#1

COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information	
Name	Kevin Austin
Organization	The Road Home
Email Address	kaustin@theroadhome.org
Q2: Choose your Continuum of Care Code:	(UT-500) Salt Lake City and County CoC

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation?	Yes
Q4: Who is the CoC point of contact?	
Name:	Kerry Steadman
Email:	ksteadman@slco.org
Organization:	Salt Lake County
Phone #:	(801) 330-1824
Q5: How was the initial community plan developed? (Please select one)	The CoC developed the plan to end Veteran homelessness as part of their larger planning efforts.

Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)	One or more of the SSVF grantees are leading the coordination and facilitation of strategic planning meetings for the Veterans Subcommittee or CoC. , One or more of the SSVF grantees are leading the case conferencing process. , One or more of the SSVF grantees is leading certain aspects of the plan not covered above. , All SSVF grantees attend planning meetings and are actively engaged in planning efforts. , All SSVF grantees participate in regular case conferences. , Some SSVF grantees attend planning meetings and are actively engaged in planning efforts. , The SSVF grantees represent a unified team, stance, and strategy.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

15-UT-336

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	No
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Yes
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	Yes
Safe Haven	No

Q9: Are community partners able to share/receive client-level data with the VA and vice versa?	Yes
Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?	Yes
Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)	Community is able to share/receive data

Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)	Coordinated entry includes Veterans and the VA, but it is not the way to access VA resources like HUD-VASH

Q13: Who is lead point of contact for coordinated entry?

Name:	Kevin Austin
Organization:	The Road Home
Organization Type (VAMC, CoC, SSVF Grantee, etc.)	SSVF
Phone #:	801.819.7347
Email:	kaustin@theroadhome.org

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list?	Yes

Q15: Who manages the by name list?

Name:	Kevin Austin - Patrick Frost
Role:	Housing Supervisor - Director UHMIS
Organization:	The Road Home - HMIS
Organization Type (VAMC, CoC, SSVF Grantee, etc.):	SSVF

Q16: Does your list have the following elements? (Select all that apply.)	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source) , Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:

Number of unsheltered Veterans on the list	33
Number of Veterans currently in ES on the list	211
Number of Veterans currently in TH (including GPD)	150
Number of Veterans who have a housing plan	91

Q18: How often do you meet to review and update the by name list?	Weekly

Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response.For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

The Salt Lake County CoC made the goal in August of 2015 to reach functional zero for all homeless veterans. In August, we identified the 90 homeless verified veterans in the entire community and targeted those individuals with housing interventions like SSVF and HUD VASH.
In cooperation with the Veterans Administration in Salt Lake City, Volunteers of America Utah, Salt Lake County Housing Authority, Salt Lake City Housing Authority, and The Road Home, we were able to place 90 veterans into a permanent housing situation (HUD VASH or SSVF) by December 15. We know that between 35-40 veterans fall into homelessness each month. As soon as an individual identifies as a veteran, outreach workers are notified and ask the individual to complete two different Releases of Information and the VA's 1010 form in order to determine VA eligibility faster than waiting for a DD 214 to be returned.
If the individual is eligible for intervention, we proceed with offering that assistance to the individual. If they accept, and are approved for a housing program, there is a 32 day average between program approval and placement.
We follow a No Wrong Door approach. Whether the individual is living on the street and is identified by an outreach worker, stays in shelter and completes an intake with a shelter worker, or the individual is trying to access services through a VA funded program, when they are identified they are assessed for a housing program immediately.
Along with the cooperation between agencies, The Road Home has a Housing Location department, consisting of five housing locators who are skilled at matching clients with appropriate landlords and units as well as keeping an updated inventory of open units throughout the county.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

	(no label)
Case Conferences	Weekly
Strategic Planning Meetings (Bigger Picture)	Monthly

Q21: When are your next three strategic planning meetings? (Include date, time)	*Respondent skipped this question*
Q22: Would you like us to participate in one of these meetings?	No

Q23: **Do you have coordinated outreach efforts? (Select all that apply)**	Team focused on outreach efforts, Daily/Weekly coverage at designated service locations , Daily/Weekly coverage on street/places not meant for human habitation , Availability/Responsiveness 24/7, Ability to quickly connect an unsheltered Veteran household to a safe place , Ongoing and consistent efforts, Coordinated tracking efforts (as in assignments, planning, and mapping) , Know all Vets on street by name, and they are continuously engaged
Q24: **Is permanent housing offered to Veterans experiencing homelessness upfront?**	Yes

Q25: **If Veterans are choosing service-intensive transitional housing are they:**

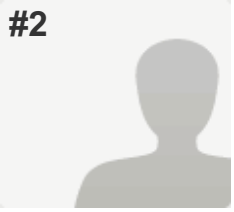
	(no label)
Being offered permanent housing while in service-intensive TH at least every two weeks	Yes
Are these offers documented?	Yes

Q26: **Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**	Sufficient quantity of permanent housing resources available in the community , Housing resources are readily accessible , Veterans household placement into permanent housing within 90 days or less , Ability to operate or navigate within the parameters of our housing market

PAGE 6: Part 5: Federal Criteria and Support

Q27: **Has your community decided to pursue the federal partners' process?**	Unsure
Q28: **Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**	No

Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).	*Respondent skipped this question*
Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.	Zero 2016
Q31: Would you like technical assistance (if available)? (Select all that apply.)	Assistance with data sharing between VA and community , Assistance with integration and coordination of GPD and/or other transitional housing , Assistance with aligning current plan/process with federal benchmarks/criteria
Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?	*Respondent skipped this question*



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PAGE 2: Part 1: Demographics

Q1: Contact Information	
Name	Bobi Pace
Organization	Homeless Veterans Fellowship
Email Address	counselor@homelessveterans.org
Q2: Choose your Continuum of Care Code:	(UT-504) Provo/Mountainland CoC

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation?	Yes
Q4: Who is the CoC point of contact?	
Name:	Stephanie Willmore
Email:	stephaniew@unitedwayuc.org
Organization:	United Way
Phone #:	801-361-8478
Q5: How was the initial community plan developed? (Please select one)	The CoC developed the plan to end Veteran homelessness as part of their larger planning efforts.
Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)	One or more of the SSVF grantees is leading certain aspects of the plan not covered above. , All SSVF grantees attend planning meetings and are actively engaged in planning efforts. , All SSVF grantees participate in regular case conferences.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

14-ZZ-317 Homeless Veterans Fellowship

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	No
Healthcare for Homeless Veterans (HCHV)	No
Grant and Per Diem (GPD)	No
Community Resource and Referral Center (CRRC)	No
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	Yes
Safe Haven	No

Q9: Are community partners able to share/receive client-level data with the VA and vice versa?	Yes
Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?	Yes
Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)	Community is able to share/receive data
Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)	Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching , Coordinated entry includes Veterans and the VA, but it is not the way to access VA resources like HUD-VASH , Other (please specify) Because of the small number of veterans in this CoC, all veterans identified as homeless are referred to and assessed by the VA Outreach Team and the SSVF provider. Additional referrals are made at that point when necessary.

Q13: Who is lead point of contact for coordinated entry?

Name:	Stephanie Willmore
Organization:	United Way
Organization Type (VAMC, CoC, SSVF Grantee, etc.)	United Way
Phone #:	801-361-8478
Email:	stephaniew@unitedwayuc.org

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list?	Yes

Q15: Who manages the by name list?

Name:	Stephanie Willmore/Bobi Pace
Role:	Coordinated entry POC/ SSVF provider
Organization:	United Way/ Homeless Veterans Fellowship
Organization Type (VAMC, CoC, SSVF Grantee, etc.):	United Way/ SSVF provider

Q16: Does your list have the following elements? (Select all that apply.)	Includes all Veterans in emergency shelter (regardless of shelter funding source) , List is one complete document not made of multiple or different parts

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:

Number of unsheltered Veterans on the list	3
Number of Veterans currently in ES on the list	7
Number of Veterans currently in TH (including GPD)	0
Number of Veterans who have a housing plan	4

Q18: How often do you meet to review and update the by name list?	Bi-Monthly

Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response.For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

This CoC community does not have an official definition of ending Veteran homelessness. We are currently improving our system and policies and procedures that will lead to an official definition. Our goal is to have a system in place to have more vacancies than the # of veterans on the list and to house 6-8 veterans per year. This goal is currently being met. We will be working on an official definition in our next strategic planning meetings.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

	(no label)
Case Conferences	Monthly
Strategic Planning Meetings (Bigger Picture)	Other

Q21: When are your next three strategic planning meetings? (Include date, time)

Meeting 1 02/15/2016 09:00 AM,

Meeting 2 04/15/2016 09:00 AM,

Meeting 3 06/15/2016 09:00 AM

Q22: Would you like us to participate in one of these meetings?	No

Q23: Do you have coordinated outreach efforts? (Select all that apply)	Daily/Weekly coverage at designated service locations , Ability to quickly connect an unsheltered Veteran household to a safe place , Ongoing and consistent efforts
Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?	Yes

Q25: If Veterans are choosing service-intensive transitional housing are they:

	(no label)
Being offered permanent housing while in service-intensive TH at least every two weeks	No
Are these offers documented?	No

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)	Veterans household placement into permanent housing within 90 days or less , Ability to operate or navigate within the parameters of our housing market

PAGE 6: Part 5: Federal Criteria and Support

Q27: Has your community decided to pursue the federal partners' process?	No
Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?	No
Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).	*Respondent skipped this question*
Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.	Zero 2016
Q31: Would you like technical assistance (if available)? (Select all that apply.)	*Respondent skipped this question*

Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?

This CoC has been working together on Coordinated entry and coordinated assessment for the last 7 months. Improvements have been made in connecting community providers, identifying homeless veterans, resource awareness etc. There are relatively few literally homeless veterans in this area and a few on our by-name list actually stay at the Road Home in Salt Lake City. They are on our list because they have requested to live in this area. We feel confident that we have the resources to assist the eligible, literally homeless veterans in this area.

#3

COMPLETE

PAGE 2: Part 1: Demographics

Q1: Contact Information	
Name	Bobi Pace
Organization	Homeless Veterans Fellowship
Email Address	counselor@homelessveterans.org
Q2: Choose your Continuum of Care Code:	(UT-503) Utah Balance of State CoC

PAGE 3: Part 2: Coordination

Q3: Does the CoC provide input into the plan development and implementation?	Yes
Q4: Who is the CoC point of contact?	
Name:	Ashley Barker-Tolman
Email:	atolman@utah.gov
Organization:	State Community Services Office, DWS
Phone #:	801-468-0114
Q5: How was the initial community plan developed? (Please select one)	The CoC developed the plan to end Veteran homelessness as part of their larger planning efforts.
Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)	One or more of the SSVF grantees is leading certain aspects of the plan not covered above. , All SSVF grantees attend planning meetings and are actively engaged in planning efforts. , All SSVF grantees participate in regular case conferences.

Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.

14-ZZ-317 Homeless Veterans Fellowship

Q8: Are the following VA funded programs involved?

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	No
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	No
Domiciliary Care for Veterans (VA-Dom)	No
Veterans Justice Outreach (VJO)	Yes
Safe Haven	No

Q9: Are community partners able to share/receive client-level data with the VA and vice versa?	Yes
Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?	Yes
Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)	Community is able to share/receive data
Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)	Coordinated entry includes Veterans and the VA, but it is not the way to access VA resources like HUD-VASH
Q13: Who is lead point of contact for coordinated entry?	
Name:	Ashley Barker-Tolman
Organization:	State Community Services Office
Organization Type (VAMC, CoC, SSVF Grantee, etc.)	State government
Phone #:	801-468-0114
Email:	atolman@utah.gov

PAGE 4: Part 3: By Name List

Q14: Does the community have a by name list?	Yes
Q15: Who manages the by name list?	
Name:	This depends on the area; several people are involved
Q16: Does your list have the following elements? (Select all that apply.)	Includes all Veterans in emergency shelter (regardless of shelter funding source) , List is one complete document not made of multiple or different parts

Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:	*Respondent skipped this question*
Q18: How often do you meet to review and update the by name list?	Bi-Monthly

Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response.For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.

The Utah Balance of State CoC does not have an official definition for ending Veteran homelessness. We are evaluating the Federal and Zero 2016 definitions. Developing this definition will be part of our strategic planning over the next few months.

PAGE 5: Part 4: Meetings and Strategy

Q20: What types of meetings does your community have?

	(no label)
Case Conferences	Monthly
Strategic Planning Meetings (Bigger Picture)	Other

Q21: When are your next three strategic planning meetings? (Include date, time)	*Respondent skipped this question*
Q22: Would you like us to participate in one of these meetings?	No
Q23: Do you have coordinated outreach efforts? (Select all that apply)	Daily/Weekly coverage at designated service locations , Ability to quickly connect an unsheltered Veteran household to a safe place , Ongoing and consistent efforts
Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?	Yes

Q25: If Veterans are choosing service-intensive transitional housing are they:

	(no label)
Being offered permanent housing while in service-intensive TH at least every two weeks	No
Are these offers documented?	No

Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)	Veterans household placement into permanent housing within 90 days or less , Ability to operate or navigate within the parameters of our housing market , Other (please specify) The answer to this question really depends on the area within the BOS. Some areas have adequate resources and other areas SSVF is the only veteran specific resource.

PAGE 6: Part 5: Federal Criteria and Support

Q27: Has your community decided to pursue the federal partners' process?	No
Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?	No
Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).	*Respondent skipped this question*
Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.	Zero 2016
Q31: Would you like technical assistance (if available)? (Select all that apply.)	*Respondent skipped this question*

Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?

It is very difficult to answer some of these questions based on the entire Balance of State CoC. Some communities are doing well with coordinated assessment and entry and some communities struggle with this process. While several communities have 'master lists', these lists often contain names in which veteran status is not verified. Some communities still struggle with even identifying veterans. As a whole, the BOS CoC has great leadership and is in the process of developing and improving this system.