

Checking in for your appointment is more convenient than ever. VA's new VetLink kiosks are easy, convenient, and a secure way for you to check-in for your next appointment.

- No waiting in line.
- Help is right there, if you need it.
- Accurate personal information updates.
- Printed appointment schedule and directions to your next appointment to help manage your day.



CONTACT

VET LINKSM
My VA connection



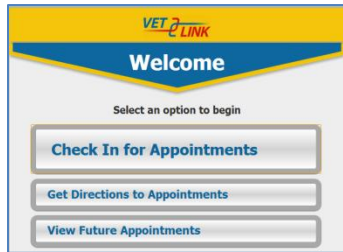
How to Use
VetLink



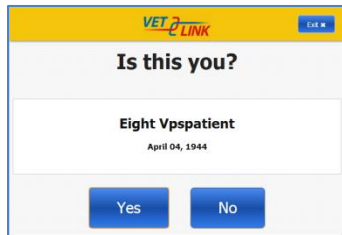
VA
HEALTH
CARE | Defining
EXCELLENCE
in the 21st Century

How to Use the VetLink Kiosk

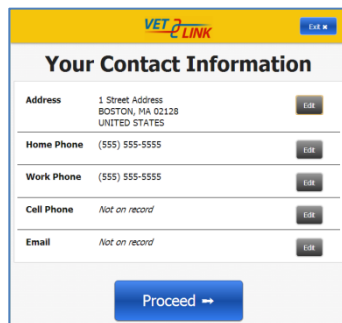
1. Select Check In for Appointments.



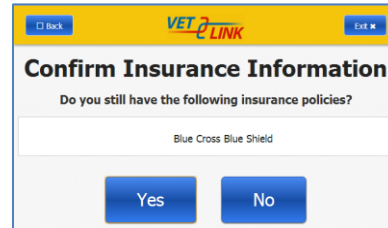
2. You can swipe or scan your Veterans Health Identification Card (VHIC) or enter your full social security number.
3. You'll be asked to enter your date of birth and then verify your identity.



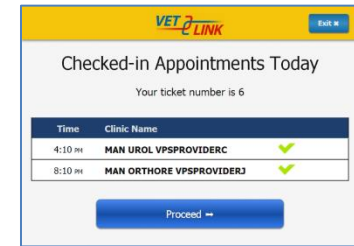
4. Update your address, phone number, and personal information on the touchscreen keypad.



5. Indicate if your health insurance information is accurate or not. If you have additional insurance, we'd like to keep that information up-to-date too.



6. Confirm your appointment. If queuing is enabled, the system automatically checks you in and provides a queue number.



7. Access additional kiosk options by selecting I Want to Do More.

That's it.

If you need any help, a VetLink Navigator will be nearby to provide assistance, and you can always visit a clerk to check in. Visually impaired Veterans can also use VetLink by inserting their ear buds into the audio jack located at the bottom right of the kiosk.



Touch Screen

Card Swipe

Scanner

Audio Jack

Proximity Sensor

Printer

