VA has diagnosed 218,587 people with COVID-19

33,045 COVID-19 patients admitted to VA facilities (as of Feb. 9)

777 current COVID-19 inpatients

200,969 COVID-19 patients now in convalescence

1,132,687 people vaccinated (at least one dose)
- 871,405 Veterans
- 254,953 employees

2,702,969 total tests completed
- 80,168 tests processed for states

210,966 weekly home or off-site telehealth visits (Jan. 24–30)

1,785% increase in home or off-site telehealth visits (Mar. 1–Jan. 30)

644,259 total secure messages exchanged last 7 days (as of Feb. 9)

465,749 prescription refill requests placed*

3,580,658 authenticated patients (as of Jan. 2021)

2,453 VA staff support offered to non-VA facilities

367 non-Veteran patients discharged home

486 COVID-19 non-Veteran patients in 15 states (as of Feb. 3)

1,514 total Veterans admitted to care from State Veterans Homes (as of Feb. 11)

Provided 920,145 total pieces of personal protective equipment (as of Feb. 5), including:
- 221,114 masks
- 556,970 gloves

All figures are as of Feb. 12, 2021, unless otherwise noted.
**VETERAN ENGAGEMENT**

| **3,480,704** visitors to VA.gov last 7 days |
| **2,806** calls to White House VA Hotline |

VA.gov/Coronavirus had **8,819** visitors* |

VA.gov/Coronavirus-chatbot had **255,660** visitors* |

**12,663** calls made to VA’s COVID-19 Frequently Asked Questions Hotline (as of Feb. 7)

*Veteran Outreach figures are from Feb. 1–7.

**MEDIA OUTREACH**

**1,490+** good news stories published

Fox 8 (Feb. 14, 2021)
“Married Vets celebrate Valentine’s Day by getting COVID-19 vaccination”

Keloland.com (Feb. 14, 2021)
“The VA is offering Veterans an earlier shot at getting the COVID-19 vaccine”

WISTV (Feb. 15, 2021)
“Hundreds of SC Veterans get COVID-19 shots at mass vaccination clinic”

VA has published **84** COVID-19 related news releases

“VA receives additional 200,000 COVID-19 vaccine doses to administer to Veterans, employees”

All figures in the Media Outreach section are from Feb. 2020–Feb. 2021

**VETERAN OUTREACH**

**3,480,704** visitors to VA.gov last 7 days

**79,091** total VHA new hires

- **15,064** registered nurses & nurse practitioners
- **64,027** other hires

Staffing figures are from Mar. 29–Jan. 21.

**121,140** calls received at VBA National Contact Center last 7 days

VA.gov/Coronavirus had **8,819** visitors* |

VA.gov/Coronavirus-chatbot had **255,660** visitors* |

**123,678** total Veteran interments (from Mar. 9–Feb. 8)

- **6,011** COVID-19 related interments
- **117,667** other interments

**9,020** Veteran Legacy Memorial posts (va.gov/remember) (as of Feb. 8)

138,771 VA Video Connect appointments conducted for VA benefits (from Mar. 16 Feb. 5)

**79,091** total VHA new hires

- **15,064** registered nurses & nurse practitioners
- **64,027** other hires

Staffing figures are from Mar. 29–Jan. 21.

**121,140** calls received at VBA National Contact Center last 7 days

**BOARD OF VETERANS’ APPEALS (BVA)**

Held **10,535** virtual hearings

Issued **87,078** decisions

BVA figures are from Mar. 23–Feb. 8.

All figures are as of Feb. 12, 2021, unless otherwise noted.
1) Shreveport VA reaches 5,000 vaccine milestone

Vietnam Veteran William O. Smith, Jr. was the 5,000th person to receive the COVID-19 vaccine at the Shreveport VA. “I hope all Veterans will come on & get their shots,” he said.

Read the full story.

2) Las Vegas VA begins vaccinating Pahrump Veterans

Frank Duszynski Jr., 72, received his first dose of COVID-19 vaccine at the Pahrump VA Clinic—one of more than 400 Veterans to get the vaccine.

Read the full story.

3) AL State Veterans Homes use ionization to combat COVID-19

State Veterans homes across Alabama installed HVAC ionization systems to reduce infectious agents such as mold, bacteria, allergens & viruses including COVID-19.

Read the full story.

4) MT VA at forefront of rural vaccine program

A small plane glided into Glacier Park International Airport with precious cargo on board: 400 Moderna vaccine doses for high-risk Veterans in a remote part of Montana.

Read the full story.

5) From Omaha Beach to the frontline of COVID-19

VA NY Harbor Healthcare System had the privilege of administering the COVID-19 vaccine to 100-year-old WWII Veteran & Holocaust survivor Edmund “Eddie” Rosenblum.

Read the full story.

6) Veteran, granddaughter get vaccine at same time

Marissa Miellke & her grandfather, Donald “Gus” Van Remortel, showed off their COVID vaccination cards after they got their shots at the same time at the Green Bay VA clinic.

Read the full story.

VA’s COVID-19 Frequently Asked Questions Hotline: 844-698-2311
Veterans Crisis Line: 800-273-8255 & Press 1
VA 411: 844-698-2311
Call your VA medical center (VA.gov/find-locations) before visiting. This helps us protect you, other Veterans & medical staff.

VA.gov/Coronavirus
VA Coronavirus: FAQs page
Download your VA Welcome Kit: VA.gov/welcome-kit
Sign up for weekly VA email updates at: VA.gov/VetResources