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VA, Walgreens collaborate to improve care coordination for Veterans

WASHINGTON — As part of the U.S. Department of Veterans Affairs’ (VA) efforts to improve care coordination for Veterans, the department is working with pharmacy services provider Walgreens to coordinate patient and pharmaceutical care for VA-enrolled patients.

With the click of a button, VA providers will be able to see the entire medication and immunization history of VA-enrolled patients who receive their prescription and immunization needs at Walgreens.

“This arrangement is the first of its kind and it’s a strong collaboration,” said VA Secretary Robert Wilkie. “Partnerships like this will help VA continue to improve the way we care for Veterans.”

As it expands its community care program, VA actively refines its ability to track medication prescribed by community providers. Prior to the arrangement, VA providers would ask patients to inform them about medications filled at Walgreens. With the VA-Walgreens exchange, VA providers can now easily view medications directly that are prescribed to VA-enrolled patients by community providers and filled at Walgreens pharmacies.

For the past five years, VA and Walgreens have partnered to provide flu shots at no cost for enrolled Veterans, improving vaccination rates and access to immunizations.

VA exchanges standards-based medical information securely and electronically with participating community health care partners, such as Walgreens, to ensure the best possible care coordination and medication management. Currently, VA exchanges health information with over 170 community health care partners, representing 1,288 hospitals, 537 Federally Qualified Health Centers, 261 nursing homes, 8,649 pharmacies (including over 8,000 Walgreens pharmacies) and over 22,431 clinics.

Additional information about the VA Health Information Exchange Program can be found online at www.va.gov/vler.

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