

# 14-NH-240 SSVF: Community Plan Summary

Date Completed/Revised: 9/15/2015

Continuum of Care Name: New Hampshire Balance of State CoC		CoC Number: NH-500
CoC Representative: Laurie Tyler		Title: SCS Director of Housing Stabilization Services
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Person Completing this Summary: Laurie Tyler		Title: SCS Director of Housing Stabilization Services
Phone/Email: (603)352-7512 ltyler@scshelps.org		

1. **Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. List the principal members of this group and their affiliation.

Primary Group Name:	
Principal Members	Affiliation
Laurie Tyler	Southwestern Community Services, Inc.
Kathleen Weinheimer	University of Vermont
Kathryn Byrne	Harbor Homes
Dan Ward	Veterans Inc.
Maureen Ryan	State of NH Bureau of Homeless & Housing Services
Dr. Stephen Kelliher	White River Junction Veterans Administration
Matt Primrose	SSVF Manager
John Rider	SSVF Coordinator
Tyler McGrath	SCS Shelter Coordinator
Ryan Bell	SCS Homeless Outreach
Andy Stone	Tri-County Homeless Outreach
Aliceann Lavallee	University of Vermont

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The Tri-State SSVF Coordination and Planning Group utilizes teleconferencing meetings on a monthly basis and sometimes weekly to discuss our coordination efforts and to collaborate together on the New Rule and the SSVF Community Plan. This group has started to develop a current list of homeless Veterans in order for community partners to better target and coordinate efforts. On August 26, 2015, our HMIS system provided a one day count of 23 homeless Veterans in Balance of State shelters and/or receiving Homeless Outreach Services on that day. The list was broken down by county where we can then reach out to our partners to identify exactly where the homeless Veteran is temporarily staying. Our SSVF team will be calling on the service providers in the counties these homeless Veterans are listed in and engage them in SSVF Services. The Balance of State CoC has also applied for the Vets@Home Technical Assistance Opportunity.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the *Ending Homelessness Among Veterans Overview* for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	184
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	<b>Sheltered</b>	<b>Unsheltered</b>	<b>Total</b>
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	16	10	26
Of number above, how many will also be counted as chronically homeless:	5	3	8

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

We have four SSVF Providing Agencies that provide SSVF services in the NH Balance of State. This contributes to a lot of collaboration and teamwork. We bounce ideas off of each other and if one of us is unable to serve a Veteran household, we can refer or warmly pass off to another grantee. We still have the challenge of not having enough affordable housing stock in the NH Balance of State catchment area. We have a very low vacancy rate and it is estimated that 100 people compete for each available apartment. Beginning September 16, 2015, Governor Maggie Hassen has instituted a weekly conference call on Ending Veteran Homelessness in NH. These weekly calls will be made up of many organizations and providers that serve Veterans in many capacities.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The above group meets monthly on the third Thursday of the month. Specific cases are discussed relating to wrap around services as needed. Coordinated Entry is beginning to get traction with more detailed components and application being developed. The list of homeless Veterans is being developed. There seems to be interest in the possibility of using the Holmes identifier on the list of homeless Veterans...this is simply being considered at this point. The SSVF grantees for this CoC are developing a coordinated release of information form to support our joint endeavor. The SSVF grantees will have monthly conference calls and meeting notes will be shared with the group ensuring that collaboration, discussion, documentation and problem solving continue for the Veterans. For the past several summer months there have been no MCoC meetings. This has presented challenges relating to several of the initiatives concerning functional zero. MCoC meetings resume this month.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the *Ending Homelessness Among Veterans Overview* for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	104
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	25	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	24	3	27
Of number above, how many will also be counted as chronically homeless:	8	1	9

3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Under Dev
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Under Dev
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

4. C

Strengths include; There are two SSVF providers serving the this CoC. We are able to share information easily and if one provider can't meet the TFA need we check with the other grantee to do so with a warm pass off to that grantee. A spreadsheet is being developed similar to NH-502 that will track; unsheltered individuals who are able to be identified from the PIT count. The spread sheet will include what program the Veterans is working with, what is the housing option, and date when housed. This will be a working document that will be reviewed and updated daily reflecting newly sheltered /unsheltered as identified through street outreach, entries and exits into transitional housing program, exits and entries from emergency and transitional shelters as well as from GPD programs. Challenges Include: Our CoC continues to develop the Coordinated Entry process however, it is not 100% organized yet. If the CoC can't provide names then we will request a report from HMIS. The two SSVF grantees plan to work with the CoC to identify and report the number of homeless Veterans and then to have the list of names which will meet this VA/HUD requirement. Another ongoing challenge continues to be the number of Veterans that have companion animals and that this cohort of Veterans are being denied housing due to same. All Veterans in GPD housing in the MCoC have permanent housing plans. A new weekly call in phone conference for all of the NH SSVF providers has been initiated and will be facilitated by the governor's office. The focus of the weekly phone conference will be to coordinate efforts among the providers relating to functional zero. It has been determined that the last four of the SSAN will be used to compile the list of homeless Veterans.



**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group meets to review progress and coordinate efforts. Include a summary of what information is reviewed during these meetings.

The above group meets monthly on the first Wed of each month. During the meeting wrap around services are discussed for specific cases as well as Coordinated Access for Nashua/Hillsboro CoC. The individuals identified on the PIT count are reviewed for status updates etc. The SSVF grantees involved will also be initiated to have a coordinated release of information form, to support this endeavor. The SSVF grantess that cover this CoC will have monthly conference calls and meeting notes for any meetings will be shared with the group, so discussion continues and there is documentation of progress for future reporting. We have now added a state wide conference call hosted by the Govenor of NH, Maggie Hassen. This call with take place every Wednesday at 1:00pm until December 31 or until we achieve functional zero in all three CoC's.

**3. Annual Demand, Goals, and Strategies for Achieving and Sustaining Functional Zero:** Identify the estimated number of Veterans who are homeless annually and the community/CoC goals and strategies for achieving a functional end to Veteran homelessness by the end of 2015 (overall community/CoC goals, not just SSVF grantees). If one or more of the goals and strategies below have not yet been established for the community, leave blank and identify the date by which they will be established. See the *Ending Homelessness Among Veterans Overview* for additional guidance.

**3A. Estimated Annual Number of Homeless Veterans:** Identify the total unduplicated number of Veterans expected to be homeless in 2015 using data from the SSVF Edition of the Veteran Homelessness Gaps Analysis Tool FY15Q3 or data assumptions that have already been adopted by the community, such as the *VA CoC Gaps Analysis Tool (GAT)*.

Estimated Annual Total:	162
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**3B. Community/CoC Goals:** Identify your community's/CoC's key goals and targets.

**A. Permanent Housing Placement Target & SSVF Rapid Re-Housing Placement Target:**  
Complete and attach *SSVF Edition of Veteran Homelessness Gaps Analysis Tool FY15Q3 OR an CoC Gaps Analysis Tool – Strategy 4 (SSVF) Worksheet*

<b>B. Length of Time Homeless Goal (max or average days):</b>	30	days
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<b>C. January 2016 Point-in-Time (PIT) Count Goal</b>	Sheltered	Unsheltered	Total
Number of Veterans expected to be counted as homeless during the CoC's January 2016 PIT count:	31	24	55
Of number above, how many will also be counted as chronically homeless:	10	8	18

**3C. Implementation Strategies: What strategies are being used to achieve and sustain functional zero?**

	Yes/No/Under Dev
A. Has your community identified every Veteran who is homeless right now by name?	Yes
Is this list updated regularly?	Yes
Is this list reviewed at least bi-weekly by key community partners to ensure Veterans have a permanent housing plan and those plans are achieved?	Yes
B. Does every Veteran who is homeless now have a Housing Plan and access to safe (and low barrier as needed) shelter and/or permanent housing?	Yes
C. Is every Veteran who becomes homeless rapidly engaged and offered shelter and/or housing that meets their needs?	Yes
If so, is this true no matter where they are initially engaged in your community or what shelter or unsheltered location they may be in?	Yes
D. Are sufficient SSVF resources allocated to ensure there are no RRH gaps or turn-aways?	Yes
E. Are you using SSVF to rapidly re-house Veterans who are waiting on VASH or other PSH assistance if VASH/PSH is not available immediately or in near future?	Yes

**4. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

For NH- 502 we have developed a spreadsheet to track the following: 1.) unsheltered individuals who we are able to identify from the PIT count with an update on housing status- there were 3 and they are all housed. The spreadsheet includes columns for what program they are working with , what is the housing option, and date when housed. 2.) Sheltered homeless veterans in transitional housing or emergency shelter with permanent housing plan info - currently there are 61 individuals. 3.) unsheltered - there are currently 0. This is a "working" document that is reviewed and updated daily reflecting new sheltered/unsheltered identified through street outreach, entries and exits into transitional housing programs, entries and exits from emergency shelters. There is an outreach plan with efforts documented and tracked. We also reached out to our VA homeless outreach team who is assisting us with this effort. There is an email group for the Coordinated Access that we belong to so we see all new applications, and we also reach out to all our service providers in the CoC to ensure we are capturing any new veteran families that enter the system. We are showing a GAP of 33 but there is a lot of support in New Hampshire and we have reached out to other non-VA funded housing programs such as The Bridge Program, permanent housing programs, task force, Easter Seals etc and we are confident that we will meet the 5 criteria listed USICH. At this time, we are currently accepting 85% RRH and only 15% Prev. We have a high threshold score of 14 so we are still able to assist Veterans who are most at risk of becoming RRH. We are currently collecting and evaluating data regarding Length of Stay to ensure it is in fact 30 days across all service providers in the CoC. As we are implementing our system, we are noticing some areas that need improvement and we are discussing and making adjustments as needed.