

#1



COMPLETE

PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	Joyce Barclay
Organization	The WorkPlace, Inc.
Email Address	jbarclay@workplace.org

<b>Q2: Choose your Continuum of Care Code:</b>	(CT-503) Bridgeport/Norwalk/Stamford/Fairfield County CoC
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PAGE 3: Part 2: Coordination

<b>Q3: Does the CoC provide input into the plan development and implementation?</b>	No
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**Q4: Who is the CoC point of contact?**

Name:	Pamela Ralston
Email:	pralston@cceh.org
Organization:	CT Coalition to End Homelessness
Phone #:	203-464-3254

<b>Q5: How was the initial community plan developed? (Please select one)</b>	Another body not part of the CoC, SSVF, or VAMC developed the plan.
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<b>Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)</b>	<p>One or more of the SSVF grantees is leading certain aspects of the plan not covered above.</p> <p>,</p> <p>All SSVF grantees attend planning meetings and are actively engaged in planning efforts.</p> <p>,</p> <p>All SSVF grantees participate in regular case conferences.</p> <p>,</p> <p>Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.</p> <p>,</p> <p>The SSVF grantees represent a unified team, stance, and strategy.</p>
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**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

12-CT-021 CRT  
 12-ZZ-041 Veterans Inc.  
 13-CT-093 The WorkPlace  
 14-CT-178 Columbus House

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	Yes
Veterans Justice Outreach (VJO)	Yes
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)** Community is able to share/receive data

**Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)** Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching

**Q13: Who is lead point of contact for coordinated entry?**

Name: Lauren Zimmerman  
 Organization: Supportive Housing Works  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC  
 Phone #: 203-767-4035  
 Email: lauren@supportivehousingworks.org

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Kathleen Durand  
 Role: CT Veterans Workgroup, Chairperson  
 Organization: CT Department of Housing  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): State Agency

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
 Includes all Veterans in emergency shelter (regardless of shelter funding source),  
 ,  
 Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)  
 ,  
 List is one complete document not made of multiple or different parts

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of Veterans currently in ES on the list 0  
 Number of Veterans currently in TH (including GPD) 0

**Q18: How often do you meet to review and update the by name list?**

Bi-weekly

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

CT-503 CoC defines ending Veteran homelessness by implementing strategies and protocols whereby the vast majority of veterans who enter homelessness will be engaged and placed into an interim housing placement within 30 days of being recorded as homeless (not including veterans who are documented as ineligible, as declining interim housing placements, or as refusing services wholesale) and the majority exiting to permanent housing within 90 days of entrance.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	(no label)
Case Conferences	Bi-Weekly
Strategic Planning Meetings (Bigger Picture)	Other

**Q21: When are your next three strategic planning meetings? (Include date, time)**

Meeting 1 02/09/2016 01:00 PM

Community Planning - January Submission

**Q22: Would you like us to participate in one of these meetings?**

Yes,

If you selected "Yes" please provide the Call In information  
Our RC is a regular participant. The call-in information is provided prior to the meeting.

**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

Team focused on outreach efforts,

Daily/Weekly coverage at designated service locations

,

Daily/Weekly coverage on street/places not meant for human habitation

,

Ability to quickly connect an unsheltered Veteran household to a safe place

,

Ongoing and consistent efforts,

Coordinated tracking efforts (as in assignments, planning, and mapping)

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?**

Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:**

(no label)

**Being offered permanent housing while in service-intensive TH at least every two weeks**

No

**Are these offers documented?**

Yes

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Housing resources are readily accessible ,

Veterans household placement into permanent housing within 90 days or less

,

Ability to operate or navigate within the parameters of our housing market

,

Other (please specify)

There is a sufficient quantity of permanent housing, however, it is not always affordable. Southwestern CT is among US communities with the highest housing costs.

PAGE 6: Part 5: Federal Criteria and Support

**Q27: Has your community decided to pursue the federal partners' process?**

Yes

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?** Yes

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**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date: 12/17/2015

Status: Pending

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**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.** Zero 2016

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**Q31: Would you like technical assistance (if available)? (Select all that apply.)** *Respondent skipped this question*

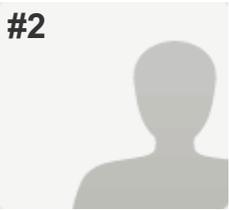
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**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

Perhaps asking about challenges to ending homelessness strategies. For instance, we have had to develop a protocol to document homeless veteran refusal of service (VA, SSVF, etc.). The protocol includes a follow-procedure to continually attempt engagement in the event the veteran changes his/her mind. Locating veterans who are literally homeless and refusing services can be a challenge to ensure we continually reach out for engagement. Also, while the CoC and Dept. of Housing work with landlords trying to place the most difficult to place (sex offenders, poor risks because of credit, eviction and/or criminal histories), this is truly a challenge. CT is working on its sex offender registry (one of the most strict in the country) to ensure those who should not be on the registry (public urination, Romeo and Juliet, etc.) can be removed more quickly than current laws allow.

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#2



COMPLETE

PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	Stephen Bigler
Organization	CRT
Email Address	biglers@crtct.org

**Q2: Choose your Continuum of Care Code:** (CT-502) Hartford CoC

PAGE 3: Part 2: Coordination

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

**Q4: Who is the CoC point of contact?**

Name:	Crane Cesario
Email:	crane.cesario@ct.gov
Organization:	CT DMH
Phone #:	860-297-8074

**Q5: How was the initial community plan developed? (Please select one)** Another body not part of the CoC, SSVF, or VAMC developed the plan.

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

- One or more of the SSVF grantees is leading certain aspects of the plan not covered above.
- ,
- All SSVF grantees attend planning meetings and are actively engaged in planning efforts.
- ,
- All SSVF grantees participate in regular case conferences.
- ,
- Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.
- ,
- The SSVF grantees represent a unified team, stance, and strategy.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

12-CT-021 CRT  
 13-CT-093 THE WORKPLACE  
 14-CT-178 COLUMBUS HOUSE  
 12-ZZ-041 VETERANS INC

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	Yes
Veterans Justice Outreach (VJO)	No
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)** Community is able to share/receive data

**Q12: Are Veterans integrated into coordinated entry?** Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching  
**Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)** ,  
 Other (please specify)  
 Homeless Vets are being triaged out of coordinated access and are being directly referred to SSVF

**Q13: Who is lead point of contact for coordinated entry?**

Name: Crane Cesario  
 Organization: CT DMH  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): State  
 Phone #: 860-297-8074  
 Email: crane.cesario@ct.gov

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Katie Durand  
 Role: Director of Strategic Initiatives  
 Organization: CT DOH  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): State

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
 Includes all Veterans in emergency shelter (regardless of shelter funding source),  
 ,  
 Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)  
 ,  
 List is one complete document not made of multiple or different parts

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list 60  
 Number of Veterans currently in ES on the list 21  
 Number of Veterans currently in TH (including GPD) 0

**Q18: How often do you meet to review and update the by name list?**

Bi-weekly

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

CoC 502 -defines ending Veteran homelessness by implementing strategies and protocols whereby the vast majority of veterans who enter homelessness will be identified/engaged and offered interim housing placement within 5 days of being recorded as homeless (not including veterans who are documented as ineligible, as declining interim housing placements, or as refusing services wholesale), creating a housing plan with each Veteran, and with the majority exiting to permanent housing within 90 days of entrance.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	<b>(no label)</b>
<b>Case Conferences</b>	Bi-Weekly
<b>Strategic Planning Meetings (Bigger Picture)</b>	Bi-Weekly

**Q21: When are your next three strategic planning meetings? (Include date, time)**

Meeting 1 02/10/2016 01:30 PM

Community Planning - January Submission

<b>Q22: Would you like us to participate in one of these meetings?</b>	No
<b>Q23: Do you have coordinated outreach efforts? (Select all that apply)</b>	<i>Respondent skipped this question</i>
<b>Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?</b>	No
<b>Q25: If Veterans are choosing service-intensive transitional housing are they:</b>	(no label)
<b>Being offered permanent housing while in service-intensive TH at least every two weeks</b>	Yes
<b>Are these offers documented?</b>	Yes
<b>Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)</b>	Sufficient quantity of permanent housing resources available in the community , Housing resources are readily accessible , Veterans household placement into permanent housing within 90 days or less , Ability to operate or navigate within the parameters of our housing market

PAGE 6: Part 5: Federal Criteria and Support

<b>Q27: Has your community decided to pursue the federal partners' process?</b>	Yes
<b>Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?</b>	Yes
<b>Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).</b>	
Date:	12/17/2015
Status:	Pending
<b>Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.</b>	Zero 2016, SSVF TA
<b>Q31: Would you like technical assistance (if available)? (Select all that apply.)</b>	<i>Respondent skipped this question</i>
<b>Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?</b>	<i>Respondent skipped this question</i>

#3



COMPLETE

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PAGE 2: Part 1: Demographics

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**Q1: Contact Information**

Name	Andrew Black
Organization	Columbus House Inc.
Email Address	ablack@columbushouse.org

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**Q2: Choose your Continuum of Care Code:** (CT-505) Connecticut Balance of State CoC

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PAGE 3: Part 2: Coordination

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**Q3: Does the CoC provide input into the plan development and implementation?** Yes

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**Q4: Who is the CoC point of contact?**

Name:	Steve DiLella
Email:	steve.dilella@ct.gov
Organization:	Connecticut Coalition to End Homeless
Phone #:	860 270-8081

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**Q5: How was the initial community plan developed? (Please select one)** SSVF developed the plan, and it is now integrated into a Veterans Work Group/Subcommittee of the CoC or within the CoC directly.

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Community Planning - January Submission

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

One or more of the SSVF grantees are leading the case conferencing process.

,

One or more of the SSVF grantees is leading certain aspects of the plan not covered above.

,

All SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

All SSVF grantees participate in regular case conferences.

,

Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

The SSVF grantees represent a unified team, stance, and strategy.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

14-CT-178 Columbus House Inc.  
 13-CT-093 The Work Place  
 12-CT-021 Community Renewal Team  
 12-ZZ-041 Veterans Inc.

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	Yes
Veterans Justice Outreach (VJO)	Yes
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?**

Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?**

Yes

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)**

Community is able to share/receive data

Community Planning - January Submission

**Q12: Are Veterans integrated into coordinated entry?**

**Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching  
,  
Coordinated entry is consistent and is the way that Veterans access resources

**Q13: Who is lead point of contact for coordinated entry?**

Name: Dave Pascua  
Organization: Connecticut Coalition to End Homelessness  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC  
Phone #: 860 215-5797  
Email: dpascuacceh.org

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?**

Yes

**Q15: Who manages the by name list?**

Name: Gabriel Zucker  
Role: Liaison  
Organization: CT Hero's Project  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): Community Action Agency

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source)  
,  
Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)  
,  
List is one complete document not made of multiple or different parts

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list	1
Number of Veterans currently in ES on the list	33
Number of Veterans currently in TH (including GPD)	28
Number of Veterans who have a housing plan	28

**Q18: How often do you meet to review and update the by name list?**

Bi-weekly

**Q19: What is your community’s definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

The Connecticut Veterans Workgroup was created to bring all stakeholders together to develop a set of concrete actionable steps to achieve the goal of ending veteran homelessness in Connecticut. The Workgroup meets quarterly at various locations to brainstorm, coordinate and allocate resources in the community and at the Federal level. Our next meeting is scheduled for Tuesday February 9 at the Veterans Home in Rocky Hill, Connecticut. Our February 9 Workgroup meeting will focus on ensuring the sustainability of our system, improve upon any areas that require refinement and refocus more on enhancing our prevention efforts. The Supportive Services for Veteran Families Grantees in Connecticut along with the VA Homeless Outreach Team conducts bi-weekly calls to review the Veteran Outreach list to discuss, assign outreach efforts and plans to engage homeless veterans referenced on the list. Columbus House (14-CT-178), Connecticut SSVF Grantees along with CT-505 Connecticut Balance of State defines ending veteran homelessness by transitioning all literally homeless veterans into transitional housing within two weeks of the veterans entering homelessness but no more than 30 days. From 31 to 90 days, homeless veterans will work jointly with the VA (Homeless Outreach and HUD/VASH teams), SSVF providers and/or community partners (If veteran is not eligible to receive SSVF services) to create a housing stabilization plan following the Housing First Model to rapidly house and integrate veterans back into the community. SSVF Case Managers and/or the Program Manager will contact and meet with the veteran within 72 hours of the veteran reporting of becoming homeless. A Service Plan will be created within 7 days after intake and acceptance into the SSVF Program. During their enrollment into the SSVF Program, the created Service Plan will address the veterans’ strengths and barriers with actionable steps to achieve their housing goals. Connecticut SSVF Grantees with the CT-505 Balance of State goal is to house literally homeless veterans with 90 days of the veteran entering homelessness.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	Bi-Weekly
<b>Strategic Planning Meetings (Bigger Picture)</b>	Other

**Q21: When are your next three strategic planning meetings? (Include date, time)**

Meeting 1 02/09/2016 01:00 PM

**Q22: Would you like us to participate in one of these meetings?**

Yes,  
 If you selected "Yes" please provide the Call In information  
 Locations changes

Community Planning - January Submission

**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

Team focused on outreach efforts,  
 Daily/Weekly coverage at designated service locations  
 ,  
 Daily/Weekly coverage on street/places not meant for human habitation  
 ,  
 Availability/Responsiveness 24/7,  
 Ability to quickly connect an unsheltered Veteran household to a safe place  
 ,  
 Ongoing and consistent efforts,  
 Coordinated tracking efforts (as in assignments, planning, and mapping)

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?**

Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:**

(no label)

**Being offered permanent housing while in service-intensive TH at least every two weeks**

Yes

**Are these offers documented?**

Yes

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Sufficient quantity of permanent housing resources available in the community  
 ,  
 Housing resources are readily accessible ,  
 Veterans household placement into permanent housing within 90 days or less  
 ,  
 Ability to operate or navigate within the parameters of our housing market

**PAGE 6: Part 5: Federal Criteria and Support**

**Q27: Has your community decided to pursue the federal partners' process?**

Yes

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

Yes

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date:

12/17/2015

Status:

Pending

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.**

Zero 2016

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**Q31: Would you like technical assistance (if available)? (Select all that apply.)**

*Respondent skipped this question*

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**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

In 2015, the VA along with Connecticut SSVF Grantees were able to permanently house 765 veterans. Eighty of them in the month of December. We are continually identifying all veterans experiencing homelessness throughout the state, rapidly providing them with temporary shelter or interim housing and then transitioning them into permanent housing within an average of 78 day.