“Americans are coming together to fight COVID-19 in ways they haven’t joined together since World War II, and VA is providing vital services to both Veterans and non-Veterans as part of this fight.”

VA Secretary Robert Wilkie

**VETERAN CARE**

- **VA has tested 215,819 Veterans and employees for COVID-19** (As of 6/8/2020)
- **9.21M** total patients currently enrolled in VA health care
- **4,095** patients have been admitted to VA facilities for COVID-19 care (As of 6/8/2020)
  - **357** current inpatients with COVID-19
- **10,730** patients with COVID-19 have reached convalescence (As of 6/8/2020)
- **397,400** total VA employees (As of 6/8/2020)
  - VHA has onboarded **17,437** new hires since March 29, 2020
  - **3,385** new registered nurses hired

**VIRTUAL CARE**

- **103,000** weekly telehealth to home or off-site visits (5/24/2020 - 5/30/2020)
- **1,026%** increase in telehealth to home or off-site visits conducted since March 1 (5/24/2020 - 5/30/2020)
- **407,000** prescription refill requests placed through My HealtheVet (Week ending 5/30/2020)
- **213,000** Secure Messages exchanged through My HealtheVet (Week ending 5/30/2020)

**MEDIA OUTREACH**

- VA has published **36** news releases related to COVID-19 since February:
  - Spectrum News (June 2, 2020): “For VA Hospital, a Day of Celebration As Veterans Beat Back COVID-19”
  - GovExec Daily (June 5, 2020): “Three-Dimensional Innovation at VHA”
  - Secretary Wilkie has participated in **120** media opportunities since February:
    - “VA national cemeteries resume committal and memorial services halted by the COVID-19 pandemic”
    - “Veteran trust in VA reaches all-time high”

**VETERAN OUTREACH**

- VA has sent 4 batches of text messages (VEText) to VA customers, resulting in **32.2M** total texts with COVID-19 news & resources, including virtual mental health (As of 6/8/2020)
- VA.gov/Coronavirus has had **26,827** visitors (6/2/2020 - 6/8/2020)
- VA.gov has had **1,917,029** visitors (6/2/2020 - 6/8/2020)
16,274 COVID-19 related calls have been made to VA311 and the White House VA Hotline (As of 6/8/2020)

12,288 calls have been made to VA’s COVID-19 Frequently Asked Questions Hotline (844-698-2311) (As of 6/8/2020)

**SUPPORT TO STATES AND OTHER AGENCIES**

MAP:
- Admitted Civilian Patients into VA Facilities
- Provided support to State Veterans Homes

- **269** COVID-19 non-Veteran patients (As of 6/9/2020)
  - 10 States supported: NY, NJ, LA, MI, IL, OR, CA, UT, and NM

- **184** non-Veteran patients have been discharged home (As of 6/8/2020)

**Supporting 46 states & 1 District (DC)**
- **750+** VA employees are currently supporting non-VA facilities
- **120** Veterans from **12** State Veteran Homes have been admitted for care in VHA facilities
  - States supported: MA, NY, VA, AL, FL, MS, TX, OK, WA, OR, CA, MN
- Providing up to **30** beds to patients in Portland, OR
- Distributed **100** masks to Tribal Veterans on the Cheyenne and Standing Rock Reservations
- Little Rock VAMC has performed more than **1,200** tests for the Arkansas Department of Health as of 5/13
- Received **5** patients from the Indian Health Service in Gallop, NM to our Albuquerque Medical Center

All figures listed in the section above are as of 6/8/2020

**SUPPORT TO CIVILIAN NURSING HOMES**
- **12** Veteran patients from community nursing homes
  - States supported: RI, CA
- **29** nurses and Certified Nursing Assistants (CNAs) to New Hampshire nursing homes

All figures listed in the section above are as of 6/8/2020

**NATIONAL CEMETERY ADMINISTRATION**
- **1,825** total COVID-19 related Veteran interments (As of 6/8/2020)
  - **25,000** total interments from March 9 - June 5
  - **5,000** total Veteran tributes (as of 6/8/2020)

**VETERANS BENEFITS ADMINISTRATION**
- **18,955** calls received at VBA National Call Center related to COVID-19 since March 1 (As of 6/8/2020)
- **46,600** total VA Video Connect appointments conducted for VA benefits (As of 6/8/2020)
- **703,336** Veterans reached in **21** states through tele-town halls held throughout March, April and May to discuss VA’s COVID-19 response (As of 6/8/2020)

**BOARD OF VETERANS’ APPEALS**
- **934** virtual hearing have been held by the Board of Veterans’ Appeals (As of 6/8/2020)
- **24,658** decisions have been issued by the Board of Veterans’ Appeals since March 23 (As of 6/8/2020)

Call your VA medical center (www.VA.gov/find-locations) before going to a clinic, urgent care center, or emergency room. Calling first helps us protect you, other Veteran patients, and medical staff.

VA’s COVID-19 Frequently Asked Questions Hotline (844-698-2311)
Veterans Crisis Line at 1-800-273-8255 and Press 1

www.VA.gov/Coronavirus
VA Coronavirus FAQs page
Download your VA Welcome Kit: www.VA.gov/welcome-kit/
Sign up for weekly VA e-mail updates at: www.VA.gov/VetResources