



Update _2_0_300

Clinical Reminders

VA-TH-VVC TEMPLATE UPDATES

Install Guide

July 2022

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

Description:

Guidance from the telehealth program office was recently released updating the required synchronous telehealth disclosure statement:

VVC Disclosure Statement

<ul style="list-style-type: none">• Old – Visit conducted by synchronous telehealth. Patient verbal consent obtained. Location/emergency number confirmed.	<ul style="list-style-type: none">• New - Visit conducted by synchronous telehealth. Veteran verbal consent obtained. Location/emergency number confirmed. Environment surveyed and all participants identified. Virtual conference room locked
--	---

Templates that included one of the following statements:

Before:

EXAMPLE 1

```
*****
Telehealth Disclosure:
Visit conducted by clinical video telehealth. Patient verbal consent
obtained. Location/emergency number confirmed. The virtual conference
room was locked after all participants joined.
```

EXAMPLE 2

```
Patient confirms the location is private and safe for visit?
 *Yes

Visit conducted by clinical video telehealth.
 *Patient verbal consent for VA Video Connect visit obtained.
 *Location/emergency number confirmed.
```

After:

```
Telehealth Disclosure:
  Visit conducted by synchronous telehealth.
  Patient verbal consent obtained.
  Location/emergency number confirmed.
  Environment surveyed and all participants identified.
  Virtual conference room locked.
```

These are the dialogs that are impacted by this change:

```
VA-TH VVC HYPERTENSION
VA-COVID-19 PROVIDER FOLLOW-UP
VA-CSP VETERAN WELLNESS CONTACT
VA-PGCSS VETERAN INTAKE
VA-SAH GENERAL NOTE
VA-SAH GROUP NOTE
VA-TH VVC EM CASE MANAGEMENT
VA-TH VVC EM CLINICAL PHARMACY
VA-TH VVC EM MENTAL HEALTH
VA-TH VVC EM PROVIDER
VA-CSP CAREGIVERS FIRST NOTE
VA-CSP PCAFC APP INTAKE SECONDARY CG
VA-CSP PGCSS INTERMITTENT NOTE
VA-CSP CAREGIVER ASSESSMENT REV
VA-CSP CAREGIVER WELLNESS CONTACT
VA-CSP PCAFC INTAKE
VA-CSP PCAFC RE-ASSESSMENT
VA-CSP PGCSS CAREGIVER ASSESSMENT
```

In the reminder dialog VA-TELE URGENT CARE NOTE:

Before:

```
Type of Visit:
 Video Visit: Patient verbal consent obtained. Location/emergency number confirmed.
```

After:

```
Type of Visit:
 Video Visit:
  Telehealth Disclosure:
    Visit conducted by synchronous telehealth.
    Patient verbal consent obtained.
    Location/emergency number confirmed.
    Environment surveyed and all participants identified.
    Virtual conference room locked.
```

UPDATE_2_0_300 contains 1 Reminder Exchange entry:
UPDATE_2_0_300 VA-TH-VVC TEMPLATE UPDATES

The exchange file contains the following components:

REMINDER GENERAL FINDINGS

VIEW PROGRESS NOTE TEXT

TIU TEMPLATE FIELD

VA-BLANK SP
VA-EDIT 12+
VA-BLANK IN PN TEXT
VA-EDIT 7+
VA-HTN GUIDANCE
VA-BLANK
VA-OTHER TEXT
VA-WORD PROCESS 65
VA-EDIT 20
VA-PROVIDER NOTIFIED
VA-HTN FALL PREVENTION
VA-WORD

EDUCATION TOPICS

VA-HTN MEDICATION ADHERENCE
VA-HTN NUTRITION EDUCATION
VA-HTN EXERCISE
VA-BP CUFF USE
VA-SAFETY/HOME/FALLS

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_300
HYPERTENSION [C]
HTN LIFESTYLE MODIFICATIONS RECOMMENDED
VA-HTN SELF-RECORDED DIASTOLIC BLOOD PRESSURE
VA-HTN SELF-RECORDED SYSTOLIC BLOOD PRESSURE
VA-HTN REFERRED OTHER
VA-HTN REFERRED TO TELEHEALTH
HTN REFERRED TO MOVE
HTN REFERRED TO DIETICIAN
HTN REFERRED TO PACT PHARMACIST
VA-VIDEO CONNECT [C]
VA-VVC BP FOLLOW-UP APPOINTMENT OTHER
VA-VVC BP FOLLOW-UP APPOINTMENT NA
VA-VVC BP FOLLOW-UP APPOINTMENT RTC
VA-VVC BP FOLLOW-UP APPOINTMENT
VA-PERSONAL HEALTH INVENTORY [C]

VA-PHI DAY TO DAY LIFE WHY
VA-PHI DAY TO DAY LIFE
VA-PHI PHYSICAL WELL BEING WHY
VA-PHI PHYSICAL WELL BEING
VA-PHI MENTAL/EMOTIONAL WELL BEING WHY
VA-PHI MENTAL/EMOTIONAL WELL BEING
VA-PHP [C]
VA-PHP MAP
HTN REFUSAL OF MED INTERVENTION
HTN NO MED CHANGE - LIMITED LIFE EXP
HTN NO MED CHANGE - SIDE EFFECTS FROM RX
HTN NO MED CHANGE - NONCOMPLIANCE
HTN NO MED CHANGE - COMORBID ILLNESS
HTN NO MED CHANGE - BP CONTROLLED
HTN MEDICATIONS ADJUSTED
FALL [C]
FALL INJURY DID NOT CHANGE FUNCTIONALITY
FALL INJURY CHANGED FUNCTIONALITY
FALL CAUSED AN INJURY
FALL DID NOT CAUSE INJURY
FALL-MORE THAN 1 IN PAST 12 MONTHS
FALL-NONE IN PAST 12 MONTHS
FALL-ONE IN LAST 12 MONTHS
FALL IN LAST YEAR
TELE URGENT CARE [C]
TELE URGENT TYPE VIDEO HF

REMINDER SPONSOR

VHA OFFICE OF CONNECTED CARE (10P8)
OFFICE OF QUALITY & PERFORMANCE

REMINDER TAXONOMY

VA-HT ENCOUNTER PHONE 21
VA-HT ENCOUNTER PHONE 11
VA-HT ENCOUNTER PHONE 5

REMINDER TERM

VA-REMINDER UPDATE_2_0_300

HEALTH SUMMARY TYPE

VA-FALLS

HEALTH SUMMARY OBJECTS

VA-FALLS (TIU)

TIU DOCUMENT DEFINITION

VA-FALLS

REMINDER DIALOG

VA-GP TH VVC UPDATE JUL 22

Pre-Install

You should have installed Update 249 VA-STRENGTH AT HOME TEMPLATES and UPDATE 226 VA-VVC BLOOD PRESSURE TEMPLATE UPDATE prior to installing this update.

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element, search for and save the inquiry for the following reminder dialog elements. You will need to update these in the post install.

VAL-TH VVC HYPERTENSION DISCLOSURE LAB OBJECT
VAL-TH VVC HYPERTENSION DISCLOSURE MED AND ALLERGY OBJECT
VAL-TH VVC HYPERTENSION PHONE NUMBER OBJECT
VAL-TH VVC HYPERTENSION LOCATION HOME

Identify any orders that you have as additional findings on the following elements, you will add any orders back in the post install. In the post-install they will be named VAL-

VA-TH VVC HTN REFERRAL PHARM
VA-TH VVC HTN REFERRAL DIETITIAN
VA-TH VVC HTN REFERRAL MOVE
VA-TH VVC HTN REFERRAL OTHER
VA-TH VVC HTN REFERRAL HT
VA-TH VVC HYPERTENSION BP CUFF SIZE

Install Details

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 5 minutes. This update is being distributed as a web host file.

The address for the host file for sites that have not upgraded to CPRS VERSION 32B is:

https://Redacted /UPDATE_2_0_300.PRD

The address for sites that HAVE upgraded to CPRS VERSION 32B is:

https://Redacted /UPDATE_2_0_30032B.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

You will only need to install ONE of these two files. Depending on your 32B install status.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

At the **Select Action:** prompt, enter **LWH** for Load Web Host File

FOR SITES THAT HAVE NOT INSTALLED 32B:

At the **Input the url for the .prd file:** prompt, type the following web address

https://vaww.va.gov/reminders/docs/UPDATE_2_0_300.PRD

```
+          + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE Create Exchange File Entry      LHF Load Host File
CHF Create Host File                 LMM Load MailMan Message
CMM Create MailMan Message           LR  List Reminder Definitions
DFE Delete Exchange File Entry       LWH Load Web Host File
IFE Install Exchange File Entry      RI  Reminder Definition Inquiry
IH  Installation History              RP  Repack
Select Action: Next Screen// LWH    Load Web Host File
Input the URL for the .prd file: https://[redacted]/UPDATE_2_0_300.PRD
```

FOR SITES THAT HAVE INSTALLED 32B:

At the **Input the url for the .prd file:** prompt, type the following web address

https://vaww.va.gov/reminders/docs/UPDATE_2_0_30032B.PRD

```
+          + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE Create Exchange File Entry      LHF Load Host File
CHF Create Host File                 LMM Load MailMan Message
CMM Create MailMan Message           LR  List Reminder Definitions
DFE Delete Exchange File Entry       LWH Load Web Host File
IFE Install Exchange File Entry      RI  Reminder Definition Inquiry
IH  Installation History              RP  Repack
Select Action: Next Screen// LWH    Load Web Host File
Input the URL for the .prd file: https://[redacted]/UPDATE_2_0_30032B.PRD
```

You should see a message at the top of your screen that the file loaded successfully

FOR SITES THAT HAVE NOT INSTALLED 32B

Search and locate an entry titled **UPDATE_2_0_300 VA-TH-VVC TEMPLATE UPDATES** in reminder exchange.

+Item	Entry	Source	Date Packed
301	UPDATE_2_0_300 VA-TH VVC UPDATE		07/26/2022@13:10
302	UPDATE_2_0_31 VA-REACH		07/05/2017@07:55
303	UPDATE_2_0_32 VA-MH CONTINGENCY MANAGEMENT		01/26/2018@04:12
304	UPDATE_2_0_33 MISC UPDATE 4		07/07/2017@12:39
305	UPDATE_2_0_34 VA-WH PAP SMEAR SCREENING		09/11/2019@11:39
306	UPDATE_2_0_35 VA-BENEFICIARY TRAVEL UPDATES		12/22/2017@05:23

+ + Next Screen - Prev Screen ?? More Actions >>>

CFE Create Exchange File Entry LHF Load Host File
CHF Create Host File LMM Load MailMan Message
CMM Create MailMan Message LR List Reminder Definitions
DFE Delete Exchange File Entry LWH Load Web Host File
IFE Install Exchange File Entry RI Reminder Definition Inquiry
IH Installation History RP Repack

Select Action: Next Screen// ife Install Exchange File Entry
Enter a list or range of numbers (1-522): 301

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry **UPDATE_2_0_300 VA-TH-VVC TEMPLATE UPDATES** (in this example it is entry 301 it will vary by site). The date of the exchange file should be 07/27/2022.

FOR SITES THAT HAVE INSTALLED 32B

Search and locate an entry titled **UPDATE_2_0_30032B VA-TH-VVC TEMPLATE UPDATES** in reminder exchange.

+Item	Entry	Source	Date Packed
434	UPDATE_2_0_30032B VA-TH VVC UPDATE		07/26/2022@13:10
435	UPDATE_2_0_31 VA-REACH		07/05/2017@07:55
436	UPDATE_2_0_32 VA-MH CONTINGENCY MANAGEMENT		01/26/2018@04:12
437	UPDATE_2_0_33 MISC UPDATE 4		07/07/2017@12:39
438	UPDATE_2_0_34 VA-WH PAP SMEAR SCREENING		09/11/2019@11:39
439	UPDATE_2_0_35 VA-BENEFICIARY TRAVEL UPDATES		12/22/2017@05:23

+ + Next Screen - Prev Screen ?? More Actions >>>

CFE Create Exchange File Entry LHF Load Host File
CHF Create Host File LMM Load MailMan Message
CMM Create MailMan Message LR List Reminder Definitions
DFE Delete Exchange File Entry LWH Load Web Host File
IFE Install Exchange File Entry RI Reminder Definition Inquiry
IH Installation History RP Repack

Select Action: Next Screen// IFE Install Exchange File Entry
Enter a list or range of numbers (1-668): 434

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry **UPDATE_2_0_30032B VA-TH-VVC TEMPLATE UPDATES** (in this example it is entry 434 it will vary by site). The date of the exchange file should be 07/27/2022.

The following instructions apply to all sites (including CPRS 32B sites)

```

Component                                     Category      Exists
Source:
Date Packed:
Package Version: 2.0P71

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP TH VVC UPDATE JUL 22

REMINDER TERM
  VA-REMINDER UPDATE_2_0_300
Non-exchangeable order dialog(s):
-----
Name: GMRAOR ALLERGY ENTER/EDIT
Type: Action
Display Text: Allergy/Adverse Reaction
+ Enter ?? for more actions >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

Select Action: Next Screen// **IA Install all Components**

You will see several prompts, for all new entries you will choose **I to Install**

*For components that already exists but the packed component is different, you will choose **S to SKIP**.*

You will be prompted to install the reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.

```

Packed reminder dialog: VA-GP TH VVC UPDATE JUL 22 [NATIONAL DIALOG]
Item  Seq. Dialog Findings                                Type  Exists
1     VA-GP TH VVC UPDATE JUL 22                          group
    Finding: *NONE*
2     5 VA-TELE URGENT TYPE VIDEO                          element  X
    Finding: TELE URGENT TYPE VIDEO HF (HEALTH FACTOR)
3     10 VA-GP TH VVC HYPERTENSION DISCLOSURE              group    X
    Finding: *NONE*
4     10.5 VA-GP TH VVC HYPERTENSION LOCATION              group    X
    Finding: *NONE*
5     10.5.5 VAL-TH VVC HYPERTENSION LOCATION HOME         element  X
    Finding: *NONE*
6     10.5.10 VA-TH VVC HYPERTENSION LOCATION OTHER        element  X
    Finding: *NONE*
7     PXRMM COMMENT                                        prompt   X
+     + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage     QU  Quit
DS  Dialog Summary      IA  Install All
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** to install the dialog – VA-GP TH VVC UPDATE JUL 22

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: Y// **Yes**

```

Packed reminder dialog: VA-GP TH VVC UPDATE JUL 22 [NATIONAL DIALOG]
VA-GP TH VVC UPDATE JUL 22 (group) installed from exchange file.
Item  Seq.  Dialog Findings                                     Type  Exists
  1    VA-GP TH VVC UPDATE JUL 22                          group  X
      Finding: *NONE*
  2    5 VA-TELE URGENT TYPE VIDEO                          element X
      Finding: TELE URGENT TYPE VIDEO HF (HEALTH FACTOR)
  3    10 VA-GP TH VVC HYPERTENSION DISCLOSURE              group  X
      Finding: *NONE*
  4    10.5 VA-GP TH VVC HYPERTENSION LOCATION              group  X
      Finding: *NONE*
  5    10.5.5 VAL-TH VVC HYPERTENSION LOCATION HOME        element X
      Finding: *NONE*
  6    10.5.10 VA-TH VVC HYPERTENSION LOCATION OTHER       element X
      Finding: *NONE*
  7    PXRМ COMMENT                                        prompt X
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage     QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q

```

After completing this dialog install, you will type Q.

```

Component                                     Category  Exists
Source:
Date Packed:
Package Version: 2.0P/1
Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP TH VVC UPDATE JUL 22
REMINDER TERM
  VA-REMINDER UPDATE_2_0_300
Non-exchangeable order dialog(s):
-----
Name: GMRAOR ALLERGY ENTER/EDIT
Type: Action
Display Text: Allergy/Adverse Reaction
+      + Next Screen  - Prev Screen  ?? More Actions  >>
IA  Install all Components      IS  Install Selected Component
Select Action: Next Screen// Q

```

You will then be returned to this screen. At the **Select Action** prompt, type **Q**.

Install complete.

Post Installation

1. Add your local DATA OBJECT FOR PATIENT ADDRESS to the following element: VAL-TH VVC HYPERTENSION LOCATION HOME

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

Search for and edit the following element: VAL-TH VVC HYPERTENSION LOCATION HOME.

2. Add your local DATA OBJECT FOR PATIENT PHONE NUMBER to the following element: VAL-TH VVC HYPERTENSION PHONE NUMBER OBJECT

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

Search for and edit the following element: VAL-TH VVC HYPERTENSION PHONE NUMBER OBJECT

3. Add your local DATA OBJECTS FOR MEDICATIONS AND ALLERGIES to the following element: VAL-TH VVC HYPERTENSION DISCLOSURE MED AND ALLERGY OBJECT

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

Search for and edit the following element: VAL-TH VVC HYPERTENSION DISCLOSURE MED AND ALLERGY OBJECT

4. Add a local DATA OBJECT FOR BMP WITHIN THE LAST 2 YEARS to the following element: VAL-TH VVC HYPERTENSION DISCLOSURE LAB OBJECT

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

Search for and edit the following element: VAL-TH VVC HYPERTENSION DISCLOSURE LAB OBJECT

5. Add referral orders identified in the pre-install to the following reminder dialog elements as an additional finding. Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

- a. VAL-TH VVC HTN REFERRAL PHARM
- b. VAL-TH VVC HTN REFERRAL DIETITIAN
- c. VAL-TH VVC HTN REFERRAL MOVE
- d. VAL-TH VVC HTN REFERRAL OTHER
- e. VAL-TH VVC HTN REFERRAL HT
- f. VA-TH VVC HYPERTENSION BP CUFF SIZE