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Washington, DC 20420
(202) 461-7600
www.va.gov

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VA health and benefits mobile app reaches 1M downloads

Helps Veterans easily access VA benefits and health care services on their cell phones

WASHINGTON — As of today, more than 1 million Veterans have downloaded the Department of Veterans Affairs' new [VA: Health and Benefits mobile app](#) for fast, secure, on-demand access to the health care and benefits they've earned.

Since launching in July of 2021, the app has earned an average rating of 4.8 out of 5 stars and 4.6 out of 5 stars on the Apple App Store and the Google Play Store, respectively.

Veterans have exchanged more than 1 million secure messages with their health care providers and downloaded more than 3.3 million VA letters and documents. Additionally, Veterans have viewed claims information on the app more than 45 million times.

"Veterans no longer need to go to VA to file and check claims — now, we bring VA to them through our mobile app," said **VA Chief Technology Officer Charles Worthington**. "This puts VA's care and benefits at Veterans' fingertips, making it easy for them to access VA services wherever and whenever they want."

This mobile application was designed in collaboration with Veterans, offering convenient and timely access to health and benefits information — including appointments, claims and appeals status — and giving Veterans and their families quick, direct access to the [VA Crisis Line](#). While the app continues to expand and evolve, it currently helps Veterans:

- Check the status of claims and appeals.
- Manage their health care appointments.
- Securely message with their VA health care teams.
- Download critical VA letters and documents.
- Access their VA Vaccine Records.
- Find a local VA facility.
- Quickly reach the Veterans Crisis Line.

Visit the app at the [Apple App Store](#) or [Google Play Store](#). For more information, check out [VA Health and Benefits mobile app – six essential facts](#). Learn more about [DigitalVA](#).

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