrative Error		Collection in Full	
\$3,586.00	Individual	West Plains	MO	Death of Beneficiary		Collection in Progress	
\$3,573.00	Individual	Bay City	TX	Death of Beneficiary		Collection in Full	
\$3,573.00	Individual	Hinesville	GA	Death of Beneficiary		Collection in Full	
\$3,530.00	Individual	Hampton	VA	Hospitalized at VA Expense		Collection in Progress	
\$3,499.00	Individual	Carrollton	GA	Death of Beneficiary		Collection in Full	
\$3,486.00	Individual	Sacramento	CA	Incarceration		Collection in Progress	
\$3,477.00	Individual	Center Conway	NH	Death of Beneficiary		Collection in Progress	
\$3,477.00	Individual	Tampa	FL	Death of Beneficiary		Collection in Full	
\$3,423.00	Individual	Fountain	CO	Death of Beneficiary		Collection in Full	
\$3,415.63	Individual	Bolingbrook	IL	Return to Active Duty		Collection in Progress	
\$3,401.95	Individual	Arkdale	WI	Administrative Error		Collection in Full	
\$3,381.00	Individual	Freeburg	IL	Return to Active Duty		Collection in Progress	
\$3,348.00	Individual	Newton	NC	Death of Beneficiary		Collection in Progress	
\$3,335.00	Individual	Humble	TX	Death of Beneficiary		Collection in Progress	
\$3,327.00	Individual	Las Vegas	NV	Death of Beneficiary	Collection in Progress		
\$3,327.00	Individual	Tacoma	WA	Death of Beneficiary	Collection in Progress		
\$3,327.00	Individual	Woodstock	GA	Death of Beneficiary	Collection in Full		
\$3,327.00	Individual	Durham	NC	Death of Beneficiary	Collection in Progress		
\$3,327.00	Individual	Overland Park	KS	Death of Beneficiary	Collection in Progress		



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$3,327.00	Individual	Bethany	OK	Death of Beneficiary	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$3,327.00	Individual	Cincinnati	OH	Unknown		Collection in Progress	
\$3,278.97	Individual	East Providence	RI	Return to Active Duty		Collection in Progress	
\$3,240.00	Individual	Sumrall	MS	Unknown		Collection in Full	
\$3,239.00	Individual	High Point	NC	Death of Beneficiary		Collection in Progress	
\$3,239.00	Individual	Mountain Home	AR	Death of Beneficiary		Collection in Progress	
\$3,239.00	Individual	Hartford	WI	Death of Beneficiary		Collection in Full	
\$3,239.00	Individual	Metamora	MI	Death of Beneficiary		Collection in Progress	
\$3,239.00	Individual	Los Osos	CA	Death of Beneficiary		Collection in Full	
\$3,239.00	Individual	Haines City	FL	Death of Beneficiary		Collection in Progress	
\$3,239.00	Individual	Bossier City	LA	Death of Beneficiary		Collection in Full	
\$3,239.00	Individual	Apple Valley	MN	Death of Beneficiary		Collection in Full	
\$3,219.00	Individual	Columbia	SC	Return to Active Duty		Collection in Progress	
\$3,190.00	Individual	Houston	TX	Death of Beneficiary		Collection in Progress	
\$3,190.00	Individual	Stockton	CA	Unknown		Collection in Progress	
\$3,144.00	Individual	Benton	IL	Unknown		Collection in Progress	
\$3,143.00	Individual	West Unity	OH	Death of Beneficiary		Collection in Full	
\$3,143.00	Individual	Kempner	TX	Death of Beneficiary		Collection in Progress	
\$3,143.00	Individual	Fort Worth	TX	Death of Beneficiary		Collection in Full	
\$3,143.00	Individual	Huachuca City	AZ	Death of Beneficiary		Collection in Progress	
\$3,143.00	Individual	Leavenworth	KS	Death of Beneficiary		Collection in Full	
\$3,134.70	Individual	Newport	NC	Fugitive Felon		Collection in Progress	
\$3,111.10	Individual	Petersburg	VA	Return to Active Duty		Collection in Progress	
\$3,107.83	Individual	New City	NY	Return to Active Duty		Collection in Progress	
\$3,089.00	Individual	Walkerton	KY	Death of Beneficiary		Collection in Progress	
\$3,089.00	Individual	Richmond	VA	Death of Beneficiary		Collection in Progress	
\$3,089.00	Individual	San Antonio	TX	Death of Beneficiary		Collection in Full	
\$3,089.00	Individual	Dorchester	NE	Death of Beneficiary		Collection in Progress	
\$3,078.00	Individual	Waco	TX	Military Retired Pay Adjustment		Collection in Progress	
\$3,031.03	Individual	Jamestown	NY	Return to Active Duty		Collection in Progress	
\$3,015.00	Individual	Cedar Creek	TX	Death of Beneficiary		Collection in Progress	
\$2,993.00	Individual	Radcliff	KY	Death of Beneficiary		Collection in Full	
\$2,993.00	Individual	Clyde	OH	Death of Beneficiary		Collection in Progress	
\$2,993.00	Individual	Aberdeen	MD	Death of Beneficiary	Collection in Full		
\$2,993.00	Individual	Richland Hills	TX	Death of Beneficiary	Collection in Progress		
\$2,993.00	Individual	Miami	FL	Death of Beneficiary	Collection in Progress		
\$2,993.00	Individual	Flagstaff	AZ	Death of Beneficiary	Collection in Progress		
\$2,993.00	Individual	Placitas	NM	Death of Beneficiary	Collection in Full		
\$2,993.00	Individual	Dyersburg	TN	Death of Beneficiary	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$2,993.00	Individual	Centerville	TX	Death of Beneficiary	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$2,993.00	Individual	Helena	MT	Death of Beneficiary		Collection in Progress	
\$2,993.00	Individual	Lucedale	MS	Death of Beneficiary		Collection in Full	
\$2,993.00	Individual	Brooks	KY	Death of Beneficiary		Collection in Full	
\$2,993.00	Individual	Elm Mott	TX	Death of Beneficiary		Collection in Progress	
\$2,993.00	Individual	Floodwood	MN	Death of Beneficiary		Collection in Progress	
\$2,993.00	Individual	Daytona Beach	FL	Death of Beneficiary		Collection in Progress	
\$2,961.20	Individual	Santa Maria	CA	Death of Beneficiary		Collection in Progress	
\$2,936.62	Individual	Hopkins	SC	Unknown		Collection in Progress	
\$2,932.00	Individual	Brooklyn	NY	Death of Beneficiary		Collection in Progress	
\$2,932.00	Individual	Peculiar	MO	Death of Beneficiary		Collection in Progress	
\$2,932.00	Individual	Texarkana	AR	Death of Beneficiary		Collection in Progress	
\$2,932.00	Individual	Jonesboro	AR	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Jacksonville	NC	Death of Beneficiary		Collection in Full	
\$2,919.00	Individual	Bolingbrook	IL	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Rapid City	SD	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Fincastle	VA	Death of Beneficiary		Collection in Full	
\$2,919.00	Individual	Wheatland	CA	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Cloquet	MN	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Springfield	MO	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Carlsbad	CA	Death of Beneficiary		Collection in Full	
\$2,919.00	Individual	Amherstdale	WV	Death of Beneficiary		Collection in Full	
\$2,919.00	Individual	Elmhurst	IL	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Spruce Pine	NC	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Burlington	NC	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Conway	SC	Death of Beneficiary		Collection in Full	
\$2,919.00	Individual	Bel Air	MD	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Lakewood	WA	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Fredericksburg	VA	Death of Beneficiary		Collection in Full	
\$2,919.00	Individual	Clearfield	UT	Death of Beneficiary		Collection in Full	
\$2,919.00	Individual	Canterbury	CT	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Anthony	NM	Unknown		Collection in Full	
\$2,849.00	Individual	Henderson	KY	Unknown		Collection in Progress	
\$2,829.00	Individual	Harrisonburg	VA	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Greenfield	IN	Death of Beneficiary	Collection in Full		
\$2,823.00	Individual	Machesney	IL	Death of Beneficiary	Collection in Progress		
\$2,823.00	Individual	Robesonia	PA	Death of Beneficiary	Collection in Progress		
\$2,823.00	Individual	Chambersburg	PA	Death of Beneficiary	Collection in Progress		
\$2,823.00	Individual	New Waverly	TX	Death of Beneficiary	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$2,823.00	Individual	Parma	ID	Death of Beneficiary	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$2,823.00	Individual	Klamath Falls	OR	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Bartlesville	OK	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Shalimar	FL	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Worthington	MN	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Tacoma	WA	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Waynesville	MO	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Bossier City	LA	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Prineville	OR	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Texas City	TX	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Chandler	TX	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Damon	TX	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Dallas	TX	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Oklahoma City	OK	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Alexandria	LA	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Desha	AR	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Erwin	TX	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Middlesboro	KY	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Cumberland	KY	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Three Forks	MT	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Mt Morris	MI	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	St.Louis	MO	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Eden	GA	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Laytonville	CA	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Cheshire	OH	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Green Cove Springs	FL	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Jupiter	FL	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Lake Wales	FL	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Jefferson	SC	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Durham	NC	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Princeton	WV	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Corcoran	CA	Death of Beneficiary		Collection in Full	
\$2,823.00	Individual	Mifflinburg	PA	Death of Beneficiary		Collection in Progress	
\$2,823.00	Individual	Audubon	PA	Death of Beneficiary	Collection in Progress		
\$2,823.00	Individual	Plano	TX	Death of Beneficiary	Collection in Progress		
\$2,823.00	Individual	Rock Hill	SC	Death of Beneficiary	Collection in Full		
\$2,823.00	Individual	Aurora	IN	Death of Beneficiary	Collection in Full		
\$2,823.00	Individual	Rowland Heights	CA	Death of Beneficiary	Collection in Progress		
\$2,823.00	Individual	Hagerstown	MD	Death of Beneficiary	Collection in Full		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$2,823.00	Individual	West Valley	UT	Unknown	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	See combined note after the Pension program table
\$2,823.00	Individual	Greensboro	NC	Unknown		Collection in Full	
\$2,820.90	Individual	Carroll Plantation	ME	Return to Active Duty		Collection in Full	
\$2,793.00	Individual	Tucson	AZ	Death of Beneficiary		Collection in Progress	
\$2,774.00	Individual	Canton	MI	Death of Beneficiary		Collection in Progress	
\$2,774.00	Individual	Spring Lake	NC	Death of Beneficiary		Collection in Progress	
\$2,774.00	Individual	Lincoln	CA	Death of Beneficiary		Collection in Full	
\$2,774.00	Individual	Lancaster	CA	Death of Beneficiary		Collection in Full	
\$2,774.00	Individual	Tacoma	WA	Death of Beneficiary		Collection in Progress	
\$2,774.00	Individual	Madison	TN	Death of Beneficiary		Collection in Progress	
\$2,774.00	Individual	Preston	ID	Death of Beneficiary		Collection in Full	
\$2,769.00	Individual	Philadelphia	PA	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	Townville	SC	Death of Beneficiary		Collection in Full	
\$2,769.00	Individual	Alexandria	VA	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	Belleville	IL	Death of Beneficiary		Collection in Full	
\$2,769.00	Individual	Leitchfield	KY	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	Midland	TX	Death of Beneficiary		Collection in Full	
\$2,769.00	Individual	Hillside	IL	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	State College	PA	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	Moberly	MO	Death of Beneficiary		Collection in Full	
\$2,769.00	Individual	San Antonio	TX	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	Margate	FL	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	Southbridge	MA	Death of Beneficiary		Collection in Progress	
\$2,769.00	Individual	St.Helens	OR	Death of Beneficiary		Collection in Progress	
\$2,733.00	Individual	Philadelphia	PA	Death of Beneficiary		Collection in Progress	
\$2,732.00	Individual	Thayer	MO	Death of Beneficiary		Collection in Progress	
\$2,723.00	Individual	Palestine	TX	Death of Beneficiary		Collection in Progress	
\$2,723.00	Individual	Hart	MI	Unknown		Collection in Progress	
\$2,712.00	Individual	Puyallup	WA	Hospitalized at VA Expense		Collection in Progress	
\$2,689.20	Individual	Pittsville	WI	Return to Active Duty		Collection in Progress	
\$2,673.00	Individual	Merritt Island	FL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Emmett	MI	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Lansing	MI	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Wood Village	OR	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Lenoir	NC	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Phoenix	AZ	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Westfield	IN	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Traverse City	MI	Death of Beneficiary	Collection in Full		
\$2,673.00	Individual	Shelbyville	IN	Death of Beneficiary	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$2,673.00	Individual	Greenfield	IN	Death of Beneficiary	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	See combined note after the Pension program table
\$2,673.00	Individual	Greensboro	NC	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Sun Valley	NV	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Chicago	IL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Kinston	NC	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Bluefield	WV	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Westchester	IL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Lee's Summit	MO	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Middle River	MD	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Henryetta	OK	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Warner Robins	GA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Thousand Palms	CA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Hemet	CA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Ann Arbor	MI	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Kimball	TN	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Coronado	CA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Largo	FL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Syracuse	NY	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Palm Coast	FL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Centerport	NY	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Louisville	KY	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Murfreesboro	TN	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Lafayette	CO	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Milford	CT	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Virginia Beach	VA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Port Richey	FL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Pinellas Park	FL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	West Allis	WI	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Swanton	VT	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Nashville	TN	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Gulf Shores	AL	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Statesville	NC	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Salinas	CA	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Austin	TX	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Montgomery	AL	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Fyffe	AL	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Carbondale	KS	Death of Beneficiary	Collection in Full		
\$2,673.00	Individual	Fort Lupton	CO	Death of Beneficiary	Collection in Progress		
\$2,673.00	Individual	Kingman	AZ	Death of Beneficiary	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$2,673.00	Individual	Arkdale	WI	Death of Beneficiary	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	See combined note after the Pension program table
\$2,673.00	Individual	Daytona Beach	FL	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Manchester	IA	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Dallas	TX	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	San Bernardino	CA	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Caldwell	ID	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Braithwaite	LA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Long Beach	CA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Nashville	TN	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Grayling	MI	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Akron	OH	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Melbourne	FL	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Cincinnati	OH	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Carlsbad	CA	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Chickamauga	GA	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Tomball	TX	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Charleston	WV	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	San Jose	CA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Kerrville	TX	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Airway Heights	WA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Beaumont	TX	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Yorkville	PA	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Upper Darby	PA	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Oakland	MS	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	New York	NY	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	New London	MN	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Palisade	MN	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Coventry	CT	Death of Beneficiary		Collection in Full	
\$2,673.00	Individual	Kansas City	MO	Death of Beneficiary		Collection in Progress	
\$2,673.00	Individual	Glendale	OR	Death of Beneficiary		Collection in Progress	
\$2,663.50	Individual	Huntsville	AL	Incarceration		Collection in Progress	
\$2,600.00	Individual	Nashville	TN	Incarceration		Collection in Progress	
\$2,550.00	Individual	Rapid City	SD	Incarceration		Collection in Full	
\$2,530.40	Individual	Temecula	CA	Return to Active Duty		Collection in Progress	
\$2,496.00	Individual	Canton	NC	Unknown	Collection in Full		
\$2,412.67	Individual	Laguna Niguel	CA	Return to Active Duty	Collection in Progress		
\$2,338.00	Individual	Marshall	MO	Hospitalized at VA Expense	Collection in Progress		
\$2,308.00	Individual	Conway	SC	Death of Beneficiary	Collection in Progress		
\$2,274.40	Individual	Harrisburg	PA	Unknown	Collection in Progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$2,216.80	Individual	Mason	OH	Unknown	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	See combined note after the Pension program table
\$2,201.00	Individual	Orting	WA	Death of Beneficiary		Collection in Progress	
\$2,148.00	Individual	New Lothrop	MI	Unknown		Collection in Progress	
\$2,128.00	Individual	Virginia Beach	VA	Death of Beneficiary		Collection in Progress	
\$2,051.00	Individual	Gilroy	CA	Death of Beneficiary		Collection in Progress	
\$2,030.00	Individual	Pico Rivera	CA	Return to Active Duty		Collection in Progress	
\$2,004.00	Individual	Largo	FL	Hospitalized at VA Expense		Collection in Progress	
\$2,004.00	Individual	Boca Raton	FL	Hospitalized at VA Expense		Collection in Full	
\$1,949.00	Individual	Claypool	IN	Death of Beneficiary		Collection in Progress	
\$1,942.00	Individual	Pueblo West	CO	Unknown		Collection in Full	
\$1,935.00	Individual	Pine Bluff	AR	Unknown		Collection in Progress	
\$1,856.63	Individual	Lithonia	GA	Fugitive Felon		Collection in Full	
\$1,779.03	Individual	New Brighton	MN	Incarceration		Collection in Full	
\$1,759.20	Individual	Pago Pago	AS	Return to Active Duty		Collection in Progress	
\$1,739.47	Individual	Honolulu	HI	Return to Active Duty		Collection in Full	
\$1,689.20	Individual	Fresno	CA	Return to Active Duty	Collection in Progress		

## 2. Pension Program

Compensation and Pension Service identified 64 high-dollar pension overpayments.

Forty-one overpayments (64 percent) were created due to a change in countable income.

Eleven overpayments (17 percent) were created due to death of the beneficiary.

Four overpayments (6 percent) were due to administrative errors such as incorrect entitlement rate, income not counted, incorrect dependency, and insufficient service.

Four overpayments (6 percent) were created due to incarceration or fugitive felon status.

Two overpayments (3 percent) were created due to hospitalization at VA expense requiring an adjustment.

Two (3 percent) unknown overpayments were created where there was insufficient information available electronically to determine the period covered by the overpayment and/or the propriety or cause of the overpayment.

Beneficiaries that are in receipt of pension before end of the month of August and who are not exempt from reporting their income under Public Law 103-271, will receive Eligibility Verification Review (EVR) forms in January of the following year. These forms will be used to report income for the prior calendar year, and claimants will have 60 days to return this information. If the information received within this time frame is insufficient, an additional 60 days will be given to submit the required information.

Increases in countable income may result in high dollar overpayments when there are not enough medical expenses to reduce the countable income. VA receives information on a regular basis from several Federal agencies and compares it to information used to determine the status of VA beneficiaries. The matches identify cases where there are apparent contradictions between information contained in VA records and information furnished by other Federal agencies that affect entitlement. Some matching data, such as that received from the SSA and the Internal Revenue Service (IRS), is usually received after the increase in countable income has already occurred. The EVR process and the data matching agreements with other Federal agencies ensure that necessary adjustments in countable income are appropriately processed when notification is received showing a change in countable income.

Total Pension Payments made this quarter: \$2,140,162,522.71

Total High-Dollar Overpayments identified in this quarter: \$ 678,681.37

Percent of Overpayments: 0.0317

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$95,068.00	Individual	Seminole	TX	Administrative Error	See below	Collection in Progress	See note below table
\$52,647.00	Individual	Union Grove	WI	Administrative Error		Collection in Full	
\$41,235.00	Individual	Mount Vernon	MO	Administrative Error		Collection in Full	
\$40,929.00	Individual	Tallahassee	FL	Income Change		Collection in Progress	
\$33,631.09	Individual	Pittsburgh	PA	Fugitive Felon		Collection in Full	
\$33,458.00	Individual	Topeka	KS	Income Change	Overpayments are routinely recovered	Collection in Progress	See note below table
\$30,862.00	Individual	Cumby	TX	Income Change		Collection in Progress	



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$28,000.00	Individual	Circleville	OH	Unknown	from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	
\$21,049.00	Individual	Indianapolis	IN	Fugitive Felon		Collection in Progress	
\$16,971.00	Individual	Portland	OR	Income Change		Collection in Progress	
\$14,423.00	Individual	Albuquerque	NM	Income Change		Collection in Progress	
\$13,878.00	Individual	Wichita Falls	TX	Income Change		Collection in Progress	
\$13,220.00	Individual	Philadelphia	PA	Fugitive Felon		Collection in Progress	
\$12,650.90	Individual	Gardendale	AL	Income Change		Collection in Progress	
\$12,597.00	Individual	Birmingham	AL	Income Change		Collection in Progress	
\$11,616.00	Individual	Sumrall	MS	Death of Beneficiary		Collection in Progress	
\$10,213.00	Individual	Sutherlin	OR	Income Change		Collection in Progress	
\$9,805.00	Individual	Belle Vernon	PA	Income Change		Collection in Full	
\$8,402.00	Individual	Fajardo	PR	Income Change		Collection in Full	
\$7,862.00	Individual	Marion	AL	Income Change		Collection in Progress	
\$7,800.00	Individual	Valrico	FL	Death of Beneficiary		Collection in Progress	
\$7,540.00	Individual	Russellville	AR	Income Change		Collection in Progress	
\$6,756.00	Individual	Houston	TX	Income Change		Collection in Progress	
\$6,611.00	Individual	Mobile	AL	Income Change		Collection in Progress	
\$6,558.00	Individual	Brownwood	TX	Income Change		Collection in Progress	
\$5,976.00	Individual	Portland	OR	Income Change		Collection in Full	
\$5,766.08	Individual	Birmingham	AL	Income Change		Collection in Progress	
\$5,610.00	Individual	Lake Worth	TX	Income Change		Collection in Progress	
\$5,441.00	Individual	Wall	SD	Income Change		Collection in Full	
\$5,383.00	Individual	Fulton	MO	Income Change		Collection in Progress	
\$5,052.00	Individual	Kansas City	MO	Income Change		Collection in Progress	
\$5,042.00	Individual	Bay City	MI	Income Change		Collection in Progress	
\$4,984.00	Individual	Philadelphia	PA	Income Change		Collection in Progress	
\$4,559.00	Individual	Pensacola	FL	Incarceration		Collection in Progress	
\$4,515.00	Individual	Hillsboro	IL	Administrative Error		Collection in Progress	
\$4,382.00	Individual	Roanoke	VA	Income Change		Collection in Progress	
\$4,259.00	Individual	Louisville	MS	Income Change		Collection in Full	
\$4,190.00	Individual	Hartselle	AL	Income Change		Collection in Progress	
\$3,971.00	Individual	Horse Shoe	NC	Income Change		Collection in Progress	
\$3,898.00	Individual	Seminole	FL	Death of Beneficiary	Collection in Progress		
\$3,898.00	Individual	Houston	TX	Income Change	Collection in Progress		
\$3,765.00	Individual	Glendale	AZ	Income Change	Collection in Progress		
\$3,714.00	Individual	Pensacola	FL	Income Change	Collection in Progress		
\$3,660.00	Individual	Villa Park	IL	Income Change	Collection in Full		
\$3,454.00	Individual	Mechanicsville	VA	Death of Beneficiary	Overpayments are routinely recovered	Collection in Progress	See note below table
\$3,143.00	Individual	Port Richey	FL	Death of Beneficiary		Collection in Full	

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$3,025.00	Individual	Michigan City	IN	Income Change	from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	
\$2,980.00	Individual	St. Charles	MO	Income Change		Collection in Progress	
\$2,919.00	Individual	Germany	GE	Death of Beneficiary		Collection in Progress	
\$2,919.00	Individual	Cleveland	OH	Income Change		Collection in Progress	
\$2,502.30	Individual	Manchester	KY	Hospitalized at VA Expense		Collection in Progress	
\$2,404.00	Individual	Haslett	MI	Income Change		Collection in Progress	
\$2,331.00	Individual	Fort Madison	IA	Income Change		Collection in Progress	
\$2,195.00	Individual	Battle Creek	MI	Hospitalized at VA Expense		Collection in Progress	
\$2,052.00	Individual	Topeka	KS	Income Change		Collection in Progress	
\$1,949.00	Individual	Carlton	OR	Death of Beneficiary		Collection in Progress	
\$1,949.00	Individual	Mooreville	NC	Death of Beneficiary		Collection in Progress	
\$1,949.00	Individual	Pittsburgh	PA	Death of Beneficiary		Collection in Full	
\$1,900.00	Individual	St. Louis	MO	Income Change		Collection in Progress	
\$1,870.00	Individual	San Diego	CA	Unknown		Collection in Progress	
\$1,857.00	Individual	Dayton	TN	Death of Beneficiary		Collection in Progress	
\$1,830.00	Individual	Greenfield	WI	Income Change		Collection in Full	
\$1,806.00	Individual	Salt Lake City	UT	Death of Beneficiary		Collection in Full	
\$1,800.00	Individual	Eastpointe	MI	Income Change		Collection in Progress	

Note:

Feedback to the findings from the Quarterly High Dollar Overpayment Reports was provided to the field during the Veterans Service Center Manager (VSCM) conference call on February 17, 2011. The results of the analysis indicate, in part, that field offices are not following the guidance as outlined in Fast Letters (FL's) 08-05 and 08-09. Field offices are reminded of the following:

Guidance provided in FL 08-05, Controls to Minimize Compensation Benefit Overpayments, requires claims processors to establish an EP 690 in addition to the control EP. The purpose of this EP 690 is to help monitor timeliness in completing action on pending issues with potential overpayments.

FL 08-09, Prioritization and Processing of System-Generated Messages (Writeouts) includes current procedures for monitoring notice of exception reports. To facilitate monitoring for timeliness in completing action on potential underpayments or overpayments, claims processors are instructed to establish and maintain an additional EP 693 until all actions are complete.

Reminder that guidance under M21-1MR, Part Individual, Chapter 2.B.7.a, was provided to field stations during the VSCM conference call conducted on October 21, 2010. During this call, claims processors were reminded to take immediate action to resolve claims involving due process when their associated controls mature.

### 3. Education Program

Education Service identified 449 high-dollar overpayments.

The FY 2011 second quarter review revealed 2,478 overpayments (50.5 percent to individuals and 49.5 percent to entities). Of the 2,478 overpayments, 2,029 overpayments (52.7 percent to individuals; 47.3 percent to entities) were proper payments at the time the payments were made but later changed because enrollment status changed after the claims were processed; therefore, were not considered as reportable payments. Only 449 of the overpayments were reportable due to errors on the part of VA (297 overpayments, 66 percent) or on the part of the school (152 overpayments, 34 percent).

Current law requires VA to pay certain education benefits at the beginning of the term for the entire term. In instances where a later enrollment change results in an overpayment, VA is legally required to recover the overpaid amount even though it was not an improper payment at the time of payment. Challenges identified during the initial implementation period for the Post-9/11 GI Bill, which generated a large amount of overpayments, have been addressed. Many issues which increased the potential for overpayment during implementation have been resolved. For example:

- Implementation of the permanent processing system has resolved operator entry errors since many functions have been automated. Interim manual processing procedures for Post-9/11 GI Bill claims, including authorization of multiple payments per claim, presented an increased opportunity for operator entry errors.
- Most of the information needed for eligibility determinations is now automated in the permanent processing system for the Post-9/11 GI Bill. Manual entry of information along with the complexity of Post-9/11 GI Bill claims, including separate determinations of basic eligibility and eligibility for housing allowance, contributed to increased errors prior to implementation of the permanent processing system.
- Increased training and experience have resulted in increased accuracy across all education programs. The vast increase in workload during the initial year of implementation generated pressures to work claims as quickly as possible. A doubling of claims processing staff to support the increased volume of claims resulted in a workforce that was largely inexperienced.

Total Education Payments made this quarter: \$5,985,814,012.81

Total High-Dollar Overpayments identified in this quarter: \$4,206,891.96

Percent of Overpayments: 0.0703

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans		
\$44,016.54	Entity	Fort Lauderdale	FL	VA Error	See below	Collection in Progress	See note below table		
\$43,265.96	Entity	Lumberton	NJ	VA Error		Collection in Full			
\$38,000.00	Entity	St. Paul	MN	VA Error		Collection in Full			
\$34,172.00	Individual	Davie	FL	VA Error		Collection in Progress			
\$34,158.73	Entity	North Chicago	IL	VA Error		Collection in Progress			
\$31,705.60	Individual	Newark	NJ	VA Error		Collection in Progress			
\$30,575.00	Entity	New York	NY	VA Error		Collection in Full			
\$29,414.31	Entity	Indianapolis	IN	School Error		Collection in Progress			
\$28,608.97	Entity	North Chicago	IL	VA Error		Collection in Full			
\$27,614.00	Entity	Las Vegas	NV	VA Error		Collection in Progress			
\$27,000.00	Entity	Cypress	CA	School Error		Collection in Full			
\$26,478.43	Individual	New York	NY	VA Error		Overpayments are		Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans		
\$25,859.15	Individual	Lakewood	CO	VA Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	below table		
\$25,717.49	Entity	Los Angeles	CA	School Error		Collection in Progress			
\$25,356.75	Entity	Chicago	IL	VA Error		Collection in Progress			
\$25,092.54	Entity	Delano	CA	VA Error		Collection in Full			
\$24,044.99	Entity	Laramie	WY	VA Error		Collection in Progress			
\$24,011.00	Entity	Alexandria	VA	VA Error		Collection in Progress			
\$23,976.00	Individual	San Diego	CA	VA Error		Collection in Progress			
\$23,800.00	Entity	St. Paul	MN	School Error		Collection in Progress			
\$23,668.80	Entity	St. Paul	MN	School Error		Collection in Progress			
\$23,600.40	Individual	Oakland Park	FL	VA Error		Collection in Progress			
\$23,168.18	Entity	Chapel Hill	NC	VA Error		Collection in Progress			
\$22,714.00	Individual	Tampa	FL	VA Error		Collection in Progress			
\$22,600.00	Entity	Little Rock	AR	VA Error		Collection in Full			
\$22,561.50	Entity	New York	NY	School Error		Collection in Full			
\$22,543.60	Individual	Kirkland	WA	VA Error		Collection in Full			
\$22,198.00	Individual	San Diego	CA	VA Error		Collection in Full			
\$21,816.00	Entity	New York	NY	VA Error		Collection in Full			
\$21,815.00	Entity	Avondale	AZ	VA Error		Collection in Progress			
\$21,658.22	Entity	Indianapolis	IN	School Error		Collection in Progress			
\$21,560.30	Individual	Minneapolis	MN	VA Error		Collection in Full			
\$21,149.52	Individual	Brooklyn	NY	VA Error		Collection in Full			
\$20,970.27	Entity	Indianapolis	IN	School Error		Collection in Progress			
\$20,813.27	Entity	Wallington	NJ	VA Error		Collection in Full			
\$20,813.27	Entity	Glastonbury	CT	VA Error		Collection in Progress			
\$20,611.39	Entity	Pasadena	OK	VA Error		Collection in Progress			
\$20,595.00	Entity	Denver	CO	VA Error		Collection in Progress			
\$19,874.77	Individual	Alderson	WV	VA Error		Collection in Full			
\$19,641.60	Entity	New York	NY	School Error		Collection in Full			
\$19,181.90	Entity	Las Vegas	NV	VA Error		Collection in Progress			
\$18,931.00	Individual	Richton Park	IL	VA Error		Collection in Full			
\$18,467.50	Entity	Fort McPherson	GA	VA Error		Collection in Progress			
\$17,691.13	Individual	Escondido	CA	VA Error		Collection in Full			
\$17,598.80	Individual	Sugarland	TX	VA Error		Collection in Full			
\$17,410.60	Individual	Jacksonville	AR	VA Error		Collection in Progress			
\$17,240.00	Entity	Greenville	SC	VA Error		Collection in Progress			
\$17,222.00	Entity	Burlington	IA	School Error		Collection in Progress			
\$16,829.10	Entity	Indianapolis	IN	VA Error		Collection in Progress			
\$16,720.00	Entity	Colorado Springs	CO	VA Error		Collection in Full			
\$16,705.00	Entity	El Cajon	CA	VA Error		Overpayments are		Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$16,632.00	Individual	Ladson	SC	VA Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	below table
\$16,500.70	Entity	Savannah	GA	VA Error		Collection in Progress	
\$16,186.14	Entity	Indianapolis	IN	School Error		Collection in Progress	
\$16,150.00	Entity	New York	NY	VA Error		Collection in Full	
\$16,125.34	Entity	Silverdale	WA	VA Error		Collection in Progress	
\$15,918.50	Entity	Redmond	OR	School Error		Collection in Progress	
\$15,903.70	Individual	Fontana	CA	VA Error		Collection in Full	
\$15,874.60	Individual	Seattle	WA	VA Error		Collection in Progress	
\$15,732.53	Entity	Siloam Springs	AR	VA Error		Collection in Progress	
\$15,662.74	Entity	Killeen	TX	VA Error		Collection in Progress	
\$15,506.00	Entity	Spring	TX	VA Error		Collection in Full	
\$15,445.00	Entity	Harker Heights	TX	VA Error		Collection in Full	
\$15,117.82	Entity	Monterey	CA	VA Error		Collection in Progress	
\$14,904.47	Individual	Plymouth	MN	School Error		Collection in Full	
\$14,886.50	Entity	Los Gatos	CA	Duplicated		Collection in Full	
\$14,886.50	Entity	Los Gatos	CA	VA Error		Collection in Progress	
\$14,812.00	Entity	Grand Rapids	MI	VA Error		Collection in Progress	
\$14,741.70	Entity	Boston	MA	VA Error		Collection in Progress	
\$14,642.07	Entity	Indianapolis	IN	VA Error		Collection in Progress	
\$14,528.02	Entity	Ann Arbor	MI	School Error		Collection in Full	
\$14,455.50	Entity	Manchester	NH	School Error		Collection in Progress	
\$14,455.00	Entity	Miami	FL	VA Error		Collection in Progress	
\$14,390.22	Entity	Chapel Hill	NC	VA Error		Collection in Progress	
\$14,384.00	Entity	Tucson	AZ	School Error		Collection in Progress	
\$14,358.27	Individual	Ewa Beach	HI	VA Error		Collection in Progress	
\$14,239.20	Individual	Ewa Beach	HI	School Error		Collection in Progress	
\$14,173.47	Individual	Olalla	WA	VA Error		Collection in Full	
\$14,166.03	Individual	Boston	MA	VA Error		Collection in Progress	
\$14,110.20	Individual	Woodridge	IL	VA Error		Collection in Full	
\$14,095.00	Entity	Pleasant Valley	NY	VA Error		Collection in Progress	
\$14,036.40	Individual	Murrieta	CA	Duplicated		Collection in Full	
\$14,036.40	Individual	Murrieta	CA	VA Error		Collection in Progress	
\$14,034.00	Individual	Colorado Springs	CO	VA Error		Collection in Full	
\$13,901.50	Individual	Fayetteville	GA	School Error	Collection in Progress		
\$13,804.00	Individual	Killeen	TX	VA Error	Collection in Progress		
\$13,690.13	Individual	Saugus	MA	VA Error	Collection in Full		
\$13,485.38	Entity	FPO	AP	VA Error	Collection in Progress		
\$13,428.57	Individual	Petersburg	ND	VA Error	Collection in Full		
\$13,355.00	Entity	Tacoma	WA	VA Error	Overpayments are	Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$13,312.02	Individual	New York	NY	VA Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	below table
\$13,286.40	Individual	Colorado Springs	CO	VA Error		Collection in Full	
\$13,284.15	Entity	Indianapolis	IN	VA Error		Collection in Progress	
\$13,282.00	Entity	Donna	TX	School Error		Collection in Progress	
\$13,203.00	Individual	Ames	IA	VA Error		Collection in Full	
\$13,177.20	Individual	Boutte	LA	VA Error		Collection in Progress	
\$13,166.60	Individual	Golden	CO	VA Error		Collection in Progress	
\$12,969.00	Entity	Durham	NH	School Error		Collection in Progress	
\$12,945.33	Entity	Melbourne	FL	VA Error		Collection in Progress	
\$12,876.20	Individual	Modesto	CA	VA Error		Collection in Progress	
\$12,825.47	Entity	Highland Park	IL	VA Error		Collection in Progress	
\$12,815.01	Entity	La Puente	CA	VA Error		Collection in Progress	
\$12,692.77	Individual	Portland	OR	VA Error		Collection in Progress	
\$12,633.80	Individual	Pearl City	HI	VA Error		Collection in Full	
\$12,481.70	Entity	Midland	TX	School Error		Collection in Full	
\$12,457.80	Individual	Waltham	MA	VA Error		Collection in Progress	
\$12,421.75	Entity	Minneapolis	MN	VA Error		Collection in Full	
\$12,366.00	Individual	Orange Park	FL	School Error		Collection in Progress	
\$12,314.20	Entity	Chicago	IL	VA Error		Collection in Full	
\$12,294.21	Entity	Oakland	CA	VA Error		Collection in Progress	
\$12,222.40	Individual	Sacramento	CA	VA Error		Collection in Full	
\$12,194.33	Individual	Sacramento	CA	VA Error		Collection in Progress	
\$12,145.00	Entity	San Diego	CA	VA Error		Collection in Progress	
\$12,136.00	Entity	Manchester	NH	School Error		Collection in Progress	
\$12,097.44	Entity	Overland Park	KS	School Error		Collection in Progress	
\$12,077.87	Individual	Williamsburg	VA	VA Error		Collection in Full	
\$12,019.13	Entity	Indianapolis	IN	School Error		Collection in Progress	
\$12,000.00	Entity	Orlando	FL	School Error		Collection in Progress	
\$11,958.50	Entity	Jarrell	TX	VA Error		Collection in Full	
\$11,818.50	Entity	Overland Park	KS	VA Error		Collection in Full	
\$11,771.00	Entity	Evansville	IN	VA Error		Collection in Full	
\$11,767.99	Entity	Indianapolis	IN	School Error		Collection in Progress	
\$11,687.00	Entity	Broomfield	CO	VA Error		Collection in Full	
\$11,592.75	Individual	Monterey	CA	VA Error	Collection in Progress		
\$11,560.00	Entity	Avondale	AZ	School Error	Collection in Full		
\$11,553.30	Individual	Vacaville	CA	VA Error	Collection in Progress		
\$11,536.80	Individual	Grand Island	NE	VA Error	Collection in Progress		
\$11,535.16	Individual	Skokie	IL	VA Error	Collection in Full		
\$11,485.20	Individual	Jacksonville	NC	School Error	Overpayments are	Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$11,285.00	Entity	Fairbanks	AK	School Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	below table
\$11,154.50	Entity	O'Fallon	MO	School Error		Collection in Progress	
\$11,125.81	Individual	Valrico	FL	VA Error		Collection in Progress	
\$11,065.50	Entity	Cabot	AR	VA Error		Collection in Full	
\$11,044.00	Entity	Clemson	SC	School Error		Collection in Full	
\$11,030.70	Individual	Las Vegas	NV	VA Error		Collection in Progress	
\$11,016.00	Entity	Bluefield	VA	School Error		Collection in Full	
\$11,000.00	Entity	Newport	OR	VA Error		Collection in Full	
\$10,989.95	Entity	Fremont	CA	School Error		Collection in Progress	
\$10,857.16	Entity	Prescott	AZ	VA Error		Collection in Progress	
\$10,655.25	Entity	San Antonio	TX	School Error		Collection in Progress	
\$10,584.00	Individual	Wellington	NZ	VA Error		Collection in Progress	
\$10,569.00	Individual	Colorado Springs	CO	VA Error		Collection in Full	
\$10,547.50	Entity	Riverside	CA	VA Error		Collection in Full	
\$10,489.15	Entity	Colorado Springs	CO	VA Error		Collection in Full	
\$10,468.50	Entity	Starkville	MS	VA Error		Collection in Progress	
\$10,451.07	Individual	Manhattan	KS	VA Error		Collection in Progress	
\$10,446.77	Individual	Salisbury	MD	VA Error		Collection in Progress	
\$10,403.00	Entity	Atchison	KS	VA Error		Collection in Progress	
\$10,302.72	Individual	Kenosha	WI	VA Error		Collection in Full	
\$10,275.38	Entity	Columbus	OH	School Error		Collection in Progress	
\$10,247.00	Entity	Prescott	AZ	VA Error		Collection in Full	
\$10,159.20	Entity	Albuquerque	NM	School Error		Collection in Progress	
\$10,044.27	Entity	McAlester	OK	VA Error		Collection in Progress	
\$9,983.32	Entity	Philadelphia	PA	School Error		Collection in Progress	
\$9,938.43	Entity	Minneapolis	MN	VA Error		Collection in Progress	
\$9,866.70	Individual	Marshall	TX	VA Error		Collection in Progress	
\$9,858.90	Entity	Chula Vista	CA	School Error		Collection in Progress	
\$9,841.32	Individual	Iowa	LA	VA Error		Collection in Progress	
\$9,816.35	Entity	Indianapolis	IN	School Error		Collection in Progress	
\$9,780.57	Individual	Las Vegas	NV	VA Error		Collection in Progress	
\$9,691.80	Individual	Riverside	CA	VA Error		Collection in Full	
\$9,672.00	Entity	Salt Lake City	UT	School Error		Collection in Progress	
\$9,643.68	Individual	Grand Blanc	MI	VA Error		Collection in Full	
\$9,530.85	Entity	Chandler	AZ	VA Error	Collection in Full		
\$9,375.00	Individual	Hattiesburg	MS	VA Error	Collection in Progress		
\$9,364.28	Individual	Whittier	CA	VA Error	Collection in Progress		
\$9,362.50	Entity	Daytona Beach	FL	School Error	Overpayments are	Collection in Full	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$9,358.60	Individual	Yuma	AZ	VA Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	below table
\$9,226.74	Individual	Elgin	OK	VA Error		Collection in Full	
\$9,177.54	Entity	Philippines	PI	VA Error		Collection in Progress	
\$9,122.53	Individual	Lake Bluff	IL	VA Error		Collection in Full	
\$9,072.00	Individual	Scott	AR	VA Error		Collection in Progress	
\$9,024.00	Entity	Orange Park	FL	VA Error		Collection in Progress	
\$9,004.43	Individual	Sugar Grove	IL	VA Error		Collection in Progress	
\$8,999.47	Individual	Vancouver	WA	VA Error		Collection in Progress	
\$8,929.20	Individual	Killeen	TX	VA Error		Collection in Progress	
\$8,870.40	Individual	Elk Grove	CA	School Error		Collection in Progress	
\$8,808.00	Entity	Navarre	FL	VA Error		Collection in Full	
\$8,760.00	Entity	Bremerton	WA	VA Error		Collection in Full	
\$8,751.92	Entity	Vidalia	GA	VA Error		Collection in Full	
\$8,695.50	Entity	Austin	TX	School Error		Collection in Progress	
\$8,662.86	Individual	Everett	WA	VA Error		Collection in Progress	
\$8,662.49	Entity	Dallas	TX	VA Error		Collection in Progress	
\$8,600.00	Entity	Tampa	FL	School Error		Collection in Full	
\$8,568.37	Entity	Wichita	KS	VA Error		Collection in Full	
\$8,560.67	Entity	Colorado Springs	CO	School Error		Collection in Progress	
\$8,524.46	Entity	Cavite	PI	VA Error		Collection in Progress	
\$8,407.22	Individual	Tulsa	OK	VA Error		Collection in Progress	
\$8,390.28	Entity	Coral Springs	FL	School Error		Collection in Progress	
\$8,366.62	Entity	Colorado Springs	CO	VA Error		Collection in Full	
\$8,361.58	Entity	Philippines	PI	VA Error		Collection in Progress	
\$8,360.00	Entity	Melbourne	FL	School Error		Collection in Full	
\$8,296.20	Individual	Orange Park	FL	School Error		Collection in Progress	
\$8,236.20	Individual	Vero Beach	FL	VA Error		Collection in Progress	
\$8,154.55	Entity	Rio Rancho	NM	School Error		Collection in Progress	
\$8,141.70	Individual	Belleville	IL	VA Error		Collection in Progress	
\$8,119.00	Entity	Aiea	HI	School Error		Collection in Full	
\$8,027.00	Individual	Wahiawa	HI	VA Error		Collection in Full	
\$8,004.00	Entity	Murfreesboro	NC	VA Error		Collection in Progress	
\$7,977.73	Entity	St.Joseph	MO	VA Error		Collection in Full	
\$7,953.90	Entity	Minneapolis	MN	VA Error	Collection in Progress		
\$7,896.36	Entity	Tampa	FL	VA Error	Collection in Progress		
\$7,892.38	Entity	Brook Park	OH	VA Error	Collection in Progress		
\$7,812.00	Entity	Harrogate	TN	VA Error	Collection in Full		
\$7,811.40	Individual	Zephyrhills	FL	VA Error	Collection in Progress		
\$7,773.00	Entity	Gilbert	AZ	VA Error	Overpayments are	Collection in Progress	See note



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$7,749.50	Individual	Fort Johnson	NY	VA Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	below table
\$7,719.81	Entity	Tempe	AZ	VA Error		Collection in Progress	
\$7,653.52	Individual	Fort Wayne	IN	VA Error		Collection in Progress	
\$7,589.80	Individual	North Port	FL	School Error		Collection in Progress	
\$7,442.66	Individual	Sherrills Ford	NC	VA Error		Collection in Progress	
\$7,303.50	Entity	Lawrence	KS	School Error		Collection in Progress	
\$7,300.80	Entity	Louisville	KY	School Error		Collection in Full	
\$7,288.00	Entity	Jacksonville	FL	VA Error		Collection in Progress	
\$7,229.56	Entity	Whitewater	WI	VA Error		Collection in Progress	
\$7,227.00	Entity	Pacific Grove	CA	VA Error		Collection in Full	
\$7,220.00	Individual	Fort Rucker	AL	VA Error		Collection in Progress	
\$7,203.60	Individual	Sultan	WA	School Error		Collection in Progress	
\$7,107.00	Entity	Pittsburg	PA	VA Error		Collection in Progress	
\$7,088.00	Entity	Daytona Beach	FL	School Error		Collection in Full	
\$7,063.80	Individual	Laramie	WY	VA Error		Collection in Progress	
\$7,038.00	Entity	Philadelphia	PA	VA Error		Collection in Progress	
\$6,995.00	Entity	Coral Gables	FL	VA Error		Collection in Progress	
\$6,950.00	Entity	New York	NY	VA Error		Collection in Full	
\$6,948.28	Entity	Angola	IN	VA Error		Collection in Progress	
\$6,836.76	Entity	McDonough	GA	VA Error		Collection in Full	
\$6,829.37	Entity	Vista	CA	School Error		Collection in Progress	
\$6,812.00	Entity	Columbus	OH	School Error		Collection in Progress	
\$6,791.90	Individual	Tamuning	GU	School Error		Collection in Progress	
\$6,768.60	Entity	Dover	NH	VA Error		Collection in Progress	
\$6,712.44	Individual	Bronx	NY	VA Error		Collection in Progress	
\$6,682.20	Entity	Minneapolis	MN	School Error		Collection in Progress	
\$6,671.69	Entity	Ann Arbor	MI	School Error		Collection in Progress	
\$6,650.00	Entity	Avondale	AZ	VA Error		Collection in Progress	
\$6,644.00	Entity	Winter Park	FL	School Error		Collection in Progress	
\$6,610.00	Entity	Las Vegas	NV	School Error		Collection in Progress	
\$6,595.35	Entity	Marikina City, Metro Manila	PH	VA Error		Collection in Progress	
\$6,565.46	Entity	Phoenix	AL	School Error		Collection in Progress	
\$6,555.00	Individual	McKinney	TX	School Error		Collection in Progress	
\$6,516.87	Individual	Charlotte	NC	VA Error	Collection in Progress		
\$6,499.67	Individual	Lubbock	TX	School Error	Collection in Progress		
\$6,481.80	Individual	Brandon	FL	VA Error	Collection in Progress		
\$6,479.90	Entity	Siloam Springs	AR	VA Error	Collection in Full		
\$6,469.75	Entity	Chapel Hill	NC	School Error	Collection in Progress		
\$6,440.85	Entity	Pensacola	FL	School Error	Overpayments are	Collection in Full	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$6,409.80	Entity	San Antonio	TX	School Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	below table
\$6,377.63	Individual	Starr City	IN	VA Error		Collection in Progress	
\$6,336.00	Individual	Wilmington	DE	VA Error		Collection in Progress	
\$6,335.35	Entity	Lebanon	IL	VA Error		Collection in Progress	
\$6,300.00	Entity	Sneads Ferry	NC	School Error		Collection in Progress	
\$6,255.00	Entity	Newton	MS	School Error		Collection in Full	
\$6,219.00	Entity	Laguna Beach	CA	VA Error		Collection in Full	
\$6,216.94	Entity	Spokane	WA	VA Error		Collection in Progress	
\$6,216.00	Entity	Cedar Hill	TX	School Error		Collection in Progress	
\$6,173.95	Entity	Melbourne	FL	VA Error		Collection in Progress	
\$6,160.00	Individual	Plumas Lake	CA	VA Error		Collection in Progress	
\$6,135.70	Entity	Salem	OR	VA Error		Collection in Full	
\$6,098.40	Individual	Virginia Beach	VA	VA Error		Collection in Full	
\$6,062.00	Entity	Beverly	NJ	School Error		Collection in Progress	
\$6,016.00	Entity	Houston	TX	VA Error		Collection in Progress	
\$6,015.00	Entity	San Diego	CA	VA Error		Collection in Progress	
\$6,001.66	Individual	Colorado Springs	CO	School Error		Collection in Progress	
\$6,000.00	Entity	Blaine	MN	School Error		Collection in Full	
\$5,946.93	Entity	Charleston	IL	VA Error		Collection in Progress	
\$5,916.00	Entity	Austin	TX	School Error		Collection in Full	
\$5,916.00	Entity	Kearns	UT	School Error		Collection in Progress	
\$5,916.00	Entity	Troy	MI	VA Error		Collection in Progress	
\$5,915.00	Entity	Poulsbo	WA	VA Error		Collection in Full	
\$5,910.00	Entity	Warminster	PA	School Error		Collection in Progress	
\$5,902.45	Entity	Wilmington	NC	School Error		Collection in Full	
\$5,893.36	Individual	Norwich	NY	VA Error		Collection in Progress	
\$5,848.28	Entity	Friendswood	TX	School Error		Collection in Progress	
\$5,839.22	Entity	Los Angeles	CA	School Error		Collection in Progress	
\$5,828.04	Entity	Pittsburg	PA	School Error		Collection in Full	
\$5,823.00	Individual	Nederland	TX	VA Error		Collection in Full	
\$5,813.90	Individual	Coral Springs	FL	School Error		Collection in Progress	
\$5,807.00	Entity	Augusta	GA	School Error		Collection in Progress	
\$5,795.80	Individual	Orange Beach	AL	School Error		Collection in Progress	
\$5,770.00	Entity	Theresa	NY	School Error	Collection in Progress		
\$5,760.60	Entity	Wichita	KS	VA Error	Collection in Progress		
\$5,760.00	Entity	Colorado Springs	CO	VA Error	Collection in Progress		
\$5,716.12	Entity	Crescent City	CA	VA Error	Collection in Full		
\$5,676.48	Individual	Brighton	CO	VA Error	Collection in Full		
\$5,649.40	Individual	Coral Springs	FL	VA Error	Overpayments are	Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$5,641.20	Individual	Rancho Cucamonga	CA	School Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	below table
\$5,622.80	Entity	Stillwater	OK	School Error		Collection in Progress	
\$5,594.04	Individual	Dover	NH	VA Error		Collection in Progress	
\$5,561.40	Individual	Scottsdale	AZ	VA Error		Collection in Progress	
\$5,549.60	Individual	Tampa	FL	School Error		Collection in Progress	
\$5,545.07	Individual	Ontario	CA	School Error		Collection in Progress	
\$5,530.00	Entity	Decatur	GA	School Error		Collection in Progress	
\$5,502.00	Individual	Yorktown	VA	VA Error		Collection in Progress	
\$5,454.36	Individual	Detroit	MI	VA Error		Collection in Progress	
\$5,449.84	Individual	Woodridge	IL	VA Error		Collection in Progress	
\$5,413.94	Individual	Santa Ana	CA	VA Error		Collection in Progress	
\$5,365.05	Individual	Minden	IA	VA Error		Collection in Progress	
\$5,324.00	Entity	Talladega	AL	School Error		Collection in Progress	
\$5,324.00	Individual	Nashville	TN	VA Error		Collection in Full	
\$5,323.50	Entity	Riverside	CA	VA Error		Collection in Progress	
\$5,293.53	Individual	Fairfax	VA	VA Error		Collection in Progress	
\$5,288.80	Individual	Pembroke Pines	FL	School Error		Collection in Progress	
\$5,263.00	Entity	Pittsburg	PA	VA Error		Collection in Progress	
\$5,250.27	Individual	Hixson	TN	VA Error		Collection in Full	
\$5,233.88	Entity	Chapel Hill	NC	VA Error		Collection in Full	
\$5,229.20	Individual	Dedham	MA	VA Error		Collection in Progress	
\$5,192.28	Entity	Pensacola	FL	School Error		Collection in Progress	
\$5,182.83	Entity	Kansas City	KS	VA Error		Collection in Progress	
\$5,173.20	Entity	Dearborn	MI	VA Error		Collection in Progress	
\$5,160.00	Individual	Goose Creek	SC	VA Error		Collection in Progress	
\$5,135.00	Individual	Marina	CA	School Error		Collection in Full	
\$5,132.75	Entity	West Covina	CA	VA Error		Collection in Progress	
\$5,109.87	Individual	Aurora	IL	School Error		Collection in Progress	
\$5,100.00	Entity	Grafton	MA	School Error		Collection in Full	
\$5,100.00	Entity	New Ipswich	NH	School Error		Collection in Full	
\$5,092.75	Entity	Plumas Lake	CA	VA Error		Collection in Progress	
\$5,079.00	Entity	Norfolk	VA	School Error		Collection in Progress	
\$5,070.00	Entity	Lincoln	NE	School Error		Collection in Progress	
\$5,066.10	Individual	Tigard	OR	School Error	Collection in Progress		
\$5,043.10	Entity	Indianapolis	IN	School Error	Collection in Progress		
\$5,027.17	Entity	Columbia	SC	School Error	Collection in Progress		
\$5,024.00	Entity	Stevensville	MI	School Error	Collection in Progress		
\$5,011.20	Entity	Fairbanks	AK	VA Error	Collection in Full		
\$4,936.47	Individual	Bismarck	MO	VA Error	Overpayments are	Collection in Full	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$4,914.75	Entity	Chicago	IL	VA Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	below table
\$4,865.92	Individual	El Paso	TX	VA Error		Collection in Progress	
\$4,847.20	Individual	Jacksonville	FL	School Error		Collection in Progress	
\$4,822.22	Individual	Troy	OH	VA Error		Collection in Progress	
\$4,821.12	Individual	Fayetteville	NC	VA Error		Collection in Progress	
\$4,813.90	Entity	Manchester	TN	VA Error		Collection in Full	
\$4,795.20	Individual	El Cajon	CA	VA Error		Collection in Progress	
\$4,781.30	Individual	Ames	IA	VA Error		Collection in Progress	
\$4,759.30	Entity	Lawrence	KS	School Error		Collection in Progress	
\$4,752.34	Individual	Moon Township	PA	VA Error		Collection in Progress	
\$4,751.37	Entity	Tigard	OR	VA Error		Collection in Progress	
\$4,740.30	Individual	Colorado Springs	CO	School Error		Collection in Progress	
\$4,706.00	Entity	Augusta	GA	School Error		Collection in Progress	
\$4,688.40	Individual	Delta Junction	AK	VA Error		Collection in Progress	
\$4,675.65	Entity	Kalamazoo	MI	School Error		Collection in Progress	
\$4,656.60	Individual	Lilburn	GA	VA Error		Collection in Progress	
\$4,648.00	Individual	Grass Valley	CA	VA Error		Collection in Full	
\$4,646.00	Individual	Eules	TX	VA Error		Collection in Progress	
\$4,590.91	Individual	Louisville	KY	VA Error		Collection in Progress	
\$4,572.00	Entity	St. Louis	MO	VA Error		Collection in Progress	
\$4,563.20	Individual	Coden	AL	VA Error		Collection in Progress	
\$4,562.75	Entity	Cincinnati	OH	School Error		Collection in Progress	
\$4,553.49	Individual	Arvada	CO	VA Error		Collection in Progress	
\$4,550.00	Entity	Cordova	TN	School Error		Collection in Progress	
\$4,540.20	Individual	Columbus	GA	VA Error		Collection in Progress	
\$4,535.15	Entity	Eagleville	PA	VA Error		Collection in Full	
\$4,530.00	Entity	Colorado Springs	CO	School Error		Collection in Progress	
\$4,520.64	Individual	Homestead	FL	School Error		Collection in Progress	
\$4,496.80	Individual	Pensacola	FL	School Error		Collection in Progress	
\$4,485.62	Entity	Galesburg	IL	VA Error		Collection in Progress	
\$4,442.55	Entity	Notre Dame	IN	VA Error		Collection in Full	
\$4,428.00	Entity	Knoxville	TN	VA Error		Collection in Progress	
\$4,412.00	Entity	Westminster	CO	School Error		Collection in Full	
\$4,410.00	Entity	Omaha	NE	School Error	Collection in Full		
\$4,408.50	Entity	Richmond	VA	VA Error	Collection in Full		
\$4,402.20	Individual	Antioch	CA	VA Error	Collection in Full		
\$4,400.40	Individual	Northfield	VT	School Error	Collection in Full		
\$4,385.40	Entity	Lexington	KY	School Error	Collection in Progress		
\$4,383.10	Individual	Hauppauge	NY	School Error	Overpayments are	Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$4,379.10	Entity	St. Joseph	MO	VA Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Full	below table
\$4,376.60	Individual	Holiday	FL	School Error		Collection in Progress	
\$4,369.76	Individual	Colorado Springs	CO	VA Error		Collection in Full	
\$4,357.00	Entity	Great Mills	MD	School Error		Collection in Progress	
\$4,292.00	Entity	San Antonio	TX	VA Error		Collection in Full	
\$4,281.20	Entity	Charleston	SC	VA Error		Collection in Progress	
\$4,273.00	Entity	Jacksonville	FL	VA Error		Collection in Progress	
\$4,256.00	Entity	Knoxville	TN	VA Error		Collection in Progress	
\$4,255.13	Entity	Salt Lake City	UT	School Error		Collection in Progress	
\$4,252.40	Individual	Dayton	OH	VA Error		Collection in Progress	
\$4,226.72	Individual	Littleton	CO	VA Error		Collection in Full	
\$4,179.00	Entity	San Francisco	CA	VA Error		Collection in Full	
\$4,172.40	Entity	Norman	OK	School Error		Collection in Progress	
\$4,171.67	Individual	Galesburg	MI	VA Error		Collection in Progress	
\$4,132.90	Entity	Norman	OK	School Error		Collection in Progress	
\$4,123.80	Individual	Vacaville	CA	VA Error		Collection in Progress	
\$4,112.10	Entity	Orono	ME	School Error		Collection in Full	
\$4,104.00	Individual	Los Angeles	CA	VA Error		Collection in Full	
\$4,085.10	Individual	San Antonio	TX	VA Error		Collection in Progress	
\$4,070.43	Individual	Stafford	VA	VA Error		Collection in Progress	
\$4,036.14	Individual	Pemberton	MN	VA Error		Collection in Progress	
\$4,029.60	Individual	El Paso	TX	VA Error		Collection in Progress	
\$4,008.25	Entity	Bozeman	MT	VA Error		Collection in Full	
\$4,006.70	Individual	South Gate	CA	School Error		Collection in Progress	
\$4,006.44	Entity	Albuquerque	NM	School Error		Collection in Progress	
\$3,997.40	Individual	Fort Wayne	IN	VA Error		Collection in Full	
\$3,995.07	Entity	Durham	NH	School Error		Collection in Progress	
\$3,995.00	Entity	Colorado Springs	CO	VA Error		Collection in Full	
\$3,962.79	Entity	Kansas City	MO	VA Error		Collection in Progress	
\$3,956.00	Individual	Jacksonville	MI	School Error		Collection in Progress	
\$3,926.83	Entity	Glen Burnie	MD	School Error		Collection in Progress	
\$3,926.22	Individual	Tulsa	OK	VA Error		Collection in Progress	
\$3,907.20	Entity	Portland	OR	VA Error		Collection in Progress	
\$3,896.91	Entity	Colorado Springs	CO	School Error		Collection in Progress	
\$3,875.64	Entity	Levelland	TX	VA Error	Collection in Progress		
\$3,870.56	Entity	Minneapolis	MN	VA Error	Collection in Progress		
\$3,869.70	Individual	Bode	IA	VA Error	Collection in Progress		
\$3,839.95	Entity	Bozeman	MT	VA Error	Collection in Progress		
\$3,754.00	Entity	Muncie	IN	VA Error	Overpayments are	Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$3,745.00	Entity	El Paso	TX	School Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	below table
\$3,717.00	Entity	Belton	TX	VA Error		Collection in Progress	
\$3,684.56	Entity	San Antonio	TX	School Error		Collection in Full	
\$3,673.53	Entity	Tacoma	WA	VA Error		Collection in Progress	
\$3,660.13	Individual	Grandview	MO	VA Error		Collection in Progress	
\$3,590.40	Individual	Blackfoot	ID	School Error		Collection in Progress	
\$3,571.20	Individual	Garner	NC	School Error		Collection in Progress	
\$3,526.20	Entity	Johnstown	PA	VA Error		Collection in Progress	
\$3,520.50	Entity	Sandy	UT	School Error		Collection in Progress	
\$3,494.00	Entity	Los Angeles	CA	School Error		Collection in Full	
\$3,488.40	Individual	Ogden	UT	School Error		Collection in Full	
\$3,488.36	Entity	Green Bay	WI	VA Error		Collection in Full	
\$3,488.00	Entity	Tullahoma	TN	VA Error		Collection in Full	
\$3,468.80	Individual	Fargo	ND	VA Error		Collection in Full	
\$3,459.57	Individual	Libby	MT	VA Error		Collection in Progress	
\$3,456.00	Individual	Tallahassee	FL	VA Error		Collection in Progress	
\$3,381.90	Entity	Frankfort	KY	School Error		Collection in Progress	
\$3,356.22	Entity	Vacaville	CA	VA Error		Collection in Progress	
\$3,300.00	Entity	Fort Lauderdale	FL	VA Error		Collection in Progress	
\$3,299.75	Individual	Bakersfield	CA	VA Error		Collection in Full	
\$3,283.20	Individual	Dayton	OH	School Error		Collection in Full	
\$3,204.53	Individual	Fort Mitchell	AL	VA Error		Collection in Progress	
\$3,195.95	Entity	Wichita	KS	VA Error		Collection in Progress	
\$3,195.00	Entity	Dedham	MA	VA Error		Collection in Progress	
\$3,186.00	Individual	Lansing	KS	VA Error		Collection in Full	
\$3,177.30	Individual	Sioux Falls	SD	VA Error		Collection in Progress	
\$3,173.50	Entity	Las Vegas	NV	School Error		Collection in Full	
\$3,157.33	Individual	Melbourne	FL	School Error		Collection in Progress	
\$3,130.51	Individual	Tomah	WI	School Error		Collection in Progress	
\$3,117.60	Entity	High Point	NC	VA Error		Collection in Progress	
\$3,087.00	Entity	Marietta	GA	School Error		Collection in Full	
\$3,087.00	Entity	Marietta	GA	School Error		Collection in Progress	
\$3,072.00	Entity	Wilmington	NC	VA Error		Collection in Full	
\$3,048.00	Entity	Colorado Springs	CO	School Error	Collection in Progress		
\$3,019.60	Individual	Fort Wayne	IN	VA Error	Collection in Progress		
\$3,018.15	Individual	Laveen	AZ	VA Error	Collection in Full		
\$2,986.24	Entity	Grantsville	UT	VA Error	Collection in Progress		
\$2,960.50	Entity	Richmond	VA	School Error	Collection in Progress		
\$2,939.40	Entity	Cleveland	TN	School Error	Overpayments are	Collection in Progress	See note

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$2,903.46	Individual	Staten Island	NY	School Error	routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in Progress	below table
\$2,888.00	Entity	Valhalla	NY	School Error		Collection in Progress	
\$2,884.04	Individual	Mesquite	TX	School Error		Collection in Progress	
\$2,877.23	Individual	Houston	TX	VA Error		Collection in Progress	
\$2,835.00	Entity	Fort Lauderdale	FL	School Error		Collection in Progress	
\$2,796.70	Individual	College Station	TX	VA Error		Collection in Progress	
\$2,730.00	Entity	New Castle	DE	VA Error		Collection in Full	
\$2,714.50	Individual	Seattle	WA	VA Error		Collection in Progress	
\$2,554.27	Individual	Hugo	MN	VA Error		Collection in Full	

Note:

Many Education overpayments result from provisions of law which were proper at the time they were made, but later resulted in making improper payments. These include payments made in advance of an enrollment period, particularly tuition and other benefits under the Post-9/11 GI Bill. If the student never attended, reduces his course load, or stops attending, some or all of the amounts paid become improper payments and subject to collection. In addition, provisions applying to Education benefit programs in general forbid the payment of benefits for any course which is not counted toward the beneficiary's graduation requirements. If a student receives a grade in such a course (whether the course has been completed or not), benefits must be adjusted retroactive to the beginning of the term. To minimize the effects of such statutory provisions, VA provides cautionary information in print publications and electronic media, and also includes this information in letters to students each time they are awarded benefits.

Delays or errors by school officials in reporting information result in improper payments, particularly if reductions in course load or terminations are involved. The complexity of Post 9/11 GI Bill reporting requirements can lead to errors on the part of school officials. VA maintains regular contact with school officials to remind them of requirements for timely and accurate reporting, frequently disseminates informational materials, and provides specific training when indicated, such as for the implementation of the Post-9/11 GI Bill.

Delays or errors by VA in the processing of claims also produce improper payments. The complexity of Post-9/11 GI Bill claims continues to contribute to errors. The four most common sources of VA error are: Record incorrect attendance dates; Failure to process a document in the file; Incorrect interval payment; and 4. Award not certified.

The implementation during the last quarter of FY2010 of a new automated processing system for the Post-9/11 GI Bill continues to improve both accuracy and speed of processing.

VBA developed the following action items in the FY 2011 first quarter to reduce improper payments:

	<b>Improvement</b>	<b>What will it accomplish?</b>	<b>Date</b>
1.	Automatic interface from VA-Once to the Long Term Solution (LTS)	Eliminate manual entry of school enrollment information and thereby minimize human error when manually re-entering information	October 31, 2010 Completed with Long Term Solution automation system release 3 on 10/31/10
2.	Automatic interface between the LTS and Benefits Delivery Network (BDN payment system)	Eliminate the manual Fiscal Transaction/Fiscal Authorization Actions previously required to process payments for all but "exception" cases to minimize human errors when re- entering correctly calculated payment amounts	December 20, 2010 Completed with Long Term Solution automation system release 4 on 1/14/11
3.	Education Liaison Representative Training Conference	Provide standardized training to ELRs to aid them in accomplishing their major job duties including training School Certifying Officials	August 2011
4.	Enhancing the LTS to allow for student monthly verification of enrollment	Verification of enrollment from students will ensure that VA is notified timely of drops or withdrawals in order to minimize overpayments of housing allowance for periods when student is not enrolled	TBD, post October 2011 Projected LTS enhancements delayed to June 2012 to support priority changes required to implement PL 11-377 requirements
5.	RPO Training Letter	Reminder to Veterans Claims Examiners to be more vigilant when authorizing payments to ensure that the data used to calculate the benefit payment is correct	January 2011 Published to RPO Trainers on 1/19/11

#### **4. Insurance Program**

None.



## 5. Non-VA Care Fee Program

VHA identified 32 Non-VA Care Fee high-dollar overpayments totaling \$2,092,722 through the expanded efforts of the VHA Chief Business Office (CBO), the Veterans Integrated Service Networks (VISNs), and VA Management Quality Assurance Service (MQAS). High-dollar overpayments consisted of both single and cumulative payments. Twelve overpayments (38 percent) were caused by incorrect application of payment methodologies, ten (31 percent) were duplicate payments, five (16 percent) were data entry errors, and two (6 percent) occurred because Veterans failed to notify the VA that they had other health insurance. The causes of the other three overpayments (9 percent) varied including a payment issued to the wrong vendor, a vendor billing error, and a payment issued by the wrong VA facility.

The CBO Purchased Care Program Office worked closely with each VISN to identify high-dollar overpayments totaling \$2,061,661 by reviewing internal reports and providing the results to the VISNs for review and verification of improper payments. CBO internal reports include the (1) monthly potential outlier reports, (2) monthly inpatient potential improper payment reports, (3) bills of collection audit reports, and (4) post payment duplicate payments report. Additionally, several VISNs conducted self audits and reviews and reported high-dollar overpayments. MQAS identified one overpayment totaling \$31,061 during their Fee program review of one facility. The VA Office of Inspector General and the Financial Services Center, who identified high-dollar overpayments in prior quarters, reported no high-dollar overpayments this quarter.

Total Fee Payments made this quarter: \$1,183,165,769

Total High-Dollar Overpayments identified in this quarter<sup>1</sup>: \$2,092,722

Percentage of Overpayments<sup>2</sup>: 0.18

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions / Plans
\$185,008.95	Entity	Maywood	IL	Data entry error	Bill of collection initiated	Collection in Progress	See note below table
\$182,977.35	Entity	Lone Tree	CO	Incorrect payment methodology	Notice of overpayment letter mailed requesting refund	Collection in Progress	
\$154,587.59	Entity	Denver	CO	Payment made to the wrong vendor	Notice of overpayment letter mailed requesting refund	Collection in Progress	
\$114,029.76	Entity	Colorado Springs	CO	Veteran had other insurance but did not disclose to provider or VA; and an incorrect procedure code was billed and paid in error	Notice of overpayment letter mailed requesting refund	Collection in Progress	
\$110,396.25	Entity	McAllen	TX	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	
\$109,787.17	Entity	Harlingen	TX	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	
\$105,765.60	Entity	Orlando	FL	Duplicate payment	Notice of overpayment letter mailed requesting refund	Collection in Full	
\$95,529.00	Entity	Louisville	KY	Incorrect payment methodology	Collection actions initiated by recovery contractor	Collection in Progress	
\$80,000.00	Entity	Cookeville	TN	Vendor billing error	Discussed billing error with vendor. Check returned to facility	Collection in Full	

<sup>1</sup> High-dollar overpayments identified in the Non-VA Care Fee Program were initially processed during the period, FY 2010 to FY 2011

<sup>2</sup> The "Percentage of Overpayments" compares high-dollar overpayments processed in prior quarters with the total payments processed in the second quarter of FY 2011.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions / Plans
\$71,440.41	Entity	Pittsburgh	PA	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	table
\$68,873.56	Entity	Anchorage	AK	Duplicate payment – duplicate bill received from vendor	Bill of collection initiated	Collection in Full	
\$68,118.97	Entity	Fresno	CA	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	
\$65,000.00	Entity	Baltimore	MD	Duplicate payment	Bill of collection initiated	Collection in Progress	
\$55,064.84	Entity	Carbondale	IL	Duplicate payment	Bill of collection initiated	Collection in Full	
\$52,309.65	Entity	Memphis	TN	Incorrect payment methodology	Bill of collection initiated	Collection in Full	
\$50,678.15	Entity	Miami	FL	Duplicate payment	Bill of collection initiated	Collection in Progress	
\$44,653.82	Entity	Reno	NV	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	
\$43,482.00	Entity	Sanford	NC	Data entry error	Bill of collection initiated	Collection in Progress	
\$42,799.01	Entity	Poplar Bluff	MO	Data entry error	Bill of collection initiated	Collection in Progress	
\$40,628.94	Entity	Morgantown	WV	Duplicate payment	Notice of overpayment letter mailed requesting refund	Collection in Full	
\$37,262.55	Entity	Kansas City	KS	Duplicate payment	Bill of collection initiated	Collection in Progress	
\$36,722.60	Entity	Cumberland	MD	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	
\$31,061.46	Entity	Yuma	AZ	Incorrect payment methodology	Collection actions initiated by the VA medical center	Unknown <sup>3</sup>	
\$30,623.70	Entity	Buffalo	NY	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	
\$28,002.10	Entity	Manchester	NH	Data entry error	Bill of collection initiated	Collection in Progress	
\$27,946.15	Entity	Pittsburgh	PA	Duplicate payment	Vendor reimbursed the VA	Collection in Full	
\$27,592.95	Entity	St. Louis	MO	Paid by wrong VA medical center	Contacted appropriate officials	Collection in Progress	
\$27,249.93	Entity	Robbinsdale	MN	Duplicate payment	Bill of collection initiated	Collection in Progress	
\$26,840.66	Entity	Shawnee Mission	KS	Duplicate payment	Bill of collection initiated	Collection in Progress	
\$26,670.48	Entity	Hoffman Estates	IL	Incorrect payment methodology	Bill of collection initiated	Collection in Progress	
\$26,253.23	Entity	Ogden	UT	Veteran had other insurance but did not disclose to provider or VA	Notice of overpayment letter mailed requesting refund	Collection in Progress	
\$25,365.31	Entity	Danville	PA	Data entry error	Bill of collection initiated	Collection in Progress	

Note:

<sup>3</sup>“Unknown” denotes information that has not yet been determined but has been requested from the facility that issued the payment.

1. Purchased Care recently re-released the solicitation for the Diagnostic Related Group recovery audit contract to recover overpayments from FY 2007 to present. Award was expected in March, but because of protests the contract has not yet been awarded. Purchased Care has awarded a separate contract intended to conduct a similar audit for outpatient services. It is projected that the recovery outpatient audit will begin in the third quarter of FY 2011. Purchased Care has also awarded a contract for more robust audits of FY 2010 and FY 2011 Non-VA Care Fee payments. These audits started in the second quarter FY 2011. Results of the audits will be utilized for process improvements as well as establishing FY 2012 performance targets.
2. Purchased Care currently reports identified outliers, which are payments that fall outside of the normal payment curve, on a monthly basis. These outliers are provided to the local medical facilities for review. This significant process improvement has resulted in improved accuracy in reporting of these events and follow-up activity for each facility.
3. CBO has completed installation of the Fee Basis Claims System (FBCS), allowing integrated claims scrubbing, automated identification of duplicate payments, reduced data entry errors, and system-wide use of electronic claims processing. CBO is working with the software vendor to enhance FBCS.
4. CBO created a Field Assistance Unit to improve operations and management controls at field sites.

## 6. Non-VA Care CHAMPVA Program

VHA identified six Non-VA Care CHAMPVA high-dollar overpayments totaling \$532,301 through the expanded efforts of the Health Administration Center (HAC). High-dollar overpayments consisted of both single and cumulative payments. Four overpayments (66 percent) were caused by payments made to ineligible beneficiaries, one (17 percent) was caused by a data entry error, and one (17 percent) was a duplicate payment.

To identify high-dollar overpayments, the HAC reviewed (1) a quarterly possible duplicate payment audit, (2) a monthly proper payment audit, (3) an on-going weekly high-dollar audit for all claims over \$100,000, and (4) the second quarter bills of collection audit. The HAC conducts a 100 percent multi-division in-depth prepayment review of all claims over \$100,000 and the Claims Processing Division conducts a prepayment review of all claims over \$10,000 to reduce the likelihood of a high-dollar improper payment being made.

Total CHAMPVA Payments made this quarter: \$260,400,000

Total High-Dollar Overpayments identified in this quarter<sup>4</sup>: \$532,301

Percentage of Overpayments<sup>5</sup>: 0.20

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Actions/ Plans
\$155,415.00	Entity	Chicago	IL	Ineligible beneficiary	Overpayments are recovered through the HAC's Standard Recoupment Process where bills of collection are created, issued to the debtor, and tracked. Unpaid bills are then forwarded to the Treasury Offset Program after 180 days	Collection in Progress	See note below table
\$112,106.69	Entity	Owosso	MI	Ineligible beneficiary		Collection in Progress	
\$90,787.34	Entity	Chicago	IL	Ineligible beneficiary		Collection in Progress	
\$81,991.00	Entity	Largo	FL	Data entry error		Collection in Progress	
\$61,376.32	Entity	Atlanta	GA	Duplicate payment		Collection in Progress	
\$30,624.25	Entity	Bellmawr	NJ	Ineligible beneficiary		Collection in Progress	

Note:

1. The HAC continues to enhance internal controls through education and communication to the provider, communication and outreach to the beneficiary, and the process of validating other health insurance.

2. The HAC has implemented continuous monitors, audits and reviews of CHAMPVA claims processing as well as the development of a statement of work that captures real-time other health insurance information, on-going training on data input, and routine data matches with VBA and Centers for Medicare & Medicaid Services.

<sup>4</sup> High-dollar overpayments identified in the Non-VA CHAMPVA Program were initially processed during the period, FY 2005 to FY 2011.

<sup>5</sup> The "Percentage of Overpayments" compares high-dollar overpayments processed in prior quarters with the total payments processed in the second quarter.