

#1



COMPLETE

PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	David Perez
Organization	Northern Nevada Veterans Resource Center
Email Address	dperez@vetsresource.org

**Q2: Choose your Continuum of Care Code:** (NV-501) Reno/Sparks/Washoe County CoC

PAGE 3: Part 2: Coordination

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

**Q4: Who is the CoC point of contact?**

Name:	Kelly Marschall
Email:	Social Entrepreneurs Inc. kmarschall@socialent.com
Organization:	Social Entrepreneurs Inc.
Phone #:	775-324-4567

**Q5: How was the initial community plan developed? (Please select one)** The CoC developed the plan to end Veteran homelessness as part of their larger planning efforts.

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

- One or more of the SSVF grantees are leading the case conferencing process.
- ,
- One or more of the SSVF grantees is leading certain aspects of the plan not covered above.
- ,
- All SSVF grantees attend planning meetings and are actively engaged in planning efforts.
- ,
- All SSVF grantees participate in regular case conferences.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

13-NV-117 Northern Nevada Veterans Resource Center

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	No
Community Resource and Referral Center (CRRC)	No
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	No
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)** Community is able to share/receive data

**Q12: Are Veterans integrated into coordinated entry?** Coordinated entry is in the planning stages only and has not been implemented  
**Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

**Q13: Who is lead point of contact for coordinated entry?**

Name: Kelly Marschall  
 Organization: Social Entrepreneurs Inc.  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC  
 Phone #: 775-324-4567  
 Email: kmarschall@socialent.com

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Kelly Marschall  
 Role: CoC Coordinator  
 Organization: Social Entrepreneurs Inc.  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC

**Q16: Does your list have the following elements? (Select all that apply.)** Includes all unsheltered Veterans,  
 Includes all Veterans in emergency shelter (regardless of shelter funding source)

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list	117
Number of Veterans currently in ES on the list	38
Number of Veterans currently in TH (including GPD)	0
Number of Veterans who have a housing plan	0

**Q18: How often do you meet to review and update the by name list?** Monthly

**Q19: What is your community’s definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

"Overall, the current strategy of the CoC revolves around the implementation of “Centralized Intake” and the improved coordination of available housing units; this process, as it is envisioned, establishes a “triage” system whereby homeless persons scoring highest on the VI-SPDAT assessment tool would be housed first according to a community queue. The heightened housing efficiency this process could create would certainly reduce the number of homeless veteran cases in the local CoC (but not throughout the rest of N. Nevada necessarily – although similar systems are being implemented in the NV Rural CoC), but as the Strategic Plan explains, VA-funded activities focused on eliminating homelessness among veterans do not neatly fit into this system as well as HUD-funded projects do. Part of the challenges faced by the (NNVPG) group would be to [1] take advantage of the triage-via-assessment concept and seek a way to integrate it into SSVF and VA service delivery (for example, local HCHV and HUD-VASH use the Vulnerability Index for this purpose.), [2] establish a workflow pattern at Washoe County Centralized Intake in which VA-eligible veterans cases are automatically referred to the appropriate service (as per the “No Wrong Door” ideology), [3] better understand the CoC system generally and work to develop better PIT data sets. There are multiple considerations to address as we move to develop a coordinated assessment system, including [1] this process is not as of yet established in the Reno/Sparks area, [2] this process is in various states of operation in the Rural Nevada CoC, [3] it will likely be perhaps 8 months or more before the coordinated assessments system is fully operational in Reno/Sparks, [4] the only SSVF Provider, VRC, is currently building relationships with agencies throughout N. Nevada well-outside the Reno/Sparks area (and VRC has a strong interest in growing veteran services throughout this region). The first and most-obvious step will be to coordinate with each Centralized Intake operation in N. Nevada and to make sure they are screening for homeless (or potentially homeless) veteran status. We must also establish an ongoing and sustainable system of referrals with these organizations whereby [A] updates in the system of veteran care are properly communicated in real time (to prevent outdated info and bad client experiences to ruin the process), [B] staff turnover is addressed, [C] veteran-focused and locally-applicable resource lists are disseminated and updated in real time, [D] the capacity and limitations of each referral target are understood, and [E] the maintenance of these relationships is actively pursued, possibly through MOUs and the development of mutually-advantageous relationships. This could easily be a full time job for any veteran service organization – the challenge will be to incorporate these sub-tasks into each of our overall missions as members of the (NNVPG) group.

Addressing the referrals of sheltered veterans to SSVF is primarily the responsibility of VRC, and much work has been done already. It will be essential to generate a systems-map of each and every expression of shelter (including transitional and supportive housing) throughout Northern Nevada, including points of contact, so we can make sure to cast as wide a net as is possible across our service area. Routine contact and information exchange with these possible referral sources is essential. Thus far, VRC has existing relationships with the major shelters in Washoe County; the lack of services outside this area should make a full mapping of the system an easily-achieved task.

Making sure SSVF is an option for veterans who become literally homeless involves more creativity and effort. Again, the VRC will take the lead in this task (as the only SSVF provider in the region). Each and every possible social service agency, law enforcement agency, veteran service organization (DAV, VFW, American Legion, etc.), food bank, soup kitchen, and service office form the main sections of the total-possible list of organizations that could be recruited as referral sources. While much of this work is subsumed in the domain of “outreach” and is funded by SSVF, the VRC intends to develop a number of volunteer/internship positions as a means to enhance outreach operations.

Rather than taking the effort to train other-agency, non-SSVF staff on procedures of screening and triage, VRC places this task firmly in the control of their case managers (the goal being “as many referrals as possible” rather than a more limited set potentially biased referrals).

Subsection 6 of this document address our basic approach here – a heightened collaboration between VRC (the only SSVF Provider in this region) and each and every potential source of veteran referrals – including ongoing collaboration between members of the NN/RC

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between members of the NNVPG.

### Part A

One of the first steps of this plan will be to establish the NNVPG as a unique subcommittee of the RAAH (Reno Area Alliance for the Homeless) Leadership Group. This should not be difficult to achieve, as two of the proposed members of the NNVPG group are members of this Leadership Group. Moving forward, top priorities of this Subcommittee will be to increase veteran service organization participation, increase the accuracy of PIT data, and to increase the flow of veteran-service-relevant information throughout Northern Nevada. This will necessarily involve better-coordination with the Rural Nevada CoC.

Integrating both a triage-assessment methodology into existing VA funded rapid rehousing services and developing a standard screening and referral process with Washoe County Central Intake are goals of this plan.

### Part B

Before the creation of this plan, the VRC and Veteran Administration staff (Michael Van Ness and Elizabeth Pope) started meeting routinely, on a weekly basis, as a means to heighten communication and collaboration. We have already identified a set of challenges to work on, including [1] improved billing procedures, [2] conflicting cultural assumptions among our diverse staff, [3] a need to erode "administrative barriers" at each of our sites, and [4] a need to create a community-supported warehouse to aid in the process of moving homeless veterans into housing as soon as is possible. This warehouse would allow us to supply our newly-housed veterans with furniture and move-in care packages in ways that are not currently possible and which would greatly enhance the average duration of stay (of benefit to both HUD-VASH and SSVF).

### Part C

Prior to the development of this plan, the VRC has initiated an outreach program among Washoe County landlords and property managers which supplied signage to "veteran friendly" locations. The VRC intends to expand this program and to intensify landlord outreach primarily by attending routine professional meetings of property managers and real estate agents, by expanding social media efforts, and by developing a reward and recognition system for SSVF and HUD-VASH friendly properties. Ultimately, the NNVPG will need to develop dedicated positions (volunteer, intern, or paid) that focus entirely on property manager outreach. We expect to tap into the professional networks of NNVPG members to make this possible"

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## PAGE 5: Part 4: Meetings and Strategy

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### Q20: What types of meetings does your community have?

	(no label)
Case Conferences	Other
Strategic Planning Meetings (Bigger Picture)	Monthly

### Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 2/11/2016 09:00 AM,

Meeting 2 3/10/2016 09:00 AM,

Meeting 3 4/14/2016 09:00 AM

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Q22: Would you like us to participate in one of these meetings? No

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**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

Team focused on outreach efforts,  
 Daily/Weekly coverage at designated service locations  
 ,  
 Daily/Weekly coverage on street/places not meant for human habitation  
 ,  
 Ability to quickly connect an unsheltered Veteran household to a safe place  
 ,  
 Ongoing and consistent efforts,  
 Coordinated tracking efforts (as in assignments, planning, and mapping)

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?** Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:** (no label)

**Being offered permanent housing while in service-intensive TH at least every two weeks** Yes

**Are these offers documented?** Yes

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Sufficient quantity of permanent housing resources available in the community  
 ,  
 Housing resources are readily accessible ,  
 Veterans household placement into permanent housing within 90 days or less  
 ,  
 Ability to operate or navigate within the parameters of our housing market

PAGE 6: Part 5: Federal Criteria and Support

**Q27: Has your community decided to pursue the federal partners' process?** Unsure

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?** No

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).** *Respondent skipped this question*

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.** SSVF TA

**Q31: Would you like technical assistance (if available)?  
(Select all that apply.)**

- Assistance with by name list,
- Assistance with data sharing between VA and community
- ,
- Assistance with understanding the federal benchmarks
- ,
- Assistance with strategy development,
- Assistance with integration and coordination of GPD and/or other transitional housing
- ,
- Assistance with prioritization and housing match,
- Assistance with developing permanent housing option
- ,
- Assistance with data and tracking,
- Assistance with stakeholder coordination and communication
- ,
- Assistance with developing additional permanent housing resources (including private landlords, etc.)

**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

"The largest strength our Northern Nevada system has right now is the overwhelming level of support veterans in need are experiencing in the context of Governor Sandoval's declaration that 2015 is the "Year of the Veteran". Public opinion, combined with the support of NV government, has certainly generated an extremely positive veteran service climate with ample opportunities for growth readily attainable. While creating efficiency improvements in existing services is certainly beneficial, ultimately it will be the creation of additional services that will solve veteran homelessness in Northern Nevada.

Another asset we have is an increasing level of cooperation and collaboration throughout the veteran service side of the continuum of care in Northern Nevada. This is due, in part, to the following efforts:

- The Green Zone Initiative as well as the legislative and collaborative work of Caleb Cage,
- Increasing collaboration between VA staff and the VRC,
- The creation of the RAAH Northern Nevada Housing and Behavioral Health Strategic Plan and the work of Kelly Marschall (and Social Entrepreneurs Inc.),
- The relative success of RAAH as an effective Continuum of Care,
- The dedication of local Veteran Service Organizations, especially the work of VSOs and experts like John Hansen of the DAV and Derek "Opie" Shawk of the VFW.

Perhaps the most significant barrier to ending veteran homelessness (and all social problems for that matter), is the "business as usual" American cultural approach to addressing it (have meetings, have more meetings, accomplish little, avoid talking specifics and gathering real-time, accurate data, etc.). With this in mind, we will collaborate as innovatively as possible, in real time throughout each month, in two unique ways. First, we will have an ongoing email conversation through an (NNVPG) Listserv. When a Principle Member has a question for the group, has information to be disseminated, has a specific challenge, or has ANY reason to communicate with the (NNVPG), they will send an email out to the Listserv. To provide synergy to this process, NNVPG members will become active members in the Green Zone Network, a veteran's-issues, social media rich web site that includes a forum, a community calendar, a directory of veteran organizations, and other tools (see <http://www.greenzonenetwork.org/>).

Again, in order to avoid creating yet-another meeting venue, the NNVPG group will meet at the monthly "Veterans Networking Breakfast" event sponsored by the Nevada Green Zone Network and the office of Caleb S. Cage. This event hosts a networking session at its conclusion that would fit our needs perfectly (and would also allow for easy recruitment of other interested parties). Working through the RAAH (Reno Area Alliance for the Homeless) Leadership Group, Michael Van Ness and Elizabeth Pope will work to establish the NNVPG as a formal subcommittee of the local Continuum of Care planning group. \*Michael Van Ness of the VRC will work to improve local homeless counting point-

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Continuum of care planning group. Michael Van Ness of the VRC will work to improve local homeless counting point-in-time methodologies to improve the data quality we have to work with as a planning group.

The exact kinds of information to be reviewed at the NNVPG meetings, Listserv/Social Media conversations, and informal networking breakfast events include: [1] a mapping-out of the current system of referrals, [2] how to eliminate “administrative barriers” of service that keep our veterans out of housing, [3] the creation of a homeless veterans focused resource list for dissemination, [4] conflicts and languacultural “Rich Points” (see Agar in <http://en.wikipedia.org/wiki/Languaculture>) between the various veteran service providers will be discussed and defused, [5] agency updates (new programs, new sources of funding, new limitations or restrictions on services, etc.), [6] recruitment possibilities, and [7] the ways in which the hardest-to-serve cases are not being adequately addressed (we assume that “the harder a veteran is to work with, the more help they potentially need.”).

“The largest strength our Northern Nevada system has right now is the overwhelming level of support veterans in need are experiencing in the context of Governor Sandoval’s declaration that 2015 is the “Year of the Veteran”. Public opinion, combined with the support of NV government, has certainly generated an extremely positive veteran service climate with ample opportunities for growth readily attainable. While creating efficiency improvements in existing services is certainly beneficial, ultimately it will be the creation of additional services that will solve veteran homelessness in Northern Nevada.

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- The Green Zone Initiative as well as the legislative and collaborative work of Caleb Cage,
- Increasing collaboration between VA staff and the VRC,
- The creation of the RAAH Northern Nevada Housing and Behavioral Health Strategic Plan and the work of Kelly Marschall (and Social Entrepreneurs Inc.),
- The relative success of RAAH as an effective Continuum of Care,
- The dedication of local Veteran Service Organizations, especially the work of VSOs and experts like John Hansen of the DAV and Derek “Opie” Shawk of the VFW.

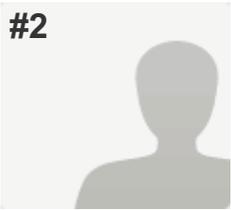
Perhaps the most significant barrier to ending veteran homelessness (and all social problems for that matter), is the “business as usual” American cultural approach to addressing it (have meetings, have more meetings, accomplish little, avoid talking specifics and gathering real-time, accurate data, etc.). With this in mind, we will collaborate as innovatively as possible, in real time throughout each month, in two unique ways. First, we will have an ongoing email conversation through an (NNVPG) Listserv. When a Principle Member has a question for the group, has information to be disseminated, has a specific challenge, or has ANY reason to communicate with the (NNVPG), they will send an email out to the Listserv. To provide synergy to this process, NNVPG members will become active members in the Green Zone Network, a veteran’s-issues, social media rich web site that includes a forum, a community calendar, a directory of veteran organizations, and other tools (see <http://www.greenzonenetwork.org/>).

Again, in order to avoid creating yet-another meeting venue, the NNVPG group will meet at the monthly “Veterans Networking Breakfast” event sponsored by the Nevada Green Zone Network and the office of Caleb S. Cage. This event hosts a networking session at its conclusion that would fit our needs perfectly (and would also allow for easy recruitment of other interested parties). Working through the RAAH (Reno Area Alliance for the Homeless) Leadership Group, Michael Van Ness and Elizabeth Pope will work to establish the NNVPG as a formal subcommittee of the local Continuum of Care planning group. \*Michael Van Ness of the VRC will work to improve local homeless counting point-in-time methodologies to improve the data quality we have to work with as a planning group.

The exact kinds of information to be reviewed at the NNVPG meetings, Listserv/Social Media conversations, and informal networking breakfast events include: [1] a mapping-out of the current system of referrals, [2] how to eliminate “administrative barriers” of service that keep our veterans out of housing, [3] the creation of a homeless veterans focused resource list for dissemination, [4] conflicts and languacultural “Rich Points” (see Agar in <http://en.wikipedia.org/wiki/Languaculture>) between the various veteran service providers will be discussed and defused, [5] agency updates (new programs, new sources of funding, new limitations or restrictions on services, etc.), [6] recruitment possibilities, and [7] the ways in which the hardest-to-serve cases are not being adequately addressed (we assume that “the harder a veteran is to work with, the more help they potentially need.”).

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#2



COMPLETE

PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	Ryan Rogers
Organization	Northern Nevada Veterans Resource Center
Email Address	rrogers@vetsresource.org

**Q2: Choose your Continuum of Care Code:** (NV-502) Nevada Balance of State CoC

PAGE 3: Part 2: Coordination

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

**Q4: Who is the CoC point of contact?**

Name:	Sarah Yeates Patrick
Email:	syates@socialent.com
Organization:	Social Entrepreneurs Inc
Phone #:	775-324-4567

**Q5: How was the initial community plan developed? (Please select one)** The CoC developed the plan to end Veteran homelessness as part of their larger planning efforts.

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

- One or more of the SSVF grantees are leading the case conferencing process.
- ,
- One or more of the SSVF grantees is leading certain aspects of the plan not covered above.
- ,
- All SSVF grantees attend planning meetings and are actively engaged in planning efforts.
- ,
- All SSVF grantees participate in regular case conferences.
- ,
- Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

13-NV-117 Veterans Resource Center Carson City

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	No
Community Resource and Referral Center (CRRC)	No
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	No
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)** Community is able to share/receive data

**Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)** Coordinated entry is in the planning stages only and has not been implemented

**Q13: Who is lead point of contact for coordinated entry?**

Name: Sarah Yeates Patrick  
 Organization: Social Entrepreneurs Inc  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC  
 Phone #: 775-501-1970  
 Email: syeates@socialent.com

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** No

**Q15: Who manages the by name list?**

Name: Sarah Yeates Patrick  
 Role: Cleint Service Advocate  
 Organization: Social Entrepreneurs Inc.  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC

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**Q16: Does your list have the following elements? (Select all that apply.)** Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source)

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list	38
Number of Veterans currently in ES on the list	23
Number of Veterans currently in TH (including GPD)	0
Number of Veterans who have a housing plan	0

**Q18: How often do you meet to review and update the by name list?** Monthly

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

As of June 2015, we have joined the monthly steering committee of the Rural Nevada Continuum of Care (RNCOC). At this meeting we have presented an overview of SSVF and how it can serve veterans in need, laying the foundation for a successful collaboration. Previously, we have restricted our outreach to individual members of the RNCOC (specifically those few organizations that work with homeless veteran families); the RNCOC is something of a "service desert" in terms of available shelter, eviction prevention, and veteran services. With the exception of Clark County NV, we are unaware of any centralized intake process (or triage procedures) currently functioning in Rural Nevada. Thus, while we intend to support and assist the development of a centralized intake process in every county we operate in, the best we can do now is develop a reliable system of referrals (a "no wrong door" approach) in these regions. Certainly, the majority of homeless veteran cases will occur in Washoe and Clark Counties and these areas enjoy excellent SSVF participation in CoC activities. Throughout the more rural areas, we will work to build referral partners as creatively as possible (with law enforcement, other non-profits and governmental services, libraries, etc.).

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	<b>(no label)</b>
<b>Case Conferences</b>	Monthly
<b>Strategic Planning Meetings (Bigger Picture)</b>	Monthly

**Q21: When are your next three strategic planning meetings? (Include date, time)**

Meeting 1 2/4/2016 1:00 PM,  
Meeting 2 3/3/2016 1:00 PM,  
Meeting 3 4/7/2016 1:00 PM

**Q22: Would you like us to participate in one of these meetings?** No

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**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

Team focused on outreach efforts,  
 Daily/Weekly coverage at designated service locations  
 ,  
 Daily/Weekly coverage on street/places not meant for human habitation  
 ,  
 Ability to quickly connect an unsheltered Veteran household to a safe place  
 ,  
 Ongoing and consistent efforts,  
 Coordinated tracking efforts (as in assignments, planning, and mapping)

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?**

Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:**

(no label)

**Being offered permanent housing while in service-intensive TH at least every two weeks**

Yes

**Are these offers documented?**

Yes

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Sufficient quantity of permanent housing resources available in the community  
 ,  
 Housing resources are readily accessible ,  
 Veterans household placement into permanent housing within 90 days or less  
 ,  
 Ability to operate or navigate within the parameters of our housing market

**PAGE 6: Part 5: Federal Criteria and Support**

**Q27: Has your community decided to pursue the federal partners' process?**

Unsure

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.**

SSVF TA

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**Q31: Would you like technical assistance (if available)?  
(Select all that apply.)**

Assistance with by name list,

Assistance with data sharing between VA and community

,

Assistance with understanding the federal benchmarks

,

Assistance with strategy development,

Assistance with integration and coordination of GPD and/or other transitional housing

,

Assistance with prioritization and housing match,

Assistance with developing permanent housing option

,

Assistance with data and tracking,

Assistance with stakeholder coordination and communication

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**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

Perhaps the strongest tool we have in NV is the current pro-veteran political climate, supported by the Governor's declaration of 2015 as "The Year of the Veteran". There are many challenges, including [1] the vast distances NV-502 encompasses and the highly rural, resource-poor contexts, [2] the associated "service deserts" that result, [3] an overwhelming need for poverty assistance services that greatly exceeds the capacity of local services (this leads to frequent inappropriate referrals to SSVF and to VRC as service providers, out of their own resources, search desperately for alternatives), [4] interestingly enough, a lack of water in this region (which limits growth, population density, etc.). However, these challenges have also created strengths, such as an increasing need for collaboration and cooperation. Most recently, VRC has been able to connect with Housing Authorities in NV502 and these organizations have significantly stepped-up their referrals to SSVF (for example). Further networking is enhanced by the social media potential of the Nevada Green Zone Network - which links veteran service agencies and advocates throughout the state. \*\*If we assume that a lack of accurate data collection is a challenge - and this is a safe bet - the VRC has noticed a great opportunity to enhance the PIT Count efforts throughout NV-501 and NV-502 by promoting an innovative, week-long survey methodology as a possible replacement for traditional counting methodologies. Not only would this provide a more-accurate count, it would necessarily promote heightened collaboration and would allow us to meet the goals of Section 3 of this report: we could identify each and every veteran experiencing homelessness by name, AND we could ask interesting questions which would define their exact context (rates of self-reported substance abuse, ideas for needed services, why they are experiencing homelessness, etc.). We must believe an end to veteran homelessness is possible! From the VRC's perspective, we will accomplish this through the strategies mentioned here, as well as by developing permanent supportive housing units (small veteran communities dedicated to self-sufficiency)

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#3



COMPLETE

PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	Clayton Steinberg
Organization	U.S. VETS-LV
Email Address	csteinberg@usvetsinc.org

**Q2: Choose your Continuum of Care Code:** (NV-500) Las Vegas/Clark County CoC

PAGE 3: Part 2: Coordination

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

**Q4: Who is the CoC point of contact?**

Name:	Michele Fuller Hallauer
Email:	mhf@clarkcountynv.gov
Organization:	Continuum of Care Coordinator
Phone #:	702-455-5188

**Q5: How was the initial community plan developed? (Please select one)** Other (please specify)  
Initial community plan was developed in collaboration between SSVF, VAMC and the COC.

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)** All SSVF grantees attend planning meetings and are actively engaged in planning efforts.  
,  
All SSVF grantees participate in regular case conferences.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

13-NV-056 U.S. VETS  
 C2015-NV-500E U.S. VETS  
 C15-NV-500B U.S. VETS  
 14-NV-248 Help U.S.A.  
 C2015-NV-500D Help U.S.A.  
 13-NV-118 Salvation Army

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	No
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)**

Community is able to share/receive data ,  
 A call with the VAMC Information Security Officer (ISO) related to security and the ability to share data with an outside source that is not the VA (e.g. transmission of PII over VA networks/systems)  
 ,  
 Other (please specify)  
 Able to share client info via Fax and HMIS, Email would be an amazing addition.

**Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching  
 ,  
 Coordinated entry is consistent and is the way that Veterans access resources

**Q13: Who is lead point of contact for coordinated entry?**

Name: Phyllis Lynn Cobb  
 Organization: VA  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CRRC  
 Phone #: 702-791-9000 X51042  
 Email: phyllis.cobb@va.gov

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Phyllis Lynn Cobb  
 Role: Program Manager  
 Organization: VA  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CRRC

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
 Includes all Veterans in emergency shelter (regardless of shelter funding source),  
 ,  
 Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)  
 ,  
 List is one complete document not made of multiple or different parts

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list 8  
 Number of Veterans currently in ES on the list 53  
 Number of Veterans currently in TH (including GPD) 293

**Q18: How often do you meet to review and update the by name list?**

Weekly

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

As a community we have the necessary systems, services, resources and housing inventory in place to respond quickly and effectively to prevent and end homelessness among the veteran population should those veterans seek help. Our full plan can be found in our USICH submission available upon request.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	(no label)
Case Conferences	Bi-Weekly
Strategic Planning Meetings (Bigger Picture)	Bi-Weekly

**Q21: When are your next three strategic planning meetings? (Include date, time)**

Meeting 1 02/09/2016 14:30 PM,  
 Meeting 2 02/23/2016 14:30 PM,  
 Meeting 3 03/08/2016 14:30 PM

Community Planning - January Submission

<b>Q22: Would you like us to participate in one of these meetings?</b>	No
<b>Q23: Do you have coordinated outreach efforts? (Select all that apply)</b>	<p>Team focused on outreach efforts,</p> <p>Daily/Weekly coverage at designated service locations</p> <p>,</p> <p>Daily/Weekly coverage on street/places not meant for human habitation</p> <p>,</p> <p>Availability/Responsiveness 24/7,</p> <p>Ability to quickly connect an unsheltered Veteran household to a safe place</p> <p>,</p> <p>Ongoing and consistent efforts,</p> <p>Coordinated tracking efforts (as in assignments, planning, and mapping)</p> <p>,</p> <p>Know all Vets on street by name, and they are continuously engaged</p>

<b>Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?</b>	No
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<b>Q25: If Veterans are choosing service-intensive transitional housing are they:</b>	<b>(no label)</b>
<b>Being offered permanent housing while in service-intensive TH at least every two weeks</b>	Yes
<b>Are these offers documented?</b>	Yes

<b>Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)</b>	<p>Sufficient quantity of permanent housing resources available in the community</p> <p>,</p> <p>Housing resources are readily accessible ,</p> <p>Veterans household placement into permanent housing within 90 days or less</p> <p>,</p> <p>Ability to operate or navigate within the parameters of our housing market</p>
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PAGE 6: Part 5: Federal Criteria and Support

<b>Q27: Has your community decided to pursue the federal partners' process?</b>	Yes
<b>Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?</b>	Yes

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date: I was unable to find the exact date but our claim was approved  
Status: Approved

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**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.**

25 Cities, Zero 2016

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**Q31: Would you like technical assistance (if available)? (Select all that apply.)**

*Respondent skipped this question*

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**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

*Respondent skipped this question*

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