

**Scheduling User Manual**

Automated Service Connected Designation (ASCD) Module Menu

PIMS Version 5.3

SD\*5.3\*495

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Revision History

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Table of Contents

[Introduction 1](#_Toc179266813)

[Use of the Software 3](#_Toc179266814)

[Automated Service Connected Designation Main Menu 3](#_Toc179266815)

[User Types 3](#_Toc179266816)

[Automation of Diagnosis Code - (SC)/(NSC) Designation 4](#_Toc179266817)

[Compiling Encounters 6](#_Toc179266818)

[ASCD Compile Parameter [SDSC SITE PARAMETER] Option 6](#_Toc179266819)

[Compile ASCD Encounters by Date Range [SDSC COMPILE] Option 6](#_Toc179266820)

[Reviewing Encounters 8](#_Toc179266821)

[Criteria for Flagging Encounters for Review 8](#_Toc179266822)

[Ancillary Package Encounters 9](#_Toc179266823)

[Records Removed from the SDSC SERVICE CONNECTED CHANGES File (#409.48) 9](#_Toc179266824)

[Edit ASCD Encounters by Date Range [SDSC EDIT BY DATE] Option 9](#_Toc179266825)

[Edit ASCD Encounters by ListMan [SDSC EDIT LISTMAN] Option 13](#_Toc179266826)

[Edit Single ASCD Encounter [SDSC SINGLE EDIT] Option 15](#_Toc179266827)

[Updates to Claims Tracking (Billing) After Encounter is Reviewed via ASCD 15](#_Toc179266828)

[Compile ASCD Encounters on a Nightly Basis [SDSC NIGHTLY COMPILE] Option 15](#_Toc179266829)

[Purge ASCD NSC Encounters [SDSC PURGE NSC ENC] 16](#_Toc179266830)

[Reports 17](#_Toc179266831)

[ASCD Reports [SDSC REPORTS] Option 17](#_Toc179266832)

[Clinic Service Total Summary Report [SDSC SERVICE TOTAL REPORT] 17](#_Toc179266833)

[Compile Results Report [SDSC CHECK COMPILE] 18](#_Toc179266834)

[Estimated Recovered Costs Report [SDSC RECOVERED REPORT] 20](#_Toc179266835)

[First Party Billable Service Connected Report [SDSC FIRST PARTY REPORT] 21](#_Toc179266836)

[Manager Summary Report [SDSC MANAGER SUMMARY REPORT] 22](#_Toc179266837)

[Provider Service Connected Encounters Report [SDSC PROVIDER REPORT] 23](#_Toc179266838)

[Provider Total Summary Report [SDSC PROVIDER TOTAL REPORT] 25](#_Toc179266839)

[Service Connected Encounters Report [SDSC ENC REPORT] 26](#_Toc179266840)

[Third Party Billable Service Connected Report [SDSC THIRD PARTY REPORT] 26](#_Toc179266841)

[Unbilled/Billable Amount Report [SDSC UNBILL AMT REPORT] 27](#_Toc179266842)

[User Service Connected Encounters Report [SDSC USER REPORT] 29](#_Toc179266843)

[User Total Summary Report [SDSC USER TOTAL REPORT] 30](#_Toc179266844)

[Glossary 31](#_Toc179266845)

[Index 32](#_Toc179266846)

# Introduction

The Automated Service Connected Designation (ASCD) project automates the service connected (SC) decision for outpatient encounters using the mapped International Classification of Diseases ( ICD)/Rated Disability Codes at the time the clinician actually picks the ICD code for the encounter within the Patient Care Encounter (PCE) and Scheduling packages ONLY.

Please Note: The automation of the SC decision is NOT applicable to the ancillary packages at this time (i.e. Computerized Patient Record System (CPRS), QUADRAMED, Radiology, Surgery, etc.).

In the current clinical work environment, providers are requested to designate at the point of care if a specific patient care encounter is service connected (SC) based on available disability rating information. This software will computerize the clinician’s process at each encounter, i.e. mark the encounter service-connected (SC) or non service-connected (NSC) as appropriate via the PCE & Scheduling packages. Thus, when a provider or clinician chooses the diagnosis code within PCE & Scheduling for the encounter the system will automatically determine if the diagnosis is related to the veteran's established service connected conditions, and will likewise automatically make the proper SC/NSC determination for that encounter.

Additionally, the Class III Service Connection Objective Update Tool (SCOUT) has been converted and implemented as Class I Automated Service Connected Designation (ASCD). This software recognizes potentially billable encounters for SC veterans that cannot be automatically matched to Rated Disability codes as well as potentially non-billable encounters which were designated NSC but should be SC. These encounters are displayed in reports for coders and/or utilization review staff to review the patient visit information and change the incorrect SC/NSC designation so they can be billed appropriately.

# Use of the Software

## Automated Service Connected Designation Main Menu

The Automated Service Connected Designation Menu [SDSC MENU] option was added as a module to the Scheduling Manager's Menu [SDMGR] option. The menu options for ASCD should be distributed accordingly to personnel responsible for the management and administration of outpatient encounter check-out processing and review.

The ASCD options are as follows:

* ASCD Compile Parameter [SDSC SITE PARAMETER]
* ASCD Reports ... [SDSC REPORTS]
* Compile ASCD Encounters by Date Range [SDSC COMPILE]
* Edit ASCD Encounters by Date Range [SDSC EDIT BY DATE]
* Edit ASCD Encounters by ListMan [SDSC EDIT LISTMAN]
* Edit Single ASCD Encounter [SDSC SINGLE EDIT]
* Purge ASCD NSC Encounters [SDSC PURGE NSC ENC]

### User Types

There are three (3) types of User’s that are recognized and authorized to use the Automated Service Connected Designation Menu [SDSC MENU] option:

1. General Users

These users are not assigned a security key and can only see and review the encounters with a status of ‘NEW’. They can print the reports, which do not require a security key.

1. Clinical Reviewers

These users are assigned the SDSC CLINICAL security key. They can only see and review encounters with a status of ‘REVIEW’. They can print the reports, which do not require a security key.

1. Supervisors

These users are assigned the SDSC SUPER security key. They can see and review ALL encounters with a status of ‘NEW’, ‘REVIEW’, and ‘COMPLETED’. This security key should be restricted to only a few users who as supervisors have the ability to undo a change. Supervisors have access to all ASCD options.

###

### Automation of Diagnosis Code - (SC)/(NSC) Designation

The Patient Care Encounter (PCE) and Scheduling packages outpatient encounter data entry process for entering diagnosis codes has been enhanced to automate the service connected (SC) or non-service connected (NSC) decision-making.

The response to the service connected classification prompt "Was treatment for SC Condition?” has been automated for each diagnosis code entry. The question will not allow user entry and will be displayed briefly to the user with the ASCD answer. However, users can change the ASCD default value for encounters that are not set for review and are not accessible via the ASCD review options via the PCE Encounter Data Entry - Supervisor [PXCE ENCOUNTER ENTRY SUPER] option. The next service connected classification prompt will be presented for user input if applicable.

The patient’s mapped RATED DISABILITIES (VBA Code) and ICD9 codes in the DISABILITY CONDITION (#31) file are used to determine the SC/NSC response for outpatient encounters.

The Service Connected Classification status automation uses the following conditions:

* Outpatient Encounters
* Veteran is Service Connected and;
* The encounter eligibility is Service Connected and;
* The clinic is not a non-count clinic.

Encounter Check-out Diagnosis code enter/edit screen Example

|  |
| --- |
| Enter Diagnosis : 200.07  Reticulosarcoma involving spleen (ICD-9-CM 200.07)  Ok? YES// YES Reticulosarcoma involving spleen (ICD-9-CM 200.07) >>> Code : 200.07  Provider Narrative: RETICULOSARCOMA INVOLVING SPLEENRETICULOSARCOMA INVOLVING SPLEENIs this Diagnosis Primary for the Encounter: YES//Is this Diagnosis Ordering, Resulting, or Both: BOTH O&RModifier: Encounter Provider: PCEPROVIDER,ONE// GTS Is this provider Primary or Secondary? P// PRIMARYComments: Patient's Service Connection and Rated Disabilities:  SC Percent: 75%Rated Disabilities: 7014 RAPID PULSE OF THE HEART (20%-SC) ◄ VBA DX CODE - 7014 7706 REMOVAL OF SPLEEN (100%-SC) ◄ VBA DX CODE - 7706--- Classification --- [Required]Was treatment for SC Condition? NO ◄ Prompt and response display, no user interactionWas treatment related to Combat? YES// NOWas treatment related to Agent Orange Exposure? NOWas treatment related to Ionizing Radiation Exposure? NOWas treatment related to Environmental Contaminant Exposure? NO |

The RATED DISABILITY CODE numbers are now displayed before the Rated Disabilities (VA) name as shown above.

The response to the question "Was treatment for SC Condition?" will be automatically set to **YES** for any of the following conditions:

* The patient has rated disabilities and the encounter diagnosis code is a true match with the at least one diagnosis code associated with the rated disability code(s).
* The patient has rated disabilities and the encounter diagnosis code is a partial match with at least one (1) diagnosis code associated with a rated disability code.
* The patient is service connected with a percentage, but does NOT have any rated disabilities.
* The patient has rated disabilities but they are not mapped to any diagnosis codes.

The response to the question "Was treatment for SC Condition?" will be automatically set to **NO** for any of the following conditions:

* The patient has rated disabilities but the encounter diagnosis code does NOT match any of the diagnosis codes associated with the rated disabilities.
* If patient has multiple rated disabilities (mapped and not mapped) and the encounter diagnosis code does not match a diagnosis for the mapped rated disability.

## Compiling Encounters

### ASCD Compile Parameter [SDSC SITE PARAMETER] Option

The ASCD Compile Parameter [SDSC SITE PARAMETER] menu option is used to set the number of days that the manual ‘Compile ASCD Encounters by Date Range’ [SDSC COMPILE] option will use as a start date when searching for outpatient encounters that may need additional review by the ASCD software. This value is also used in the ‘Compile Results Report’ [SDSC CHECK COMPILE] and ‘Manager Summary Report’ [SDSC MANAGER SUMMARY REPORT] to validate the beginning date.

The site parameter is set to 30 days when the SD\*5.3\*495 patch is installed. This option is LOCKED by the SDSC SUPER security key.

ASCD Compile Parameter Example

------------- Setting SDSC SITE PARAMETER for Division: ALBANY -------------

DAYS: 30//

### Compile ASCD Encounters by Date Range [SDSC COMPILE] Option

This option gathers encounters that have been updated or encounters with late identified insurance by performing a search on the OUTPATIENT ENCOUNTER file (#409.68).

The start date of the compile is based on the number of days defined by the Site Parameter Definition [SDSC SITE PARAMETER] and is ran for a user specified date range. The option uses the rules listed under ‘Automation of Diagnosis Code: SC/NSC Designation’ to determine if the encounter should be added to the review file. This option can be run real-time or scheduled for a later time.

This option also purges and reports those records from the SDSC SERVICE CONNECTED CHANGES file (#409.48) when corresponding records do not exist in the OUTPATIENT ENCOUNTER file (#409.68).

The compile will NOT select any outpatient encounters where the patient does not have any 3rd party insurance.

* However, if auditing has been turned on for certain fields in the Patient File (#2); field .3192 COVERED BY HEALTH INSURANCE? and field .01 INSURANCE TYPE of the INSURANCE TYPE subfile (#.3121), the compile will check to see if above-mentioned fields have recently been changed to YES or a new insurance company has been added.

All outpatient encounters within a 24 month range will be checked for late identified insurance to see if there are any SC encounters which potentially may not be SC and may now be billable due to the addition of active insurance.

After completion of the compile, a MailMan message containing the results will be sent to members of the mail group, SDSC NIGHTLY TALLY.

MailMan Message Example:

|  |
| --- |
| Subj: ASCD Compile Numbers [#2012538] 02/20/07@15:48 20 linesFrom: ASCD COMPILE In 'IN' basket. Page 1-------------------------------------------------------------------------------Date Range (Compile) - From: Feb 19, 2007 Thru: Feb 19, 2007Date Range (Late Ins.) - None Number of encounters Service Connected (Compile) : 0Number of encounters Service Connected (Late Ins.) : 0 (Number SvcConn with a True Map) : 0 (Number SvcConn with a Partial Map) : 0 (Number SvcConn that don't Map to VBA) : 0Number of encounters Not Service Connected : 0Number of encounters that are Non-billable : 26Number of encounters with Non-count Clinics : 2Number of encounters with no diagnoses : 0Number of encounters with other errors : 0Number of encounters already evaluated : 30---------------------------------------------------------------------------Total Encounters Checked: 58ASCD Late Insurance Check:Auditing is not turned on for field COVERED BY HEALTH INSURANCE?Auditing is not turned on for field INSURANCE TYPE Enter message action (in IN basket): Ignore// |

## Reviewing Encounters

### Criteria for Flagging Encounters for Review

The service connected status is automatically determined within Scheduling and PCE upon entry of the diagnosis if the encounter is SC eligible. Certain encounters are sent to the ASCD review file (#409.48) after all diagnosis codes have been entered for the encounter and it has been checked out. The following criteria is used to determine if the encounter will be sent for additional review.

The encounter **WILL** need additional review based on the following conditions:

* The patient has rated disabilities and one of the encounter diagnosis codes is a partial match with at least one (1) diagnosis code associated with a rated disability code.
* The patient is service connected with a percentage, but does NOT have any rated disabilities.
* The patient has rated disabilities but the entered encounter diagnosis codes do NOT match any diagnosis code associated with the rated disabilities.
* The patient has rated disabilities on file but they are not mapped to any diagnosis code at all.
* The patient has rated disabilities and the encounter *secondary* diagnosis code is a true match with a rated disability code.

The encounter **WILL NOT** need additional review based on the following conditions:

* The patient is non-billable for 1st and 3rd party.
* The patient has rated disabilities and the encounter *primary* diagnosis code is a true match with a rated disability code(s).

A user with the PCE ENCOUNTER DATA ENTRY-SUPERVISOR option will have the ability to change the service connected value during data entry. ASCD will compute the SC value and it will be presented as a default. This option can be used to edit those encounters that are not sent for review.

#### Ancillary Package Encounters

Any outpatient encounter record sent to the Patient Care Encounter (PCE) system from an ancillary package for workload reporting will be reviewed using the same criteria detailed above.

However, it should be noted:

* Encounters will be flagged for review when the ASCD value is a true match but the originating value does not match the ASCD value.
* The original SC value will NOT change but the encounter will be flagged for additional review if the original SC value is different from the ASCD evaluation value.
* Ancillary packages will NOT be updated if value is changed after ASCD review. The following message will be displayed to users when they access an encounter that originated from an ancillary package:

► WARNING: This encounter came from another package. If it is changed it will not agree with what is in the originating package.

PLEASE NOTE: CPRS will be updated if SC/NSC value is changed after ASCD review.

#### Records Removed from the SDSC SERVICE CONNECTED CHANGES File (#409.48)

Any outpatient encounter record that has been reviewed and was updated by adding a primary diagnosis code that has a true match with one of the patient’s rated disabilities will be deleted from the SDSC SERVICE CONNECTED CHANGES file (#409.48).

### Edit ASCD Encounters by Date Range [SDSC EDIT BY DATE] Option

This option enables users to review ASCD encounters one record at a time within a selected date range. The user will select encounters for a date range by division(s) and can choose to display only SC or NSC or all encounters they need to review.

Security Keys:

* SDSC SUPER users can review and edit encounters with a status of NEW, REVIEW and COMPLETED.
* SDSC CLINICAL users can review and edit encounters with a status of REVIEW.
* General users can review and edit encounters with a status of NEW.

For each encounter found the user may choose one of the following actions -

* Y (YES) to modify this encounter's Service Connected value. This enables the user

 to edit the diagnosis code(s) and change the value for the SC questions,

where applicable. **NOTE:** *In order to set an encounter with multiple diagnoses to NSC and mark it as billable, ALL diagnoses would need to be changed to NO.*

* N (NO) to retain this encounter's Service Connected value. NO allows the user to

 accept the original SC determination entered for this encounter.

* S (SKIP) to skip this encounter and review it later. SKIP allows the user to move on

 to the next encounter to be edited. The skipped encounter will still be

 available for review at a later date.

* R (REVIEW) to flag this encounter for clinical review. REVIEW enables the user to

 send the encounter back to a clinical reviewer if the decision cannot easily

 be made as to whether this encounter is truly service connected or not.

Edit Encounter by Date Range Screen Display Example:

|  |
| --- |
| Select Automated Service Connected Designation Menu Option: EDIT 1 Edit ASCD Encounters by Date Range 2 Edit ASCD Encounters by ListMan 3 Edit Single ASCD EncounterCHOOSE 1-3: 1 Edit ASCD Encounters by Date RangeService Connected Encounters Review Selection Select one of the following: S Service Connected N Non-Service Connected A AllWhich type do you want to review?: S// ervice ConnectedPlease enter START date: 05252007 (MAY 25, 2007)Please enter END date: Jun 07, 2007// (JUN 07, 2007)1 DAYTON2 SPRINGFIELD3 MIDDLETOWN4 LIMA5 RICHMOND6 ALLSelect DIVISION: (1-6): 6// PMS,ONE (0001)  Enter RETURN to continue or '^' to exit:------------------------------------------------------------------------------Encounter 2688352 is NOT marked as service connected. Date of Encounter: 12/04/2006@10:00Location: TELE-MH GREELEY/VETERANPrimary Provider: PROVIDER,PRIMARYPatient: PMS,ONE (0001) \*SENSITIVE\* Patient is copay eligible.Patient is not insured. ASCD Evaluation: SC (no ICD9 match)  POVs/ICDs: \*SC\* 380.15 CHR MYCOT OTITIS EXTERNA 780.6 FEVER  Rated Disabilities: 5209 ELBOW CONDITION (55%-SC) 6210 AUDITORY CANAL DISEASE (50%-SC)DO YOU WANT TO CHANGE THE SERVICE CONNECTION FOR THIS ENCOUNTER? ?Enter: 'YES' to modify this encounter's Service Connected statuses. 'NO' to retain this encounter's Service Connected statuses. 'SKIP' to skip this encounter and review it later. 'REVIEW' to flag this encounter for clinical review.   Select one of the following:  Y YES N NO S SKIP R REVIEWDO YOU WANT TO CHANGE THE SERVICE CONNECTION FOR THIS ENCOUNTER? Y |

(Continued…)

PAT/APPT/CLINIC: PMS,ONE (0001) 12/04/2006@10:00 TELE-MH REELEY/VETERAN

ICD CODE: ...There are 2 ICD CODES associated with this encounter.

 - - E N C O U N T E R D I A G N O S I S (ICD9 CODES) - -

No. ICD DESCRIPTION PROBLEM LIST

1 380.15 CHR MYCOT OTITIS EXTERNA PRIMARY ORDERING

 SC:Y CV:NAO:NIR:NEC:N

2 780.6 FEVER RESULTING

 SC:N CV:NAO:NIR:NEC:N

Enter Diagnosis : 1

ONE primary diagnosis must be established for each encounter!

Is this the PRIMARY DIAGNOSIS for this ENCOUNTER? YES//

 Select one of the following:

 O ORDERING

 R RESULTING

 OR BOTH O&R

Is this Diagnosis Ordering or Resulting:: // OR BOTH O&R

Patient's Service Connection and Rated Disabilities:

 SC Percent: 60%

Rated Disabilities: 5209 ELBOW CONDITION (55%-SC)

 6210 AUDITORY CANAL DISEASE (50%-SC)

--- Classification --- [Required]

Was treatment for SC Condition? YES// NO ◄ Changed here

Was treatment related to Combat? Yes// NO

Was treatment related to Agent Orange Exposure? NO

Was treatment related to Ionizing Radiation Exposure? NO

Was treatment related to Environmental Contaminant Exposure? NO

Enter NEXT Diagnosis :

Would you like to add any Diagnosis to the Problem List? NO//

 - - - - S o r y A b o u t T h e W a i t - - - -

This information is being stored or monitored by Scheduling

Integrated Billing, Order Entry, Registration, Prosthetics

PCE/Visit Tracking and Automated Med Information Exchange.

Performing Ambulatory Care Validation Checks.

No validation errors found!

(Continued…)

PAT/APPT/CLINIC: PMS,ONE (0001) 12/04/2006@10:00 TELE-MH REELEY/VETERAN

ICD CODE: ...There are 2 ICD CODES associated with this encounter.

 - - E N C O U N T E R D I A G N O S I S (ICD9 CODES) - -

No. ICD DESCRIPTION PROBLEM LIST

1 380.15 CHR MYCOT OTITIS EXTERNA PRIMARY ORDERING

 SC:N CV:NAO:NIR:NEC:N

2 780.6 FEVER RESULTING

 SC:N CV:NAO:NIR:NEC:N

Enter NEXT Diagnosis :

Would you like to add any Diagnoses to the Problem List? NO//

 - - - - S o r y A b o u t T h e W a i t - - - -

This information is being stored or monitored by Scheduling

Integrated Billing, Order Entry, Registration, Prosthetics

PCE/Visit Tracking and Automated Med Information Exchange.

Performing Ambulatory Care Validation Checks.

No validation errors found!

### Edit ASCD Encounters by ListMan [SDSC EDIT LISTMAN] Option

This option enables users to review multiple ASCD encounters for the selected date range and division(s), as well as the ability to choose which type they would like to display. This option displays the encounters using **V**ist**A** List Manager format. The various types of encounter statuses displayed will be based on the security key assigned to the user (See section on ‘Edit ASCD Encounters by Date Range’ [SDSC EDIT BY DATE] for security keys).

Edit Encounter by Date Range Screen Display Example:

|  |
| --- |
| Select Automated Service Connected Designation Menu Option: EDIT 1 Edit ASCD Encounters by Date Range 2 Edit ASCD Encounters by ListMan 3 Edit Single ASCD EncounterCHOOSE 1-3: 2 Review Encounters screen display List Manger Example:Service Connected Encounters Review Selection Select one of the following: S Service Connected N Non-Service Connected A AllWhich type do you want to review?: S// ervice ConnectedPlease enter START date: 05252007 (MAY 25, 2007)Please enter END date: Jun 07, 2007// (JUN 07, 2007)1 DAYTON2 SPRINGFIELD3 MIDDLETOWN4 LIMA5 RICHMOND6 ALLSelect DIVISION: (1-6): 6//  |

Continued: ListMan Display of Encounters Example:

|  |
| --- |
| ASCD Jan 26, 2007@11:14:07 Page: 1 of 1 The Service Connected status needs to be reviewed for the following encounters.Selected Date Range: Oct 20, 2006 - Apr 04, 2007  Encounter Enc Date Patient Status 1 2688352 12/04/2006 PMS,ONE (0001) NEW 2 2688333 11/15/2006 PMS,TWO (0002) NEW 3 2688340 11/15/2006 PMS,THREE (0003) REVIEW 4 2688342 11/15/2006 PMS,FOUR (0004) REVIEW 5 2688346 12/01/2006 PMS,FIVE (0005) COMPLETED 6 2688344 12/05/2006 PMS,SIX (0006) COMPLETED 7 2688358 12/05/2006 PMS,SEVEN (0007) COMPLETED + Enter ?? for more actions Review EncounterSelect Item(s): Next Screen// REV Review EncounterSelect Number to Review: (1-7): 1 <return> |

Continued: Review Encounter Detail Display Example

|  |
| --- |
| Encounter Detail Apr 04, 2007@16:58:12 Page: 1 of 0Encounter 2688352 is NOT marked as service connected. Date of Encounter: 12/04/2006@10:00Location: TELE-MH GREELEY/VETERANPrimary Provider: PROVIDER,PRIMARYPatient: PMS,ONE (0001) \*SENSITIVE\* Patient is copay eligible.Patient is not insured. ASCD Evaluation: SC (no ICD9 match)  POVs/ICDs: \*SC\* 380.15 CHR MYCOT OTITIS EXTERNA 780.6 FEVER  Rated Disabilities: 5209 ELBOW CONDITION (55%-SC) 6210 AUDITORY CANAL DISEASE (50%-SC) Enter ?? for more actionsYES Modify SvcConnected StatusNO Retain SvcConnected StatusREV Flag for Clinical ReviewSelect Item(s): Quit// |

**NOTE:** For each encounter reviewed, users can choose one of three actions as described under the section ‘Edit ASCD Encounters by Date Range’ [SDSC EDIT BY DATE] option.

### Edit Single ASCD Encounter [SDSC SINGLE EDIT] Option

This option enables users to edit ASCD encounters one record at a time. User can enter a specific encounter # , status or patient name. If patient name is entered, then a list of all encounters will be displayed for that patient.

The following user prompt is presented:

Select OUTPATIENT ENCOUNTER:

For each encounter reviewed, users can choose one of three actions as described under the section ‘Edit ASCD Encounters by Date Range’ [SDSC EDIT BY DATE].

### Updates to Claims Tracking (Billing) After Encounter is Reviewed via ASCD

If the SC/NSC determination is changed and if the encounter is already defined in Claims Tracking then the encounters Claims Tracking Entry is updated.

► The Reason Not Billable (RNB) of SC TREATMENT is either added or removed.

* + If the encounter changed from NSC to SC and there is no RNB, then SC TREATMENT is added as the RNB.
	+ If the encounter changed from SC to NSC and the RNB is SC TREATMENT then its deleted.

► The Last Reviewed By is set to the ASCD user.

► The Billable Finding is set to either 'NSC TO SC' or 'SC TO NSC'.

If the encounter is not already in Claims Tracking then it will be added with the correct/update SC/NSC information from PCE when it is added.

**PLEASE NOTE:** Changing a patient’s status from Non-Service Connected (NSC) to Service Connected (SC) needs to be monitored to ensure any newly SC designated care has not been billed. If SC care has been billed, the bill needs to be cancelled.

### Compile ASCD Encounters on a Nightly Basis [SDSC NIGHTLY COMPILE] Option

This option gathers encounters that have been updated or encounters with late identified insurance by performing a search on the OUTPATIENT ENCOUNTER file (#409.68). ONLY the previous day encounter records are searched.

This option is NOT interactive and must be scheduled to run daily. It is highly recommended you schedule the option after installing the ASCD software. This option is similar to the Compile ASCD Encounters by Date Range [SDSC COMPILE] Option.

### Purge ASCD NSC Encounters [SDSC PURGE NSC ENC]

This option will purge ASCD encounters with a status of NEW where the encounter SC value equals the ASCD value of "NO" for a specified division(s) within a user specified date range.

Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date. User may choose to print the report to a device so as to have a record of the encounters deleted. Users must have the SDSC SUPER key to run this option.

Purge ASCD NSC Encounters Example:

|  |
| --- |
| Please enter START date: 101106 (OCT 11, 2006)Please enter END date: Jun 11, 2007// (JUN 11, 2007)1 DAYTON2 SPRINGFIELD3 MIDDLETOWN4 LIMA5 RICHMOND6 ALLSelect DIVISION: (1-6): 6//This option will permanently remove the outpatient encounters that are at aNEW status when both the Encounter SC value and the ASCD value are 'NO' fromthe SDSC SERVICE CONNECTED CHANGES file (#409.48). Are you sure you want to continue? N// YESDEVICE: HOME// UCX/TELNET Right Margin: 80//  Purge ASCD NSC Encounters PAGE: 1 For Encounters Dated 10/11/06 THRU 6/11/07 For Division: ALL Encounter Date Encounter No. Patient Name Provider SC Val-------------------------------------------------------------------------------10/11/06@09:00 22148 PATIENT,ONE PROVIDER,ONE NO11/8/06@08:00 22185 PATIENT,TWO PROVIDER,TWO NO11/14/06@08:00 22189 PATIENT,TWO PROVIDER,ONE NO12/7/06@08:30 22194 PATIENT,FOUR PROVIDER,SIX NO12/13/06@10:00 22204 PATIENT,TEN PROVIDER,NINE NO12/18/06@08:00 22206 PATIENT,TWENTY PROVIDER,EIGHT NO Number of NSC Records Purged: 6 for ALL |

## Reports

### ASCD Reports [SDSC REPORTS] Option

This menu contains all the reports related to the Automated Service Connected Designation module. All reports are accessible to users except the Manager Summary Report. This report is locked by the SDSC SUPER security key.

* ASCD Reports ... [SDSC REPORTS]
* Clinic Service Total Summary Report [SDSC SERVICE TOTAL REPORT]
* Compile Results Report [SDSC CHECK COMPILE]
* Estimated Recovered Costs Report [SDSC RECOVERED REPORT]
* First Party Billable Service Connected Report [SDSC FIRST PARTY REPORT]
* Manager Summary Report [SDSC MANAGER SUMMARY REPORT]
* Provider Service Connected Encounters Report [SDSC PROVIDER REPORT]
* Provider Total Summary Report [SDSC PROVIDER TOTAL REPORT]
* Service Connected Encounters Report [SDSC ENC REPORT]
* Third Party Billable Service Connected Report [SDSC THIRD PARTY REPORT]
* Unbilled/Billable Amount Report [SDSC UNBILL AMT REPORT]
* User Service Connected Encounters Report [SDSC USER REPORT]
* User Total Summary Report [SDSC USER TOTAL REPORT]

#### Clinic Service Total Summary Report [SDSC SERVICE TOTAL REPORT]

This report prints the service connected changes by clinical service, M:MEDICINE; S:SURGERY; P:PSYCHIATRY; R:REHAB MEDICINE; N:NEUROLOGY; 0:NONE, under the following categories per that clinic service.

* Number of outpatient encounters where ASCD automatically matched the encounter diagnosis with at least one (1) diagnosis code associated with the patient’s rated disability codes (partial match) - VBA OK.
* Number of outpatient encounters set to Clinical Review - REVIEW
* Number of outpatient encounters marked as ‘Service Connected=YES’ but were changed to ‘Service Connected =NO’ - SC to NSC.
* Number of outpatient encounters marked as ‘Service Connected=NO’ but were changed to ‘Service Connected=YES’ – NSC to SC.
* Number of outpatient encounters marked as ‘Service Connected=YES’ or ‘Service Connected = No’ that were not changed.- SC KEPT.
* Number of outpatient encounters marked as ‘NEW’, which have not been reviewed yet.

Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date. They will also able to select one or more clinical service(s).

Clinic Service Total Summary Report Example:

|  |
| --- |
| Service Summary Data Report PAGE: 1 For Encounters Dated 12/16/06 THRU 3/26/07 For Service: ALL VBA OK REVIEW SC to NSC NSC to SC SC KEPT NEW-------------------------------------------------------------------------------MEDICINE CLINIC ONE 0 1 0 0 1 10 MEDICINE SWO 0 0 0 0 0 1 --------- --------- --------- --------- --------- ---------Subtotal MEDICINE 0 1 0 0 1 11SURGERY BU-GEN SURG RAINSTEI 0 0 0 0 0 5 --------- --------- --------- --------- --------- ---------Subtotal SURGERY 0 0 0 0 0 5 --------- --------- --------- --------- --------- ---------TOTAL 0 1 0 0 1 16<End of Report> |

#### Compile Results Report [SDSC CHECK COMPILE]

This report prints the reasons why encounters were not compiled into the SDSC SERVICE CONNECTED CHANGES file (#409.48). For a given date range, users can choose from a summary or detail format. The start date of the report is based on the value defined for the SDSC Site Parameter. The Detail reports provide the same information as the summary and additional information on only those encounters with diagnosis code related reasons.

Compile Results Report – (Summary) Example:

|  |
| --- |
| Compile Results Report – Summary PAGE: 1 For Encounters Dated 11/15/06 THRU 12/15/06 # Enc Reason------------------------------------------------------------------------------- 1 A diagnosis fully matched a rated disability condition 3 No Diagnoses for this encounter------------------------------------------------------------------------------- 4 TOTAL Encounters<End of Report> |

Compile Results Report – (Detail) Example:

|  |
| --- |
| Compile Results Report – Summary PAGE: 1 For Encounters Dated 11/15/06 THRU 12/15/06 # Enc Reason------------------------------------------------------------------------------- 1 A diagnosis fully matched a rated disability condition 3 No Diagnoses for this encounter------------------------------------------------------------------------------- 4 TOTAL EncountersCompile Results Report - Detail  For Encounters Dated 11/15/06 THRU 12/15/06Enc # Visit # Clinic Encounter Date/Time Patient Name  Reason-------------------------------------------------------------------------------2688336 2361624 CLINIC ONE 11/15/2006@09:00 PMS,ONE A diagnosis fully matched a rated disability condition2688337 2361625 CLINIC TWO 11/15/2006@09:00 PMS,TWO No Diagnoses for this encounter2688341 2361629 CLINIC THREE 11/15/2006@11:00 PMS,THREE No Diagnoses for this encounter2688343 2361631 CLINIC FOUR 11/15/2006@13:00 PMS,FOUR No Diagnoses for this encounter<End of Report> |

#### Estimated Recovered Costs Report [SDSC RECOVERED REPORT]

This report prints bills and payments for outpatient encounters where the Service Connected value has been changed from SC to NSC using the ASCD options.

The report can be printed for a specified date range for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date. The report requires a 132 column format.

The Estimated Recovered Cost Report may not accurately reflect payments and reimbursements. One problem is due to the fact that the system can bill several outpatient co-payment charges on the same receivable in AR. Payments are applied to the outstanding balance of the receivable, not to specific charges that compose the receivable. So there is the possibility that there will be multiple encounters where the "Principal Bill" amount will be less than the "Principal Pay" amount. In addition, the Total First Party (paid) amount will be overstated, because there is the chance of counting the payment on a receivable more than once.

Estimated Recovered Costs Report Example:

Estimated Recovered Costs Report by Division: ALL Run Date: Oct 28, 2005@13:41:48 Page 1

Enc # Patient Enc Date Change Date Auth Date Pay Date Prncpl Bill Prncpl Pay

------------------------------------------------------------------------------------------------

3514166 PMS,ONE (0001) 01/07/2004 09/23/2004 09/23/2004 15.00 0.00

------------------------------------------------------------------------------------------------

TOTAL FIRST PARTY: 15.00 0.00

3507193 PMS,TWO (0002) 01/02/2004 01/22/2004 350.13 0.00

3507266 PMS,THREE (0003) 01/02/2004 01/17/200 01/27/2004 46.73 22.38

3508792 PMS,FOUR (0004 ) 01/05/2004 09/23/2004 01/16/2004 94.47 0.00

3509818 PMS,FIVE (0005) 01/05/2004 09/23/2004 01/13/2004 02/02/2004 39.72 7.94

3510085 PMS,SIX (0006) 01/05/2004 01/10/2004 69.52 0.00

3511104 PMS,SEVEN (0007) 01/06/2004 09/23/2004 02/10/2004 46.73 0.00

-------------------------------------------------------------------------------------------------

THIRD PARTY TOTAL: 647.30 30.32

------------------------------------------------------------------------------------------------

TOTAL FOR BOTH: 662.30 30.32

TOTAL PAGE FOR 3 DIVISIONS

Estimated Recovered Costs Report by Division(s): KINGMAN CBOC,LAKE HAVASU CITY,COTTONWOOD,

 Run Date: Oct 28, 2005@13:42:30 Page 2

 Prncpl Bill Prncpl Pay

--------------------------------------------------------------------------------------------

 FIRST PARTY TOTAL

 COTTONWOOD 0.00 0.00

 KINGMAN CBOC 0.00 0.00

 LAKE HAVASU CITY 0.00 0.00

---------------------------------------------------------------------------------------------

 THIRD PARTY TOTAL

 COTTONWOOD 0.00 0.00

 KINGMAN CBOC 46.73 22.38

 LAKE HAVASU CITY 94.47 0.00

---------------------------------------------------------------------------------------------

 TOTAL FOR BOTH FIRST AND THIRD PARTY

 141.20 22.38

#### First Party Billable Service Connected Report [SDSC FIRST PARTY REPORT]

This report prints information on any outpatient encounters that are potentially billable to first party (means test).

The report can be printed for a specified date range for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

First Party Billable Service Connected Report Example:

OUTPATIENT ENCOUNTERS POTENTIALLY BILLABLE FOR CO-PAYS PAGE: 1

 FOR ENCOUNTERS DATED 10/1/06 THRU 2/26/07 By Division: ALL

DATE PATIENT ENCOUNTER

01/07/2004@10:00 PMS,ONE (0001) 3514166

01/09/2004@13:00 PMS,TWO (0002) 3518457

<End of Report>

#### Manager Summary Report [SDSC MANAGER SUMMARY REPORT]

This report prints totals for the following information pertaining to the ASCD outpatient encounters:

* # of checked out encounters
* ASCD encounters that are potentially billable
* Encounters with rated disability codes
* SC was NOT changed
* Changed from SC to NSC
* Changed from NSC to SC
* Clinical Review
* Not editable
* Not yet processed

The report can be printed for a specified date range for one or more divisions and will search through ‘All’ checked out outpatient encounters or just the ‘Compiled ASCD Encounters Only’. Users provide a start date, which cannot be greater than the value defined for the SDSC Site Parameter. The end date can be any date beginning with the start date through current date. This report is LOCKED by the SDSC SUPER security key.

Managers Summary Report – (All) Example:

|  |
| --- |
| Managers Summary Data Report PAGE: 1 For Encounters Dated 10/1/06 THRU 2/26/07 For Division: ALL ------------------------------------------------------------------------------All Checked Out Encounters: 57ASCD Encounters that are potentially billable: 56 -------Encounters verified with Rated Disability Codes: 28Encounters where SC NOT changed: 4Encounters where SC was changed to NSC: 0Encounters where NSC was changed to SC: 1Encounters sent to Clinical Review: 2Encounters not editable: 0Encounters not yet processed: 21<End of Report> |

Managers Summary Report – (Compiled) Example:

|  |
| --- |
| Managers Summary Data Report PAGE: 1 For Encounters Dated 10/1/06 THRU 2/26/07 For Division: ALL-------------------------------------------------------------------------------ASCD Encounters that are potentially billable: 56  -------Encounters verified with Rated Disability Codes: 28Encounters where SC NOT changed: 4Encounters where SC was changed to NSC: 0Encounters where NSC was changed to SC: 1Encounters sent to Clinical Review: 2Encounters not editable: 0Encounters not yet processed: 21<End of Report> |

#### Provider Service Connected Encounters Report [SDSC PROVIDER REPORT]

This report prints information regarding ASCD outpatient encounters and it is sorted by the primary provider for the encounter/visit.

The report can be printed using either a summary or detail format within a specified date range and one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

\* The ‘VBA SC’ column refers to whether any encounter diagnosis was matched to a diagnosis code associated with a rated disability code. Values are ‘YES’ or ‘NO’.

\*\* The ‘User SC’ column refers to the user assigned service connected value for an encounter based upon their review of the encounter. Values are ‘YES’, ‘NO’, or ‘TBD (to be determined)’.

Provider Service Connected Encounters Report – (Summary) Example:

OUTPATIENT ENCOUNTERS SERVICE CONNECTED REVIEW BY PROVIDER PAGE: 1

 FOR ENCOUNTERS DATED 11/15/06 THRU 12/15/06 By Division: ALL

 ENCOUNTER DATE PATIENT NAME ENC # VBA SC USER SC

PROVIDER,ONE

 11/15/2006@08:00 PMS,ONE(0001) 2688333 YES NO

 11/15/2006@11:00 PMS,TWO(0002) 2688340 YES NO

 11/15/2006@13:00 PMS,THREE(0003) 2688342 YES NO

 Total: 3

 11/15/2006@11:00 PMS,TWO(0002) 2688340 YES NO

 11/15/2006@13:00 PMS,THREE(0003) 2688342 YES NO

 Total: 3

<End of Report>

Provider Service Connected Encounters Report – (Detail) Example:

OUTPATIENT ENCOUNTERS SERVICE CONNECTED REVIEW BY PROVIDER PAGE: 1

 FOR ENCOUNTERS DATED 11/15/06 THRU 12/15/06 By Division: ALL

 ENCOUNTER DATE PATIENT NAME ENC # VBA SC USER SC

PROVIDER,ONE

 11/15/2006@08:00 PMS,ONE (0001) 2688333 YES NO

 POVs/ICDs:

 780.6 FEVER

 460. ACUTE NASOPHARYNGITIS

 Rated Disabilities:

 7005 ARTERIOSCLEROTIC HEART DISEASE (60%-SC)

 7913 DIABETES MELLITUS (20%-SC)

 6013 GLAUCOMA (10%-SC)

 6260 TINNITUS (10%-SC)

 11/15/2006@11:00 PMS,TWO(0002) 2688340 YES NO

 POVs/ICDs:

 780.6 FEVER

 Rated Disabilities:

 7005 ARTERIOSCLEROTIC HEART DISEASE (60%-SC)

 7913 DIABETES MELLITUS (20%-SC)

 6013 GLAUCOMA (10%-SC)

 6260 TINNITUS (10%-SC)

 Total: 2

<End of Report>

####

#### Provider Total Summary Report [SDSC PROVIDER TOTAL REPORT]

This report prints totals of the ASCD encounters for the categories listed below per each provider:

* Number of outpatient encounters where ASCD automatically matched the encounter diagnosis with at least one (1) diagnosis associated patient’s rated disability codes (partial match) - VBA OK.
* Number of outpatient encounters marked as ‘Service Connected=YES’ but were changed to ‘Service Connected =NO’ - SC to NSC.
* Number of outpatient encounters marked as ‘Service Connected=NO’ but were changed to ‘Service Connected=YES’ – NSC to SC.
* Number of outpatient encounters marked as ‘Service Connected=YES’ or ‘Service Connected = No’ that were not changed.- SC KEPT.
* Number of outpatient encounters marked as ‘NEW’, which have not been reviewed yet.

 The report can be printed for a specified date range for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

Provider Total Summary Report Example:

|  |
| --- |
| Provider Summary Data Report PAGE: 1 For Encounters Dated 2/18/07 THRU 3/20/07 By Division: ALL VBA OK SC to NSC NSC to SC SC KEPT NEW-------------------------------------------------------------------------------PROVIDER,ONE 0 0 0 0 2 ------- ------- ------- ------- -------TOTAL 0 0 0 0 2<End of Report> |

#### Service Connected Encounters Report [SDSC ENC REPORT]

This report prints details of the current status of each outpatient encounter found in the SDSC SERVICE CONNECTED CHANGES file (#409.48).

The report can be printed for a specified date range and for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

Service Connected Encounters Report – (All) Example:

O/P ENCOUNTERS THAT ARE SERVICE CONNECTED & NON SERVICE CONNECTED PAGE: 1

 ENCOUNTERS DATED 10/1/06 THRU 2/26/07 By Division: ALL

DATE PATIENT ENCOUNTER SC VALUE

10/04/2006@11:00 PIMS,SERCONVET RD (5434) 2688296 YES

 POVs/ICDs:

 V72.6 LABORATORY EXAMINATION

 Rated Disabilities:

 7005 ARTERIOSCLEROTIC HEART DISEASE (60%-SC)

 7913 DIABETES MELLITUS (20%-SC)

 6013 GLAUCOMA (10%-SC)

 6260 TINNITUS (10%-SC)

10/04/2006@12:42 PMS,SC VET (7388) 2688291 NO

 POVs/ICDs:

 345.10 GEN CNV EPIL W/O INTR EP

 355.8 MONONEURITIS LEG NOS

 244.9 HYPOTHYROIDISM NOS

 Rated Disabilities:

 8045 TRAUMATIC BRAIN DISEASE (40%-SC)

 5296 LOSS OF PART OF SKULL (10%-SC)

 8045 TRAUMATIC BRAIN DISEASE (10%-SC)

<End of Report>

#### Third Party Billable Service Connected Report [SDSC THIRD PARTY REPORT]

This report prints information on any ASCD encounters that are potentially billable to third party (insurance).

The report can be printed for a specified date range and for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

Third Party Billable Service Connected Report Example:

OUTPATIENT ENCOUNTERS POTENTIALLY BILLABLE TO INSURANCE PAGE: 1

 FOR ENCOUNTERS DATED 10/1/06 THRU 2/26/07 By Division: ALL

DATE PATIENT ENCOUNTER

01/05/2004@08:00 PMS, ONE (0001) 3508792

01/05/2004@08:30 PMS, TWO (0002) 3508961

01/05/2004@13:00 PMS, THREE (0003) 3510196

01/05/2004@13:30 PMS, FOUR(0004) 3509818

<End of Report>

#### Unbilled/Billable Amount Report [SDSC UNBILL AMT REPORT]

This report prints Billing information for reviewed ASCD encounters ONLY, whose SC value was changed from ‘SC’ to ‘NSC’ and have not yet billed or whose SC value was changed from ‘NSC’ to ‘SC’, which have already been billed. Users holding the SDSC SUPER key will have the ability to print the Supervisor report, which prints the names of the last two editors of the ASCD encounter record.

The report can be printed for a specified date range and for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

Unbilled/Billable Amount Report – (Regular) – (NSC to SC) Example:

ASCD Billable Amounts Report by Division ALL Run Date: Mar 20, 2007@16:37:18 Page 1

\*\*\* Report reflects ONLY reviewed encounters \*\*\*

Name SSN Enc Date/Time Encounter Clinic Prim Prov Date Instit $ Profess $ Bill Nos.

 No. Edited

-------------------------------------------------------------------------------------PMS,ONE 000-00-0001 12/18/2006@08:00 3508792 CLIN ONE PROVR,DR 12/18/2006 225.25 125.25

PMS,TWO 000-00-0002 12/20/2006@08:00 3508793 CLIN TWO PROVR,DR 12/20/2006 225.25 125.25

PMS,SIX 000-00-0003 12/21/2006@08:00 3508794 CLIN SIX PROVR,DR 12/21/2006 225.25 125.25

-------------------------------------------------------------------------------------------------------

 TOTAL: 675.75 375.75

<End of Report>

Unbilled/Billable Amount Report – (Supervisor) – (SC to NSC) Example:

ASCD Unbilled (SC to NSC) Amounts Report by Division ALL

          Run Date: Oct 04, 2007@13:42:50

                                            Page   1

\*\*\* Report reflects ONLY reviewed encounters \*\*\*

Name      SSN          Enc Date/Time       Encounter No.     Clinic      Prim Prov             Date Edited     Instit $  Profess $     Bill Nos.             Editors

--------------------------------------------------------------------------------------------------------------------

--------------------------------------------------------------------------------------------------------------------

PMS,ONE 000-00-0001 12/18/2006@08:00 3508792 CLIN ONE PROVR,DR 12/18/2006

 225.25 125.25 EDITOR ONE

PMS,TWO 000-00-0002 12/20/2006@08:00 3508793 CLIN TWO PROVR,DR 12/20/2006

 225.25 125.25 EDITOR TWO

PMS,SIX 000-00-0003 12/21/2006@08:00 3508794 CLIN SIX PROVR,DR 12/21/2006

 225.25 125.25 EDITOR THREE

--------------------------------------------------------------------------------------------------------------------

 TOTAL:

 675.75 375.75

<End of Report>

####

#### User Service Connected Encounters Report [SDSC USER REPORT]

This report prints details or a summary of ASCD encounters sorted by the user who last edited the service connection information for the encounter.

The report can be printed for a specified date range for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

User Service Connected Encounters Report – (Summary) Example:

OUTPATIENT ENCOUNTERS SERVICE CONNECTED REVIEW BY USER PAGE: 1

 FOR ENCOUNTERS DATED 1/2/04 THRU 3/1/04 By Division: ALL

 ENCOUNTER DATE ENC # VBA SC USER SC STATUS DATE LAST EDITED

PMS, ONE

 01/02/2004@09:15 3507237 NO NO COMPLETED OCT 04, 2005

 01/02/2004@09:40 3507200 NO NO COMPLETED OCT 28, 2005

 01/02/2004@10:00 3507193 NO NO COMPLETED OCT 12, 2005

 01/02/2004@10:00 3507266 NO NO COMPLETED OCT 13, 2005

 01/02/2004@15:15 3507936 NO NO COMPLETED OCT 13, 2005

 01/05/2004@08:00 3508792 NO NO COMPLETED OCT 13, 2005

 01/05/2004@08:30 3508961 NO NO COMPLETED OCT 13, 2005

 01/05/2004@08:30 3510088 NO NO COMPLETED OCT 28, 2005

 01/05/2004@13:00 3510196 NO NO COMPLETED OCT 13, 2005

 01/05/2004@13:00 3510326 NO NO COMPLETED OCT 04, 2005

 01/05/2004@14:00 3509857 NO NO COMPLETED OCT 13, 2005

 01/05/2004@14:30 3510085 NO NO COMPLETED OCT 13, 2005

Total: 12

<End of Report>

User Service Connected Encounters Report – (Detail) Example:

OUTPATIENT ENCOUNTERS SERVICE CONNECTED REVIEW BY USER PAGE: 1

 FOR ENCOUNTERS DATED 1/1/04 THRU 11/12/04

 ENCOUNTER DATE ENC # VBA SC USER SC STATUS DATE LAST EDITED

PMS, ONE

 01/02/2004@09:40 3507200 NO YES COMPLETED SEP 23, 2004

 POVs/ICDs:

 428.0 CONGEST HEART FAIL UNSPESIFIED

 702.0 ACTINIC KERATOSIS

 427.31 ATRIAL FIBRILLATION

 276.8 HYPOPOTASSEMIA

 Rated Disabilities:

 6100 IMPAIRED HEARING (20%-SC)

 5310 FOOT INJURY (10%-SC)

 5318 GRP XVIII - PELVIC GIRDLE GRP 3 (10%-SC)

 6260 TINNITUS (10%-SC)

 5310 FOOT INJURY (10%-SC)

 5314 THIGH MUSCLE INJURY (10%-SC)

Total: 1

<End of Report>

#### User Total Summary Report [SDSC USER TOTAL REPORT]

This report prints totals of the ASCD encounters under the following categories per user:

* SET to REVIEW Number of outpatient encounters set to Clinical Review.
* SC to NSC Number of outpatient encounters marked as 'Service

 Connected=YES' but were changed to 'Service Connected =NO'.

* NSC to SC Number of outpatient encounters marked as 'Service

 Connected=NO' but were changed to 'Service Connected=YES'.

* SC KEPT Number of outpatient encounters marked as 'Service

 Connected=YES' or 'Service Connected = No' that were not

 changed.

The report can be printed for a specified date range for one or more divisions. Users provide a start date which cannot be greater than the date of the first outpatient encounter within the SDSC SERVICE CONNECTED CHANGES file (#409.48). The end date can be any date beginning with the start date through current date.

User Total Summary Report Example:

|  |
| --- |
| User Summary Data Report PAGE: 1 For Encounters Dated 10/1/06 THRU 2/26/07 By Division: ALL SET to REVIEW SC to NSC NSC to SC SC KEPT-------------------------------------------------------------------------------USER,ONE 1 2 3 2USER,TWO 0 11 0 25 ------- ------- ------- -------TOTAL 1 13 3 27<End of Report> |

# Glossary

|  |  |
| --- | --- |
| AO | Agent Orange |
| ASCD | Automated Service Connected Designation |
| CPRS | Computerized Patient Record System |
| CPRS | CPRS is the patient’s electronic medical record. It is a compilation of information entered directly into CPRS and information gathered from ancillary services, including but not limited to, orders, progress notes, discharge summaries, medications, problems, imaging impressions, and laboratory results. |
| Encounter | A contact between a patient and a provider who has primary responsibility for assessing and treating the patient at a given contact, exercising independent judgment. A patient may have multiple encounters per visit. Outpatient encounters include scheduled appointments and walk-in unscheduled visits. A clinician’s telephone communications with a patient may be represented by a separate visit entry. If the patient is seen in an outpatient clinic while an inpatient, this is treated as a separate encounter. |
| ICD | International Classification of Diseases |
| ICD-9-CM | International Classification of Diseases Clinical Modification V.9 |
| Non-Count Clinic | A clinic whose visits do not affect Automated Management Information Systems (AMIS) statistics. |
| NSC | Non-Service Connected |
| PCE | Patient Care Encounter |
| Provider | The entity, which furnishes health care to a consumer. This definition includes an individual or defined group of individuals who provide a defined unit of health care services (defined=codable) to one or more individuals at a single session. |
| SC | Service Connected |
| SCOUT | SERVICE CONNECTION OBJECTIVE UPDATE TOOL |
| VA | Department of Veterans Affairs |
| VBA | Veterans Benefits Administration |
| VHA | Veterans Health Administration |

# Index

Ancillary Package Encounters 9

ASCD Compile Parameter 6

ASCD Reports 17

Automation of Diagnosis Code (SC) – (NSC) Designation 4

Automated Service Connected Designation Main Menu 3

Clinic Service Total Summary Report 17

Compile ASCD Encounters by Date Range 6

Compile ASCD Encounters on a Nightly Basis 15

Compile Results Report 18

Compiling Encounters 6

Criteria for Flagging Encounters for Review 8

Edit ASCD Encounters by Date Range 9

Edit ASCD Encounters by ListMan 13

Edit Single ASCD Encounter 15

Estimated Recovered Costs Report 20

First Party Billable Service Connected Report 21

Glossary 31

Index 32

Introduction 1

Manager Summary Report 22

Provider Service Connected Encounters Report 23

Provider Total Summary Report 25

Purge ASCD NSC Encounters 16

Records Removed from the SDSC SERVICE CONNECTED CHANGES File 9

Reports 17

Reviewing Encounters 8

Security Keys 9

Service Connected Encounters Report 26

Third Party Billable Service Connected Report 26

Unbilled/Billable Amount Report 27

### Updates to Claims Tracking (Billing) After Encounter is Reviewed via ASCD………………...15

Use of the Software 3

User Service Connected Encounters Report 29

User Total Summary Report 30

User Types 3