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VA achieves historic goal delivering more than 90,000 appeals decisions to Veterans in FY 2019

On Sept 10, the U.S. Department of Veterans Affairs (VA) exceeded its goal, three weeks ahead of schedule, to deliver 90,050 appeals decisions regarding disability benefits and services to Veterans in fiscal year 2019, approximately 9,000 more decisions than the previous year.

The Board of Veterans' Appeals (Board) also hit a record, by providing more than 21,000 hearings in FY 2019, 5,000 more hearings than past year.

"The [Board of Veterans' Appeals](#) provided thousands of Veterans with critical, life-changing appellate decisions," said VA Secretary Robert Wilkie. "The Board surpassed its goal for delivering results to Veterans and their families for the second year in a row. This reflects VA's continued commitment to providing excellent customer service to Veterans. VA is committed to reducing the backlog of legacy appeals and ensuring that Veterans receive the benefits they deserve."

This achievement in surpassing last year's number of decisions comes while VA concurrently implemented the [Veterans Appeals Improvement and Modernization Act of 2017](#). The act offers Veterans choice and control over their appeals and provides for a more timely and transparent process.

To aid in achieving this historic goal, the Board focused on hiring attorneys and judges, reorganized its structure, instituted various training and implemented modern technology changes. Utilizing modern technologies is one way the Board continues to adapt to the changing needs of the Veteran population.

For more information about the Board and its progress on appeals modernization, visit <https://www.bva.va.gov>.

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