VA adopts Login.gov for a unified Veteran sign-in experience

The government-based service provides seamless experiences across multiple government platforms

WASHINGTON — By creating an account on Login.gov, Veterans can now use the same login and password to access a growing list of federal government websites, including the Department of Veterans Affairs, Office of Personnel Management and Small Business Administration to deliver a secure and streamlined identity verification experience.

Currently, Veterans can login to VA.gov, My HealtheVet and VA’s flagship Health and Benefits mobile app using Login.gov.

Operated by the General Services Administration’s Technology Transformation Services, the availability of Login.gov at VA marks a major milestone in improving how Veterans access their benefits and services.

Implementing Login.gov fulfills a key objective of President Biden’s Executive Order on Transforming Federal Customer Experience and VA plays an integral role in innovative technologies driving simplified access to the world-class care and benefits Veterans have earned.

"Login.gov is a secure digital credential designed to streamline how users access government benefits and services," said Chief Technology Officer Charles Worthington. "As part of the department's digital transformation efforts focused on continuous improvement, we're embracing the innovative technology designed by Login.gov to provide our Veterans a seamless sign-in experience to better serve, engage and enhance the customer experience."

“This is an important example of using technology to deliver services that provide convenient access to benefits while supporting Veterans as they transition into civilian life,” said Director of General Services Administration’s Technology Transformation Services Dave Zvenyach. “It’s our mission at GSA to provide a secure and seamless digital experience for Veterans and those supporting them.”

The launch of Login.gov follows several other digital transformations including the relaunch of VA.gov, and the launch of VA’s flagship mobile application enabling Veterans to schedule and track health care appointments.

To learn more about the sign-in experience visit Login.gov.

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