



Update _2_0_247

Clinical Reminders

VA-HOME TELEHEALTH ZARIT UPDATE

Install Guide

November 2021

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

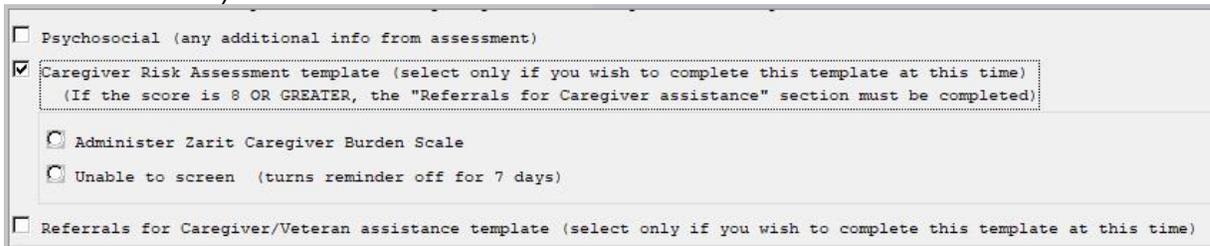
The Office of Connected Care/Telehealth Services, in collaboration with the Office of Social Work and the Intimate Partner Violence Assistance Program have decided to inactivate the reminder dialog group VA-GP HT GAREGIVER RISK SCREEN MAIN (CB) that is part of the following templates:

- VA-HT ASSESSMENT TREATMENT PLAN TEMPLATE
- VA-HT CAREGIVER ASSESSMENT TEMPLATE
- VA-HT PERIODIC EVALUATION

This reminder dialog group contains the Zarit Burden Interview (ZBI) mental health instrument. The stakeholders above determined that the presence of this instrument in a Veteran record could pose a potential safety risk as it can indicate domestic violence. Inactivating the group will make the section in the templates no longer viewable/selectable.

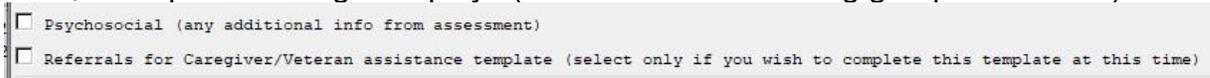
The associated cover-sheet reminder triggered by the ZBI, VA-HT CAREGIVER RISK ASSESSMENT, is also being inactivated.

1. Before (prompting section in the VA-HT ASSESSMENT TREATMENT PLAN TEMPLATE)



A screenshot of a form with several checkboxes and radio buttons. The first checkbox is unchecked and labeled 'Psychosocial (any additional info from assessment)'. The second checkbox is checked and labeled 'Caregiver Risk Assessment template (select only if you wish to complete this template at this time) (If the score is 8 OR GREATER, the "Referrals for Caregiver assistance" section must be completed)'. Below this are two radio buttons: 'Administer Zarit Caregiver Burden Scale' and 'Unable to screen (turns reminder off for 7 days)'. The final checkbox is unchecked and labeled 'Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)'.

After, that option no longer displays (with the reminder dialog group inactivated)



A screenshot of a form showing only two checkboxes: 'Psychosocial (any additional info from assessment)' and 'Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)'. The 'Caregiver Risk Assessment template' option is no longer visible.

2. Before (prompting section in the VA-HT CAREGIVER ASSESSMENT TEMPLATE)

- Caregiver Risk Assessment template (select only if you wish to complete this template at this time)
(If the score is 8 OR GREATER, the "Referrals for Caregiver assistance" section must be completed)
- Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

After, that option no longer displays (with the reminder dialog group inactivated)

- Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

3. Before (prompting section in the VA-HT PERIODIC EVALUATION)

- Caregiver utilization of referrals:
 - Caregiver was satisfied with referral.
 - Caregiver was not satisfied with referral.
 - Caregiver did not utilize referral.
- Caregiver Risk Assessment template (select only if you wish to complete this template at this time)
(If the score is 8 OR GREATER, the "Referrals for Caregiver assistance" section must be completed)
- Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

After, that option no longer displays (with the reminder dialog group inactivated)

- Caregiver utilization of referrals:
 - Caregiver was satisfied with referral.
 - Caregiver was not satisfied with referral.
 - Caregiver did not utilize referral.
- Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

UPDATE_2_0_247 contains 1 Reminder Exchange entry:

UPDATE_2_0_247 VA-HOME TELEHEALTH ZARIT UPDATE

The exchange file contains the following components:

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_247
HT CAREGIVER RISK ASSESSMENT SCREEN [C
HT UNABLE TO SCREEN CAREGIVER
HT CAREGIVER ASSESSMENT SCREEN COMPLET
HT (HOME TELEHEALTH) [C]
HT ENROLLMENT-START DATE
HT DISCHARGE [C]
HT DISCHARGE-HAS MET GOALS

HT DISCHARGE-PT/CG REQUEST DC SERVICES
HT DISCHARGE-UNABLE TO OPERATE DEVICES
HT DISCHARGE-RELOCATED OUT OF SVC AREA
HT DISCHARGE-ADMITTED TO NURSING HOME
HT DISCHARGE-NO VA PRIMARY CARE SVCS
HT DISCHARGE-PHONE,ELECT SVCS UNAVAIL
HT DISCHARGE-REFERRED TO HOSPICE
HT DISCHARGE-PATIENT IS DECEASED
HT DISCHARGE-PROLONGED HOSPITALIZATION
HT DISCHARGE-PROVIDER REQUESTS DC
HT DISCHARGE-NO RESPONSE TO PROGRAM
HT CONTINUUM OF CARE (CCF) [C]
HT CCF UNPAID CAREGIVER-YES

REMINDER SPONSOR

VHA OFFICE OF CONNECTED CARE (10P8)

REMINDER TERM

VA-REMINDER UPDATE_2_0_247
VA-HT ENROLLMENT-START DATE
VA-HT CAREGIVER RISK ASSESSMENT DONE
VA-HT DISCHARGE REASONS
VA-HT UNABLE TO SCREEN CAREGIVER
VA-HT CCF UNPAID CAREGIVER-YES

REMINDER DEFINITION

VA-HT CAREGIVER RISK ASSESSMENT

REMINDER DIALOG

VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)
VA-HT CAREGIVER RISK ASSESSMENT

Install Details

This update is being distributed as a web host file. The address for the host file is:
https://Redacted/UPDATE_2_0_247.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 2 minutes.

Install Example

To Load the exchange file, use LWH. The URL is
 https://REDACTED /UPDATE_2_0_247.PRD

```

+      + Next Screen  - Prev Screen  ?? More Actions
CFE  Create Exchange File Entry      LHF  Load Host File
CHF  Create Host File                LMM  Load MailMan Message
CMM  Create MailMan Message          LR   List Reminder Definition
DFE  Delete Exchange File Entry      LWH  Load Web Host File
IFE  Install Exchange File Entry     RI   Reminder Definition Inqy
IH   Installation History             RP   Repack
Select Action: Next Screen// LWH   Load Web Host File
Input the URL for the .prd file: https://[REDACTED]/UPDATE_2_0_247.PRD
  
```

If you use LWH and it works, you will see something like this message. Make sure the file was loaded successfully.

```

https://[REDACTED]/UPDATE_2_0_247.PRD successfully loaded.
  
```

Search and locate an entry titled **UPDATE_2_0_247 VA-HOME TELEHEALTH ZARIT UPDATE** in reminder exchange.

| Item | Entry | Source | Date Packed |
|------|---|--------|---------------------|
| 229 | UPDATE_2_0_247 VA-HOME TELEHEALTH ZBI UPDATE | | 11/16/2021@08:25:28 |
| 230 | UPDATE_2_0_26 VA-HEAD AND NECK CANCER DIALOGS | | 08/22/2017@13:17:24 |
| 231 | UPDATE_2_0_27 VA-CHOICE DIALOGS | | 06/14/2017@11:33:45 |
| 232 | UPDATE_2_0_28 VA-MENINGOCOCCAL IMMUNIZATIONS | | 06/26/2017@05:56:48 |
| 233 | UPDATE_2_0_29 VA-HOMELESSNESS FOOD INSECURITY | | 07/18/2017@07:56:01 |

```

+      + Next Screen  - Prev Screen  ?? More Actions
CFE  Create Exchange File Entry      LHF  Load Host File
CHF  Create Host File                LMM  Load MailMan
CMM  Create MailMan Message          LR   List Reminder
DFE  Delete Exchange File Entry      LWH  Load Web Host
IFE  Install Exchange File Entry     RI   Reminder Def
IH   Installation History             RP   Repack
Select Action: Next Screen// IFE   Install Exchange File Entry
Enter a list or range of numbers (1-435): 229
  
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
 Enter the number that corresponds with your entry titled **UPDATE_2_0_247 VA-HOME TELEHEALTH ZARIT UPDATE** (in this example it is entry 229, it will vary by site) that is dated 11/16/2021.

```
Component Category Exists
Source:
Date Packed: 11/16/2021 08:25:28
Package Version: 2.0P42

Description:
The Following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)

REMINDER TERM
  VA-REMINDER UPDATE_2_0_247

REMINDER DEFINITION
  VA-HT CAREGIVER RISK ASSESSMENT

Keywords:
+ + Next Screen - Prev Screen ?? More Actions
IA Install all Components IS Install Selected Compon
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
For all new entries in any category you will choose **I to Install**
Skip any Health Factors that that exist but are different
Skip any Reminder Terms that exist but are different
OVERWRITE the reminder definition

You will then be prompted to install the first dialog component. You will choose IA to install all even though some items will already have an X to indicate they exist.

```
Packed reminder dialog: VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)              group  X
      Finding: *NONE*
  2    5 VA-HT ZBI SCREEN                                     element X
      Finding: ZBI SCREEN (MH TESTS AND SURVEY)              X
      Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED X
      (HEALTH FACTOR)
  3    PXRMT HT ZBI SCREEN RESULT GROUP                      rs.group X
  4    PXRMT HT ZBI SCREEN RESULT ELEMENT 1                  rs.element X
  5    PXRMT HT ZBI SCREEN RESULT ELEMENT 2                  rs.element X
  6    10 VA-GP HT CAREGIVER UNABLE TO SCREEN                group  X
      Finding: *NONE*
  7    10.5 VA-HT CAREGIVER UNABLE TO SCREEN UNAVAILABLE    element X
      Finding: HT UNABLE TO SCREEN CAREGIVER (HEALTH FACTOR) X
+      + Next Screen - Prev Screen ?? More Actions
DD  Dialog Details                                         DT  Dialog Text
DF  Dialog Findings                                       DU  Dialog Usage
DS  Dialog Summary                                        IA  Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)**

```
Packed reminder dialog: VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)
VA-GP HT CAREGIVER RISK SCREEN MAIN (CB) (group) installed from exchange file.
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)              group  X
      Finding: *NONE*
  2    5 VA-HT ZBI SCREEN                                     element X
      Finding: ZBI SCREEN (MH TESTS AND SURVEY)              X
      Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED X
      (HEALTH FACTOR)
  3    PXRMT HT ZBI SCREEN RESULT GROUP                      rs.group X
  4    PXRMT HT ZBI SCREEN RESULT ELEMENT 1                  rs.element X
  5    PXRMT HT ZBI SCREEN RESULT ELEMENT 2                  rs.element X
  6    10 VA-GP HT CAREGIVER UNABLE TO SCREEN                group  X
      Finding: *NONE*
  7    10.5 VA-HT CAREGIVER UNABLE TO SCREEN UNAVAILABLE    element X
      Finding: HT UNABLE TO SCREEN CAREGIVER (HEALTH FACTOR) X
+      + Next Screen - Prev Screen ?? More Actions
DD  Dialog Details                                         DT  Dialog Text
DF  Dialog Findings                                       DU  Dialog Usage
DS  Dialog Summary                                        IA  Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will then be prompted to install the next dialog component. You will choose IA to install all even though some items will already have an X to indicate they exist.

```
Packed reminder dialog: VA-HT CAREGIVER RISK ASSESSMENT
```

| Item | Seq. | Dialog Findings | Type | Exists |
|------|------|--|---------|-------------|
| 1 | | VA-HT CAREGIVER RISK ASSESSMENT | dialog | X |
| 2 | 5 | VA-GP HT CAREGIVER RISK ASSESSMENT MAIN Finding: *NONE* | group | X |
| 3 | 5.5 | VA-HT ZBI SCREEN Finding: ZBI SCREEN (MH TESTS AND SURVEY) Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED (HEALTH FACTOR) | element | X X X |
| 4 | 5.10 | VA-GP HT CAREGIVER UNABLE TO SCREEN Finding: *NONE* | group | X |

```

+ Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details          DT  Dialog Text
DF  Dialog Findings        DU  Dialog Usage
DS  Dialog Summary         IA  Install All
Select Action: Quit// IA

```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-HT CAREGIVER RISK ASSESSMENT**

```
Packed reminder dialog: VA-HT CAREGIVER RISK ASSESSMENT
VA-HT CAREGIVER RISK ASSESSMENT (reminder dialog) installed from exchange file.
```

| Item | Seq. | Dialog Findings | Type | Exists |
|------|------|--|---------|-------------|
| 1 | | VA-HT CAREGIVER RISK ASSESSMENT | dialog | X |
| 2 | 5 | VA-GP HT CAREGIVER RISK ASSESSMENT MAIN Finding: *NONE* | group | X |
| 3 | 5.5 | VA-HT ZBI SCREEN Finding: ZBI SCREEN (MH TESTS AND SURVEY) Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED (HEALTH FACTOR) | element | X X X |
| 4 | 5.10 | VA-GP HT CAREGIVER UNABLE TO SCREEN Finding: *NONE* | group | X |

```

+ Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details          DT  Dialog Text
DF  Dialog Findings        DU  Dialog Usage
DS  Dialog Summary         IA  Install All
Select Action: Quit// Q

```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

```

Component                                     Category  Exists
Source:
Date Packed: 11/16/2021@08:25:28
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)

REMINDER TERM
  VA-REMINDER UPDATE_2_0_247

REMINDER DEFINITION
  VA-HT CAREGIVER RISK ASSESSMENT

Keywords:
+      + Next Screen  - Prev Screen  ?? More Actions
IA  Install all Components                               IS  Install
Select Action: Next Screen// Q

```

You will then be returned to this screen. At the **Select Action** prompt, type **Q**.

Install complete.

Post Installation

- Using the Vista Menu, Reminder Definition Management, RI- Inquire about Reminder Definition, **Inquire into the reminder definition** VA-HT CAREGIVER RISK ASSESSMENT and confirm that it is now INACTIVE:

```

-----
VA-HT CAREGIVER RISK ASSESSMENT                No. XX
-----

```

INACTIVE

Print Name: ZZHT Caregiver Risk Assessment

2. Using the Vista Menu, Reminder Dialog Manager, DI- Reminder Dialog, change view to Group view and Inq/Print the reminder dialog group **VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)**. The status below the name should show as DISABLE AND DO NOT SEND MESSAGE (depending on your screen settings, you may only see part of the message as shown below).

REMINDER DIALOG INQUIRY

NUMBER: xxxx

Name: VA-GP HT CAREGIVER RISK SCREEN MAI
DISABLE AN