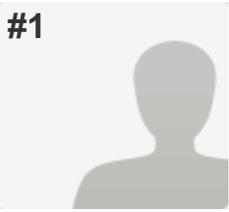


#1



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 16, 2016 10:02:59 AM  
**Last Modified:** Monday, May 16, 2016 10:55:52 AM  
**Time Spent:** 00:52:53

**PAGE 2: Part 1: Demographics**

**Q1: Choose your Continuum of Care Code:** (MA-502) Lynn CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** N/A

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** N/A

**Q4: Contact Information**

Name	Erin Sheehan
Organization	Lynn Housing Authority & Neighborhood Development
Email Address	eford@lhand.org

**PAGE 3: Part 2: Coordination**

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Olivia Lyons
Email:	olyons@lhand.org
Organization:	Lynn Housing Authority & Neighborhood Development
Phone #:	339-883-2354

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	<b>Strategic Meetings</b>	<b>Case Conferencing/Master List</b>
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	Yes	Yes
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	No	No
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	No	No
<b>Veterans Justice Outreach (VJO)</b>	No	No
<b>Safe Haven</b>	No	No

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Andrew Gilroy

Organization:

Lynn Economic Opportunity

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

CAP / COC

Phone #:

781-581-7220 ext.218

Email:

andrewg@leoinc.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

N/A

Community Planning - June Submission

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:** *Respondent skipped this question*

**Q17: Is the GPD program integrated into coordinated entry?** N/A

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:** *Respondent skipped this question*

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)** N/A

**Q20: Please list the GPD providers currently serving your community.**

List of Agency Names N/A

Total Number of Beds N/A

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?** No,  
If "Yes", please list the agency names. N/A

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?** No,  
If "Yes", please provide the agency name. N/A

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?** Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?** Yes

**Q25: Who manages the master list?**

Name: Tim Driscoll

Role: Healthcare for the Homeless Program Manager

Organization: VA Bedford

Organization Type (VAMC, CoC, SSVF Grantee, etc.): VAMC

**Q26: Does your list have the following elements? (Select all that apply.)** Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source)

**Q27: How often do you meet to review and update the master list?** Monthly

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Increase use of SSVF rapid re-housing to close gaps.

,

Sustainability: Evaluating data on a regular basis to track any new trends, make modifications, and assess sustainability

,

Increasing permanent housing options (e.g. landlord engagement, etc.)

---

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Monthly

Strategic Planning/Coordination Meetings (Bigger Picture)

Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 06/07/2016 10:00 AM,

Meeting 2 07/12/2016 10:00 AM,

Meeting 3 08/09/2016 10:00 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

Yes,

If you selected "Yes" please provide the call In information  
781-581-8652 or 781-581-8609

---

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

Yes

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date:

12/17/15

Status:

Approved 2/11/16

Community Planning - June Submission

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with data sharing between VA and community and/or data tracking.  
,  
Assistance with sustainability planning

---

**PAGE 7: Part 6: Sustainability**

---

**Q37: Has your community begun sustainability planning efforts?**

Yes

---

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional prevention/rapid re-housing funds (non-SSVF)  
,  
Need for RRH Waiver to serve higher proportion of prevention clients in SSVF  
,  
Need for additional HUD-VASH vouchers,  
Need for income support / financial management services (e.g. Rep Payee)  
,  
Need for additional permanent supportive housing resources (VA and/or non-VA)  
,  
Need for affordable, permanent housing options,  
Funding for other intensive case management services for RRH Veterans currently housed but at-risk of returning to homelessness.

---

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

No

---

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

*Respondent skipped this question*

---

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

---

Community Planning - June Submission

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

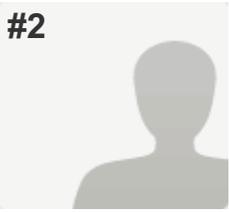
Yes,

If yes, please describe this process.

The Lynn CoC Veterans Sub Committee utilizes community partners, VA resources, SSVF, and the Family Success Center to provide additional resources to ensure veterans maintain housing once rapidly re-housed. This happens through case management, benefits maximization, workshops, and a variety of support services depending upon the veterans' individual needs. Currently we are seeing a majority of veterans in need of substance abuse treatment and / or mental health services. The Lynn CoC Veterans Sub Committee is proactively discussing creative methods to keep veterans engaged in stabilization plans. Additionally, the committee is sharing ideas about trainings for staff working with high-risk, hard to serve veterans.

---

#2



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, May 25, 2016 2:44:42 PM  
**Last Modified:** Wednesday, May 25, 2016 2:56:31 PM  
**Time Spent:** 00:11:49

**PAGE 2: Part 1: Demographics**

**Q1: Choose your Continuum of Care Code:** (MA-507) Pittsfield/Berkshire County CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Mike Hagmaier
Organization	Soldier On
Email Address	mhagmaier@weosldieron.org

**PAGE 3: Part 2: Coordination**

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Dave Chrostopolis
Email:	davec@hilltowncdc.org
Organization:	Hilltown Community Development Corporation
Phone #:	413-296-4536 ext 118

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	<b>Strategic Meetings</b>	<b>Case Conferencing/Master List</b>
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	Yes	Yes
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	Yes	Yes
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	Not Applicable	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	No	No
<b>Safe Haven</b>	Not Applicable	Not Applicable

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

,

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

No

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

A copy of the HUD/VA Guidance on data sharing and HMIS.

,

Sample ROIs and MOUs that other communities have used.

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name: Mike Hagmaier

Organization: Soldier On

Organization Type (VAMC, CoC, SSVF Grantee, etc.): SSVF, GPD HCHV provider

Phone #: 413-822-8240

Email: mhagmaier@wesoldieron.org

Community Planning - June Submission

<b>Q15: Is the HUD-VASH program integrated into coordinated entry?</b>	No
<b>Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:</b>	<i>Respondent skipped this question</i>
<b>Q17: Is the GPD program integrated into coordinated entry?</b>	Yes
<b>Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:</b>	The community's assessment is used for all Veterans, regardless of point of entry to determine need
<b>Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)</b>	No
<b>Q20: Please list the GPD providers currently serving your community.</b>	
List of Agency Names	Soldier On
Total Number of Beds	225
<b>Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?</b>	No
<b>Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?</b>	Yes, If "Yes", please provide the agency name. Soldier On, Inc

PAGE 4: Part 3: Master List

<b>Q23: Does the community have a master list?</b>	Yes
<b>Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?</b>	Yes
<b>Q25: Who manages the master list?</b>	
Name:	Teri Rutherford
Role:	Community Engagement Specialist
Organization:	Hilltown Community Development Corporation
Organization Type (VAMC, CoC, SSVF Grantee, etc.):	CoC Leeds agency
<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source), Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)

Community Planning - June Submission

**Q27: How often do you meet to review and update the master list?**

Bi-weekly

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Master List development., Data sharing,  
Designing the system to meet federal benchmark criteria.

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Bi-Weekly

Strategic Planning/Coordination Meetings (Bigger Picture)

Bi-Weekly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 05/27/2016 10:00 AM,

Meeting 2 06/09/2016 10:00 AM,

Meeting 3 06/23/2016 10:00 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

No

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

*Respondent skipped this question*

PAGE 7: Part 6: Sustainability

**Q37: Has your community begun sustainability planning efforts?**

Yes

Community Planning - June Submission

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional Section 8 (non-VA) housing vouchers  
,  
Need for affordable, permanent housing options

---

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

Yes

---

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

Yes

---

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

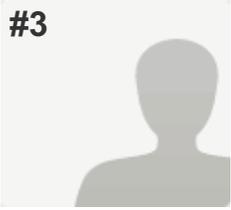
---

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

No

---

#3



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, May 26, 2016 11:40:12 AM  
**Last Modified:** Thursday, May 26, 2016 11:50:51 AM  
**Time Spent:** 00:10:38

PAGE 2: Part 1: Demographics

**Q1: Choose your Continuum of Care Code:** (MA-511) Quincy/Brockton/Weymouth/Plymouth City and County CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name: Jeffrey Barker  
Organization: Father Bill's and MainSpring  
Email Address: jbarker@helpfbms.org

PAGE 3: Part 2: Coordination

**Q5: Does your community have a written plan to end Veteran homelessness?** No

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** *Respondent skipped this question*

**Q7: Who is the CoC point of contact?**

Name: Liz Rogers  
Email: lrogers@helpfbms.org  
Organization: Father Bill's and MainSpring  
Phone #: 774-274-0786

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	No	Not Applicable
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	Yes	Yes
<b>Grant and Per Diem (GPD) Providers</b>	No	No
<b>Community Resource and Referral Center (CRRC)</b>	No	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	No	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	No	Not Applicable
<b>Safe Haven</b>	No	Not Applicable

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

Training related to security/privacy and the ability to share data with an outside source that is not the VA (e.g. transmission of PII over VA networks/systems).

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

No

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Liz Rogers

Organization:

Father Bill's and MainSpring

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

CoC

Phone #:

774-274-0786

Email:

lr Rogers@helpfbms.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

N/A

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

*Respondent skipped this question*

Community Planning - June Submission

<b>Q17: Is the GPD program integrated into coordinated entry?</b>	No
<b>Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:</b>	<i>Respondent skipped this question</i>
<b>Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)</b>	No
<b>Q20: Please list the GPD providers currently serving your community.</b>	
List of Agency Names	Father Bill's and MainSpring
Total Number of Beds	15
<b>Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?</b>	No
<b>Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?</b>	No

PAGE 4: Part 3: Master List

<b>Q23: Does the community have a master list?</b>	No
<b>Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?</b>	<i>Respondent skipped this question</i>
<b>Q25: Who manages the master list?</b>	<i>Respondent skipped this question</i>
<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	<i>Respondent skipped this question</i>
<b>Q27: How often do you meet to review and update the master list?</b>	<i>Respondent skipped this question</i>
<b>Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?</b>	<p>Master List development. ,</p> <p>Sustainability: Evaluating data on a regular basis to track any new trends, make modifications, and assess sustainability</p> <p>,</p> <p>Establishing a coordinated intake/entry system.</p>

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	No meetings occur.
<b>Strategic Planning/Coordination Meetings (Bigger Picture)</b>	No meetings occur.
<b>Q30: When are your next three strategic planning/coordination meetings? (Include date, time)</b>	<i>Respondent skipped this question</i>
<b>Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?</b>	<i>Respondent skipped this question</i>

**PAGE 6: Part 5: Federal Criteria/Benchmarks and Support**

<b>Q32: Has your community decided to pursue the federal partners' process?</b>	No
<b>Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?</b>	We are interested in pursuing the federal process but are unsure of the requirements, and training/TA needed.
<b>Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?</b>	No
<b>Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).</b>	<i>Respondent skipped this question</i>
<b>Q36: List any technical assistance needs. (Select all that apply.)</b>	<i>Respondent skipped this question</i>

**PAGE 7: Part 6: Sustainability**

<b>Q37: Has your community begun sustainability planning efforts?</b>	Yes
<b>Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply</b>	Need for additional HUD-VASH vouchers, Need for additional Section 8 (non-VA) housing vouchers, , Need for additional permanent supportive housing resources (VA and/or non-VA) , Need for affordable, permanent housing options, Funding for other intensive case management services for RRH Veterans currently housed but at risk of returning to homelessness.

Community Planning - June Submission

**Q39: Does your community currently have Priority 1 (aka “Surge”) SSVF funding?** No

---

**Q40: If the answer to the previous question is “yes”, does your community have adequate funding resources in place to sustain your system when “surge” funding ends?**

*Respondent skipped this question*

---

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

---

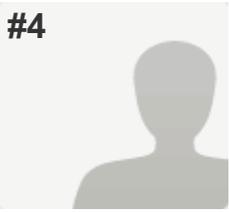
**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

Yes,

If yes, please describe this process.  
As part of the SSVF program dismissal the veteran is offered a variety of resources for supportive services.

---

#4



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, June 01, 2016 4:00:17 PM  
**Last Modified:** Wednesday, June 01, 2016 4:11:31 PM  
**Time Spent:** 00:11:13

**PAGE 2: Part 1: Demographics**

**Q1: Choose your Continuum of Care Code:** (MA-509) Cambridge CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name: Sean Terry  
 Organization: New England Center and Home for Veterans  
 Email Address: sean.terry@nechv.org

**PAGE 3: Part 2: Coordination**

**Q5: Does your community have a written plan to end Veteran homelessness?** No

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** *Respondent skipped this question*

**Q7: Who is the CoC point of contact?**

Name: Liz Mengers  
 Email: emengers@cambridgema.gov  
 Organization: City of Cambridge, Department of Human Services  
 Phone #: 617.349.6209

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	<b>Strategic Meetings</b>	<b>Case Conferencing/Master List</b>
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	No
<b>Healthcare for Homeless Veterans (HCHV)</b>	Yes	Yes
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	Not Applicable	Not Applicable
<b>Grant and Per Diem (GPD) Providers</b>	Not Applicable	Not Applicable
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	Not Applicable	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	Yes	Yes
<b>Safe Haven</b>	Not Applicable	Not Applicable

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

No

Community Planning - June Submission

**Q14: Who is lead point of contact for coordinated entry?**

Name: Josh Levin  
 Organization: City of Cambridge, Human Services Program  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC lead  
 Phone #: 617 349 6206  
 Email: eleven@cambridgema.gov

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

HUD-VASH receives referrals from coordinated entry but also allows for direct entry into their program through other means

**Q17: Is the GPD program integrated into coordinated entry?**

N/A

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:**

*Respondent skipped this question*

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)**

N/A

**Q20: Please list the GPD providers currently serving your community.**

*Respondent skipped this question*

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?**

No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?**

No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?**

Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?**

Yes

**Q25: Who manages the master list?**

Name: Sean Terry  
 Role: Veteran Subcommittee Leader / Director of Housing Services  
 Organization: New England Center and Home for Veterans  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): SSVF grantee

Community Planning - June Submission

**Q26: Does your list have the following elements? (Select all that apply.)** Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source),  
Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)

**Q27: How often do you meet to review and update the master list?** Monthly

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?** Master List development.,  
Establishing a coordinated intake/entry system.,  
Prioritizing clients for HUD-VASH vouchers

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

**Case Conferences** Monthly

**Strategic Planning/Coordination Meetings (Bigger Picture)** Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 06/16/2016 11:00 AM,

Meeting 2 07/14/2016 11:00 AM,

Meeting 3 08/18/2016 11:00 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?** Yes

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?** No

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?** We do not feel we can meet the criteria/benchmarks.

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?** No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).** Respondent skipped this question

Community Planning - June Submission

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with by name list,  
Assistance with understanding the federal criteria and benchmarks  
,  
Assistance with sustainability planning,  
Assistance with CoC/stakeholder engagement

---

**PAGE 7: Part 6: Sustainability**

---

**Q37: Has your community begun sustainability planning efforts?**

Yes

---

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional Section 8 (non-VA) housing vouchers  
,  
Need for income support / financial management services (e.g. Rep Payee)  
,  
Need for additional permanent supportive housing resources (VA and/or non-VA)  
,  
Funding for other intensive case management services for RRH Veterans currently housed but at-risk of returning to homelessness.

---

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

No

---

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

*Respondent skipped this question*

---

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

---

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

No

---

#5



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, June 01, 2016 4:16:18 PM  
**Last Modified:** Wednesday, June 01, 2016 4:26:00 PM  
**Time Spent:** 00:09:42

**PAGE 2: Part 1: Demographics**

<b>Q1: Choose your Continuum of Care Code:</b>	(MA-500) Boston CoC
<b>Q2: If you serve a Balance of State CoC, which counties is this update for?</b>	<i>Respondent skipped this question</i>
<b>Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?</b>	<i>Respondent skipped this question</i>
<b>Q4: Contact Information</b>	
Name	Sean Terry
Organization	New England Center and Home for Veterans
Email Address	sean.terry@nechv.org

**PAGE 3: Part 2: Coordination**

<b>Q5: Does your community have a written plan to end Veteran homelessness?</b>	Yes
<b>Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?</b>	Yes
<b>Q7: Who is the CoC point of contact?</b>	
Name:	Laila Bernstein
Email:	laila.bernstein@boston.gov
Organization:	City of Boston, Department of Neighborhood Development
Phone #:	617.635.0257

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	Yes	Yes
Grant and Per Diem (GPD) VAMC Liaison	Yes	Yes
Grant and Per Diem (GPD) Providers	Yes	Yes
Community Resource and Referral Center (CRRC)	Not Applicable	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	Not Applicable	Not Applicable
Veterans Justice Outreach (VJO)	No	No
Safe Haven	Yes	Yes

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

Community Planning - June Submission

**Q14: Who is lead point of contact for coordinated entry?**

Name: Laila Bernstein  
 Organization: City of Boston, Department of Neighborhood Development  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC  
 Phone #: 617.635.0257  
 Email: laila.bernstein@boston.gov

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

HUD-VASH receives referrals from coordinated entry but also allows for direct entry into their program through other means

**Q17: Is the GPD program integrated into coordinated entry?**

Yes

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:**

The community's assessment is used for all Veterans, regardless of point of entry to determine need

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)**

Yes

**Q20: Please list the GPD providers currently serving your community.**

List of Agency Names: New England Center and Home for Veterans  
 Total Number of Beds: 35

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?**

Yes,  
 If "Yes", please list the agency names.  
 New England Center and Home for Veterans

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?**

*Respondent skipped this question*

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?**

Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?**

Yes

**Q25: Who manages the master list?**

Name: Jennifer Flynn  
 Role: HMIS Administrator  
 Organization: City of Boston, Department of Neighborhood Development  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC

Community Planning - June Submission

<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source), Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Weekly
<b>Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?</b>	Sustainability: Developing written policies and procedures to maintain the master list and case conference processes Sustainability: Evaluating data on a regular basis to track any new trends, make modifications, and assess sustainability Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	Weekly
<b>Strategic Planning/Coordination Meetings (Bigger Picture)</b>	Weekly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

- Meeting 1 06/07/2016 02:30 PM,
- Meeting 2 06/14/2016 02:30 PM,
- Meeting 3 06/21/2016 02:30 PM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?** Yes

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?** Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?** *Respondent skipped this question*

Community Planning - June Submission

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?** Yes

---

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date: October 2015  
Status: approved for Chronic, pending for complete

---

**Q36: List any technical assistance needs. (Select all that apply.)** Assistance with data sharing between VA and community and/or data tracking.  
,  
Assistance with sustainability planning

---

**PAGE 7: Part 6: Sustainability**

---

**Q37: Has your community begun sustainability planning efforts?** Yes

---

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply** Need for additional Section 8 (non-VA) housing vouchers  
,  
Need for affordable, permanent housing options,  
Funding for other intensive case management services for RRH Veterans currently housed but at-risk of returning to homelessness.

---

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?** Yes

---

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?** Yes

---

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?** Yes

---

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?** No

---

#6



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 6:09:50 AM  
**Last Modified:** Thursday, June 02, 2016 6:15:28 AM  
**Time Spent:** 00:05:38

PAGE 2: Part 1: Demographics

<b>Q1: Choose your Continuum of Care Code:</b>	(MA-517) Somerville CoC
<b>Q2: If you serve a Balance of State CoC, which counties is this update for?</b>	<i>Respondent skipped this question</i>
<b>Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?</b>	<i>Respondent skipped this question</i>
<b>Q4: Contact Information</b>	
Name	Sean Terry
Organization	New England Center and Home for Veterans
Email Address	sean.terry@nechv.org

PAGE 3: Part 2: Coordination

<b>Q5: Does your community have a written plan to end Veteran homelessness?</b>	No
<b>Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?</b>	<i>Respondent skipped this question</i>
<b>Q7: Who is the CoC point of contact?</b>	
Name:	Kelly Donato
Email:	kelam@somervillema.gov
Organization:	City of Somerville
Phone #:	617.625.6600 x2560

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	Yes	Yes
Grant and Per Diem (GPD) VAMC Liaison	Yes	Yes
Grant and Per Diem (GPD) Providers	Yes	Yes
Community Resource and Referral Center (CRRC)	Not Applicable	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	Not Applicable	Not Applicable
Veterans Justice Outreach (VJO)	Yes	Yes
Safe Haven	Not Applicable	Not Applicable

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

Community Planning - June Submission

**Q14: Who is lead point of contact for coordinated entry?**

Name: Kelly Donato  
 Organization: City of Somerville  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC  
 Phone #: 617-625-6600 x2560  
 Email: kelam@somervillema.gov

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

The community's assessment is used for all Veterans, regardless of point of entry to determine need

**Q17: Is the GPD program integrated into coordinated entry?**

Yes

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:**

The community's assessment is used for all Veterans, regardless of point of entry to determine need

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)**

No

**Q20: Please list the GPD providers currently serving your community.**

List of Agency Names: Volunteers of America  
 Total Number of Beds: 20

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?**

No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?**

No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?**

No

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?**

*Respondent skipped this question*

**Q25: Who manages the master list?**

*Respondent skipped this question*

**Q26: Does your list have the following elements? (Select all that apply.)**

*Respondent skipped this question*

**Q27: How often do you meet to review and update the master list?**

*Respondent skipped this question*

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Master List development., Data sharing,  
Establishing regular meetings to review and update the BNL/Master List.

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

**(no label)**

**Case Conferences**

No meetings occur.

**Strategic Planning/Coordination Meetings (Bigger Picture)**

Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

*Respondent skipped this question*

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

Yes

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

No

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

We do not feel we can meet the criteria/benchmarks.

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with by name list,  
Assistance with data sharing between VA and community and/or data tracking.  
,  
Assistance with sustainability planning

PAGE 7: Part 6: Sustainability

**Q37: Has your community begun sustainability planning efforts?**

Yes

Community Planning - June Submission

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**      Need for additional permanent supportive housing resources (VA and/or non-VA)  
,  
Need for affordable, permanent housing options

---

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**      No

---

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**      *Respondent skipped this question*

---

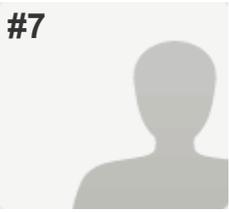
**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**      Yes

---

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**      No

---

#7



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 6:15:58 AM  
**Last Modified:** Thursday, June 02, 2016 6:21:27 AM  
**Time Spent:** 00:05:28

**PAGE 2: Part 1: Demographics**

<b>Q1: Choose your Continuum of Care Code:</b>	(MA-518) Brookline/Newton CoC
<b>Q2: If you serve a Balance of State CoC, which counties is this update for?</b>	<i>Respondent skipped this question</i>
<b>Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?</b>	<i>Respondent skipped this question</i>
<b>Q4: Contact Information</b>	
Name	Sean Terry
Organization	New England Center and Home for Veterans
Email Address	sean.terry@nechv.org

**PAGE 3: Part 2: Coordination**

<b>Q5: Does your community have a written plan to end Veteran homelessness?</b>	No
<b>Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?</b>	<i>Respondent skipped this question</i>
<b>Q7: Who is the CoC point of contact?</b>	
Name:	Kimberly O'Brien
Email:	kobrien@newtonma.gov
Organization:	City of Newton
Phone #:	617.796.1146

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	<b>Strategic Meetings</b>	<b>Case Conferencing/Master List</b>
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	No	Not Applicable
<b>Healthcare for Homeless Veterans (HCHV)</b>	Yes	Not Applicable
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	Not Applicable	Not Applicable
<b>Grant and Per Diem (GPD) Providers</b>	Not Applicable	Not Applicable
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	Not Applicable	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	No	Not Applicable
<b>Safe Haven</b>	Not Applicable	Not Applicable

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

No

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

Sample ROIs and MOUs that other communities have used.  
,  
Training related to security/privacy and the ability to share data with an outside source that is not the VA (e.g. transmission of PII over VA networks/systems).  
,  
Assistance getting buy-in from the local VA Medical Center(s) to share data.

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

No

**Q14: Who is lead point of contact for coordinated entry?**

Name:	Kimberly O'Brien
Organization:	City of Newton
Organization Type (VAMC, CoC, SSVF Grantee, etc.)	CoC
Phone #:	617.796.1146
Email:	kobrien@newtonma.gov

Community Planning - June Submission

<b>Q15: Is the HUD-VASH program integrated into coordinated entry?</b>	N/A
<b>Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:</b>	<i>Respondent skipped this question</i>
<b>Q17: Is the GPD program integrated into coordinated entry?</b>	N/A
<b>Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:</b>	<i>Respondent skipped this question</i>
<b>Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)</b>	N/A
<b>Q20: Please list the GPD providers currently serving your community.</b>	<i>Respondent skipped this question</i>
<b>Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?</b>	No
<b>Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?</b>	<i>Respondent skipped this question</i>

PAGE 4: Part 3: Master List

<b>Q23: Does the community have a master list?</b>	No
<b>Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?</b>	<i>Respondent skipped this question</i>
<b>Q25: Who manages the master list?</b>	<i>Respondent skipped this question</i>
<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	<i>Respondent skipped this question</i>
<b>Q27: How often do you meet to review and update the master list?</b>	<i>Respondent skipped this question</i>
<b>Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?</b>	Master List development., Data sharing, CoC engagement in planning efforts

PAGE 5: Part 4: Meetings and Strategy

Community Planning - June Submission

**Q29: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	No meetings occur.
<b>Strategic Planning/Coordination Meetings (Bigger Picture)</b>	Monthly
<b>Q30: When are your next three strategic planning/coordination meetings? (Include date, time)</b>	<i>Respondent skipped this question</i>
<b>Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?</b>	Yes

**PAGE 6: Part 5: Federal Criteria/Benchmarks and Support**

<b>Q32: Has your community decided to pursue the federal partners' process?</b>	No
<b>Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?</b>	We do not feel we can meet the criteria/benchmarks.
<b>Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?</b>	No
<b>Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).</b>	<i>Respondent skipped this question</i>
<b>Q36: List any technical assistance needs. (Select all that apply.)</b>	Assistance with by name list, Assistance with data sharing between VA and community and/or data tracking. , Assistance with CoC/stakeholder engagement

**PAGE 7: Part 6: Sustainability**

<b>Q37: Has your community begun sustainability planning efforts?</b>	No
<b>Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply</b>	Need for additional HUD-VASH vouchers, Need for income support / financial management services (e.g. Rep Payee) , Need for additional permanent supportive housing resources (VA and/or non-VA)
<b>Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?</b>	No

Community Planning - June Submission

**Q40: If the answer to the previous question is “yes”, does your community have adequate funding resources in place to sustain your system when “surge” funding ends?**

*Respondent skipped this question*

---

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

---

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

No

---

#8



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 11:10:01 AM  
**Last Modified:** Thursday, June 02, 2016 11:37:02 AM  
**Time Spent:** 00:27:00

**PAGE 2: Part 1: Demographics**

<b>Q1: Choose your Continuum of Care Code:</b>	(MA-515) Fall River CoC
<b>Q2: If you serve a Balance of State CoC, which counties is this update for?</b>	<i>Respondent skipped this question</i>
<b>Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?</b>	<i>Respondent skipped this question</i>
<b>Q4: Contact Information</b>	
Name	Heather Salva
Organization	Veterans Inc.
Email Address	heathersalva@veteransinc.org

**PAGE 3: Part 2: Coordination**

<b>Q5: Does your community have a written plan to end Veteran homelessness?</b>	Yes
<b>Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?</b>	Yes
<b>Q7: Who is the CoC point of contact?</b>	
Name:	Mary Camara
Email:	MDCamara@fallriverma.org
Organization:	Fall River Community Development
Phone #:	508-679-0131

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	No	No
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	No	No
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	No	No
<b>Domiciliary Care for Veterans (VA-Dom)</b>	No	No
<b>Veterans Justice Outreach (VJO)</b>	No	No
<b>Safe Haven</b>	No	No

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Nancy Lawson & Angela Eadings

Organization:

Catholic Social Services

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

CoC social services and housing provider

Phone #:

1-800-homless

Email:

thecall@cssdioc.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

No

Community Planning - June Submission

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:** *Respondent skipped this question*

**Q17: Is the GPD program integrated into coordinated entry?** No

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:** *Respondent skipped this question*

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)** Yes

**Q20: Please list the GPD providers currently serving your community.**

List of Agency Names: Veteran Transition House  
 Total Number of Beds: 9

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?** No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?** No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?** Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?** Yes

**Q25: Who manages the master list?**

Name: Janet Richardi  
 Role: Coordinator SoCo Reg. Network to End Homelessness  
 Organization: United Way  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): Social Service Or

**Q26: Does your list have the following elements? (Select all that apply.)** Includes all unsheltered Veterans,  
 Includes all Veterans in emergency shelter (regardless of shelter funding source)

**Q27: How often do you meet to review and update the master list?** Monthly

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Sustainability: Evaluating data on a regular basis to track any new trends, make modifications, and assess sustainability

Data sharing,

Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Monthly

Strategic Planning/Coordination Meetings (Bigger Picture)

Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 06/23/2016 10:00 AM,

Meeting 2 07/21/2016 11:00 AM,

Meeting 3 08/16/2016 2:00 PM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

Yes,

If you selected "Yes" please provide the call information  
508-725-2246

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with understanding the federal criteria and benchmarks

Assistance with CoC/stakeholder engagement

<b>Q37: Has your community begun sustainability planning efforts?</b>	Yes
<b>Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply</b>	<p>Need for additional Section 8 (non-VA) housing vouchers</p> <p>,</p> <p>Need for additional VA funded prevention/rapid re-housing (SSVF)</p> <p>,</p> <p>Need for income support / financial management services (e.g. Rep Payee)</p> <p>,</p> <p>Need for additional permanent supportive housing resources (VA and/or non-VA)</p>
<b>Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?</b>	No
<b>Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?</b>	<i>Respondent skipped this question</i>
<b>Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?</b>	Yes
<b>Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?</b>	<p>Yes,</p> <p>If yes, please describe this process.            Re-eval procedure Three-Month Client eligibility update: Whether client receives 1x or 3x assistance or 3mos short term, they'll be given an apt after approval of 3mos cert to update their income an housing status. This cert would determine continuance or closing of client file. If housing cert is stable for &lt;6mos; needs would be considered met and case closed. If they have not met max assistance and need further monetary assistance; the situation and budget will be reviewed for change and assess if they are able to follow a budget. If household met max assistance, client would be offered further budgeting counseling where community resources would be offered to minimize expenses. Client would be sent a reminder appt. w/ docs needed a week prior to appt.</p>

#9



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 3:00:06 PM  
**Last Modified:** Thursday, June 02, 2016 3:14:32 PM  
**Time Spent:** 00:14:26

**PAGE 2: Part 1: Demographics**

**Q1: Choose your Continuum of Care Code:** (MA-505) New Bedford CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Heather Salva
Organization	Veterans Inc
Email Address	heathersalva@veteransinc.org

**PAGE 3: Part 2: Coordination**

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Jennifer Clarke
Email:	jennifer.clarke@newbedford-ma.gov
Organization:	Dept. of Planning & Community Development
Phone #:	508-979-1488

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	No	No
Grant and Per Diem (GPD) VAMC Liaison	No	No
Grant and Per Diem (GPD) Providers	Yes	Yes
Community Resource and Referral Center (CRRC)	No	No
Domiciliary Care for Veterans (VA-Dom)	No	No
Veterans Justice Outreach (VJO)	No	No
Safe Haven	No	No

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Nancy Lawson & Angela Eadings

Organization:

Catholic Social Services

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

CoC Social Services and housing provider

Phone #:

1-800-homeless

Email:

thecall@cssdioc.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

No

Community Planning - June Submission

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:** *Respondent skipped this question*

**Q17: Is the GPD program integrated into coordinated entry?** No

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:** *Respondent skipped this question*

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)** Yes

**Q20: Please list the GPD providers currently serving your community.**

List of Agency Names Veterans Transition House  
Total Number of Beds 9

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?** No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?** No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?** Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?** Yes

**Q25: Who manages the master list?**

Name: Janet Richardi  
Role: Coordinator SoCo Reg. Network to End Homelessness  
Organization: United Way  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): Social Service organization

**Q26: Does your list have the following elements? (Select all that apply.)** Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source)

**Q27: How often do you meet to review and update the master list?** Monthly

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Sustainability: Evaluating data on a regular basis to track any new trends, make modifications, and assess sustainability

Data sharing,

Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Monthly

Strategic Planning/Coordination Meetings (Bigger Picture)

Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 06/23/2016 10:00 AM,

Meeting 2 07/21/2016 11:00 AM,

Meeting 3 08/16/2016 2:00 PM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

Yes,

If you selected "Yes" please provide the call information  
508-725-2246

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with understanding the federal criteria and benchmarks

Assistance with CoC/stakeholder engagement

<b>Q37: Has your community begun sustainability planning efforts?</b>	Yes
<b>Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply</b>	<p>Need for additional Section 8 (non-VA) housing vouchers</p> <p>,</p> <p>Need for additional VA funded prevention/rapid re-housing (SSVF)</p> <p>,</p> <p>Need for income support / financial management services (e.g. Rep Payee)</p> <p>,</p> <p>Need for additional permanent supportive housing resources (VA and/or non-VA)</p>
<b>Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?</b>	No
<b>Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?</b>	<i>Respondent skipped this question</i>
<b>Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?</b>	Yes
<b>Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?</b>	<p>Yes,</p> <p>If yes, please describe this process.            Re-evaluation procedure Three-Month Client Eligibility Update: Whether the client receives a one-time assistance or three months of short-term assistance, they will be given an appointment after approval for a three-month certification to update their income status and housing status. This certification would also determine continuance or closing of client file. • If household housing situation is certified stable for six months or greater, client needs would be considered met and file will be closed. • If household has not met its maximum assistance amount and needs further monetary assistance, the situation and budget will be reviewed for any changes and to assess if the household is having difficulties following the budget. • If household has met its maximum assistance amount client would be offered, further budgeting counseling where options to utilizing community resources would be offered to minimize expenses. Client would be sent a reminder of appointment along with documentation needed a week prior to appointment.</p>

#10



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 3:16:26 PM  
**Last Modified:** Thursday, June 02, 2016 3:38:23 PM  
**Time Spent:** 00:21:56

PAGE 2: Part 1: Demographics

**Q1: Choose your Continuum of Care Code:** (MA-519) Attleboro/Taunton/Bristol County CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Heather Salva
Organization	Veterans Inc
Email Address	heathersalva@veteransinc.org

PAGE 3: Part 2: Coordination

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Ellen Bruder-Moore
Email:	ebruder-moore@comcounseling
Organization:	Community Counseling of Bristol County
Phone #:	508-977-8123

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	No	No
Grant and Per Diem (GPD) VAMC Liaison	No	No
Grant and Per Diem (GPD) Providers	Yes	Yes
Community Resource and Referral Center (CRRC)	No	No
Domiciliary Care for Veterans (VA-Dom)	No	No
Veterans Justice Outreach (VJO)	No	No
Safe Haven	No	No

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Nancy Lawson & Angela Eadings

Organization:

Catholic Social Services

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

CoC Social Services and Housing Provider

Phone #:

1-800-homeless

Email:

thecall@cssdioc.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

No

Community Planning - June Submission

<b>Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:</b>	<i>Respondent skipped this question</i>
<b>Q17: Is the GPD program integrated into coordinated entry?</b>	No
<b>Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:</b>	<i>Respondent skipped this question</i>
<b>Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)</b>	No
<b>Q20: Please list the GPD providers currently serving your community.</b>	<i>Respondent skipped this question</i>
<b>Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?</b>	No
<b>Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?</b>	No

PAGE 4: Part 3: Master List

<b>Q23: Does the community have a master list?</b>	Yes
<b>Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?</b>	Yes
<b>Q25: Who manages the master list?</b>	
Name:	Janet Richardi
Role:	Coord. SoCo Reg. Network to End Homelessness
Organization:	United Way
Organization Type (VAMC, CoC, SSVF Grantee, etc.):	Social Service Org
<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Monthly

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Sustainability: Evaluating data on a regular basis to track any new trends, make modifications, and assess sustainability

Data sharing,

Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Monthly

Strategic Planning/Coordination Meetings (Bigger Picture)

Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 06/23/2016 10:00 AM,

Meeting 2 07/21/2016 11:00 AM,

Meeting 3 08/16/2016 2:00 PM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

Yes,

If you selected "Yes" please provide the call information  
508-725-2246

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with understanding the federal criteria and benchmarks

Assistance with CoC/stakeholder engagement

<b>Q37: Has your community begun sustainability planning efforts?</b>	Yes
<b>Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply</b>	<p>Need for additional Section 8 (non-VA) housing vouchers</p> <p>,</p> <p>Need for additional VA funded prevention/rapid re-housing (SSVF)</p> <p>,</p> <p>Need for income support / financial management services (e.g. Rep Payee)</p> <p>,</p> <p>Need for additional permanent supportive housing resources (VA and/or non-VA)</p>
<b>Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?</b>	No
<b>Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?</b>	<i>Respondent skipped this question</i>
<b>Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?</b>	Yes
<b>Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?</b>	<p>Yes,</p> <p>If yes, please describe this process.                      Re-evaluation procedure Three-Month Client Eligibility Update: Whether the client receives a one-time assistance or three months of short-term assistance, they will be given an appointment after approval for a three-month certification to update their income status and housing status. This certification would also determine continuance or closing of client file. • If household housing situation is certified stable for six months or greater, client needs would be considered met and file will be closed. • If household has not met its maximum assistance amount and needs further monetary assistance, the situation and budget will be reviewed for any changes and to assess if the household is having difficulties following the budget. • If household has met its maximum assistance amount client would be offered, further budgeting counseling where options to utilizing community resources would be offered to minimize expenses. Client would be sent a reminder of appointment along with documentation needed a week prior to appointment.</p>

#11



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 3:39:06 PM  
**Last Modified:** Thursday, June 02, 2016 3:56:12 PM  
**Time Spent:** 00:17:05

**PAGE 2: Part 1: Demographics**

**Q1: Choose your Continuum of Care Code:** (MA-503) Cape Cod/Islands CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Heather Salva
Organization	Veterans Inc
Email Address	heathersalva@veteransinc.org

**PAGE 3: Part 2: Coordination**

**Q5: Does your community have a written plan to end Veteran homelessness?** No

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** No

**Q7: Who is the CoC point of contact?**

Name:	Beth Albert
Email:	balbert@barnstablecounty.org
Organization:	Barnstable County Human Service Dept
Phone #:	508-375-6626

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	No	No
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	No	No
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	No	No
<b>Domiciliary Care for Veterans (VA-Dom)</b>	No	No
<b>Veterans Justice Outreach (VJO)</b>	No	No
<b>Safe Haven</b>	No	No

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

No

**Q14: Who is lead point of contact for coordinated entry?**

Name: n/a  
 Organization: n/a  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): n/a  
 Phone #: n/a  
 Email: n/a

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

No

Community Planning - June Submission

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:** *Respondent skipped this question*

---

**Q17: Is the GPD program integrated into coordinated entry?** No

---

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:** *Respondent skipped this question*

---

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)** No

---

**Q20: Please list the GPD providers currently serving your community.** *Respondent skipped this question*

---

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?** No

---

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?** No

---

PAGE 4: Part 3: Master List

---

**Q23: Does the community have a master list?** No

---

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?** *Respondent skipped this question*

---

**Q25: Who manages the master list?** *Respondent skipped this question*

---

**Q26: Does your list have the following elements? (Select all that apply.)** *Respondent skipped this question*

---

**Q27: How often do you meet to review and update the master list?** *Respondent skipped this question*

---

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?** Master List development. ,  
Increase use of SSVF rapid re-housing to close gaps.  
,  
CoC engagement in planning efforts

---

PAGE 5: Part 4: Meetings and Strategy

---

Community Planning - June Submission

**Q29: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	No meetings occur.
<b>Strategic Planning/Coordination Meetings (Bigger Picture)</b>	Monthly
<b>Q30: When are your next three strategic planning/coordination meetings? (Include date, time)</b>	<i>Respondent skipped this question</i>
<b>Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?</b>	<i>Respondent skipped this question</i>

**PAGE 6: Part 5: Federal Criteria/Benchmarks and Support**

<b>Q32: Has your community decided to pursue the federal partners' process?</b>	No
<b>Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?</b>	<i>Respondent skipped this question</i>
<b>Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?</b>	No
<b>Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).</b>	<i>Respondent skipped this question</i>
<b>Q36: List any technical assistance needs. (Select all that apply.)</b>	Assistance with by name list, Assistance with understanding the federal criteria and benchmarks , Assistance with CoC/stakeholder engagement

**PAGE 7: Part 6: Sustainability**

<b>Q37: Has your community begun sustainability planning efforts?</b>	No
<b>Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply</b>	Need for additional HUD-VASH vouchers, Need for additional permanent supportive housing resources (VA and/or non-VA) , Need for affordable, permanent housing options
<b>Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?</b>	No

Community Planning - June Submission

**Q40: If the answer to the previous question is “yes”, does your community have adequate funding resources in place to sustain your system when “surge” funding ends?**

*Respondent skipped this question*

---

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

---

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

Yes

---

#12



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, June 03, 2016 8:29:16 AM  
**Last Modified:** Friday, June 03, 2016 8:48:27 AM  
**Time Spent:** 00:19:11

PAGE 2: Part 1: Demographics

<b>Q1: Choose your Continuum of Care Code:</b>	(MA-508) Lowell CoC
<b>Q2: If you serve a Balance of State CoC, which counties is this update for?</b>	<i>Respondent skipped this question</i>
<b>Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?</b>	<i>Respondent skipped this question</i>
<b>Q4: Contact Information</b>	
Name	John Ratka
Organization	Veterans Northeast Outreach Center
Email Address	johnratka@comcast.net

PAGE 3: Part 2: Coordination

<b>Q5: Does your community have a written plan to end Veteran homelessness?</b>	Yes
<b>Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?</b>	Yes
<b>Q7: Who is the CoC point of contact?</b>	
Name:	Linda King
Email:	lking@lowellma.gov
Organization:	Ma-508 COC
Phone #:	(978)-674-4252 x4252

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	Yes	Yes
Grant and Per Diem (GPD) VAMC Liaison	No	No
Grant and Per Diem (GPD) Providers	No	No
Community Resource and Referral Center (CRRC)	Yes	Yes
Domiciliary Care for Veterans (VA-Dom)	No	No
Veterans Justice Outreach (VJO)	Yes	Yes
Safe Haven	No	No

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

Community Planning - June Submission

**Q14: Who is lead point of contact for coordinated entry?**

Name: Alberto Gonzalez  
 Organization: Veterans Northeast Outreach Center Inc.  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): SSVF Grantee  
 Phone #: (978) 891-7365  
 Email: agonzalez@veteranbenefits.us

**Q15: Is the HUD-VASH program integrated into coordinated entry?** No

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:** *Respondent skipped this question*

**Q17: Is the GPD program integrated into coordinated entry?** No

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:** *Respondent skipped this question*

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)** N/A

**Q20: Please list the GPD providers currently serving your community.** *Respondent skipped this question*

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?** No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?** No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?** Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?** Yes

**Q25: Who manages the master list?**

Name: Timothy Driscoll  
 Role: Healthcare for Homeless Veterans Program  
 Organization: Bedford VA  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): VAMC

Community Planning - June Submission

<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source), Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Weekly
<b>Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?</b>	Sustainability: Ensuring that at least 1 party (most likely the CoC) is responsible for maintaining the goal of ending Veteran homelessness and codifying this into CoC governance structure Submitting a claim to the federal partners (USICH/HUD/VA) Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	Weekly
<b>Strategic Planning/Coordination Meetings (Bigger Picture)</b>	Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

- Meeting 1 05/19/2016 10:00 AM,
- Meeting 2 6/16/2016 10:00 AM,
- Meeting 3 7/21/2016 10:00 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?** No

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?** Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?** Respondent skipped this question

Community Planning - June Submission

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?** Yes

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date: November 10 2015

Status: Pending

**Q36: List any technical assistance needs. (Select all that apply.)** *Respondent skipped this question*

**PAGE 7: Part 6: Sustainability**

**Q37: Has your community begun sustainability planning efforts?** Yes

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional HUD-VASH vouchers ,  
Need for additional Section 8 (non-VA) housing vouchers ,  
Need for additional permanent supportive housing resources (VA and/or non-VA) ,  
Need for affordable, permanent housing options ,  
Other (please specify) Community Housing Stock

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?** No

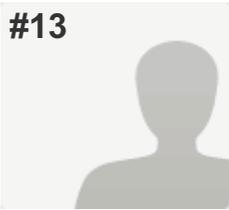
**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?** *Respondent skipped this question*

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?** Yes

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?** Yes,

If yes, please describe this process. Once clients are exited and stabilized they are followed by our Outreach team for further assistance. Provided with contact information for SSVF assistance. VNOC is the intermediary for MA-508 and all referrals flow from the community providers to our SSVF case Manager.

#13



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, June 03, 2016 8:48:40 AM  
**Last Modified:** Friday, June 03, 2016 9:05:22 AM  
**Time Spent:** 00:16:42

PAGE 2: Part 1: Demographics

**Q1: Choose your Continuum of Care Code:** (MA-510) Gloucester/Haverhill/Salem/Essex County CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	John Ratka
Organization	Veterans Northeast Outreach Center
Email Address	johnratka@comcast.net

PAGE 3: Part 2: Coordination

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Kevin Hurley
Email:	kevin.hurley@peabody-ma.gov
Organization:	Northshore COC MA-510
Phone #:	978-538-5774

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	Yes	Yes
Grant and Per Diem (GPD) VAMC Liaison	Yes	Yes
Grant and Per Diem (GPD) Providers	Yes	Yes
Community Resource and Referral Center (CRRC)	Yes	Yes
Domiciliary Care for Veterans (VA-Dom)	Yes	Yes
Veterans Justice Outreach (VJO)	Yes	Yes
Safe Haven	Yes	Yes

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

Community Planning - June Submission

**Q14: Who is lead point of contact for coordinated entry?**

Name: Kevin Hurley  
 Organization: Northshore COC MA-510  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): COC  
 Phone #: 978-538-5774  
 Email: kevin.hurley@peabody-ma.gov

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

No

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

*Respondent skipped this question*

**Q17: Is the GPD program integrated into coordinated entry?**

No

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:**

*Respondent skipped this question*

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)**

No

**Q20: Please list the GPD providers currently serving your community.**

List of Agency Names: Veterans Northeast Outreach Center Inc.  
 Total Number of Beds: 25

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?**

No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?**

No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?**

Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?**

Yes

**Q25: Who manages the master list?**

Name: Timothy Driscoll  
 Role: Healthcare for Homeless Veterans Program  
 Organization: Bedford VA  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): VAMC

Community Planning - June Submission

<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans,  Includes all Veterans in emergency shelter (regardless of shelter funding source),  Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Bi-weekly
<b>Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?</b>	Sustainability: Ensuring that at least 1 party (most likely the CoC) is responsible for maintaining the goal of ending Veteran homelessness and codifying this into CoC governance structure  Designing the system to meet federal benchmark criteria.  Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	Bi-Weekly
<b>Strategic Planning/Coordination Meetings (Bigger Picture)</b>	Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

- Meeting 1 05/18/2016 2:00 PM,
- Meeting 2 6/15/2016 2:00 PM,
- Meeting 3 7/20/2016 2:00 PM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?** No

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?** No

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?** Our CoC is not interested in pursuing the process.

Community Planning - June Submission

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

*Respondent skipped this question*

PAGE 7: Part 6: Sustainability

**Q37: Has your community begun sustainability planning efforts?**

Yes

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional HUD-VASH vouchers,  
 Need for additional Section 8 (non-VA) housing vouchers  
 ,  
 Need for additional permanent supportive housing resources (VA and/or non-VA)  
 ,  
 Other (please specify) Community Housing Stock

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

No

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

*Respondent skipped this question*

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

Yes,  
 If yes, please describe this process.  
 Outreach team follows clients after exit beyond the 3,6,9 month requirement. VNOC is the intermediary within the COC and all client referrals flow through 14-MA-209

#14



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, June 03, 2016 9:05:28 AM  
**Last Modified:** Friday, June 03, 2016 9:35:39 AM  
**Time Spent:** 00:30:10

PAGE 2: Part 1: Demographics

**Q1: Choose your Continuum of Care Code:** (MA-516) Massachusetts Balance of State CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** Essex and Middlesex Counties

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	John Ratka
Organization	Veterans Northeast Outreach Center
Email Address	johnratka@comcast.net

PAGE 3: Part 2: Coordination

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Gordon Calkins
Email:	gordon.calkins@state.ma.us
Organization:	DHCD
Phone #:	617-573-1384

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	Yes	Yes
Grant and Per Diem (GPD) VAMC Liaison	Yes	Yes
Grant and Per Diem (GPD) Providers	Yes	Yes
Community Resource and Referral Center (CRRC)	Yes	Yes
Domiciliary Care for Veterans (VA-Dom)	Yes	Yes
Veterans Justice Outreach (VJO)	Yes	Yes
Safe Haven	Yes	Yes

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

Community Planning - June Submission

**Q14: Who is lead point of contact for coordinated entry?**

Name: Melissa McWhinney  
 Organization: DHCD  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): COC  
 Phone #: 617-573-1343  
 Email: melissa.Mcwhinney@state.ma.gov

**Q15: Is the HUD-VASH program integrated into coordinated entry?** Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:** The community's assessment is used for all Veterans, regardless of point of entry to determine need

**Q17: Is the GPD program integrated into coordinated entry?** Yes

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:** The community's assessment is used for all Veterans, regardless of point of entry to determine need

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)** N/A

**Q20: Please list the GPD providers currently serving your community.** *Respondent skipped this question*

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?** No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?** No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?** Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?** Yes

**Q25: Who manages the master list?**

Name: Joanna Bowen  
 Role: CoC Coordinator  
 Organization: DHCD  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): COC

Community Planning - June Submission

<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans,  Includes all Veterans in emergency shelter (regardless of shelter funding source),  Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Monthly
<b>Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?</b>	Sustainability: Ensuring that at least 1 party (most likely the CoC) is responsible for maintaining the goal of ending Veteran homelessness and codifying this into CoC governance structure  Designing the system to meet federal benchmark criteria.  Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

	(no label)
Case Conferences	Bi-Weekly
Strategic Planning/Coordination Meetings (Bigger Picture)	Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

- Meeting 1 05/19/2016 10:00 AM,
- Meeting 2 6/16/2016 10:00 AM,
- Meeting 3 7/21/2016 10:00 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?** No

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?** No

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?** Our CoC is not interested in pursuing the process.

Community Planning - June Submission

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

*Respondent skipped this question*

PAGE 7: Part 6: Sustainability

**Q37: Has your community begun sustainability planning efforts?**

Yes

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional HUD-VASH vouchers,  
Need for additional Section 8 (non-VA) housing vouchers  
,  
Other (please specify) Community Housing Stock

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

No

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

*Respondent skipped this question*

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

Yes,  
If yes, please describe this process.  
Outreach team follows clients after exit beyond the 3,6,9 month requirement. VNOC is the intermediary within the COC and all client referrals flow through 14-MA-209

#15



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, June 03, 2016 1:15:58 PM  
**Last Modified:** Friday, June 03, 2016 2:54:35 PM  
**Time Spent:** 01:38:36

PAGE 2: Part 1: Demographics

**Q1: Choose your Continuum of Care Code:** (MA-506) Worcester City & County CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Keegan Hersey
Organization	Veterans Inc
Email Address	keeganhersey@veteransinc.org

PAGE 3: Part 2: Coordination

**Q5: Does your community have a written plan to end Veteran homelessness?** No

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** *Respondent skipped this question*

**Q7: Who is the CoC point of contact?**

Name:	James Cruickshank
Email:	jcruickshank@cmhaonline.org
Organization:	CMHA
Phone #:	774-243-3834

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	Not Applicable	Not Applicable
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	No	No
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	Not Applicable	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	No	No
<b>Safe Haven</b>	No	No

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

No

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Keegan Hersey/James Cruickshank

Organization:

Veterans Inc/CMHA

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

SSVF Grantee/CoC

Phone #:

508-340-0115/ 774-243-3824

Email:

keeganhersey@veteransinc.org /  
jcruickshank@cmhaonline.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

The community's assessment is used for all Veterans, regardless of point of entry to determine need

Community Planning - June Submission

<b>Q17: Is the GPD program integrated into coordinated entry?</b>	Yes
<b>Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:</b>	The community's assessment is used for all Veterans, regardless of point of entry to determine need
<b>Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)</b>	No
<b>Q20: Please list the GPD providers currently serving your community.</b>	
List of Agency Names	Veterans Inc, MVOC, Veterans Homestead
Total Number of Beds	Approx 225
<b>Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?</b>	No
<b>Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?</b>	No

PAGE 4: Part 3: Master List

<b>Q23: Does the community have a master list?</b>	Yes
<b>Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?</b>	Yes
<b>Q25: Who manages the master list?</b>	
Name:	Keegan Hersey / Patricia Murphy
Role:	SSVF Program Coordinator / SSVF Case Manager
Organization:	Veterans Inc
Organization Type (VAMC, CoC, SSVF Grantee, etc.):	SSVF Grantee
<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans , Includes all Veterans in emergency shelter (regardless of shelter funding source) , Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Bi-weekly

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Sustainability: Developing written policies and procedures to maintain the master list and case conference processes

Data sharing,

Prioritizing clients for HUD-VASH vouchers

---

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Bi-Weekly

Strategic Planning/Coordination Meetings (Bigger Picture)

No meetings occur.

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 06/13/2016 11:30 AM,

Meeting 2 07/11/2016 11:30 AM,

Meeting 3 08/08/2016 11:30 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

No,

If you selected "Yes" please provide the call In information  
TA Provider Already Attends

---

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with data sharing between VA and community and/or data tracking.

---

PAGE 7: Part 6: Sustainability

Community Planning - June Submission

**Q37: Has your community begun sustainability planning efforts?**

No

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional prevention/rapid re-housing funds (non-SSVF)  
,  
Need for additional HUD-VASH vouchers,  
Need for additional Section 8 (non-VA) housing vouchers  
,  
Need for additional VA funded prevention/rapid re-housing (SSVF)  
,  
Need for income support / financial management services (e.g. Rep Payee)  
,  
Need for additional permanent supportive housing resources (VA and/or non-VA)  
,  
Need for affordable, permanent housing options,  
Funding for other intensive case management services for RRH Veterans currently housed but at-risk of returning to homelessness.

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

Yes

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

No,  
If the answer is "no", please explain.  
Central MA is a community with a large amount of GPD beds in a state that homeless veterans travel to in order to take advantage of Chapter 115 benefits. Our GPD beds continue to be full and SSVF funds are being used to re-house and stabilize veterans for long term housing. We will continue to have a large number of veterans entering our community after surge funding ends. These veterans will not be able to be housed as quickly without sufficient funding.

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

Yes,  
If yes, please describe this process.  
SSVF case managers follow up at 6 months and are available for contact by the landlord or veteran after exit. VASH case managers follow up but are stretched thin by large case loads. Additional follow up services would benefit the veterans stability and decrease our recidivism rate.

#16



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, June 07, 2016 10:45:36 AM  
**Last Modified:** Tuesday, June 07, 2016 11:06:40 AM  
**Time Spent:** 00:21:03

PAGE 2: Part 1: Demographics

**Q1: Choose your Continuum of Care Code:** (MA-504) Springfield CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Michael Hagmaier
Organization	Soldier On
Email Address	mhagmaier@weosldieron.org

PAGE 3: Part 2: Coordination

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Gerry McCaferty
Email:	GMcCafferty@springfieldcityhall.com
Organization:	City of Springfield
Phone #:	413.787.6500

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	<b>Strategic Meetings</b>	<b>Case Conferencing/Master List</b>
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	Yes	Yes
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	Yes	Yes
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	Not Applicable	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	Yes	Yes
<b>Safe Haven</b>	Not Applicable	Not Applicable

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

No

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

A copy of the HUD/VA Guidance on data sharing and HMIS.

Sample ROIs and MOUs that other communities have used.

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

Community Planning - June Submission

**Q14: Who is lead point of contact for coordinated entry?**

Name: Gerry McCaferty  
 Organization: Springfield Housing  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): City of Springfield  
 Phone #: 413.787.6500  
 Email: GMcCafferty@springfieldcityhall.com

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

The community's assessment is used for all Veterans, regardless of point of entry to determine need

**Q17: Is the GPD program integrated into coordinated entry?**

N/A

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:**

GPD receives referrals from coordinated entry but also allows for direct entry into their program through other means

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)**

N/A

**Q20: Please list the GPD providers currently serving your community.**

*Respondent skipped this question*

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?**

No

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?**

*Respondent skipped this question*

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?**

Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?**

Yes

**Q25: Who manages the master list?**

Name: Geraldine MCCaferty  
 Role: CoC Administrator  
 Organization: City of Springfield  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): City Housing

Community Planning - June Submission

<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source), Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Bi-weekly
<b>Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?</b>	Master List development., Sustainability: Ensuring that at least 1 party (most likely the CoC) is responsible for maintaining the goal of ending Veteran homelessness and codifying this into CoC governance structure Data sharing

PAGE 5: Part 4: Meetings and Strategy

<b>Q29: What types of meetings does your community have?</b>	<b>(no label)</b>
Case Conferences	Bi-Weekly
Strategic Planning/Coordination Meetings (Bigger Picture)	Bi-Weekly
<b>Q30: When are your next three strategic planning/coordination meetings? (Include date, time)</b>	
Meeting 1 06/25/2016 09:15 AM	
<b>Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?</b>	No

PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

<b>Q32: Has your community decided to pursue the federal partners' process?</b>	Yes
<b>Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?</b>	<i>Respondent skipped this question</i>
<b>Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?</b>	No
<b>Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).</b>	<i>Respondent skipped this question</i>

Community Planning - June Submission

**Q36: List any technical assistance needs. (Select all that apply.)**

*Respondent skipped this question*

PAGE 7: Part 6: Sustainability

**Q37: Has your community begun sustainability planning efforts?**

Yes

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional Section 8 (non-VA) housing vouchers

,

Need for affordable, permanent housing options,

Funding for other intensive case management services for RRH Veterans currently housed but at-risk of returning to homelessness.

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

No

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

*Respondent skipped this question*

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

No