



Susan D. Sullivan

## Department of Veterans Affairs

Washington, D.C.

Ms. Sullivan was appointed as the Deputy Assistant Secretary for Policy in October 2013. In this position she reports to the Assistant Secretary for the Office of Policy and Planning and is responsible for ensuring integration, collaboration, and cooperation across the Department of Veterans Affairs (VA) with regard to policy and strategy development and fostering balanced decision-making. Within the Office of Policy, the Strategic Studies Group provides forward-leaning analysis that identifies long-range issues that affect Veterans and VA. The Strategic Planning Service manages the Department's strategic planning and governance capabilities. The Policy Analysis Service conducts proactive policy analysis that is focused on achieving the goals and objectives outlined in the strategic plan.

Ms. Sullivan joined VA in March 2009 with 25 years of Federal Service. She played a key role in VA's transformation efforts by leading the creation of VA's Operational Management Review process which established a culture of program management, transparency, accountability, and a cross-organization problem solving while overseeing the progress of VA's \$2.2B strategic transformation major initiative portfolio.

Prior to joining VA, Ms. Sullivan worked in information technology policy and program management at the Department of Defense. She was responsible for managing a variety of aspects of command and control, and logistics systems acquisition programs. She served as the Deputy Program Manager for the Defense Information Systems Agency (DISA) Net-Enabled Command Capability Component Program Management Office, providing life cycle management for three key command and control capabilities: the Joint Operations Planning and Execution System, the Status of Resources and Training System, and the Collaborative Force Analysis, Sustainment & Transportation system. Ms. Sullivan also served as the principal advisor to the program manager of the Global Command and Control System – Joint (GCCS-J) on all acquisition and programmatic matters, for which she conducted a broad range of program management activities ranging from requirements management, security management, business process reengineering, and version release planning and execution.

Ms. Sullivan graduated from Trinity University with a Bachelor of Science degree in Computer Science and Mathematics, and she received a Master of Business Administration from the Edinburgh Business School. She was awarded the Meritorious Civilian Service Award in 2009 for her accomplishments at the Defense Information Systems Agency.



**Deputy Assistant  
Secretary  
Office of Policy**