“Americans are coming together to fight COVID-19 in ways they haven’t joined together since World War II, and VA is providing vital services to both Veterans and non-Veterans as part of this fight.”

VA Secretary Robert Wilkie

**VETERAN CARE**

- **VA has tested 307,364 Veterans and employees for COVID-19** (as of June 29, 2020)

- **VA has diagnosed 18,560 Veterans with COVID-19** (as of June 29, 2020)

**VIRTUAL CARE**

- **137,000** weekly telehealth to home or off-site visits
  (June 14–20, 2020)

- **423,771** prescription refill requests placed
  through My HealtheVet
  (June 21–27, 2020)

- **253,437** Secure Messages exchanged through
  My HealtheVet
  (as of June 27, 2020)

**MEDIA OUTREACH**

- **VA has published 41 news releases related to COVID-19** since February 2020:
  - WVNSTV (June 25, 2020)
  - Altoona Mirror (June 26, 2020)

- Secretary Wilkie has participated in **132** media opportunities since February 2020:
  - WVNSTV (June 25, 2020)
  - Altoona Mirror (June 26, 2020)

**VETERAN OUTREACH**

- **VA.gov/Coronavirus** has had **13,369 visitors** (June 23–29, 2020)

- **VA.gov** has had **2,361,716 visitors** (June 23–29, 2020)

- **VA has sent 4 batches of text messages (VEText) to VA customers,** resulting in **32.2M total texts with COVID-19 news and resources, including virtual mental health** (as of June 24, 2020)
### VETERAN ENGAGEMENT

**20,049** COVID-19 related calls have been made to VA311 and the White House VA Hotline

**16,555** calls have been made to VA’s COVID-19 Frequently Asked Questions Hotline (844-698-2311)

All figures listed in the section above are as of June 29, 2020.

### SUPPORT TO STATES AND OTHER AGENCIES

Supporting **46** states & **1** District (DC)

- **750+** VA employees are currently supporting non-VA facilities
- **120** Veterans from **12** State Veterans Homes have been admitted for care in VHA facilities
  - States supported: MA, NY, VA, AL, FL, MS, TX, OK, WA, OR, CA, MN
- Providing up to **30** beds to patients in Portland, OR
- Distributed **100** masks to Tribal Veterans between the Cheyenne and Standing Rock Reservations
- Little Rock VAMC has performed more than **1,200** tests for the Arkansas Department of Health (as of June 13, 2020)
- Received **5** patients from the Indian Health Service in Gallup, NM to our Albuquerque Medical Center

Unless otherwise noted, all figures listed in the section above are as of June 29, 2020.

### SUPPORT TO CIVILIAN NURSING HOMES

- **Admitted** **12** Veteran patients from community nursing homes
  - States supported: RI, CA
- Providing **29** nurses and CNAs to NH nursing homes

### NATIONAL CEMETERY ADMINISTRATION

- **2,093** total COVID-19 related Veteran interments (as of June 29, 2020)
  - **32,210** total interments from March 9–June 29, 2020
  - **6,300** total Veterantributes (as of June 29, 2020)

### VETERANS BENEFITS ADMINISTRATION

- **20,017** calls received at VBA National Call Center related to COVID-19 since March 1 (as of June 29, 2020)
- **56,074** VA Video Connect appointments conducted for VA benefits (as of June 29, 2020)
- **1,144,192** Veterans reached in **27** states through tele-town halls held between March and June to discuss VA’s COVID-19 response (as of June 29, 2020)

### BOARD OF VETERANS’ APPEALS

- **1,468** virtual hearings held by the Board of Veterans’ Appeals (as of June 29, 2020)
- **30,477** decisions issued by the Board of Veterans’ Appeals since March 23 (as of June 29, 2020)

Call your VA medical center (www.VA.gov/find-locations) before going to a clinic, urgent care center, or emergency room. Calling first helps us protect you, other Veteran patients, and medical staff.

VA COVID-19 Frequently Asked Questions Hotline (844-698-2311)

Veterans Crisis Line at 1-800-273-8255 and Press 1

www.VA.gov/Coronavirus

VA Coronavirus FAQ page

Download your VA Welcome Kit: www.VA.gov/welcome-kit/

Sign up for weekly VA e-mail updates at: www.VA.gov/VetResources