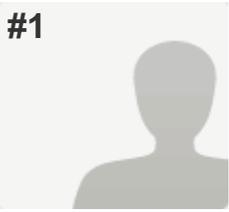


#1



COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information

Name	Jessica Cruz
Organization	United Methodist Outreach Ministries
Email Address	jcruz@umom.org

Q2: Choose your Continuum of Care Code:

(AZ-502) Phoenix/Mesa/Maricopa County Regional CoC

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation?

Yes

Q4: Who is the CoC point of contact?

Name:	Anne Scott
Email:	ascott@azmag.gov
Organization:	Maricopa Association of Governments
Phone #:	602-452-5006

Q5: How was the initial community plan developed? (Please select one)

The CoC developed the plan to end Veteran homelessness as part of their larger planning efforts.

Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)

All SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

All SSVF grantees participate in regular case conferences.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

12-AZ-003: United Methodist Outreach Ministries
 14-AZ-159: United States Veterans Initiative

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	Yes
Safe Haven	No

Q9: Are community partners able to share/receive client-level data with the VA and vice versa? No

Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa? Yes

Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)

Sample ROIs and MOUs that other communities have used
,

A call with the VA Privacy Officer regarding privacy policy and releases
,

Support with explaining the importance to a VAMC Director

Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.) Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching

Q13: Who is lead point of contact for coordinated entry?

Name: David Bridge (Point of Contact for Single Coordinated Entry) / Chela Schuster (Point of contact for families coordinated entry)

Organization: David: Human Services Campus / Chela: United Methodist Outreach Ministries

Organization Type (VAMC, CoC, SSVF Grantee, etc.): David: Community Agency / Chela: SSVF Grantee

Phone #: David: (602)229-1241 / Chela: (602)275-7852

Email: David: dbridge@hsc-az.org / Chela: cschuster@umom.org

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list? Yes

Q15: Who manages the by name list?

Name: Rosemary Aguilar
 Role: Case Manager
 Organization: City of Phoenix
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): rosemary.aguilar@phoenix.gov

Q16: Does your list have the following elements? (Select all that apply.)

Includes all unsheltered Veterans ,
 Includes all Veterans in emergency shelter (regardless of shelter funding source)
 ,
 Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
 ,
 List is one complete document not made of multiple or different parts

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:

Number of unsheltered Veterans on the list	101
Number of Veterans currently in ES on the list	59
Number of Veterans currently in TH (including GPD)	194
Number of Veterans who have a housing plan	180

Q18: How often do you meet to review and update the by name list?

Weekly

Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

AZ-502 CoC will achieve an end to veteran homelessness when our available housing interventions are greater than our number of veterans experiencing homelessness. Our aim is to provide appropriate housing outcomes to all veterans in no more than sixty (60) days.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

	(no label)
Case Conferences	Weekly
Strategic Planning Meetings (Bigger Picture)	Weekly

Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 02/01/2016 02:00 PM,

Meeting 2 02/08/2016 02:00 PM,

Meeting 3 02/15/2016 02:00 PM

Q22: Would you like us to participate in one of these meetings?

Yes,

If you selected "Yes" please provide the Call In information

Not sure at this time

Q23: Do you have coordinated outreach efforts? (Select all that apply)

Team focused on outreach efforts,

Daily/Weekly coverage at designated service locations

,

Daily/Weekly coverage on street/places not meant for human habitation

,

Availability/Responsiveness 24/7,

Ability to quickly connect an unsheltered Veteran household to a safe place

,

Ongoing and consistent efforts,

Coordinated tracking efforts (as in assignments, planning, and mapping)

Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?

Yes

Q25: If Veterans are choosing service-intensive transitional housing are they:

(no label)

Being offered permanent housing while in service-intensive TH at least every two weeks

Yes

Are these offers documented?

Yes

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)

Sufficient quantity of permanent housing resources available in the community

,

Housing resources are readily accessible ,

Veterans household placement into permanent housing within 90 days or less

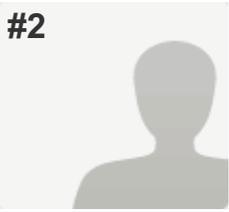
,

Ability to operate or navigate within the parameters of our housing market

Community Planning - January Submission

Q27: Has your community decided to pursue the federal partners' process?	Yes
Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?	No
Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).	<i>Respondent skipped this question</i>
Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.	25 Cities, Zero 2016, SSVF TA
Q31: Would you like technical assistance (if available)? (Select all that apply.)	Assistance with by name list, Assistance with data sharing between VA and community , Assistance with understanding the federal benchmarks , Assistance with strategy development, Assistance with data and tracking, Assistance with stakeholder coordination and communication , Assistance with aligning current plan/process with federal benchmarks/criteria
Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?	<i>Respondent skipped this question</i>

#2



COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information

Name	Linda Kot
Organization	Primavera Foundation
Email Address	lkot@primavera.org

Q2: Choose your Continuum of Care Code: (AZ-501) Tucson/Pima County CoC

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation? Yes

Q4: Who is the CoC point of contact?

Name:	Settle Madden
Email:	settle.madden@cpsaarizona.org
Organization:	Tucson Pima Collaboration to end Homelessness
Phone #:	520.784.5328

Q5: How was the initial community plan developed? (Please select one) Other (please specify)
Joint effort with SSVF, VA, HMIS, and the Mayor's 25 Cities committee as endorsed by the CoC

Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.) All SSVF grantees attend planning meetings and are actively engaged in planning efforts.
,
The SSVF grantees represent a unified team, stance, and strategy.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

12-AZ- 004 Primavera Foundation
13-AZ-087 American Red Cross Southern Arizona Chapter

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	Not Applicable
Veterans Justice Outreach (VJO)	Yes
Safe Haven	Not Applicable

Q9: Are community partners able to share/receive client-level data with the VA and vice versa? Yes

Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa? Yes

Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.) Other (please specify)
Info shared via ROIs TPCB Board approved data sharing 12/29/15 HUD TA to develop time line for implementation

Q12: Are Veterans integrated into coordinated entry? Coordinated entry includes Veterans and the VA, but it is not the way to access VA resources like HUD-VASH
Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)
,
Coordinated entry is used as a referral source only but is not how Veterans access resources

Q13: Who is lead point of contact for coordinated entry?

Name: Karla Avalos
Organization: Office of the Mayor
Organization Type (VAMC, CoC, SSVF Grantee, etc.): government
Phone #: 520.791.4201
Email: karla.avalos@tucsonaz.gov

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list? Yes

Q15: Who manages the by name list?

Name: Pam Moseley
Role: HMIS administrator
Organization: Pima County
Organization Type (VAMC, CoC, SSVF Grantee, etc.): government

Community Planning - January Submission

Q16: Does your list have the following elements? (Select all that apply.) List is one complete document not made of multiple or different parts

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list: *Respondent skipped this question*

Q18: How often do you meet to review and update the by name list? *Respondent skipped this question*

Q19: What is your community’s definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

At any point in time the number of veterans experiencing sheltered and unsheltered homelessness will be no greater than the current monthly housing placement rate for veterans experiencing homelessness.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

(no label)

Case Conferences No meetings occur.

Strategic Planning Meetings (Bigger Picture) Bi-Weekly

Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 02/11/2016 1:30 PM,

Meeting 2 02/25/2016 1:30 PM,

Meeting 3 03/11/2016 1:30 PM

Q22: Would you like us to participate in one of these meetings? No

Q23: Do you have coordinated outreach efforts? (Select all that apply)

Team focused on outreach efforts,
 Daily/Weekly coverage on street/places not meant for human habitation
 ,
 Ability to quickly connect an unsheltered Veteran household to a safe place
 ,
 Ongoing and consistent efforts,
 Coordinated tracking efforts (as in assignments, planning, and mapping)

Q24: Is permanent housing offered to Veterans experiencing homelessness upfront? No

Q25: If Veterans are choosing service-intensive transitional housing are they:

(no label)

Being offered permanent housing while in service-intensive TH at least every two weeks No

Are these offers documented? No

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)

Other (please specify)
SSVF yes to all, community working on this

PAGE 6: Part 5: Federal Criteria and Support

Q27: Has your community decided to pursue the federal partners' process?

Yes

Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?

No

Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).

Respondent skipped this question

Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.

25 Cities, Zero 2016,
Other (please specify) HUD TA

Q31: Would you like technical assistance (if available)? (Select all that apply.)

Other (please specify)
Will continue to work with Community Solutions TA

Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?

Our community had a 2 day Action Camp at the beginning of this week. Case Conferencing will start Feb 25th and meet bi-weekly. Consultant to work on functional zero number. Due to street count this week following the 2 day camp HMIS staff was unable to break down the list to answer question 17. Data is collected. By name list is being refined one last time.

#3



COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information

Name	Tom Isakson
Organization	Vietnam Veterans of California, dba, Veterans Resource Centers of America
Email Address	tisakson@vetsresource.org

Q2: Choose your Continuum of Care Code: (AZ-500) Arizona Balance of State

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation? Yes

Q4: Who is the CoC point of contact?

Name:	Karia Basta
Email:	karia.basta@azhousing.gov
Organization:	Arizona Department of Housing
Phone #:	602-771-1085

Q5: How was the initial community plan developed? (Please select one) Other (please specify)
Input from BOS SSVF providers on initial plan

Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.) All SSVF grantees attend planning meetings and are actively engaged in planning efforts.
,
Other (please specify)
Since 11 of our 13 counties have only one SSVF grantee, we case conference on an as-needed basis.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

- 13-AZ-087 American Red Cross, Southern AZ Chapter
- 14-AZ-157 National Community Health Partners
- 14-AZ-158 Vietnam Veterans of California, dba, Veterans Resource Centers of America
- 14-AZ-160 Catholic Charities Community Services

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	Yes
Veterans Justice Outreach (VJO)	Yes
Safe Haven	Not Applicable

Q9: Are community partners able to share/receive client-level data with the VA and vice versa? Yes

Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa? Yes

Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.) Community is able to share/receive data

Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.) Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching
 ,
 Coordinated entry is used as a referral source only but is not how Veterans access resources

Q13: Who is lead point of contact for coordinated entry?
 Name: Karia Basta
 Organization: Arizona Department of Housing
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): State Agency
 Phone #: 602-771-1085
 Email: karia.basta@azhousing.gov

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list? No

Q15: Who manages the by name list?
 Name: the list is under development; some hurdles crossed recently

Q16: Does your list have the following elements? (Select all that apply.) *Respondent skipped this question*

Community Planning - January Submission

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:

Respondent skipped this question

Q18: How often do you meet to review and update the by name list?

Respondent skipped this question

Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

We have not created a definition for ending veteran homelessness. However, strategies have been designed to end veteran homelessness:

1. Immediate referrals (and "warm hand-offs"). We do referrals, follow-up case conferencing and resource sharing every day (don't wait for a weekly meeting).
2. Maintain ongoing awareness of veteran needs through public awareness and marketing strategies.
3. Develop working relationships with veterans, community-based organizations, stakeholders and local, state and federal legislators.
4. develop guidelines that provide services within an acceptable timeline and quality levels.
5. Design an evaluation and quality management process (program and fiscal) to monitor services, along with a corrective action plan.
6. develop a sustainability plan and report best practices.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

(no label)

Case Conferences

Other

Strategic Planning Meetings (Bigger Picture)

Other

Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 02/12/2016 01:00 PM,

Meeting 2 04/08/2016 01:00 PM,

Meeting 3 06/10/2016 01:00 PM

Q22: Would you like us to participate in one of these meetings?

If you selected "Yes" please provide the Call In information

You are welcome to join us if you wish.

Community Planning - January Submission

Q23: Do you have coordinated outreach efforts? (Select all that apply)

Team focused on outreach efforts,
 Daily/Weekly coverage at designated service locations
 ,
 Daily/Weekly coverage on street/places not meant for human habitation
 ,
 Availability/Responsiveness 24/7,
 Ability to quickly connect an unsheltered Veteran household to a safe place
 ,
 Ongoing and consistent efforts,
 Coordinated tracking efforts (as in assignments, planning, and mapping)

Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?

Yes

Q25: If Veterans are choosing service-intensive transitional housing are they:

(no label)

Being offered permanent housing while in service-intensive TH at least every two weeks

Yes

Are these offers documented?

No

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)

Veterans household placement into permanent housing within 90 days or less
 ,
 Ability to operate or navigate within the parameters of our housing market
 ,
 Other (please specify)
 lack of affordable housing stock

PAGE 6: Part 5: Federal Criteria and Support

Q27: Has your community decided to pursue the federal partners' process?

Unsure

Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?

No

Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).

Respondent skipped this question

Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.

Vets@Home,
 Other (please specify)
 Arizona Department of Housing

Community Planning - January Submission

Q31: Would you like technical assistance (if available)?
(Select all that apply.)

Respondent skipped this question

Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?

The Arizona BOS CoC is a very large, rural and diverse area. Present survey does not allow for specifics to be presented, let alone introduce innovative approaches that SSVF providers may be using.
