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(202) 461-7600
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VA video series teaches Veterans how to use new tool when filing disability claims online

Step-by-step instruction offers latest digital transformation

The U.S. Department of Veterans Affairs (VA) is transforming the way Veterans learn about and apply for benefits earned, through a new video tutorial completed in October highlighting the digital [Disability Compensation Benefits Claims tool](#) released [earlier this year](#).

Built with Veterans, for Veterans, — an iterative development process that incorporates user testing and human-centered design principles — the tool is now available allowing Veterans with previously filed claims to have more control over submissions and represents an innovative leap forward in VA services.

“The Disability Compensation Benefits Claim tool lessens the administrative and paperwork burden for Veterans, and shortens the processing timeline for benefits claims,” said VA Secretary Robert Wilkie. “This innovative tool, along with the companion tutorial video series, represents VA’s commitment to providing Veterans quality service through digital transformation.”

The accompanying five-part video tutorial series is accessible on [VA’s Office of Information and Technology \(OIT\) YouTube page](#). The tutorials describe steps Veterans can follow to complete disability compensation claims applications online using the new digital tool. The videos feature:

- An overview of the online tool’s user-friendly platform, and its efficient functionality that streamlines the claims submission process.
- Log-in instructions for starting the process of filing a disability benefits claim, and how Veterans can track existing disability compensation claims.
- Instructions on how the tool automatically checks the Veteran’s record to find out if there is an active intent to file date already pending.

Visit the [full tutorial series](#) for instructions.

Click [here](#) for more information about disability compensation.

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