



**Veterans Health
Administration**

Disaster Emergency Medical Personnel System (DEMPS)



National Emergency Medical Response Teams (NEMRTs)



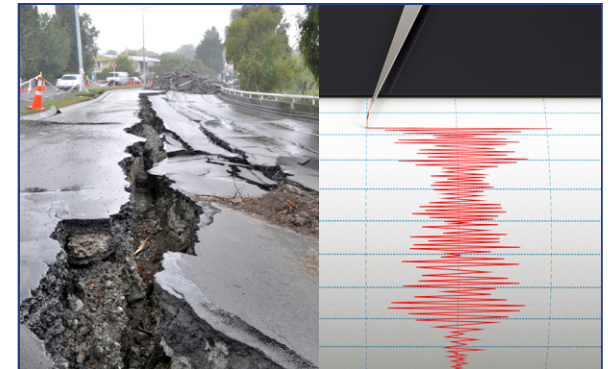
Team Manager provides DEMPS staff the ability to build teams in preparation for response to an emergency deployment. Team manager tracks team alert dates and sends notifications to volunteers when they have been assigned to a team.

Deployment Manager integrates the management of deployments during the pre-deployment, active deployment, and post-deployment phases.

- **Pre-Deployment** component maintains deployment area specific information needed by volunteers prior to deployment.
- **Deployment** portion tracks important information once a mission has been assigned and volunteers have been notified of deployment. For example:
 - Volunteer arrival, departure, and lodging information
 - Timekeeping
- **Post-Deployment** maintains valuable post-deployment survey information to allow VHA and DEMPS staff to continually improve the DEMPS program.

DEMPS Program

The Disaster Emergency Medical Personnel System (DEMPS) Program is the Veterans Health Administration's (VHA) main program for deployment of clinical and non-clinical staff to an emergency or disaster. The DEMPS Program may be used for an internal Veterans Health Administration (VHA) mission, as well as supporting a mission after a Presidential Disaster Declaration under the National Response Framework Emergency Support Function #8 (Public Health and Medical Services).



When disasters (e.g., hurricanes, earthquakes, floods) occur and state and local resources to handle the response/recovery process are overwhelmed, the state in which the disaster occurs may request federal assistance. In this case, a Presidential Disaster Declaration is issued and the National Response Framework (NRF) is activated. Once the damage to the area and the needs have been assessed, and it is determined that medical resources are required, the Federal Emergency Management Agency (FEMA) or the Department of Health and Human Services (HHS) may task VHA to provide resources. Generally, these requests are for medical



personnel (e.g., nurses, physicians, pharmacists), pharmaceutical, or other medical supplies, and/or medical equipment. However, depending on the mission, VHA may deploy non-clinical staff to support the infrastructure of the deployment.

Regardless of your profession and skill set, your participation as a DEMPS Volunteer is appreciated by those who need your help.

National Emergency Medical Response Teams (NEMRTs)

NEMRTs are teams of qualified clinical and non-clinical DEMPS volunteers that are on alert for a two-month period, and are available to deploy within 48 hours in response to an internal VA request or to support a Presidential Disaster Declaration.

Volunteer Management System (VMS)

Volunteers are the foundation for a successful VHA DEMPS program and managing their information is critical. VHA utilizes a web-based system called VMS to manage the DEMPS program and volunteer information such as: deployment qualifications, contact information, positions,

and any specialties. VMS provides facility and VISN coordinators the ability to: manage their volunteers, determine who is in the process of becoming qualified for deployments, and identify those available to deploy. VMS is comprised of three main components: Volunteer Manager, Team Manager and Deployment Manager.

Volunteer Manager Manages Volunteer information for DEMPS Teams and for deployment purposes.

- **Profile** Tracks and manages important and required volunteer profile information such as:
 - Personal Information
 - Workplace and professional Information
 - Emergency contacts
- **Qualifications** Provides the ability for DEMPS staff to track and maintain volunteer qualification requirements in the following areas:
 - Occupational Health
 - Fiscal
 - Travel
 - Training



For more information contact:

Your facility DEMPS Coordinator

or

Veterans Health Administration

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