U.S. Department of Veterans Affairs
COVID-19 Pandemic Response
Weekly Report: February 13–19, 2021

VETERAN CARE

VA has diagnosed 222,715 people with COVID-19

33,962 COVID-19 patients admitted to VA facilities

639 current COVID-19 inpatients

205,347 COVID-19 patients now in convalescence

1,375,695 people vaccinated (at least one dose)

1,065,309 Veterans

259,390 employees

2,764,777 tests completed

80,168 tests processed for states

VIRTUAL CARE

210,994 weekly home or off-site telehealth visits (Feb. 7–13)

1,786% increase in home or off-site telehealth visits (Mar. 1–Feb. 13)

625,781 secure messages exchanged last 7 days (as of Feb. 16)

455,999 prescription refill requests placed (from Feb. 7–13)

3,580,658 authenticated patients (as of Jan. 2021)

FOURTH MISSION

Supporting state & local health care systems

488 COVID-19 non-Veteran patients in 15 states (as of Feb. 18)

1,527 total Veterans admitted to care from State Veterans Homes (as of Feb. 18)

Provided 923,638 total pieces of personal protective equipment, including:

221,687 masks

559,270 gloves

All figures are as of Feb. 19, 2021, unless otherwise noted.
VETERAN ENGAGEMENT

2,707 calls to White House VA Hotline

8,888 calls made to VA’s COVID-19 Frequently Asked Questions Hotline (as of Feb. 21)

STAFFING

VA.gov had 3,099,404 visitors last 7 days

VA.gov/Coronavirus had 8,482 visitors*

VA.gov/Coronavirus-chatbot had 8,634 visitors*

BOARD OF VETERANS’ APPEALS (BVA)

Held 11,386 virtual hearings

Issued 90,425 decisions

86,409 VHA new hires

16,356 registered nurses & nurse practitioners

70,053 other hires

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All figures in the Media Outreach section are from Feb. 2020–Feb. 2021

National Cemetery Administration

123,678 Veteran interments (from Mar. 9–Feb. 8)

6,011 COVID-19 related interments

117,667 other interments

9,020 Veteran Legacy Memorial posts (va.gov/remember) (as of Feb. 8)

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1) Hundreds of SC Veterans get COVID-19 shots at mass vaccination clinic
Around 1,500 South Carolina Veterans received their first doses of COVID-19 vaccine during a mass vaccination event. Read the full story.

2) Community partners help with vaccine venues
Providing COVID-19 vaccinations to Veterans in Nebraska & western Iowa has involved a community effort involving many different organizations. Read the full story.

3) Florida VA health care systems lead nation in vaccinating Veterans
Four of Florida's VA health care systems are leading the nation in administering the most first- & second-dose COVID-19 vaccinations to Veterans. Read the full story.

4) Bakersfield VA outpatient clinic vaccinating Vets by the hundreds
Air Force & Navy Veteran Victor Mungary, 81, received his second dose of COVID-19 vaccine at a Bakersfield VA outpatient clinic. Read the full story.

5) VA reaches vaccine administration milestone
The Veterans Health Administration vaccinated its 1 millionth Veteran with their first dose of COVID-19 vaccine. Read the full story.

6) To vaccinate Veterans, health care workers must cross mountains, plains & tundra
To ensure that rural vets have access to COVID-19 vaccines, VA is relying on a mix of tools. Read the full story.