

SSVF: Community Plan Summary

Date Completed/Revised: 7/1/2015

Continuum of Care Name:	New Hampshire Balance of State CoC	CoC Number:	NH-500
CoC Representative:	Laurie Tyler	Title:	SCS Director of Housing Stabilizations Services
Phone/Email:	(603) 352-7512 ext 4290 ltyler@scshelps.org		
Person Completing this Summary:	Laurie Tyler	Title:	SCS Director of Housing Stabilizations Services
Phone/Email:	(603) 352-7512 ext 4290 ltyler@scshelps.org		

1. Primary Planning and Coordination Group: Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	SSVF Tri-State Planning and Coordination Group		
Principal Members	Affiliation		
Laurie Tyler	Southwestern Community Services, Inc.		
Kathleen Weinheimer	University of Vermont		
Kathryn Byrne	Harbor Homes		
Dan Ward	Veterans Inc.		
Maureen Ryan	State of NH Bureau of Homeless & Housing Services		
Dr. Stephen Kelliher	White River Junction Veterans Administration		
Matt Primrose	SSVF Manager		
John Rider	SSVF Coordinator		
Tyler McGrath	SCS Shelters Coordinator		
Ryan Bell	SCS Homeless Outreach		
Andy Stone	Tri-County Homeless Outreach		
Aliceanne Lavalley	University of Vermont		

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Tri-State SSVF Coordination and Planning Group utilizes teleconferencing meetings on a monthly basis and sometimes weekly to discuss our coordination efforts and to collaborate together on the New Rule and the SSVF Community Plan Summary. We will be having more consistent contact to collaborate our efforts on the Community Plan and to determine next steps in meeting our shared goals. This group is working and has started to develop a current list of homeless Veterans in order for community partners to better target and coordinate efforts. Work is also being initiated by this group to have a coordinated release of information form in order to better support this endeavor. We will also be taking meeting notes and disbursing them throughout the group so that discussion continues and there is documentation of progress for future reporting.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	184
--------------------------------	-----

3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
---	----	------

C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	16	10	26
Of number above, how many will also be counted as chronically homeless:	5	3	8

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

A strength for the New Hampshire Balance of State CoC is the amount of SSVF providers serving this CoC. There are 4 SSVF providers covering the NH Balance of State, which contributes to a lot of collaboration and teamwork. We are able to bounce ideas off of each other and if one of us is unable to serve a Veteran household, we can refer or warmly pass off to another grantee. A challenge is the affordable housing stock in the NH Balance of State catchment area. We have a very low vacancy rate and it is estimated that 100 people compete for each apartment available. It can be difficult to convince a landlord to rent to a low-income Veteran with other issues over a well paid mother of two. Since the 5 /1/15 NH-500 Community Plan was submitted, we have also discovered that housing homeless Veterans with animals is also a challenge in our catchment area. Knowing this, all 4 of us grantees depend on building and continuing positive landlord relationships in order to better and quickly serve our Veterans. An additional challenge is a GAP in meeting our homeless need in the NH Balance of State CoC. Our team of SSVF grantees will discuss the idea of shifting more resources to outreach in order to narrow the GAP over the next three quarters. In addition, we will be meeting regularly to identify additional resources in our CoC, such as PATH providers, VA HCHV teams as well as collaborating with our Grants and Per Diem programs to ensure our homeless Veterans are served. We know that our CoC is implementing a Coordinated Entry system, however it is not 100% organized as of yet. We are in the process of developing a more comprehensive plan for identifying literally homeless Veterans. Also, University of VT SSVF and Veterans Inc. will be putting more of their resources into the NH-500 Balance of State CoC.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The above group meets monthly on the third Thursday of the month. Specific cases are discussed relating to wrap around services as needed. Coordinated Entry is beginning to get traction with more detailed components and application being developed. The list of homeless Veterans is being developed. There seems to be interest in the possibility of using the Holmes identifier on the list of homeless Veterans...this is simply being considered at this point. The SSVF grantees for this CoC are developing a coordinated release of information form to support our joint endeavor. The SSVF grantees will have monthly conference calls and meeting notes will be shared with the group ensuring that collaboration, discussion, documentation and problem solving continue for the Veterans.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the *Ending Homelessness Among Veterans Overview* for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	104
--------------------------------	-----

3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
---	----	------

C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	24	3	27
Of number above, how many will also be counted as chronically homeless:	8	1	9

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. C

Strengths include; There are two SSVF providers serving the this CoC. We are able to share information easily and if one provider can't meet the TFA need we check with the other grantee to do so with a warm pass off to that grantee. A spreadsheet is being developed similar to NH-502 that will track; unshelterd individulas who are able to be identified from the PIT count. The spread sheet will include what program the Veterans is working with, what is the housing option, and date when housed. This will be a working document that will ve reviewed and updated daily reflecting newly sheltered /unsheltered as identified through street outreach, entries and exits into transitional housing program, exites and entries from emergency and transitional shelters as well as from GPD programs. Challenges Include: Our CoC continues to develope the Coordinated Entry process however, it is not 100% organized yet. If the CoC can't provide names then we will request a report from HMIS. The two SSVF grantees plan to work with the CoC to identify and report the number of homeless Veterans and then to have the list of names which will meet this VA/HUD requirement. Another ongoing challenge contiues to be the number of Veterans that have companion animals and that this cohort of Veterans are being denied housing due to same.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The above group meets monthly on the first Wed of each month. During the meeting wrap around services are discussed for specific cases as well as Coordinated Access for Nashua/Hillsboro CoC. The individuals identified on the PIT count are reviewed for status updates etc. The SSVF grantees involved will also be initiated to have a coordinated release of information form, to support this endeavor. The SSVF grantess that cover this CoC will have monthly conference calls and meeting notes for any meetings will be shared with the group, so discussion continues and there is documentation of progress for future reporting.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	162
--------------------------------	-----

3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
---	----	------

C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	31	24	55
Of number above, how many will also be counted as chronically homeless:	10	8	18

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

For NH- 502 we have developed a spreadsheet to track the following: 1.) unsheltered individuals who we are able to identify from the PIT count with an update on housing status- there were 3 and they are all housed. The spreadsheet includes columns for what program they are working with , what is the housing option, and date when housed. 2.) Sheltered homeless veterans in transitional housing or emergency shelter with permanent housing plan info - currently there are 61 individuals. 3.) unsheltered - there are currently 0. This is a "working" document that is reviewed and updated daily reflecting new sheltered/unsheltered identified through street outreach, entries and exits into transitional housing programs, entries and exits from emergency shelters. There is an outreach plan with efforts documented and tracked. We also reached out to our VA homeless outreach team who is assisting us with this effort. There is an email group for the Coordinated Access that we belong to so we see all new applications, and we also reach out to all our service providers in the CoC to ensure we are capturing any new veteran families that enter the system. We are showing a GAP of 33 but there is a lot of support in New Hampshire and we have reached out to other non-VA funded housing programs such as The Bridge Program, permanent housing programs, task force, Easter Seals etc and we are confident that we will meet the 5 criteria listed USICH. At this time, we are currently accepting 85% RRH and only 15% Prev. We have a high threshold score of 14 so we are still able to assist Veterans who are most at risk of becoming RRH.