

**VA**



U.S. Department  
of Veterans Affairs

# News Release

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## VA's Board of Veterans' Appeals reaches appeal decisions goal early

WASHINGTON - The U.S. [Department of Veterans Affairs](#) (VA) announced today the [Board of Veterans' Appeals](#) (Board) has exceeded its annual goal of issuing 91,500 appeals decisions in fiscal year 2020.

The Board reached this goal weeks ahead of schedule and is on track to issue more [decisions](#).

"This goal was reached ahead of schedule despite the challenges and difficulties of operating during the COVID-19 pandemic," said VA Secretary Robert Wilkie. This shows the Board's agility, flexibility and most importantly its unwavering commitment to Veterans."

The Board was able to quickly pivot to a 99% telework environment at the onset of COVID-19, to ensure that appeals decisions on VA benefits and services to Veterans were not delayed.

It has also provided Veterans the option to choose virtual tele-hearings, allowing them to continue to hold hearings before the Board in a safe, no-contact environment. Since March 23, the Board has held more than 3,000 virtual tele-hearings and continues to increase capacity for more Veterans to transition to a virtual hearing environment.

If you want to transition to a virtual tele-hearing, [click here](#).

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