

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Chattanooga/Southeast Tennessee CoC	<b>CoC Number:</b>	TN-500
<b>CoC Representative:</b>	Steven Wright	<b>Title:</b>	Executive Director
<b>Phone/Email:</b>	423-710-1501 Ext. 1		
<b>Person Completing this Summary:</b>	Connie Farmer	<b>Title:</b>	SSVF Program Director
<b>Phone/Email:</b>	423-883-5686		

**1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Homeless Veterans Pilot Task Force Group		
<b>Principal Members</b>	<b>Affiliation</b>		
Wendy Winters; Gina Turley	AIM Center		
Michelle Wilson	Chattanooga Housing Authority		
Tyler Yount, Heather Cook	City of Chattanooga		
Jens Christenson	Community Kitchen		
Cindia Williams	Homeless Health Care		
Steve Wright, Nick Amis, Sandra Richelson	Chattanooga Homeless Coalition CoC		
Kristen VanDyke, Carla Mohammed-Lawson	SSVF/MASH		
Johnnie Combs	Mental Health Co-Op		
Sandy Leavell, Richard Butler	Salvation Army		
Karen Davis	Southeast Tn Human Resource Development		
Theo Young, Beth Washburn	HUD/VASH		
Sam Wolfe	Volunteer Behavioral Health Care System		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The core group meets weekly, others who may have a more limited involvement attend monthly. During the most recent PIT count in January 2015, the VI-SPDAT was administered to all willing and able participants. Gathering this data allows the core group to work from a by-name list of Veterans who are homeless, starting with the ones with the highest VI-SPDAT score (i.e. those who are most vulnerable to dying on the streets). Each Veteran's needs, strengths, and barriers are reviewed in detail, including income, housing needs, housing preferences, what options have been unsuccessful and why, as well brainstorming of other potential options and resources. At each meeting the previous week's Veterans are reviewed with progress addressed, until suitable and affordable housing is found and secured. Future efforts and plans are targeting the creation of affordable housing to meet Veteran needs, as well as relationship building with landlords to increase options and expedite housing. Efforts are also in place to create a universal Release of Information form to address all privacy concerns and to add names and information to the list as Veterans are identified. The Mayor of Chattanooga is actively involved in the national Zero: 2016 campaign and the Mayor's Challenge. A subcommittee of the Mayor's Task Force continues development of a coordinated assessment system to allow for VI-SPDAT's to be administered by every homeless service provider agency. This subcommittee includes representatives from SSVF, the CoC, the Mayor's office, and other agencies in the Task Force.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	219
--------------------------------	-----

**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
---	----	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	30	6	36
Of number above, how many will also be counted as chronically homeless:	7	3	10

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Lack of affordable housing is the primary challenge in this area. Veterans are often not able to find suitable affordable housing even after vouchers are obtained. There is also a very limited number of vouchers for people who are on the sex offender registry or are otherwise ineligible for other vouchers, and limited choices that meet sex offender placement restrictions (distance from schools, daycares, etc.). There is a task force group working to create a wider range of housing options to meet the needs of people who are low-income.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Community Planning group began meeting monthly on March 30, 2015. The group will meet monthly, though individuals from the group will meet more frequently, as needed. Our goal is to collaborate in order to review the following information as part of these meetings: total # Veteran households experiencing homelessness each month, number of Veteran households exiting homelessness each month by type of assistance provided (TH, PSH, RRH, etc), length of stay in GPD and other transitional housing, decreasing program overlaps, support service coordination, improving referrals to other VA and non-VA resources, barriers to transitional and permanent housing, outreach and identification strategies (especially for unsheltered Veterans), data quality and reporting within HMIS, landlord outreach, permanent housing retention data, strategies to build community among veterans exiting homelessness, and SSVF integration into the ongoing development of the local coordinated assessment system. We also seek a method to identify, by name, each veteran who is homeless at any given point in time, that they may be engaged more quickly by the appropriate provider. This event will help us flesh out the actual logistics of reaching these goals. We also have a Veterans Committee of the Homeless Consortium that will meet this coming Thursday, April 30. We have an Action Camp scheduled for May 7-8, 2015 that will be facilitated by Community Solutions as part of our Zero:2016 efforts.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	567
--------------------------------	-----

**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*.

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
---	----	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	200	4	204
Of number above, how many will also be counted as chronically homeless:	10	1	11

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Strengths:  
 - Memphis is an affordable place to live, compared to other communities across the United States. The housing costs are affordable, rental rates are fairly low and stable; affordable housing is typically available. Our local housing authority will convert VASH vouchers to Housing Choice vouchers for veterans who no longer need support services. Our CoC is a participant in the Zero:2016 campaign which will provide additional technical assistance as we pursue these goals. Our CoC lead agency is working with a consultant to further strengthen our coordinated access. We have a new Veterans Committee that will start meeting on April 30, 2015. This will help improve collaboration among veteran service providers.

Challenges:  
 - Unsheltered Veterans usually have complicated needs, are difficult to engage, and require extra support; especially Veterans who do not actively seek services from the VA, St. Sebastian, Memphis Area Legal Services and other service providers.  
 - Not all providers allow sharing of data in HMIS; without this in place Veterans will not be screened and housed the most efficient manner. 06.30.2015

Strengths: -We're continuing to increase landlord partnerships. The local housing authority has let us know which apartment complexes regularly pass inspections to help expedite move-ins. The Action Camp that occurred in May was very helpful in strengthening relationships and we have made progress since then. Veterans REgistry Day is scheduled for 7/7 to gather VI-SPDATs on veterans.

Challenges: -Local Housing Authority contracts out the administration of vouchers so it's another barrier.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Planning committee will meet once every two weeks to review progress and coordinate efforts to end homelessness within CoC. Planning committee will review the following information at meetings: total number of veteran households experiencing homelessness each month, number of veteran households exiting homelessness each month by type of assistance provided (TH, PSH, RRH, etc), length of stay in GPD, and other transitional housing, decreasing program overlaps, support service coordination, improving referrals to other VA and non-VA resources, barriers to transitional and permanent housing, outreach and identification strategies (especially for unsheltered veterans), data quality and reporting within HMIS, landlord outreach, permanent housing retention data, and strategies to build community among veterans exiting homelessness

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	196
--------------------------------	-----

**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	7	days
---	---	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	31	11	42
Of number above, how many will also be counted as chronically homeless:	6	2	8

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	No
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

We are a small community and we all benefit from having a great relationship with all of the other community partners. It would be advantageous to have bridge housing in our community. We are in need of bridge housing for women and children. The anticipated drawdown of Fort Campbell will likely increase the number of homeless veterans in our community. Our community struggles with adequate employment for the existing community. There is a lack of sustainable employment in our local community. We have decided as a CoC that identifying each homeless veteran will enable us to better service those in our community and provide services in a faster and more complete way. We will come together with a by the name list at each meeting and scrub the list for services being offered and referrals needed. This is currently under development.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Nashville/Davidson County CoC	<b>CoC Number:</b>	TN-504
<b>CoC Representative:</b>	Suzie Tolmie	<b>Title:</b>	MDHA Homeless Coordinator
<b>Phone/Email:</b> 615-252-8574 / stolmie@nashville-mdha.org			
<b>Person Completing this Summary:</b>	Jessica Tate	<b>Title:</b>	Program Coordinator, Centerstone SSVF
<b>Phone/Email:</b> 615-460-4265 / Jessica.tate@centerstone.org			

- 1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Nashville Homeless Veteran Service Coordination Team		
<b>Principal Members</b>	<b>Affiliation</b>		
Phyllis Viltz	Centerstone SSVF		
Catherine Fearn	Centerstone SSVF		
Jessica Tate	Centerstone SSVF		
Troy Jenkins	Centerstone SSVF		
David Langle-Martin	Centerstone SSVF		
Will Connelly	Metropolitan Nashville Homelessness Commission		
Karri Simpson	Metropolitan Nashville Homelessness Commission		
Amanda Wood	Metropolitan Development and Housing Agency		
Mary Ross	Operation Stand Down of TN		
Nicole Bridges	Operation Stand Down of TN		
Bob Currie	TN Dept of Mental Health, Homeless Services		
Dan Heim	Tennessee Valley Health Services, HCHV Prog Mgr		
Wanda Ridgeway	Tennessee Valley Health Services, HUDVASH		
Suzie Tolmie	Metropolitan Development and Housing Agency		
Kayla Wilson	Park Center CABHI		
Darryl Murray	Welcome Home Ministries		
Tim Gregoth	Building Lives		
Patrick Clemens/Maratine Condon	Matthew 25/Room in the Inn		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The group has been meeting twice per month since January 2015. We have jointly made decisions on who should be at the table, we have established our take down target for the year, and we have defined functional zero for our community. A new Metro wide homeless tracking system, Homelink, was introduced and training was provided to those agencies who agreed to participate in the shared database. Homelink will allow homeless service providers to better coordinate client care. It also identifies Veterans ensuring they get to the provider who can best serve their particular needs. The last few meetings have been centered around the Coc Gap Analysis Tool, including gathering data on our community resources and barriers. The group is also starting to review our Veteran placements each month and we have put in place a system for gathering "real time" data on placements. After getting all providers on board with sharing information (proper releases in place) we have just begun to identify homeless veterans by name and coordinate services around the individuals unique needs. Members of the group have been invited to a Community Solutions Veterans Action Camp - Zero: 2016 scheduled for May 5th and 6th. There is a Landlord Briefing/Section 8 Recruitment scheduled for May 22.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	596
--------------------------------	-----

**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
---	----	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	142	0	142
Of number above, how many will also be counted as chronically homeless:	46	0	46

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Some of the implementation strategies are still under development, but there has been progress made since the last update. We have started using HomeLink to create a list of names of the veterans that have been put into the system. Using this list we can determine which veterans have not been reached by our program. Our major barrier continues to be the lack of affordable housing in our community. We have been attending the bi-weeking How's Nashville meeting and working with the group to locate and recruit new private landlords within the Davidson County area. Nashville as a community is still in the process of developing a coordinated entry system. Our strengths as a community is the fact that homeless service providers willingly come to the table to resolve barriers and we have good leadership through our Metro Homelessness Commission. Our community is also part of the ZERO 2016 initiative.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

"The West TN Homeless Veterans Leadership Team will meet by regular conference call every two months and communicate by email and fax on an ongoing basis. The SSVF staff will send out an e-newsletter prior to the conference call reporting news, planning progress and providing the agenda.

The Leadership group will review and update the master list of homeless veterans, and discuss new strategies for improving the list.

The proposed agenda for the July meeting includes: 1. Identify the appropriate Points of Contact for participating agencies and services, 2. Review of the Gaps Analysis Tool with the information for West TNB 13-TN-139, 3. Discussion of the maintenance of the Master List for tracking homeless Veterans, 4. Wayne Snelling: Report on contact with rural mayors about participation in the Mayor's Challenge, 5. Sherry Tittle: Strategy of developing sub-region resource work groups, 6. Group consensus on frequency and types of meetings.

Each of the three SSVF case managers will build a community resource work group which will address needs and strategies for sub-regions within the service area. These groups will meet every two months also.

Long term plans for the team's consideration include resource mapping, resource development, educational strategies, Identifying barriers to transitional and permanent housing, developing support for local Veterans Courts, and strategies for coordinated assessment and team building.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	166
--------------------------------	-----

**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	2	days
---	---	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	9	42	51
Of number above, how many will also be counted as chronically homeless:	3	14	17

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Our first challenge is to work with our team to understand the Gaps Analysis Tool and how we can use it in our planning. There are a number of challenges in serving homeless Veterans in our service area, and almost all of them arise from the rural setting. The smaller population centers and the large geographic area offer fewer resources, fewer community supports, greater barriers to using VAMC services and requires the development of transportation strategies (both for Veterans seeking to find and keep permanent housing and for the workers who assist them).

The review of the Gaps Analysis Tool indicates that we have sufficient resources to serve our homeless Veteran population. But case workers find it challenging to get the resources and the Veterans matched. We hope to work through a more detailed analysis of the resources in order to develop better linkages to these resources for veterans.

The rural setting, lack of public transportation resources and the poor jobs environment are challenges for the Veterans who are working to stabilize their lives. However, the same environment offers an advantage because rural counties have more options in affordable housing than the more urban areas in the state. Our SSVF staff has found that recruiting private landlords is a successful strategy in many locations in the service area.

Another strength we have in homeless services is the strong relationship between the SSVF staff and the members of the Continuum of Care. While we have a great start in sharing of information, we realize that there is more work to do. One idea that the Leadership Team will discuss is the development of resource groups for different geographic portions of the region.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Crusade of HOPE, veteran subcommittee of the CoC, meets monthly. The Committee is mapping encampments as they perform outreach in both the urban (Johnson City, Kingsport and Bristol) areas and in the Counties, particularly along the Appalachian Trail, on a weekly basis. As homeless are encountered, the Committee members distribute backpacks with food, water, personal hygiene items, etc. and SSVF outreach materials. The Committee will perform Intakes one-on-one if the client is willing or schedule an intake at the ARCH office, and if needed, provide transportation. The ARCH CoC does not record names of homeless clients when performing the Point-in-Time count due to privacy issues and hesitancy of the chronically homeless to divulge this information. By guaranteeing anonymity and privacy, we get better participation. However, the Committee is in process of creating a list of homeless veteran name, phone number (if available) and location as they are encountered so that follow-up calls or visits can be made to encourage SSVF intake and subsequent RR.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	403
--------------------------------	-----

**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
---	----	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	54	17	71
Of number above, how many will also be counted as chronically homeless:	18	6	24

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

Our main strength is the partnership we have with the VAMC VISN-9 and other service providers in the area. Our SSVF Outreach team works with the VA Homeless Veteran Outreach Team to perform not only street outreach but also Stand-Down and Homeless Summits that engage the community at large. ARCH is a GPD Grantee and has a management agreement with Salvation Army of Kingsport to provide seamless referral from the DOM to the GD Program. ARCH provides referrals to VOA of KY Homeless Veteran Reintegration Program Grant (DOL) to rapidly employ homeless veterans while we wrap around services and provide RR. Our biggest challenge is the lack of affordable housing units available - there simply aren't enough units to house all of our clients.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Operations Stand Down of TN and Centerstone of TN attended the Veterans Coalition meeting to describe our efforts to end Veteran Homelessness. The group was very open to the idea and helpful. They gave us some key names to reach out. We will also be doing the same at the next CoC meeting. Once the group has the right member involved we will try to meet monthly. We will work on getting a list of the homeless veterans in that county. We are very young in the process in Rutherford county, yet with the numbers between Centerstone and OSD we can put a major dent into the homelessness population as we gather the right people at the table.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	55
--------------------------------	----

**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
---	----	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	10	5	15
Of number above, how many will also be counted as chronically homeless:	3	1	4

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Under Dev
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

One of the the strengths is Rutherford county is already talking about veterans issues. The willingness and openness to help the Veterans is there. The challenges could be making sure we have the right people at the meetings and making sure we are reachig out to every homeless veteran that we can. This will come together it will just take another meeting to get it that way. The one reason we are behind in the communication process was a misunderstanding. The CoC of Rutherford meets quaterly. We were waiting to join that which is July 16th. Yet, we have found out there are subcommittees that meet monthly. We will be joining the subcommittees to work on gathering the names of the homeless and establishing housing plans for them. This is why we have things underdevelopment, but we are working in the right direction now.

# SSVF: Community Plan Summary

**Date Completed/Revised:** 7/1/2015

<b>Continuum of Care Name:</b>	Morristown/Blount, Sevier, Campbell, Cocke Counties CoC	<b>CoC Number:</b>	TN-512
<b>CoC Representative:</b>	Melanie Cordell	<b>Title:</b>	CEO
<b>Phone/Email:</b> 877-488-8234 x 230 / mcordell@tvhomeless.org			
<b>Person Completing this Summary:</b>	Melanie Cordell	<b>Title:</b>	CEO
<b>Phone/Email:</b> 877-488-8234 x 230 / mcordell@tvhomeless.org			

**1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	Tennessee Valley Continuum of Care		
Principal Members	Affiliation		
Volunteers of America	HVRP, SSVF		
Ridgeview	TH, NOVUS		
Legal Aid of Middle TN and the Cumberland	SOAR, Landlord disputes		
Legal Aid of East TN	SOAR, landlord disputes		
CVSO	Benefits		
VA Clinic's - Campbell Hamblen, Sevier, Roane	Health		
HUD/VASH	Housing		
DAV - Cocke and Hamblen	DAV		
TN Vet Mental Health	Mental Health		
Vet Reps at the Career Center	Career Center		
State of TN - Dept Labor - VA Employment	Employment		
Helen Ross McNabb	Housing		
East TN Veterans Treatment Court	Legal, Mentoring		

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Tennessee Valley Coalition for the Homeless, sub-grantee of ARCH, SSVF project has taken the lead to develop an initiative called Operation: HOME and is partnering with the Knox/Knoxville CoC. This initiative is new collaborative effort to work regionally on the issue of homelessness among military veterans and their families. We are taking every opportunity to better coordinate what we do with regard to veteran’s homelessness, both in pursuit of that fairly short-term goal, and what we do even beyond 2015 to improve how we work to prevent, reduce and end homelessness among veterans. We are meeting semi weekly to ensure progress is made through the 4 committee's the stakeholders have established; Master List, Outreach, HMIS, and Housing and Resource Identification. Our goal is to house a minimum of 19 homeless veterans a month from April - Nov and 22 in Dec to reach our goal of 155 by the end of Dec. We are partnering with the VA to develop a Master List.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the **Ending Homelessness Among Veterans Overview** for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

<b>Estimated Annual Total:</b>	95
--------------------------------	----

**3B. Community/CoC Goals:** Identify your community’s/CoC’s key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
---	----	------

<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC’s January 2016 PIT count:	2	10	12
Of number above, how many will also be counted as chronically homeless:	0	2	2

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	No
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

The additional strengths are VA employment services and other community resources. The challenges relevant to our goals of ending Veteran Homelessness is adequate housing stock, lack of mass transit, lack of services for veterans who do not qualify for VA services, reaching the rural mountainous areas, and helping veterans who have low to no income move with limited resources.