

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V01) (402) Togus, ME	47,698	47,035	98.61%	663	1.39%	0	6	46,019	0	1,016	0	338	0	171	0	93	0	61	6	1.32	3.68	1.37
(V01) (402) Togus	27,606	27,137	98.3%	469	1.7%	0	6	26,401	0	736	0	231	0	150	0	43	0	45	6	3.51	1.49	1.67
(V01) (402GA) Aroostook County (Caribou)	1,180	1,177	99.75%	3	0.25%	0	0	1,168	0	9	0	1	0	0	0	0	0	2	0		1.65	0.69
(V01) (402GB) Calais	1,190	1,183	99.41%	7	0.59%	0	0	1,181	0	2	0	4	0	0	0	3	0	0	0	0.00	0.35	1.66
(V01) (402GC) Rumford	626	625	99.84%	1	0.16%	0	0	615	0	10	0	1	0	0	0	0	0	0	0		2.45	1.75
(V01) (402GD) Saco	2,326	2,305	99.1%	21	0.9%	0	0	2,256	0	49	0	12	0	3	0	3	0	3	0	2.56	1.82	3.49
(V01) (402GE) Lewiston Auburn	986	985	99.9%	1	0.1%	0	0	967	0	18	0	1	0	0	0	0	0	0	0	0.00	1.79	0.68
(V01) (402HB) Bangor	10,746	10,609	98.73%	137	1.27%	0	0	10,449	0	160	0	77	0	11	0	40	0	9	0	4.77	0.91	0.46
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,781	2,762	99.32%	19	0.68%	0	0	2,735	0	27	0	11	0	6	0	1	0	1	0	2.83	1.94	1.51
(V01) (402HL) R&C Healthcare MOC	257	252	98.05%	5	1.95%	0	0	247	0	5	0	0	0	1	0	3	0	1	0		3.53	
(V01) (405) White River Junction, VT	29,381	28,850	98.19%	531	1.81%	0	2	27,920	2	930	0	244	0	120	0	107	0	60	0	1.28	4.54	1.28
(V01) (405) White River Jct	22,340	21,850	97.81%	490	2.19%	0	2	21,065	2	785	0	216	0	119	0	102	0	53	0	4.88	1.59	0.84
(V01) (405GA) Bennington	669	666	99.55%	3	0.45%	0	0	649	0	17	0	2	0	0	0	0	0	1	0	1.27	4.20	3.42
(V01) (405GC) Brattleboro	370	367	99.19%	3	0.81%	0	0	357	0	10	0	2	0	0	0	1	0	0	0	1.77	1.64	2.60
(V01) (405HA) Burlington Lakeside	3,076	3,052	99.22%	24	0.78%	0	0	2,958	0	94	0	19	0	0	0	1	0	4	0	2.39	1.79	0.19
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,348	2,342	99.74%	6	0.26%	0	0	2,325	0	17	0	3	0	0	0	1	0	2	0	0.11	0.48	0.91
(V01) (405HD) VICC - Newport	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V01) (405HE) KEENE (ORC)	158	157	99.37%	1	0.63%	0	0	157	0	0	0	0	0	1	0	0	0	0	0	2.29	0.60	0.00
(V01) (405HF) Rutland	419	415	99.05%	4	0.95%	0	0	408	0	7	0	2	0	0	0	2	0	0	0	4.07	0.63	1.94
(V01) (518) Bedford, MA	8,466	8,145	96.21%	321	3.79%	0	142	7,421	4	724	3	252	6	51	3	15	2	3	124	1.11	9.01	4.11
(V01) (518) Bedford	7,189	6,881	95.72%	308	4.28%	0	141	6,219	4	662	3	239	6	51	3	15	2	3	123	9.06	1.03	3.90
(V01) (518GA) Lynns/North Shore	490	489	99.8%	1	0.2%	0	1	458	0	31	0	1	0	0	0	0	0	0	1	0.00	0.18	7.51
(V01) (518GB) Haverhill	449	438	97.55%	11	2.45%	0	0	421	0	17	0	11	0	0	0	0	0	0	0	8.22	2.55	2.89
(V01) (518GD) Lowell	24	24	100%	0	0%	0	0	24	0	0	0	0	0	0	0	0	0	0	0			
(V01) (518GE) Gloucester	314	313	99.68%	1	0.32%	0	0	299	0	14	0	1	0	0	0	0	0	0	0		1.40	6.75
(V01) (523) VA Boston HCS, MA	96,474	95,087	98.56%	1,387	1.44%	0	384	91,898	67	3,189	34	930	51	231	42	87	19	139	171	1.68	3.64	3.15
(V01) (523) VA Boston HCS- Boston Div.	37,279	36,693	98.43%	586	1.57%	0	274	34,980	54	1,713	30	371	43	110	35	40	13	65	99	3.79	1.22	3.44
(V01) (523A4) VA Boston HCS-West Roxbury Div.	14,778	14,518	98.24%	260	1.76%	0	33	14,146	9	372	1	153	1	43	3	17	0	47	19	2.69	1.60	2.08
(V01) (523A5) Brockton VAMC	27,791	27,367	98.47%	424	1.53%	0	50	26,402	4	965	3	339	2	42	2	21	3	22	36	4.93	2.27	2.75
(V01) (523BY) Lowell	4,832	4,767	98.65%	65	1.35%	0	12	4,704	0	63	0	42	2	10	1	9	1	4	8	1.61	1.26	6.76
(V01) (523BZ) Causeway Clinic (Boston)	10,454	10,433	99.8%	21	0.2%	0	15	10,376	0	57	0	10	3	10	1	0	2	1	9	0.43	0.60	2.12
(V01) (523GA) Framingham VA Primary Care Unit	514	514	100%	0	0%	0	0	510	0	4	0	0	0	0	0	0	0	0	0		0.09	0.00
(V01) (523GC) Quincy	312	311	99.68%	1	0.32%	0	0	310	0	1	0	1	0	0	0	0	0	0	0		0.36	
(V01) (523GD) Plymouth	495	465	93.94%	30	6.06%	0	0	451	0	14	0	14	0	16	0	0	0	0	0	0.00	5.14	
(V01) (523MA) IDES Hanscom AFB	19	19	100%	0	0%	0	0	19	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V01) (608) Manchester, NH	20,514	20,012	97.55%	502	2.45%	0	118	19,266	26	746	0	361	0	126	1	12	60	3	31	1.04	4.55	2.93
(V01) (608) Manchester	18,037	17,581	97.47%	456	2.53%	0	118	16,907	26	674	0	321	0	120	1	12	60	3	31	4.54	0.78	1.96
(V01) (608GA) Portsmouth	663	658	99.25%	5	0.75%	0	0	646	0	12	0	5	0	0	0	0	0	0	0	2.19	1.15	3.68
(V01) (608GC) Somersworth	955	937	98.12%	18	1.88%	0	0	914	0	23	0	17	0	1	0	0	0	0	0	5.97	1.37	4.22
(V01) (608GD) Conway	322	321	99.69%	1	0.31%	0	0	314	0	7	0	1	0	0	0	0	0	0	0	0.00	1.63	4.01
(V01) (608HA) Tilton	533	511	95.87%	22	4.13%	0	0	481	0	30	0	17	0	5	0	0	0	0	0	6.07	2.58	12.75
(V01) (608MA) IDES Manchester VAMC	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V01) (631) VA Central Western Massachusetts HCS	27,836	25,245	90.69%	2,591	9.31%	0	41	23,540	10	1,705	13	1,218	11	736	4	578	3	59	0	10.86	11.65	3.00
(V01) (631) VA Central Western Massachusetts HCS	11,162	10,053	90.06%	1,109	9.94%	0	38	9,146	8	907	13	682	10	353	4	70	3	4	0	10.64	9.75	4.47
(V01) (631BY) Springfield	5,807	5,515	94.97%	292	5.03%	0	1	5,288	0	227	0	180	1	65	0	43	0	4	0	2.28	8.18	3.04
(V01) (631GC) Pittsfield	1,199	1,177	98.17%	22	1.83%	0	0	1,120	0	57	0	21	0	1	0	0	0	0	0	1.03	4.61	2.45
(V01) (631GD) Greenfield (Franklin County)	718	700	97.49%	18	2.51%	0	0	642	0	58	0	16	0	2	0	0	0	0	0	4.36	3.69	2.33
(V01) (631GE) Worcester	8,300	7,172	86.41%	1,128	13.59%	0	2	6,755	2	417	0	302	0	313	0	463	0	50	0	18.16	15.96	1.42
(V01) (631GF) Fitchburg	647	625	96.6%	22	3.4%	0	0	588	0	37	0	17	0	2	0	2	0	1	0	33.83	3.43	4.25
(V01) (631MA) IDES Keller Army Community Hospital	3	3	100%	0	0%	0	0	1	0	2	0	0	0	0	0	0	0	0	0	9.00		18.00

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V01) (650) Providence, RI	35,705	34,790	97.44%	915	2.56%	0	229	33,462	202	1,328	14	641	1	162	0	81	0	31	12	3.78	4.44	5.12
(V01) (650) Providence	31,686	30,852	97.37%	834	2.63%	0	220	29,673	195	1,179	14	581	1	146	0	77	0	30	10	4.45	4.29	5.77
(V01) (650GA) New Bedford Primary Care Ctr.	1,838	1,811	98.53%	27	1.47%	0	3	1,768	2	43	0	17	0	9	0	1	0	0	1	5.97	2.57	2.43
(V01) (650GB) Hyannis Primary Care Center	1,341	1,304	97.24%	37	2.76%	0	4	1,218	4	86	0	31	0	3	0	2	0	1	0	2.61	2.75	5.98
(V01) (650GD) Middletown	840	823	97.98%	17	2.02%	0	2	803	1	20	0	12	0	4	0	1	0	0	1	1.53	3.31	1.75
(V01) (689) VA Connecticut HCS, CT	49,126	48,132	97.98%	994	2.02%	0	59	46,017	30	2,115	2	675	1	166	4	111	7	42	15	1.38	3.68	4.17
(V01) (689) West Haven	27,168	26,614	97.96%	554	2.04%	0	51	25,345	30	1,269	0	389	0	80	4	67	5	18	12	3.86	1.61	3.95
(V01) (689A4) Newington Campus	19,114	18,718	97.93%	396	2.07%	0	8	17,939	0	779	2	268	1	64	0	41	2	23	3	3.42	1.38	4.73
(V01) (689BV) Newington VADOM	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			7.50
(V01) (689GA) Waterbury VA Primary Care Center	446	440	98.65%	6	1.35%	0	0	426	0	14	0	6	0	0	0	0	0	0	0	0.00	1.17	3.09
(V01) (689GB) Stamford VA Primary Care Center	244	243	99.59%	1	0.41%	0	0	243	0	0	0	1	0	0	0	0	0	0	0		0.05	0.53
(V01) (689GC) Willimantic CBOC	386	386	100%	0	0%	0	0	383	0	3	0	0	0	0	0	0	0	0	0	5.20	0.49	0.42
(V01) (689GD) Winsted VA Primary Care	291	271	93.13%	20	6.87%	0	0	260	0	11	0	5	0	11	0	3	0	1	0	1.86	0.82	12.11
(V01) (689GE) Danbury	351	349	99.43%	2	0.57%	0	0	339	0	10	0	2	0	0	0	0	0	0	0		1.36	4.38
(V01) (689HA) WILLIAMATIC, CT (ORC)	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0			3.00
(V01) (689HC) New London VA Primary Care Center	1,118	1,103	98.66%	15	1.34%	0	0	1,074	0	29	0	4	0	11	0	0	0	0	0	6.67	1.06	2.97
(V02) (528) Albany, NY	34,638	33,598	97%	1,040	3%	0	3	32,778	3	820	0	373	0	352	0	265	0	50	0	0.81	2.15	2.88
(V02) (528A8) Albany	30,891	29,882	96.73%	1,009	3.27%	0	1	29,089	1	793	0	344	0	351	0	265	0	49	0	2.15	0.95	3.31
(V02) (528G1) Malone	97	97	100%	0	0%	0	1	97	1	0	0	0	0	0	0	0	0	0	0		0.10	
(V02) (528G2) Westport	81	81	100%	0	0%	0	0	78	0	3	0	0	0	0	0	0	0	0	0	1.22	1.39	0.00
(V02) (528G3) Bainbridge	385	385	100%	0	0%	0	0	385	0	0	0	0	0	0	0	0	0	0	0	0.00	0.58	0.15
(V02) (528G6) Fonda	278	273	98.2%	5	1.8%	0	0	271	0	2	0	5	0	0	0	0	0	0	0	8.18	0.27	0.94
(V02) (528G7) Catskill	401	392	97.76%	9	2.24%	0	0	390	0	2	0	8	0	1	0	0	0	0	0	4.53	0.40	6.96
(V02) (528GT) Glens Falls	481	479	99.58%	2	0.42%	0	0	478	0	1	0	2	0	0	0	0	0	0	0	1.95	0.13	0.68
(V02) (528GV) Plattsburgh	834	827	99.16%	7	0.84%	0	0	822	0	5	0	7	0	0	0	0	0	0	0	0.00	0.20	0.00
(V02) (528GW) Schenectady	300	299	99.67%	1	0.33%	0	0	295	0	4	0	0	0	0	0	0	0	1	0		1.11	-13.80
(V02) (528GX) Troy	256	256	100%	0	0%	0	1	253	1	3	0	0	0	0	0	0	0	0	0		0.56	0.00
(V02) (528GY) Clifton Park	385	381	98.96%	4	1.04%	0	0	378	0	3	0	4	0	0	0	0	0	0	0	1.96	1.89	0.00
(V02) (528GZ) Kingston	249	246	98.8%	3	1.2%	0	0	242	0	4	0	3	0	0	0	0	0	0	0		0.39	0.00
(V02) (528) Bath, NY	14,530	13,779	94.83%	751	5.17%	0	18	13,552	18	227	0	396	0	269	0	80	0	6	0	2.58	10.44	0.06
(V02) (528A6) Bath	12,934	12,368	95.62%	566	4.38%	0	17	12,199	17	169	0	378	0	129	0	53	0	6	0	8.43	1.86	0.06
(V02) (528G4) Elmira	1,180	1,077	91.27%	103	8.73%	0	0	1,045	0	32	0	5	0	93	0	5	0	0	0	19.93	2.87	0.10
(V02) (528G8) Wellsville	416	334	80.29%	82	19.71%	0	1	308	1	26	0	13	0	47	0	22	0	0	0	45.78	5.86	0.00
(V02) (528) Western New York, NY	46,356	44,890	96.84%	1,466	3.16%	0	1	43,346	1	1,544	0	1,128	0	223	0	91	0	24	0	2.30	3.27	5.09
(V02) (528) Upstate New York HCS, Buffalo NY	35,949	34,595	96.23%	1,354	3.77%	0	0	33,264	0	1,331	0	1,039	0	208	0	85	0	22	0	3.38	3.85	6.29
(V02) (528A4) Upstate New York HCS-Batavia	3,575	3,540	99.02%	35	0.98%	0	0	3,441	0	99	0	29	0	6	0	0	0	0	0	0.46	1.64	3.59
(V02) (528GB) Jamestown	1,762	1,726	97.96%	36	2.04%	0	1	1,695	1	31	0	30	0	4	0	2	0	0	0	19.91	0.96	2.04
(V02) (528GC) Dunkirk	1,750	1,736	99.2%	14	0.8%	0	0	1,701	0	35	0	9	0	0	0	3	0	2	0	28.38	2.53	4.80
(V02) (528GD) Niagara Falls	608	602	99.01%	6	0.99%	0	0	591	0	11	0	4	0	1	0	1	0	0	0	6.58	1.50	2.19
(V02) (528GK) Lockport	1,081	1,079	99.81%	2	0.19%	0	0	1,068	0	11	0	0	0	2	0	0	0	0	0	13.60	1.95	3.92
(V02) (528GQ) Lackawanna	929	923	99.35%	6	0.65%	0	0	917	0	6	0	4	0	2	0	0	0	0	0	6.83	0.50	0.75
(V02) (528GR) Olean	702	689	98.15%	13	1.85%	0	0	669	0	20	0	13	0	0	0	0	0	0	0	5.44	1.87	3.52
(V02) (528) Canandaigua, NY	20,061	19,672	98.06%	389	1.94%	0	6	18,951	5	721	0	267	0	94	1	20	0	8	0	3.06	3.15	1.37
(V02) (528A5) Canandaigua	6,129	5,952	97.11%	177	2.89%	0	6	5,698	5	254	0	123	0	53	1	1	0	0	0	3.55	4.09	0.73
(V02) (528GE) Rochester	13,932	13,720	98.48%	212	1.52%	0	0	13,253	0	467	0	144	0	41	0	19	0	8	0	2.87	2.90	1.95
(V02) (528) Syracuse, NY	50,508	48,029	95.09%	2,479	4.91%	0	60	46,170	17	1,859	19	1,249	19	570	3	457	0	203	2	2.56	9.28	0.85
(V02) (528A7) Syracuse	29,153	26,967	92.5%	2,186	7.5%	0	60	25,566	17	1,401	19	1,074	19	507	3	437	0	168	2	10.24	2.40	0.22
(V02) (528G5) Auburn	2,035	2,022	99.36%	13	0.64%	0	0	2,012	0	10	0	3	0	1	0	1	0	8	0	1.91	2.01	0.44
(V02) (528G9) Cortland	2,010	1,996	99.3%	14	0.7%	0	0	1,979	0	17	0	2	0	1	0	2	0	9	0	0.81	1.65	0.12
(V02) (528GL) Massena	2,238	2,227	99.51%	11	0.49%	0	0	2,210	0	17	0	8	0	2	0	1	0	0	0	6.29	0.70	0.26
(V02) (528GM) Rome	5,146	5,094	98.99%	52	1.01%	0	0	5,028	0	66	0	47	0	0	0	2	0	3	0	2.61	1.54	2.39
(V02) (528GN) Binghamton	2,600	2,513	96.65%	87	3.35%	0	0	2,365	0	148	0	39	0	43	0	5	0	0	0	8.92	2.71	0.80

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V02) (528GO) Carthage	4,935	4,878	98.84%	57	1.16%	0	0	4,726	0	152	0	46	0	8	0	2	0	1	0	4.96	5.59	1.06
(V02) (528GP) Oswego	2,379	2,320	97.52%	59	2.48%	0	0	2,272	0	48	0	30	0	8	0	7	0	14	0	9.04	3.21	2.10
(V02) (528MA) Watertown DES	12	12	100%	0	0%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0.33		
(V03) (526) Bronx, NY	21,288	21,025	98.76%	263	1.24%	0	25	20,265	6	760	4	216	2	39	0	7	1	1	12	2.22	2.74	1.50
(V03) (526) Bronx	20,331	20,079	98.76%	252	1.24%	0	25	19,346	6	733	4	209	2	36	0	6	1	1	12	2.70	2.61	1.51
(V03) (526GA) White Plains	368	367	99.73%	1	0.27%	0	0	357	0	10	0	1	0	0	0	0	0	0	0	0.00	2.24	0.54
(V03) (526GB) Yonkers	489	487	99.59%	2	0.41%	0	0	473	0	14	0	2	0	0	0	0	0	0	0	5.33	0.31	1.92
(V03) (526GD) Queens	100	92	92%	8	8%	0	0	89	0	3	0	4	0	3	0	1	0	0	0	43.27	0.37	23.75
(V03) (561) New Jersey HCS, NJ	46,023	44,785	97.31%	1,238	2.69%	0	67	42,899	16	1,886	7	878	7	234	2	93	4	33	31	0.99	4.40	1.61
(V03) (561) New Jersey HCS-East Orange Campus	20,858	20,009	95.93%	849	4.07%	0	46	18,724	12	1,285	5	650	3	129	2	51	4	19	20	5.06	1.01	3.76
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	8,008	7,908	98.75%	100	1.25%	0	21	7,548	4	360	2	74	4	13	0	7	0	6	11	3.24	0.56	2.31
(V03) (561BU) Lyons DCHV	321	321	100%	0	0%	0	0	321	0	0	0	0	0	0	0	0	0	0	0			
(V03) (561BZ) Brick	10,025	9,780	97.56%	245	2.44%	0	0	9,598	0	182	0	141	0	68	0	32	0	4	0	4.22	1.80	0.40
(V03) (561GA) Hamilton	386	385	99.74%	1	0.26%	0	0	377	0	8	0	0	0	1	0	0	0	0	0	-7.83	0.08	1.70
(V03) (561GB) Elizabeth	291	290	99.66%	1	0.34%	0	0	289	0	1	0	1	0	0	0	0	0	0	0	0.00	0.39	0.52
(V03) (561GD) Hackensack/Bergen County	3,026	3,014	99.6%	12	0.4%	0	0	2,995	0	19	0	3	0	7	0	1	0	1	0	0.89	0.95	0.30
(V03) (561GE) Jersey City	453	452	99.78%	1	0.22%	0	0	442	0	10	0	1	0	0	0	0	0	0	0	4.71	0.21	2.67
(V03) (561GF) Piscataway	733	729	99.45%	4	0.55%	0	0	718	0	11	0	3	0	0	0	0	0	1	0	0.00	1.35	0.77
(V03) (561GH) Morristown	645	644	99.84%	1	0.16%	0	0	640	0	4	0	0	0	0	0	1	0	0	0	1.65	0.19	1.09
(V03) (561GI) Tinton Falls	980	958	97.76%	22	2.24%	0	0	953	0	5	0	5	0	16	0	1	0	0	0	4.92	0.41	0.66
(V03) (561GJ) Paterson	297	295	99.33%	2	0.67%	0	0	294	0	1	0	0	0	0	0	0	0	2	0	0.40	0.44	2.23
(V03) (620) VA Hudson Valley HCS, NY	21,662	21,372	98.66%	290	1.34%	0	9	20,381	9	991	0	266	0	18	0	6	0	0	0	3.73	2.93	2.00
(V03) (620) VA Hudson Valley HCS-Montrose Campus	4,937	4,832	97.87%	105	2.13%	0	6	4,614	6	218	0	99	0	5	0	1	0	0	0	4.07	6.75	1.72
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	10,866	10,742	98.86%	124	1.14%	0	3	10,158	3	584	0	109	0	11	0	4	0	0	0	2.85	3.64	1.57
(V03) (620BU) VADOM Montrose	43	43	100%	0	0%	0	0	42	0	1	0	0	0	0	0	0	0	0	0			
(V03) (620GA) New City (Rockland County)	1,713	1,686	98.42%	27	1.58%	0	0	1,634	0	52	0	26	0	0	0	1	0	0	0	2.53	4.24	4.44
(V03) (620GB) Carmel (Putnam County)	459	458	99.78%	1	0.22%	0	0	452	0	6	0	1	0	0	0	0	0	0	0	1.56	0.65	1.49
(V03) (620GD) Goshen	1,375	1,365	99.27%	10	0.73%	0	0	1,290	0	75	0	10	0	0	0	0	0	0	0	3.68	3.50	2.19
(V03) (620GE) Port Jervis	1,099	1,094	99.55%	5	0.45%	0	0	1,074	0	20	0	5	0	0	0	0	0	0	0	0.43	1.10	0.66
(V03) (620GF) Harris (Monticello)	476	464	97.48%	12	2.52%	0	0	444	0	20	0	10	0	2	0	0	0	0	0	3.93	2.42	7.25
(V03) (620GG) Poughkeepsie	489	489	100%	0	0%	0	0	480	0	9	0	0	0	0	0	0	0	0	0	0.22	1.69	0.00
(V03) (620GH) Eastern Dutchess	205	199	97.07%	6	2.93%	0	0	193	0	6	0	6	0	0	0	0	0	0	0	1.46	3.74	0.00
(V03) (630) New York Harbor HCS, NY	50,510	49,980	98.95%	530	1.05%	0	2	49,078	2	902	0	483	0	29	0	11	0	7	0	0.74	2.03	1.37
(V03) (630) New York Harbor HCS-New York Campus	19,177	18,789	97.98%	388	2.02%	0	0	18,281	0	508	0	360	0	17	0	7	0	4	0	2.60	0.49	2.80
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	28,817	28,695	99.58%	122	0.42%	0	2	28,351	2	344	0	107	0	8	0	4	0	3	0	1.49	0.79	0.50
(V03) (630A5) New York Harbor HCS-St. Albans Campus	1,458	1,447	99.25%	11	0.75%	0	0	1,403	0	44	0	10	0	1	0	0	0	0	0	2.13	1.74	1.90
(V03) (630GA) Harlem CBOC	148	144	97.3%	4	2.7%	0	0	144	0	0	0	2	0	2	0	0	0	0	0		3.09	
(V03) (630GB) Staten Island CBOC	727	722	99.31%	5	0.69%	0	0	717	0	5	0	4	0	1	0	0	0	0	0	1.18	0.14	0.49
(V03) (630GC) Chapel St CBOC	183	183	100%	0	0%	0	0	182	0	1	0	0	0	0	0	0	0	0	0		0.93	1.10
(V03) (632) Northport, NY	39,286	38,526	98.07%	760	1.93%	0	354	37,175	106	1,351	248	594	0	97	0	37	0	32	0	3.33	3.94	0.97
(V03) (632) Northport	34,962	34,264	98%	698	2%	0	354	33,069	106	1,195	248	537	0	93	0	36	0	32	0	3.86	3.17	0.98
(V03) (632BU) Northport VADOM	94	94	100%	0	0%	0	0	94	0	0	0	0	0	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,347	1,337	99.26%	10	0.74%	0	0	1,286	0	51	0	9	0	1	0	0	0	0	0	7.99	2.61	1.89
(V03) (632HA) Valley Stream	373	373	100%	0	0%	0	0	373	0	0	0	0	0	0	0	0	0	0	0		0.25	1.65
(V03) (632HB) Riverhead	796	785	98.62%	11	1.38%	0	0	715	0	70	0	9	0	1	0	1	0	0	0	11.68	3.77	0.78
(V03) (632HC) Bay Shore	508	508	100%	0	0%	0	0	508	0	0	0	0	0	0	0	0	0	0	0		0.43	0.03
(V03) (632HD) Patchogue	1,206	1,165	96.6%	41	3.4%	0	0	1,130	0	35	0	39	0	2	0	0	0	0	0	4.11	5.16	0.47
(V04) (460) Wilmington, DE	25,101	24,328	96.92%	773	3.08%	0	41	23,608	12	720	2	667	2	82	2	16	7	8	16	2.06	3.05	1.54
(V04) (460) Wilmington	17,757	17,111	96.36%	646	3.64%	0	41	16,487	12	624	2	584	2	48	2	11	7	3	16	3.09	2.27	1.72



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V04) (460GA) Sussex County	2,321	2,303	99.22%	18	0.78%	0	0	2,292	0	11	0	9	0	7	0	0	0	2	0	0.69	0.94	0.44
(V04) (460GC) Kent County	1,857	1,814	97.68%	43	2.32%	0	0	1,767	0	47	0	23	0	19	0	1	0	0	0	2.35	4.97	2.09
(V04) (460GD) Cape May USCG	466	442	94.85%	24	5.15%	0	0	433	0	9	0	17	0	3	0	1	0	3	0	3.70	2.39	9.47
(V04) (460HE) Atlantic County	1,226	1,221	99.59%	5	0.41%	0	0	1,220	0	1	0	1	0	2	0	2	0	0	0	0.36	0.73	0.33
(V04) (460HG) Cumberland County	1,425	1,388	97.4%	37	2.6%	0	0	1,360	0	28	0	33	0	3	0	1	0	0	0	4.84	2.39	0.37
(V04) (460HK) MOC Wilmington	32	32	100%	0	0%	0	0	32	0	0	0	0	0	0	0	0	0	0	0		0.16	
(V04) (460MA) IDES Dover AFB	17	17	100%	0	0%	0	0	17	0	0	0	0	0	0	0	0	0	0	0	8.40	9.00	7.00
(V04) (503) Altoona, PA	30,635	30,356	99.09%	279	0.91%	0	54	29,868	43	488	11	177	0	77	0	7	0	18	0	2.72	3.71	2.71
(V04) (503) James E. Van Zandt VA(Altoona)	19,334	19,235	99.49%	99	0.51%	0	25	18,967	14	268	11	64	0	13	0	5	0	17	0	2.97	2.76	2.26
(V04) (503GA) Johnstown	5,578	5,479	98.23%	99	1.77%	0	11	5,344	11	135	0	61	0	36	0	1	0	1	0	7.33	3.42	4.91
(V04) (503GB) DuBois (Clearfield)	4,318	4,274	98.98%	44	1.02%	0	7	4,219	7	55	0	27	0	16	0	1	0	0	0	5.88	1.71	2.50
(V04) (503GC) State College (Centre County)	1,405	1,368	97.37%	37	2.63%	0	11	1,338	11	30	0	25	0	12	0	0	0	0	0	7.28	3.18	0.59
(V04) (529) Butler, PA	24,567	24,522	99.82%	45	0.18%	0	17	24,425	17	97	0	27	0	8	0	5	0	5	0	0.42	0.69	0.73
(V04) (529) Butler	14,386	14,375	99.92%	11	0.08%	0	9	14,316	9	59	0	3	0	2	0	3	0	3	0	0.60	0.52	0.56
(V04) (529GA) Mercer County	3,238	3,212	99.2%	26	0.8%	0	5	3,207	5	5	0	20	0	5	0	1	0	0	0	0.54	0.38	0.53
(V04) (529GB) Lawrence County	2,112	2,108	99.81%	4	0.19%	0	0	2,100	0	8	0	3	0	0	0	1	0	0	0	2.70	0.24	0.26
(V04) (529GC) Armstrong County (Kittanning)	1,605	1,603	99.88%	2	0.12%	0	1	1,588	1	15	0	0	0	0	0	0	0	2	0	0.00	0.50	5.23
(V04) (529GD) Clarion County	1,127	1,127	100%	0	0%	0	1	1,119	1	8	0	0	0	0	0	0	0	0	0	0.00	0.28	0.00
(V04) (529GF) Cranberry Township	2,099	2,097	99.9%	2	0.1%	0	1	2,095	1	2	0	1	0	1	0	0	0	0	0	0.00	0.28	2.07
(V04) (540) Clarksburg, WV	19,893	19,471	97.88%	422	2.12%	0	0	19,234	0	237	0	238	0	105	0	62	0	17	0	3.21	1.47	1.32
(V04) (540) Clarksburg	16,983	16,589	97.68%	394	2.32%	0	0	16,394	0	195	0	222	0	101	0	60	0	11	0	1.46	4.02	1.63
(V04) (540GA) Tucker County	175	171	97.71%	4	2.29%	0	0	169	0	2	0	1	0	0	0	0	0	3	0		1.39	10.00
(V04) (540GB) Wood County Veterans Center	1,206	1,194	99%	12	1%	0	0	1,171	0	23	0	5	0	3	0	2	0	2	0	13.33	0.93	1.15
(V04) (540GC) Braxton	337	332	98.52%	5	1.48%	0	0	326	0	6	0	4	0	0	0	0	0	1	0		1.96	1.20
(V04) (540GD) Monongalia	918	916	99.78%	2	0.22%	0	0	912	0	4	0	2	0	0	0	0	0	0	0	0.00	1.29	0.45
(V04) (540HK) RMU	274	269	98.18%	5	1.82%	0	0	262	0	7	0	4	0	1	0	0	0	0	0		1.82	
(V04) (542) Coatesville, PA	8,595	8,536	99.31%	59	0.69%	0	0	8,343	0	193	0	34	0	12	0	8	0	5	0	1.12	2.22	0.80
(V04) (542) Coatesville	6,666	6,615	99.23%	51	0.77%	0	0	6,428	0	187	0	32	0	10	0	5	0	4	0	2.23	1.36	0.89
(V04) (542GA) Springfield	1,068	1,065	99.72%	3	0.28%	0	0	1,060	0	5	0	0	0	1	0	1	0	1	0	0.00	0.67	0.47
(V04) (542GE) Spring City	861	856	99.42%	5	0.58%	0	0	855	0	1	0	2	0	1	0	2	0	0	0		0.74	0.71
(V04) (562) Erie, PA	12,739	12,623	99.09%	116	0.91%	0	0	12,497	0	126	0	76	0	21	0	13	0	6	0	0.85	2.16	0.22
(V04) (562) Erie	9,576	9,475	98.95%	101	1.05%	0	0	9,356	0	119	0	64	0	19	0	12	0	6	0	2.18	1.17	0.19
(V04) (562GA) Crawford County Primary Care Clinic	823	822	99.88%	1	0.12%	0	0	819	0	3	0	1	0	0	0	0	0	0	0	2.13	0.26	0.28
(V04) (562GB) Ashtabula County Primary Care Clinic	732	730	99.73%	2	0.27%	0	0	729	0	1	0	1	0	1	0	0	0	0	0	0.00	0.65	0.37
(V04) (562GC) McKean County Primary Care Clinic	191	191	100%	0	0%	0	0	191	0	0	0	0	0	0	0	0	0	0	0		0.25	0.13
(V04) (562GD) Venango	849	845	99.53%	4	0.47%	0	0	843	0	2	0	2	0	1	0	1	0	0	0	1.21	0.19	0.34
(V04) (562GE) Warren	568	560	98.59%	8	1.41%	0	0	559	0	1	0	8	0	0	0	0	0	0	0		1.12	0.15
(V04) (595) Lebanon, PA	43,736	42,982	98.28%	754	1.72%	0	1	42,387	1	595	0	441	0	219	0	79	0	15	0	1.11	2.61	1.46
(V04) (595) Lebanon	28,949	28,360	97.97%	589	2.03%	0	0	27,971	0	389	0	334	0	182	0	62	0	11	0	2.54	1.07	1.34
(V04) (595GA) Camp Hill Outpatient Clinic	5,287	5,232	98.96%	55	1.04%	0	0	5,191	0	41	0	28	0	17	0	8	0	2	0	3.95	0.31	0.58
(V04) (595GC) Lancaster	2,487	2,473	99.44%	14	0.56%	0	0	2,452	0	21	0	13	0	0	0	1	0	0	0	2.15	0.33	0.30
(V04) (595GD) Reading	1,600	1,567	97.94%	33	2.06%	0	0	1,505	0	62	0	23	0	4	0	6	0	0	0	15.48	0.96	3.27
(V04) (595GE) York County	3,124	3,070	98.27%	54	1.73%	0	0	3,021	0	49	0	38	0	15	0	1	0	0	0	2.25	0.70	2.06
(V04) (595GF) Pottsville/Fracksville	2,289	2,280	99.61%	9	0.39%	0	1	2,247	1	33	0	5	0	1	0	1	0	2	0		2.67	5.09
(V04) (642) Philadelphia, PA	63,871	60,230	94.3%	3,641	5.7%	0	426	56,232	115	3,998	94	1,324	97	1,138	41	822	33	357	46	2.86	9.60	3.62
(V04) (642) Philadelphia	51,818	48,506	93.61%	3,312	6.39%	0	240	45,055	63	3,451	69	1,149	67	1,007	13	807	12	349	16	10.04	3.03	4.02
(V04) (642GA) Outpatient Clinic at Marshall Hall	3,603	3,559	98.78%	44	1.22%	0	2	3,430	1	129	1	33	0	10	0	1	0	0	0	4.03	2.51	1.91
(V04) (642GC) Willow Grove PA	4,121	3,954	95.95%	167	4.05%	0	36	3,631	33	323	1	96	0	67	0	4	0	0	2	9.02	3.39	5.19
(V04) (642GD) Gloucester	4,329	4,211	97.27%	118	2.73%	0	148	4,116	18	95	23	46	30	54	28	10	21	8	28	4.72	1.48	1.34
(V04) (646) Pittsburgh, PA	70,301	68,788	97.85%	1,513	2.15%	0	3	67,437	3	1,351	0	818	0	440	0	201	0	54	0	1.34	3.97	1.01
(V04) (646) Pittsburgh HCS-Univ Dr	30,282	29,238	96.55%	1,044	3.45%	0	2	28,257	2	981	0	628	0	309	0	91	0	16	0	5.25	0.79	1.04
(V04) (646A4) Heinz Division HCS	14,754	14,568	98.74%	186	1.26%	0	0	14,263	0	305	0	130	0	26	0	13	0	17	0	2.71	1.61	1.36

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V04) (646GA) Belmont	2,261	2,244	99.25%	17	0.75%	0	0	2,228	0	16	0	16	0	1	0	0	0	0	0	1.49	1.30	0.73
(V04) (646GB) Westmoreland	8,212	8,086	98.47%	126	1.53%	0	0	8,072	0	14	0	1	0	28	0	92	0	5	0	0.27	2.05	0.08
(V04) (646GC) Beaver CBOC	5,267	5,262	99.91%	5	0.09%	0	0	5,254	0	8	0	4	0	0	0	0	0	1	0	0.35	0.10	0.50
(V04) (646GD) Washington County	5,640	5,552	98.44%	88	1.56%	0	1	5,534	1	18	0	18	0	66	0	0	0	4	0	0.27	1.63	0.64
(V04) (646GE) Fayette County	3,885	3,838	98.79%	47	1.21%	0	0	3,829	0	9	0	21	0	10	0	5	0	11	0	0.35	1.41	1.08
(V04) (693) Wilkes-Barre, PA	27,408	27,184	99.18%	224	0.82%	0	0	26,753	0	431	0	183	0	39	0	1	0	1	0	0.76	1.70	0.28
(V04) (693) Wilkes Barre	16,750	16,616	99.2%	134	0.8%	0	0	16,262	0	354	0	121	0	11	0	1	0	1	0	1.87	0.56	0.21
(V04) (693B4) Allentown	6,675	6,623	99.22%	52	0.78%	0	0	6,589	0	34	0	40	0	12	0	0	0	0	0	1.08	0.93	0.23
(V04) (693GA) Sayre	1,720	1,694	98.49%	26	1.51%	0	0	1,687	0	7	0	12	0	14	0	0	0	0	0	0.43	0.18	0.71
(V04) (693GB) Williamsport	1,444	1,435	99.38%	9	0.62%	0	0	1,413	0	22	0	7	0	2	0	0	0	0	0	5.00	0.91	0.50
(V04) (693GC) Tobyhanna	138	138	100%	0	0%	0	0	131	0	7	0	0	0	0	0	0	0	0	0	8.21	0.86	0.00
(V04) (693GF) Berwick (Columbia Co.)	238	238	100%	0	0%	0	0	238	0	0	0	0	0	0	0	0	0	0	0		0.16	0.32
(V04) (693GG) Northampton County	443	440	99.32%	3	0.68%	0	0	433	0	7	0	3	0	0	0	0	0	0	0	0.18	2.39	0.08
(V05) (512) Baltimore HCS, MD	53,819	51,647	95.96%	2,172	4.04%	0	350	48,955	103	2,692	30	1,394	60	481	52	252	24	45	81	5.37	5.09	2.93
(V05) (512) Baltimore	35,946	34,739	96.64%	1,207	3.36%	0	123	33,175	73	1,564	10	800	24	224	12	150	3	33	1	4.99	3.71	1.14
(V05) (512A5) Perry Point	6,420	6,219	96.87%	201	3.13%	0	224	5,898	28	321	19	85	36	55	40	55	21	6	80	3.08	9.04	2.78
(V05) (512GA) Cambridge	3,325	3,138	94.38%	187	5.62%	0	1	2,953	1	185	0	97	0	75	0	11	0	4	0	8.83	5.71	6.36
(V05) (512GC) Glen Burnie	2,336	2,095	89.68%	241	10.32%	0	2	1,862	1	233	1	179	0	60	0	2	0	0	0	14.05	9.47	3.00
(V05) (512GD) Loch Raven	3,370	3,183	94.45%	187	5.55%	0	0	2,991	0	192	0	101	0	54	0	30	0	2	0	3.32	8.78	2.38
(V05) (512GE) Pocomoke City	687	671	97.67%	16	2.33%	0	0	615	0	56	0	15	0	1	0	0	0	0	0	5.27	5.66	6.80
(V05) (512GF) Fort Howard	807	767	95.04%	40	4.96%	0	0	692	0	75	0	37	0	0	0	3	0	0	0	7.20	6.06	6.41
(V05) (512GG) Fort Meade	928	835	89.98%	93	10.02%	0	0	769	0	66	0	80	0	12	0	1	0	0	0	1.32	12.42	7.56
(V05) (613) Martinsburg, WV	40,390	38,907	96.33%	1,483	3.67%	0	44	37,255	21	1,652	2	884	6	419	4	136	7	44	4	3.16	6.49	2.21
(V05) (613) Martinsburg	28,112	26,852	95.52%	1,260	4.48%	0	8	25,594	6	1,258	0	716	1	390	1	118	0	36	0	6.78	3.96	1.07
(V05) (613BU) VADOM Martinsburg	334	304	91.02%	30	8.98%	0	0	303	0	1	0	30	0	0	0	0	0	0	0	0.26		24.13
(V05) (613GA) Cumberland	1,982	1,972	99.5%	10	0.5%	0	34	1,941	14	31	1	7	5	0	3	0	7	3	4	4.41	2.24	2.16
(V05) (613GB) Hagerstown	2,394	2,368	98.91%	26	1.09%	0	0	2,265	0	103	0	18	0	5	0	2	0	1	0	6.64	1.65	6.39
(V05) (613GC) Stephens City	2,503	2,394	95.65%	109	4.35%	0	0	2,272	0	122	0	92	0	13	0	2	0	2	0	3.87	3.73	10.91
(V05) (613GD) Franklin	125	123	98.4%	2	1.6%	0	1	123	0	0	1	1	0	1	0	0	0	0	0		0.75	
(V05) (613GE) Petersburg	939	937	99.79%	2	0.21%	0	0	932	0	5	0	0	0	1	0	0	0	1	0		0.97	0.04
(V05) (613GF) Harrisonburg	1,439	1,430	99.37%	9	0.63%	0	1	1,409	1	21	0	7	0	1	0	0	0	1	0	0.15	2.77	2.71
(V05) (613GG) Fort Detrick	2,562	2,527	98.63%	35	1.37%	0	0	2,416	0	111	0	13	0	8	0	14	0	0	0	4.91	1.88	1.47
(V05) (688) Washington, DC	41,723	40,186	96.32%	1,537	3.68%	0	569	36,942	367	3,244	198	1,342	1	166	0	22	1	7	2	6.57	4.41	7.54
(V05) (688) Washington	35,696	34,352	96.23%	1,344	3.77%	0	567	31,531	367	2,821	197	1,159	1	157	0	21	0	7	2	4.46	7.98	9.26
(V05) (688GA) Fort Belvoir	2,516	2,441	97.02%	75	2.98%	0	1	2,281	0	160	0	70	0	5	0	0	1	0	0	2.21	4.11	5.42
(V05) (688GB) Southeast Washington	274	272	99.27%	2	0.73%	0	0	266	0	6	0	2	0	0	0	0	0	0	0	8.24	0.37	0.00
(V05) (688GC) Landover/Greenbelt (Prince Georges County)	425	423	99.53%	2	0.47%	0	0	391	0	32	0	2	0	0	0	0	0	0	0	14.74	1.29	1.16
(V05) (688GD) Charlotte Hall	1,134	1,082	95.41%	52	4.59%	0	0	975	0	107	0	48	0	4	0	0	0	0	0	9.99	2.98	6.85
(V05) (688GE) Southern Prince Georges County	1,678	1,616	96.31%	62	3.69%	0	1	1,498	0	118	1	61	0	0	0	1	0	0	0	2.04	7.30	2.51
(V06) (517) Beckley, WV	16,521	16,022	96.98%	499	3.02%	0	79	15,265	6	757	13	388	17	68	17	38	19	5	7	2.96	5.26	3.36
(V06) (517) Beckley	15,011	14,518	96.72%	493	3.28%	0	79	13,773	6	745	13	384	17	66	17	38	19	5	7	5.27	3.14	3.69
(V06) (517GB) Greenbrier County	1,345	1,340	99.63%	5	0.37%	0	0	1,331	0	9	0	3	0	2	0	0	0	0	0	0.00	1.97	0.88
(V06) (517HK) Beckley MOC	165	164	99.39%	1	0.61%	0	0	161	0	3	0	1	0	0	0	0	0	0	0		1.88	
(V06) (558) Durham, NC	60,037	57,263	95.38%	2,774	4.62%	0	303	55,063	275	2,200	7	1,543	7	787	8	252	3	192	3	5.02	5.53	3.72
(V06) (558) Durham	47,202	45,226	95.81%	1,976	4.19%	0	301	43,587	273	1,639	7	1,053	7	567	8	203	3	153	3	5.60	2.00	0.98
(V06) (558GA) Greenville	5,673	4,963	87.48%	710	12.52%	0	1	4,501	1	462	0	442	0	195	0	37	0	36	0	5.55	16.07	9.08
(V06) (558GB) Raleigh	4,838	4,762	98.43%	76	1.57%	0	1	4,717	1	45	0	41	0	20	0	12	0	3	0	6.43	1.67	0.92
(V06) (558GC) Morehead City	2,324	2,312	99.48%	12	0.52%	0	0	2,258	0	54	0	7	0	5	0	0	0	0	0	1.54	0.96	1.59
(V06) (565) Fayetteville, NC	47,388	39,258	82.84%	8,130	17.16%	0	830	35,471	82	3,787	87	3,796	205	3,578	100	658	43	98	313	28.98	10.87	3.01
(V06) (565) Fayetteville NC	34,504	29,274	84.84%	5,230	15.16%	0	375	26,531	65	2,743	71	2,828	146	2,178	51	197	4	27	38	10.14	27.24	0.58
(V06) (565GA) Jacksonville	3,357	2,253	67.11%	1,104	32.89%	0	422	2,058	10	195	14	255	52	562	47	285	37	2	262	12.00	43.38	9.76
(V06) (565GC) New Hanover County ( Wilmington)	5,972	4,672	78.23%	1,300	21.77%	0	13	4,178	3	494	0	410	2	659	1	170	0	61	7	21.33	34.69	4.28

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V06) (565GD) Hamlet	1,240	1,125	90.73%	115	9.27%	0	0	988	0	137	0	71	0	43	0	1	0	0	0		12.66	2.25
(V06) (565GE) Robeson County	1,111	858	77.23%	253	22.77%	0	19	792	3	66	2	173	5	80	1	0	2	0	6		25.97	4.48
(V06) (565GF) Goldsboro	1,129	1,001	88.66%	128	11.34%	0	1	859	1	142	0	59	0	56	0	5	0	8	0	2.10	15.50	5.82
(V06) (565MB) IDES Fort Bragg	58	58	100%	0	0%	0	0	51	0	7	0	0	0	0	0	0	0	0	0	3.55		
(V06) (565MD) IDES Camp Lejeune	17	17	100%	0	0%	0	0	14	0	3	0	0	0	0	0	0	0	0	0	15.17		10.09
(V06) (590) Hampton, VA	25,095	24,090	96%	1,005	4%	0	3	23,336	1	754	0	696	2	209	0	61	0	39	0	3.92	4.65	1.50
(V06) (590) Hampton	22,534	21,544	95.61%	990	4.39%	0	1	20,819	1	725	0	684	0	206	0	61	0	39	0	4.73	4.61	1.68
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,009	1,996	99.35%	13	0.65%	0	0	1,981	0	15	0	10	0	3	0	0	0	0	0	1.37	1.11	0.64
(V06) (590GC) Albemarle CBOC	493	491	99.59%	2	0.41%	0	0	484	0	7	0	2	0	0	0	0	0	0	0		1.61	0.51
(V06) (590MA) IDES Portsmouth	30	30	100%	0	0%	0	2	30	0	0	0	0	2	0	0	0	0	0	0	0.00		0.33
(V06) (590MB) IDES Langley	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V06) (590MC) IDES Fort Eustis	23	23	100%	0	0%	0	0	16	0	7	0	0	0	0	0	0	0	0	0	5.44		11.29
(V06) (637) Asheville, NC	36,824	35,902	97.5%	922	2.5%	0	0	34,272	0	1,630	0	672	0	177	0	60	0	13	0	3.76	4.22	3.66
(V06) (637) Asheville-Oteen	32,926	32,076	97.42%	850	2.58%	0	0	30,558	0	1,518	0	622	0	161	0	54	0	13	0	4.24	3.87	3.82
(V06) (637GA) Franklin NC CBOC	1,362	1,312	96.33%	50	3.67%	0	0	1,237	0	75	0	31	0	13	0	6	0	0	0	1.06	5.94	5.88
(V06) (637GB) Rutherfordton CBOC	2,536	2,514	99.13%	22	0.87%	0	0	2,477	0	37	0	19	0	3	0	0	0	0	0	5.06	2.13	1.65
(V06) (652) Richmond, VA	66,370	63,688	95.96%	2,682	4.04%	0	59	60,421	51	3,267	2	1,639	3	698	3	240	0	105	0	5.58	5.54	3.99
(V06) (652) Richmond	59,866	57,388	95.86%	2,478	4.14%	0	55	54,367	47	3,021	2	1,527	3	649	3	204	0	98	0	5.55	5.08	4.70
(V06) (652GA) Stafford/Fredericksburg	3,918	3,820	97.5%	98	2.5%	0	4	3,721	4	99	0	64	0	15	0	12	0	7	0	2.54	4.41	2.49
(V06) (652GE) Charlottesville CBOC, VA	1,565	1,552	99.17%	13	0.83%	0	0	1,510	0	42	0	11	0	2	0	0	0	0	0	3.67	2.37	1.46
(V06) (652GF) Emporia, VA	1,021	928	90.89%	93	9.11%	0	0	823	0	105	0	37	0	32	0	24	0	0	0	3.00	16.60	6.82
(V06) (658) Salem, VA	43,174	41,787	96.79%	1,387	3.21%	0	6	40,270	6	1,517	0	824	0	369	0	173	0	21	0	2.21	5.49	1.06
(V06) (658) Salem	36,461	35,168	96.45%	1,293	3.55%	0	3	33,763	3	1,405	0	758	0	349	0	166	0	20	0	5.53	2.37	1.27
(V06) (658GA) Tazewell	94	94	100%	0	0%	0	0	94	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V06) (658GB) Danville	2,041	2,039	99.9%	2	0.1%	0	3	2,002	3	37	0	2	0	0	0	0	0	0	0	0.00	1.47	1.49
(V06) (658GC) Lynchburg	2,065	2,024	98.01%	41	1.99%	0	0	2,011	0	13	0	35	0	2	0	3	0	1	0	0.00	0.47	0.23
(V06) (658GD) Staunton	1,156	1,126	97.4%	30	2.6%	0	0	1,069	0	57	0	12	0	14	0	4	0	0	0	0.00	5.93	1.59
(V06) (658GE) Wytheville	1,357	1,336	98.45%	21	1.55%	0	0	1,331	0	5	0	17	0	4	0	0	0	0	0	0.00	0.93	0.03
(V06) (659) Salisbury, NC	85,082	81,675	96%	3,407	4%	0	139	79,039	22	2,636	11	1,818	34	959	11	360	16	270	45	2.40	4.64	5.90
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	45,948	43,079	93.76%	2,869	6.24%	0	136	40,997	22	2,082	11	1,501	34	812	11	311	16	245	42	6.14	2.66	11.52
(V06) (659BY) Winston-Salem	15,842	15,587	98.39%	255	1.61%	0	0	15,319	0	268	0	152	0	68	0	25	0	10	0	1.82	2.88	3.54
(V06) (659GA) Charlotte	19,543	19,334	98.93%	209	1.07%	0	2	19,146	0	188	0	101	0	70	0	23	0	15	2	0.44	1.87	3.03
(V06) (659GB) Hickory	3,749	3,675	98.03%	74	1.97%	0	1	3,577	0	98	0	64	0	9	0	1	0	0	1	0.21	2.05	2.46
(V07) (508) Atlanta, GA	112,547	109,278	97.1%	3,269	2.9%	0	180	104,560	95	4,718	34	2,146	51	854	0	201	0	68	0	6.01	3.96	1.94
(V07) (508) Atlanta	92,666	89,912	97.03%	2,754	2.97%	0	179	85,747	94	4,165	34	1,773	51	733	0	180	0	68	0	4.00	7.24	2.21
(V07) (508GA) Fort McPherson	5,155	4,935	95.73%	220	4.27%	0	0	4,806	0	129	0	147	0	67	0	6	0	0	0	2.76	6.96	2.02
(V07) (508GE) NE Georgia/Oakwood	2,308	2,244	97.23%	64	2.77%	0	0	2,163	0	81	0	61	0	3	0	0	0	0	0	4.47	3.19	1.25
(V07) (508GF) Austell	2,740	2,683	97.92%	57	2.08%	0	0	2,602	0	81	0	44	0	13	0	0	0	0	0	0.10	3.18	2.38
(V07) (508GG) Stockbridge	2,262	2,208	97.61%	54	2.39%	0	0	2,115	0	93	0	39	0	6	0	9	0	0	0	0.00	3.76	1.07
(V07) (508GH) Lawrenceville (Gwinnett County)	2,274	2,250	98.94%	24	1.06%	0	0	2,202	0	48	0	15	0	9	0	0	0	0	0	1.36	3.91	0.79
(V07) (508GI) Newnan	1,373	1,330	96.87%	43	3.13%	0	0	1,282	0	48	0	31	0	8	0	4	0	0	0	5.74	5.34	3.33
(V07) (508GJ) Blairsville	800	783	97.88%	17	2.13%	0	0	775	0	8	0	15	0	2	0	0	0	0	0	0.00	5.10	1.12
(V07) (508GK) Trinka Davis Veterans Village CBOC	2,969	2,933	98.79%	36	1.21%	0	1	2,868	1	65	0	21	0	13	0	2	0	0	0	2.73	3.64	1.10
(V07) (509) Augusta, GA	39,111	38,308	97.95%	803	2.05%	0	3	36,340	3	1,968	0	531	0	120	0	66	0	86	0	2.20	4.54	0.62
(V07) (509) Augusta	23,255	22,545	96.95%	710	3.05%	0	1	20,889	1	1,656	0	452	0	115	0	61	0	82	0	5.09	2.04	5.90
(V07) (509A0) Lenwood (Uptown)	12,426	12,343	99.33%	83	0.67%	0	2	12,078	2	265	0	71	0	4	0	5	0	3	0	1.88	2.44	0.28
(V07) (509GA) Athens, GA CBOC	2,301	2,294	99.7%	7	0.3%	0	0	2,253	0	41	0	5	0	1	0	0	0	1	0	4.08	2.35	0.29
(V07) (509GB) Aiken CBOC	1,129	1,126	99.73%	3	0.27%	0	0	1,120	0	6	0	3	0	0	0	0	0	0	0	0.00	0.60	0.15
(V07) (521) Birmingham, AL	55,489	54,873	98.89%	616	1.11%	0	3	53,910	1	963	1	343	0	157	0	56	0	60	1	0.70	2.71	1.15
(V07) (521) Birmingham	40,377	39,859	98.72%	518	1.28%	0	3	39,014	1	845	1	303	0	105	0	50	0	60	1	2.63	0.31	1.26
(V07) (521GA) Huntsville AL	3,498	3,454	98.74%	44	1.26%	0	0	3,408	0	46	0	21	0	23	0	0	0	0	0	4.66	0.90	1.46
(V07) (521GB) Decatur AL/Madison	1,670	1,659	99.34%	11	0.66%	0	0	1,627	0	32	0	8	0	3	0	0	0	0	0	2.44	1.17	1.47
(V07) (521GC) Florence AL (Shoals Area)	1,633	1,629	99.76%	4	0.24%	0	0	1,613	0	16	0	3	0	0	0	1	0	0	0	0.00	2.50	0.41



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V07) (521GD) Rainbow City	1,383	1,383	100%	0	0%	0	0	1,381	0	2	0	0	0	0	0	0	0	0	0	1.98	0.14	0.55
(V07) (521GE) Anniston/Oxford AL	1,728	1,724	99.77%	4	0.23%	0	0	1,714	0	10	0	2	0	1	0	1	0	0	0	2.96	1.65	2.13
(V07) (521GF) Jasper AL	1,171	1,167	99.66%	4	0.34%	0	0	1,164	0	3	0	2	0	2	0	0	0	0	0	0.26	0.55	0.40
(V07) (521GG) Bessemer CBOC	1,882	1,854	98.51%	28	1.49%	0	0	1,850	0	4	0	1	0	23	0	4	0	0	0	3.23	0.22	0.25
(V07) (521GH) Childersburg CBOC	1,141	1,138	99.74%	3	0.26%	0	0	1,134	0	4	0	3	0	0	0	0	0	0	0	3.79	0.38	0.29
(V07) (521GI) Guntersville	1,006	1,006	100%	0	0%	0	0	1,005	0	1	0	0	0	0	0	0	0	0	0	0.00	0.63	1.61
(V07) (534) Charleston, SC	45,668	44,197	96.78%	1,471	3.22%	0	1	43,237	1	960	0	1,171	0	191	0	100	0	9	0	1.77	3.79	2.30
(V07) (534) Charleston	28,824	27,969	97.03%	855	2.97%	0	1	27,379	1	590	0	699	0	95	0	53	0	8	0	2.75	2.33	3.31
(V07) (534BY) Savannah	5,101	5,016	98.33%	85	1.67%	0	0	4,961	0	55	0	66	0	13	0	6	0	0	0	2.27	1.73	0.55
(V07) (534GB) Myrtle Beach	5,247	5,058	96.4%	189	3.6%	0	0	4,951	0	107	0	70	0	77	0	41	0	1	0	24.78	1.63	0.86
(V07) (534GC) Beaufort	1,038	1,037	99.9%	1	0.1%	0	0	1,033	0	4	0	0	0	1	0	0	0	0	0	0.00	0.44	0.29
(V07) (534GD) Goose Creek, SC	3,776	3,443	91.18%	333	8.82%	0	0	3,247	0	196	0	332	0	1	0	0	0	0	0	12.44	2.15	4.77
(V07) (534GE) Hinesville	1,682	1,674	99.52%	8	0.48%	0	0	1,666	0	8	0	4	0	4	0	0	0	0	0		0.75	0.26
(V07) (544) Columbia, SC	78,655	71,150	90.46%	7,505	9.54%	0	197	67,054	24	4,096	13	3,937	6	2,689	1	749	2	130	151	8.00	11.32	6.13
(V07) (544) Columbia SC	52,833	46,186	87.42%	6,647	12.58%	0	187	42,680	18	3,506	11	3,508	4	2,379	1	642	2	118	151	11.54	20.97	10.43
(V07) (544BZ) Greenville SC	10,760	10,245	95.21%	515	4.79%	0	0	9,930	0	315	0	247	0	190	0	69	0	9	0	8.53	1.45	5.31
(V07) (544GB) Florence SC	3,374	3,264	96.74%	110	3.26%	0	4	3,207	3	57	1	90	0	11	0	8	0	1	0	0.00	4.09	1.15
(V07) (544GC) Rock Hill	4,871	4,844	99.45%	27	0.55%	0	0	4,755	0	89	0	22	0	4	0	1	0	0	0		2.60	2.49
(V07) (544GD) Anderson County	1,604	1,511	94.2%	93	5.8%	0	0	1,489	0	22	0	12	0	79	0	1	0	1	0		0.67	8.00
(V07) (544GE) Orangeburg County	1,037	1,034	99.71%	3	0.29%	0	0	1,029	0	5	0	2	0	1	0	0	0	0	0		0.68	1.45
(V07) (544GF) Sumter County	1,550	1,518	97.94%	32	2.06%	0	4	1,452	2	66	1	24	1	7	0	0	0	1	0		4.80	1.54
(V07) (544GG) Spartanburg,SC CBOC	2,573	2,546	98.95%	27	1.05%	0	1	2,510	0	36	0	22	1	5	0	0	0	0	0		1.08	2.28
(V07) (544MB) IDES Ft Jackson	53	2	3.77%	51	96.23%	0	1	2	1	0	0	10	0	13	0	28	0	0	0	86.66		
(V07) (557) Dublin, GA	22,900	21,558	94.14%	1,342	5.86%	0	4	20,221	0	1,337	1	1,061	1	179	2	92	0	10	0	6.13	6.11	2.82
(V07) (557) Dublin	13,068	12,043	92.16%	1,025	7.84%	0	1	11,107	0	936	0	816	0	126	1	76	0	7	0	6.65	9.84	1.58
(V07) (557GA) Macon GA	1,409	1,402	99.5%	7	0.5%	0	1	1,353	0	49	0	7	1	0	0	0	0	0	0	3.34	1.80	4.47
(V07) (557GB) Albany GA	2,142	2,118	98.88%	24	1.12%	0	1	2,114	0	4	0	13	0	5	1	6	0	0	0	0.32	1.07	0.57
(V07) (557GC) Baldwin County	514	479	93.19%	35	6.81%	0	0	433	0	46	0	32	0	3	0	0	0	0	0	0.62	14.91	1.10
(V07) (557GE) Brunswick	3,938	3,913	99.37%	25	0.63%	0	1	3,822	0	91	1	18	0	4	0	1	0	2	0	3.67	1.62	3.32
(V07) (557HA) Perry	1,829	1,603	87.64%	226	12.36%	0	0	1,392	0	211	0	175	0	41	0	9	0	1	0	6.85	16.21	9.77
(V07) (619) Central Alabama Veterans HCS, AL	31,857	29,020	91.09%	2,837	8.91%	0	319	27,363	101	1,657	37	1,453	132	673	32	617	6	94	11	5.59	7.27	14.61
(V07) (619) Montgomery	12,792	12,548	98.09%	244	1.91%	0	16	12,281	6	267	2	155	2	25	1	26	0	38	5	2.81	1.07	0.30
(V07) (619A4) Tuskegee	9,243	7,634	82.59%	1,609	17.41%	0	37	6,875	0	759	6	938	8	429	12	206	5	36	6	12.03	17.29	15.90
(V07) (619GA) Columbus	5,967	5,304	88.89%	663	11.11%	0	253	4,896	89	408	22	221	122	148	19	274	1	20	0	1.02	2.84	25.17
(V07) (619GB) Dothan	1,657	1,644	99.22%	13	0.78%	0	10	1,533	5	111	5	13	0	0	0	0	0	0	0		4.47	1.00
(V07) (619GD) Wiregrass	2,015	1,709	84.81%	306	15.19%	0	2	1,600	1	109	1	125	0	71	0	110	0	0	0	22.80	10.05	6.86
(V07) (619GE) Monroe County	181	179	98.9%	2	1.1%	0	0	176	0	3	0	1	0	0	0	1	0	0	0		1.45	2.50
(V07) (619PA) Montgomery PR RTP	2	2	100%	0	0%	0	1	2	0	0	1	0	0	0	0	0	0	0	0			
(V07) (679) Tuscaloosa, AL	7,052	6,948	98.53%	104	1.47%	0	37	6,820	0	128	3	96	0	7	0	1	0	0	34	2.06	0.72	0.92
(V07) (679) Tuscaloosa	6,931	6,827	98.5%	104	1.5%	0	37	6,706	0	121	3	96	0	7	0	1	0	0	34	0.72	2.06	0.92
(V07) (679HK) Mobile Clinic Tuscaloosa	115	115	100%	0	0%	0	0	108	0	7	0	0	0	0	0	0	0	0	0		2.23	
(V07) (679MA) IDES Columbus	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	3.25		0.00
(V08) (516) Bay Pines, FL	116,263	112,814	97.03%	3,449	2.97%	0	712	108,728	323	4,086	189	2,166	46	825	33	296	18	162	103	2.92	5.46	2.39
(V08) (516) C.W. Bill Young VAMC	65,566	63,585	96.98%	1,981	3.02%	0	217	60,723	106	2,862	10	1,282	19	357	15	230	8	112	59	5.22	4.41	2.32
(V08) (516BZ) Lee County	24,018	22,881	95.27%	1,137	4.73%	0	409	22,195	198	686	176	636	16	423	14	49	3	29	2	7.24	1.63	4.19
(V08) (516GA) Sarasota	4,473	4,404	98.46%	69	1.54%	0	0	4,313	0	91	0	56	0	5	0	5	0	3	0	5.22	2.52	1.41
(V08) (516GB) St. Petersburg	1,555	1,550	99.68%	5	0.32%	0	0	1,545	0	5	0	2	0	0	0	2	0	1	0		0.48	1.16
(V08) (516GC) Palm Harbor	4,315	4,289	99.4%	26	0.6%	0	76	4,195	17	94	3	21	11	0	3	4	6	1	36	1.95	2.52	1.45
(V08) (516GD) Bradenton	7,354	7,286	99.08%	68	0.92%	0	2	7,083	1	203	0	42	0	18	0	4	0	4	1	3.41	2.25	1.36
(V08) (516GE) Port Charlotte/Charlotte County	3,903	3,779	96.82%	124	3.18%	0	8	3,708	1	71	0	102	0	13	1	1	1	8	5	2.47	3.30	1.76
(V08) (516GF) Naples	2,767	2,740	99.02%	27	0.98%	0	0	2,677	0	63	0	18	0	7	0	1	0	1	0	0.61	1.24	1.89
(V08) (516GH) Sebring	2,312	2,300	99.48%	12	0.52%	0	0	2,289	0	11	0	7	0	2	0	0	0	3	0	7.59	0.58	1.51
(V08) (546) Miami, FL	59,311	56,587	95.41%	2,724	4.59%	0	1,159	54,139	710	2,448	33	1,867	118	574	123	233	115	50	60	6.03	6.01	1.47

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V08) (546) Miami	37,147	35,773	96.3%	1,374	3.7%	0	714	34,351	265	1,422	33	1,062	118	211	123	61	115	40	60	3.76	8.13	0.53
(V08) (546BZ) Broward County	14,905	13,807	92.63%	1,098	7.37%	0	445	12,969	445	838	0	679	0	258	0	153	0	8	0	11.88	6.63	2.83
(V08) (546GA) Miami	203	203	100%	0	0%	0	0	203	0	0	0	0	0	0	0	0	0	0	0			0.42
(V08) (546GB) Key West	781	719	92.06%	62	7.94%	0	0	638	0	81	0	43	0	19	0	0	0	0	0	6.04	10.64	7.24
(V08) (546GC) Homestead	2,915	2,872	98.52%	43	1.48%	0	0	2,841	0	31	0	16	0	17	0	9	0	1	0	0.53	2.84	1.32
(V08) (546GD) Pembroke Pines	1,235	1,179	95.47%	56	4.53%	0	0	1,162	0	17	0	23	0	31	0	2	0	0	0	13.88	1.52	0.24
(V08) (546GE) Key Largo	398	394	98.99%	4	1.01%	0	0	385	0	9	0	1	0	3	0	0	0	0	0	6.30	3.76	0.89
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,268	1,189	93.77%	79	6.23%	0	0	1,149	0	40	0	38	0	32	0	8	0	1	0	18.75	1.61	1.16
(V08) (546GH) Deerfield Beach	459	451	98.26%	8	1.74%	0	0	441	0	10	0	5	0	3	0	0	0	0	0	5.25	3.40	1.39
(V08) (548) West Palm Beach, FL	67,863	67,151	98.95%	712	1.05%	0	28	66,230	5	921	4	446	7	163	12	86	0	17	0	0.66	2.12	0.61
(V08) (548) W Palm Beach	58,689	58,032	98.88%	657	1.12%	0	27	57,148	4	884	4	405	7	152	12	83	0	17	0	2.20	0.78	0.68
(V08) (548GA) Ft Pierce	1,577	1,565	99.24%	12	0.76%	0	0	1,557	0	8	0	11	0	1	0	0	0	0	0	0.00	0.23	0.00
(V08) (548GB) Delray Beach	2,289	2,281	99.65%	8	0.35%	0	0	2,274	0	7	0	2	0	6	0	0	0	0	0	0.14	0.15	0.74
(V08) (548GC) Stuart	1,550	1,546	99.74%	4	0.26%	0	0	1,541	0	5	0	3	0	0	0	1	0	0	0	0.05	0.11	0.13
(V08) (548GD) Boca Raton	1,046	1,036	99.04%	10	0.96%	0	1	1,025	1	11	0	7	0	2	0	1	0	0	0	0.43	1.04	1.03
(V08) (548GE) Vero Beach	1,638	1,620	98.9%	18	1.1%	0	0	1,614	0	6	0	15	0	2	0	1	0	0	0	0.02	0.15	0.07
(V08) (548GF) Okeechobee	1,074	1,071	99.72%	3	0.28%	0	0	1,071	0	0	0	3	0	0	0	0	0	0	0	0.00	0.01	0.00
(V08) (573) Gainesville, FL	158,758	146,601	92.34%	12,157	7.66%	0	4,006	138,661	638	7,940	735	6,627	1,007	3,891	378	1,275	208	364	1,040	5.17	10.99	2.24
(V08) (573) North Florida/South Georgia HCS- Gainesville	58,914	56,170	95.34%	2,744	4.66%	0	1,744	52,577	87	3,593	167	1,406	187	688	170	464	150	186	983	7.81	4.53	1.98
(V08) (573A4) North Florida/South Georgia HCS- Lake City	20,341	19,873	97.7%	468	2.3%	0	535	19,404	65	469	104	223	301	122	27	94	30	29	8	4.64	1.52	0.26
(V08) (573BU) Gainesville DCHV	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V08) (573BY) Jacksonville	31,267	25,240	80.72%	6,027	19.28%	0	948	23,173	275	2,067	281	3,120	251	2,209	77	597	24	101	40	22.78	9.15	4.60
(V08) (573GA) Valdosta	1,518	1,501	98.88%	17	1.12%	0	1	1,490	1	11	0	11	0	4	0	2	0	0	0	1.22	0.90	0.59
(V08) (573GD) Ocala	5,879	5,440	92.53%	439	7.47%	0	5	5,257	0	183	0	188	1	157	1	85	0	9	3	14.66	4.57	1.81
(V08) (573GE) St. Augustine	3,062	2,988	97.58%	74	2.42%	0	6	2,962	1	26	1	62	0	10	0	2	1	0	3	3.26	2.84	0.55
(V08) (573GF) Tallahassee	11,744	9,679	82.42%	2,065	17.58%	0	1	8,652	0	1,027	0	1,398	1	651	0	16	0	0	0	17.88	15.76	3.08
(V08) (573GG) Lecanto	2,569	2,560	99.65%	9	0.35%	0	1	2,547	0	13	0	7	0	1	0	0	1	1	0	3.02	0.37	0.51
(V08) (573GI) The Villages	20,275	20,018	98.73%	257	1.27%	0	765	19,581	209	437	182	165	266	43	103	11	2	38	3	3.39	2.88	1.34
(V08) (573GJ) Saint Marys	1,356	1,334	98.38%	22	1.62%	0	0	1,286	0	48	0	21	0	1	0	0	0	0	0	11.34	3.76	1.48
(V08) (573GK) Jackson County	848	824	97.17%	24	2.83%	0	0	771	0	53	0	19	0	2	0	3	0	0	0	3.46	5.58	2.18
(V08) (573GL) Palatka	971	960	98.87%	11	1.13%	0	0	956	0	4	0	7	0	3	0	1	0	0	0	0.11	1.30	0.48
(V08) (573MA) IDES Naval Hospital Jacksonville	13	13	100%	0	0%	0	0	4	0	9	0	0	0	0	0	0	0	0	0	16.54		
(V08) (672) San Juan, PR	125,055	122,970	98.33%	2,085	1.67%	0	87	121,054	52	1,916	9	1,570	6	212	12	205	7	98	1	1.87	2.86	1.92
(V08) (672) San Juan	80,189	78,466	97.85%	1,723	2.15%	0	82	76,790	49	1,676	8	1,365	5	133	12	155	7	70	1	3.51	2.52	2.73
(V08) (672B0) Ponce	17,625	17,544	99.54%	81	0.46%	0	3	17,485	1	59	1	53	1	14	0	7	0	7	0	0.37	1.26	1.21
(V08) (672BZ) Mayaguez	15,475	15,320	99%	155	1%	0	0	15,234	0	86	0	93	0	30	0	19	0	13	0	0.87	1.03	0.45
(V08) (672GA) St Croix	452	443	98.01%	9	1.99%	0	0	433	0	10	0	4	0	2	0	2	0	1	0	4.34	1.60	13.35
(V08) (672GB) St Thomas	622	611	98.23%	11	1.77%	0	0	589	0	22	0	4	0	1	0	6	0	0	0	24.68	1.57	3.58
(V08) (672GC) Arecibo	4,987	4,931	98.88%	56	1.12%	0	2	4,895	2	36	0	26	0	17	0	9	0	4	0	5.01	0.92	1.22
(V08) (672GD) Ceiba	3,768	3,725	98.86%	43	1.14%	0	0	3,705	0	20	0	23	0	13	0	5	0	2	0	1.32	1.58	0.18
(V08) (672GE) Guayama	1,937	1,930	99.64%	7	0.36%	0	0	1,923	0	7	0	2	0	2	0	2	0	1	0	1.35	0.96	0.37
(V08) (673) Tampa, FL	97,659	92,904	95.13%	4,755	4.87%	0	565	89,946	222	2,958	51	2,593	52	1,394	38	657	29	111	173	1.84	6.75	3.32
(V08) (673) Tampa	68,512	65,313	95.33%	3,199	4.67%	0	565	63,558	222	1,755	51	1,544	52	1,008	38	560	29	87	173	6.27	0.62	2.95
(V08) (673BZ) New Port Richey	19,742	18,620	94.32%	1,122	5.68%	0	0	17,978	0	642	0	741	0	314	0	49	0	18	0	8.58	2.87	2.73
(V08) (673GB) Lakeland	3,893	3,472	89.19%	421	10.81%	0	0	3,033	0	439	0	297	0	71	0	48	0	5	0	14.97	8.63	10.13
(V08) (673GC) Brooksville	3,268	3,262	99.82%	6	0.18%	0	0	3,213	0	49	0	4	0	1	0	0	0	1	0	2.96	2.13	2.08
(V08) (673GF) Zephyrhills	2,244	2,237	99.69%	7	0.31%	0	0	2,164	0	73	0	7	0	0	0	0	0	0	0	3.42	1.26	3.42
(V08) (675) Orlando, FL	104,050	100,769	96.85%	3,281	3.15%	0	2,115	98,328	684	2,441	529	1,906	339	951	175	348	130	76	258	1.25	4.42	0.65
(V08) (675) Orlando	831	823	99.04%	8	0.96%	0	0	815	0	8	0	3	0	0	0	2	0	3	0	1.18	13.33	0.00
(V08) (675BU) Orlando Domiciliary	79	79	100%	0	0%	0	0	79	0	0	0	0	0	0	0	0	0	0	0			
(V08) (675GA) Viera Outpatient Clinic	20,732	20,482	98.79%	250	1.21%	0	143	20,258	112	224	7	163	15	66	6	17	0	4	3	1.72	0.78	0.49
(V08) (675GB) Daytona Beach Outpatient Clinic	15,238	14,921	97.92%	317	2.08%	0	170	14,680	13	241	126	248	31	55	0	14	0	0	0	2.88	1.47	0.24



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V08) (675GC) Kissimee CBOC	3,057	3,028	99.05%	29	0.95%	0	0	3,006	0	22	0	25	0	1	0	2	0	1	0	3.91	0.88	0.29
(V08) (675GD) Orange City	2,062	2,057	99.76%	5	0.24%	0	0	2,042	0	15	0	5	0	0	0	0	0	0	0	2.86	0.85	0.60
(V08) (675GE) Leesburg CBOC	2,817	2,810	99.75%	7	0.25%	0	0	2,807	0	3	0	6	0	0	0	0	0	1	0	1.98	0.53	0.51
(V08) (675GF) Clermont CBOC	1,369	1,364	99.63%	5	0.37%	0	0	1,363	0	1	0	3	0	2	0	0	0	0	0	1.01	0.88	0.59
(V08) (675GG) Lake Baldwin CBOC	57,865	55,205	95.4%	2,660	4.6%	0	1,802	53,278	559	1,927	396	1,453	293	827	169	313	130	67	255	5.53	1.72	1.06
(V09) (581) Huntington, WV	23,960	22,721	94.83%	1,239	5.17%	0	47	22,088	16	633	17	867	10	275	4	97	0	0	0	5.03	4.79	1.39
(V09) (581) Huntington	19,903	18,726	94.09%	1,177	5.91%	0	47	18,155	16	571	17	807	10	273	4	97	0	0	0	4.78	6.63	1.41
(V09) (581GA) Prestonsburg	1,628	1,580	97.05%	48	2.95%	0	0	1,545	0	35	0	46	0	2	0	0	0	0	0	11.27	3.78	1.41
(V09) (581GB) Charleston	2,429	2,415	99.42%	14	0.58%	0	0	2,388	0	27	0	14	0	0	0	0	0	0	0	0.51	1.95	1.32
(V09) (596) Lexington, KY	32,822	32,023	97.57%	799	2.43%	0	734	28,615	257	3,408	203	535	95	191	27	49	17	24	135	5.61	6.16	4.04
(V09) (596) Lexington-Leestown	13,323	13,092	98.27%	231	1.73%	0	359	11,759	114	1,333	45	194	41	22	21	9	16	6	122	5.58	5.48	4.11
(V09) (596A4) Lexington-Cooper Dr	15,836	15,361	97%	475	3%	0	236	13,672	100	1,689	102	272	26	146	1	40	0	17	7	6.36		2.69
(V09) (596GA) Somerset	1,753	1,682	95.95%	71	4.05%	0	94	1,457	24	225	47	58	21	12	1	0	0	1	1	5.17	9.61	3.91
(V09) (596GB) Morehead	438	438	100%	0	0%	0	37	388	12	50	9	0	7	0	4	0	1	0	4	4.05	5.73	0.00
(V09) (596GC) Hazard	401	399	99.5%	2	0.5%	0	3	343	3	56	0	2	0	0	0	0	0	0	0	2.73	5.14	4.77
(V09) (596GD) Berea	1,071	1,051	98.13%	20	1.87%	0	5	996	4	55	0	9	0	11	0	0	0	0	1	2.39	2.98	1.06
(V09) (603) Louisville, KY	46,920	45,818	97.65%	1,102	2.35%	0	595	44,060	397	1,758	36	623	38	270	17	167	20	42	87	3.42	4.25	2.36
(V09) (603) Louisville	27,740	26,919	97.04%	821	2.96%	0	594	25,642	396	1,277	36	392	38	225	17	164	20	40	87	4.32	2.62	2.53
(V09) (603GA) Fort Knox	1,694	1,589	93.8%	105	6.2%	0	0	1,476	0	113	0	84	0	21	0	0	0	0	0	14.27	8.55	2.97
(V09) (603GB) New Albany IN (Southern Indiana)	3,489	3,375	96.73%	114	3.27%	0	0	3,277	0	98	0	94	0	19	0	1	0	0	0	6.43	2.84	6.32
(V09) (603GC) Shively (Louisville-Jefferson County)	3,476	3,461	99.57%	15	0.43%	0	0	3,394	0	67	0	14	0	0	0	1	0	0	0	3.18	2.48	1.67
(V09) (603GD) Dupont	2,679	2,672	99.74%	7	0.26%	0	0	2,621	0	51	0	4	0	3	0	0	0	0	0		3.01	1.35
(V09) (603GE) Newburg CBOC KY	3,741	3,726	99.6%	15	0.4%	0	0	3,689	0	37	0	13	0	0	0	1	0	1	0	0.65	2.17	1.31
(V09) (603GF) Grayson County	2,091	2,083	99.62%	8	0.38%	0	1	2,037	1	46	0	6	0	1	0	0	0	1	0	0.32	1.63	1.45
(V09) (603GG) Scott County	1,522	1,508	99.08%	14	0.92%	0	0	1,462	0	46	0	13	0	1	0	0	0	0	0	0.49	4.69	0.85
(V09) (603GH) Carroll County	452	449	99.34%	3	0.66%	0	0	426	0	23	0	3	0	0	0	0	0	0	0	3.73	4.29	3.69
(V09) (603MA) IDES Fort Knox	28	28	100%	0	0%	0	0	28	0	0	0	0	0	0	0	0	0	0	0	0.00		0.33
(V09) (603PB) Louisville (SARRTP)	8	8	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0			0.00
(V09) (614) Memphis, TN	48,889	47,240	96.63%	1,649	3.37%	0	308	45,753	188	1,487	0	1,078	2	497	1	33	0	41	117	1.97	3.06	1.68
(V09) (614) Memphis	34,768	33,348	95.92%	1,420	4.08%	0	307	32,177	188	1,171	0	936	2	428	1	30	0	26	116	3.06	1.53	1.83
(V09) (614GA) Tupelo	1,506	1,480	98.27%	26	1.73%	0	0	1,465	0	15	0	12	0	14	0	0	0	0	0	8.70	0.44	0.25
(V09) (614GB) Jonesboro	3,435	3,421	99.59%	14	0.41%	0	0	3,249	0	172	0	3	0	1	0	0	0	10	0	0.18	2.86	2.68
(V09) (614GC) Marshall County	114	111	97.37%	3	2.63%	0	0	110	0	1	0	1	0	2	0	0	0	0	0		0.00	32.17
(V09) (614GD) Savannah (Hardin County)	554	551	99.46%	3	0.54%	0	1	546	0	5	0	3	0	0	0	0	0	0	1	0.00	0.29	0.00
(V09) (614GE) Covington	1,903	1,850	97.21%	53	2.79%	0	0	1,816	0	34	0	36	0	17	0	0	0	0	0	5.19	0.82	1.65
(V09) (614GF) Memphis-South Clinic	2,159	2,122	98.29%	37	1.71%	0	0	2,082	0	40	0	25	0	12	0	0	0	0	0	2.83	1.41	0.00
(V09) (614GG) Jackson TN	1,654	1,577	95.34%	77	4.66%	0	0	1,561	0	16	0	58	0	19	0	0	0	0	0	3.17	2.58	0.09
(V09) (614GI) Dyersburg	1,919	1,917	99.9%	2	0.1%	0	0	1,906	0	11	0	0	0	1	0	0	0	1	0	1.88	2.69	1.88
(V09) (614GN) Helena, AR	877	863	98.4%	14	1.6%	0	0	841	0	22	0	4	0	3	0	3	0	4	0	0.00	4.19	3.90
(V09) (621) Mountain Home, TN	67,617	65,923	97.49%	1,694	2.51%	0	1,128	64,294	477	1,629	95	916	95	539	65	187	47	52	349	4.96	3.16	2.11
(V09) (621) James H Quillen VAMC	52,004	51,187	98.43%	817	1.57%	0	694	49,929	182	1,258	48	503	81	183	57	83	32	48	294	3.13	2.56	1.51
(V09) (621BU) VADOM Mountain Home	149	149	100%	0	0%	0	0	147	0	2	0	0	0	0	0	0	0	0	0		0.15	
(V09) (621BY) Knoxville CBOC	9,180	8,703	94.8%	477	5.2%	0	284	8,444	197	259	43	292	9	172	4	10	5	3	26	3.43	5.41	3.46
(V09) (621GA) Rogersville	519	501	96.53%	18	3.47%	0	7	497	0	4	0	6	1	3	0	9	2	0	4	0.00	4.08	3.07
(V09) (621GB) Mountain City	3	2	66.67%	1	33.33%	0	0	2	0	0	0	1	0	0	0	0	0	0	0			17.33
(V09) (621GC) Norton	1,968	1,963	99.75%	5	0.25%	0	9	1,962	7	1	0	3	0	2	0	0	0	0	2	2.38	1.40	1.81
(V09) (621GG) Morristown CBOC TN	898	880	98%	18	2%	0	53	857	45	23	1	15	1	2	0	0	1	1	5	6.42	1.85	4.07
(V09) (621GI) Sevierville	1,186	849	71.59%	337	28.41%	0	57	771	46	78	0	87	1	166	1	84	3	0	6	26.80	32.67	4.67
(V09) (621GJ) Bristol	1,710	1,689	98.77%	21	1.23%	0	24	1,685	0	4	3	9	2	11	3	1	4	0	12	0.00	1.65	0.50
(V09) (626) Middle Tennessee HCS, TN	123,553	120,816	97.78%	2,737	2.22%	0	4,530	118,739	519	2,077	575	1,345	649	857	1,167	330	252	205	1,368	3.40	2.45	2.63
(V09) (626) Middle Tennessee HCS	61,847	60,476	97.78%	1,371	2.22%	0	2,337	59,407	196	1,069	147	621	329	443	912	178	69	129	684	2.63	4.15	1.88
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	37,607	37,115	98.69%	492	1.31%	0	2,074	36,923	221	192	426	153	317	151	244	120	182	68	684	1.84	0.55	1.65

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V09) (626GA) Dover	233	231	99.14%	2	0.86%	0	0	170	0	61	0	1	0	1	0	0	0	0	0		9.33	
(V09) (626GC) Bowling Green	376	335	89.1%	41	10.9%	0	64	322	63	13	0	10	0	31	0	0	1	0	0	3.58	10.56	1.62
(V09) (626GE) Clarksville	5,854	5,483	93.66%	371	6.34%	0	15	5,201	15	282	0	257	0	96	0	17	0	1	0	6.80	2.23	9.14
(V09) (626GF) Chattanooga	10,292	10,034	97.49%	258	2.51%	0	7	9,833	6	201	1	150	0	91	0	12	0	5	0	2.87	4.60	1.64
(V09) (626GG) Tullahoma	745	741	99.46%	4	0.54%	0	7	735	7	6	0	3	0	0	0	0	0	1	0	6.36	0.29	4.61
(V09) (626GH) Cookeville	1,546	1,539	99.55%	7	0.45%	0	2	1,457	2	82	0	5	0	1	0	1	0	0	0	0.28	3.45	1.73
(V09) (626GJ) Hopkinsville	2,955	2,855	96.62%	100	3.38%	0	0	2,802	0	53	0	65	0	32	0	2	0	1	0	0.00	2.41	2.76
(V09) (626GK) McMinnville	884	878	99.32%	6	0.68%	0	0	877	0	1	0	6	0	0	0	0	0	0	0	0.00	0.68	0.31
(V09) (626GL) Harriman (Roane County)	244	181	74.18%	63	25.82%	0	24	127	9	54	1	63	3	0	11	0	0	0	0		18.40	10.24
(V09) (626GM) Maury County CBOC	726	704	96.97%	22	3.03%	0	0	641	0	63	0	11	0	11	0	0	0	0	0	1.00	6.96	0.00
(V09) (626GN) McMinn County Outreach Clinic	181	181	100%	0	0%	0	0	181	0	0	0	0	0	0	0	0	0	0	0		0.02	
(V09) (626MA) IDES Fort Campbell	63	63	100%	0	0%	0	0	63	0	0	0	0	0	0	0	0	0	0	0	6.78		7.35
(V10) (538) Chillicothe, OH	16,950	16,529	97.52%	421	2.48%	0	98	15,874	28	655	10	330	23	46	4	44	14	1	19	2.52	3.28	2.61
(V10) (538) Chillicothe	9,686	9,479	97.86%	207	2.14%	0	75	9,204	25	275	8	175	20	24	3	7	14	1	5	2.46	2.21	1.18
(V10) (538GA) Athens	1,818	1,770	97.36%	48	2.64%	0	0	1,610	0	160	0	45	0	2	0	1	0	0	0	4.10	3.66	5.05
(V10) (538GB) Portsmouth	1,414	1,365	96.53%	49	3.47%	0	18	1,339	2	26	1	22	1	7	0	20	0	0	14	9.31	1.15	1.74
(V10) (538GC) Marietta	658	619	94.07%	39	5.93%	0	0	585	0	34	0	31	0	6	0	2	0	0	0	2.85	2.47	11.43
(V10) (538GD) Lancaster	2,210	2,149	97.24%	61	2.76%	0	5	2,014	1	135	1	53	2	5	1	3	0	0	0	4.58	3.50	2.58
(V10) (538GE) Cambridge	1,164	1,147	98.54%	17	1.46%	0	0	1,122	0	25	0	4	0	2	0	11	0	0	0	3.35	1.05	2.71
(V10) (539) Cincinnati, OH	42,260	41,244	97.6%	1,016	2.4%	0	19	40,285	14	959	1	669	3	256	0	85	1	6	0	1.31	4.45	1.11
(V10) (539) Cincinnati	29,517	28,538	96.68%	979	3.32%	0	14	27,632	9	906	1	639	3	249	0	85	1	6	0	5.08	1.60	1.12
(V10) (539A4) CINCINNATI,FT.THOMAS	496	495	99.8%	1	0.2%	0	0	495	0	0	0	1	0	0	0	0	0	0	0	0.46		0.02
(V10) (539GA) Bellevue	1,493	1,487	99.6%	6	0.4%	0	1	1,478	1	9	0	5	0	1	0	0	0	0	0	0.87	1.62	1.78
(V10) (539GB) Cincinnati (Clermont County)	3,868	3,857	99.72%	11	0.28%	0	2	3,846	2	11	0	10	0	1	0	0	0	0	0	1.23	1.10	1.05
(V10) (539GC) Lawrenceburg (Dearborn County)	1,594	1,592	99.87%	2	0.13%	0	0	1,589	0	3	0	2	0	0	0	0	0	0	0	1.43	0.94	2.01
(V10) (539GD) Florence	2,554	2,548	99.77%	6	0.23%	0	0	2,537	0	11	0	2	0	4	0	0	0	0	0	1.84	1.00	1.14
(V10) (539GE) Fairfield Hamilton	2,032	2,027	99.75%	5	0.25%	0	2	2,015	2	12	0	4	0	1	0	0	0	0	0	0.37	0.74	0.56
(V10) (539GF) Georgetown	706	700	99.15%	6	0.85%	0	0	693	0	7	0	6	0	0	0	0	0	0	0	0.98	1.85	0.27
(V10) (541) Cleveland, OH	69,886	68,772	98.41%	1,114	1.59%	0	34	66,835	3	1,937	2	968	1	107	2	29	3	10	23	1.79	2.14	1.10
(V10) (541) Cleveland-Wade Park	29,878	29,276	97.99%	602	2.01%	0	5	28,198	1	1,078	1	523	0	62	0	11	0	6	3	2.42	3.17	1.44
(V10) (541BY) Canton	4,886	4,718	96.56%	168	3.44%	0	1	4,479	0	239	0	161	0	6	0	1	0	0	1	5.46	4.26	0.22
(V10) (541BZ) Youngstown	4,347	4,255	97.88%	92	2.12%	0	2	4,159	0	96	0	82	0	10	0	0	0	0	2	1.46	1.03	4.86
(V10) (541GB) Lorain	2,018	2,011	99.65%	7	0.35%	0	0	1,962	0	49	0	7	0	0	0	0	0	0	0	0.40	1.38	0.83
(V10) (541GC) Sandusky	1,719	1,718	99.94%	1	0.06%	0	7	1,710	0	8	1	1	1	0	0	0	2	0	3	0.18	0.20	0.00
(V10) (541GD) Mansfield	4,504	4,424	98.22%	80	1.78%	0	1	4,370	0	54	0	49	0	13	0	14	0	4	1	1.77	1.87	0.26
(V10) (541GE) McCafferty	537	525	97.77%	12	2.23%	0	0	510	0	15	0	12	0	0	0	0	0	0	0	0.21	2.05	1.15
(V10) (541GF) Painesville	2,358	2,349	99.62%	9	0.38%	0	3	2,340	1	9	0	9	0	0	1	0	0	0	1	1.10	0.35	0.37
(V10) (541GG) Akron	5,597	5,573	99.57%	24	0.43%	0	9	5,489	1	84	0	19	0	4	1	1	1	0	6	0.94	1.31	0.26
(V10) (541GH) East Liverpool	1,130	1,118	98.94%	12	1.06%	0	0	1,097	0	21	0	8	0	3	0	1	0	0	0	2.91	0.78	0.93
(V10) (541GI) Warren	1,295	1,293	99.85%	2	0.15%	0	0	1,278	0	15	0	2	0	0	0	0	0	0	0	0.84	1.24	1.21
(V10) (541GJ) New Philadelphia	1,258	1,255	99.76%	3	0.24%	0	1	1,251	0	4	0	1	0	2	0	0	0	0	1	0.39	0.06	0.67
(V10) (541GK) Ravenna	1,512	1,507	99.67%	5	0.33%	0	0	1,503	0	4	0	4	0	0	0	1	0	0	0	1.17	0.27	0.09
(V10) (541GL) Parma	8,847	8,750	98.9%	97	1.1%	0	5	8,489	0	261	0	90	0	7	0	0	0	0	5	1.75	1.04	0.46
(V10) (552) Dayton, OH	25,834	25,204	97.56%	630	2.44%	0	14	23,901	14	1,303	0	436	0	171	0	17	0	6	0	1.43	4.22	1.90
(V10) (552) Dayton	18,941	18,440	97.35%	501	2.65%	0	4	17,292	4	1,148	0	340	0	148	0	7	0	6	0	4.24	2.40	1.67
(V10) (552GA) Middletown	1,529	1,496	97.84%	33	2.16%	0	0	1,426	0	70	0	25	0	5	0	3	0	0	0	5.12	1.14	3.58
(V10) (552GB) Lima	2,377	2,326	97.85%	51	2.15%	0	10	2,303	10	23	0	36	0	15	0	0	0	0	0	4.16	0.53	2.00
(V10) (552GC) Richmond	1,652	1,615	97.76%	37	2.24%	0	0	1,592	0	23	0	28	0	3	0	6	0	0	0	4.83	0.73	2.05
(V10) (552GD) Springfield	1,335	1,327	99.4%	8	0.6%	0	0	1,288	0	39	0	7	0	0	0	1	0	0	0	2.06	0.55	1.54
(V10) (757) Columbus, OH	36,730	34,520	93.98%	2,210	6.02%	0	26	32,335	25	2,185	0	1,712	0	299	1	191	0	8	0	6.27	6.67	1.57
(V10) (757) Columbus	31,860	29,862	93.73%	1,998	6.27%	0	23	28,098	23	1,764	0	1,503	0	296	0	191	0	8	0	6.68	5.85	1.15
(V10) (757GA) Zanesville	1,226	1,212	98.86%	14	1.14%	0	1	1,149	0	63	0	14	0	0	1	0	0	0	0	3.16	2.81	3.17
(V10) (757GB) Grove City (Franklin County)	1,204	1,173	97.43%	31	2.57%	0	1	1,089	1	84	0	31	0	0	0	0	0	0	0	1.84	6.34	1.63

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V10) (757GC) Marion	1,035	982	94.88%	53	5.12%	0	1	903	1	79	0	53	0	0	0	0	0	0	0	13.74	2.64	5.01
(V10) (757GD) Newark	1,405	1,291	91.89%	114	8.11%	0	0	1,096	0	195	0	111	0	3	0	0	0	0	0	5.74	13.85	2.04
(V11) (506) Ann Arbor, MI	50,019	47,448	94.86%	2,571	5.14%	0	440	46,101	124	1,347	126	1,089	27	1,150	47	296	28	36	88	2.51	4.64	2.68
(V11) (506) Ann Arbor HCS	36,857	34,875	94.62%	1,982	5.38%	0	255	33,970	80	905	58	818	24	958	36	176	16	30	41	4.06	3.06	0.35
(V11) (506GA) Toledo	10,829	10,329	95.38%	500	4.62%	0	183	10,006	44	323	68	194	2	181	11	120	12	5	46	7.59	1.27	6.87
(V11) (506GB) Flint (Genessee Co.)	1,178	1,125	95.5%	53	4.5%	0	0	1,054	0	71	0	46	0	7	0	0	0	0	0	1.87	8.68	3.55
(V11) (506GC) Jackson	1,155	1,119	96.88%	36	3.12%	0	2	1,071	0	48	0	31	1	4	0	0	0	1	1	2.19	2.69	6.02
(V11) (515) Battle Creek, MI	22,509	21,524	95.62%	985	4.38%	0	49	20,608	7	916	6	830	20	148	14	7	2	0	0	1.35	5.83	1.80
(V11) (515) Battle Creek	11,336	10,988	96.93%	348	3.07%	0	37	10,601	7	387	6	322	10	21	12	5	2	0	0	3.58	1.03	0.55
(V11) (515BY) Grand Rapids	8,396	7,796	92.85%	600	7.15%	0	0	7,332	0	464	0	476	0	122	0	2	0	0	0	8.75	1.50	4.50
(V11) (515GA) Muskegon	1,027	1,022	99.51%	5	0.49%	0	12	1,007	0	15	0	5	10	0	2	0	0	0	0	1.24	0.51	1.23
(V11) (515GB) Lansing	1,029	1,008	97.96%	21	2.04%	0	0	979	0	29	0	16	0	5	0	0	0	0	0	0.59	2.85	1.71
(V11) (515GC) Benton Harbor	721	710	98.47%	11	1.53%	0	0	689	0	21	0	11	0	0	0	0	0	0	0	1.07	0.73	2.45
(V11) (550) Danville, IL	19,145	18,946	98.96%	199	1.04%	0	19	18,645	17	301	1	151	0	16	0	12	0	20	1	1.40	1.70	1.12
(V11) (550) Illiana HCS (Danville)	8,929	8,825	98.84%	104	1.16%	0	14	8,669	13	156	1	83	0	6	0	8	0	7	0	2.30	1.29	0.63
(V11) (550BY) Peoria	5,471	5,450	99.62%	21	0.38%	0	1	5,403	0	47	0	14	0	4	0	3	0	0	1	0.42	0.44	0.42
(V11) (550GA) Decatur	1,611	1,568	97.33%	43	2.67%	0	3	1,498	3	70	0	38	0	4	0	1	0	0	0	3.19	3.67	3.37
(V11) (550GC) Lafayette	665	665	100%	0	0%	0	0	663	0	2	0	0	0	0	0	0	0	0	0	0.46	0.50	0.02
(V11) (550GD) Springfield	1,778	1,752	98.54%	26	1.46%	0	1	1,736	1	16	0	11	0	2	0	0	0	13	0	2.48	2.03	1.97
(V11) (550GF) Mattoon, IL	691	686	99.28%	5	0.72%	0	0	676	0	10	0	5	0	0	0	0	0	0	0	1.73	0.14	0.94
(V11) (553) Detroit, MI	42,502	41,846	98.46%	656	1.54%	0	930	41,168	563	678	52	458	104	88	60	104	79	6	72	0.74	2.20	0.35
(V11) (553) Detroit (John D. Dingell)	40,623	39,968	98.39%	655	1.61%	0	930	39,302	563	666	52	458	104	87	60	104	79	6	72	2.22	0.72	0.33
(V11) (553GA) Yale	861	861	100%	0	0%	0	0	858	0	3	0	0	0	0	0	0	0	0	0		0.66	0.00
(V11) (553GB) Pontiac	1,018	1,017	99.9%	1	0.1%	0	0	1,008	0	9	0	0	0	1	0	0	0	0	0	0.73	1.15	1.58
(V11) (583) Indianapolis, IN	55,441	51,994	93.78%	3,447	6.22%	0	253	49,752	132	2,242	37	2,225	26	1,050	58	92	0	80	0	3.03	3.97	2.98
(V11) (583) Indianapolis	50,702	47,267	93.23%	3,435	6.77%	0	252	45,057	131	2,210	37	2,218	26	1,047	58	91	0	79	0	3.98	3.61	3.74
(V11) (583BU) Indianapolis VADOM	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			0.00
(V11) (583GA) Terre Haute	1,828	1,825	99.84%	3	0.16%	0	0	1,812	0	13	0	1	0	2	0	0	0	0	0	2.71	0.22	0.32
(V11) (583GB) Bloomington	2,476	2,469	99.72%	7	0.28%	0	1	2,450	1	19	0	4	0	1	0	1	0	1	0	3.81	0.64	0.67
(V11) (583GC) Martinsville	431	429	99.54%	2	0.46%	0	0	429	0	0	0	2	0	0	0	0	0	0	0	0.23	0.96	0.43
(V11) (610) Northern Indiana HCS, IN	30,677	29,626	96.57%	1,051	3.43%	0	20	27,981	5	1,645	0	852	3	130	3	47	2	22	7	3.73	5.33	1.50
(V11) (610) N. Indiana HCS-Marion	7,232	6,732	93.09%	500	6.91%	0	20	6,276	5	456	0	448	3	44	3	5	2	3	7	7.73	5.56	0.86
(V11) (610A4) N. Indiana HCS-Ft. Wayne	17,221	16,769	97.38%	452	2.62%	0	0	15,809	0	960	0	318	0	77	0	39	0	18	0	4.76	3.04	1.80
(V11) (610BU) Marion VADOM	13	13	100%	0	0%	0	0	13	0	0	0	0	0	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,690	2,653	98.62%	37	1.38%	0	0	2,618	0	35	0	29	0	6	0	2	0	0	0	0.28	1.52	1.65
(V11) (610GB) Muncie	1,648	1,622	98.42%	26	1.58%	0	0	1,520	0	102	0	26	0	0	0	0	0	0	0	3.30	4.73	1.53
(V11) (610GC) Goshen, IN CBOC	912	908	99.56%	4	0.44%	0	0	885	0	23	0	4	0	0	0	0	0	0	0		1.19	1.75
(V11) (610GD) Peru	961	929	96.67%	32	3.33%	0	0	860	0	69	0	27	0	3	0	1	0	1	0	0.72	5.92	0.33
(V11) (655) Saginaw, MI	27,257	26,597	97.58%	660	2.42%	0	61	25,786	45	811	7	468	6	170	2	15	0	7	1	1.37	3.73	1.18
(V11) (655) Saginaw	18,163	17,685	97.37%	478	2.63%	0	51	17,075	35	610	7	333	6	129	2	9	0	7	1	3.67	1.97	1.57
(V11) (655GA) Gaylord	1,456	1,455	99.93%	1	0.07%	0	2	1,435	2	20	0	1	0	0	0	0	0	0	0	1.84	0.44	0.13
(V11) (655GB) Traverse City	1,904	1,880	98.74%	24	1.26%	0	0	1,847	0	33	0	18	0	5	0	1	0	0	0	2.10	0.40	0.26
(V11) (655GC) Oscoda	807	765	94.8%	42	5.2%	0	0	720	0	45	0	25	0	15	0	2	0	0	0	11.69	0.08	3.10
(V11) (655GD) Alpena	816	814	99.75%	2	0.25%	0	0	805	0	9	0	1	0	1	0	0	0	0	0	1.59	0.54	0.98
(V11) (655GE) Clare County	1,416	1,357	95.83%	59	4.17%	0	0	1,319	0	38	0	56	0	3	0	0	0	0	0	2.40	0.72	1.54
(V11) (655GF) Bad Axe	545	545	100%	0	0%	0	0	533	0	12	0	0	0	0	0	0	0	0	0	1.69	1.91	0.56
(V11) (655GG) Cadillac	1,018	1,012	99.41%	6	0.59%	0	8	987	8	25	0	4	0	0	0	2	0	0	0	1.88	1.05	0.41
(V11) (655GH) Cheboygan	657	654	99.54%	3	0.46%	0	0	648	0	6	0	3	0	0	0	0	0	0	0	0.00	0.61	0.40
(V11) (655GI) Grayling	475	430	90.53%	45	9.47%	0	0	417	0	13	0	27	0	17	0	1	0	0	0	11.07	8.26	1.74
(V12) (537) Jesse Brown VAMC (Chicago), IL	32,213	31,942	99.16%	271	0.84%	0	1	31,551	1	391	0	207	0	43	0	18	0	3	0	0.99	0.83	2.01
(V12) (537) Jesse Brown VAMC - Chicago HCS	24,863	24,680	99.26%	183	0.74%	0	0	24,442	0	238	0	156	0	16	0	8	0	3	0	0.84	0.73	0.42
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	5,691	5,614	98.65%	77	1.35%	0	0	5,486	0	128	0	44	0	23	0	10	0	0	0	0.74	1.47	3.63
(V12) (537GA) Chicago Heights	405	403	99.51%	2	0.49%	0	0	403	0	0	0	0	0	2	0	0	0	0	0	0.00	0.33	0.81



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V12) (537GD) Lakeside	848	839	98.94%	9	1.06%	0	1	820	1	19	0	7	0	2	0	0	0	0	0	0.00	1.24	0.00
(V12) (537HA) Auburn Gresham	406	406	100%	0	0%	0	0	400	0	6	0	0	0	0	0	0	0	0	0		1.11	0.28
(V12) (556) Captain James A Lovell FHCC	10,672	10,629	99.6%	43	0.4%	0	50	10,244	50	385	0	40	0	3	0	0	0	0	0	1.86	2.77	2.49
(V12) (556) Captain James A Lovell FHCC	9,396	9,367	99.69%	29	0.31%	0	50	8,996	50	371	0	29	0	0	0	0	0	0	0	2.64	2.27	3.41
(V12) (556GA) Evanston	302	301	99.67%	1	0.33%	0	0	295	0	6	0	1	0	0	0	0	0	0	0	7.89	1.29	0.60
(V12) (556GC) McHenry	631	618	97.94%	13	2.06%	0	0	611	0	7	0	10	0	3	0	0	0	0	0	16.98	0.78	0.59
(V12) (556GD) Kenosha County	343	343	100%	0	0%	0	0	342	0	1	0	0	0	0	0	0	0	0	0	4.82	0.89	0.72
(V12) (578) Hines, IL	53,607	52,171	97.32%	1,436	2.68%	0	0	51,098	0	1,073	0	1,119	0	308	0	8	0	1	0	1.98	2.76	2.14
(V12) (578) Hines	44,258	42,937	97.02%	1,321	2.98%	0	0	41,964	0	973	0	1,021	0	292	0	7	0	1	0	2.89	2.84	2.53
(V12) (578GA) Joliet	2,953	2,920	98.88%	33	1.12%	0	0	2,881	0	39	0	28	0	5	0	0	0	0	0	1.30	1.06	0.97
(V12) (578GC) Kankakee County	1,010	1,000	99.01%	10	0.99%	0	0	998	0	2	0	10	0	0	0	0	0	0	0	0.46	0.15	1.13
(V12) (578GD) Aurora IL	1,606	1,593	99.19%	13	0.81%	0	0	1,572	0	21	0	11	0	2	0	0	0	0	0	1.44	1.58	0.31
(V12) (578GE) Elgin	1,002	995	99.3%	7	0.7%	0	0	990	0	5	0	4	0	3	0	0	0	0	0	1.49	0.89	0.40
(V12) (578GF) Lasalle	1,269	1,227	96.69%	42	3.31%	0	0	1,205	0	22	0	41	0	0	0	1	0	0	0	0.08	0.75	3.66
(V12) (578GG) Oak Lawn	1,509	1,499	99.34%	10	0.66%	0	0	1,488	0	11	0	4	0	6	0	0	0	0	0	1.11	0.55	1.59
(V12) (585) Iron Mountain, MI	11,946	11,753	98.38%	193	1.62%	0	75	11,233	4	520	18	129	15	42	10	11	7	11	21	2.56	3.69	1.10
(V12) (585) Iron Mountain MI	7,951	7,784	97.9%	167	2.1%	0	75	7,303	4	481	18	108	15	38	10	10	7	11	21	4.01	4.38	1.58
(V12) (585GA) Hancock	395	393	99.49%	2	0.51%	0	0	387	0	6	0	1	0	1	0	0	0	0	0	0.82	0.42	1.87
(V12) (585GB) Rhinelander	821	821	100%	0	0%	0	0	818	0	3	0	0	0	0	0	0	0	0	0	0.16	1.21	0.22
(V12) (585GC) Menominee MI	553	551	99.64%	2	0.36%	0	0	549	0	2	0	2	0	0	0	0	0	0	0	0.22	0.45	0.77
(V12) (585GD) Ironwood	360	356	98.89%	4	1.11%	0	0	351	0	5	0	2	0	1	0	1	0	0	0	2.18	2.24	1.27
(V12) (585HA) Marquette MI	1,532	1,516	98.96%	16	1.04%	0	0	1,495	0	21	0	14	0	2	0	0	0	0	0	0.33	1.70	0.62
(V12) (585HB) Sault Ste. Marie	334	332	99.4%	2	0.6%	0	0	330	0	2	0	2	0	0	0	0	0	0	0	1.44	0.00	0.37
(V12) (607) Madison, WI	32,475	31,989	98.5%	486	1.5%	0	204	31,255	53	734	6	301	24	80	9	52	14	53	98	1.11	2.17	1.74
(V12) (607) Madison WI	26,528	26,085	98.33%	443	1.67%	0	204	25,416	53	669	6	267	24	76	9	49	14	51	98	2.21	1.38	1.78
(V12) (607GC) Janesville	844	841	99.64%	3	0.36%	0	0	833	0	8	0	2	0	1	0	0	0	0	0	1.98	0.62	1.07
(V12) (607GD) Baraboo	410	407	99.27%	3	0.73%	0	0	406	0	1	0	3	0	0	0	0	0	0	0	2.72	0.67	0.12
(V12) (607GE) Beaver Dam	548	547	99.82%	1	0.18%	0	0	540	0	7	0	0	0	1	0	0	0	0	0	2.13	0.66	0.00
(V12) (607GF) Freeport	520	515	99.04%	5	0.96%	0	0	515	0	0	0	3	0	0	0	0	0	2	0	3.03	2.05	0.83
(V12) (607HA) Rockford	3,625	3,594	99.14%	31	0.86%	0	0	3,545	0	49	0	26	0	2	0	3	0	0	0	1.46	0.60	2.06
(V12) (676) Tomah, WI	15,504	15,275	98.52%	229	1.48%	0	252	15,048	28	227	33	137	93	66	53	17	41	9	4	0.60	2.05	1.92
(V12) (676) Tomah	9,146	9,050	98.95%	96	1.05%	0	251	8,931	27	119	33	53	93	29	53	12	41	2	4	1.28	0.83	1.65
(V12) (676GA) Wausau	1,899	1,873	98.63%	26	1.37%	0	1	1,846	1	27	0	8	0	8	0	5	0	5	0	0.00	0.76	2.37
(V12) (676GC) La Crosse	2,046	2,018	98.63%	28	1.37%	0	0	1,970	0	48	0	26	0	1	0	0	0	1	0	0.00	0.20	2.36
(V12) (676GD) Wisconsin Rapids	2,220	2,143	96.53%	77	3.47%	0	0	2,113	0	30	0	48	0	28	0	0	0	1	0	5.17	0.40	0.43
(V12) (676GE) Clark County	193	191	98.96%	2	1.04%	0	0	188	0	3	0	2	0	0	0	0	0	0	0	13.00	0.29	0.00
(V12) (695) Milwaukee, WI	59,512	56,952	95.7%	2,560	4.3%	0	69	55,235	22	1,717	31	1,605	3	740	8	183	0	32	5	0.91	5.94	0.63
(V12) (695) Milwaukee WI	44,544	42,053	94.41%	2,491	5.59%	0	69	40,384	22	1,669	31	1,549	3	731	8	182	0	29	5	7.11	1.59	0.72
(V12) (695BU) VADOM Milwaukee	12	12	100%	0	0%	0	0	12	0	0	0	0	0	0	0	0	0	0	0			0.00
(V12) (695BY) Appleton	6,717	6,690	99.6%	27	0.4%	0	0	6,682	0	8	0	25	0	1	0	1	0	0	0	0.39	0.18	0.39
(V12) (695GA) Union Grove WI	1,283	1,260	98.21%	23	1.79%	0	0	1,229	0	31	0	19	0	4	0	0	0	0	0	0.00	0.60	1.95
(V12) (695GC) Cleveland	1,088	1,080	99.26%	8	0.74%	0	0	1,077	0	3	0	8	0	0	0	0	0	0	0	1.05	0.58	0.37
(V12) (695GD) Milo C Huempfner	5,868	5,857	99.81%	11	0.19%	0	0	5,851	0	6	0	4	0	4	0	0	0	3	0	0.24	0.11	0.25
(V15) (589) Columbia, MO	61,670	60,901	98.75%	769	1.25%	0	3	60,361	1	540	2	379	0	114	0	114	0	162	0	1.05	2.88	1.28
(V15) (589A4) Columbia MO	46,356	45,667	98.51%	689	1.49%	0	2	45,219	0	448	2	324	0	108	0	106	0	151	0	2.82	0.77	1.15
(V15) (589G8) Jefferson City, MO	2,916	2,890	99.11%	26	0.89%	0	0	2,865	0	25	0	24	0	0	0	2	0	0	0	7.86	0.50	0.42
(V15) (589GE) Kirksville	2,851	2,843	99.72%	8	0.28%	0	0	2,822	0	21	0	2	0	1	0	1	0	4	0	0.00	1.66	1.15
(V15) (589GF) Ft Leonard Wood MO	2,308	2,288	99.13%	20	0.87%	0	1	2,267	1	21	0	18	0	0	0	1	0	1	0	7.86	0.56	1.98
(V15) (589GH) Lake of the Ozarks/Camdenton	1,805	1,804	99.94%	1	0.06%	0	0	1,803	0	1	0	0	0	0	0	0	0	1	0	0.00	0.85	2.10
(V15) (589GX) Mexico	1,823	1,823	100%	0	0%	0	0	1,818	0	5	0	0	0	0	0	0	0	0	0		2.70	0.00
(V15) (589GY) St. James	1,730	1,710	98.84%	20	1.16%	0	0	1,705	0	5	0	7	0	5	0	4	0	4	0		1.26	2.47
(V15) (589JA) Sedalia	1,522	1,522	100%	0	0%	0	0	1,517	0	5	0	0	0	0	0	0	0	0	0		0.76	0.18
(V15) (589JD) Marshfield	357	352	98.6%	5	1.4%	0	0	343	0	9	0	4	0	0	0	0	0	1	0		2.52	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V15) (589ME) IDES Fort Leonard Wood	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V15) (589) Kansas City, MO	34,514	33,243	96.32%	1,271	3.68%	0	197	31,909	32	1,334	28	794	43	304	30	140	23	33	41	1.48	5.09	3.75
(V15) (589) Kansas City	32,141	30,883	96.09%	1,258	3.91%	0	196	29,591	32	1,292	28	787	43	302	30	139	22	30	41	5.06	1.56	3.95
(V15) (589G1) Warrensburg	318	317	99.69%	1	0.31%	0	0	317	0	0	0	0	0	1	0	0	0	0	0		0.76	1.02
(V15) (589GB) Belton	309	309	100%	0	0%	0	0	308	0	1	0	0	0	0	0	0	0	0	0		0.36	0.00
(V15) (589GC) Louisburg-Paola	845	841	99.53%	4	0.47%	0	1	838	0	3	0	1	0	0	0	0	1	3	0		1.53	0.69
(V15) (589GD) Nevada	462	459	99.35%	3	0.65%	0	0	457	0	2	0	2	0	1	0	0	0	0	0		0.67	0.83
(V15) (589GZ) Cameron	81	80	98.77%	1	1.23%	0	0	80	0	0	0	0	0	0	0	1	0	0	0		1.95	0.00
(V15) (589HK) MOC Kansas City Mobile Medical Unit	71	67	94.37%	4	5.63%	0	0	58	0	9	0	4	0	0	0	0	0	0	0		6.32	
(V15) (589JB) Excelsior Springs	283	283	100%	0	0%	0	0	256	0	27	0	0	0	0	0	0	0	0	0	13.61	0.79	1.10
(V15) (589MC) IDES Whiteman AFB	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V15) (589) Eastern KS HCS, KS	37,387	36,442	97.47%	945	2.53%	0	6	35,546	6	896	0	760	0	157	0	25	0	3	0	1.93	8.59	0.92
(V15) (589A5) Eastern KS HCS Topeka Div	19,976	19,215	96.19%	761	3.81%	0	4	18,633	4	582	0	601	0	134	0	23	0	3	0	12.64	2.25	1.07
(V15) (589A6) Eastern KS HCS Leavenworth Div	11,711	11,544	98.57%	167	1.43%	0	1	11,267	1	277	0	148	0	19	0	0	0	0	0	2.95	2.03	0.51
(V15) (589BU) Leavenworth DCHV	3,101	3,099	99.94%	2	0.06%	0	1	3,091	1	8	0	2	0	0	0	0	0	0	0	0.18		0.08
(V15) (589G9) Ft. Riley, KS	35	35	100%	0	0%	0	0	33	0	2	0	0	0	0	0	0	0	0	0	0.30		2.40
(V15) (589GI) St. Joseph	540	539	99.81%	1	0.19%	0	0	535	0	4	0	0	0	0	0	1	0	0	0	0.00	0.76	1.02
(V15) (589GJ) Wyandotte Co	430	427	99.3%	3	0.7%	0	0	425	0	2	0	0	0	3	0	0	0	0	0	0.78	2.00	1.29
(V15) (589GM) Chanute	150	149	99.33%	1	0.67%	0	0	146	0	3	0	1	0	0	0	0	0	0	0		1.74	2.96
(V15) (589GN) Emporia	108	104	96.3%	4	3.7%	0	0	97	0	7	0	3	0	1	0	0	0	0	0		3.95	5.84
(V15) (589GP) Garnett	46	46	100%	0	0%	0	0	45	0	1	0	0	0	0	0	0	0	0	0		0.53	2.38
(V15) (589GR) Junction City	690	690	100%	0	0%	0	0	687	0	3	0	0	0	0	0	0	0	0	0	0.00	0.13	0.29
(V15) (589GT) Seneca	27	25	92.59%	2	7.41%	0	0	24	0	1	0	2	0	0	0	0	0	0	0		3.33	
(V15) (589GU) Lawrence	243	242	99.59%	1	0.41%	0	0	240	0	2	0	1	0	0	0	0	0	0	0		0.24	0.58
(V15) (589GV) Ft. Scott (Bourbon Co.)	270	267	98.89%	3	1.11%	0	0	264	0	3	0	2	0	0	0	1	0	0	0	0.00	1.76	2.25
(V15) (589MA) Ft. Riley DES Clinic	52	52	100%	0	0%	0	0	51	0	1	0	0	0	0	0	0	0	0	0	0.19		3.06
(V15) (589MD) IDES Fort Leavenworth	8	8	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V15) (589) Wichita, KS	18,336	17,449	95.16%	887	4.84%	0	104	16,971	6	478	45	541	50	269	1	77	1	0	1	1.35	8.24	3.01
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,751	14,873	94.43%	878	5.57%	0	102	14,405	6	468	45	535	50	268	1	75	0	0	0	8.42	1.72	3.74
(V15) (589G2) Dodge City	272	272	100%	0	0%	0	0	272	0	0	0	0	0	0	0	0	0	0	0	0.00	0.13	0.00
(V15) (589G3) Liberal	43	43	100%	0	0%	0	0	43	0	0	0	0	0	0	0	0	0	0	0	0.00	0.88	0.00
(V15) (589G4) Hays	425	425	100%	0	0%	0	1	419	0	6	0	0	0	0	0	0	1	0	0	0.50	2.01	0.18
(V15) (589G5) Parsons	343	343	100%	0	0%	0	0	343	0	0	0	0	0	0	0	0	0	0	0	0.96	0.07	0.01
(V15) (589G7) Hutchinson	505	504	99.8%	1	0.2%	0	0	504	0	0	0	0	0	1	0	0	0	0	0	0.00	0.75	0.31
(V15) (589GW) Salina	989	982	99.29%	7	0.71%	0	0	978	0	4	0	5	0	0	0	2	0	0	0	0.74	1.00	0.27
(V15) (589MB) IDES McConnel AFB	8	7	87.5%	1	12.5%	0	1	7	0	0	0	1	0	0	0	0	0	0	1	7.80		0.00
(V15) (657) Marion, IL	27,300	26,800	98.17%	500	1.83%	0	3	26,213	3	587	0	301	0	160	0	36	0	3	0	2.25	2.85	1.02
(V15) (657A5) Marion IL	10,917	10,649	97.55%	268	2.45%	0	3	10,400	3	249	0	203	0	52	0	12	0	1	0	2.72	2.19	1.24
(V15) (657GJ) Evansville	9,194	9,002	97.91%	192	2.09%	0	0	8,779	0	223	0	70	0	101	0	19	0	2	0	3.14	3.11	0.38
(V15) (657GK) Mt. Vernon	1,163	1,158	99.57%	5	0.43%	0	0	1,152	0	6	0	3	0	2	0	0	0	0	0	1.10	0.81	1.59
(V15) (657GL) Paducah	1,623	1,619	99.75%	4	0.25%	0	0	1,571	0	48	0	4	0	0	0	0	0	0	0	1.73	2.19	1.94
(V15) (657GM) Effingham	1,082	1,077	99.54%	5	0.46%	0	0	1,069	0	8	0	2	0	1	0	2	0	0	0	1.92	1.12	1.25
(V15) (657GO) Hanson (Hopkins County), KY	135	131	97.04%	4	2.96%	0	0	128	0	3	0	4	0	0	0	0	0	0	0	6.85	3.30	
(V15) (657GP) Owensboro	1,305	1,303	99.85%	2	0.15%	0	0	1,286	0	17	0	0	0	2	0	0	0	0	0	2.19	1.71	1.07
(V15) (657GQ) Vincennes	508	508	100%	0	0%	0	0	507	0	1	0	0	0	0	0	0	0	0	0	0.21	0.38	1.39
(V15) (657GR) Mayfield, KY CBOC	695	691	99.42%	4	0.58%	0	0	687	0	4	0	1	0	1	0	2	0	0	0	0.24	1.38	0.69
(V15) (657GT) Carbondale	346	341	98.55%	5	1.45%	0	0	341	0	0	0	3	0	1	0	1	0	0	0	2.64	1.09	0.57
(V15) (657GU) Harrisburg	332	321	96.69%	11	3.31%	0	0	293	0	28	0	11	0	0	0	0	0	0	0	0.00	5.74	0.00
(V15) (657) Poplar Bluff, MO	11,002	10,239	93.06%	763	6.94%	0	16	9,755	2	484	0	586	0	131	0	43	1	3	13	2.39	15.01	1.94
(V15) (657A4) Poplar Bluff	6,948	6,293	90.57%	655	9.43%	0	6	5,869	1	424	0	487	0	127	0	38	1	3	4	15.33	3.34	1.35
(V15) (657GF) West Plains	858	833	97.09%	25	2.91%	0	0	813	0	20	0	24	0	1	0	0	0	0	0	0.00	2.45	0.10
(V15) (657GG) Paragould	690	669	96.96%	21	3.04%	0	0	652	0	17	0	21	0	0	0	0	0	0	0	0.00	1.77	2.86

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V15) (657GH) Cape Girardeau	1,346	1,330	98.81%	16	1.19%	0	10	1,327	1	3	0	15	0	1	0	0	0	9	1.75	0.24	1.03	
(V15) (657GI) Farmington	852	811	95.19%	41	4.81%	0	0	807	0	4	0	35	0	1	0	5	0	0	2.41	0.33	4.81	
(V15) (657GN) Salem, MO CBOC	11	11	100%	0	0%	0	0	11	0	0	0	0	0	0	0	0	0	0		0.00		
(V15) (657GV) Sikeston	297	292	98.32%	5	1.68%	0	0	276	0	16	0	4	0	1	0	0	0	0	5.56	1.35	5.82	
(V15) (657) St. Louis, MO	61,756	59,524	96.39%	2,232	3.61%	0	47	55,776	8	3,748	5	912	12	651	10	539	0	130	12	2.44	6.52	4.83
(V15) (657) St Louis-John Cochran	39,199	37,997	96.93%	1,202	3.07%	0	5	36,409	5	1,588	0	538	0	406	0	187	0	71	0	5.07	2.07	3.36
(V15) (657A0) St Louis-Jeff Bks.	20,141	19,124	94.95%	1,017	5.05%	0	0	17,052	0	2,072	0	362	0	244	0	352	0	59	0	12.08	3.30	5.36
(V15) (657GA) Belleville	703	696	99%	7	1%	0	42	670	3	26	5	7	12	0	10	0	0	12	1.73	1.25	7.35	
(V15) (657GB) St. Louis CBOC	737	732	99.32%	5	0.68%	0	0	692	0	40	0	4	0	1	0	0	0	0	2.25	4.12	1.45	
(V15) (657GD) St. Charles County	587	586	99.83%	1	0.17%	0	0	572	0	14	0	1	0	0	0	0	0	0	0.27	1.16	3.32	
(V15) (657GS) Washington	384	384	100%	0	0%	0	0	379	0	5	0	0	0	0	0	0	0	0	0.00	1.72	0.82	
(V15) (657MA) IDES Scott AFB	4	4	100%	0	0%	0	0	1	0	3	0	0	0	0	0	0	0	0	15.33		21.00	
(V15) (657PD) St Louis SARRTP	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0		0.00		
(V16) (502) Alexandria, LA	27,944	25,646	91.78%	2,298	8.22%	0	693	24,478	231	1,168	162	1,094	135	1,080	16	84	12	40	137	2.84	17.22	2.90
(V16) (502) Alexandria	20,632	18,603	90.17%	2,029	9.83%	0	600	17,651	225	952	156	852	128	1,060	7	79	7	38	77	17.51	3.77	1.56
(V16) (502GA) Jennings	2,322	2,311	99.53%	11	0.47%	0	81	2,236	6	75	5	7	7	2	9	2	5	0	49	0.50	1.68	2.22
(V16) (502GB) Lafayette Parish	3,525	3,280	93.05%	245	6.95%	0	3	3,155	0	125	1	231	0	12	0	2	0	0	2	14.60	0.61	6.68
(V16) (502GF) Fort Polk	1,058	1,050	99.24%	8	0.76%	0	9	1,036	0	14	0	4	0	4	0	0	0	0	9	0.00	1.91	0.20
(V16) (502GG) Natchitoches	387	382	98.71%	5	1.29%	0	0	380	0	2	0	0	0	2	0	1	0	2	0	0.00	0.03	2.47
(V16) (502MA) IDES Fort Polk	20	20	100%	0	0%	0	0	20	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V16) (520) Gulf Coast HCS, MS	48,563	45,785	94.28%	2,778	5.72%	0	409	42,855	376	2,930	3	1,766	17	816	13	156	0	40	0	5.07	7.84	3.12
(V16) (520) Biloxi	17,841	16,561	92.83%	1,280	7.17%	0	183	15,388	168	1,173	0	980	8	252	7	26	0	22	0	7.21	8.38	5.18
(V16) (520BZ) Pensacola	19,512	18,400	94.3%	1,112	5.7%	0	194	17,060	177	1,340	2	531	9	445	6	121	0	15	0	9.15	2.65	2.61
(V16) (520GA) Mobile	5,870	5,615	95.66%	255	4.34%	0	30	5,317	30	298	0	158	0	93	0	4	0	0	0	7.12	6.04	2.84
(V16) (520GB) Panama City	3,248	3,135	96.52%	113	3.48%	0	0	3,061	0	74	0	81	0	24	0	5	0	3	0	1.56	5.65	1.63
(V16) (520GC) Eglin AFB	2,092	2,074	99.14%	18	0.86%	0	2	2,029	1	45	1	16	0	2	0	0	0	0	0	1.92	1.29	1.10
(V16) (564) Fayetteville, AR	42,215	40,731	96.48%	1,484	3.52%	0	268	38,802	63	1,929	10	878	61	452	42	113	57	41	35	2.63	3.78	3.98
(V16) (564) Fayetteville AR	22,994	22,191	96.51%	803	3.49%	0	96	20,787	45	1,404	4	484	10	235	14	61	13	23	10	3.68	2.10	4.19
(V16) (564BY) Gene Taylor	10,505	10,161	96.73%	344	3.27%	0	84	9,946	5	215	3	200	31	121	24	20	19	3	2	5.05	2.22	0.63
(V16) (564GA) Harrison	518	515	99.42%	3	0.58%	0	0	514	0	1	0	2	0	1	0	0	0	0	0	0.00	0.32	1.45
(V16) (564GB) Ft. Smith	4,085	3,822	93.56%	263	6.44%	0	0	3,601	0	221	0	130	0	90	0	30	0	13	0	0.74	4.38	11.13
(V16) (564GC) Branson	2,979	2,912	97.75%	67	2.25%	0	88	2,843	13	69	3	59	20	5	4	2	25	1	23	1.47	5.72	1.56
(V16) (564GD) Ozark	254	254	100%	0	0%	0	0	246	0	8	0	0	0	0	0	0	0	0	0	0.50	1.38	2.42
(V16) (564GE) Jay	880	876	99.55%	4	0.45%	0	0	865	0	11	0	3	0	0	0	0	0	1	0	0.00	2.69	1.64
(V16) (580) Houston, TX	118,670	117,214	98.77%	1,456	1.23%	0	433	115,444	431	1,770	2	902	0	341	0	103	0	110	0	2.19	1.06	0.71
(V16) (580) Houston	82,120	80,968	98.6%	1,152	1.4%	0	432	79,479	430	1,489	2	712	0	273	0	68	0	99	0	1.00	4.69	0.72
(V16) (580BY) Beaumont	6,212	6,116	98.45%	96	1.55%	0	0	6,072	0	44	0	56	0	22	0	12	0	6	0	2.89	1.64	0.95
(V16) (580BZ) Charles Wilson VA OPC	4,868	4,818	98.97%	50	1.03%	0	0	4,798	0	20	0	49	0	1	0	0	0	0	0	1.23	0.86	0.32
(V16) (580GC) Galveston County	6,914	6,880	99.51%	34	0.49%	0	1	6,832	1	48	0	28	0	3	0	3	0	0	0	2.96	0.39	0.08
(V16) (580GD) Conroe CBOC TX	7,125	7,092	99.54%	33	0.46%	0	0	7,047	0	45	0	24	0	4	0	2	0	3	0	2.72	0.59	0.85
(V16) (580GE) Katy	3,416	3,369	98.62%	47	1.38%	0	0	3,330	0	39	0	16	0	17	0	13	0	1	0	0.49	2.34	1.44
(V16) (580GF) Lake Jackson	793	791	99.75%	2	0.25%	0	0	771	0	20	0	1	0	0	0	0	0	1	0	0.92	0.14	0.07
(V16) (580GG) Richmond	3,988	3,983	99.87%	5	0.13																	



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V16) (598) Little Rock, AR	62,559	60,573	96.83%	1,986	3.17%	0	158	57,700	158	2,873	0	1,317	0	443	0	140	0	86	0	4.10	3.97	5.80
(V16) (598) Central AR. Veterans HCS LR	27,467	26,525	96.57%	942	3.43%	0	6	25,228	6	1,297	0	551	0	244	0	86	0	61	0	4.63	0.23	0.00
(V16) (598A0) Central AR. Veterans HCS NLR	22,487	21,706	96.53%	781	3.47%	0	4	20,685	4	1,021	0	614	0	126	0	34	0	7	0	2.65	4.30	7.49
(V16) (598GA) Mountain Home	1,668	1,659	99.46%	9	0.54%	0	0	1,574	0	85	0	8	0	0	0	0	0	1	0	4.56	2.14	8.42
(V16) (598GB) Eldorado	1,247	1,153	92.46%	94	7.54%	0	10	1,119	10	34	0	52	0	36	0	5	0	1	0	0.00	6.90	1.46
(V16) (598GC) Hot Springs	1,546	1,542	99.74%	4	0.26%	0	5	1,532	5	10	0	3	0	1	0	0	0	0	0	0.00	0.61	0.38
(V16) (598GD) Mena	875	859	98.17%	16	1.83%	0	0	839	0	20	0	16	0	0	0	0	0	0	0	0.00	1.52	5.47
(V16) (598GE) Pine Bluff CBOC	2,198	2,093	95.22%	105	4.78%	0	41	1,902	41	191	0	52	0	23	0	14	0	16	0	0.00	7.64	9.02
(V16) (598GF) Searcy	2,258	2,248	99.56%	10	0.44%	0	58	2,224	58	24	0	1	0	8	0	1	0	0	0	0.00	3.39	0.38
(V16) (598GG) Conway	2,126	2,106	99.06%	20	0.94%	0	34	1,925	34	181	0	15	0	5	0	0	0	0	0	3.26	3.86	8.20
(V16) (598GH) Russellville	555	550	99.1%	5	0.9%	0	0	548	0	2	0	5	0	0	0	0	0	0	0	1.00	0.60	1.30
(V16) (598PA) Little Rock PR RTP	132	132	100%	0	0%	0	0	124	0	8	0	0	0	0	0	0	0	0	0	1.40		
(V16) (623) Muskogee, OK	22,595	22,079	97.72%	516	2.28%	0	195	21,318	15	761	34	408	40	107	35	1	44	0	27	2.79	3.06	1.93
(V16) (623) Muskogee	11,367	11,195	98.49%	172	1.51%	0	148	10,886	11	309	30	105	35	66	32	1	36	0	4	3.38	1.21	0.43
(V16) (623BY) Tulsa	9,476	9,183	96.91%	293	3.09%	0	36	8,820	2	363	4	257	2	36	3	0	8	0	17	2.70	4.28	1.90
(V16) (623GA) Hartshorne	670	668	99.7%	2	0.3%	0	1	639	0	29	0	2	0	0	0	0	0	0	1	0.61	2.91	3.25
(V16) (623GB) Vinita	1,082	1,033	95.47%	49	4.53%	0	10	973	2	60	0	44	3	5	0	0	0	0	5	2.13	2.37	10.24
(V16) (629) New Orleans, LA	35,485	34,777	98%	708	2%	0	424	32,620	423	2,157	1	592	0	109	0	6	0	1	0	1.63	4.28	2.33
(V16) (629) New Orleans	24,132	23,573	97.68%	559	2.32%	0	378	21,802	377	1,771	1	464	0	89	0	5	0	1	0	4.36	2.09	4.27
(V16) (629BY) Baton Rouge	6,219	6,101	98.1%	118	1.9%	0	36	5,829	36	272	0	110	0	7	0	1	0	0	0	3.85	1.33	2.81
(V16) (629GA) Houma	1,157	1,149	99.31%	8	0.69%	0	0	1,136	0	13	0	6	0	2	0	0	0	0	0	0.83	1.32	0.82
(V16) (629GB) Hammond CBOC LA	1,696	1,688	99.53%	8	0.47%	0	1	1,667	1	21	0	0	0	8	0	0	0	0	0	3.87	1.01	0.38
(V16) (629GC) Slidell CBOC LA	1,266	1,253	98.97%	13	1.03%	0	9	1,194	9	59	0	10	0	3	0	0	0	0	0	2.52	2.27	1.03
(V16) (629GD) St. John CBOC LA	657	657	100%	0	0%	0	0	648	0	9	0	0	0	0	0	0	0	0	0	7.75	0.61	0.39
(V16) (629GE) Franklin	126	125	99.21%	1	0.79%	0	0	118	0	7	0	1	0	0	0	0	0	0	0		3.77	4.68
(V16) (629GF) Bogalusa	232	231	99.57%	1	0.43%	0	0	226	0	5	0	1	0	0	0	0	0	0	0		0.55	0.34
(V16) (635) Oklahoma City, OK	37,264	35,561	95.43%	1,703	4.57%	0	25	33,843	9	1,718	4	1,031	5	356	4	93	1	223	2	2.72	5.04	2.14
(V16) (635) Oklahoma City	31,812	30,173	94.85%	1,639	5.15%	0	25	28,592	9	1,581	4	981	5	342	4	93	1	223	2	5.20	2.46	2.60
(V16) (635GA) Lawton	2,918	2,894	99.18%	24	0.82%	0	0	2,835	0	59	0	20	0	4	0	0	0	0	0	0.34	2.80	1.15
(V16) (635GB) Wichita Falls	998	984	98.6%	14	1.4%	0	0	951	0	33	0	14	0	0	0	0	0	0	0		2.47	1.74
(V16) (635GC) Blackwell	125	125	100%	0	0%	0	0	123	0	2	0	0	0	0	0	0	0	0	0		0.04	1.11
(V16) (635GD) Ada	251	251	100%	0	0%	0	0	245	0	6	0	0	0	0	0	0	0	0	0		3.31	0.00
(V16) (635GE) Stillwater	429	429	100%	0	0%	0	0	426	0	3	0	0	0	0	0	0	0	0	0	18.50	1.55	0.21
(V16) (635GF) Altus	163	137	84.05%	26	15.95%	0	0	107	0	30	0	16	0	10	0	0	0	0	0		23.60	0.47
(V16) (635GG) Enid	310	310	100%	0	0%	0	0	309	0	1	0	0	0	0	0	0	0	0	0	0.00	0.06	0.60
(V16) (635HB) Ardmore	258	258	100%	0	0%	0	0	255	0	3	0	0	0	0	0	0	0	0	0		1.10	0.18
(V16) (667) Shreveport, LA	44,001	43,375	98.58%	626	1.42%	0	5	42,417	1	958	1	265	0	159	1	95	1	107	1	3.26	2.57	2.70
(V16) (667) Overton Brooks VAMC	33,144	32,670	98.57%	474	1.43%	0	5	31,995	1	675	1	228	0	126	1	62	1	58	1	2.68	1.05	3.00
(V16) (667GA) Texarkana	2,377	2,345	98.65%	32	1.35%	0	0	2,279	0	66	0	16	0	6	0	10	0	0	0	2.20	3.02	2.63
(V16) (667GB) Monroe	2,033	2,026	99.66%	7	0.34%	0	0	2,017	0	9	0	2	0	3	0	2	0	0	0	0.15	0.87	0.21
(V16) (667GC) Longview	6,443	6,330	98.25%	113	1.75%	0	0	6,122	0	208	0	19	0	24	0	21	0	49	0	0.85	5.78	3.84
(V16) (667MA) IDES Barksdale AFB	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V17) (549) Dallas, TX	95,512	88,543	92.7%	6,969	7.3%	0	439	84,443	61	4,100	4	3,691	257	2,077	61	1,042	53	159	3	8.78	7.30	6.31
(V17) (549) Dallas VAMC	68,653	64,482	93.92%	4,171	6.08%	0	435	61,813	59	2,669	4	2,064	256	1,266	60	694	53	147	3	7.17	8.84	1.91
(V17) (549A4) Bonham VAMC	7,279	7,040	96.72%	239	3.28%	0	0	6,714	0	326	0	230	0	9	0	0	0	0	0	6.10	2.73	2.13
(V17) (549BY) Fort Worth Satellite	15,293	12,926	84.52%	2,367	15.48%	0	3	12,080	2	846	0	1,250	1	764	0	341	0	12	0	8.87	13.85	14.41
(V17) (549GA) Camp-Fannin	1,129	1,062	94.07%	67	5.93%	0	0	1,010	0	52	0	42	0	18	0	7	0	0	0	19.77	5.36	11.58
(V17) (549GD) Denton Area Primary Care Network	1,477	1,365	92.42%	112	7.58%	0	1	1,226	0	139	0	95	0	17	1	0	0	0	0	0.00	5.83	11.55
(V17) (549GE) Decatur Area Primary Care Network	341	340	99.71%	1	0.29%	0	0	311	0	29	0	1	0	0	0	0	0	0	0		4.03	5.40
(V17) (549GF) Eastland Area Primary Care Network	362	358	98.9%	4	1.1%	0	0	357	0	1	0	3	0	1	0	0	0	0	0		1.00	
(V17) (549GH) Greenville Area PCN	258	256	99.22%	2	0.78%	0	0	231	0	25	0	0	0	2	0	0	0	0	0	0.00	5.73	1.15
(V17) (549GJ) Sherman	720	714	99.17%	6	0.83%	0	0	701	0	13	0	6	0	0	0	0	0	0	0	0.00	1.31	1.80
(V17) (671) San Antonio, TX	55,484	54,643	98.48%	841	1.52%	0	2	53,578	2	1,065	0	599	0	194	0	47	0	1	0	3.10	1.34	2.91

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V17) (671) San Antonio VAMC	36,339	35,983	99.02%	356	0.98%	0	2	35,633	2	350	0	228	0	89	0	39	0	0	0	1.23	1.99	0.57
(V17) (671A4) Kerrville VAMC	3,760	3,624	96.38%	136	3.62%	0	0	3,549	0	75	0	101	0	33	0	1	0	1	0	2.53	1.81	4.93
(V17) (671BU) San Antonio Domiciliary	115	115	100%	0	0%	0	0	115	0	0	0	0	0	0	0	0	0	0	0			0.00
(V17) (671BY) Frank M. Tejada Satellite	9,321	9,066	97.26%	255	2.74%	0	0	8,536	0	530	0	196	0	54	0	5	0	0	0	3.36	6.00	3.75
(V17) (671GB) Victoria	1,227	1,183	96.41%	44	3.59%	0	0	1,159	0	24	0	36	0	8	0	0	0	0	0	3.57	3.15	0.62
(V17) (671GC) Del Rio	36	36	100%	0	0%	0	0	36	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V17) (671GF) South Bexar Cnty	1,369	1,344	98.17%	25	1.83%	0	0	1,320	0	24	0	15	0	9	0	1	0	0	0		2.27	3.73
(V17) (671GH) Beeville	80	80	100%	0	0%	0	0	80	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V17) (671GK) San Antonio Area PCN	894	892	99.78%	2	0.22%	0	0	870	0	22	0	2	0	0	0	0	0	0	0		2.09	
(V17) (671GL) New Braunfels (Comal County)	250	234	93.6%	16	6.4%	0	0	234	0	0	0	15	0	0	0	1	0	0	0		2.72	
(V17) (671GO) San Antonio, TX	2,093	2,086	99.67%	7	0.33%	0	0	2,046	0	40	0	6	0	1	0	0	0	0	0	1.46	2.29	0.56
(V17) (674) Temple, TX	91,893	85,950	93.53%	5,943	6.47%	0	257	82,055	140	3,895	101	3,994	3	1,345	10	458	0	146	3	8.83	7.11	3.22
(V17) (674) Temple VAMC	52,041	50,113	96.3%	1,928	3.7%	0	252	48,575	135	1,538	101	1,162	3	542	10	133	0	91	3	4.72	4.17	3.56
(V17) (674A4) Waco VAMC	7,414	6,819	91.97%	595	8.03%	0	1	6,129	1	690	0	441	0	142	0	12	0	0	0	12.08	10.17	4.10
(V17) (674BY) Austin Satellite	24,220	20,882	86.22%	3,338	13.78%	0	4	19,382	4	1,500	0	2,338	0	645	0	305	0	50	0	10.73	17.46	2.73
(V17) (674GA) Palestine	864	858	99.31%	6	0.69%	0	0	800	0	58	0	6	0	0	0	0	0	0	0	0.22	6.35	1.60
(V17) (674GB) Brownwood	1,434	1,415	98.68%	19	1.32%	0	0	1,404	0	11	0	7	0	7	0	3	0	2	0	0.72	2.69	1.57
(V17) (674GC) College Station (Bryan)	3,662	3,645	99.54%	17	0.46%	0	0	3,611	0	34	0	14	0	1	0	0	0	2	0	0.13	2.39	1.87
(V17) (674GD) Cedar Park	2,076	2,038	98.17%	38	1.83%	0	0	1,989	0	49	0	24	0	8	0	5	0	1	0	3.69	2.87	1.93
(V17) (674HB) La Grange	182	180	98.9%	2	1.1%	0	0	165	0	15	0	2	0	0	0	0	0	0	0	0.00	6.65	1.91
(V17) (740) VA Texas Valley Coastal Bend HCS	16,789	15,865	94.5%	924	5.5%	0	176	15,537	66	328	19	243	31	190	1	485	3	6	56	13.36	1.11	2.16
(V17) (740) VA Texas Valley Coastal Bend HCC	4,194	4,175	99.55%	19	0.45%	0	172	4,166	65	9	16	14	31	3	1	1	3	1	56	0.32		0.39
(V17) (740GA) Harlingen	2,672	2,211	82.75%	461	17.25%	0	0	2,069	0	142	0	167	0	111	0	182	0	1	0	3.88	23.11	0.53
(V17) (740GB) McAllen	3,834	3,413	89.02%	421	10.98%	0	1	3,266	1	147	0	53	0	65	0	299	0	4	0	10.33	16.10	2.52
(V17) (740GC) Corpus Christi	4,742	4,726	99.66%	16	0.34%	0	0	4,702	0	24	0	7	0	8	0	1	0	0	0	0.07	0.65	1.76
(V17) (740GD) Laredo	1,347	1,340	99.48%	7	0.52%	0	3	1,334	0	6	3	2	0	3	0	2	0	0	0	2.83	4.28	4.65
(V18) (501) New Mexico HCS	45,085	41,612	92.3%	3,473	7.7%	0	1,047	38,629	818	2,983	33	1,715	177	1,059	3	638	4	61	12	10.07	9.10	5.47
(V18) (501) Albuquerque	36,524	33,540	91.83%	2,984	8.17%	0	1,039	30,966	816	2,574	29	1,410	175	955	3	561	4	58	12	8.65	16.49	4.35
(V18) (501BV) Gallup Domiciliary	2	2	100%	0	0%	0	0	0	0	2	0	0	0	0	0	0	0	0	0			
(V18) (501G2) Las Vegas	544	526	96.69%	18	3.31%	0	0	502	0	24	0	17	0	1	0	0	0	0	0	5.86	4.20	4.14
(V18) (501GA) Artesia	515	515	100%	0	0%	0	0	511	0	4	0	0	0	0	0	0	0	0	0	0.00	0.18	2.55
(V18) (501GB) Farmington	1,233	1,167	94.65%	66	5.35%	0	0	1,137	0	30	0	26	0	40	0	0	0	0	0	0.38	2.11	12.78
(V18) (501GC) Silver City	484	479	98.97%	5	1.03%	0	1	467	0	12	1	5	0	0	0	0	0	0	0	0.00	1.52	4.20
(V18) (501GD) Gallup NM	812	792	97.54%	20	2.46%	0	2	774	0	18	1	10	1	6	0	4	0	0	0	0.00	1.11	5.44
(V18) (501GE) Espanola	363	362	99.72%	1	0.28%	0	2	341	2	21	0	0	0	1	0	0	0	0	0	0.00	2.64	4.61
(V18) (501GH) Truth or Consequences	204	204	100%	0	0%	0	0	204	0	0	0	0	0	0	0	0	0	0	0		0.01	0.00
(V18) (501GI) Alamogordo	625	624	99.84%	1	0.16%	0	3	618	0	6	2	1	1	0	0	0	0	0	0	11.67	1.46	2.59
(V18) (501GJ) Durango	560	556	99.29%	4	0.71%	0	0	554	0	2	0	4	0	0	0	0	0	0	0	0.00	0.96	0.43
(V18) (501GK) Santa Fe	849	755	88.93%	94	11.07%	0	0	634	0	121	0	81	0	9	0	4	0	0	0	0.03	8.22	11.62
(V18) (501GM) Rio Rancho	1,999	1,719	85.99%	280	14.01%	0	0	1,554	0	165	0	161	0	47	0	69	0	3	0	25.14	4.42	9.63
(V18) (501HB) Raton	368	368	100%	0	0%	0	0	364	0	4	0	0	0	0	0	0	0	0	0	13.00	1.29	2.36
(V18) (501MA) IDES Kirtland AFB	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V18) (504) Amarillo, TX	20,861	20,481	98.18%	380	1.82%	0	41	19,895	18	586	15	286	4	71	0	12	3	11	1	1.84	3.16	1.60
(V18) (504) Amarillo HCS	12,368	12,244	99%	124	1%	0	7	12,012	0	232	0	97	3	13	0	7	3	7	1	2.15	1.33	1.35
(V18) (504BY) Lubbock TX	7,603	7,348	96.65%	255	3.35%	0	34	7,004	18	344	15	189	1	58	0	5	0	3	0	5.41	2.64	2.07
(V18) (504BZ) Clovis	807	806	99.88%	1	0.12%	0	0	798	0	8	0	0	0	0	0	0	0	1	0	8.00	1.40	0.87
(V18) (504GA) Childress	49	49	100%	0	0%	0	0	47	0	2	0	0	0	0	0	0	0	0	0	0.00	1.19	1.40
(V18) (504HB) Dalhart	34	34	100%	0	0%	0	0	34	0	0	0	0	0	0	0	0	0	0	0	0.20	1.04	0.00
(V18) (519) Big Spring, TX	9,820	9,067	92.33%	753	7.67%	0	363	8,414	282	653	19	520	13	200	22	27	22	6	5	11.91	7.93	4.87
(V18) (519) West Texas HCS	4,613	4,348	94.26%	265	5.74%	0	315	4,136	281	212	19	118	4	120	5	24	1	3	5	8.26	5.91	3.08
(V18) (519GA) Permian Basin CBOC	1,093	923	84.45%	170	15.55%	0	47	746	1	177	0	166	9	4	16	0	21	0	0	0.00	17.59	6.72
(V18) (519GB) Hobbs	363	305	84.02%	58	15.98%	0	1	287	0	18	0	32	0	23	1	3	0	0	0	0.00	3.27	26.35
(V18) (519GD) Ft Stockton	39	17	43.59%	22	56.41%	0	0	7	0	10	0	18	0	4	0	0	0	0	0		35.44	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V18) (519HC) Abilene TX	2,030	1,947	95.91%	83	4.09%	0	0	1,843	0	104	0	74	0	6	0	0	0	3	0	6.21	6.18	1.54
(V18) (519HD) Stamford	6	6	100%	0	0%	0	0	5	0	1	0	0	0	0	0	0	0	0	0		3.50	
(V18) (519HF) San Angelo	1,676	1,521	90.75%	155	9.25%	0	0	1,390	0	131	0	112	0	43	0	0	0	0	0	0.00	17.21	4.19
(V18) (644) Phoenix, AZ	62,475	55,778	89.28%	6,697	10.72%	0	1,715	51,129	493	4,649	314	3,794	478	2,093	230	710	110	100	90	4.09	16.75	5.48
(V18) (644) Phoenix	47,777	41,943	87.79%	5,834	12.21%	0	1,407	37,853	308	4,090	249	3,102	449	1,986	213	655	106	91	82	16.54	5.27	5.46
(V18) (644BY) Southeast	6,969	6,575	94.35%	394	5.65%	0	122	6,297	96	278	3	307	4	67	9	16	4	4	6	25.78	1.75	4.41
(V18) (644GA) Sun City	4,637	4,317	93.1%	320	6.9%	0	162	4,170	72	147	58	277	25	16	6	25	0	2	1	17.30	3.17	7.34
(V18) (644GB) Show Low	458	442	96.51%	16	3.49%	0	0	435	0	7	0	15	0	1	0	0	0	0	0	2.86	2.69	2.26
(V18) (644GD) Payson (Gila County)	36	22	61.11%	14	38.89%	0	1	7	0	15	1	11	0	3	0	0	0	0	0		15.50	39.28
(V18) (644GE) Thunderbird	2,477	2,361	95.32%	116	4.68%	0	23	2,256	17	105	3	79	0	20	2	14	0	3	1	12.42	5.88	6.85
(V18) (644GF) Globe	121	118	97.52%	3	2.48%	0	0	111	0	7	0	3	0	0	0	0	0	0	0		3.61	0.47
(V18) (649) Northern Arizona HCS	12,895	12,355	95.81%	540	4.19%	0	1,115	11,784	317	571	285	474	236	56	179	5	46	5	52	6.32	2.95	1.19
(V18) (649) Prescott	9,580	9,142	95.43%	438	4.57%	0	1,111	8,799	314	343	284	388	236	41	179	4	46	5	52	2.95	8.48	0.41
(V18) (649GA) Kingman	1,068	997	93.35%	71	6.65%	0	0	847	0	150	0	63	0	8	0	0	0	0	0	0.00	9.24	4.60
(V18) (649GB) Flagstaff	365	363	99.45%	2	0.55%	0	1	362	1	1	0	1	0	1	0	0	0	0	0	3.40	0.69	0.00
(V18) (649GC) Lake Havasu	983	960	97.66%	23	2.34%	0	0	921	0	39	0	16	0	6	0	1	0	0	0	0.33	3.21	2.32
(V18) (649GD) Anthem	186	182	97.85%	4	2.15%	0	3	162	2	20	1	4	0	0	0	0	0	0	0		3.32	4.96
(V18) (649GE) Cottonwood (Yavapai County)	713	711	99.72%	2	0.28%	0	0	693	0	18	0	2	0	0	0	0	0	0	0	0.00	1.44	2.77
(V18) (678) Southern Arizona HCS	49,517	48,880	98.71%	637	1.29%	0	132	48,268	104	612	12	379	0	138	0	69	0	51	16	1.40	1.83	2.21
(V18) (678) Tucson	36,026	35,494	98.52%	532	1.48%	0	132	35,021	104	473	12	314	0	119	0	54	0	45	16	1.94	1.46	2.74
(V18) (678GA) Sierra Vista	3,691	3,666	99.32%	25	0.68%	0	0	3,617	0	49	0	13	0	4	0	6	0	2	0	1.62	1.52	0.32
(V18) (678GB) Yuma	2,563	2,542	99.18%	21	0.82%	0	0	2,530	0	12	0	11	0	3	0	5	0	2	0	1.89	0.23	0.21
(V18) (678GC) Casa Grande	2,135	2,111	98.88%	24	1.12%	0	0	2,086	0	25	0	18	0	0	0	4	0	2	0	1.77	2.52	1.83
(V18) (678GD) Safford	354	353	99.72%	1	0.28%	0	0	349	0	4	0	1	0	0	0	0	0	0	0	1.33	0.29	1.79
(V18) (678GE) Green Valley	458	449	98.03%	9	1.97%	0	0	436	0	13	0	7	0	2	0	0	0	0	0	0.17	1.28	5.47
(V18) (678GF) Northwest CBOC	2,318	2,307	99.53%	11	0.47%	0	0	2,284	0	23	0	8	0	3	0	0	0	0	0	0.41	1.38	0.72
(V18) (678GG) Southeast CBOC	1,967	1,953	99.29%	14	0.71%	0	0	1,940	0	13	0	7	0	7	0	0	0	0	0	0.43	1.69	0.84
(V18) (678MA) IDES Davis-Monthan AFB	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V18) (678MB) IDES Fort Huachuca	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V18) (756) El Paso, TX	34,617	32,172	92.94%	2,445	7.06%	0	331	30,713	302	1,459	2	1,053	13	934	1	416	0	42	13	1.68	6.10	14.60
(V18) (756) El Paso HCS	30,461	28,351	93.07%	2,110	6.93%	0	331	27,053	302	1,298	2	870	13	823	1	376	0	41	13	6.10	1.86	17.88
(V18) (756GA) Las Cruces	2,079	2,024	97.35%	55	2.65%	0	0	1,998	0	26	0	26	0	16	0	13	0	0	0	6.16	0.37	2.79
(V18) (756GB) El Paso Eastside CBOC	2,051	1,771	86.35%	280	13.65%	0	0	1,641	0	130	0	157	0	95	0	27	0	1	0		1.85	16.51
(V18) (756MA) IDES Fort Bliss	26	26	100%	0	0%	0	0	21	0	5	0	0	0	0	0	0	0	0	0	9.79		4.20
(V19) (436) Montana HCS	20,413	19,517	95.61%	896	4.39%	0	0	18,697	0	820	0	535	0	252	0	95	0	14	0	8.42	3.01	2.43
(V19) (436) Fort Harrison, MT	8,724	8,027	92.01%	697	7.99%	0	0	7,496	0	531	0	370	0	225	0	89	0	13	0	2.62	21.68	3.85
(V19) (436GA) Anaconda	163	163	100%	0	0%	0	0	160	0	3	0	0	0	0	0	0	0	0	0	0.43	2.76	0.28
(V19) (436GB) Great Falls	1,417	1,371	96.75%	46	3.25%	0	0	1,246	0	125	0	42	0	4	0	0	0	0	0	0.89	7.55	2.95
(V19) (436GC) Missoula	3,122	3,073	98.43%	49	1.57%	0	0	3,027	0	46	0	38	0	8	0	3	0	0	0	6.81	1.30	4.09
(V19) (436GD) Bozeman	879	859	97.72%	20	2.28%	0	0	844	0	15	0	13	0	6	0	1	0	0	0	4.55	2.63	1.91
(V19) (436GF) Kalispell	2,038	2,019	99.07%	19	0.93%	0	0	1,984	0	35	0	17	0	2	0	0	0	0	0	7.42	1.54	0.59
(V19) (436GH) Billings	3,032	2,995	98.78%	37	1.22%	0	0	2,934	0	61	0	29	0	5	0	2	0	1	0	2.03	3.16	0.55
(V19) (436GI) Glasgow	117	116	99.15%	1	0.85%	0	0	116	0	0	0	1	0	0	0	0	0	0	0	3.89	0.41	0.00
(V19) (436GJ) Miles City, MT CBOC	223	220	98.65%	3	1.35%	0	0	217	0	3	0	2	0	1	0	0	0	0	0	0.16	0.98	0.00
(V19) (436GK) Glendive, MT CBOC	200	200	100%	0	0%	0	0	200	0	0	0	0	0	0	0	0	0	0	0	2.50	0.87	0.26
(V19) (436GL) Cut Bank	90	90	100%	0	0%	0	0	90	0	0	0	0	0	0	0	0	0	0	0	0.00	0.71	0.00
(V19) (436GM) Lewistown CBOC	174	173	99.43%	1	0.57%	0	0	172	0	1	0	1	0	0	0	0	0	0	0	0.00	0.86	0.87
(V19) (436HC) 436HC HAVRE,MT (ORC)	231	208	90.04%	23	9.96%	0	0	208	0	0	0	22	0	1	0	0	0	0	0	7.13	6.89	0.00
(V19) (436MA) IDES Malmstrom AFB	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V19) (442) Cheyenne, WY	13,692	13,281	97%	411	3%	0	178	12,844	127	437	30	256	20	153	1	2	0	0	0	2.46	4.12	1.83
(V19) (442) Cheyenne	8,453	8,264	97.76%	189	2.24%	0	166	7,965	115	299	30	158	20	30	1	1	0	0	0	2.82	2.62	2.07
(V19) (442GB) Sidney	49	49	100%	0	0%	0	0	49	0	0	0	0	0	0	0	0	0	0	0		0.20	
(V19) (442GC) Fort Collins	2,782	2,635	94.72%	147	5.28%	0	10	2,540	10	95	0	64	0	83	0	0	0	0	0	9.37	1.98	1.78



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V19) (442GD) Greeley	2,236	2,162	96.69%	74	3.31%	0	2	2,122	2	40	0	33	0	40	0	1	0	0	0	5.82	3.61	1.46
(V19) (442HK) R&C Healthcare MOC WY	172	171	99.42%	1	0.58%	0	0	168	0	3	0	1	0	0	0	0	0	0	0		1.38	
(V19) (554) Denver, CO	66,108	61,593	93.17%	4,515	6.83%	0	1,632	57,782	886	3,811	349	2,684	185	1,101	95	671	70	59	47	4.10	6.70	10.35
(V19) (554) Eastern Colorado HCS	38,321	35,901	93.68%	2,420	6.32%	0	1,593	33,615	882	2,286	347	1,600	182	515	87	257	69	48	26	6.55	4.92	9.79
(V19) (554GB) Aurora	3,153	3,041	96.45%	112	3.55%	0	1	2,982	1	59	0	106	0	3	0	3	0	0	0	9.50	2.24	0.65
(V19) (554GC) Golden Clinic	4,116	3,790	92.08%	326	7.92%	0	5	3,419	1	371	0	221	2	27	2	70	0	8	0	17.67	4.52	3.16
(V19) (554GD) Pueblo	5,665	5,432	95.89%	233	4.11%	0	0	5,249	0	183	0	118	0	69	0	46	0	0	0	5.07	4.73	4.14
(V19) (554GE) Colorado Springs	13,421	12,082	90.02%	1,339	9.98%	0	28	11,389	2	693	1	585	1	477	5	274	0	3	19	5.34	4.00	15.71
(V19) (554GF) Alamosa	670	606	90.45%	64	9.55%	0	0	490	0	116	0	34	0	9	0	21	0	0	0	1.33	6.32	24.50
(V19) (554GG) La Junta	336	332	98.81%	4	1.19%	0	0	315	0	17	0	3	0	1	0	0	0	0	0	7.23	1.24	2.08
(V19) (554GH) Lamar	88	87	98.86%	1	1.14%	0	0	82	0	5	0	1	0	0	0	0	0	0	0		2.24	3.00
(V19) (554GI) Burlington CBOC	97	96	98.97%	1	1.03%	0	1	95	0	1	0	1	0	0	0	0	1	0	0	0.00	1.79	0.47
(V19) (554MA) IDES Fort Carson	241	226	93.78%	15	6.22%	0	4	146	0	80	1	15	0	0	1	0	0	0	2	11.20		9.00
(V19) (575) Grand Junction, CO	8,405	8,186	97.39%	219	2.61%	0	115	7,937	63	249	17	171	23	35	11	3	1	10	0	4.36	2.38	3.27
(V19) (575) Grand Junction	7,866	7,658	97.36%	208	2.64%	0	115	7,424	63	234	17	163	23	34	11	3	1	8	0	2.27	4.40	3.38
(V19) (575GA) Montrose	424	413	97.41%	11	2.59%	0	0	400	0	13	0	8	0	1	0	0	0	2	0	7.22	4.79	2.06
(V19) (575GB) Craig Telehealth Outreach Clinic	115	115	100%	0	0%	0	0	113	0	2	0	0	0	0	0	0	0	0	0	0.32	0.26	1.46
(V19) (660) Salt Lake City, UT	28,845	26,663	92.44%	2,182	7.56%	0	447	24,807	319	1,856	25	1,365	44	665	20	133	16	19	23	11.55	7.07	2.46
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	22,857	20,971	91.75%	1,886	8.25%	0	382	19,298	286	1,673	22	1,223	30	577	13	77	11	9	20	6.90	15.05	3.00
(V19) (660GA) Pocatello	1,476	1,438	97.43%	38	2.57%	0	29	1,420	6	18	1	12	9	8	7	18	4	0	2	43.96	2.16	0.88
(V19) (660GB) Ogden	1,832	1,732	94.54%	100	5.46%	0	10	1,691	9	41	1	45	0	34	0	20	0	1	0	10.36	9.27	2.13
(V19) (660GD) Roosevelt	105	105	100%	0	0%	0	1	104	0	1	1	0	0	0	0	0	0	0	0	8.00	0.16	0.00
(V19) (660GE) Orem	802	785	97.88%	17	2.12%	0	1	769	0	16	0	7	1	2	0	8	0	0	0	24.48	2.51	0.89
(V19) (660GG) St. George	644	631	97.98%	13	2.02%	0	18	601	18	30	0	8	0	4	0	1	0	0	0	8.99	1.55	1.19
(V19) (660GJ) West Valley City	1,005	895	89.05%	110	10.95%	0	3	840	0	55	0	63	3	38	0	7	0	2	0	2.74	11.74	1.10
(V19) (660GK) Elko, NV	110	92	83.64%	18	16.36%	0	3	70	0	22	0	7	1	2	0	2	1	7	1	0.00	43.26	2.32
(V19) (660MA) IDES Hill AFB	14	14	100%	0	0%	0	0	14	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V19) (666) Sheridan, WY	4,780	4,697	98.26%	83	1.74%	0	0	4,407	0	290	0	73	0	7	0	1	0	2	0	4.62	3.66	3.72
(V19) (666) Sheridan	2,187	2,135	97.62%	52	2.38%	0	0	2,020	0	115	0	48	0	1	0	1	0	2	0	3.22	1.52	4.72
(V19) (666GB) Casper	924	912	98.7%	12	1.3%	0	0	817	0	95	0	12	0	0	0	0	0	0	0	8.26	6.79	3.97
(V19) (666GC) Riverton	670	658	98.21%	12	1.79%	0	0	625	0	33	0	6	0	6	0	0	0	0	0	0.00	4.71	2.57
(V19) (666GD) Powell	231	230	99.57%	1	0.43%	0	0	230	0	0	0	1	0	0	0	0	0	0	0	0.00	0.65	1.64
(V19) (666GE) Gillette	320	315	98.44%	5	1.56%	0	0	284	0	31	0	5	0	0	0	0	0	0	0	5.56	7.03	0.52
(V19) (666GF) Rock Springs	448	447	99.78%	1	0.22%	0	0	431	0	16	0	1	0	0	0	0	0	0	0	1.29	4.03	1.07
(V20) (463) Anchorage, AK	6,260	6,182	98.75%	78	1.25%	0	38	6,049	23	133	2	58	3	19	0	1	5	0	5	1.34	2.55	0.54
(V20) (463) Alaska VA Healthcare System	4,927	4,856	98.56%	71	1.44%	0	29	4,741	22	115	1	51	1	19	0	1	3	0	2	2.64	1.17	0.54
(V20) (463BU) Anchorage DCHV	158	158	100%	0	0%	0	2	158	0	0	1	0	1	0	0	0	0	0	0			0.00
(V20) (463GA) Fairbanks	394	394	100%	0	0%	0	0	393	0	1	0	0	0	0	0	0	0	0	0	0.89	0.08	0.02
(V20) (463GB) Kenai	470	470	100%	0	0%	0	4	454	1	16	0	0	1	0	0	0	2	0	0	0.70	2.50	1.64
(V20) (463GC) Mat-Su	311	304	97.75%	7	2.25%	0	3	303	0	1	0	7	0	0	0	0	0	0	3		1.73	0.08
(V20) (531) Boise, ID	15,238	13,804	90.59%	1,434	9.41%	0	1,613	13,321	259	483	308	681	295	547	218	185	159	21	374	1.14	11.28	1.40
(V20) (531) Boise	13,348	11,947	89.5%	1,401	10.5%	0	1,613	11,498	259	449	308	654	295	544	218	182	159	21	374	11.56	0.90	1.36
(V20) (531GE) Twin Falls	575	568	98.78%	7	1.22%	0	0	557	0	11	0	5	0	2	0	0	0	0	0	6.02	2.53	0.70
(V20) (531GG) Canyon County	1,305	1,279	98.01%	26	1.99%	0	0	1,257	0	22	0	22	0	1	0	3	0	0	0	1.48	1.11	1.87
(V20) (531MA) IDES Mt Home AFB	9	9	100%	0	0%	0	0	8	0	1	0	0	0	0	0	0	0	0	0	3.43		0.00
(V20) (531MB) IDES Idaho ANG	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			0.00
(V20) (648) Portland, OR	71,017	67,195	94.62%	3,822	5.38%	0	3,212	63,119	804	4,076	355	2,561	391	731	415	438	310	92	937	11.46	6.27	1.00
(V20) (648) Portland	47,820	45,558	95.27%	2,262	4.73%	0	1,576	43,434	397	2,124	200	1,349	143	460	233	389	192	64	411	6.61	8.36	0.59
(V20) (648A4) Vancouver	10,676	10,194	95.49%	482	4.51%	0	889	9,525	152	669	66	411	97	49	94	20	72	2	408	3.73	12.60	0.60
(V20) (648GA) Bend	3,815	3,659	95.91%	156	4.09%	0	58	3,554	48	105	5	62	4	86	0	7	0	1	1	6.29	2.95	1.39
(V20) (648GB) Salem	2,080	1,789	86.01%	291	13.99%	0	257	1,560	88	229	36	246	66	17	20	5	22	23	25	7.00	13.97	4.25
(V20) (648GD) North Coast	389	383	98.46%	6	1.54%	0	108	334	11	49	6	5	11	1	11	0	10	0	59	0.00	10.14	0.56

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V20) (648GE) East Portland	2,123	1,683	79.27%	440	20.73%	0	57	1,385	44	298	3	358	1	73	2	7	1	2	6		19.96	0.68
(V20) (648GF) Hillsboro	2,549	2,428	95.25%	121	4.75%	0	251	2,063	55	365	37	89	68	29	55	3	11	0	25	5.47	13.24	2.50
(V20) (648GG) West Linn	1,565	1,501	95.91%	64	4.09%	0	16	1,264	9	237	2	41	1	16	0	7	2	0	2		9.60	2.74
(V20) (653) Roseburg, OR	22,876	21,177	92.57%	1,699	7.43%	0	3,464	19,745	568	1,432	456	964	663	467	376	153	228	115	1,173	4.83	11.73	2.73
(V20) (653) Roseburg HCS	17,040	15,817	92.82%	1,223	7.18%	0	3,152	14,663	477	1,154	380	709	605	320	319	105	225	89	1,146	10.37	5.78	0.33
(V20) (653BY) Eugene	4,372	3,951	90.37%	421	9.63%	0	258	3,698	75	253	67	223	58	132	54	41	3	25	1	22.91	4.63	5.34
(V20) (653GA) North Bend	1,069	1,014	94.86%	55	5.14%	0	53	991	15	23	9	32	0	15	3	7	0	1	26	21.50	2.70	8.90
(V20) (653GB) Brookings	395	395	100%	0	0%	0	1	393	1	2	0	0	0	0	0	0	0	0	0	0.64	1.36	0.00
(V20) (663) VA Puget Sound, WA	70,034	66,661	95.18%	3,373	4.82%	0	1,279	62,747	143	3,914	158	2,592	414	549	214	195	225	37	125	6.40	7.47	1.26
(V20) (663) Seattle	33,111	31,392	94.81%	1,719	5.19%	0	207	29,326	26	2,066	15	1,276	54	297	32	125	45	21	35	7.36	5.99	1.04
(V20) (663A4) American Lake	29,064	27,587	94.92%	1,477	5.08%	0	1,072	26,103	117	1,484	143	1,166	360	230	182	66	180	15	90	7.51	11.25	0.55
(V20) (663GA) King County	1,505	1,497	99.47%	8	0.53%	0	0	1,443	0	54	0	8	0	0	0	0	0	0	0		2.00	3.94
(V20) (663GB) Bremerton (Kipsap County)	945	941	99.58%	4	0.42%	0	0	930	0	11	0	3	0	0	0	0	0	1	0	1.33	2.13	0.59
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	2,881	2,742	95.18%	139	4.82%	0	0	2,470	0	272	0	121	0	17	0	1	0	0	0	8.70	4.65	0.96
(V20) (663GD) South Sound	2,505	2,485	99.2%	20	0.8%	0	0	2,463	0	22	0	17	0	1	0	2	0	0	0		2.59	4.15
(V20) (663HK) PUGET SOUND MMU, WA	23	17	73.91%	6	26.09%	0	0	12	0	5	0	1	0	4	0	1	0	0	0		27.09	
(V20) (668) Spokane, WA	22,463	21,805	97.07%	658	2.93%	0	1,593	21,418	285	387	117	399	275	111	357	66	147	82	412	1.20	3.58	5.46
(V20) (668) Spokane	20,092	19,460	96.85%	632	3.15%	0	1,591	19,108	283	352	117	380	275	106	357	64	147	82	412	3.58	1.32	6.70
(V20) (668GA) Wenatchee CBOC	502	500	99.6%	2	0.4%	0	0	500	0	0	0	1	0	1	0	0	0	0	0	0.00	0.08	0.43
(V20) (668GB) North Idaho	1,741	1,717	98.62%	24	1.38%	0	2	1,689	2	28	0	18	0	4	0	2	0	0	0	3.73	1.17	0.09
(V20) (668HK) Spokane Mobile OPC	128	128	100%	0	0%	0	0	121	0	7	0	0	0	0	0	0	0	0	0	0.00	1.65	
(V20) (687) Walla Walla, WA	7,868	7,568	96.19%	300	3.81%	0	341	7,211	210	357	40	202	22	72	16	24	11	2	42	5.65	8.79	1.34
(V20) (687) Walla Walla	4,206	3,945	93.79%	261	6.21%	0	140	3,745	66	200	25	167	17	70	13	23	9	1	10	8.81	6.08	1.09
(V20) (687GA) Richland WA	1,340	1,321	98.58%	19	1.42%	0	69	1,268	62	53	6	18	0	1	0	0	0	0	1	15.73	5.30	1.30
(V20) (687GB) Lewiston	740	729	98.51%	11	1.49%	0	119	703	74	26	6	9	3	1	3	0	2	1	31	7.00	3.80	2.30
(V20) (687GC) La Grande	387	386	99.74%	1	0.26%	0	11	378	8	8	1	0	2	0	0	1	0	0	0	0.00	0.97	5.91
(V20) (687HA) Yakima	1,195	1,187	99.33%	8	0.67%	0	2	1,117	0	70	2	8	0	0	0	0	0	0	0	2.06	8.52	0.83
(V20) (692) White City, OR	10,445	10,158	97.25%	287	2.75%	0	73	9,994	58	164	7	169	7	91	1	22	0	5	0	2.24	3.01	2.56
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	9,179	8,922	97.2%	257	2.8%	0	72	8,778	57	144	7	148	7	83	1	21	0	5	0	3.04	2.64	2.69
(V20) (692GA) Klamath Falls	1,007	985	97.82%	22	2.18%	0	1	972	1	13	0	13	0	8	0	1	0	0	0	0.00	1.11	1.32
(V20) (692GB) Grants Pass	259	251	96.91%	8	3.09%	0	0	244	0	7	0	8	0	0	0	0	0	0	0	4.75	1.45	1.14
(V21) (358) Manila, PI	1,000	966	96.6%	34	3.4%	0	4	821	0	145	0	27	0	6	0	1	0	0	4	7.01	7.87	5.53
(V21) (358) Manila	1,000	966	96.6%	34	3.4%	0	4	821	0	145	0	27	0	6	0	1	0	0	4	7.87	7.01	5.53
(V21) (459) Honolulu, HI	13,959	13,481	96.58%	478	3.42%	0	1,068	12,989	82	492	49	316	92	128	123	20	153	14	569	5.81	3.13	1.68
(V21) (459) Pacific Islands HCS (Honolulu)	7,939	7,759	97.73%	180	2.27%	0	965	7,523	59	236	45	109	81	54	106	14	141	3	533	3.24	1.60	2.06
(V21) (459GA) Maui Clinic	1,149	1,058	92.08%	91	7.92%	0	3	981	0	77	0	77	0	14	3	0	0	0	0	3.87	11.05	1.15
(V21) (459GB) Hilo Clinic	1,568	1,514	96.56%	54	3.44%	0	10	1,459	7	55	1	31	0	21	0	2	0	0	2	0.07	6.93	2.27
(V21) (459GC) Kona Clinic	459	459	100%	0	0%	0	3	452	2	7	0	0	0	0	0	0	0	0	1	0.00	3.53	2.58
(V21) (459GD) Kauai Clinic	743	717	96.5%	26	3.5%	0	79	707	12	10	3	11	11	3	13	2	9	10	31	1.55	8.27	0.17
(V21) (459GE) Guam Clinic	1,062	957	90.11%	105	9.89%	0	4	887	0	70	0	86	0	17	0	2	2	0	2	3.41	13.79	0.42
(V21) (459GF) American Samoa Clinic	360	348	96.67%	12	3.33%	0	4	339	2	9	0	2	0	9	1	0	1	1	0	14.61	1.66	1.32
(V21) (459GG) Leeward Oahu	679	669	98.53%	10	1.47%	0	0	641	0	28	0	0	0	10	0	0	0	0	0		5.26	3.18
(V21) (570) Fresno, CA	17,169	15,329	89.28%	1,840	10.72%	0	933	14,811	325	518	72	529	234	990	64	306	58	15	180	0.57	13.04	1.21
(V21) (570) Fresno	15,393	13,626	88.52%	1,767	11.48%	0	933	13,151	325	475	72	502	234	948	64	302	58	15	180	13.22	0.41	0.58
(V21) (570GA) Merced	591	556	94.08%	35	5.92%	0	0	529	0	27	0	9	0	23	0	3	0	0	0	18.76	0.76	5.05
(V21) (570GB) Tulare	932	911	97.75%	21	2.25%	0	0	896	0	15	0	7	0	14	0	0	0	0	0	5.71	1.28	1.27
(V21) (570GC) Oakhurst	253	236	93.28%	17	6.72%	0	0	235	0	1	0	11	0	5	0	1	0	0	0	10.24	0.29	1.71
(V21) (612) N. California, CA	58,518	54,586	93.28%	3,932	6.72%	0	2,414	51,333	822	3,253	694	2,861	536	828	203	203	86	40	73	3.46	7.08	3.02
(V21) (612) N. California HCS-Martinez	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V21) (612A4) N. California HCS-Sacramento	20,212	17,501	86.59%	2,711	13.41%	0	1,408	15,801	431	1,700	485	1,908	335	602	110	171	24	30	23	12.37	2.39	8.41
(V21) (612B4) Redding	5,777	5,349	92.59%	428	7.41%	0	209	4,877	49	472	14	331	57	83	23	12	39	2	27	8.86	6.27	0.67
(V21) (612BY) Oakland	7,095	6,951	97.97%	144	2.03%	0	145	6,761	64	190	64	111	15	31	2	2	0	0	0	3.38	3.02	0.93

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V21) (612GD) Fairfield	1,138	1,132	99.47%	6	0.53%	0	145	1,118	47	14	44	6	50	0	3	0	0	0	1	1.37	0.89	0.07
(V21) (612GE) Vallejo/Mare Island	2,110	2,068	98.01%	42	1.99%	0	33	1,956	32	112	1	34	0	6	0	2	0	0	0	2.94	4.19	0.00
(V21) (612GF) Martinez	9,990	9,604	96.14%	386	3.86%	0	320	9,139	137	465	59	314	46	62	36	6	20	4	22	3.73	5.76	0.17
(V21) (612GG) Chico	2,307	2,191	94.97%	116	5.03%	0	65	2,143	43	48	15	100	5	12	1	4	1	0	0	6.96	1.23	0.45
(V21) (612GH) McClellan	9,225	9,127	98.94%	98	1.06%	0	2	8,902	2	225	0	57	0	31	0	6	0	4	0	2.09	0.93	0.99
(V21) (612GI) Yuba City	663	662	99.85%	1	0.15%	0	87	635	17	27	12	0	28	1	28	0	2	0	0	4.00	2.95	0.65
(V21) (640) Palo Alto, CA	53,287	50,694	95.13%	2,593	4.87%	0	541	47,358	69	3,336	28	1,957	118	471	113	108	103	57	110	5.04	5.91	3.63
(V21) (640) Palo Alto-Palo Alto	24,850	23,761	95.62%	1,089	4.38%	0	255	22,022	28	1,739	27	802	54	176	50	68	32	43	64	5.39	4.37	1.30
(V21) (640A0) Palo Alto-Menlo Pk	2,224	2,210	99.37%	14	0.63%	0	0	2,164	0	46	0	8	0	4	0	2	0	0	0	2.88	13.41	0.74
(V21) (640A4) Livermore	9,029	8,505	94.2%	524	5.8%	0	286	8,088	41	417	1	430	64	77	63	8	71	9	46	5.35	5.90	1.61
(V21) (640BY) San Jose	4,105	3,822	93.11%	283	6.89%	0	0	3,366	0	456	0	240	0	40	0	2	0	1	0	9.75	7.00	5.00
(V21) (640GA) Palo Alto HCS- Capitola	127	124	97.64%	3	2.36%	0	0	110	0	14	0	1	0	1	0	1	0	0	0		5.02	15.50
(V21) (640GB) Sonora (Tuolumne County)	1,202	1,202	100%	0	0%	0	0	1,177	0	25	0	0	0	0	0	0	0	0	0		4.14	0.00
(V21) (640GC) Fremont	585	573	97.95%	12	2.05%	0	0	532	0	41	0	12	0	0	0	0	0	0	0	4.40	2.69	5.12
(V21) (640HA) Stockton	3,427	3,353	97.84%	74	2.16%	0	0	3,136	0	217	0	70	0	2	0	2	0	0	0	5.94	5.42	4.26
(V21) (640HB) Modesto	2,435	2,240	91.99%	195	8.01%	0	0	2,110	0	130	0	191	0	0	0	3	0	1	0	2.33	4.55	10.12
(V21) (640HC) Monterey	5,303	4,904	92.48%	399	7.52%	0	0	4,653	0	251	0	203	0	171	0	22	0	3	0	9.14	3.37	2.54
(V21) (654) Reno, NV	21,872	19,551	89.39%	2,321	10.61%	0	225	18,107	200	1,444	15	1,169	3	668	2	473	4	11	1	12.58	12.72	1.41
(V21) (654) Sierra Nevada HCS	19,165	17,048	88.95%	2,117	11.05%	0	224	15,749	199	1,299	15	1,064	3	575	2	468	4	10	1	12.69	14.07	1.10
(V21) (654GA) Sierra Foothills	881	864	98.07%	17	1.93%	0	0	844	0	20	0	13	0	3	0	0	0	1	0	40.67	1.98	0.92
(V21) (654GB) Carson Valley	936	797	85.15%	139	14.85%	0	1	731	1	66	0	44	0	90	0	5	0	0	0	0.00	16.69	5.74
(V21) (654GC) Lahontan Valley	645	600	93.02%	45	6.98%	0	0	547	0	53	0	45	0	0	0	0	0	0	0	8.07	7.41	2.60
(V21) (654GD) Diamond View	245	242	98.78%	3	1.22%	0	0	236	0	6	0	3	0	0	0	0	0	0	0	1.67	2.10	2.17
(V21) (662) San Francisco, CA	29,403	28,763	97.82%	640	2.18%	0	416	27,965	324	798	13	382	28	148	23	101	14	9	14	0.84	3.19	1.95
(V21) (662) San Francisco	21,100	20,639	97.82%	461	2.18%	0	283	20,033	264	606	2	258	8	122	5	74	2	7	2	2.93	0.22	1.74
(V21) (662GA) Santa Rosa	2,701	2,628	97.3%	73	2.7%	0	107	2,528	34	100	11	63	20	6	18	4	12	0	12	4.10	1.22	7.00
(V21) (662GC) Eureka	1,905	1,855	97.38%	50	2.62%	0	26	1,804	26	51	0	18	0	15	0	16	0	1	0	6.14	0.68	0.41
(V21) (662GD) Ukiah	1,641	1,601	97.56%	40	2.44%	0	0	1,579	0	22	0	29	0	3	0	7	0	1	0	2.59	2.16	2.65
(V21) (662GE) Northern San Bruno CBOC	494	492	99.6%	2	0.4%	0	0	489	0	3	0	1	0	1	0	0	0	0	0	1.02	0.72	0.18
(V21) (662GF) San Francisco CBOC	602	593	98.5%	9	1.5%	0	0	585	0	8	0	9	0	0	0	0	0	0	0	1.13	1.10	2.13
(V21) (662GG) Clearlake CBOC	960	955	99.48%	5	0.52%	0	0	947	0	8	0	4	0	1	0	0	0	0	0	1.62	0.96	0.48
(V22) (593) Las Vegas, NV	55,245	53,306	96.49%	1,939	3.51%	0	2,234	51,925	1,625	1,381	104	1,251	334	506	160	167	9	15	2	3.62	3.44	1.52
(V22) (593) Southern Nevada HCS	32,525	31,270	96.14%	1,255	3.86%	0	2,216	30,478	1,615	792	103	726	333	378	160	139	4	12	1	3.45	2.42	1.14
(V22) (593GC) Pahrump	1,140	1,129	99.04%	11	0.96%	0	0	1,120	0	9	0	9	0	2	0	0	0	0	0	1.06	0.45	1.34
(V22) (593GD) Northwest PCC	5,282	5,131	97.14%	151	2.86%	0	7	5,005	6	126	0	131	0	17	0	2	0	1	1	0.54	2.93	2.02
(V22) (593GE) Southeast PCC	4,615	4,419	95.75%	196	4.25%	0	6	4,237	0	182	1	105	0	76	0	15	5	0	0	1.22	5.27	2.26
(V22) (593GF) Southwest PCC	7,784	7,561	97.14%	223	2.86%	0	4	7,357	3	204	0	193	1	22	0	8	0	0	0	5.46	4.25	1.07
(V22) (593GG) Northeast PCC	3,899	3,796	97.36%	103	2.64%	0	1	3,728	1	68	0	87	0	11	0	3	0	2	0	3.06	2.72	2.07
(V22) (600) Long Beach, CA	49,569	48,915	98.68%	654	1.32%	0	877	47,742	272	1,173	215	347	164	141	84	87	62	79	80	1.51	2.57	1.65
(V22) (600) Long Beach HCS	45,080	44,472	98.65%	608	1.35%	0	699	43,378	250	1,094	143	323	98	131	68	77	61	77	79	2.56	1.25	1.23
(V22) (600GA) Anaheim	1,002	999	99.7%	3	0.3%	0	2	969	0	30	0	2	1	1	0	0	1	0	0	0.00	1.98	1.04
(V22) (600GB) Santa Ana	1,237	1,227	99.19%	10	0.81%	0	2	1,200	0	27	2	10	0	0	0	0	0	0	0	4.95	0.36	1.05
(V22) (600GC) Cabrillo (Long Beach)	70	70	100%	0	0%	0	0	68	0	2	0	0	0	0	0	0	0	0	0		1.07	2.00
(V22) (600GD) Santa Fe Springs/Whittier	1,304	1,301	99.77%	3	0.23%	0	68	1,298	2	3	23	1	27	2	15	0	0	0	1		3.02	1.45
(V22) (600GE) Laguna Hills	876	846	96.58%	30	3.42%	0	106	829	20	17	47	11	38	7	1	10	0	2	0		1.31	5.54
(V22) (605) Loma Linda, CA	58,440	56,611	96.87%	1,829	3.13%	0	1,408	54,888	1,010	1,723	85	1,239	135	441	50	142	27	7	101	2.36	5.00	3.04
(V22) (605) Loma Linda VAMC	48,505	46,793	96.47%	1,712	3.53%	0	1,047	45,218	672	1,575	79	1,146	129	419	44	141	25	6	98	4.95	2.58	3.14
(V22) (605GA) Victorville	2,518	2,482	98.57%	36	1.43%	0	210	2,457	210	25	0	19	0	15	0	1	0	1	0		0.68	6.86
(V22) (605GB) Murrieta	2,589	2,570	99.27%	19	0.73%	0	68	2,524	67	46	1	18	0	1	0	0	0	0	0	4.75	3.90	1.06
(V22) (605GC) Palm Desert	1,779	1,738	97.7%	41	2.3%	0	25	1,713	9	25	4	37	4	4	4	0	1	0	3	14.06	0.67	0.35
(V22) (605GD) Corona (Riverside County) CA	1,256	1,254	99.84%	2	0.16%	0	0	1,219	0	35	0	2	0	0	0	0	0	0	0		2.06	0.70
(V22) (605GE) Rancho Cucamonga	1,793	1,774	98.94%	19	1.06%	0	58	1,757	52	17	1	17	2	2	2	0	1	0	0	3.00	2.23	0.75
(V22) (664) San Diego, CA	65,764	61,757	93.91%	4,007	6.09%	0	334	59,002	307	2,755	5	2,304	6	956	11	318	4	429	1	7.02	6.19	1.17



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V22) (664) San Diego HCS	41,903	38,923	92.89%	2,980	7.11%	0	310	37,175	291	1,748	5	1,638	5	695	5	276	3	371	1	5.56	12.88	1.66
(V22) (664BU) San Diego Domiciliary	408	408	100%	0	0%	0	0	408	0	0	0	0	0	0	0	0	0	0	0			0.00
(V22) (664BY) Mission Valley	10,562	10,289	97.42%	273	2.58%	0	9	9,780	9	509	0	220	0	45	0	6	0	2	0	5.74	4.01	1.27
(V22) (664GA) Imperial Valley	803	796	99.13%	7	0.87%	0	0	785	0	11	0	7	0	0	0	0	0	0	0	0.00	1.24	0.36
(V22) (664GB) Oceanside	7,967	7,273	91.29%	694	8.71%	0	14	6,898	6	375	0	397	1	209	6	34	1	54	0	11.85	2.24	0.38
(V22) (664GC) Chula Vista	1,787	1,735	97.09%	52	2.91%	0	1	1,642	1	93	0	42	0	7	0	2	0	1	0	4.73	2.12	1.59
(V22) (664GD) Escondido	2,334	2,333	99.96%	1	0.04%	0	0	2,314	0	19	0	0	0	0	0	0	0	1	0	0.00	5.74	0.62
(V22) (691) Greater Los Angeles HCS	85,784	80,647	94.01%	5,137	5.99%	0	48	76,791	23	3,856	9	3,243	13	1,215	0	511	0	168	3	4.88	8.21	2.60
(V22) (691) West Los Angeles, CA	36,031	33,428	92.78%	2,603	7.22%	0	5	31,521	4	1,907	0	1,527	0	659	0	277	0	140	1	8.25	7.20	1.24
(V22) (691A4) Sepulveda	20,806	19,421	93.34%	1,385	6.66%	0	36	18,442	17	979	6	939	13	326	0	105	0	15	0	8.75	6.61	2.07
(V22) (691GB) Santa Barbara	2,031	2,023	99.61%	8	0.39%	0	1	2,015	0	8	1	7	0	0	0	1	0	0	0	5.60	0.41	0.29
(V22) (691GC) Gardena	516	506	98.06%	10	1.94%	0	0	483	0	23	0	10	0	0	0	0	0	0	0	0.00	0.38	3.72
(V22) (691GD) Bakersfield	5,308	5,222	98.38%	86	1.62%	0	0	5,201	0	21	0	12	0	5	0	61	0	8	0	7.72	1.05	0.56
(V22) (691GE) Los Angeles	9,366	8,992	96.01%	374	3.99%	0	0	8,432	0	560	0	344	0	24	0	6	0	0	0	5.90	2.40	5.75
(V22) (691GF) EAST LOS ANGELES CLINIC	1,189	1,174	98.74%	15	1.26%	0	0	1,172	0	2	0	0	0	5	0	10	0	0	0	0.00	2.00	1.41
(V22) (691GG) Antelope Valley	4,193	4,158	99.17%	35	0.83%	0	0	4,147	0	11	0	18	0	3	0	10	0	4	0	0.00	0.89	0.00
(V22) (691GK) San Luis Obispo	1,205	1,133	94.02%	72	5.98%	0	1	1,080	0	53	1	54	0	14	0	4	0	0	0	13.57	7.30	1.24
(V22) (691GL) Santa Maria	3,531	2,997	84.88%	534	15.12%	0	5	2,770	2	227	1	327	0	175	0	31	0	1	2	9.77	22.09	9.88
(V22) (691GM) Port Hueneme (Oxnard)	1,608	1,593	99.07%	15	0.93%	0	0	1,528	0	65	0	5	0	4	0	6	0	0	0	0.00	1.53	2.46
(V23) (437) Fargo, ND	19,084	18,460	96.73%	624	3.27%	0	0	17,728	0	732	0	512	0	81	0	26	0	5	0	2.82	3.94	0.94
(V23) (437) Fargo VA Health Care System	16,021	15,489	96.68%	532	3.32%	0	0	14,903	0	586	0	431	0	73	0	23	0	5	0	3.78	2.43	1.16
(V23) (437GA) Grafton	148	148	100%	0	0%	0	0	145	0	3	0	0	0	0	0	0	0	0	0	0.00	0.71	0.00
(V23) (437GB) Bismarck ND	759	722	95.13%	37	4.87%	0	0	687	0	35	0	36	0	1	0	0	0	0	0	8.13	0.84	0.02
(V23) (437GC) Fergus Falls	470	448	95.32%	22	4.68%	0	0	408	0	40	0	15	0	5	0	2	0	0	0	1.00	9.62	1.09
(V23) (437GD) Minot	444	422	95.05%	22	4.95%	0	0	373	0	49	0	22	0	0	0	0	0	0	0	10.72	5.64	0.15
(V23) (437GE) Bemidji CBOC	693	682	98.41%	11	1.59%	0	0	667	0	15	0	8	0	2	0	1	0	0	0	4.56	1.79	1.03
(V23) (437GF) Williston CBOC ND	85	85	100%	0	0%	0	0	85	0	0	0	0	0	0	0	0	0	0	0	0.00	0.64	0.00
(V23) (437GI) Grand Forks	464	464	100%	0	0%	0	0	460	0	4	0	0	0	0	0	0	0	0	0	0.02	0.68	0.23
(V23) (438) Sioux Falls, SD	20,536	19,481	94.86%	1,055	5.14%	0	99	18,316	52	1,165	34	669	6	331	2	43	0	12	5	4.18	7.24	4.46
(V23) (438) Sioux Falls	16,826	15,870	94.32%	956	5.68%	0	71	14,881	41	989	30	588	0	318	0	39	0	11	0	7.05	5.27	4.80
(V23) (438GA) Spirit Lake CBOC	764	739	96.73%	25	3.27%	0	1	706	1	33	0	16	0	7	0	2	0	0	0	10.08	0.42	4.84
(V23) (438GC) Sioux City	1,187	1,147	96.63%	40	3.37%	0	6	1,076	5	71	1	36	0	3	0	0	0	1	0	11.65	2.95	4.14
(V23) (438GD) Aberdeen (Brown County)	772	756	97.93%	16	2.07%	0	0	718	0	38	0	11	0	3	0	2	0	0	0	14.83	1.69	1.15
(V23) (438GE) Wagner	191	183	95.81%	8	4.19%	0	1	164	0	19	0	8	1	0	0	0	0	0	0	9.35	4.55	10.85
(V23) (438GF) Watertown	796	786	98.74%	10	1.26%	0	20	771	5	15	3	10	5	0	2	0	0	0	5	5.05	0.45	1.12
(V23) (568) Black Hills HCS, SD	14,460	13,837	95.69%	623	4.31%	0	15	13,178	2	659	7	462	5	60	0	91	0	10	1	2.36	7.32	3.07
(V23) (568) Fort Meade	6,503	6,134	94.33%	369	5.67%	0	9	5,756	0	378	7	298	2	17	0	48	0	6	0	6.06	3.48	2.87
(V23) (568A4) Hot Springs	4,022	3,928	97.66%	94	2.34%	0	3	3,832	1	96	0	55	2	17	0	20	0	2	0	5.49	3.64	2.47
(V23) (568GA) Rapid City SD	1,651	1,508	91.34%	143	8.66%	0	2	1,374	0	134	0	93	1	26	0	23	0	1	1	34.27	3.39	2.74
(V23) (568GB) Pierre	934	934	100%	0	0%	0	0	932	0	2	0	0	0	0	0	0	0	0	0	0.00	0.03	2.10
(V23) (568HA) Newcastle	38	36	94.74%	2	5.26%	0	0	31	0	5	0	2	0	0	0	0	0	0	0		6.75	17.78
(V23) (568HB) Gordon CBOC	18	18	100%	0	0%	0	0	16	0	2	0	0	0	0	0	0	0	0	0			6.89
(V23) (568HF) Pine Ridge	61	50	81.97%	11	18.03%	0	0	43	0	7	0	11	0	0	0	0	0	0	0		25.33	4.11
(V23) (568HH) Gering SD	1,016	1,014	99.8%	2	0.2%	0	0	989	0	25	0	2	0	0	0	0	0	0	0	0.00	1.83	1.07
(V23) (568HJ) Rosebud	121	121	100%	0	0%	0	1	121	1	0	0	0	0	0	0	0	0	0	0		0.00	
(V23) (568HK) McLaughlin	12	10	83.33%	2	16.67%	0	0	6	0	4	0	1	0	0	0	0	0	1	0			42.42
(V23) (568HM) Eagle Butte SD	14	14	100%	0	0%	0	0	11	0	3	0	0	0	0	0	0	0	0	0		0.00	8.86
(V23) (568HP) Winner	67	67	100%	0	0%	0	0	66	0	1	0	0	0	0	0	0	0	0	0	0.00	0.02	5.47
(V23) (568MA) IDES Ellsworth AFB	3	3	100%	0	0%	0	0	1	0	2	0	0	0	0	0	0	0	0	0	14.00		28.00
(V23) (618) Minneapolis, MN	80,225	78,472	97.81%	1,753	2.19%	0	25	76,838	4	1,634	3	1,267	3	387	5	60	6	39	4	2.63	3.83	0.74
(V23) (618) Minneapolis	63,424	62,084	97.89%	1,340	2.11%	0	24	60,876	3	1,208	3	988	3	262	5	54	6	36	4	3.49	2.14	0.52
(V23) (618BY) Superior	4,526	4,385	96.88%	141	3.12%	0	0	4,274	0	111	0	115	0	24	0	2	0	0	0	6.40	3.53	1.23
(V23) (618GA) Mankato MN	1,289	1,278	99.15%	11	0.85%	0	1	1,257	1	21	0	10	0	0	0	1	0	0	0		2.27	1.29

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/15/2014	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V23) (618GB) Hibbing	1,068	1,059	99.16%	9	0.84%	0	0	1,042	0	17	0	4	0	4	0	1	0	0	0	1.43	3.46	1.95
(V23) (618GD) Maplewood (St. Paul)	1,452	1,411	97.18%	41	2.82%	0	0	1,331	0	80	0	39	0	2	0	0	0	0	0	6.68	4.74	1.23
(V23) (618GE) Eau Claire	1,921	1,916	99.74%	5	0.26%	0	0	1,907	0	9	0	2	0	2	0	0	0	1	0	0.95	2.87	0.03
(V23) (618GG) Rochester	1,137	1,128	99.21%	9	0.79%	0	0	1,102	0	26	0	8	0	0	0	1	0	0	0	0.00	2.79	2.13
(V23) (618GH) Hayward/Rice Lake VA OPC	1,085	1,082	99.72%	3	0.28%	0	0	1,061	0	21	0	2	0	0	0	0	0	1	0	0.00	1.96	0.37
(V23) (618GI) Northwest Metro VA OPC	3,927	3,734	95.09%	193	4.91%	0	0	3,598	0	136	0	98	0	93	0	1	0	1	0	7.18	2.64	1.02
(V23) (618GJ) Shakopee	21	21	100%	0	0%	0	0	21	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V23) (618GK) Albert Lea	375	374	99.73%	1	0.27%	0	0	369	0	5	0	1	0	0	0	0	0	0	0	1.86	3.27	0.29
(V23) (636) Central Iowa, IA	19,203	18,281	95.2%	922	4.8%	0	52	17,125	16	1,156	6	742	10	154	6	24	8	2	6	6.90	4.87	2.20
(V23) (636A6) Des Moines	12,575	11,735	93.32%	840	6.68%	0	37	11,062	6	673	2	671	10	146	6	21	8	2	5	4.80	9.69	2.33
(V23) (636BU) VADOM Des Moines IA	38	38	100%	0	0%	0	1	38	0	0	1	0	0	0	0	0	0	0	0		1.50	0.00
(V23) (636GC) Mason City	1,061	1,028	96.89%	33	3.11%	0	14	936	10	92	3	33	0	0	0	0	0	0	1	6.14	5.37	2.99
(V23) (636GD) Marshalltown	442	442	100%	0	0%	0	0	434	0	8	0	0	0	0	0	0	0	0	0	3.17	2.08	1.60
(V23) (636GK) Fort Dodge	4,221	4,195	99.38%	26	0.62%	0	0	3,852	0	343	0	17	0	6	0	3	0	0	0	2.14	5.93	1.28
(V23) (636GM) Carroll	304	288	94.74%	16	5.26%	0	0	261	0	27	0	16	0	0	0	0	0	0	0	16.46	2.65	5.07
(V23) (636GR) Knoxville	562	555	98.75%	7	1.25%	0	0	542	0	13	0	5	0	2	0	0	0	0	0	5.46	1.96	0.38
(V23) (636) Iowa City, IA	32,568	31,227	95.88%	1,341	4.12%	0	36	29,997	22	1,230	2	635	0	325	3	282	4	99	5	4.60	4.65	1.68
(V23) (636A8) Iowa City	23,123	21,960	94.97%	1,163	5.03%	0	34	21,118	20	842	2	480	0	311	3	277	4	95	5	4.67	2.59	1.06
(V23) (636GF) Bettendorf	1,982	1,960	98.89%	22	1.11%	0	1	1,831	1	129	0	12	0	4	0	4	0	2	0	2.65	6.08	2.65
(V23) (636GG) Quincy	826	744	90.07%	82	9.93%	0	0	652	0	92	0	78	0	3	0	0	0	1	0	0.00	12.83	4.58
(V23) (636GH) Waterloo	1,723	1,716	99.59%	7	0.41%	0	0	1,673	0	43	0	2	0	4	0	0	0	1	0	2.46	3.72	1.84
(V23) (636GI) Galesburg	1,410	1,376	97.59%	34	2.41%	0	1	1,337	1	39	0	32	0	2	0	0	0	0	0	7.31	3.68	1.78
(V23) (636GJ) Dubuque	1,186	1,184	99.83%	2	0.17%	0	0	1,180	0	4	0	1	0	0	0	1	0	0	0	3.80	0.57	0.51
(V23) (636GN) Cedar Rapids	1,126	1,113	98.85%	13	1.15%	0	0	1,055	0	58	0	13	0	0	0	0	0	0	0	1.86	5.20	2.15
(V23) (636GS) Ottumwa	507	506	99.8%	1	0.2%	0	0	504	0	2	0	1	0	0	0	0	0	0	0	2.27	1.65	0.79
(V23) (636GT) Sterling	426	412	96.71%	14	3.29%	0	0	400	0	12	0	13	0	1	0	0	0	0	0	7.35	1.01	2.13
(V23) (636GU) Decorah	259	256	98.84%	3	1.16%	0	0	247	0	9	0	3	0	0	0	0	0	0	0	11.33	3.67	1.02
(V23) (636) Nebraska-W Iowa, NE	32,802	31,973	97.47%	829	2.53%	0	229	31,119	114	854	36	549	62	226	15	46	1	8	1	2.53	3.88	1.17
(V23) (636) Omaha	17,059	16,666	97.7%	393	2.3%	0	128	16,217	91	449	21	293	10	68	5	27	0	5	1	3.06	3.15	1.84
(V23) (636A4) Grand Island	8,073	7,980	98.85%	93	1.15%	0	1	7,903	1	77	0	78	0	11	0	1	0	3	0	1.30	1.99	0.64
(V23) (636A5) Lincoln	5,952	5,619	94.41%	333	5.59%	0	97	5,310	22	309	15	174	52	143	8	16	0	0	0	9.68	2.48	0.66
(V23) (636BX) Omaha Domiciliary	40	40	100%	0	0%	0	2	40	0	0	0	0	0	0	2	0	0	0	0			
(V23) (636GA) Norfolk NE	641	634	98.91%	7	1.09%	0	1	627	0	7	0	4	0	1	0	2	1	0	0	1.18	2.34	1.31
(V23) (636GB) North Platte	372	371	99.73%	1	0.27%	0	0	368	0	3	0	0	0	1	0	0	0	0	0	1.74	1.27	0.09
(V23) (636GL) Bellevue	180	179	99.44%	1	0.56%	0	0	176	0	3	0	0	0	1	0	0	0	0	0	0.00	1.76	6.67
(V23) (636GP) Shenandoah,IA CBOC	201	201	100%	0	0%	0	0	198	0	3	0	0	0	0	0	0	0	0	0	0.79	1.14	0.05
(V23) (636GQ) Holdrege	284	283	99.65%	1	0.35%	0	0	280	0	3	0	0	0	1	0	0	0	0	0	0.00	1.14	0.87
(V23) (656) St. Cloud, MN	37,603	36,434	96.89%	1,169	3.11%	0	10	35,543	9	891	0	811	0	298	1	48	0	12	0	3.05	5.83	3.71
(V23) (656) St Cloud VA Health Care System	32,748	31,729	96.89%	1,019	3.11%	0	10	31,004	9	725	0	672	0	291	1	46	0	10	0	6.03	2.42	4.17
(V23) (656GA) Brainerd	2,932	2,793	95.26%	139	4.74%	0	0	2,668	0	125	0	130	0	6	0	2	0	1	0	2.85	6.06	4.14
(V23) (656GB) Western Central Minnesota	915	907	99.13%	8	0.87%	0	0	875	0	32	0	6	0	1	0	0	0	1	0	4.43	2.25	0.96
(V23) (656GC) Max J. Beilke	1,008	1,005	99.7%	3	0.3%	0	0	996	0	9	0	3	0	0	0	0	0	0	0	3.24	0.64	0.33

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
Public Data - Pending Appointments Printed by: DVA\vacoscateb on 2/3/2020 12:00:59 PM																						



FOOTNOTES

\*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**