

#1



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 5:09:04 PM  
**Last Modified:** Thursday, June 02, 2016 5:22:01 PM  
**Time Spent:** 00:12:56

**PAGE 2: Part 1: Demographics**

**Q1: Choose your Continuum of Care Code:** (NH-502) Nashua/Hillsborough County CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Kathryn Byrne
Organization	Harbor Homes, Inc.
Email Address	k.byrne@nhpartnership.org

**PAGE 3: Part 2: Coordination**

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Ana Pancine
Email:	a.pancine@nhpartnership.org
Organization:	Harbor Homes, Inc.
Phone #:	603-882-3616

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	Strategic Meetings	Case Conferencing/Master List
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes	Yes
Healthcare for Homeless Veterans (HCHV)	Yes	Yes
Grant and Per Diem (GPD) VAMC Liaison	Yes	Yes
Grant and Per Diem (GPD) Providers	Yes	Yes
Community Resource and Referral Center (CRRC)	Yes	Yes
Domiciliary Care for Veterans (VA-Dom)	Not Applicable	Not Applicable
Veterans Justice Outreach (VJO)	Yes	Yes
Safe Haven	Yes	Yes

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

*Respondent skipped this question*

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Miles Pendry

Organization:

Harbor Homes, Inc.

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

CoC/SSVF grantee

Phone #:

603-882-3616

Email:

m.pendry@nhpartnership.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

The community's assessment is used for all Veterans, regardless of point of entry to determine need

Community Planning - June Submission

<b>Q17: Is the GPD program integrated into coordinated entry?</b>	Yes
<b>Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:</b>	The community's assessment is used for all Veterans, regardless of point of entry to determine need
<b>Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)</b>	No
<b>Q20: Please list the GPD providers currently serving your community.</b>	
List of Agency Names	Harbor Homes, Inc.
Total Number of Beds	60
<b>Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?</b>	No
<b>Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?</b>	No

PAGE 4: Part 3: Master List

<b>Q23: Does the community have a master list?</b>	Yes
<b>Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?</b>	Yes
<b>Q25: Who manages the master list?</b>	
Name:	Kathryn Byrne
Role:	SSVF Program Manager - updates list
Organization:	Harbor Homes, Inc.
Organization Type (VAMC, CoC, SSVF Grantee, etc.):	CoC,SSVF grantee
<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source), Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Weekly

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Sustainability: Ensuring that at least 1 party (most likely the CoC) is responsible for maintaining the goal of ending Veteran homelessness and codifying this into CoC governance structure

Submitting a claim to the federal partners (USICH/HUD/VA)

Increasing permanent housing options (e.g. landlord engagement, etc.)

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PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Weekly

Strategic Planning/Coordination Meetings (Bigger Picture)

Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 07/06/2016 8:00 AM,

Meeting 2 08/03/2016 8:00 AM,

Meeting 3 09/7/2016 8:00 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

No

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PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

Yes

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

Date:

November 2015

Status:

Denied - GPD LOS - resubmitting June 2016

**Q36: List any technical assistance needs. (Select all that apply.)**

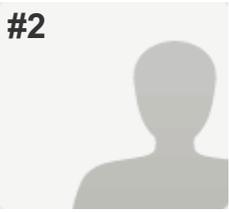
*Respondent skipped this question*

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<b>Q37: Has your community begun sustainability planning efforts?</b>	Yes
<b>Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply</b>	Need for RRH Waiver to serve higher proportion of prevention clients in SSVF , Need for additional permanent supportive housing resources (VA and/or non-VA) , Need for affordable, permanent housing options
<b>Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?</b>	No
<b>Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?</b>	<i>Respondent skipped this question</i>
<b>Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?</b>	Yes
<b>Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?</b>	Yes, If yes, please describe this process. All RRH Clients in GNCOC are referred to Housing Stability Program funded through SAMHSA for long term case management with regard to employment, housing, substance misuse and mental health.

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#2



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, June 02, 2016 3:36:25 PM  
**Last Modified:** Friday, June 03, 2016 4:42:47 PM  
**Time Spent:** Over a day

**PAGE 2: Part 1: Demographics**

**Q1: Choose your Continuum of Care Code:** (NH-501) Manchester CoC

**Q2: If you serve a Balance of State CoC, which counties is this update for?** *Respondent skipped this question*

**Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?** *Respondent skipped this question*

**Q4: Contact Information**

Name	Dan Ward
Organization	Veterans Inc.
Email Address	danward@veteransinc.org

**PAGE 3: Part 2: Coordination**

**Q5: Does your community have a written plan to end Veteran homelessness?** Yes

**Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?** Yes

**Q7: Who is the CoC point of contact?**

Name:	Dan Ward
Email:	danward@veteransinc.org
Organization:	Veterans Inc.
Phone #:	603-717-1671

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	<b>Strategic Meetings</b>	<b>Case Conferencing/Master List</b>
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	Yes	Yes
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	Yes	Yes
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	Not Applicable	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	No	No
<b>Safe Haven</b>	Not Applicable	Not Applicable

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

Aggregate performance information (e.g. housing placement numbers; length of time homeless, does not include identifying information)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

Aggregate performance information (e.g. HUD-VASH placement numbers; length of time homeless, GPD information, does not include identifying information)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

Community Planning - June Submission

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

- A copy of the HUD/VA Guidance on data sharing and HMIS.
- ,
- Sample ROIs and MOUs that other communities have used.
- ,
- Training related to security/privacy and the ability to share data with an outside source that is not the VA (e.g. transmission of PII over VA networks/systems).
- ,
- Assistance getting buy-in from the local VA Medical Center(s) to share data.
- ,
- Assistance getting buy-in from other community stakeholders to share data.

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

No

**Q14: Who is lead point of contact for coordinated entry?**

Name: Cathy Kuhn  
 Organization: Families In Transitions  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): Community Partner  
 Phone #: 603-641-9441 ext 251  
 Email: ckuhn@fitnh.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

N/A

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

*Respondent skipped this question*

**Q17: Is the GPD program integrated into coordinated entry?**

N/A

**Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:**

*Respondent skipped this question*

**Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)**

No

**Q20: Please list the GPD providers currently serving your community.**

List of Agency Names Harbor Homes  
 Total Number of Beds 80

**Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?**

No

Community Planning - June Submission

**Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?** No

PAGE 4: Part 3: Master List

**Q23: Does the community have a master list?** Yes

**Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?** Yes

**Q25: Who manages the master list?**

Name: Nicole Clard  
 Role: Coordinator for MCoC  
 Organization: MCoC  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC

**Q26: Does your list have the following elements? (Select all that apply.)** Includes all unsheltered Veterans ,  
 Includes all Veterans in emergency shelter (regardless of shelter funding source) ,  
 Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)

**Q27: How often do you meet to review and update the master list?** Bi-weekly

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?** Sustainability: Developing written policies and procedures to maintain the master list and case conference processes ,  
 Submitting a claim to the federal partners (USICH/HUD/VA) ,  
 Increasing permanent housing options (e.g. landlord engagement, etc.)

PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?** (no label)

**Case Conferences** Bi-Weekly

**Strategic Planning/Coordination Meetings (Bigger Picture)** Bi-Weekly

Community Planning - June Submission

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 06/15/2016 2:30 PM,

Meeting 2 07/06/2016 2:30 PM,

Meeting 3 07/20/2016 2:30 PM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

Yes,

If you selected "Yes" please provide the call In information

1 617 266 5657 x 120

**PAGE 6: Part 5: Federal Criteria/Benchmarks and Support**

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with integration and coordination of HUD-VASH, GPD, and/or other transitional housing

,

Assistance with CoC/stakeholder engagement

**PAGE 7: Part 6: Sustainability**

**Q37: Has your community begun sustainability planning efforts?**

Yes

Community Planning - June Submission

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional HUD-VASH vouchers,  
Need for additional Section 8 (non-VA) housing vouchers  
,  
Need for additional VA funded prevention/rapid re-housing (SSVF)  
,  
Need for income support / financial management services (e.g. Rep Payee)  
,  
Need for additional permanent supportive housing resources (VA and/or non-VA)  
,  
Need for affordable, permanent housing options,  
Funding for other intensive case management services for RRH Veterans currently housed but at-risk of returning to homelessness.

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

No

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

*Respondent skipped this question*

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

Yes

#3



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, June 07, 2016 2:07:06 PM  
**Last Modified:** Tuesday, June 07, 2016 2:26:29 PM  
**Time Spent:** 00:19:23

**PAGE 2: Part 1: Demographics**

<b>Q1: Choose your Continuum of Care Code:</b>	(NH-500) New Hampshire Balance of State CoC
<b>Q2: If you serve a Balance of State CoC, which counties is this update for?</b>	Coos, Grafton, Carroll, Belknap, Strafford, Rockingham, Merrimack, Sullivan , Cheshire
<b>Q3: If you are submitting a plan for CA-600, what is the SPA number associated with your update?</b>	<i>Respondent skipped this question</i>
<b>Q4: Contact Information</b>	
Name	Kathryn Byrne
Organization	Harbor Homes, Inc.,
Email Address	k.byrne@nhpartnership.org

**PAGE 3: Part 2: Coordination**

<b>Q5: Does your community have a written plan to end Veteran homelessness?</b>	Yes
<b>Q6: If you answered "Yes" to the previous question, have community stakeholders (e.g. local VA Medical Center, VA, SSVF grantees, etc.) provided input into the plan development and implementation?</b>	Yes
<b>Q7: Who is the CoC point of contact?</b>	
Name:	Julie Lane
Email:	Julie.Lane@dhhs.nh.gov
Organization:	Bureau of Homeless and Housing Services
Phone #:	603-271-9198

Community Planning - June Submission

**Q8: Are representatives from the following VA funded programs present at community planning meetings/events?**

	<b>Strategic Meetings</b>	<b>Case Conferencing/Master List</b>
<b>HUD and Veterans Affairs Supportive Housing (HUD-VASH)</b>	Yes	Yes
<b>Healthcare for Homeless Veterans (HCHV)</b>	Yes	Yes
<b>Grant and Per Diem (GPD) VAMC Liaison</b>	Yes	Yes
<b>Grant and Per Diem (GPD) Providers</b>	Yes	Yes
<b>Community Resource and Referral Center (CRRC)</b>	Not Applicable	Not Applicable
<b>Domiciliary Care for Veterans (VA-Dom)</b>	Not Applicable	Not Applicable
<b>Veterans Justice Outreach (VJO)</b>	Yes	Yes
<b>Safe Haven</b>	Yes	Yes

**Q9: What types of data are community providers able to share with their local VA Medical Center(s)? (Select all that apply)**

Client-level information (e.g. data from the HMIS system; includes identifying information such as the key elements for the by name/master list)

**Q10: What types of data can local VA Medical Center staff share with community providers? (Select all that apply)**

Client-level information (e.g. data from the HOMES system such as key elements for the by name/master list)

**Q11: Does your community have a standardized Release of Information (ROI) form for data sharing between the local VA Medical Center(s) and other relevant stakeholders?**

Yes

**Q12: If VA and non-VA homeless assistance providers are not able to share/receive data, which of the following would be helpful? (Select all that apply)**

Training related to security/privacy and the ability to share data with an outside source that is not the VA (e.g. transmission of PII over VA networks/systems).

**Q13: Is there a community-wide coordinated entry/assessment process for Veterans? Note: Participation in coordinated entry is a requirement of the SSVF program.**

Yes

**Q14: Who is lead point of contact for coordinated entry?**

Name:

Joseph Frappiea

Organization:

211 NH Granite United Way

Organization Type (VAMC, CoC, SSVF Grantee, etc.)

CoC

Phone #:

211

Email:

joe.frappiea@211nh.org

**Q15: Is the HUD-VASH program integrated into coordinated entry?**

Yes

**Q16: If the answer was "Yes" to the previous question, please select the response that best describes this integration:**

The community's assessment is used for all Veterans, regardless of point of entry to determine need

Community Planning - June Submission

<b>Q17: Is the GPD program integrated into coordinated entry?</b>	Yes
<b>Q18: If the answer to the previous question was "Yes", please select the response that best describes this integration:</b>	The community's assessment is used for all Veterans, regardless of point of entry to determine need
<b>Q19: Is GPD providing bridge housing in the community? (Please note that they must have submitted a change of scope to the GPD Program Office or are currently in the process to select "Yes".)</b>	N/A
<b>Q20: Please list the GPD providers currently serving your community.</b>	
List of Agency Names	GPD beds available to BOS but are located in NH 501 & NH 502
Total Number of Beds	80
<b>Q21: Have any GPD providers in your community submitted a change of scope to the GPD Program Office?</b>	No
<b>Q22: If "No" to question 21, are any GPD providers planning to submit a change of scope?</b>	No

PAGE 4: Part 3: Master List

<b>Q23: Does the community have a master list?</b>	Yes
<b>Q24: If "Yes" to the previous question, is the list one complete document (not multiple parts)?</b>	Yes
<b>Q25: Who manages the master list?</b>	
Name:	Laurie Tyler
Role:	Program Director
Organization:	Southwestern Community Services
Organization Type (VAMC, CoC, SSVF Grantee, etc.):	CoC, SSVF Grantee
<b>Q26: Does your list have the following elements? (Select all that apply.)</b>	Includes all unsheltered Veterans, Includes all Veterans in emergency shelter (regardless of shelter funding source), Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)
<b>Q27: How often do you meet to review and update the master list?</b>	Weekly

Community Planning - June Submission

**Q28: Currently what are your community's top 3 priorities for ending Veteran homelessness?**

Increase use of SSVF rapid re-housing to close gaps.

,

Sustainability: Developing written policies and procedures to maintain the master list and case conference processes

,

Submitting a claim to the federal partners (USICH/HUD/VA)

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PAGE 5: Part 4: Meetings and Strategy

**Q29: What types of meetings does your community have?**

(no label)

Case Conferences

Weekly

Strategic Planning/Coordination Meetings (Bigger Picture)

Monthly

**Q30: When are your next three strategic planning/coordination meetings? (Include date, time)**

Meeting 1 07/12/2016 11:00 AM,

Meeting 2 8/9/2016 11:00 AM,

Meeting 3 9/13/2016 11:00 AM

**Q31: Would you like your Regional Coordinator and/or TA representative to participate in one of these meetings?**

No

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PAGE 6: Part 5: Federal Criteria/Benchmarks and Support

**Q32: Has your community decided to pursue the federal partners' process?**

Yes

**Q33: If the answer to the previous question was "No", why have you decided not to pursue the process?**

*Respondent skipped this question*

**Q34: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q35: If the answer to Question 34 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q36: List any technical assistance needs. (Select all that apply.)**

Assistance with sustainability planning

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PAGE 7: Part 6: Sustainability

Community Planning - June Submission

**Q37: Has your community begun sustainability planning efforts?**

Yes

**Q38: What resource gaps (if any) have you identified that may hinder sustainability? Select all that apply**

Need for additional prevention/rapid re-housing funds (non-SSVF)

,

Need for affordable, permanent housing options,

Funding for other intensive case management services for RRH Veterans currently housed but at-risk of returning to homelessness.

**Q39: Does your community currently have Priority 1 (aka "Surge") SSVF funding?**

No

**Q40: If the answer to the previous question is "yes", does your community have adequate funding resources in place to sustain your system when "surge" funding ends?**

*Respondent skipped this question*

**Q41: Does your community regularly follow-up with rapid re-housing clients to ensure housing stabilization?**

Yes

**Q42: Do you have a system in place to ensure rapid re-housing clients experiencing new housing crises are routed to prevention/other stabilization services?**

Yes,

If yes, please describe this process.  
We have housing programs funded through SAMHSA that are able to provide longer term case management as well as private funding through Easter Seals Vets Count program that provides ongoing case management and financial assistance for prevention services.