

SSVF: Community Plan Summary

Date Completed/Revised: 7/1/2015

Continuum of Care Name:	Philadelphia CoC	CoC Number:	PA-500
CoC Representative:	Roberta Cancellier	Title:	Deputy Director, Office of Supportive Housing
Phone/Email:	(215) 686-9469/roberta.cancellier@phila.gov		
Person Completing this Summary:	Steven Culbertson	Title:	Director of Veterans and Housing Programs
Phone/Email:	(215) 668-5239/sculbertson@impactservices.org		

1. Primary Planning and Coordination Group: Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	PhillyVetsHome2015 - Philly Bootcamp/25 Cities Team	
Principal Members	Affiliation	
Roberta Cancellier	CoC, Office of Supportive Housing, City of Philadelphia	
Casey McCollum	VA	
Rob Greco	VA, HUD-VASH	
Lyn Kirshenbaum	HUD	
Marcella Maguire	Department of Behavioral Health, City of Philadelphia	
Kathleen Salerno	Veterans Multiservices Center (Community Partner)	
Jaclynn Ries	Veterans Multiservices Center (Community Partner)	
David Holloman	Office of Supportive Housing, City of Philadelphia	
Brett Holden	Philadelphia Housing Authority	
Sue Smith	Project HOME (Community Partner)	
Jeanne Ciocca	Project HOME (Community Partner), PASSVF1	
Matt Tice	Pathways to Housing PA (Community Partner)	
Tina Floyd	UESF (Community Partner), SSVF	
Steve Culbertson	Impact Services Corporation (Community Partner), SSVF	
Kyle O'Garro-Moore	Impact Services Corporation (Community Partner), SSVF	

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The PhillyVetsHome2015/Philly Bootcamp/25 Cities Team has been meeting on a weekly or bi-monthly basis since August 2013 to plan strategy and sustain progress towards goals related to ending Veteran Homelessness in Philadelphia by December 31st, 2015. (Note: We have recently announced our intention to end Veteran Homelessness in Philadelphia by November 11th, 2015). In addition, the Veterans Outreach and Navigation team (VONT), (a subsidiary of the strategy group that includes all outreach workers, navigators and some case managers reaching homeless Veterans) has been meeting on a bi-monthly basis since January 2014 to case conference and coordinate all outreach efforts in the City of Philadelphia. In addition, the SSVF recipients in Philadelphia are meeting in a "Surge Coordination" Meeting on a bi-monthly basis to develop an integrated assessment and intake system for all SSVF Program in Philadelphia. Information reviewed at the various meetings includes the total number of homeless Veterans housed and the total number of Veterans left to house before Philadelphia reaches functional zero. Discussion then revolves around the appropriate strategies we are employing to reach functional zero (Outreach, coordinated assessment and intake, case conferencing, housing matching, a coordinated communications strategy and on-going discussions about sustainability after reaching functional zero).

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	735
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	90	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	173	10	183
Of number above, how many will also be counted as chronically homeless:	0	10	10

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Over the next six months, Philadelphia will undertake a coordinated media and outreach campaign to bring in any and all homeless Veterans who still require permanent housing, further streamline the "veterans-specific" coordinated assessment and matching system within SSVF using the VA's Homelessness Risk Assessment Tool, integrate Veterans into the City of Philadelphia's coordinated assessment and matching system and reach functional zero homeless Veterans in Philadelphia.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Initial meeting of Dauphin County COC group to Coordinate efforts to formalize plans to eliminate veteran homelessness was held at the YWCA of Greater Harrisburg on 4/20/2015. This meeting was Chaired by Ms. Keisha Kerr, the HCHV Program Coordinator/GPD Coordinator for the Lebanon VAMC. A representative from the Capital Area Coalition on Homelessness (CACH) George Payne was present and provided input on COC and other Community resource agencies. Dauphin County (PA-501) COC falls within the Lebanon VAMC catchment area and has coordinated efforts with the Medical Center for a significant period of time on a number of initiatives (The Lebanon VAMC had already conducted a Mayors Challenges event on 3/19/2015 at which PA-501 members were present). The primary purpose of the 4/20/2015 meeting was to provide input to complete the COC GAP analysis tool and to discuss coordination of efforts to meet the "Functional Zero" goal and to develop process and procedures that will maximize effectiveness of existing resources to meet current and future needs (with a focus on rapid re-housing) of homeless and at risk Veteran. Representatives from both SSVF programs that serve PA-501 and Agencies that provided other VA funded programs (GPD/TIP) were also present. Information reviewed included available resources to shelter and house homeless Veterans. Resources discussed included those earmarked for VA eligible Veterans and non-eligible Veterans. Closing a GAP was discussed with an agreement to gather and compile detailed lists of mainstream/alternate housing resource providers and to engage them. A number of potential providers were identified and will be researched to provide additional resources to meet projected GAPs. Until the next formal meeting of the CACH takes place on 6/11/2015, those present agreed to work together to develop resources, identify GAPs, and to establish a series of goals that can be presented at the CACH meeting. This CACH member (YWCA SSVF) will recommend the establishment of a formal Veterans Homelessness committee to become a formal part of the CACH structure.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	39
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	0	0	0
Of number above, how many will also be counted as chronically homeless:	0	0	0

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every veteran who is homeless right now by name? within the boundaries of outreach/engagement. A high level of effort is focused across the COC to rapidly identify all homeless and to designate and connect homeless Veterans to available resources.	Under Dev
B. Does every veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing? Access to Rapid Re-housing and shelter currently exist. While a COC standard Housing Plan does not exist each agency maintains these	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways? Minimal GAPS are to be met with use of Non-SSVF housing resources.	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

PA-501 has developed a strong collaborative culture to ensure that all homeless (including homeless Veterans) are located, assessed, and rapidly provided with shelter and housing. Entry to shelters and safe haven includes integrated access process (for State/County funded sites) and highly developed referral process for privately funded agencies. A very positive level of collaboration exists within many agencies. Outreach takes place at service sites, streets, woods, soup kitchens, etc. with many referrals also coming from other homeless or prior served individuals. Coordinated efforts to maximize the effectiveness of resources are an integral part of COC planning. The COC utilizes an HMIS system but has not established a functional single point of entry process. Achieving greater access with minimal barriers remains a priority goal for the COC. The COC has prioritized Veteran services through the use of HUD funds to support a Permanent Supportive Housing for Chronically Homeless Disabled Veterans program. Agencies continue to be mutually supportive. Outreach within the COC often takes place as a team effort at homeless sites within the community. Joint outreach often includes a VA Homeless Social Worker, SSVF Representatives from both SSVF programs, an HVRP Employment Specialist, a often a DVOP from the local employment One-Stop. This outreach frequently takes place at shelters (often non-government funded) and agencies share engagement, assessment, and support through wrap around services. Veteran Clients are often shared to provide the most efficient use of resources and time. This holistic and one-stop approach has greatly contributed to ongoing interest from the homeless Veteran and has helped establish rapid shelter followed by Rapid Re-housing, HUD-VAHS, Transitional Housing based on Veteran needs. Follow-on employment and access to benefits and supportive services have helped these Veterans obtain and maintain self-sufficiency. (7/2/15 update) Additional assists' through continuation of TIP program with capacity estimated at 20 beds and creation of a group home for homeless female veterans will provide additional housing and will close the small gap initially reported. The COC Emergency Response Committee is in the final stages of being developed to respond to homeless needs during times of crisis. This will

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Date Completed/Revised: 7/1/2015

Continuum of Care Name:	Upper Darby/Chester/Haverford/Delaware County CoC	CoC Number:	PA-502
CoC Representative:	Christine Seibert	Title:	Division Administrator Department of Human Services
Phone/Email: seiberc@delcohsa.org /610-713-2306			
Person Completing this Summary:	Donna Lockings	Title:	SSVF Program Manager
Phone/Email: 610-874-8451/ dlockings@caadc.org			

1. Primary Planning and Coordination Group: Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	Homeless Veteran Boot Camp Work Group for Delaware County		
Principal Members	Affiliation		
Laura Blackburn	Delaware County Housing Authority		
Ebony Faulk	SSVF Community Action Agency of Delaware County		
Jessica Fink	Homeless Services Coordinator		
Marquita Frazier	Veteran Multiple Service Center		
Bill Lovejoy	Department of Community VA Affairs		
Karen Russell	HUD VASH Case Manager		
Nick Saccheti	Salvation Army of Delaware County		
Jim Shelton	Shelter Manager CAADC		
Christine Seibert	Division Administration Department of Human Services		
Kelly Tuteurice	Social Work Supervisor HUD/VASH		
Danita Miller	SSVF Community Action Agency of Delaware County		
Donna Lockings	SSVF Community Action Agency of Delaware County		

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

At the onset of the "100" Day Boot Camp initiative the group meets on a bi-weekly basis. At the end to the 100 days the group meets monthly to discuss data and review practices and policies around homeless veterans. The goal of these meetings is to identify and break barriers to permanently housing homeless veterans. During each meeting targets are set and reviewed at the following meeting. This work group discusses issues related to developing a data sharing procedure that will allow community partners access to Veteran demographic information. The group continuously identifies new venues for outreach to homeless veterans in Delaware County. These meetings have afforded the group the opportunity to develop a Resource Guide for homeless veterans in Delaware County. The goal of this group is to define and achieve functional zero. Included in the functional zero discussion is :How long does it take to engage a Veteran once they enter the homeless system? Once engaged, how long until the veteran is stably housed?

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)* .

Estimated Annual Total:	45
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	45	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	4	0	4
Of number above, how many will also be counted as chronically homeless:	4	0	4

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

There is ongoing communication with the CoC and homeless agencies in Delaware County. The ongoing communication among the community groups has helped to decrease the number of duplicated services between Veteran Affairs services and community resources, while increasing veteran access to community and VA resources. We have developed systems to prioritize and align interventions for homeless veterans. We have increased the probability that the most appropriate services are provided to Veterans by the most appropriate service providers. We are faced with the challenge of veterans not meeting the requirements to receive VA medical benefits. Discharge characteristics and time served are barriers hindering homeless veterans from gaining access to other veteran benefits. The absence of income is the biggest challenge in ensuring veterans are stably housed.

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Date Completed/Revised: 7/1/2015

Continuum of Care Name:	Wilkes-Barre/Hazleton/Luzerne County CoC	CoC Number:	PA-503
CoC Representative:	Barbara Gomb	Title:	Case Management Supervisor
Phone/Email:	570-826-0510, ext. 250 email: bgomb@ceopeoplehelpingpeople.org		
Person Completing this Summary:	Noel Duffy	Title:	Director of Special Projects
Phone/Email:	570-826-0510, ext 218 email: nduffy@ceopeoplehelpingpeople.org		

1. Primary Planning and Coordination Group: Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	Luzerne County CoC Board		
Principal Members	Affiliation		
Douglas, Kermit	Commission on Economic Opportunity- VA Transitional Housing		
Duffy, Noel	Commission on Economic Opportunity- SSVF Program		
Gomb, Barbara	Commission on Economic Opportunity- CoC		
Griffith, Christine	VAMC Health Care for the Homeless Program		
Kendra, Mike	Catholic Social Services		
Lipski, Pamela	Luzerne County Office Of Community Development		
Newcomb, Crystal	VAMC Health Care for the Homeless Program		
Tona, Jackie	VOA- Ruth's Place		
Warabak, Jennifer	Commission on Economic Opportunity- HVRP		
Wetzel, Carlie	Community Volunteer		
Yaworski, Jennifer	Housing Development Corporation of NEPA		
Howard, Leigh	Diana T. Myers and Associates Inc.		
Hodas, Barbara	Diana T. Myers and Associates Inc.		

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Historically the planning process for planning and coordinating efforts to prevent and end homelessness among Veterans in our CoC has been coordinated through the VA CHALENG as well as Continuum of Care processes. Our community benefits from the presence of a regional Veterans Medical Center with Veterans Homeless Programs that have brought a strong integration with the HUD Continuum of Care process and has led to the development of a number of housing resources able to address various housing and supportive service needs for homeless veterans. We plan to use the above Veterans Coordination Team to build upon our established coordination and further integrate the VA, HUD and community needs identification, coordination, service availability and performance measurement process as we strive to develop the best system of response possible to prevent and end homelessness for veterans. Starting in April 2015, the Luzerne County CoC with CEO as the SSVF provider will establish a meeting schedule for the balance of 2015 with the above members. Preliminary coordination efforts began at the quarterly Luzerne County CoC April 21, 2015 meeting with the discussion focused on continuing or increasing outreach efforts and making sure that all agencies who may encounter a veteran gather demographic information and make a referral CEO or the VAMC HCHV program to ensure that a veteran does not remain unsheltered or in need of services. At present the CoC board meets monthly and will incorporate further discussion to reach and house any homeless veteran. With all information from CoC organizations being compiled in the Luzerne County CoC HMIS, CEO who administers the HMIS will run reports on veterans who are in the system and exchange lists with the VAMC HCHV program approximately the 15th of the month to ensure tracking is coordinated and maintained.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	75
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	19	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	15	1	16
Of number above, how many will also be counted as chronically homeless:	0	0	0

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths include a well developed Luzerne County CoC system; a high level of cooperation between community agencies and the VAMC; and CEO, the SSVF provider agency's almost 50 years of experience in providing supportive services and responding to the needs of the low and moderate income households including children, elderly and veterans. CEO is also the designated lead agency on homelessness in Luzerne County and the collaborative applicant for the Luzerne County CoC. CEO and the VAMC have partnered to develop 2 transitional housing facilities on the campus of the VAMC. CEO will continue its efforts in collaboration with the VA and other community agencies to respond to veteran's needs in the community. Through the Luzerne County CoC, we have no chronic homeless veterans or chronic homeless in the general population identified in the 2014 or 2015 PIT counts. There are 23 veteran designated beds in HUD-PSH and an additional 258 HUD-PSH beds have been created over the past 17 years. CEO is also the HUD funded Emergency Solutions provider, State Homeless Assistance provider, LIHEAP and FEMA provider and in a unique position to provide supportive services and housing assistance to veterans and the community. **Weaknesses** include the definitional difference between the VA and HUD as to who is homeless especially when someone is in a transitional housing facility. Also the total 120 VASH vouchers listed on the gaps form are associated with the VAMC and the various housing authorities, only 26 vouchers with 32 beds are specific to Luzerne County at present. Other vouchers are in the other counties served by the VA. The differences in coverage areas also present coordination challenges. While Luzerne County CoC PA-503 hosts an SSVF Program that same program also serves two other Continuums of Care with the larger one being newly established and covering half of Pennsylvania. This presents great difficulty is obtaining certain information in a timely manner, especially initially and greatly complicates coordination efforts.

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Date Completed/Revised: 7/1/2015

Continuum of Care Name:	Lower Marion/Norristown/Abington/Montgomery County CoC	CoC Number:	PA-504
CoC Representative:	Tricia Bradley	Title:	Montgomery City Office of Housing & Community Dev, Your Way Home Program Manager
Phone/Email: 610-278-3826 pbradly@montcopa.org			
Person Completing this Summary:	Maura A. "Mo" Gillen	Title:	Deputy Executive Director, Veterans Multi-Service Center
Phone/Email: 610-384-8387 (cell: 757-602-9651) mo.gillen@vmcenter.org			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	MontCo Homeless Veterans Action Team	
Principal Members	Affiliation	
Charmaine Ijeoma	MontCo Dept of Veterans Affairs (campaign/group lead)	
Sean Halbom	MontCo Dept of Veterans Affairs (Director)	
Carolyn Mayinja	MontCo Housing & Comm Dev (Housing Programs)	
Tricia Bradley	Your Way Home program (cent intake, coord assess)	
Emma Ward-Williams	MontCo Housing & Comm Dev (PIT Count, etc.)	
Emma Hertz	MontCo Housing & Comm Dev (HMIS)	
Tim Pirog	MontCo Behavioral Health (Housing)	
Kelly Tuturice	Coatesville VA Medical Center (CVAMC) (HUD-VASH)	
David Barker	CVAMC (Outreach)	
Robin Handwerger	CVAMC (HUD-VASH)	
Sharon Allen	Montgomery County Housing Authority	
Mo Gillen	Veterans Multi-Service Center (VMC) (SSVF)	
Frank Burke	VMC (SSVF - Outreach)	
Anna Kozlowska	VMC (SSVF - Case Management)	
Jason Alexander	Capacity for Change (MontCo strategy consultant)	

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Team meets bi-weekly - currently in a 100-day campaign with a goal to place 25. Meetings begin with a review of Veterans on the common list, culled primarily from the Montgomery County HMIS (Clarity). Meetings include collaborative review of efforts and sharing resources. Recent allocation of HUD-VASH vouchers directly to the county, plus some recent action in ported vouchers, are helping.

2015 PIT Count (data used to support Estimated Annual Total, below):

Total veterans counted: 6

Total unsheltered veterans counted: 0

Total sheltered veterans counted: 6 (2 in emergency shelter, 4 in transitional housing)

COC Gap Analysis Tool suggested 102 Veterans over 2014 and 2015; placements last year took out about half (38 placed in the first 100-day campaign); SSVF edition of Gap Analysis Tool suggest only 20 remaining, but we believe it's higher.

Average length of time homeless goal, from entry into system to exit to permanent housing, is based on need for some Veterans to enter transitional housing for a period of time. Some Veterans will be homeless only 2 days; others may be in a program for 200 days before exit to permanent housing.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	30
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	90	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	0	0	0
Of number above, how many will also be counted as chronically homeless:	0	0	0

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths include active involvement of county director of Veterans Affairs and a number of other groups. Strong participation from the Housing Authority. Strong collaboration with Coatesville VA Medical Center staff, especially HUD-VASH and Homeless Outreach.

Challenges include use of single database (SSVF just starting to use this county's HMIS; VA does not have access). Some stress among agencies based on non-Veteran experiences.

May seek opportunity to engage commissioners.

Recently began using SSVF as "bridge" to HUD-VASH in this CoC -- one success so far, one more in the works!

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Now meeting every three weeks, still focused on efficient use of new HUD-VASH vouchers. Just began another 100-day campaign to house 125 Veterans (increased goal, having placed 123 in the last campaign). Team regularly reviews data but does not yet have a single working list. Other topics including marketing to landlords and process changes. Future efforts include project-based HUD-VASH development awaiting approval, and future low-barrier housing. This CoC has high homeless numbers due to VAMC presence.

Est total is based on 2015 PIT count: 0 unsheltered Veterans, 87 in emergency shelter, 211 in transitional housing.

We use adjusted settings in the CoC version of the Gap Analysis tool. (See previous submission for discussion.) The appropriate multiplier for Chester County should be 2.5, and the appropriate % of chronic should be 20%, due to the unique “draw” of the Coatesville homeless programs, including: the VA Homeless Domiciliary (DCHV – 115 beds); three GPD transitional housing programs (185 beds); and some HCHV contract beds (10 emergency and 30 transitional associated with treatment). Coupled with the extensive domiciliary treatment programs, Coatesville VAMC will always draw patients/residents from a wide region. For this reason, we know that a higher percentage of the Veterans will qualify for VHA – that setting should be 95% for this CoC.

Using this perspective, we believe there will be 750 Veterans this year experiencing homelessness (not 904, as suggested by the SSVF edition of the gap analysis tool).

Average length of time homeless goal, from entry into system to exit to permanent housing, is based on significant need for some Veterans in this CoC to enter transitional housing for a period of time. Some Veterans will be homeless only 2 days; others may be in a program for 200 days before exit to permanent housing. The reason they're in this CoC is for the TH, in many cases.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	750
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	90	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	220	0	220
Of number above, how many will also be counted as chronically homeless:	40	0	40

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Under Dev
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths: Strong community commitment and open communication.

Challenges: defining "zero" for this area is the biggest challenge. More notes on the numbers above:

 Due to the nature of the CVAMC programs located in this CoC, there will always be a number of sheltered Veterans.

 We expect the GPD beds and the 30 treatment-focused HCHV contract beds to operate at 80% capacity by the end of the year – that’s the lowest we can go without jeopardizing the programs, but we also expect that these programs will continue to draw Veterans experiencing homelessness from throughout the region because of the need the kind of outpatient programs that CVAMC provides. A great example is the Mary Walker House, which provides a residential program that complements Military Sexual Trauma therapy.

 We expect all GPD residents to be on a path to permanent housing (discharge planning begins at entry), and the high placement rates of these programs will continue.

 GPD census contributes ~ 170 to the total Veterans expected to be homeless at the end of 2015.

 Pending VA review, Homeless Domiciliary beds may be reduced – possibly by half (~60). Of those and the 10 emergency HCHV beds, we expect approximately 80% occupancy or a contribution of ~50 Veterans to the total.

 We expect 120 to need supportive housing, including 6 or 7 who may not qualify for VA options. Of the remaining 600, we expect approximately 150 to resolve without intervention, though this number may be high given the factors above. Of the 450 remaining, the models suggest we should expect between 45 and 150 to need SSVF RRH, plus ~40 who will need SSVF assistance in conjunction with HUD-VASH, etc. Given the expected number of Veterans who will be placed in, or remain in, transitional housing programs, we believe there is no gap between the needs and assets, but will continue to work on this effort as a group.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

In March, the start of a Bootcamp initiative for Central Pennsylvania was discussed and initiated at the Altoona VA. Jesse Rodriguez with Veterans Leadership Program who also coordinates the Pittsburgh Bootcamp initiative, spoke on the importance of collaboration of veteran and homeless services to reach functional zero for the CoC. Bill Reed with YWCA of Greater Harrisburg has offered to help organize a CoC meeting for the SSVF grantees to begin discussing the best practices of each grantee and how we can better work together as grantees. With the split of South and Central RHAB in CoC-507, the data in the GAP and Inventory Worksheet reflects the split of counties. Some of the grantees in the CoC listed above meet and communicate with one another regularly since their SSVF grants cover bordering counties or the same counties.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	146
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	25	0	25
Of number above, how many will also be counted as chronically homeless:	9	0	9

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Some of the strengths of the Central PA CoC are the willingness to collaborate within the SSVF grantees. Grantees already have a good working relationship with the local VA Medical Centers, CBOCs, Vet Center and Clinics throughout the CoC. Another strength is the connection between SSVF programs and employment programs in the CoC, both in office and with partnering agencies to assist in self-sustainability. Just through creating the Community Plan, grantees have communicated their overall plan and best practices to each other. Grantees are currently planning to meet in either Harrisburg or Altoona VA to continue the discussion of the community plan and bootcamp initiative. Both a strength and challenge has been the split of Central PA CoC that created areas of focus but a miscommunication amongst grantees of how that affects our overall goal. Another challenge is identifying veterans by name in most of the counties, since some of the counties are rural. With the current numbers, services, and projections, grantees believe that functional zero is obtainable by the end of 2015, especially as we strengthen our partnerships and combine our efforts.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Historically the process for planning and coordinating efforts to prevent and end homelessness among Veterans in our CoC has been coordinated through the VA CHALENG as well as Continuum of Care processes. Our community benefits from the presence of a regional Veterans Medical Center with Veterans Homeless Programs that have brought a strong integration with the HUD Continuum of Care process and has led to the development of a number of housing resources able to address various housing and supportive service needs for homeless veterans. We plan to use the above Veterans Coordination Team to build upon our established coordination and further integrate the VA, HUD and community needs identification, coordination, service availability and performance measurement process as we strive to develop the best system of response possible to prevent and end homelessness for veterans. Beginning in April 2015, CEO, the SSVF provider, briefly discussed the need to establish a process to end veterans homelessness by the end of 2015 with the PA-508 Lackawanna County CoC at its April 14, 2015 meeting. At future meetings with this CoC, additional information will be shared in order to develop a stronger coordination of efforts to ensure outreach and engagement of any and all homeless veterans with referral to the most appropriate provider including both SSVF Programs currently operating within this Continuum. Additional members of the Veterans Coordination Team will be identified and invited to participate. Also, a plan to track and report outcomes will be formulated.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	180
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	35	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	36	0	36
Of number above, how many will also be counted as chronically homeless:	3	0	3

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths include the VAMC, CEO, Hope for Veterans and Catholic Social Services, who have a high level of cooperation and collaboration to address the needs of homeless veterans. The Team will also build upon its experience in other areas to assist Lackawanna County organizations to work towards housing any and all homeless veterans. SSVF Providers will continue their efforts in collaboration with the VA and the Lackawanna County CoC to respond to veteran's needs in the community. The Lackawanna County CoC, identified that 10% of the 2015 PIT Count numbers are chronically homeless veterans or approximately 3 individuals. There are 44 beds designated for veterans in 3 site based transitional housing facilities and 8 dedicated veteran beds in HUD PSH. Weaknesses include the definitional difference between the VA and HUD as to who is homeless especially when someone is in a transitional housing facility. Also the total 120 VASH vouchers listed on the gaps form are associated with the VAMC and the various housing authorities, but 41 vouchers with 67 beds are specific to Lackawanna County at present. Other vouchers are in the other counties served by the VA. The differences in coverage areas also present coordination challenges with other SSVF providers. Also, as CEO and Community Hope are not primary Lackawanna County community agencies they will have to develop a stronger presence in Lackawanna County and work with the VAMC to strengthen outreach efforts.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

This group is in contact on a regular basis. We do not meet as a group per se, but we coordinate efforts through phone calls and meetings where we are all in attendance, pertinent to SSVF, HUD-VASH, and GPD. We also coordinate through joint outreach efforts in locations such as homeless shelters, on a weekly basis.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	9
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
 Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	15	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	0	0	0
Of number above, how many will also be counted as chronically homeless:	0	0	0

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

As we continue to move toward functional zero, we are identifying homeless veterans through local homeless shelters via the 2015 PIT Count. All of the identified veterans have been offered permanent housing and/or appropriate resources for housing (if they were not eligible for SSVF). We fully expect to reach functional zero in York County by December 2015.

SSVF: Community Plan Summary

Date Completed/Revised: 7/1/2015

Continuum of Care Name:	Pittsburgh/McKeesport/Penn Hills/Allegheny County CoC	CoC Number:	PA-600
CoC Representative:	Terri Laver	Title:	Department of Human Services
Phone/Email: 412-350-4983 terri.laver@alleghenycounty.us			
Person Completing this Summary:	Christine Pietryga	Title:	SSVF Program Manager
Phone/Email: 412-481-8200 pietrygac@vlpwpa.org			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name: Bootcamp Initiative / Mayor's Challenge	
Principal Members	Affiliation
Jesse Rodriguez	Bootcamp Coordinator/VLP Director of Operations
Christine Pietryga	VLP SSVF Program Manager
Matt Buckley	Soldier On SSVF Director
Mary Frances Pilarski	Healthcare for Homeless Veterans Coordinator
Bob Gabianelli	Allegheny County Housing Authority
Jane Miller	U.S. Dept of Housing & Urban Development
Anne Fogoros	United Way/211
Debra Martin	U.S. Dept of Housing & Urban Development
Cynthia Haines	U.S. Dept of Housing & Urban Development
Robert Thompson	SSVF Regional Coordinator
Josh Rolon	Office of Mayor William Peduto
Bonnie Rubin	Project for Freedom Program
Stacy Pethia	Pittsburgh Housing Authority
Chuck Keenan	Allegheny County Department of Human Services
Rob Hamilton	Veterans Place
Mary Esther Van Shura	County Executive Office

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Bootcamp team meets twice a month to discuss the effectiveness and collaboration of veteran services in Allegheny County. With representatives from the SSVF grantees, veteran services and nonprofits, VA Medical Center/Healthcare for Homeless, county and city housing authority HUD, United Way, Mayor's office and veteran shelters, the team is able to share best practices in the field and create a system to eliminate homelessness in 2015. In the past, the team has discussed VA services available for veterans, services available for veterans experiencing homelessness, and strategic responses to the need of housing and landlords. With the county and city housing authority involved in the Bootcamp, landlord trainings and awareness have been promoted and implemented. The two SSVF grantees in the Coc (Veterans Leadership Program and Soldier On) meet monthly as well to discuss clients enrolled and best practices.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	546
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	150	0	150
Of number above, how many will also be counted as chronically homeless:	50	0	50

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

One of the strengths among the Bootcamp is the collaboration of a variety of services and organizations that focus on housing, veteran services, and landlord relations. According to the projections of SSVF assistance in 2015, we believe that Pittsburgh is able to reach functional zero. The SSVF case managers in Allegheny County are another strength to the goal at hand. Their effectiveness and hard work in the field is the reason functional zero is obtainable. Some of the challenges we faced in achieving this goal were naming and identifying homeless veterans by name, obtaining accurate numbers to define functional zero and locating affordable and safe housing for each veteran experiencing homelessness. The Bootcamp Initiative has successfully obtained landlords in Allegheny County who would like to work with veterans. A landlord portal has also been created through a local social service database, that case managers will soon be able to access. Another strength is the Bootcamp Front Line Subcommittee that has just finished creating the template for the master list of homeless veterans and the different databases throughout the county will start contributing to the list within the next week. We are hoping to have the list created by the middle of July. From there, agencies will come together and case manage and discuss the clients on the list, making the proper referrals and offering services.

SSVF: Community Plan Summary

Date Completed/Revised: 7/1/2015

Continuum of Care Name:	Southwest Pennsylvania CoC	CoC Number:	PA-601
CoC Representative:	Tammy Knouse	Title:	Fayette Community Action
Phone/Email: 724-430-3013 tknouse@fcca.org			
Person Completing this Summary:	Missy Russell	Title:	Veteran Programs Coordinator
Phone/Email: 724.658.7258 x 1414 mrussell@lccap.org			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	Western Pennsylvania CoC (601/602)		
Principal Members	Affiliation		
Melissa Russell	SSVF Program Manager LCCAP		
Christine Pietryga	SSVF Program Manager VLP		
Matt Buckley	SSVF Director Soldier On		
Christie Beaver	Butler VA		
Melinda Houge	Butler VA		
Sandra Beham	Butler VA		
Maria Marsico	Pittsburgh VA- Hud/VASH		
Mary Frances Pilarski	Healthcare for Homeless Veterans Coordinator-Pittsburgh		
Mike Wehrer	Erie VA		
Virginia Vayda	Altoona VA		
Jesse Rodriguez	Director of Operations VLP		
Tom Peters	Veterans Multi-Service Center		
Maura Gillen	Veterans Multi-Service Center		
Linda Thompson	McKean County/COC Chair		
Amanda Feltenberger	Butler County Human Services		
Tammy Knouse	Fayette County/COC Chair		
Kim Stucke	Stairways Behavioral Health		
Kathy Presnar	LCCAP		

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Three SSVF grantees throughout the Western Pennsylvania CoC (LCCAP, VLP, and Solider On) meet monthly to discuss best practices and SSVF grant details. Since CoC 601 and 602 recently merged to create the Western PA CoC, the three grantees listed above went to the first meeting as a merged CoC in March. At the meeting many homeless, veteran, housing, and social service organizations were represented. SSVF grantees also meet and communicate regularly with the Pittsburgh, Butler and Erie VA's to discuss veterans in their catchment area that are enrolled in the SSVF program. The Butler, Pittsburgh, and Erie VA's catchment areas are well organized and effectively housing the veterans in need of assistance through SSVF and Hud/VASH. During Q2, SSVF grantees distributed a SSVF Referral form to the VA's and met with both the Butler and Pittsburgh Hud/VASH teams to collaborate and discuss possible improvements. In Southwestern Pennsylvania, SSVF grantees are working on building a partnership with the Washington County City Mission to better serve the veterans there. A strong partnership has already been created and maintained with Tomorrows Hope, a veteran's transitional housing program in Clearfield County where SSVF case managers visit bi monthly. At the next SSVF Grantee meeting, we plan on inviting and asking Veterans Multi-Service Center to call in or attend so that all of the grantees in the Western PA CoC are involved in the community plan moving forward.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	434
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	75	0	75
Of number above, how many will also be counted as chronically homeless:	25	0	25

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths: Having three VA catchment areas in the Western CoC is a strength for the overall goal to end Veteran homelessness by 2015. With shelters in Southwestern Pennsylvania, Tomorrows Hope, effective Hud/VASH programs and SSVF case managers throughout the counties, the functional zero is obtainable.

Challenges: there are limited resources in our more rural counties and we are lacking a single funding source that is able to serve all counties to ensure self-sufficiency. Naming each homeless veteran has already been done in some of the counties throughout Western Pennsylvania but is very difficult to do in others. Additionally, a barrier for the rural population is that there are far less housing options, available landlords and service providers (including shelters) to go around so consumer choice isn't always an option. It is also noted that VA (VASH programs/SSVF POC) access to the HMIS system would help streamline identifying homeless veterans.

Update: SSVF grantees continue to wok on this

endeavor and have enlisted the support of our newly formed COC -601. The action plan is as follows: at the local housing coalitions homeless veterans will be identified and reported to the local RHAB chairs. This information will be filtered through LCCAP and disseminated to SSVF grantees. We will then start compiling our collective list. For veterans in crisis : LCCAP updated the SSVF referral form (and distributed it out at the meeting) to include all the grantees that serve veterans in COC 601(602). This referral will be faxed to the main POC for each grantee to follow up on. Point people will be decided upon (one from the South/one from the North) to participate in any upcoming meeting or calls that SSVF hold.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

All stakeholders need to meet at least monthly and discuss coordination of services and efforts between all parties. The group typically relays information consistently via email or phone. However, it is noted that a set date and time would be beneficial as well as opening up the meetings to include additional area service providers. During meetings an updated list of veterans are shared and reviewed between grantees to prevent the overlapping of SSVF grantee services. Additionally, community housing programs in regards to availability, targeted population, and services available are discussed.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	16
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	1	0	1
Of number above, how many will also be counted as chronically homeless:	1	0	1

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Challenges: Coordinating meeting schedules between grantees and local service providers and the COC on a consistent basis such as monthly rather than intermittently. Stakeholders would like to meet more frequently in order to assess any gaps in services rendered for our veterans. Strengths: Communication and collaboration between SSVF grantees, local housing authorities, agencies, and the VA is strong. This at first primarily consisted of outreach completed by the SSVF program grantees at the following places on a weekly basis: shelters, on the street, at the local area VA hospitals and programs. Our community as well as community service providers are very much aware of the resources SSVF has to offer and have integrated and utilized the program for area veterans when no other housing options exist. Coordination of services between grantees has been in place and grantees have created a referral system in order to reduce duplication and wait time of veterans served. A referral system with VA homeless services has been streamlined and implemented across the COC's and local VA's so the process is the same for all VA's, COC's, and grantees. This ensures an identical referral process for veterans and VA service providers and maximizes veteran satisfaction.

2. Ongoing Review and Coordination: Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Soldier On and the VA Homeless Team staff meet bi-weekly to discuss veterans currently being served and to coordinate resources. The above group intends to meet monthly to coordinate strategies in housing homeless veterans and overcoming barriers preventing this goal. Besides reviewing progress toward overall goals this group will work to develop a current list of homeless veterans within the community. The group will then be responsible for the maintenance of this list and tracking progress made towards achieving housing stability. The intent is that any veteran experiencing homelessness within the CoC will be added to this list and assigned a provider who will be responsible for tracking outcomes.

3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero: Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

3A. Estimated Annual Number of Homeless Veterans: Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	113
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3B. Community/CoC Goals: Identify your community's/CoC's key goals and targets.

A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:
 Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

B. Length of Time Homeless Goal (max or average days):	30	days
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C. January 2016 Point-in-Time (PIT) Count Goal	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	13	0	13
Of number above, how many will also be counted as chronically homeless:	4	0	4

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. Other Strengths and Challenges: Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths:
 The coordination among the SSVF grantees and the VA is a strength within the CoC. There are limited services locally due to the rural nature of the area and as result coordiantion between providers is essential in ensuring appropriate allocation of resources. This coordination also prevents any dupilcation of services.

Challenges:
 The rural geography presents a challenge as resources are not abundant and it can be difficult to locate/track veterans experiencing homelessness as they may not present for services.

Updates (7/1):
 SSVF has coordinated with the VA homeless team to send status updates on any shared veteran every Friday. Currently only one veteran is identified by SSVF as unsheltered homeless and is also enrolled with the homeless team/HUDVASH.