

**Update \_2\_0\_290**

Clinical Reminders

VA-TELECRITICAL CARE NOTE

Install Guide

**July 2022**

Product Development

Office of Information Technology

Department of Veterans Affairs

Table of Contents

[Introduction 1](#_Toc84575369)

[Install Details 3](#_Toc84575370)

[Install Example 4](#_Toc84575371)

[Post Installation 7](#_Toc84575372)

# Introduction

In 2020 the Tele-ICU based in Cincinnati and the Tele-ICU based in Minneapolis began the process of merging and becoming a national program called TeleCritical Care (TeleCC). Each of the Tele-ICU programs began as a separate VISN program, so there are two different Tele-ICU CPRS notes in use. This National CPRS note will take the place of the local CPRS notes that are currently in use, for we are now one national program, TeleCritical Care. Please note that this note template is only to be used by TeleCC clinicians.

Sites that do not provide inpatient services should install this update but will not need to set up the note title.

UPDATE\_2\_0\_290 contains 1 Reminder Exchange entry:

**UPDATE\_2\_0\_290 VA-TELECRITICAL CARE** **NOTE**

**The exchange file contains the following components:**

**TIU TEMPLATE FIELD**

IC/BLANK LINE 74 CHARACTERS T DIALOG USE

TEXT (1-30 CHAR)

WP 1 LINE

DATE & TIME

TELE CC NUR PN OUTCOME OTHER

EB 20/240

TELE-CC NUR PN CHECK ALL APPLY

TELE CC COMMUNICATION BY

VA-TELECRITICAL CARE FAMILY MEMBER

WP 2 LINE

VA-TELCRITICAL CARE DOC CODE STATUS

VA-TELCRITICAL CARE LST NOTE

TEXT (1-30 CHAR) REQ

VA-TELE CC NUTR EXPLAIN

DATE

**HEALTH FACTORS**

VA-REMINDER UPDATES [C]

VA-UPDATE\_2\_0\_290

VA-TELE-CC PROVIDER/NURSING NOTE [C]

VA-TELE CC NURSE CRITICAL LAB VALUE NOTIFICATION

VA-TELE CC NUR INTERACTION CALL >1HR

VA-TELE CC NUR INTERACTION CALL 46-60 MIN

VA-TELE CC NUR INTERACTION CALL 31-45 MIN

VA-TELE CC NUR INTERACTION CALL 16-30 MIN

VA-TELE CC NUR INTERACTION CALL 11-15 MIN

VA-TELE CC NUR INTERACTION CALL 6-10 MIN

VA-TELE CC NUR INTERACTION CALL 1-5 MIN

VA-TELE CC NURSE OUTCOME/EVALUATION THERAPY ADJUSTED

VA-TELE CC NURSE OUTCOME/EVALUATION NO CARE PLAN CHANGES

VA-TELE CC NURSE OUTCOME/EVALUATION OTHER

VA-TELE CC NURSE OUTCOME/EVALUATION TELE CC ASSISTANCE DECLINED

VA-TELE CC NURSE OUTCOME/EVALUATION PATIENT STATUS IMPROVED

VA-TELE CC NURSE OUTCOME/EVALUATION TELE CC PHYSICIAN NOTIFIED

VA-TELE CC NURSE OUTCOME/EVALUTION INCREASED OBSERVATION

VA-TELE CC NURSE OUTCOME/EVALUATION BEDSIDE PHYSICIAN NOTIFIED

VA-TELE CC NURSE OUTCOME/EVALUATION BEDSIDE RN NOTIFIED

VA-TELE CC NURSE PN INTERACTION PATIENT/FAMILY EDUCATION

VA-TELE CC NURSE PN INTERACTION OTHER

VA-TELE CC NURSE PN INTERACTION WITNESS/2ND SIGN ON MED AND TX

VA-TELE CC NURSE PN INTERACTION EVALUATE PATIENT

VA-TELE CC NURSE PN INTERACTION TROUBLESHOOT

VA-TELE CC NURSE PN INTERACTION MANAGE TREATMENT/THERAPY

VA-TELE CC NURSE PN INTERACTION ANALYZE/INTERPRET RESULTS

VA-TELE CC NURSE PN INTERACTION CONSULTATION NURSE TO NURSE

VA-TELE CC NURSE PN INTERACTION ASSIST W CPR/RAPID RESPONSE

VA-TELE CC NUR TR ROUND

VA-TELE CC NUR TR CALLS/E-ALERT

VA-TELE CC NUR TR ELERT

VA-TELE CC NUR TR ARRHYTHMIA

VA-TELE CC NUR TR ALERT

VA-TELE CC VERBAL AGREEMENT PT/FAM OPTED OUT TELE CC VIDEO

VA-TELE CC VERBAL AGREEMT VM UNABLE OBTAIN CALL CC WHEN PT READY

VA-TELE CC VERBAL STAFF BEDSIDE

VA-TELE CC VERBAL STAFF TO FAMILY

VA-TELE CC VERBAL AGREEMNT VIDEO MONIT OBTAIN BY TELE CC FROM PT

VA-TELE CC NURSE ADMISSION PT ADMITTED TO TELE CRITICAL CARE

VA-TELE CC NURSE NOTE

VA-TELE CC PROVIDER TIME >60 MINS

VA-TELE CC PROVIDER TIME 51-60 MINS

VA-TELE CC PROVIDER TIME 41-50 MINS

VA-TELE CC PROVIDER TIME 31-40 MINS

VA-TELE CC PROVIDER TIME 21-30 MINS

VA-TELE CC PROVIDER TIME 11-20 MINS

VA-TELE CC PROVIDER TIME 6-10 MINS

VA-TELE CC PROVIDER TIME 1-5 MINS

VA-TELE CC PROVIDER NOT PLACED BY TELE CC NO

VA-TELE CC PROVIDER ORDERS PLACED BY TELE CC YES

VA-SUICIDE SAFETY PLAN [C]

VA-TELE CC PROVIDER INTERACTION CHANGE PT CARE DECLINED ASSIST

VA-TELE CC PROVIDER INTERACTION CHANGE PATIENT CARE NO

VA-TELE CC PROVIDER INTERACTION CHANGE PATIENT CARE YES

VA-TELE CC PROVIDER COMMUNICATION W SITE PHY TO HEALTH CARE TEAM

VA-TELE CC PROVIDER COMMUNICATION W SITE PHYSICIAN TO NURSE

VA-TELE CC PROVIDER COMMUNICATION W SITE PHYSICIAN TO RESIDENT

VA-TELE CC PROVIDER COMMUNICATION W SITE PHYSICIAN TO PROVIDER

VA-TELE CC PROVIDER COMMUNICATION W SITE PHYSICIAN TO PHYSICIAN

VA-TELE CC PROVIDER COMMUNICATION W SITE APRN TO HEALTHCARE TEAM

VA-TELE CC PROVIDER COMMUNICATION W SITE APRN TO NURSE

VA-TELE CC PROVIDER COMMUNICATION W SITE APRN TO RESIDENT

VA-TELE CC PROVIDER COMMUNICATION W SITE APRN TO PROVIDER

VA-TELE CC PROVIDER COMMUNICATION W SITE APRN TO PHYSICIAN

VA-TELE CC PRO COMMUNICATION YES

VA-TELE CC PROVIDER COMMUNICATION W SITE DEFERRED

VA-TELE CC PRO COMM INITIATED BY PRIMARY

VA-TELE CC PRO COMM INITIATED BY TELE

VA-TELE PRO CRITICAL LAB CALL

VA-TELE CC PRO CRITICAL TRANSFER

VA-TELE CC PRO CRITICAL ARRHYTHMIA

VA-TELE CC PRO CRITICAL RESPIRATORY

VA-TELE CC PRO CRITICAL SEVERE HYPOTENSION

VA-TELE CC PROVIDER CRITICAL SEVERE HTN OR ACS OR ANGINA

VA-TELE CC PROVIDER CRITICAL CARDIOPULMONARY ARREST

VA-TELE CC PRO CRITICAL ASSESS CHANGE

VA-TELE CC PRO CRITICAL NOTE

VA-TELE CC PRO ACUTE NOTES FAMILY END

VA-TELE CC PRO ACUTE NOTES FAMILY UPDATE

VA-TELE CC PRO ACUTE NOTES FAMILY

VA-TELE CC PRO ACUTE NOTES ASSESS LAB

VA-TELE CC PRO ACUTE NOTES ASSESS HEMOD

VA-TELE CC PROVIDER ACUTE NOTES ASSESS CHANGE RESP SUPPORT

VA-TELE CC PRO ACUTE NOTES ASSESS

VA-TELE CC PRO ACUTE NOTES

VA-TELE CC PRO RT ORD LINE/TUBE

VA-TELE CC PRO ADMISSION REVIEW

VA-TELE CC PRO BEST PR VENT

VA-TELE CC PRO BEST PR SUP

VA-TELE CC PRO BEST PR SEPSIS

VA-TELE CC PRO BEST PR SED

VA-TELE CC PRO BEST PR GLUCOSE

VA-TELE CC PRO BEST PR DVT

VA-TELE CC PRO BEST PRACTICES

VA-TELE CC PRO ROUTINE ORDER

VA-TELE CC PROVIDER MULTIDISCIPLINARTY ROUND NOTE

VA-TELE CC PROVIDER ROUTINE NOTE

VA-TELE CC PROVIDER

**REMINDER SPONSOR**

OFFICE OF SPECIALTY CARE SERVICES

**REMINDER TERM**

VA-REMINDER UPDATE\_2\_0\_290

**REMINDER DIALOG**

VA-TELECRITICAL CARE NOTE

# Install Details

This update is being distributed as a web host file. The address for the host file is: https://REDACTED/UPDATE\_2\_0\_290.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

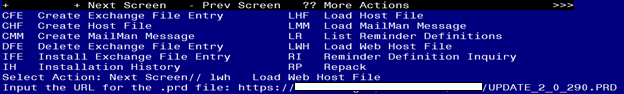
Installation:

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This update can be loaded with users on the system. Installation will take less than 5 minutes.

# Install Example

To Load the exchange file, use LWH. The URL is https://REDACTED/UPDATE\_2\_0\_290.PRD

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If you use LWH and it works, you will see something like this message. Make sure the file was loaded successfully.

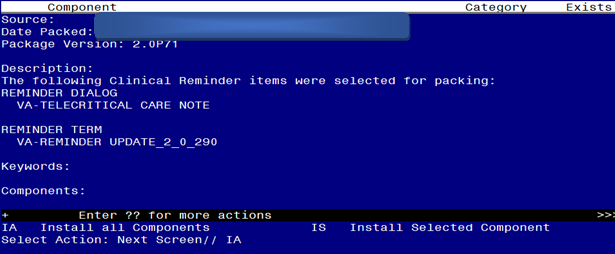
Terminal window screen shot of the message displaying the URL of the file that was successfully loaded.  Part of the URL has been redacted as it is a VA only internal web site URL.

Search and locate an entry titled UPDATE\_2\_0\_290 VA-TELECRITICAL CARE NOTE in reminder exchange.

For the UPDATE_2_0_290 VA-TELECRITICAL CARE NOTE:
Screen shot of the terminal window with IFE for the Select Action for Install Exchange File Entry indicating the correct name of the Reminder Exchange File entry and the number of that entry entered at the "Enter a list or range of numbers" Prompt.  This number varies by site.  You can search for the text name of the entry by entering SL at the prompt and then enter the number when you find it.

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled UPDATE\_2\_0\_290 VA-TELECRITICAL CARE NOTE *(in this example it is entry 369, it will vary by site)* that is dated 07/05/2022.



At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

**For all new entries in any category you will choose I to Install**

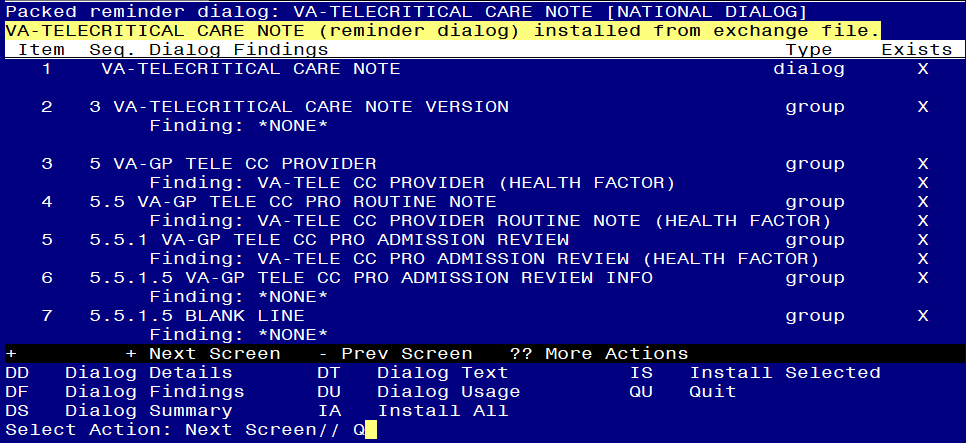
**Skip any items in any category you are prompted to overwrite**

You will then be prompted to install the dialog component.

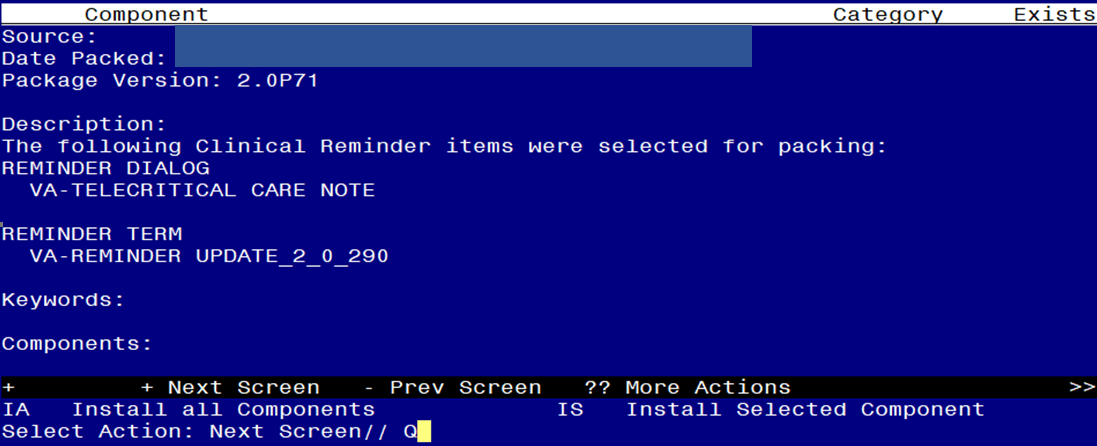
For VA-TELECRITICAL CARE NOTE (NATIONAL DIALOG):
Screen shot of the terminal window showing a list of elements, groups and dialogs with the text with IA for "Install All" entered at the "Select Action:" Prompt.  The correct entry is described in the text.


At the **Select Action** prompt, type **IA** to install the dialog – **VA-TELECRITICAL CARE NOTE**

Install reminder dialog and all components with no further changes: Y//ES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**



You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

# Post Installation

THE POST INSTALL STEPS ARE ONLY NECESSARY FOR SITES THAT PROVIDE INPATIENT SERVICES.

1. **Setup of Note Title.**

The note title to create to associate with this template is: **TELECRITICAL CARE NOTE**

VHA Enterprise Standard Title: **TELEHEALTH NOTE**

**You can add these to your document class where telehealth progress notes are located.**

***Note:*** *Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link:* [*http://www.va.gov/vdl/documents/Clinical/CPRS-Text\_Integration\_Utility\_(TIU)/tiuim.pdf*](http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_Utility_(TIU)/tiuim.pdf)

If your site has any notes with one of these titles, you should INACTIVATE these note titles. ONLY the new title will be used:

TELE ICU NOTE

TELE-ICU NOTE

TELE ICU ED/ACUTE CARE NOTE

Tele ICU Progress Note

Tele-ICU Education and Consent STL

Tele-ICU Nursing Note

1. **Make the Dialog templates available to be attached to a Personal or Shared templates or to be able to attach the dialog to a progress note title.**

Select Reminder Managers Menu <TEST ACCOUNT> Option: **CP** CPRS Reminder Configuration

CA Add/Edit Reminder Categories

CL CPRS Lookup Categories

CS CPRS Cover Sheet Reminder List

MH Mental Health Dialogs Active

PN Progress Note Headers

RA Reminder GUI Resolution Active

TIU TIU Template Reminder Dialog Parameter

DEVL Evaluate Coversheet List on Dialog Finish

DL Default Outside Location

PT Position Reminder Text at Cursor

LINK Link Reminder Dialog to Template

TEST CPRS Coversheet Time Test

NP New Reminder Parameters

GEC GEC Status Check Active

WH WH Print Now Active

Select CPRS Reminder Configuration <TEST ACCOUNT> Option: **TIU** TIU Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

1 User USR [choose from NEW PERSON]

3 Service SRV [choose from SERVICE/SECTION]

4 Division DIV [SALT LAKE CITY]

5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** *Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level.*

Setting Reminder Dialogs allowed as Templates for System: NATREM.FO-SLC.MED.VA.GOV

Select Display Sequence: **?**

388 VA-COVID-19 TELEPHONE FOLLOW-UP

389 VA-SRA-CONSULT RESPONSE (D)

*When you type a question mark above, you will see the list of #’s (with dialogs) that are already taken. Choose a number* ***NOT*** *on this list. For this example, 390 is not present so I will use 390.*

Select Display Sequence: **390**

Are you adding 390 as a new Display Sequence? Yes// **YES**

Display Sequence: 390// <Enter> 390

Clinical Reminder Dialog: **VA-TELECRITICAL CARE NOTE** reminder dialog NATIONAL

...OK? Yes// <Enter> (Yes)

1. **Associate the reminder dialogs with the note title in CPRS**
2. In CPRS, open the Template Editor, expand Document Titles, select the appropriate folder (if applicable), then click New Template (top right-hand corner).

For the CPRS Template Editor Screen shot:
Under Shared Templates, TELECRITICAL CARE NOTE is selected and that is also entered in the Associated Title box.  Under New Template, Shared Template Properties, the Name is TELECRITICAL CARE NOTE, the Template Type is Reminder Dialog and the Reminder Dialog entry is Va-Telecritical Care Note.

Type in the following information:

Name: **TELECRITICAL CARE NOTE**

Template Type: **Reminder Dialog**

Reminder Dialog: **VA-TELECRITICAL CARE NOTE**

Next, type in the Associated Title name **TELECRITICAL CARE NOTE** –– then click Apply.