

**VA**



U.S. Department  
of Veterans Affairs

# News Release

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## VA achieves historic milestone for issuing appeals decisions

**WASHINGTON** — The U.S. Department of Veterans Affairs (VA) announced today the [Board of Veterans' Appeals](#) (Board) reached a historic milestone, issuing more than 100,000 decisions this fiscal year (FY) 2020.

The Board also completed over 15,000 hearings with 4,000 conducted as virtual tele-hearings.

FY 2019 previously marked the [highest point for decisions](#) at just above 95,000 decisions issued.

“The Board continues to demonstrate its effort to improve and modernize VA’s appeals process,” said VA Secretary Robert Wilkie. “VA reaching this milestone ensures Veterans will receive the benefits and services they have earned.”

The Board’s modernization efforts afford Veterans the option to select a virtual tele-hearing. This hearing platform allows Veterans the convenience of having their hearings wherever they are located rather than having to travel to a VA facility.

[Learn more](#) about transitioning to a virtual tele-hearing.

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