



U.S. Department of Veterans Affairs COVID-19 Pandemic Response

Weekly Report: March 6–12, 2021



VETERAN CARE

VA has diagnosed **235,507** people with COVID-19

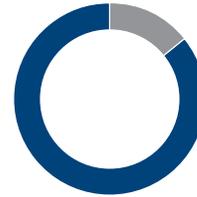
35,925 COVID-19 patients admitted to VA facilities (as of Mar. 9, 2021)



407 current COVID-19 inpatients

219,954 COVID-19 patients now in convalescence

VACCINE & TESTING



1,943,728 people vaccinated (at least one dose)

- **1,666,876** Veterans
- **277,765** employees

2,983,836 tests completed

VIRTUAL CARE

214,998 weekly home or off-site telehealth visits (Feb. 28–Mar. 6, 2021)



676,016 secure messages exchanged (from Feb. 28–Mar. 6, 2021)



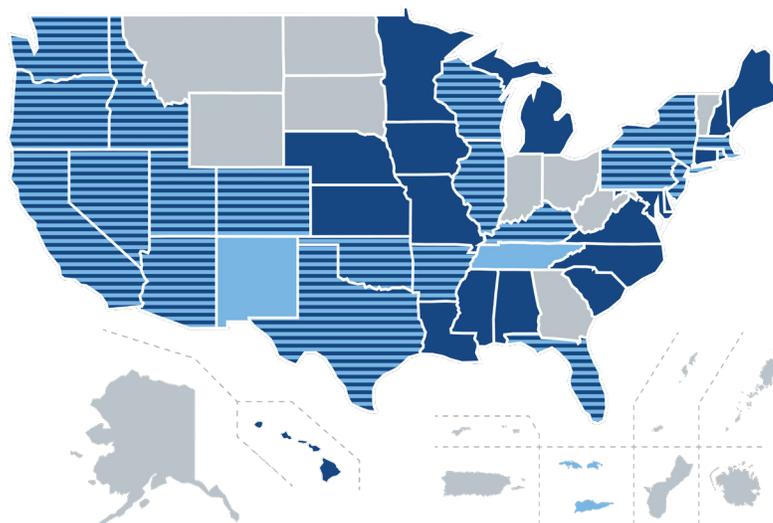
1,821% increase in home or off-site telehealth visits (Mar. 1, 2020–Mar. 6, 2021)

480,528 prescription refill requests placed (from Feb. 28–Mar. 6, 2021)

3,609,713 authenticated patients (as of Feb. 28, 2021)

FOURTH MISSION

Supporting state & local health care systems



■ Active Mission Assignments ■ Closed Mission Assignments ■ Both

1,571 Veterans admitted to care from State Veterans Homes*

488 COVID-19 non-Veteran patients in **15** states*



21 mission assignments*

109 completed missions*

Provided **923,638** total pieces of personal protective equipment, including*:

221,687 masks



559,270 gloves



All figures are as of Mar. 12, 2021, unless otherwise noted.

*Fourth Mission figures are as of Mar. 11, 2021.

VETERAN OUTREACH

[VA.gov](https://www.va.gov) had **3,860,535** visitors (last 7 days)

[VA.gov/Coronavirus](https://www.va.gov/Coronavirus) had **8,260** visitors*

[VA.gov/Coronavirus-chatbot](https://www.va.gov/Coronavirus-chatbot) had **294,600** visitors*



VETERAN ENGAGEMENT

2,868 calls to White House VA Hotline



4,737 calls made to VA's COVID-19 Frequently Asked Questions Hotline (as of Mar. 14, 2021)

*Veteran Outreach figures are from Mar. 6–12, 2021.

MEDIA OUTREACH

1,780+
good news
stories published

WIVB 4 (Mar. 13, 2021)

"VA of WNY opens COVID-19 vaccine appointments to all enrolled Veterans"

WCVB 5 (Mar. 13, 2021)

"Veterans receive COVID-19 vaccine at mobile clinic in Boston"

Wood TV (Mar. 13, 2021)

"Veteran: 'So grateful' for VA's COVID-19 vaccine clinic at DeltaPlex"

VA has
published **93**
COVID-19 related
news releases

"VA releases COVID-19 Coach mobile app in Spanish"

"American Rescue Plan provides Veterans seamless COVID-19 protections & monetary aid"

All figures in the Media Outreach section are from Feb. 2020–Mar. 2021.

STAFFING

86,409 VHA new hires



16,356
registered nurses & nurse practitioners



70,053
other hires

Staffing figures are from Mar. 29, 2020–Feb. 18, 2021.

BOARD OF VETERANS' APPEALS (BVA)

Held **13,064**
virtual hearings

Issued **97,497**
decisions

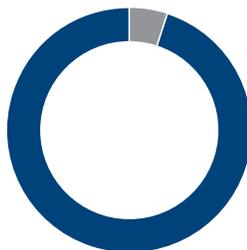


BVA figures are from Mar. 23, 2020–Mar. 15, 2021.

NATIONAL CEMETERY ADMINISTRATION

131,764 Veteran interments
(from Mar. 9, 2020–Mar. 12, 2021)

- **6,679** COVID-19 related interments
- **125,085** other interments



9,250 Veteran Legacy Memorial posts ([va.gov/remember](https://www.va.gov/remember))

VETERANS BENEFITS ADMINISTRATION (VBA)

153,656
VA Video
Connect
appointments
conducted for
VA benefits*



25,293
calls received at
VBA National Call
Center related to
COVID-19
(last 7 days)

All figures are as of Mar. 12, 2021, unless otherwise noted.

VBA figures are from Mar. 16, 2020–Mar. 12, 2021.



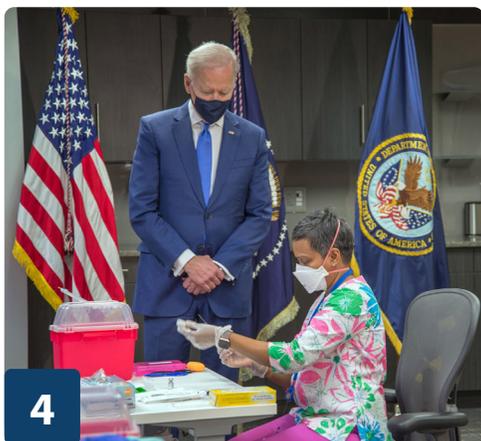
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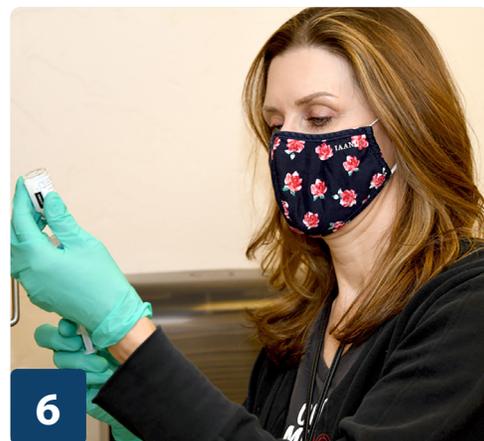
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6

1) Older Black Veterans getting vaccinated

Black Veterans 75 years & older are opting to receive the COVID-19 vaccine at a higher rate than White & Hispanic Veterans in the same age group.

[Read the full story.](#)

2) El Paso VA vaccinating Home-Based Primary Care Veterans

Veterans enrolled in the El Paso VA Health Care System's Home-Based Primary Care program have received their first Moderna COVID-19 vaccination.

[Read the full story.](#)

3) Salisbury VA vaccinates thousands of Veterans

The race to vaccinate continues across North Carolina. More than 1,000 Veterans recently went to the Salisbury VA, which has been hosting vaccine clinics since the start of 2021.

[Read the full story.](#)

4) President Biden visits as D.C. VA administers first J&J dose

President Biden watched as VA vaccinated Army veteran & front line health care worker Marvin Cornish with the one-shot Johnson & Johnson vaccine.

[Read the full story.](#)

5) Flight through winter storm to get Veterans vaccinated

During a winter storm, VA Portland Health Care System flew 144 doses of the COVID-19 vaccine from Portland to Redmond, Oregon.

[Read the full story.](#)

6) Arizona VA clinic addresses Veteran vaccine concerns

When Tuscon VA provider Dr. Bianca Gray talks with Veterans at the Sierra Vista Primary Care clinic about their COVID-19 vaccine concerns, most decide to get vaccinated.

[Read the full story.](#)

VA's COVID-19 Frequently Asked Questions Hotline: 844-698-2311
 Veterans Crisis Line: 800-273-8255 & Press 1
 VA 411: 844-698-2311
 Call your VA medical center ([VA.gov/find-locations](#)) before visiting.
 This helps us protect you, other Veterans & medical staff.



U.S. Department of Veterans Affairs

[VA.gov/Coronavirus](#)

[VA Coronavirus: FAQs page](#)

Download your VA Welcome Kit: [VA.gov/welcome-kit](#)

Sign up for weekly VA email updates at: [VA.gov/VetResources](#)