

#1



COMPLETE

---

PAGE 2: Part 1: Demographics

---

**Q1: Contact Information**

Name	Laurie Tyler
Organization	Southwestern Community Services, Inc.
Email Address	ltyler@scshelps.org

---

**Q2: Choose your Continuum of Care Code:** (NH-500) New Hampshire Balance of State CoC

---

PAGE 3: Part 2: Coordination

---

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

---

**Q4: Who is the CoC point of contact?**

Name:	Julie Lane
Email:	Julie.A.Lane@dhhs.state.nh.us
Organization:	State of NH Bureau of Homeless and Housing Services
Phone #:	603-271-9198

---

**Q5: How was the initial community plan developed? (Please select one)** SSVF developed the plan, and it is now integrated into a Veterans Work Group/Subcommittee of the CoC or within the CoC directly.

---

Community Planning - January Submission

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

One or more of the SSVF grantees are leading the coordination and facilitation of strategic planning meetings for the Veterans Subcommittee or CoC.

,

One or more of the SSVF grantees are leading the case conferencing process.

,

One or more of the SSVF grantees is leading certain aspects of the plan not covered above.

,

All SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

All SSVF grantees participate in regular case conferences.

,

Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

The SSVF grantees represent a unified team, stance, and strategy.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

14-NH-240 Southwestern Community Services, Inc.  
 13-ZZ-145 University of Vermont  
 13-NH-115 Harbor Homes  
 C15-MA-506A Veterans Inc.

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Not Applicable
Community Resource and Referral Center (CRRC)	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	Yes
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

Community Planning - January Submission

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)**

A copy of the HUD/VA Guidance on data sharing and HMIS  
,  
Sample ROIs and MOUs that other communities have used  
,  
A call with the VA Privacy Officer regarding privacy policy and releases  
,  
A call with the VAMC Information Security Officer (ISO) related to security and the ability to share data with an outside source that is not the VA (e.g. transmission of PII over VA networks/systems)

**Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

Coordinated entry is being piloted ,  
Coordinated entry is used as a referral source only but is not how Veterans access resources

**Q13: Who is lead point of contact for coordinated entry?**

Name: Melissa Hatfield  
Organization: State of NH Bureau of Homeless and Housing Services  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC  
Phone #: 603-271-9194  
Email: Melissa.Hatfield@dhhs.state.nh.us

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Laurie Tyler  
Role: Director of Housing Stabilization Services  
Organization: Southwestern Community Services, Inc.  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): SSVF Grantee

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source)  
,  
Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list	10
Number of Veterans currently in ES on the list	13
Number of Veterans currently in TH (including GPD)	0
Number of Veterans who have a housing plan	13

**Q18: How often do you meet to review and update the by name list?** Bi-weekly

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

All sheltered and unsheltered homeless Veterans are offered a permanent housing opportunity within 30 days of entering the homeless system.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	Weekly
<b>Strategic Planning Meetings (Bigger Picture)</b>	Weekly

**Q21: When are your next three strategic planning meetings? (Include date, time)**

- Meeting 1 02/03/2016 1:00 PM,
- Meeting 2 02/10/2016 1:00 PM,
- Meeting 3 02/17/2016 1:00 PM

**Q22: Would you like us to participate in one of these meetings?**

Yes,  
 If you selected "Yes" please provide the Call In information  
 712-432-1500 Pin: 290043

Community Planning - January Submission

**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

Team focused on outreach efforts,  
 Daily/Weekly coverage at designated service locations  
 ,  
 Daily/Weekly coverage on street/places not meant for human habitation  
 ,  
 Availability/Responsiveness 24/7,  
 Ability to quickly connect an unsheltered Veteran household to a safe place  
 ,  
 Ongoing and consistent efforts,  
 Coordinated tracking efforts (as in assignments, planning, and mapping)  
 ,  
 Know all Vets on street by name, and they are continuously engaged

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?**

Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:**

**(no label)**

**Being offered permanent housing while in service-intensive TH at least every two weeks**

Yes

**Are these offers documented?**

Yes

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Veterans household placement into permanent housing within 90 days or less  
 ,  
 Ability to operate or navigate within the parameters of our housing market

**PAGE 6: Part 5: Federal Criteria and Support**

**Q27: Has your community decided to pursue the federal partners' process?**

Yes

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.**

Vets@Home

Community Planning - January Submission

**Q31: Would you like technical assistance (if available)?  
(Select all that apply.)**

- Assistance with by name list,
- Assistance with data sharing between VA and community
- ,
- Assistance with understanding the federal benchmarks
- ,
- Assistance with strategy development,
- Assistance with aligning current plan/process with federal benchmarks/criteria

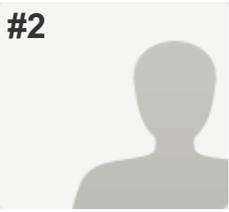
---

**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

*Respondent skipped this question*

---

#2



COMPLETE

---

PAGE 2: Part 1: Demographics

---

**Q1: Contact Information**

Name	Kathryn Byrne
Organization	Harbor Homes, Inc.
Email Address	k.byrne@nhpartnership.org

---

**Q2: Choose your Continuum of Care Code:** (NH-502) Nashua/Hillsborough County CoC

---

PAGE 3: Part 2: Coordination

---

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

---

**Q4: Who is the CoC point of contact?**

Name:	Ana Pancine -GNCOC Chair
Email:	a.pancine@nhpartnership.org
Organization:	Partnership for Successful Living
Phone #:	603-882-3616

---

**Q5: How was the initial community plan developed? (Please select one)**

The VAMC developed the plan, and it is now integrated into a Veterans Work Group/Subcommittee of the CoC or within the CoC directly.

---

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

One or more of the SSVF grantees are leading the coordination and facilitation of strategic planning meetings for the Veterans Subcommittee or CoC.

,

One or more of the SSVF grantees are leading the case conferencing process.

,

One or more of the SSVF grantees is leading certain aspects of the plan not covered above.

,

All SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

All SSVF grantees participate in regular case conferences.

,

Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

The SSVF grantees represent a unified team, stance, and strategy.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

13-NH-115 Harbor Homes, Inc.  
12-ZZ-041 Veterans Inc.

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	Not Applicable
Veterans Justice Outreach (VJO)	Yes
Safe Haven	Yes

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** No

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

Community Planning - January Submission

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)**

Sample ROIs and MOUs that other communities have used  
,  
A call with the VA Privacy Officer regarding privacy policy and releases  
,  
A call with the VAMC Information Security Officer (ISO) related to security and the ability to share data with an outside source that is not the VA (e.g. transmission of PII over VA networks/systems)

**Q12: Are Veterans integrated into coordinated entry?  
Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching  
,  
Coordinated entry is consistent and is the way that Veterans access resources

**Q13: Who is lead point of contact for coordinated entry?**

Name: Peter Kelleher  
Organization: Partnership for Successful Living  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC, SSVF grantee  
Phone #: 603-882-3616  
Email: p.kelleher@nhpartnership.org

PAGE 4: Part 3: By Name List

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Kathryn Byrne  
Role: SSVF grantee & Coordinated Access Entry Point  
Organization: Harbor Homes, Inc.  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC, SSVF grantee

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source)  
,  
Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)  
,  
List is one complete document not made of multiple or different parts

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list	0
Number of Veterans currently in ES on the list	0
Number of Veterans currently in TH (including GPD)	48
Number of Veterans who have a housing plan	48

**Q18: How often do you meet to review and update the by name list?** Several times a week

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

NH-502 CoC has defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 2 business days, and to house Veterans within 90 days of entering the homeless system.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	(no label)
Case Conferences	Weekly
Strategic Planning Meetings (Bigger Picture)	Weekly

**Q21: When are your next three strategic planning meetings? (Include date, time)**

- Meeting 1 02/03/2016 1:00 PM,
- Meeting 2 02/10/2016 1:00 PM,
- Meeting 3 02/17/2016 1:00 PM

**Q22: Would you like us to participate in one of these meetings?**

Yes,  
 If you selected "Yes" please provide the Call In information  
 712-432-1500 Pin# 290043

Community Planning - January Submission

**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

Team focused on outreach efforts,  
 Daily/Weekly coverage at designated service locations  
 ,  
 Daily/Weekly coverage on street/places not meant for human habitation  
 ,  
 Availability/Responsiveness 24/7,  
 Ability to quickly connect an unsheltered Veteran household to a safe place  
 ,  
 Ongoing and consistent efforts,  
 Coordinated tracking efforts (as in assignments, planning, and mapping)  
 ,  
 Know all Vets on street by name, and they are continuously engaged

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?**

Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:**

**(no label)**

**Being offered permanent housing while in service-intensive TH at least every two weeks**

Yes

**Are these offers documented?**

Yes

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Housing resources are readily accessible ,  
 Veterans household placement into permanent housing within 90 days or less  
 ,  
 Ability to operate or navigate within the parameters of our housing market

**PAGE 6: Part 5: Federal Criteria and Support**

**Q27: Has your community decided to pursue the federal partners' process?**

Yes

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

Yes

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date:

July 2015

Status:

denied - due to GPD LOS

Community Planning - January Submission

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.**

SSVF TA

---

**Q31: Would you like technical assistance (if available)? (Select all that apply.)**

*Respondent skipped this question*

---

**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

We are currently working on reviewing the system with community partners to decrease the LOS in our GPD programs. We have 2 in our community. We have secured veteran preference for 25 section 8 vouchers for those exiting our GPD programs.

---

#3



COMPLETE

PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	Dan Ward
Organization	Veterans Inc MCoC 501
Email Address	danward@veteransinc.org

**Q2: Choose your Continuum of Care Code:** (NH-501) Manchester CoC

PAGE 3: Part 2: Coordination

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

**Q4: Who is the CoC point of contact?**

Name:	Dan Ward
Email:	danward@veteransinc.org
Organization:	Veterans Inc.
Phone #:	603 717 1671

**Q5: How was the initial community plan developed? (Please select one)** The CoC developed the plan to end Veteran homelessness as part of their larger planning efforts.

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

One or more of the SSVF grantees are leading the coordination and facilitation of strategic planning meetings for the Veterans Subcommittee or CoC.

,

All SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

All SSVF grantees participate in regular case conferences.

,

Some SSVF grantees attend planning meetings and are actively engaged in planning efforts.

,

The SSVF grantees represent a unified team, stance, and strategy.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

12-ZZ-041 MCoC 501 Veterans Inc.

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	Yes
Safe Haven	Not Applicable

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** No

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** No

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)**

A copy of the HUD/VA Guidance on data sharing and HMIS  
,

Sample ROIs and MOUs that other communities have used

**Q12: Are Veterans integrated into coordinated entry?**  
**Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

Coordinated entry is being piloted ,  
 Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching

**Q13: Who is lead point of contact for coordinated entry?**

Name: Laurie Tyler  
 Organization: Southwestern community Services  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): SSVF CoC  
 Phone #: 603 719 4290  
 Email: ltyler@SCSHELPS.ORG

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Laurie Tyler  
 Role: Coordinator  
 Organization: Southe Western Community Services  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): SSVF

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
 Includes all Veterans in emergency shelter (regardless of shelter funding source),  
 ,  
 Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)  
 ,  
 List is one complete document not made of multiple or different parts

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

*Respondent skipped this question*

**Q18: How often do you meet to review and update the by name list?**

Weekly

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

Using USICH definition relating to Functional Zero along with metrics provided by the CoC

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

(no label)

**Case Conferences**

No meetings occur.

**Strategic Planning Meetings (Bigger Picture)**

Monthly

**Q21: When are your next three strategic planning meetings? (Include date, time)**

Meeting 1 02/03/2016 12:00 AM,

Meeting 2 02/07/2016 12:30 PM

**Q22: Would you like us to participate in one of these meetings?**

No

Community Planning - January Submission

**Q23: Do you have coordinated outreach efforts? (Select all that apply)** Team focused on outreach efforts,  
Ongoing and consistent efforts,  
Know all Vets on street by name, and they are continuously engaged

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?** Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:** (no label)

**Being offered permanent housing while in service-intensive TH at least every two weeks** Yes

**Are these offers documented?** No

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)** Housing resources are readily accessible ,  
Veterans household placement into permanent housing within 90 days or less

PAGE 6: Part 5: Federal Criteria and Support

**Q27: Has your community decided to pursue the federal partners' process?** Yes

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?** No

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).** Respondent skipped this question

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.** SSVF TA

**Q31: Would you like technical assistance (if available)? (Select all that apply.)** Assistance with by name list,  
Assistance with CoC engagement,  
Other (please specify) ROI and MOUs

**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?** Respondent skipped this question