

#1



COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information

Name	Ian Fletcher
Organization	Volunteers of America Colorado Branch
Email Address	ifletcher@voacolorado.org

Q2: Choose your Continuum of Care Code: (CO-503) Metropolitan Denver Homeless Initiative

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation? Yes

Q4: Who is the CoC point of contact?

Name:	Ian Fletcher
Email:	ifletcher@voacolorado.org
Organization:	Volunteers of America Colorado Branch
Phone #:	720-369-9944

Q5: How was the initial community plan developed? (Please select one) SSVF developed the plan, and it is now integrated into a Veterans Work Group/Subcommittee of the CoC or within the CoC directly.

Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)

- One or more of the SSVF grantees are leading the coordination and facilitation of strategic planning meetings for the Veterans Subcommittee or CoC.
- ,
- All SSVF grantees attend planning meetings and are actively engaged in planning efforts.
- ,
- All SSVF grantees participate in regular case conferences.
- ,
- The SSVF grantees represent a unified team, stance, and strategy.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

13-ZZ-092 Volunteers of America Colorado Branch
 C15-CO-503A Volunteers of America Colorado Branch
 12-ZZ-020 Rocky Mountain Human Services

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	Yes
Veterans Justice Outreach (VJO)	No
Safe Haven	No

Q9: Are community partners able to share/receive client-level data with the VA and vice versa? No

Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa? Yes

Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)

A copy of the HUD/VA Guidance on data sharing and HMIS
 ,
 Sample ROIs and MOUs that other communities have used

**Q12: Are Veterans integrated into coordinated entry?
 Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching
 ,
 Coordinated entry is consistent and is the way that Veterans access resources

Q13: Who is lead point of contact for coordinated entry?

Name: Missy Mish
 Organization: VA
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): VAMC
 Phone #: 3032945600
 Email: mary.mish@va.gov

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list? Yes

Q15: Who manages the by name list?

Name: Missy Mish
 Role: CRRC Manager
 Organization: VA
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): VAMC

Q16: Does your list have the following elements? (Select all that apply.)

Includes all unsheltered Veterans,
 Includes all Veterans in emergency shelter (regardless of shelter funding source),
 ,
 Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:

Number of unsheltered Veterans on the list 83
 Number of Veterans currently in TH (including GPD) 129
 Number of Veterans who have a housing plan 382

Q18: How often do you meet to review and update the by name list?

Weekly

Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

At any point in time, the number of veterans experiencing sheltered and unsheltered homelessness in a community will be no greater than the average monthly housing placement rate for veterans experiencing homelessness in Denver/Metro.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

	(no label)
Case Conferences	Weekly
Strategic Planning Meetings (Bigger Picture)	Weekly

Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 02/01/2016 12:30 PM,
 Meeting 2 02/08/2016 12:30 PM,
 Meeting 3 02/15/2016 12:30 PM

Q22: Would you like us to participate in one of these meetings?

No

Community Planning - January Submission

Q23: Do you have coordinated outreach efforts? (Select all that apply)

Team focused on outreach efforts,
 Ongoing and consistent efforts,
 Coordinated tracking efforts (as in assignments, planning, and mapping)
 ,
 Know all Vets on street by name, and they are continuously engaged

Q24: Is permanent housing offered to Veterans experiencing homelessness upfront? Yes

Q25: If Veterans are choosing service-intensive transitional housing are they: (no label)

Being offered permanent housing while in service-intensive TH at least every two weeks No

Are these offers documented? No

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)

Ability to operate or navigate within the parameters of our housing market
 ,
 Other (please specify)
 Landlord Campaign to house Veterans

PAGE 6: Part 5: Federal Criteria and Support

Q27: Has your community decided to pursue the federal partners' process? No

Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)? No

Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied). *Respondent skipped this question*

Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving. 25 Cities, Zero 2016, SSVF TA

Q31: Would you like technical assistance (if available)? (Select all that apply.)

Assistance with integration and coordination of GPD and/or other transitional housing
 ,
 Assistance with aligning current plan/process with federal benchmarks/criteria
 ,
 Assistance with developing additional permanent housing resources (including private landlords, etc.)

Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)? *Respondent skipped this question*

#2



COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information

Name	Brenton Hutson
Organization	Volunteers of America Colorado Branch
Email Address	bhutson@voacolorado.org

Q2: Choose your Continuum of Care Code: (CO-500) Colorado Balance of State CoC

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation? No

Q4: Who is the CoC point of contact?

Name:	Colorado Coalition for the Homeless
Email:	rwheeler-bell@coloradocoalition.org
Organization:	Colorado Coalition for the Homeless
Phone #:	303-672-5076

Q5: How was the initial community plan developed? (Please select one) SSVF developed the initial plan.

Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)

One or more of the SSVF grantees is leading certain aspects of the plan not covered above.

,

Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

The SSVF grantees represent a unified team, stance, and strategy.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

13-ZZ-092 Volunteers of America Colorado Branch
Rocky Mountain Human Services

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	No
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	No
Safe Haven	No

Q9: Are community partners able to share/receive client-level data with the VA and vice versa? No

Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa? No

Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)

Community is able to share/receive data ,
 Sample ROIs and MOUs that other communities have used
 ,
 Support on sharing and communicating performance data

Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)

Coordinated entry is in the planning stages only and has not been implemented

Q13: Who is lead point of contact for coordinated entry?

Name: Jenn Lopez
 Organization: Governor's Office
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): Governor's Office
 Phone #: 1-970-903-6809
 Email: jenn.lopez@state.co.us

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list? No

Q15: Who manages the by name list? *Respondent skipped this question*

Q16: Does your list have the following elements? (Select all that apply.) *Respondent skipped this question*

Community Planning - January Submission

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:

Respondent skipped this question

Q18: How often do you meet to review and update the by name list?

Respondent skipped this question

Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

13-zz-092 and its' community partners are supporting the USICH definition of functional zero throughout the state.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

(no label)

Case Conferences

No meetings occur.

Strategic Planning Meetings (Bigger Picture)

Monthly

Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 02/04/2016 11:00 AM

Q22: Would you like us to participate in one of these meetings?

No,

If you selected "Yes" please provide the Call In information

Would like participation at a future meeting (date TBD)

Q23: Do you have coordinated outreach efforts? (Select all that apply)

Team focused on outreach efforts

Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?

No

Q25: If Veterans are choosing service-intensive transitional housing are they:

(no label)

Being offered permanent housing while in service-intensive TH at least every two weeks

No

Are these offers documented?

No

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)

Respondent skipped this question

PAGE 6: Part 5: Federal Criteria and Support

Community Planning - January Submission

Q27: Has your community decided to pursue the federal partners' process? No

Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)? No

Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied). *Respondent skipped this question*

Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving. Zero 2016

Q31: Would you like technical assistance (if available)? (Select all that apply.) Other (please specify) Will ask the larger group

Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?

The CO Balance of State COC (CO-500) represents all but a small sliver of homeless services throughout the State of CO. That said, it is unorganized, under-resourced, and unable to achieve documented functional zero without larger, fundamental shifts (such as the creation of new, regional COCs). 13-ZZ-092 will continue to organize, and work with, statewide partners around this mission; however, our impact will be largely limited to the areas in which we have an office presence.

#3



COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information

Name	Craig Schlattmann
Organization	Rocky Mountain Human Services
Email Address	cschlattmann@rmhumanservices.org

Q2: Choose your Continuum of Care Code: (CO-504) Colorado Springs/El Paso County CoC

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation? Yes

Q4: Who is the CoC point of contact?

Name:	Anne Beer
Email:	abeer@ppunitedway.org
Organization:	Pikes Peak United Way
Phone #:	719-632-1543

Q5: How was the initial community plan developed? (Please select one) SSVF developed the plan, and it is now integrated into a Veterans Work Group/Subcommittee of the CoC or within the CoC directly.

Community Planning - January Submission

Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)

One or more of the SSVF grantees are leading the coordination and facilitation of strategic planning meetings for the Veterans Subcommittee or CoC.

,

One or more of the SSVF grantees are leading the case conferencing process.

,

One or more of the SSVF grantees is leading certain aspects of the plan not covered above.

,

All SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

All SSVF grantees participate in regular case conferences.

,

Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

The SSVF grantees represent a unified team, stance, and strategy.

,

Other (please specify)

Only one SSVF grantee, Rocky Mountain Human Services, in the CoC

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

C15-CO-504A Rocky Mountain Human Services

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Not Applicable
Community Resource and Referral Center (CRRC)	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	Not Applicable
Veterans Justice Outreach (VJO)	Not Applicable
Safe Haven	Not Applicable

Q9: Are community partners able to share/receive client-level data with the VA and vice versa? No

Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa? No

Community Planning - January Submission

Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)

Sample ROIs and MOUs that other communities have used
,
Support on sharing and communicating performance data
,
Other (please specify)
We are receiving Vets@Home TA assistance to complete an MOU with VA to share/recieve data.

Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)

Coordinated entry is in the planning stages only and has not been implemented

Q13: Who is lead point of contact for coordinated entry?

Name: Anne Beer
Organization: Pikes Peak United Way
Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC Administrator
Phone #: 719-632-1543
Email: abeer@ppunitedway.org

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list? Yes

Q15: Who manages the by name list?

Name: Andrew McCoy
Role: Program Specialist
Organization: Rocky Mountain Human Services
Organization Type (VAMC, CoC, SSVF Grantee, etc.): SSVF Grantee

Q16: Does your list have the following elements? (Select all that apply.)

Includes all unsheltered Veterans,
Includes all Veterans in emergency shelter (regardless of shelter funding source)
,
Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
,
List is one complete document not made of multiple or different parts

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:

Number of unsheltered Veterans on the list 64
Number of Veterans currently in ES on the list 25
Number of Veterans currently in TH (including GPD) 15
Number of Veterans who have a housing plan 94

Q18: How often do you meet to review and update the by name list? Weekly

Q19: What is your community’s definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

Definition approved by CoC in May, 2015:

Objective 1: No Veteran is forced to live on the streets

Criteria 1.1. Unsheltered homeless Veterans are

Criteria 1.2. Unsheltered homeless Veterans are offered emergency shelter or alternative housing within one business day of contact from an outreach worker or volunteer.

Criteria 1.3. Outreach workers/volunteer will conduct regular recurring (at least monthly) contact with homeless Veterans not yet ready to be housed.

Objective 2: Homelessness is brief.

Criteria 2.1 Homeless Veterans seeking housing are provided an intake and initial screening into Veteran-specific services within three business days of placement in a shelter or alternative housing.

Criteria 2.2 Service providers develop an individualized needs assessment and Housing Stability Plan for homeless Veterans within one week of entry into Veteran-specific services and programs.

Objective 3: Homelessness is rare.

Criteria 3.1 At any given time, the quarterly housing placement rate for homeless Veterans (ie number housed during a three-month period) will exceed the number of homeless Veterans, both sheltered and unsheltered, seeking housing.

Objective 4: Homelessness is non-recurring.

Criteria 4.1 Formerly homeless Veterans have access to services that promote housing stability. One year after housing placement, no more than 10% of formerly homeless Veterans will have returned to homelessness.

Objective 5: When Veterans are at risk of homelessness, prevention services provide effective intervention.

Criteria 5.1 Veterans at risk of homelessness have access to homeless prevention services. If prevention fails, Veterans are immediately assisted in securing shelter and/or housing opportunities; 90% will be in housing (either transitional or permanent) following prevention assistance.

The CoC committee on Veteran homelessness (Community Advisory Council on Veteran Homelessness) is also tracking progress on the Federal Criteria and Benchmarks for functional zero.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

(no label)

Case Conferences

Weekly

Strategic Planning Meetings (Bigger Picture)

Monthly

Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 02/19/2016 09:30 AM,

Meeting 2 03/18/2016 09:30 AM,

Meeting 3 04/15/2016 09:30 AM

Community Planning - January Submission

Q22: Would you like us to participate in one of these meetings?

Yes,

If you selected "Yes" please provide the Call In information
719-424-2378

Q23: Do you have coordinated outreach efforts? (Select all that apply)

Team focused on outreach efforts,

Daily/Weekly coverage at designated service locations

,

Daily/Weekly coverage on street/places not meant for human habitation

,

Ability to quickly connect an unsheltered Veteran household to a safe place

,

Ongoing and consistent efforts,

Coordinated tracking efforts (as in assignments, planning, and mapping)

Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?

No

Q25: If Veterans are choosing service-intensive transitional housing are they:

(no label)

Being offered permanent housing while in service-intensive TH at least every two weeks

No

Are these offers documented?

No

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)

Ability to operate or navigate within the parameters of our housing market

,

Other (please specify)

Veteran household placement average is less than 90 days, but some households require time beyond 90 days.

PAGE 6: Part 5: Federal Criteria and Support

Q27: Has your community decided to pursue the federal partners' process?

Unsure

Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?

No

Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).

Respondent skipped this question

Community Planning - January Submission

Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.

Vets@Home,
Other (please specify)
Participation in Community Solutions "Action Lab"
process for Veteran coordinated assessment.

Q31: Would you like technical assistance (if available)? (Select all that apply.)

Assistance with by name list,
Assistance with data sharing between VA and community
,
Assistance with developing permanent housing option
,
Assistance with data and tracking,
Assistance with aligning current plan/process with federal benchmarks/criteria
,
Assistance with developing additional permanent housing resources (including private landlords, etc.)
,
Other (please specify)
We are currently receiving TA from Vets@Home for data sharing between VA and community and aligning current processes with federal benchmarks/criteria.
We will soon receive TA through Community Solutions Action Lab for coordinated entry, by name list, data and tracking.

Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?

We question the advisability of offering permanent housing every two weeks to Veteran households in service-intensive TH. In our opinion, the services received in service-intensive TH is often the best intervention to increase housing stability over the long run for a Veteran household in need of those services. Our approach is to honor the Veteran household's right to self determination by maintaining contact with the Veteran household in TH and then offer a PH intervention when desired and appropriate.
