General Information
The Department of Veterans Affairs (VA) offers a wide variety of programs and services for the nation’s 23 million veterans. In 2009, about 5.75 million people were treated in VA health care facilities, 3.9 million veterans and survivors received VA disability compensation or pensions, more than 564,000 used GI Bill education benefits and nearly 326,000 home loans were guaranteed by GI Bill home loan benefits. VA issued nearly $162,053 million in Post-9/11 GI Bill benefit payments to 34,393 individuals and their educational institutions in 2009. Nearly 78,127 veterans took advantage of VA’s vocational rehabilitation and employment service, and nationally, veterans held more than 1.2 million life insurance policies valued at $14.6 billion in 2009. More than 106,000 veterans and family members were buried in VA’s national cemeteries and more than 360,000 headstones and markers were provided for veterans’ graves worldwide.

General Information – North Carolina
- Number of veterans: 770,080
- VA expenditures in North Carolina: $3.4 billion
  - Compensation and pensions: $1.9 billion
  - Readjustment benefits: $160 million
  - Medical and construction programs: $1.3 billion
  - Insurance and indemnities: $38 million
- Number of veterans receiving disability compensation or pension payments: 131,648
- Number of North Carolina veterans using GI Bill education benefits: 15,730
- Number of home loans in North Carolina backed by VA guarantees: 20,548
- Value of North Carolina home loans guaranteed by VA: $3.7 billion
- Number of VA life insurance policies held by North Carolina residents: 34,623
- Value of VA life insurance policies held by North Carolina residents: $413 million
- Number of North Carolina participants in VA vocational rehabilitation: 2,975
- Number of veterans buried in North Carolina’s VA national cemeteries: 716
- Number of headstones and markers provided for graves of North Carolina veterans and survivors: 8,935

Health Care
One of the most visible of all VA benefits is health care. VA has 153 hospitals, 773 community-based outpatient clinics, 260 Vet Centers, 135 nursing homes, 47 residential rehabilitation treatment programs and 121 comprehensive home care programs. To improve patients’ ability to access care, VA has changed from a hospital-based system to a primarily outpatient-focused
system over the past decade. Veterans will make more than 60 million outpatient visits to VA health care facilities this year.

**Health Care - North Carolina**

- **Inpatient admissions, statewide, fiscal year 2009:** 17,480
  - Asheville: 5,358
  - Durham: 6,677
  - Fayetteville: 2,938
  - Salisbury: 2,507

- **Outpatient visits, statewide, fiscal year 2009:** 1,725,000

**Outpatient clinic locations**

- Charlotte
- Hickory
- Durham
- Morehead City
- Franklin
- Raleigh
- Greenville
- Rutherfordton
- Midway Park
- Wilmington
- Hamlet
- Winston-Salem

**Post-Conflict Care**

VA has launched special efforts to provide a "seamless transition" for those returning from service in Operations Enduring Freedom and Iraqi Freedom (OEF/OIF). Each VA medical facility and benefits regional office has a point of contact to coordinate activities locally to help meet the needs of these returning combat service members and veterans. In addition, VA increased the staffing of benefits counselors at key military hospitals where severely wounded service members from Iraq and Afghanistan are frequently sent. Once home, recent Iraq and Afghan veterans have ready access to VA health care, which is free of charge for five years following separation for any health problem possibly related to wartime service. Some 537,000 veterans from the conflicts in Iraq and Afghanistan have sought VA health care since returning stateside, about 47 percent of the total number of men and women leaving military service.

**Post-Conflict Care - North Carolina**

- **Veterans Readjustment Counseling Centers (Vet Centers) Locations:**
  - Charlotte
  - Fayetteville
  - Greensboro
  - Greenville
  - Raleigh

**Disabilities and Pensions**

Not all military service-related issues end when people are discharged from active duty. About 2.9 million veterans receive monthly VA disability compensation for medical conditions related to their service in uniform. VA pensions go to about 316,000 wartime veterans with limited means. Family members of about 528,000 veterans qualify for monthly VA payments as the survivors of disabled veterans or pension recipients.

**Disabilities and Pensions - North Carolina**

- **Number of veterans receiving monthly disability compensation:** 122,226
- **Number of VA pensions to veterans in North Carolina:** 9,422
- Number of disability compensation claims processed: 45,100

**Memorial Affairs**

Most men and women who served in the military are eligible for burial in a VA national cemetery, as are their spouses and dependent children. VA manages the country’s network of national cemeteries with approximately 3 million gravesites at 131 national cemeteries in 39 states and Puerto Rico, as well as in 33 soldier’s lots and monument sites. In 2009, more than 106,000 veterans and dependents were buried in VA's national cemeteries. Additionally, VA provided more than 350,000 headstones and markers and 655,000 Presidential Memorial Certificates to the loved ones of deceased veterans. VA-assisted state veterans cemeteries provided more than 26,000 interments.

**Memorial Affairs – North Carolina**

- National cemetery burials in North Carolina, 2009: 716
  - New Bern: 33
  - Raleigh: 33
  - Salisbury: 628
  - Wilmington: 22
- Headstones and markers provided in 2009 (statewide): 8,935
- Presidential Memorial Certificates issued in 2009 (statewide): 9,909

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