

**Update\_2\_0\_301**

Clinical Reminders

VA-VCL Update

Install Guide

**August 2022**

Product Development

Office of Information Technology

Department of Veterans Affairs

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# Introduction

Guidance from the SECVA was released to update the Veterans Crisis Line (VCL) contact information (see screenshot excerpt below).



This update includes national reminder dialog groups and elements that contain text for the Veterans Crisis Line (VCL). Each group and element have been updated with the new VCL contact (i.e. Dial 988 then Press 1). A PDF containing the list of each updated reminder dialog is available in the link below.

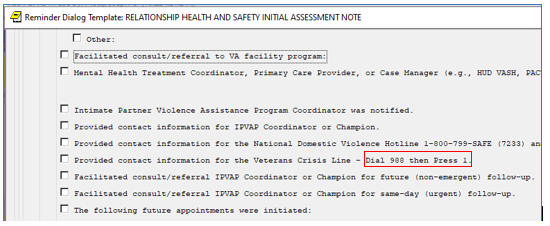
**REDACTED URL**

**One item (example) from the PDF is below:**

Reminder ELEMENT: VA-EL RH&S - VETERANS CRISIS LINE

Change Made: Veterans Crisis Line reference number changed to “Dial 988 then Press 1”.

Resides in the VA-RELATIONSHIP HEALTH AND SAFETY ASSESSMENT reminder dialog.



**UPDATE\_2\_0\_301 contains 1 Reminder Exchange entry:**

UPDATE\_2\_0\_301 VA-VCL UPDATE

**The exchange file contains the following components:**

**REMINDER GENERAL FINDINGS**

VIEW PROGRESS NOTE TEXT

**TIU TEMPLATE FIELD**

VA-SAH IA HEAD INJURY TEXT

YES -OR- NO

GEN WORD PROCESSING

VA-SAH IA CURRENT MH TX

EDIT 60

VA-ONC OTHERS PRESENT

VA-ONC VVC VERBAL

BLANK TEXT FIELD FOR DIALOGS

WORD PROCESSING 10-2-02

VA-TELE URGENT CRISIS LINE

VA SP EB25

VA SP EB30 IND

VA SP CITY ST

VA SP EB40

VA SP CRISIS CHAT

VA SP 3 LINES

VA-OSP SAFETY PLAN BLANK CLINICIAN

VA-OSP SAFETY PLAN BLANK

**HEALTH FACTORS**

VA-REMINDER UPDATES [C]

VA-UPDATE\_2\_0\_301

VA-SUICIDE RISK ASSESSMENT [C]

VA-SUICIDE ACTION PROVIDE CRISISLINE

TELE URGENT CARE [C]

TELE URGENT TYPE CHAT HF

TELE URGENT TYPE PHONE HF

TELE URGENT TYPE VIDEO HF

TELE URGENT PLAN NEAREST ER HF

TELE URGENT PLAN URGENT CARE HF

TELE URGENT PLAN LESS THAN 72 HRS HF

TELE URGENT PLAN PACT HF

TELE URGENT PLAN TELE URGENT HF

TELE URGENT RFR OTHER HF

TELE URGENT RFR EYE HF

TELE URGENT RFR CV HF

TELE URGENT RFR NEURO HF

TELE URGENT RFR URINARY HF

TELE URGENT RFR GI HF

TELE URGENT RFR SKIN HF

TELE URGENT RFR ENT HF

TELE URGENT RFR MUSCULO HF

VA-SUICIDE BEHAVIOR AND OVERDOSE REPORT [C]

VA-SBOR OD EDUCATION TO CAREGIVER/OTHER

VA-SBOR OD EDUCATION TO PATIENT

DOMESTIC/INTERPERSONAL VIOLENCE SCREEN [C]

VA-IPVAP/A - PROVIDED CRISIS NUMBER

**REMINDER SPONSOR**

MENTAL HEALTH SERVICES

**REMINDER TERM**

VA-REMINDER UPDATE\_2\_0\_301

**TIU DOCUMENT DEFINITION**

VA-WRIISC ACTIVE PROBLEMS

ALLERGIES/ADR

**REMINDER DIALOG**

VA-GP VCL UPDATE AUG 22

# Pre-Installation

Prior to installing this Update:

1. Check Reminder Exchange Install History (IH) and ensure your facility has installed the following (previously released) Updates:
   * UPDATE\_2\_0\_249 VA-STRENGTH AT HOME TEMPLATES
2. From the Reminder Dialog Management menu, Inquire/Print (INQ) and capture/save the following ELEMENT:

Identify data objects mapped to the dialog text. Re-mapping steps of these data objects are outlined in the Post-Installation steps.

* Element: VAL-TELE URGENT DEMOGRAPHICS

# Install Details

This update is being distributed as a web host file. The address for the host file is: **https://REDACTED/UPDATE\_2\_0\_301.PRD**

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=============

This update can be loaded with users on the system. Installation will take less than 15 minutes.

# Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

Screen shot of the Reminder Exchange terminal window from the terminal window with LWH for "Load Web Host File" entered and a URL for PRD file downloads filled in (that is only active from inside the VA firewall and some of the URL has been redacted for use outside of the VA.


At the **Select Action:** prompt, enter **LWH** for Load Web Host File

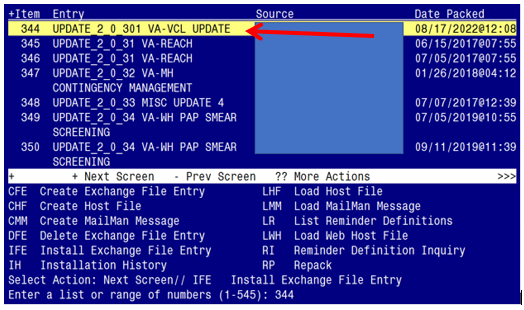
At the **Input the url for the .prd file:** prompt, type the following web address:

**https://redacted/UPDATE\_2\_0\_301.PRD**

You should see a message at the top of your screen that the file successfully loaded.

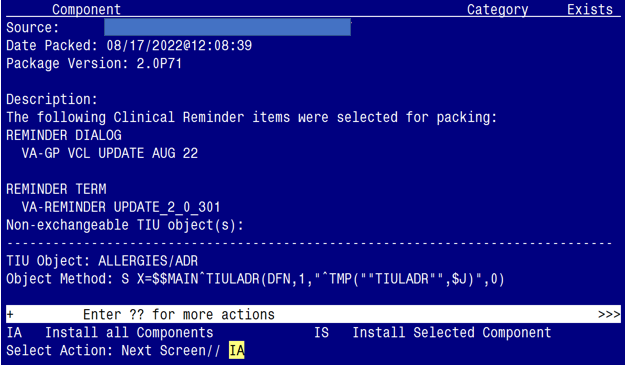
Terminal window screen shot of the message displaying the URL of the file that was successfully loaded.  Part of the URL has been redacted as it is a VA only internal web site URL.

Search for and locate the reminder exchange entry titled UPDATE\_2\_0\_301 VA-VCL UPDATE.



At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled **UPDATE\_2\_0\_301 VA-VCL UPDATE** *(in this example it is entry 344, it will vary by site).* The exchange file date should be 08/17/2022@12:08.



At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

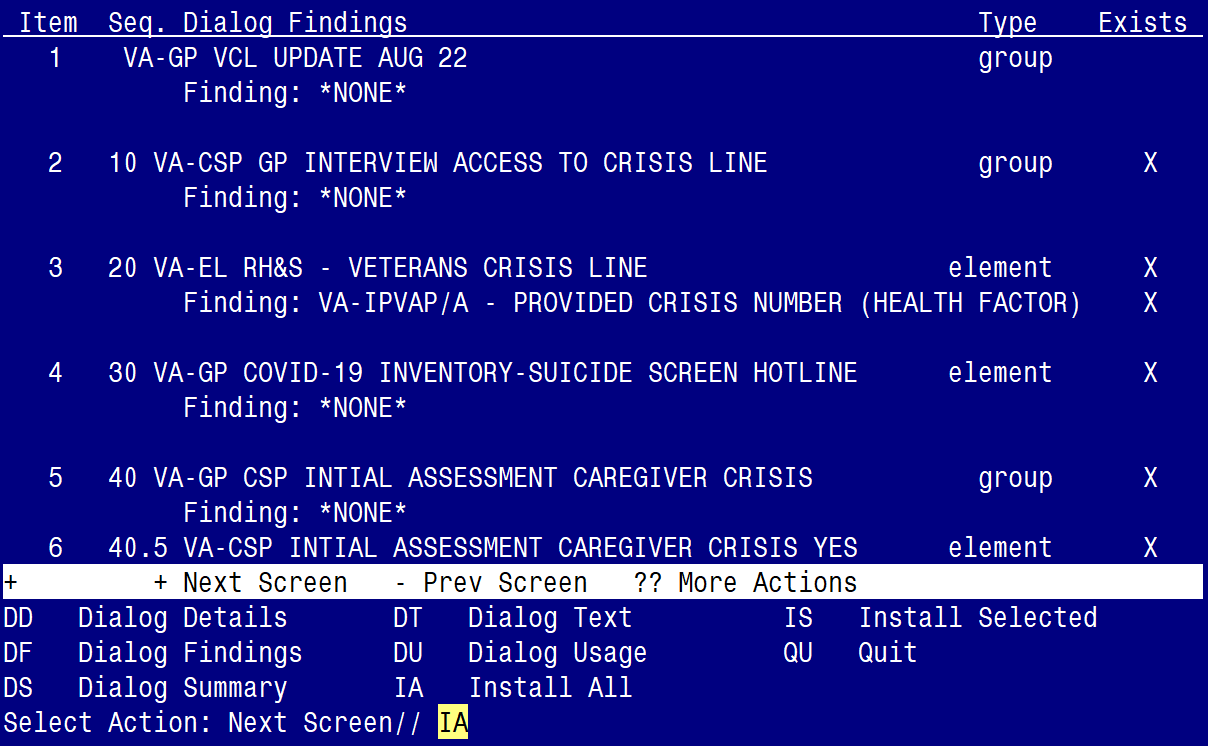
Select Action: Next Screen// IA Install all Components

**You will see several prompts**:

**1** - For all new components, choose **I to Install**

**2** - For existing components, choose **O to Overwrite.**

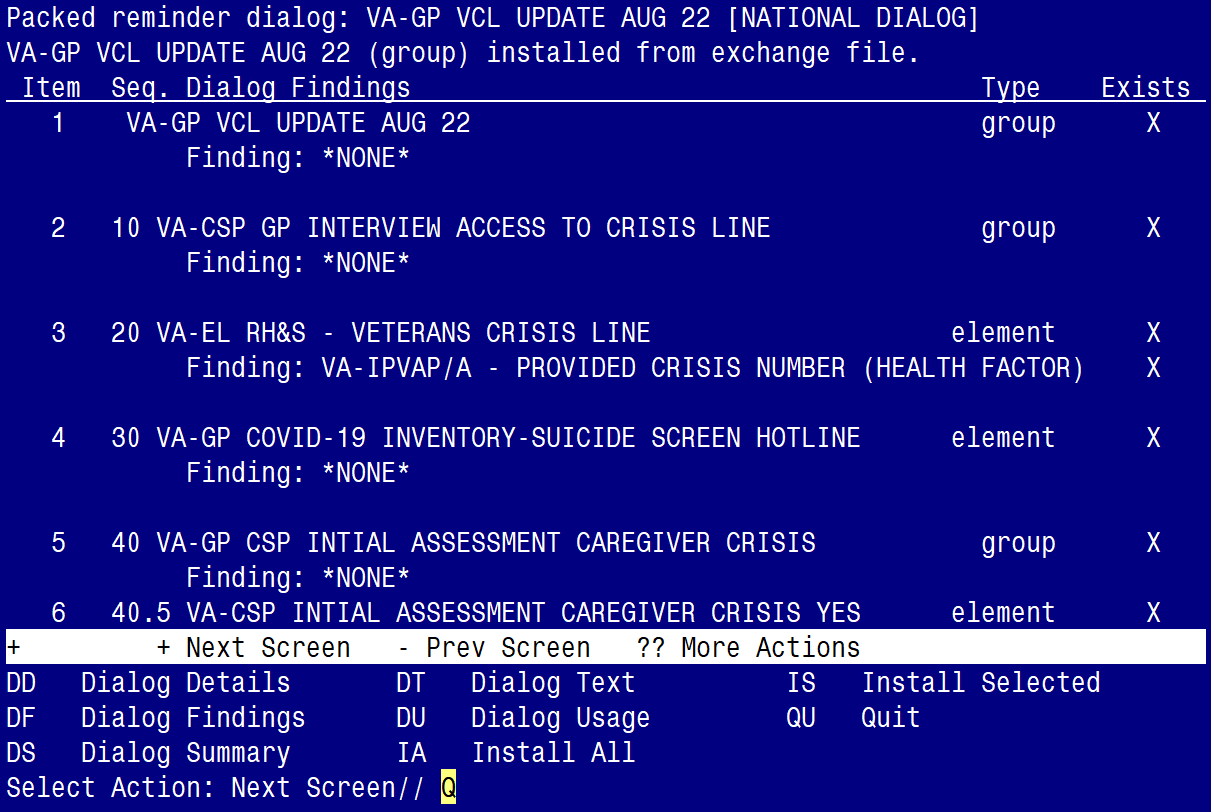
**You will be promped to install the dialog component:**



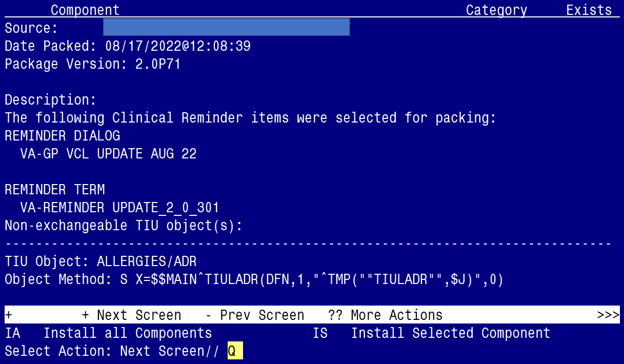
At the **Select Action** prompt, type **IA** to install the dialog – **VA-GP VCL UPDATE AUG 22**

Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// ES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**



You will be returned to this screen. Type Q to quit.

Install Completed

# Post Installation

1. Refer to the Inquire/Print (INQ) you saved during the Pre-Installation steps for the following ELEMENT:

Re-map the address, phone number data objects to the following element:

Element: VAL-TELE URGENT DEMOGRAPHICS

Text: Patient's current address \*\*insert data object here for address

Patient's Phone Number: \*\*insert data object here for phone

\*\*insert data object here for cell phone

\*\*insert data object here for patient emergency contact

1. Confirm the highlighted data objects are mapped to the dialog text in the following ELEMENTS:

Element: VAL-TELE URGENT PROBLEM LIST

Text:

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

ACTIVE PROBLEMS: |VA-WRIISC ACTIVE PROBLEMS|

Element: VAL-TELE URGENT ALLERGIES

Text:

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

ALLERGIES/ADR: |ALLERGIES/ADR|

Element: VAL-TELE URGENT ACTIVE MEDS

Text:

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

|ACTIVE MEDS COMBINED|