

VA**U.S. Department
of Veterans Affairs**

News Release

Office of Public Affairs
Media RelationsWashington, DC 20420
(202) 461-7600
www.va.govFOR IMMEDIATE RELEASE
Aug. 27, 2020

VA's Board of Veterans' Appeals reaches appeal decisions goal early

WASHINGTON - The U.S. [Department of Veterans Affairs](https://www.va.gov) (VA) announced today the [Board of Veterans' Appeals](https://www.va.gov) (Board) has exceeded its annual goal of issuing 91,500 appeals decisions in fiscal year 2020.

The Board reached this goal weeks ahead of schedule and is on track to issue more [decisions](#).

"This goal was reached ahead of schedule despite the challenges and difficulties of operating during the COVID-19 pandemic," said VA Secretary Robert Wilkie. This shows the Board's agility, flexibility and most importantly its unwavering commitment to Veterans."

The Board was able to quickly pivot to a 99% telework environment at the onset of COVID-19, to ensure that appeals decisions on VA benefits and services to Veterans were not delayed.

It has also provided Veterans the option to choose virtual tele-hearings, allowing them to continue to hold hearings before the Board in a safe, no-contact environment. Since March 23, the Board has held more than 3,000 virtual tele-hearings and continues to increase capacity for more Veterans to transition to a virtual hearing environment.

If you want to transition to a virtual tele-hearing, [click here](#).

###