

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b> Michigan Balance of State CoC		<b>CoC Number:</b>	MI-500
<b>CoC Representative:</b> Melodie Linebaugh		<b>Title:</b> SSVF Program Manager	
<b>Phone/Email:</b> 231-947-3780			
<b>Person Completing this Summary:</b> Melodie Linebaugh		<b>Title:</b> SSVF Program Manager	
<b>Phone/Email:</b> 231-947-3780 mlinebaugh@nmcaa.net			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b> BOS Veteran Service Team	
Principal Members	Affiliation
NMCAA Veteran Housing Resource Specialists	SSVF Program
VA CBOCs	Health Care
Michigan Works	Employment
All County VSOs	Veteran assistance for Employment
AmVets	Referrals and community support
Department of Human Service	Emergency Assistance
Patriot Place	VA Per Diem Transitional Housing
VFW/American Legion Posts	Emergency Trust Fund
County Veteran Trusts	Financial Support, benefits assistance and referrals
Casey Wilder	Shiawassee V.A. Office
Rebecca Zelma	Chair of Shiawassee COC Capital Area Community Services
Becky Butcher	Vice Chair- SVRC industries Inc.
Jeff Duke	OLHSA (SSVF)
Laura Wesley	OLHSA (SSVF)
Ganiah Hinton	OLHSA (SSVF)
Jerilyn Strein	Shiawassee V.A. Office

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Veteran Service Teams (VST) will begin on May 1st to collaborate with one another to identify where homeless veterans are located and work together to house and serve those who are most vulnerable. The VST will work in tandem to develop, monitor, and adapt goals to reach functional zero in the 74-county Balance of State area that it serves. The groups will meet at the minimum monthly, but more, if necessary, to insure that we meet our community goals. SSVF will lead and direct the community plan set by the VST and present progress to local CoC meetings to update community partners on its progress. The plan will utilize the Gap Analysis tool, PIT numbers, Rapid Rehousing and Homeless Prevention numbers for it's benchmark. We are actively seeking additional partners to participate in the creation and implementation of the plan to make sure it is effective.

**Goal 1:** Familiarize Veteran Service Teams members on the Gap Analysis and develop outreach strategies in rural Michigan. To be completed: 6-15-15      **Goal 2:** Identify all homeless veterans within the 74 Balance of State counties and where they are located. To be completed: 8-31-15

**Goal 3:** Develop strategies to house the veterans once they are identified utilizing the Housing First framework. To be completed: 9-30-15

**Goal 4:** VST works together to permanently house the hardest to serve homeless veterans and strategizes on how to engage and link them into services. Ongoing

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the *Ending Homelessness Among*

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps*

<b>Estimated Annual Total:</b>	523
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	60	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	Sheltered	Unsheltered	Total
Number of veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	185	75	260

Of number above, how many will also be counted as chronically homeless:	49	28	77
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**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
<del>C. Is every veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?</del>	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

One of our greatest strengths is the people we have on the ground working towards ending veteran homelessness who really have a heart for the people we serve. Members of the Veteran Service Team (VST) will work together to optimize the outreach strategies so that every homeless veteran will be identified and working with an agency on the VST. By using this model we are confident that all veterans who are unsheltered will be located and referred to SSVF, other local agencies, and VA services so that end their homelessness. Finding veterans in the woods, encampments and areas that are uninhabitable is always an issue in rural areas--our area is no exception. Some of veterans are content to remain in their current living situation and, also, there are a certain number of veterans who are not willing to change their circumstance or comply with program regulations. Due to it being a rural community, organizations often have multi services and specialties that can serve the veteran. This allows for quick referrals and quick access to services that are available to them. Agencies and organizations in the CoC cooperate very well, due to the long history of many members of the group. Again because of the rural area we serve, public transportation and employment opportunities that can financially support their family are our greatest challenges. Coordination with the VASH program (for those few counties that have VASH available) and SSVF, timely referrals and SSVF housing veterans before a VASH voucher is available. For those areas who do not have VASH, they will enroll veterans into the Housing Choice Voucher program. There are also challenges with enough affordable housing. We are implementing outreach strategies and working on engaging our landlords so we have housing for our veterans. All in all this area works well with their partner agencies and we are committed to functional zero so no veteran is homeless in Michigan.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Detroit CoC	<b>CoC Number:</b>	MI-501
<b>CoC Representative:</b>	Homeless Action Network of Detroit (HAND) Kiana Harrison		
	<b>Title:</b> CoC Representative		
<b>Phone/Email:</b>	(313)964-3666 x 105 email: kiana@handetroit.org		
<b>Person Completing this Summary:</b>	Robert Nelsen		
	<b>Title:</b> SSVF Program Manager VOAMI		
<b>Phone/Email:</b>	(517) 899-9419 rnelsen@voami.org		

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b> Detroit CoC MI-501 Veterans Group	
<b>Principal Members</b>	<b>Affiliation</b>
Kenny Shannon	Southwest Counseling Solutions
Jamie Ebaugh	Southwest Counseling Solutions
Robert Nelsen	Volunteers of America Michigan (VOAMI)
Alonzo Morgan	Volunteers of America Michigan (VOAMI)
Theresa Paruskiewicz	Volunteers of America Michigan (VOAMI)
Angell Bray-Darden	Volunteers of America Michigan (VOAMI)
Christine Cook	The Blue Water Center for Independent Living (BWCIL)
Laura Stele	The Blue Water Center for Independent Living (BWCIL)
Jean Griggs	Neighborhood Legal Services Michigan (NLSM)
Gloria White	Neighborhood Legal Services Michigan (NLSM)
Dana Doole	Neighborhood Legal Services Michigan (NLSM)
Anne Beatty	Wayne Metro
Meghan Takashima	City of Detroit
Sam Olson	CSH
Patricia Wolschon	Detroit VA
Kiana Harrison	Homeless Action Network of Detroit (HAND)
Amelia Allen	Homeless Action Network of Detroit (HAND)
Selwin O'Neil	Homeless Action Network of Detroit (HAND)

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

This group will meet on a monthly basis until we establish a working plan that has the entire CoC input and then we will move to meet on a bi-monthly plan. The group began meeting in November 2014 and have met monthly or more frequent since. The next meetings will be May 21, 2015. Future meetings will be planned in accordance with progress and implementation of this plan. The meetings will include the following elements: review of Veterans who are homeless, track progress toward re-housing, and coordinate efforts.

Special attention has been given to abandoned properties where homeless Veterans may be squatting. As a major barrier to Detroit rehousing every literal homeless Veteran the group has brought in the Detroit Land Bank who owns the vast majority of the abandoned buildings.

Additional special attention has been put on "Match" meetings for homeless Veterans. At upcoming Match Meetings, all resources represented above will join with CAM and other community wide housing resource staff to ensure that Veterans are being efficiently matched with the best resources to eliminate the barrier at hand.

Written narrative regarding updates to plan:

**A. Has your community identified every Veteran who is homeless right now by name? Moved from no to Under Development.**

Description: Detroit has implemented a variety of processes to identify every homeless Veteran in the CoC. The primary steps include enabling the VA to enter data into, and also generate reports from within the system. On April 21, 2015, The VA received clearance via the ROI and sharing agreement to utilize HMIS within Detroit. The enabled sharing enables the VA to combine data into one system (HMIS), which allows the community to generate lists of those who are literally homeless. The difficulty in this, is that the data sharing began April 21 and those in the system prior to that day are not visible to VA. The VA utilization of HMIS is

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	1,064
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	426	0	426
Of number above, how many will also be counted as chronically homeless:	141	0	141

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

**Strengths:**

#1 - One strength is our local SSVF providers working with the Department of Labor Homeless Veterans' Reintegration Program (HVRP) to assist homeless Veterans with much needed training and job placement to allow them to be financially stable.

#2 - Strength- Many of our SSVF providing agencies which serve Detroit have years of experience providing Veteran services in accordance with the performance goals/missions and outcomes of the VA, DOL, and other Veteran-centric programs.

#3 - We have an efficient process designated to manage all Veterans in GPD or Contract programs participants to ensure that they are effectively utilizing community resources such as PSH and other vouchers. Collectively the SSVF agencies have been assigned to specific locations (8 locations total) based on enrollment capacity. SSVF staff are responsible to VI-SPDAT residents while ensuring they are being screened for eligibility for housing vouchers or other eligible housing resources.

#4 - Detroit has 426 GPD/Contract beds available to local Veterans. PIT 2015 are projected to have 426 sheltered Veterans with 0 unsheltered Veterans.

**Challenges:**

#1 - A major challenge identified is the VA homeless data collection system and its limitations which have a drastic effect on housing some of our communities' most vulnerable homeless Veterans. These limitations stem from the inability for VA's HOMES and HMIS to talk to each other and count data in a unified cohesive system. Utilizing two systems creates gaps in our ability to calculate data consistently and limits our ability to know of Veterans who are experiencing homelessness unless we find them or they find us outside the VA. Though the VA does refer Veterans to our programs there are times when Veteran are not referred to SSVF service providers. Communication between systems would enable our SSVF providers to pull list of Veterans who are struggling with homelessness and quickly pursue them for appropriate rapid rehousing or other housing services. Information

<b>Primary Group</b> Detroit CoC MI-501 Veterans Group	
<b>Principal Members</b>	<b>Affiliation</b>
Kenny Shannon	Southwest Counseling Solut
Jamie Ebaugh	Southwest Counseling Solut
Robert Nelsen	Volunteers of America Michigan
Alonzo Morgan	Volunteers of America Michigan
Theresa Paruszkiewicz	Volunteers of America Michigan
Angell Bray-Darden	Volunteers of America Michigan
Christine Cook	The Blue Water Center for Independen
Laura Stele	The Blue Water Center for Independen
Jean Griggs	Neighborhood Legal Services Mighi
Gloria White	Neighborhood Legal Services Mighi
Dana Doole	Neighborhood Legal Services Mighi
Anne Beatty	Wayne Metro
Meghan Takashima	City of Detroit
Sam Olson	CSH
Patricia Wolschon	Detroit VA
Kiana Harrison	Homeless Action Network of Detr
Amelia Allen	Homeless Action Network of Detr
Selwin O'Neil	Homeless Action Network of Detr
Aaron Truitt	Detroit Land Bank
Catherine Distelrith	DHHS

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# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Dearborn/Dearborn Heights/Westland/Wayne County CoC	<b>CoC Number:</b>	MI-502
<b>CoC Representative:</b>	Jane Scarlett	<b>Title:</b>	CoC Facilitator, Director of Housing and Homeless Programs
<b>Phone/Email:</b> <a href="tel:313-463-5490">313-463-5490</a> / <a href="mailto:jscarlett@waynmetro.org">jscarlett@waynmetro.org</a>			
<b>Person Completing this Summary:</b>	Jane Scarlett	<b>Title:</b>	CoC Facilitator, Director of Housing and Homeless Programs
<b>Phone/Email:</b> <a href="tel:313-463-5490">313-463-5490</a> / <a href="mailto:jscarlett@waynmetro.org">jscarlett@waynmetro.org</a>			

**1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Out-Wayne County Homeless Services Coalition/Housing Assistance and Resource Agency		
<b>Principal Members</b>	<b>Affiliation</b>		
Anne Beatty	SSVF Program Manager		
Sheilyn Gipson	SSVF Case Manager		
Doug Courter	SSVF Community Outreach		
Jane Scarlett	Director of Housing and Homeless Programs		
Scott Lorentz	VA Contract Residential Grantee		
Pat Wolschon and staff	Director of Homeless Programming/John Dingell VA		
RPI Management Staff	VASH voucher administrator		
Angela Aaron-Benifield	Manager, Financial Empowerment Center		
Stephanie Marchese	Workforce Development Manager		
Lara Salyers, Molly Bopp, Carmine Bossio	Housing Choice Voucher administrators		
Jamie Ebaugh/Kenny Shannon	Adjacent geo area SSVF grantee		
Allison Green	Social Security Administration Specialist		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Out-Wayne CoC meets monthly. Although not all members of the primary group attend each meeting, group members work with each other on an as-needed basis. For example, a vet contacted our SSVF program seeking homeless prevention assistance. While processing his case, his name was pulled from the regular HCV waiting list (not VASH). The SSVF program wanted to determine if the vet's current housing would be eligible for a regular HCV rental subsidy (e.g., would there be too many deficiencies discovered through the housing quality standard process; would the landlord be willing to negotiate rent if necessary to comply with the payment standards of the voucher program). The voucher administrator who pulled the vet's name did a preliminary inspection and determined that indeed there were few deficiencies and the unit would qualify for an HCV subsidy. The SSVF case manager discussed concessions the landlord might need to make related to contract rent. The landlord agreed to make adjustments. The result was that the SSVF program would provide homeless prevention assistance as the vet will have a subsidy in place within 6 weeks which will be long-term affordable sanitary housing.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

<b>A. Permanent Housing Placement Target &amp; SSVF Rapid Re-Housing Placement Target:</b> Complete and attach <i>SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet</i>
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<b>B. Length of Time Homeless Goal (max or average days):</b>		<b>days</b>
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	5	0	5
Of number above, how many will also be counted as chronically homeless:	5	0	5

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Our greatest strength is the diversity of represented domains that are working together to address, prevent and quickly respond to homeless vets and their families. Because these diverse domains have historically worked together and work together often, SSVF and other homeless program staff are expert in other systems that vets must engage with to address not only housing-related concerns but issues related to all aspects of health, income supports, benefit application, financial planning, educational-related concerns of children and youth and secure reintegration. Subcontractors in MI 509 and MI 514 have a list (by name) of all homeless vets that is reviewed on a regular basis.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	St. Clair Shores/Warren/Macomb County CoC	<b>CoC Number:</b>	MI-503
<b>CoC Representative:</b>	Denise Goshton	<b>Title:</b>	Director, Macomb Homeless Coalition
<b>Phone/Email:</b> 586-285-0402 / denise@macombhomelesscoalition.com			
<b>Person Completing this Summary:</b>	Julie Kavanagh	<b>Title:</b>	Program Manager, Macomb County Community Services Agency
<b>Phone/Email:</b> 586-469-5913 / julie.kavanagh@macombgov.org			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Community Action Partnership / Macomb County Community Services Agency		
<b>Principal Members</b>	<b>Affiliation</b>		
Julie Kavanagh	Community Action Partnership/MCCSA		
Sama Harp	Community Action Partnership/MCCSA		
Kathy Koths	Community Action Partnership/MCCSA		
Gary Cutler	Community Action Partnership/MCCSA		
Alysa Wamsler	Training and Treatment Innovation		
Erica Karfonta	OLHSA		
Christine Cook	Blue Water Center for Independent Living		
Sian Washington	Disability Network Oakland & Macomb		
Kenny Shannon	Southwest Solutions		
Laura Rios	Macomb County Veterans Services		
Denise Goshton	Macomb Homeless Coalition		
Ann Robinson	OLHSA		
Ganiah Hinton	OLHSA		
Laura Wesley	OLHSA		
Bev Mostowy	OLHSA		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Macomb County Community Planning group is meeting bi-weekly and communicating via email between meetings. Meetings consist of creating and reviewing progress of action steps in the plan to bring veteran homelessness to functional zero and keeping all collaborative partners informed of progress. Action steps include establishing and monitoring the effectiveness of the master list of all homeless veterans, setting targets and measuring progress on meeting those targets, identifying gaps and working with the applicable partners to address gaps, and reviewing available data.

The first action step of this group is to create, use, and maintain a shared master list of homeless veterans. The group will use the master list to determine veterans' housing needs and barriers and establish common goals, such as how many veterans will be housed each week or month. The group will set deadlines, targets, and track progress toward the shared goals. Designated individuals from SSVF grantees and sub-grantees serving Macomb County and the Continuum of Care will have access to this list to update and add information as homeless veterans are identified. SSVF grantees/sub-grantees will work with the VA to identify if homeless veterans are eligible for VA services and, for those who are not, work with the Continuum of Care and other community resources to move veterans to permanent housing.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	141
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	30	2	32
Of number above, how many will also be counted as chronically homeless:	4	1	5

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

3.C.A.: One of the first action items for our Community Planning group was to establish a master list. This has been developed and is updated as new homeless veterans are identified. Our group is not using full names on the list due to privacy concerns; the veteran's initials and HMIS number are used for identification purposes. The group meets bi-weekly, but is not yet reviewing the listed veterans on a case by case basis. This is targeted to start with a sub-group of key partners in the next several weeks.

3.C.B.: The Community Planning group is working toward ensuring that all homeless veterans have a housing plan and access to shelter/permanent housing. Better coordination is needed between the agencies with SSVF programs and the organizations serving homeless veterans who are ineligible for SSVF to meet this target.

3.C.C.: All community partners are rapidly engaging homeless veterans and offering shelter or housing as soon as they are identified and no matter where they initially located.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Pontiac/Royal Oak/Oakland County CoC	<b>CoC Number:</b>	MI-504
<b>CoC Representative:</b>	Leah McCall	<b>Title:</b>	Executive Director
<b>Phone/Email:</b> (248) 221-1854/lmccall-alliance@oaklandhomeless.org			
<b>Person Completing this Summary:</b>	Alysa Wamsler	<b>Title:</b>	SSVF Program Coordinator/Training and Treatment Innovations
<b>Phone/Email:</b> (248) 524-8801 ext. 1237/awamsler@ttiinc.org			

**1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	
Principal Members	Affiliation
Alysa Wamsler	Training & Treatment Innovations, Inc.
Katie Morgan	Training & Treatment Innovations, Inc.
Zachary Dieck	Training & Treatment Innovations, Inc.
Garth Wooten	Oakland County Veterans Council
Laura Wesley	OLHSA
Erin Tiano	OLHSA
Beverly Mostowy	OLHSA
Ganiah Hinton	OLHSA
Ann Robinson	OLHSA
Erica Karfonta	OLHSA
Christine Cook	Blue Water Center for Independent Living
Leah McCall	Oakland County Alliance for Housing (CoC)
Kenny Shannon	Southwest Counseling Solutions
Patricia Wolschon	VA

**Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and The Oakland County Alliance for Housing (CoC) meets monthly. A sub-committee dedicated to ending Veteran Homelessness was created and meets monthly prior to the CoC meeting. In November 2014, Oakland County SSVF grantees, CoC, Veterans Services division and other community partners came together to Initiate the 100 Day Challenge to End Veteran Homelessness The goal

was to house 70 Veterans/Veteran families in 100 days and with all but one agency reporting their numbers, 66 was the total. The Veterans sub-committee was born as a result of the initiative and the desire/need to keep it going. The 100 day Challenge initiative members met monthly to discuss progress towards the goal and barriers to meeting the goal. The group will continue to meet monthly to create and review progress of action steps needed to bring veteran homelessness to functional zero and keeping all collaborative partners informed. The group will establish a master list of veterans by name. The group will use the master list to determine the housing needs, address barriers and establish common goals.

**Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans

**Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in

3. Estimated Annual Total:	109
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3A.

**Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
 Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool* –

3B. B. Length of Time Homeless Goal (max or average days):	30	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless	10	1	11
Of number above, how many will also be counted as chronically homeless:	3	0	3

**Implementation Strategies:** What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Under Dev

3C.	Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Under Dev
B.	Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C.	Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
	If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Under Dev
D.	Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E.	Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

4.	<p>Strengths of Oakland County:</p> <ul style="list-style-type: none"> <li>-All SSVF grantees enter data into HMIS</li> <li>-Strong collaboration between the SSVF grantees and other community partners in the county. The group easily came together to provide input for the community plan and GAP analysis worksheets.</li> <li>a Veterans Work Group (sub committee of the CoC)</li> <li>collaboration with the County Veterans Council</li> <li>Veterans Treatment Courts</li> <li>Close proximity to VA medical centers, Vet Centers and CBOC</li> </ul> <p>Challenges of Oakland County:</p> <ul style="list-style-type: none"> <li>-There are no sharing agreements established for HMIS</li> <li>Better collaboration with HUD VASH is needed, including making HUD VASH staff aware of adequate housing stock in the county.</li> <li>-Lack of public transportation/sufficient funds to utilize public transportation or purchase a vehicle</li> <li>Inadequate amount of homeless shelters for families with dependent children</li> <li>Limited financial resources available for needs not covered by SSVF grant or long-term needs</li> </ul>	<ul style="list-style-type: none"> <li>-The county has</li> <li>-Strong</li> <li>-Active</li> <li>-</li> <li>-</li> <li>-</li> <li>-</li> <li>-</li> </ul>
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**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Veteran sub-committee of the CoC meets on a quarterly basis. The main focus of the meetings has been mainstreaming resources for veterans and networking with community agencies to link veterans to the appropriate resource for the specific need. The group also discusses barriers to assisting homeless veterans. The group will work to create a list of homeless veterans by name to maintain and share amongst community partners to bring veteran homelessness to functional zero. The group will set targets and measure progress regularly by identifying gaps and reviewing data.  
 -The sub-committee has "merged" somewhat with the VCAT in Genesee county. The VCAT is identifying focus groups to address the needs of veterans.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	129
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
 Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	30	2	32
Of number above, how many will also be counted as chronically homeless:	8	1	9

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths of Genesee:	
-One Stop service for homeless people/veterans	-
Several soup kitchens	
-Adequate shelter for single men and women with children (some shelters have veteran specific beds)	
-Affordable housing stock with less stringent qualification processes	-
DHS (most veterans qualify for food assistance and Medicaid)	-
Good collaboration with HUD VASH and VA Homeless outreach worker	
Challenges of Genesee:	
-Accessibility to resources (limited call-in times, phone always busy, no walk ins accepted, etc.)	-CoC
coordinated assessment is still in the development stages	-Lack of
collaboration amongst community agencies	-Limited
shelters for a family unit (i.e. mother, father, children)	-Limited
funding for services/needs not covered by SSVF	



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The group has met collectively several times to coordinate efforts and organize data with regards to this Community Plan. Discussion topics include: review of HMIS data , PSH availability, length of time from intake to lease signing, outreach efforts, screening and triage and review of reasons for ineligibility, RRH placements and availability, progress towards functional zero is evaluated. SSVF Grantees maintain frequent contact with Coordinated Entry (The Salvation Army) to ensure that all veterans are receiving access to services and have plans for resolving their housing crisis. In addition, several members attended SSVF Regional meetings where information and overview was shared. Future plans include meeting quarterly to review data and assess progress, share ideas and target resources.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)* .

<b>Estimated Annual Total:</b>		This will be established by 10/01/2015
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

<b>A. Permanent Housing Placement Target &amp; SSVF Rapid Re-Housing Placement Target:</b> Complete and attach <i>SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet</i>
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<b>B. Length of Time Homeless Goal (max or average days):</b>	21	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:			0
Of number above, how many will also be counted as chronically homeless:			0

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	No
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	No
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Our Strengths based Housing First model ensures that veterans receive a quick resolution to their housing crisis. Veterans are provided housing search assistance and provided information about landlord/tenant relationships. Veterans work with their Housing Resource Specialist to develop their own Housing Stability Plan tailored to each person's needs, strengths, talents, and resources to accomplish the goals they wish to achieve. Low demand and focusing on strengths, enables veterans to obtain housing in less than 21 days from date of intake and to maintain that housing long-term. An additional strength is strong coordination between Veteran service providers. Adequate availability of safe and affordable housing in an area with a low vacancy rate continues to be a challenge along with a lack of "buy in" by other housing providers of Housing First strategies and their effectiveness in ending homelessness. Emergency Shelters in Kent County use HMIS only on a limited basis making it difficult to identify and count sheltered and unsheltered homeless veterans.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Though we have not begun a meeting specifically for strategizing the community plan, SSVF staff will work to use parties listed above as an offshoot of the normal CoC or Housing Resource Committee in Kalamazoo County. In addition to being located in the housing resources building and being one of only two Veteran specific resources (only Veterans housing resource for entire county), our SSVF team is building a committee to promote Veteran awareness in the community. Our staff is making efforts to facilitate regular monthly meeting with above parties to ensure Veteran homelessness is being closely monitored through the end of the year. VOAMI SSVF staff participates in CoC meetings and will add Veteran homelessness as topic to agenda. Community plan will be revisited at the meeting. Meeting will be held either face to face or by conference call.

Kalamazoo County has no contract or GPD units in the county. Zero GPD/Contract VA beds will be used in the sheltered PIT number below for functional zero count.

**Written narrative regarding updates to plan:**

A. Has your community identified every Veteran who is homeless right now by name? **Moved from no to No.** Description: The HARA maintains a list of every homeless person but there is still a gap with that information being shared with the programs that serve Veterans. We are working to develop a committee within our CoC to deal directly with housing/homelessness as a committee where we will review take-down target and placement number.

D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways? **Moved from Under Development to No.** Description: The gap analysis projects 37 homeless Veterans for the year, and SSVF projects that, as an individual program,

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	37
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	0	0	0
Of number above, how many will also be counted as chronically homeless:	0	0	0

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	No
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Under Dev
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

**Strengths:**

#1 - SSVF programs are providing major outreach efforts which are getting the word out to the community to enhance the message of reaching functional zero homeless by the end of the year. There is no way VA could do this alone without SSVF teams joining forces and leading the outreach efforts.

#2 - Strong participation by community in quarterly CoC meetings. Results have demonstrated rapid response to housing needs of community members including Veterans. CoC utilizes special resource sessions to provide awareness of unique services for homeless.

#3 - VOAMI SSVF staff is housed in the same building as most other major local housing resources. Additionally the facility houses one of the major food pantries for low income individuals in Kalamazoo County. Facility is on bus route with bus stop outside the building. Both major local shelters are within one mile from SSVF office. Other frequently visited agencies and offices such as DHS are just blocks away.

#4 – VA staff is present to host peer support meetings weekly at Ministry With Community Shelter. SSVF staff accompanies VA Peer Support staff to the meetings to provide outreach, education about resources, and Veteran cultural awareness to the community.

#5 - One strength is our local SSVF providers working with the Department of Labor Homeless Veterans' Reintegration Program (HVRP) to assist homeless Veterans with much needed training and job placement to allow them to be financially stable.

#6 – VOAMI has years of experience providing Veteran services in accordance with the performance goals/missions and outcomes of the VA, DOL, and other Veteran-centric programs.

**Challenges:**

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Lansing/East Lansing/Ingham County CoC	<b>CoC Number:</b>	MI-508
<b>CoC Representative:</b>	<b>Title:</b>		
Sharon Dade	CoC Co-Chair		
<b>Phone/Email:</b>			
(517) 202-3504 sharond@voami.org			
<b>Person Completing this Summary:</b>	<b>Title:</b>		
Robert Nelsen	SSVF Program Manager VOAMI		
<b>Phone/Email:</b>			
(517) 899-9419 rnelsen@voami.org			

**1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Lansing/East Lansing/Ingham County CoC MI-508 Veterans Group		
<b>Principal Members</b>	<b>Affiliation</b>		
Robert Nelsen	Volunteers of America Michigan		
Shawn Shaltry	Volunteers of America Michigan		
Ganiah Hinton	Oakland Livingston Human Service Agency		
Laura Wesley	Oakland Livingston Human Service Agency		
Randy A. Marwede	Ingham County Department of Veteran Affairs		
Stephanie Beals	Michigan NG Family Programs		
Sharon Dade	Ingham County CoC		
Tiyanna S. Whitt	HCHV Northern-Tier Supervisor		
Emily MacDonald	HUD-VASH Social Worker/CBOC		
Diane Singleton	HARA Supervisor		
Heather Nystrom	USARMY NG MIARNG		
Chris Taylor	VOAMI HVRP Programs		
July Shaltry	VHP 1 & VHP 2 (GPD)		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Though we have not begun a meeting specifically for strategizing the community plan, it falls under a subcommittee of our Lansing Area Veterans Resource Coalition (LAVRC). During our bi-monthly meeting we focus on four pillars of the coalition. The leading pillar for the LAVRC (under the leadership of Michigan Veterans Community Action Team (MiVCAT)) is housing and homelessness. The group includes 50 different agencies/businesses that complete outreach, provide resource referrals, and educate the public about the need for a concentrated effort to ensure Veterans are connected to housing resources within 48 hours of touching homelessness. The list above includes the managers from each of the leading Veteran groups in the CoC who work directly with homeless Veterans. These individuals meet regularly to provide referrals and complete outreach specifically for homelessness. The Ingham County group will work toward participating in special meeting to address progress toward this plan. Plan will be revisited at the meeting. Meeting will be held either face to face or by conference call.

Written narrative regarding updates to plan:

A. Has your community identified every Veteran who is homeless right now by name? **Moved from no to No.** Description: The HARA maintains a list of every homeless person but there is still a gap with that information being shared with the programs that serve Veterans. We are currently developing a committee within our Lansing Area Veterans Resource Coalition (LAVRC) VCAT team to deal directly with housing/homelessness as a committee where we will review take-down target and placement number.

D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways? **Moved from Under Development to No.** Description: The gap analysis projects 199 homeless Veterans for the year, and SSVF projects that, as an individual program, we do not have the capacity alone to serve the demand for the Lansing/East Lansing/Ingham County CoC. SSVF has the capacity

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	199
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	35	0	35
Of number above, how many will also be counted as chronically homeless:	12	0	12

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	No
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Under Dev
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

<p><b>Strengths:</b></p> <p>#1 - SSVF programs are providing major outreach efforts which are getting the word out to the community to enhance the message of reaching functional zero homeless by the end of the year. There is no way VA could do this alone without SSVF teams joining forces and leading the outreach efforts.</p> <p>#2 - Ingham County has a strong community wide goal of serving Veterans. The community has long standing agencies that have fought for bringing help to Veterans throughout the last 25 years. Recent developments include MiVCAT adoption of Lansing Area Veterans Resource Coalition (LAVRC). The LAVRC leadership team includes SSVF team members.</p> <p>#3 - VOAMI operates both SSVF program along with being in charge of the HARA for Ingham County. This ensures that all Veterans screened for homelessness are immediately referred SSVF for screening and referrals to Veteran specific resources.</p> <p>#4 - Lansing has 35 GPD beds available to local Veterans. PIT 2015 are projected to have 35 sheltered Veterans with 0 unsheltered Veterans.</p> <p>#5 - One strength is our local SSVF providers working with the Department of Labor Homeless Veterans' Reintegration Program (HVRP) to assist homeless Veterans with much needed training and job placement to allow them to be financially stable.</p> <p>#6 – VOAMI has years of experience providing Veteran services in accordance with the performance goals/missions and outcomes of the VA, DOL, and other Veteran-centric programs.</p> <p><b>Challenges:</b></p> <p>#1 - The VA hasn't made a strong media effort to spread the message of ending literal homelessness among Veterans by the end of 2015. As a result the community doesn't see the need to end literal homelessness by the end of 2015. The VA has not done enough to share this message. The challenge is that Veterans who don't either encounter a SSVF outreach person, a VA H-PAC</p>
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**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Washtenaw Housing Alliance Operations Committee (OC) has over 30 member agencies working on housing and homelessness issues. It meets bi-monthly to share information regarding progress, changes, trends and best practice for our community. The VA has representation at these meetings. This group is also responsible for the PIT count. The Continuum of Care Board, which oversees the community's coordinated entry process known as Housing Access for Washtenaw County (HAWC), also meets bi-monthly to share information regarding progress, changes, trends and best practices. The HAWC CHP committee, which makes housing placements for rapid re-housing and permanent supportive housing openings, meets twice monthly to discuss each homeless veteran by name and match them to appropriate housing intervention based on vulnerability.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	141
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	20	0	20
Of number above, how many will also be counted as chronically homeless:	0	0	0

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

MAP works very closely with the VA outreach case management team. Together we are able to quickly identify and assess the needs of homeless veterans and get them the services needed. One struggle is working with the community system (Housing Access for Washtenaw County) for single point of entry. not all veterans are directed to the local phone number for housing access and therefore are "missed" or not identified/assessed early on. We are working on a veteran homeless priority list for chronically homeless veterans. our community is participating in the Zero 2016 initiative.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The executive body of the CoC meets monthly, with the general membership having quarterly meetings. The CoC as a whole is not focused on the discussion of ending veteran homelessness, which is a concern. The members listed above do have a strong collaboration with one another; however, the CoC as a whole is not involved. There is a need to form an official veteran specific focus group in the county to address the needs of homeless veterans in the community.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	86
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	20	2	22
Of number above, how many will also be counted as chronically homeless:	4	2	6

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Under Dev
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths of Saginaw County:

- Collaboration with Veterans Court and those involved in the justice system as a preventative effort
- Collaboration with the Saginaw County Jail Social Worker to develop a veterans only dorm providing for ease of identifying veterans incarcerated
- SSVF is present at the local shelter(s) weekly. This provides for collaborative outreach with VA shelter case management to ensure that no veteran goes longer than 7 days without contact being made and linked to SSVF
- Veterans not qualified for State Emergency Relief (SER funds) are referred to SSVF by DHS
- Strong collaborative efforts with other SSVF grantees for warm handoff referrals ensuring veterans are not transitioning between counties and are receiving the services they need.

-Challenges of Saginaw County:

- Overcoming employment barriers as a result of veterans inability to work due to substance abuse and mental health concerns
- Criminal history precluding identification of landlords willing to rent when the frequent landlords with established relationships are full
- Overall ability of the veteran to secure work in the competitive market being middle aged with minimal skill set outside of their military experience



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The CoC meets regularly once a month as well as the same CoC members also attend another housing committee meeting that meet on a monthly basis as well. The CoC back in beginning of last summer began to revise their ten year plan and ending Veteran homelessness is part of that plan. The community including City and County government and Corporate partners have pulled together to support the plan thru increasing Day Services such as drug and alcohol treatment, mental health services, job search and training motivation and high quality and increased case management services to ensure that residents are helped with negotiating complex systems and receive assistance they need to exit homelessness. The CoC has been working with the local hospitals on a discharge plan. With this discharge planning process, it will help those who are being discharged if they are homeless have a place to go and then once at the shelters, they will be referred to the appropriate agency that can help them including SSVF and the VA. Our CoC has been charged with creating a master list of veterans known to be homeless, and will continuously update this list, and we will ensure that all providers and partners are on the same page and have a clear set of people that need housing. Our list has been started by our SSVF Staff, and now the HARA is adding any that we missed to the list. It was also decided that CAA will primarily spend their TFA on Rapid Rehousing clients, although they will assist prevention clients if needed, their primary focus will be Rapid Rehousing. However, a challenge we face is Lenawee is primarily a rural community. As a result most Veterans here are found to be prevention cases. Since homelessness in rural areas looks different than homelessness in urban areas, measuring homelessness by counting shelter beds and individuals living on the street likely undercounts the homeless population in rural America. One step our CoC and CAA have done is to join the VCAT in our area. This organization is crucial to help our community end homelessness in 90 days. There VCAT team that has been put in place by our State for each county that we are a part of to help put Veterans in touch with resources they need immediately through this group. No matter who a Veteran calls they are immediately sent out through a list serve of community members that provide a

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the ***Ending Homelessness Among Veterans Overview*** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	8
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
 Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	5	0	5
Of number above, how many will also be counted as chronically homeless:	1	1	2

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Challenges: In many rural communities, the idea of rapid re-housing is a natural fit. People working in human services have the attitude that someone who loses their housing should receive immediate help finding new housing, and they will do whatever is necessary to make that happen. I'm happy to say that everyone in our community is devoted to aggressively tackling these challenges:

A shortage of high quality Affordable Housing  
Rural areas can be isolating due to their expansiveness and/or because they can be sparsely populated. This results in - Difficulty including individuals that do not use services - see VCAT section above on progress to address this barrier  
Wages and public assistance that haven't kept up with the cost of living - We have been working building relationships with the landlord associations and employers in our areas to bring opportunities to the Veteran families in our community.

Strengths: The community including City and County and Corporate partners have pulled together to support ending Veteran homelessness. Government officials are on board as well. There is a radio drive (fundraiser) once a year to support a non profit in the area and raise unrestricted funds that can help Veterans who don't otherwise qualify for services. This support is crucial to goal of ending homelessness among Veteran families.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Marquette, Alger Counties CoC	<b>CoC Number:</b>	MI-513
<b>CoC Representative:</b>	Rod DesJardins	<b>Title:</b>	AMCAB Housing Services Director,
<b>Phone/Email:</b>			
<b>Person Completing this Summary:</b>	Rod DesJardins	<b>Title:</b>	Housing Services Director
<b>Phone/Email:</b>	(906) 228-6522 x350 rdesjardins@amcab.org		

**1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	U.P. Housing Stabilization Committee		
<b>Principal Members</b>	<b>Affiliation</b>		
Amy Lerlie	Chair- Executive Director, AMCAB		
Nicole Foster-Holdwick	Vice chair - VHAIRO VISN 12 Homeless Prevention Rep		
Bonnie Pelto	Member, Dickinson/Iron Counties		
Pastor Dave Boscarino	Member, Menominee County		
Michelle Lajoie	Member, Chippewa/Luce.Mackinac Counties		
Deb Trombly	Member, Delta County		
John Niemala	Member, Baraga/Houghton/Keweenaw Counties		
Jeff Betlewski	Member, Gogebic/Ontonagon Counties		
Dave Ulrey	VA VISN 12 Compensated Work Therapy Coordinator		
Rod DesJardins	AMCAB Housing Services Director, SSVF Program Manager		
Jordan Fox	AMCAB SSVF Housing Resource Agent		
Lonny Bourque	CLMCAA SSVF Housing Resource Agent		
Michael Bachand	DICSA SSVF Housing Resource Agent		
Jessica Robitaille	MVAA Veteran Service Officer		
All County and Veterans Organization VSOs	Serving the 15 County Service area		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The 15 counties being served by this grant used to be represented by seven separate CoCs. Six of those CoCs were merged into MI-500, Balance of State, and became Local Planning Bodies. They still consider themselves as Continuums of Care for the county(ies) they represent. Only Marquette-Alger Counties (MI-513) is a separate CoC. To overcome barriers created by regional and provincial thinking, AMCAB's Executive Director, Amy Lerlie, has coordinated the establishment of the U.P. Housing Stabilization Committee which includes representatives from all 15 counties and seven Local Planning Bodies. She chairs the committee and the VAMC Homeless Prevention Office social worker, Nicole Foster-Holdwick, co-chairs the group. They meet monthly and are still working on their mission, organizational structure and by-laws. The 15 counties of Michigan's Upper Peninsula, the service area for the SSVF grant, also comprises Region 1 of the Michigan Campaign to End Homelessness. That group drafted a plan to end homelessness for the general population in 2013 but it does not include the SSVF program which did not exist here then. AMCAB is also the HARA for a ten county merged area within the 15 U.P. counties and has administered the Emergency Solutions Grant here since October 2014 when the SSVF grant also began. There is no MI-524 CoC which populated the Grantee Worksheet. Neither the Marquette-Alger CoC nor the U.P. Housing Stabilization Committee have used the Gap Analysis Tool. In preparing that tool, it was also not possible to separate the 13 counties being served by AMCAB's SSVF program from the remaining counties in MI-500 Balance of State. The following numbers are not based on projected numbers for MI-513 or our portion of MI-500 as we can not input those numbers into the GAP Analysis Tool worksheets.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	191
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	14	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	16	10	26
Of number above, how many will also be counted as chronically homeless:	10	4	14

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	No
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	No
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

The total 2014 PIT Count of Homeless veterans for MI-513 (Marquette and Alger Counties) and the remaining 13 U.P. counties being served by the SSVF grant (a portion of MI-500) was only 16. Yet, to date we have served 105 veterans, 49 of whom were Rapid Rehousing. Of those 49 literally homeless veterans, only six were identified and referred by the COCs we serve. The rest were referred by the VAMC, individual VSOs, the Department of Human Services or other community agencies that are not part of the CoC. Many of them found our program through flyers we distributed at veteran's service organizations and in public spaces. Many just walked in off the street to get assistance with housing and identified themselves as veterans in our screening process. For both Rapid Rehousing and Prevention cases, we conduct same day intake and eligibility screening and we can usually start providing services within 2 days. Most of the RRH veterans were housed within one week and the longest a veteran had to wait was 60 days. We anticipate that we will serve the 200 veterans we projected to serve this fiscal year and we anticipate that we will have adequate Temporary Financial Assistance to serve all the Prevention and RRH veterans who seek our assistance. Functional zero in this part of the country means zero because by October 1 no one can survive here unsheltered. The network of veteran service providers in the U.P. is thin and we all know each other. We practice daily the philosophy of "No wrong door" for a veteran. A veteran in need can approach anyone affiliated with the VA, SSVF, any VSO or Trust Fund agent, or any Legion VFW, AMVETS or VVA member, or any charitable or social service organization, and they will be directed to the person who can help them regardless of their need. While referrals to our ESG program taper off in the springtime as need decreases, we are experiencing an increase in the tempo of referrals to the SSVF program as word of the program and its supports spreads into the more rural areas we serve. We will continue that outreach until every veteran in the U.P. knows that help is only one phone call away.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Battle Creek/Calhoun County CoC	<b>CoC Number:</b>	MI-514
<b>CoC Representative:</b>	Stacey Hawkings	<b>Title:</b>	CoC Chair
<b>Phone/Email:</b> (269) 441-5904 smh@summitpointe.org			
<b>Person Completing this Summary:</b>	Robert Nelsen	<b>Title:</b>	SSVF Program Manager VOAMI
<b>Phone/Email:</b> (517) 899-9419 rnelsen@voami.org			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Battle Creek/Calhoun County CoC MI-508 Veterans Group		
<b>Principal Members</b>	<b>Affiliation</b>		
Robert Nelsen	Volunteers of America Michigan		
Ashley McKee-Thompson	s of America Michigan / Cahloun County Veterans Resource Coal		
Sarah Pauley	Vets Helping Vets		
Tiyanna S. Whitt	HCHV Northern-Tier Supervisor		
Lisa Grenon	HUD-VASH Social Worker/VA		
Paul A Lawson	Homeless Cordination Deparment VA		
Dwayne Kelly	Peer Support VA		
Jerry Schmidt	Disabled American Veterans (DAV)		
John Paternoster	Battle Creek Housing		
Kristina Higgins	Calhoun County VA		
Jim McDonald	Councounh County Vet Court / Chief Deputy of Sherrif Dep.		
Ann Tosi	VOAMI HVRP Programs		
Fredrick Reynolds	(PRRTP) Psychosocial Residential Rehabilitation Treatment		
Todd Artist	Veterans In Progress		
	Summit Pointe		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Though we have not begun a meeting specifically for strategizing the community plan, it falls under Calhoun County Veterans Resource Coalition (Veterans Resource Team). During the monthly meeting the group focuses on multiple aspects of Veterans needs including housing. The group includes 20 different agencies/businesses that complete outreach, provide resource referrals, and educate the public about the need for a concentrated effort to ensure Veterans are connected to housing resources within 48 hours of touching homelessness. The list above includes the managers from each of the leading Veteran groups in the CoC who work directly with homeless Veterans. These individuals meet regularly to provide referrals and complete outreach specifically for homelessness. The Calhoun County group will work toward participating in special meeting to address progress toward this plan. Plan will be revisited at the meeting. Meeting will be held either face to face or by conference call.

Future meetings will include discussions will include DOM and Jesse House to provide more opportunity to transition Veterans into permanent housing. VIP = 13 beds and Jesse House = 13 beds = 26 GPD/Contract VA beds. These GPD/Contract VA beds will be in the sheltered functional homeless numbers.

**Written narrative regarding updates to plan:**

A. Has your community identified every Veteran who is homeless right now by name? **Moved from no to No.** Description: The HARA maintains a list of every homeless person but there is still a gap with that information being shared with the programs that serve Veterans. We are currently developing a committee within our Calhoun County Resource Coalition team to deal directly with housing/homelessness as a committee where we will review take-down target and placement number.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	215
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	26	0	26
Of number above, how many will also be counted as chronically homeless:	9	0	9

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	No
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	No
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

<p><b>Strengths:</b></p> <p>#1 - SSVF programs are providing major outreach efforts which are getting the word out to the community to enhance the message of reaching functional zero homeless by the end of the year. There is no way VA could do this alone without SSVF teams joining forces and leading the outreach efforts.</p> <p>#2 - Calhoun County has a strong community wide goal of serving Veterans. Recent developments include Calhoun County Veterans Resource Coalition (Veterans Resource Team). The leadership team includes SSVF team members.</p> <p>#3 - Calhoun County is rich in resources for Veterans including tangible and financial provisions.</p> <p>#4 - The designated VA hospital for Calhoun County is located in Battle Creek. SSVF staff participate in weekly huddles with VA Homeless staff which increases efficiency of referrals to/from SSVF program.</p> <p>#5 - Battle Creek has 26 contract/GPD beds available to local Veterans.</p> <p>#6 - One strength is our local SSVF providers working with the Department of Labor Homeless Veterans' Reintegration Program (HVRP) to assist homeless Veterans with much needed training and job placement to allow them to be financially stable.</p> <p>#7 – VOAMI has years of experience providing Veteran services in accordance with the performance goals/missions and outcomes of the VA, DOL, and other Veteran-centric programs.</p> <p><b>Challenges:</b></p> <p>#1 - The VA hasn't made a strong media effort to spread the message of ending literal homelessness among Veterans by the end of 2015. As a result the community doesn't see the need to end literal homelessness by the end of 2015. The VA has not done enough to share this message. The challenge is that Veterans who don't either encounter a SSVF outreach person, a VA H-PAC staff, or some other Veteran advocate, they will likely be left unaware of the resources/mission available to rehouse homeless</p>
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**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

We meet on a monthly basis. However, we meet with the representative from Ann Arbor VA on a bi-weekly basis. We discuss basic community needs, resources for needs and offer referrals.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the *Ending Homelessness Among Veterans Overview* for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

<b>A. Permanent Housing Placement Target &amp; SSVF Rapid Re-Housing Placement Target:</b> Complete and attach <i>SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet</i>
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<b>B. Length of Time Homeless Goal (max or average days):</b>		<b>days</b>
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	30	0	30
Of number above, how many will also be counted as chronically homeless:	12	0	12

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	No
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	No
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

One of the strengths are offering intensive case management, which leads to veterans remaining self-sufficient once they are housed. Another strength is having sufficient amount of SSVF funds available to support our veterans. We also have a good collaboration among our COC members to ensure veterans have the proper resources. A challenge for SSVF clients is that veterans who are dishonorably discharged do not qualify for the program. Another challenge is the Fair Market Rent in Monroe County, which is considerably high for this county. It makes it difficult for veterans to find housing that is under the FMR.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Norton Shores/Muskegon City & County CoC	<b>CoC Number:</b>	MI-516
<b>CoC Representative:</b>	Virginia Taylor	<b>Title:</b>	CoC Chair
<b>Phone/Email:</b>	(231) 728-3117 virginia@communityencompass.org		
<b>Person Completing this Summary:</b>	Robert Nelsen	<b>Title:</b>	SSVF Program Manager VOAMI
<b>Phone/Email:</b>	(517) 899-9419 rnelsen@voami.org		

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b> Norton Shores/Muskegon City & County CoC MI-516 Veterans Group	
<b>Principal Members</b>	<b>Affiliation</b>
Robert Nelsen	Volunteers of America Michigan
Andrea Thomas	Volunteers of America Michigan
Amanda Sobel Goodblood	HUD-VSH Social Worker/VA
Paul A Lawson	Homeless Coordination Department VA
Reginald Howard	Peer Support Specialist
David Eling	Muskegon County Department of Veteran Affairs
Lisa Fluery	VOAMI HVRP Programs
Danielle McCann	H-PAC VA
Cozy Thomas	Community EnCompass
Virginia Taylor	CoC Chair
Will Wilson	Disability Network
Pastor Joe Gaily	Rescue Mission (men's division)
Pastor Pierce Berry	Rescue Mission (men's division)
Yolanda Hall	Rescue Mission (women's shelter)
Matthew Kaley	Love In The Name of Christ
Michael Ramsey	Muskegon Outreach Team
Bruce Cafabaugh	MSHDA (AmeriCorps)

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Though we have not begun a meeting specifically for strategizing the community plan, the staff work closely at the same facility to immediately serve any Veterans or Veterans families that they contact. In addition to being in the premiere location for encountering Veterans who may be homeless, Muskegon staff additionally participate in regular outreach throughout Muskegon County. They provide resource referrals and educate the public about the need for a concentrated effort to ensure Veterans are connected to housing resources within 48 hours of touching homelessness. Efforts to facilitate regular monthly meeting are being planned. Community plan will be revisited at the meeting. Meeting will be held either face to face or by conference call.

Muskegon County has contract residential units including 4 Veteran family units and 4 units for single Veterans. These VA beds will be used in the sheltered PIT number below for functional zero count.

Written narrative regarding updates to plan:

A. Has your community identified every Veteran who is homeless right now by name? **Moved from no to Yes.** Description: The HARA maintains a list of every Veteran who is homeless. To ensure that all homeless Veterans are counted as homeless, Muskegon utilizes community outreach teams, which include staff/volunteers from throughout Muskegon to provide outreach to the homeless population. In addition to the outreach performed by this team, Muskegon facilitates additional PIT counts throughout the year. The individuals found during these PIT counts are plugged into homeless services and housing plans that are developed with the homeless individuals.

D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways? **Moved from Under Development to**

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	68
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	8	0	8
Of number above, how many will also be counted as chronically homeless:	3	0	3

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	No
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

<p><b>Strengths:</b></p> <p>#1 - SSVF programs are providing major outreach efforts which are getting the word out to the community to enhance the message of reaching functional zero homeless by the end of the year. There is no way VA could do this alone without SSVF teams joining forces and leading the outreach efforts.</p> <p>#2 - Muskegon County residents provide tax millage for Veteran services which makes available other resources to Muskegon County outside of typical provisions provided in other CoCs in which we serve.</p> <p>#3 - Strong participation by community in quarterly CoC meetings. Results have demonstrated rapid response to housing needs of community members including Veterans. CoC utilizes Case Coordination for difficult cases which ensures that all needs of the homeless individual are met.</p> <p>#4 - VOAMI SSVF staff is housed Muskegon County Dep. of Vet Affairs office located in downtown Muskegon. Location is easily accessible by car, public transportation, and foot. The location is within walking distance from Muskegon's Rescue Mission.</p> <p>#5 - SSVF staff is involved with Muskegon Outreach team to locate, identify, and respond to the needs of the homeless in Muskegon County. Muskegon Outreach Team leads annual PIT counts. Group will perform additional summer PIT count to have a more accurate PIT count number for 2015.</p> <p>#6 - Muskegon has 4 Veteran family units and 4 units for single Veterans available to local Veterans as contract VA beds. Numbers will be included in functional zero rates for year.</p> <p>#7 - One strength is our local SSVF providers working with the Department of Labor Homeless Veterans' Reintegration Program (HVRP) to assist homeless Veterans with much needed training and job placement to allow them to be financially stable.</p> <p>#8 - VOAMI has years of experience providing Veteran services in accordance with the performance goals/missions and outcomes of the VA, DOL, and other Veteran-centric programs.</p> <p><b>Challenges:</b></p> <p>#1 - The VA hasn't made a strong media effort to spread the message of ending literal homelessness among Veterans by the end of 2015. As a result the community doesn't see the need to end literal homelessness by the end of 2015. The VA has not done enough to share this message. The challenge is that Veterans who don't either encounter a SSVF outreach person, a VA staff, or some other Veteran advocate, they will likely be left unaware of the resources/mission available to rehouse homeless Veteran and Veteran families. We are pushing to find every Veteran but without a campaign from the VA there may be Veterans left behind.</p> <p>#2 - Muskegon CBOC is located off of the typical public transportation rout which complicates and increases the transfer time needed to arrive. Additionally, most major medical requires Veterans to travel far out of their community. Long travel negatively impacts the Veteran's connection with the VA.</p>
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**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Livingston County's CoC meets on a monthly basis and includes non-veteran specific organizations. OLHSA also has continuous, as needed, contact with the Livingston County Veterans Affairs office. Their location is conveniently located within the same building as OLHSA, allowing for continuous contact with the local VA Office. We are currently proposing more structured meetings on a regular basis with those agencies/organizations listed above (those who are invested primarily in ending homelessness among veterans). When we collaborate and meet with those listed above, we discuss the following: any new resources for veterans in the community; referrals; shared clients and the plans and outcomes to best serve the clients; outreach strategies; HUD-VASH procedures and referrals; and ways we can internally collaborate more effectively within both organizations (OLHSA and Livingston County VA). As an example, we exchange screening/referral forms which are readily accessible for clients in both organizations, and we discuss the need for ROI's in order to coordinate the necessary paperwork for veterans who may be eligible for benefits. We also review guidelines of the agencies' existing requirements and note any program changes that were made since the last meeting such as in the program guidelines and available funding.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	18
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	21	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	6	2	8
Of number above, how many will also be counted as chronically homeless:	2	1	3

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

**Strengths:** Good coordinated assessments between local human resources and state agencies; fast turnover/shorter wait time for getting veterans rapidly re-housed who are literally homeless or in shelter (usually no longer than 2-3 weeks). Case managers provide guidance and assistance in the following arenas: assessing and following up on other basic human needs of the veterans; entering all homeless and potentially homeless veterans into HMIS; strongly advocating for their clients (for example, explaining the SSVF program to landlords and having landlords waive application fees, late fees, etc.); providing strong coordinated assesment with local VA's. Another strength to HMIS is FacsPro, a database system, used by OLHSA. As a community action agency, we are able to assess the veteran in 12 other domains determined to move individuals towards self-sufficiency.

**Challenges:** There is a need for better coordinated assessments with other resources for veterans who are facing barriers and have needs other than housing assistance such as substance abuse and emotional/cognitive/mental concerns; there is a need for a more convenient/structured referral process for linking veterans to permanent housing options such as HUD-VASH; and there is a need for a better coordinated assessment/sharing agreement in HMIS between other SSVF grantees to make the referral process between agencies more efficient. Also, we are in the process of completing a master list of homeless veterans in Livingston County. Challenges in completing this include difficulty with the local VA who require a signed release of information from their office for each veteran before they can discuss with us.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Eaton County CoC	<b>CoC Number:</b>	MI-523
<b>CoC Representative:</b>	Denise M. Dunn	<b>Title:</b>	Vice Chairperson (Chair is out on maternity leave)
<b>Phone/Email:</b> 517-541-1180 ddunn@hs-mm.org			
<b>Person Completing this Summary:</b>	Denise M. Dunn	<b>Title:</b>	Executive Director
<b>Phone/Email:</b> 517-541-1180 ddunn@hs-mm.org			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Eaton County Continuum of Care		
<b>Principal Members</b>	<b>Affiliation</b>		
Jessica Edel	SIREN/Eaton Shelter		
Pam Elise and Misty Fogg	Capital Area Community Services		
Claudine Williams	Eaton County Veterans Services		
Denise Palmer	McKinney Vento Coordinator		
Nicole Shannon	Legal Services of South Central Michigan		
Wayne Ridge	Eaton County Commissioner		
Don Hooker and Hannah Gottschauk	Salvation Army		
Sophia Estrada-Ferreria	Gateway Youth Shelter		
Richard Madigan	Michigan Coalition Against Homelessness (HMIS)		
Sandy Cook-Lass	Community Mental Health		
Kelly Scanlon	Peckham Industries		
Nichole Beard	Tri-County Office on Aging		
Susan Peters	Barry/Eaton Health Dept		
Debbie Martin	Clinton/Eaton Dept of Human Services		
Stacy Dent	Eaton RESA		
Joni Risner	Eaton United Way		
Rev. Tom Jones	faith based community		
Marissa Boerman	True North		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

This group meets monthly on the second Monday. The following items are standing reports, HMIS- data on the homeless including Veterans, housing updates, strategies and grants committee work, and continuous quality improvement (CQI) task group work. Additionally, all grant oversight is reviewed by this group, and all new initiatives get discussed at this meeting. New grant applications are approved, grant funding allocations are decided, gaps analysis are discussed, and recommendations are made.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	12
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	5	2	7
Of number above, how many will also be counted as chronically homeless:	2	1	3

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	No
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

This community has been working together for a number of years to end homelessness all together. It wrote a 10 year plan 7 years ago and is in the midst of reviewing it and adding new action steps. Homeless Veterans have always been a part of the overall plan. Strengths: very cooperative, collaborative group; many agencies attending on a regular basis; funding to devote just to the Veteran population; a single point of entry has been running for the past 3 years and has a well-developed referral process to the SSVF program; an MOU was drafted and supported by the CoC to provide additional case management support to the homeless clients, including Veterans, who must leave Eaton County to seek shelter in a large urban area so that these individuals can be case managed and returned to Eaton County when housing is identified; a good working relationship with the local Veterans Affairs office and the County office; a good working relationship with the Battle Creek VA Hospital; a connection to the Michigan State Housing Authority's homeless voucher program which offers rental subsidy beyond the limited HUD-Vash vouchers with a specific protocol to get the homeless Veteran fast tracked to the voucher; a connection to the HUD-Vash case managers in the area; and agreed upon processes that homeless people are to be Rapidly-rehoused.

Challenges: Not enough shelter beds for singles so singles must go into the urban shelter system; transportation-rural transportation is very limited; limited vouchers - both MSHDA- which will be filled soon and HUD-VASH- Eaton County does not have any dedicated HUD-VASH vouchers; the limitation of SSVF- not being able to assist those who are over the 50% AMI, but who are homeless, and the long waiting periods to receive DD-214's; and finally identifying a very proud group of people.