“Americans are coming together to fight COVID-19 in ways they haven’t joined together since World War II, and VA is providing vital services to both Veterans and non-Veterans as part of this fight.”

VA Secretary Robert Wilkie

 Unless otherwise noted, all figures are as of August 3, 2020.

VETERAN CARE

VA has tested 482,633 Veterans & employees for COVID-19

9.21M total patients currently enrolled in VA health care

VA has diagnosed 34,480 Veterans with COVID-19

8,331 patients admitted to VA facilities for COVID-19

» 613 current inpatients with COVID-19

27,793 patients with COVID-19 have reached convalescence

397,400 total VA employees

» From March 29–July 27, VHA has onboarded 31,688 new hires & 5,961 new registered nurses & nurse practitioners

VIRTUAL CARE

154,545 weekly telehealth to home or off-site visits (from July 26–August 1)

*1,281% increase in telehealth to home or off-site visits since March 1

429,577 prescription refill requests placed through My HealtheVet (from July 26–August 1)

266,525 Secure Messages exchanged through My HealtheVet (from July 26–August 1)

MEDIA OUTREACH

VA has published 48 news releases related to COVID-19:

“VA, America’s Adopt A Soldier partner to help Veterans at risk of or experiencing homelessness stay connected”

Secretary Wilkie has participated in 157 media opportunities

340 good news stories published

WMAQ NBC News (July 31, 2020)

“Veteran released from Illinois hospital after four month coronavirus battle”

Texas Public Radio (July 31, 2020)

“Audie Murphy VA Hospital Now Taking Patients From Overwhelmed Starr County”

VETERAN OUTREACH

VA has sent 4 batches of text messages (VEText), resulting in 32.2M total texts

From July 28–August 3:

» VA.gov/Coronavirus has had 17,041 visitors

» VA.gov has had 2,248,542 visitors
VETERAN ENGAGEMENT

36,357 COVID-19 related calls made to VA311 & the White House VA Hotline

24,532 calls made to VA’s COVID-19 Frequently Asked Questions Hotline: 844-698-2311

SUPPORT TO STATES AND OTHER AGENCIES

329 COVID-19 non-Veteran patients
» 11 States supported: NY, NJ, FL, LA, MI, IL, UT, OR, CA, AZ, NM

239 non-Veteran patients discharged home

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» 11 States supported: NY, NJ, FL, LA, MI, IL, UT, OR, CA, AZ, NM

239 non-Veteran patients discharged home

1,430 VA staff members supporting non-VA facilities

120+ Veterans from 12 State Veterans Homes (SVH) have been admitted for care in VHA facilities
» States supported: MA, NY, VA, AL, FL, MS, TX, OK, WA, OR, CA, MN

Provided up to 30 beds to patients in Portland, OR

Distributed 100 masks to Tribal Veterans between the Cheyenne & Standing Rock Reservations

Little Rock VAMC has performed more than 1,200 tests for the AK Department of Health (as of May 13)

VETERANS BENEFITS ADMINISTRATION

20,920 calls received at VBA National Call Center related to COVID-19 since March 1

70,287 VA Video Connect appointments conducted for VA benefits

1,784,656 Veterans in 33 states reached through tele-town halls held to discuss Blue Water Navy, VBBP & Solid Start programs (from March–July)

SUPPORT TO CIVILIAN NURSING HOMES

Admitted 12 Veteran patients from community nursing homes
» States supported: RI, CA

Providing 29 nurses & CNAs to NH nursing homes

Providing support to 71 nursing homes in FL with 201 nurses & certified nursing assistants (CNAs) caring for an estimated 7,733 patients

Providing 18 nurses & CNAs to support a group home in RI

NATIONAL CEMETERY ADMINISTRATION

2,573 total COVID-19 related Veteran interments
» 46,573 total interments (from March 9–August 3)
» 6,450 total Veteran tributes

BOARD OF VETERANS’ APPEALS

Since March 23, the Board of Veterans’ Appeals has
» Held 2,360 virtual hearings
» Issued 39,605 decisions

Unless otherwise noted, all figures are as of August 3, 2020.