



**U.S. Department of Veterans Affairs
Wiki Wiki News**

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www.veteransgoldenagegames.va.gov

Arriving in Hawaii

Wednesday, May 25, 2011

At Honolulu Airport. Look for greeters at the Baggage Claim Area holding National Veterans Golden Age Games signs. They will meet you and direct you to your baggage claim carousel.

Baggage. If there is an item you will need immediately upon arrival, you should pack that in your carry-on bag. All medications must be packed in your carry-on, not in your checked luggage.

Baggage Tags. Please make sure each piece of your luggage has the VCS (Veterans Canteen Service) bag tag attached to it before traveling. Baggage volunteers at the airport will pull all luggage with the VCS red or blue tags. You will be asked to identify your bags and make sure they are all accounted for, and point out any bags that are yours that don't have the red or blue VCS tags on them.

Getting to Your Hotel. After you get your baggage, you will be directed to the NVGAG Hospitality Loading Zone at the Diamond Head Tour Group Area. When you get there volunteers will assist you with boarding a motor-coach or bus for your ride to the Hilton Hawaiian Village. In most cases your luggage will go in a separate vehicle directly to the hotel. The hotel bell staff will deliver your bag to your guest room once you've checked in.

If you are staying at the Hale Koa Hotel please tell the volunteer helping you at the baggage carousel. We can assist you with transportation there as well.

If you are staying at any other hotel please tell the volunteer baggage handler. We are not able to transport luggage to other hotels. Your baggage will be taken to the Hilton and we can recommend the best way to get to your hotel.

Check-in at Hilton. For those staying at the Hilton Hawaiian Village, there will be a special NVGAG hotel check-in on the second floor of the Tapa Tower Wednesday from 11:00 a.m. to 10:00 p.m. This area will be the headquarters for the NVGAG all week. Your luggage will be taken to your room for you (note: you already paid for luggage delivery with your portage fee and it is up to you if you wish to pay any additional tip to the bellman). It will take 1-2 hours for luggage to get to your room, you need not wait for it.

Meal Cards at Hilton. Regardless of where you are staying, all athletes will receive meal cards and the registration schedule at the Hilton Wednesday, May 25 from 11:00 a.m. until 10:00 p.m. You can also receive these Thursday, May 26 when you register.

Medical and Prosthetics. There will be a prosthetics and a wheelchair repair room on the second floor of Tapa Tower. This room will be open every day during the day. We will also have a medical support team for emergency consultation. Please refer any medical or prosthetics questions through your team coach.

Medicine and Medical Supplies. Remember to bring your medicines and supplies in your carry-on with you, or be prepared to purchase them. The hotel has a shopping trolley to the Ala Moana Shopping Center for items like distilled water, adult briefs, and routine supplies.