



Update_2_0_309

Clinical Reminders

VA-CAREGIVER SUPPORT PROGRAM (CSP) UPDATES

Install Guide

September 2022

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

In October 2020 the Caregiver Support Program (CSP) implemented approximately 20 new notes/reminder dialogs in support of implementing changes to the Program of Comprehensive Assistance for Family Caregivers Program that were required under the MISSION Act.

This update includes edits to six (6) of the CSP dialogs to meet updated regulations outlined in phase two of the CSP expansion; documented in the MISSION Act. The link below highlights each edit made to the individual six CSP dialogs.

REDACTED URL

UPDATE_2_0_309 contains 1 Reminder Exchange entry:

UPDATE_2_0_309 VA-CAREGIVER SUPPORT PROGRAM (CSP) UPDATES

The exchange file contains the following components:

TIU TEMPLATE FIELD

WORD 2 LINES1 REQ
VA*CG W-P2LINES(REQ)

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_309
VA-CSP CEAT [C]
VA-CSP CEAT VETERAN UNABLE TO SELF SUST
VA-CSP CEAT VETERAN ABLE TO SELF SUSTAIN
VA-CSP CEAT NO SUPERVISION NEED
VA-CSP CEAT SUPERVISON NEED
VA-CSP CEAT NO ADL NEED
VA-CSP CEAT ADL NEED MOBILITY
VA-CSP CEAT ADL NEED FEEDING
VA-CSP CEAT ADL NEED TOILETING
VA-CSP CEAT ADL NEED DEVICE ASSIST
VA-CSP CEAT ADL NEED GROOMING
VA-CSP CEAT ADL NEED BATHING
VA-CSP CEAT ADL NEED DRESSING
VA-CSP CEAT ADL NEEDS
VA-CSP CEAT ASSMNT ALL YES
VA-CSP PCAFC [C]
VA-CSP PCAFC RESIDES IN STATE NO
VA-CSP PCAFC RESIDES IN STATE YES
VA-CSP PCAFC PCP ONGOING NO
VA-CSP PCAFC PCP ONGOING YES
VA-CSP PCAFC CARE AT HOME NO
VA-CSP PCAFC CARE AT HOME YES
VA-CSP PCAFC SERIOUS INJURY 70% SC NO

VA-CSP PCAFC SERIOUS INJURY 70% SC YES
VA-CSP PCAFC VET OR MED DC NO
VA-CSP PCAFC VET OR MED DC YES
VA-CSP CEAT SERIOUS INJURY 70% SC YES
VA-CSP CEAT SERIOUS INJURY 70% SC NO
VA-CSP CEAT DENIAL CAREGIVER DECEASED
VA-CSP CEAT DENIAL VETERAN DECEASED
VA-CSP CEAT DENIAL WITHDREW APPLICATION
VA-CSP CEAT DENIAL CG NOT CAPABLE
VA-CSP CEAT DENIAL NOT FAMILY
VA-CSP CEAT DENIAL CG NOT 18
VA-CSP CEAT DENIAL NO PC TEAM
VA-CSP CEAT DENIAL NOT RECEIVING CARE
VA-CSP CEAT DENIAL NOT NEEDED OR OTHER
VA-CSP CEAT DENIAL NOT IN BEST INTEREST
VA-CSP CEAT DENIAL NO ADL NEED
VA-CSP CEAT DENIAL NO SC DISABILITY
VA-CSP CEAT DENIAL NOT A VETERAN OR SM
VA-CSP CEAT DENIAL AP NOT COMP WI 90D
VA-CSP CEAT DENIAL NOT LIVING IN US
VA-CSP CEAT FINAL REVIEW DENIED
VA-CSP CEAT INITIAL REVIEW DENIED
VA-CSP CAREGIVER DISCHARGE [C]
VA-CSP DISCHARGE ROI INFO PROVIDED
VA-CSP CAREGIVER APPROVAL [C]
VA-CSP DISCHARGE VA/COMMUNITY INFO PROVIDED
VA-CSP DISCHARGE OTHER INFO PROVIDED
VA-CSP DISCHARGE APPEAL INFO PROVIDED
VA-CSP DISCHARGE GENERAL CAREGIVER INFO PROVIDED
VA-CSP DISCHARGE VA ERROR
VA-CSP DISCHARGE CG NOT CAPABLE
VA-CSP DISCHARGE NOT LIVING IN US
VA-CSP DISCHARGE NOT FAMILY
VA-CSP DISCHARGE NO REASSESSMENT
VA-CSP DISCHARGE NO WELLNESS CONTACTS
VA-CSP DISCHARGE NO PC TEAM
VA-CSP DISCHARGE NOT RECEIVING CARE
VA-CSP DISCHARGE OTHERS PROVIDING
VA-CSP DISCHARGE CG UNWILLING
VA-CSP DISCHARGE PERSONAL SAFETY
VA-CSP DISCHARGE NEGLECT OR ABUSE
VA-CSP DISCHARGE FRAUD
VA-CSP DISCHARGE CAREGIVER REQUEST IPV
VA-CSP DISCHARGE VETERAN DECEASED
VA-CSP DISCHARGE CAREGIVER DECEASED
VA-CSP DISCHARGE VETERAN REQUEST

VA-CSP DISCHARGE CAREGIVER REQUEST
VA-CSP DISCHARGE VET INSTITUTIONALIZED
VA-CSP DISCHARGE CG INSTITUTIONALIZED
VA-CSP DISCHARGE NOT IN BEST INTEREST
VA-CSP DISCHARGE NO ADL NEED
VA-CSP DISCHARGE NO SC DISABILITY
VA-CSP DISCHARGE BASED ON CG ASSESS
VA-CSP CAREGIVER DENIAL [C]
VA-CSP DENIAL NOT IN BEST INTEREST
VA-CSP DENIAL CG NOT CAPABLE
VA-CSP DENIAL NOT FAMILY
VA-CSP DENIAL CG NOT 18
VA-CSP DENIAL NO PC TEAM
VA-CSP DENIAL NOT RECEIVING CARE
VA-CSP DENIAL NOT NEEDED OR OTHER
VA-CSP DENIAL NO ADL NEED
VA-CSP DENIAL NO SC DISABILITY
VA-CSP DENIAL NOT A VETERAN OR SM
VA-CSP DENIAL NOT LIVING IN US
VA-CSP DENIAL VETERAN DECEASED
VA-CSP DENIAL WITHDREW APPLICATION
VA-CSP DENIAL AP NOT COMPLETE WI 90D
VA-CSP DENIAL CAREGIVER DECEASED

REMINDER TERM

VA-REMINDER UPDATE_2_0_309

REMINDER DIALOG

VA-GP CSP UPDATES AUGUST 22

Install Details

This update is being distributed as a web host file. The address for the host file is:

https://REDACTED/UPDATE_2_0_309.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 15 minutes.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

```
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE Create Exchange File Entry      LHF Load Host File
CHF Create Host File                 LMM Load MailMan Message
CMM Create MailMan Message           LWH Load Web Host File
DFE Delete Exchange File Entry       RI  Reminder Definition Inquiry
IFE Install Exchange File Entry       RP  Repack
IH  Installation History
Select Action: Next Screen// LWH Load Web Host File ←
Input the URL for the .prd file: https://[REDACTED]/UPDATE_2_0_309.PRD
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File
At the **Input the url for the .prd file:** prompt, type the following web address:

https://REDACTED/UPDATE_2_0_309.PRD

You should see a message at the top of your screen that the file successfully loaded.

```
https://[REDACTED]/UPDATE_2_0_309.PRD successfully loaded.
```

Search for and locate the reminder exchange entry titled UPDATE_2_0_309 VA-CAREGIVER SUPPORT PROGRAM (CSP) UPDATES

```
+Item  Entry                                     Source                                     Date Packed
353    UPDATE_2_0_309 VA-CAREGIVER             [REDACTED]                               09/14/2022@05:48
      SUPPORT PROGRAM (CSP) UPDATES
354    UPDATE_2_0_31 VA-REACH                 [REDACTED]                               06/15/2017@07:55
355    UPDATE_2_0_31 VA-REACH                 [REDACTED]                               07/05/2017@07:55
356    UPDATE_2_0_32 VA-MH                    [REDACTED]                               01/26/2018@04:12
      CONTINGENCY MANAGEMENT
357    UPDATE_2_0_33 MISC UPDATE 4            [REDACTED]                               07/07/2017@12:39
358    UPDATE_2_0_34 VA-WH PAP SMEAR          [REDACTED]                               07/05/2019@10:55
      SCREENING
359    UPDATE_2_0_34 VA-WH PAP SMEAR          [REDACTED]                               09/11/2019@11:39
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE Create Exchange File Entry      LHF Load Host File
CHF Create Host File                 LMM Load MailMan Message
CMM Create MailMan Message           LR  List Reminder Definitions
DFE Delete Exchange File Entry       LWH Load Web Host File
IFE Install Exchange File Entry       RI  Reminder Definition Inquiry
IH  Installation History             RP  Repack
Select Action: Next Screen// IFE Install Exchange File Entry
Enter a list or range of numbers (1-555): 353
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled **UPDATE_2_0_309 VA-CAREGIVER SUPPORT PROGRAM (CSP) UPDATES** (in this example it is entry 353, it will vary by site). The exchange file date should be 09/14/2022@05:48.

```

Component                                     Category      Exists
Source:
Date Packed: 09/14/2022@05:48:35
Package Version: 2.0P71

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP CSP UPDATES AUGUST 22

REMINDER TERM
  VA-REMINDER UPDATE_2_0_309

Keywords:

Components:

+      Enter ?? for more actions                >>>
IA  Install all Components                      IS  Install Selected Component
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter. Select Action: Next Screen// **IA Install all Components**

You will see several prompts:

- 1** - For all new components, choose **I to Install**
- 2** - For existing components, choose **O to Overwrite**.

You will be prompted to install the dialog component:

```

Packed reminder dialog: VA-GP CSP UPDATES AUGUST 22

Item  Seq.  Dialog Findings                                     Type  Exists
-----
1      VA-GP CSP UPDATES AUGUST 22                         group
      Finding: *NONE*

2      5  VA-CSP DENIAL NOTE VERSION                         element  X
      Finding: *NONE*

3      10 VA-CSP DISCHARGE NOTE VERSION                    element  X
      Finding: *NONE*

4      15 VA-CSP CEAT VERSION NUMBER                     element  X
      Finding: *NONE*

5      20 VA-CSP PCAFC INTERVIEW VERSION                 element  X
      Finding: *NONE*

+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details    DT  Dialog Text      IS  Install Selected
DF  Dialog Findings   DU  Dialog Usage     QU  Quit
DS  Dialog Summary    IA  Install All
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-GP CSP UPDATES AUGUST 22**

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: **Y// ES**

```
Packed reminder dialog: VA-GP CSP UPDATES AUGUST 22
VA-GP CSP UPDATES AUGUST 22 (group) installed from exchange file.
Item  Seq. Dialog Findings                                     Type  Exists
-----
  1    VA-GP CSP UPDATES AUGUST 22                             group  X
      Finding: *NONE*

  2    5 VA-CSP DENIAL NOTE VERSION                             element X
      Finding: *NONE*

  3    10 VA-CSP DISCHARGE NOTE VERSION                         element X
      Finding: *NONE*

  4    15 VA-CSP CEAT VERSION NUMBER                           element X
      Finding: *NONE*

  5    20 VA-CSP PCAFC INTERVIEW VERSION                       element X
      Finding: *NONE*

+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details    DT  Dialog Text      IS  Install Selected
DF  Dialog Findings  DU  Dialog Usage    QU  Quit
DS  Dialog Summary   IA  Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

```
Component                                     Category  Exists
-----
Source:
Date Packed: 09/14/2022@05:48:35
Package Version: 2.0P71

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP CSP UPDATES AUGUST 22

REMINDER TERM
  VA-REMINDER UPDATE_2_0_309

Keywords:

Components:

+      Enter ?? for more actions                                     >>>
IA  Install all Components      IS  Install Selected Component
Select Action: Next Screen// Q
```


You will be returned to this screen. Type Q to quit.

Install Completed

Post Installation

There are no Post Installation steps for this Clinical Reminder Update.