BIRLS and the Verification Process Fact Sheet
Understanding how CVE uses the Beneficiary Identification Records Locator Subsystem

Summary:
The Beneficiary Identification Records Locator Subsystem (BIRLS) is a tool the Center for Verification and Evaluation (CVE) uses to verify an applicant is an eligible Veteran.

Discussion:
What is BIRLS?
BIRLS is an electronic information system used and administered by the U.S. Department of Veterans Affairs (VA) Veterans Benefits Administration (VBA). The Veteran eligibility status and related information is entered into BIRLS when applying for any benefit (e.g., compensation and pension, education, medical, etc.) from VA.

Why Does CVE use BIRLS?
BIRLS provides VA Verification Program administrators an efficient method to confirm Veteran information such as status of character of service, service disability confirmation, and surviving spouse benefits. However, it is not the only method used to verify this information.

How does CVE use BIRLS?
CVE uses BIRLS as well as the DD Form 214 to cross-reference information provided on the VA Form 0877.

What if the information in BIRLS is not correct?
At times, information provided on VA Form 0877 is different from that listed in BIRLS. If information in BIRLS does not match that provided on VA Form 0877, CVE will request the Veteran provide a DD Form 214 to complement the verification application.

When information provided from BIRLS, VA Form 0877, and the DD Form 214 is not consistent, applicants must contact the eBenefits Customer Help Site https://www.ebenefits.va.gov/ebenefits/help and/or a local Veteran Service Organization for help correcting information on the DD Form 214 and in BIRLS. Note: CVE does not have operational or administrative control over the process to correct information in BIRLS.

Help Us to Help You
Common discrepancies include date of birth, suffixes, and full names to include name changes. Since these discrepancies delay the verification process, it is important to provide the most accurate information possible. CVE recommends Veterans review their DD Form 214 prior to submitting their firm’s verification application (VA Form 0877).
Quickly access VA verification application resources via Verification Assistance. For more information about VA Small and Veteran Business Programs, visit https://www.va.gov/osdbu.

Center for Verification and Evaluation
Office of Small and Disadvantaged Business Utilization
1–866–584–2344
Monday–Friday
8 a.m.–6 p.m. (Eastern)

Status Update:
verificationfollowup@va.gov
Profile Questions:
vip@va.gov