

**Update \_2\_0\_375**

Clinical Reminders

VA-SYRINGE SERVICE PROGRAM

Install Guide

**July 2023**

Product Development

Office of Information Technology

Department of Veterans Affairs

Table of Contents

[Introduction 1](#_Toc84575369)

[Install Details 4](#_Toc84575370)

[Install Example 4](#_Toc84575371)

[Post Installation 7](#_Toc84575372)

# Introduction

This new template ensures documentation of the provision of syringe services, including for syringes provided with and without a prescription (e.g., pharmacy and logistics, respectively).

There is a proposed National Directive supporting these efforts that is going through the national concurrence process.

This note has been approved by the National Harm Reduction Support & Development Workgroup and circulated widely with key SMEs and program offices.

UPDATE\_2\_0\_375 contains 1 Reminder Exchange entry:

**UPDATE\_2\_0\_375 VA-SYRINGE SERVICE PROGRAM**

**The exchange file contains the following components:**

**REMINDER GERENAL FINDINGS**

VIEW PROGRESS NOTE TEXT

**TIU TEMPLATE FIELD**

VA-TOB LINK

VA-OSP OUD MED

VA-SUD LINK

VA-OSP OEND SHAREPOINT

VA-NALOXONE PATIENT GUIDE

VA-SEX HISTORY LINK

VA-PREP LINK

VA-HIV PREVENTION LINK

VA-HEP C LINK

VA-HEP B LINK

VA-HEP A LINK

VA-STI PREV

VA-SPP LOCATOR

VA-SPP HANDOUT

VA-BLANK

**HEALTH FACTORS**

VA-REMINDER UPDATES [C]

VA-UPDATE\_2\_0\_375

VA-SSP [C]

VA-SSP REFERRAL COMMENTS

VA-SSP REFERRAL DECLINED

VA-SSP REFERRAL NONE

VA-SSP REFERRAL OTHER

VA-SSP REFERRAL PCP

VA-SSP REFERRAL PCMHI/MH

VA-SSP REFERRAL WOUND CARE

VA-SSP REFERRAL SOCIAL WORK

VA-SSP REFERRAL LIVER CLINIC

VA-SSP REFERRAL INFECTIOUS DISEASE

VA-SSP REFERRAL SUD

VA-NALOXONE [C]

VA-NALOXONE RX OTHER

VA-HAS NALOXONE RX

VA-PATIENT DECLINED NALOXONE

VA-NALOXONE RX REQUEST PROVIDER NOTIFIED

VA-NALOXONE RX ORDERED

VA-SSP OTHER KIT SYRINGE GAUGE

VA-SSP OTHER KIT #SYRINGES

VA-SSP KIT ADD HARM RED SUPPLY OTHER

VA-SSP KIT ADD HARM RED SUPPLY SHARPS CONT

VA-SSP KIT ADD HARM RED SUPPLY NALOXONE

VA-SSP KIT ADD HARM RED SUPPLY FENT TEST STRIPS

VA-SSP KIT ADD HARM RED SUPPLY CONDOMS

VA-OTHER SSP KIT

VA-SSP KIT LOGISTICS 27G 100 SYRINGES

VA-SSP KIT LOGISTICS 27G 20 SYRINGES

VA-SSP KIT LOGISTICS 27G

VA-SSP KIT LOGISTICS 29G 100 SYRINGES

VA-SSP KIT LOGISTICS 29G 20 SYRINGES

VA-SSP KIT LOGISTICS 29G

VA-SSP KIT LOGISTICS 30G 100 SYRINGES

VA-SSP KIT LOGISTICS 30G 20 SYRINGES

VA-SSP KIT LOGISTICS 30G

VA-SSP KIT CLINIC/LOGISTICS

VA-SSP KIT PHARMACY

VA-SSP DECLINED SSP KIT

VA-SSP HAS CURRENT SSP KIT

HEPATITIS C [C]

PREVIOUS NEGATIVE ANTI-HCV

PREVIOUS POSITIVE ANTI-HCV

OUTSIDE SEROLOGY [C]

OUTSIDE HEPATITIS A SEROPOSITIVE

VA-SUICIDE RISK ASSESSMENT [C]

VA-SUICIDE LETHAL ATT OVERDOSE

VA-SUICIDE ATTEMPT OVERDOSE

VA-SUICIDE BEHAVIOR AND OVERDOSE REPORT [C]

VA-SBOR METHOD TYPE OVERDOSE

VA-SSP PAST YR XYLAZINE

VA-SSP PAST YR OTHER SUBSTANCE

VA-SSP PAST YR ALCOHOL

VA-SSP PAST YR NICOTINE

VA-SSP PAST YR CANNABIS

VA-SSP PAST YR SEDATIVES

VA-SSP PAST YR STIMULANTS

VA-SSP PAST YR OPIOIDS

VA-SSP OTHER INDICATION

VA-SSP IDU

**REMINDER SPONSOR**

MENTAL HEALTH SERVICES

VA NATIONAL CENTER FOR HEALTH PROMOTION AN DISEASE PREVENTION (NCP)

**REMINDER TAXONOMY**

VA-OVERDOSE

**REMINDER TERM**

VA-REMINDER UPDATE\_2\_0\_375

VA-WH GONORRHEA AND CHLAMYDIA STI SCREEN LAB

RESULTS

VA-RPR LAB TEST

VA-HIV SEROLOGY

VA-HEP C VIRUS ANTIBODY NEGATIVE

VA-HEP C VIRUS ANTIBODY POSITIVE

VA-HEPATITIS B SURFACE ANTIBODY

VA-HEPATITIS B SURFACE ANTIGEN

VA-HEPATITIS B CORE ANTIBODY (IGG/TOTAL)

VA-HEPATITIS A SEROLOGY IGG/TOTAL

VA-HEPATITIS B IMMUNIZATION ADJUVANT

VA-HEPATITIS B IMMUNIZATION 3/4 DOSE SERIES

VA-HAV VACCINE (FULL OR HALF DOSE ANTIGEN)

VA-HIV PREP MEDICATION

VA-NALOXONE PRESCRIPTION

VA-PREVIOUS OVERDOSE

VA-LAST DISPENSED SYRINGE KIT

**REMINDER DEFINITION**

VA-MH SSP DISPLAY PRIOR INFO OBJECT

VA-MH LAST DISPENSED SSP OBJECT

**HEALTH SUMMARY TYPE**

VA-SSP PT INFO

VA-MH LAST DISPENSED SSP

**HEALTH SUMMARY OBJECTS**

VA-SSP PT INFO (TIU)

VA-MH LAST DISPENSED SSP (TIU)

**TIU DOCUMENT DEFINITION**

VA-SSP PT INFO

VA-MH LAST DISPENSED SSP

**REMINDER DIALOG**

VA-MH SYRINGE SERVICE PROGRAM

# Install Details

This update is being distributed as a web host file. The address for the host file is: https://REDACTED /UPDATE\_2\_0\_375.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=============

This update can be loaded with users on the system. Installation will take less than 5 minutes.

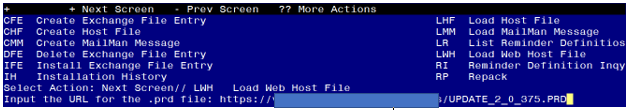
# Pre-Install

Using the VistA menu Reminder Dialog Manager, Reminder Dialog, change your view to GROUP and do an inquire/print on the reminder dialog group VAL-NALOXONE REQUEST as you will need to use as reference to use to add back during the post-install.

# Install Example

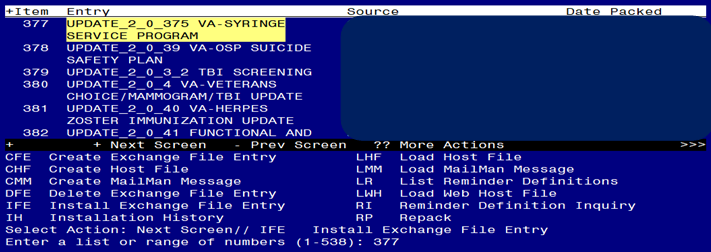
Go to Reminder exchange in Vista. To Load the exchange file, use LWH. The URL is

https://REDACTED /UPDATE\_2\_0\_375.PRD

****

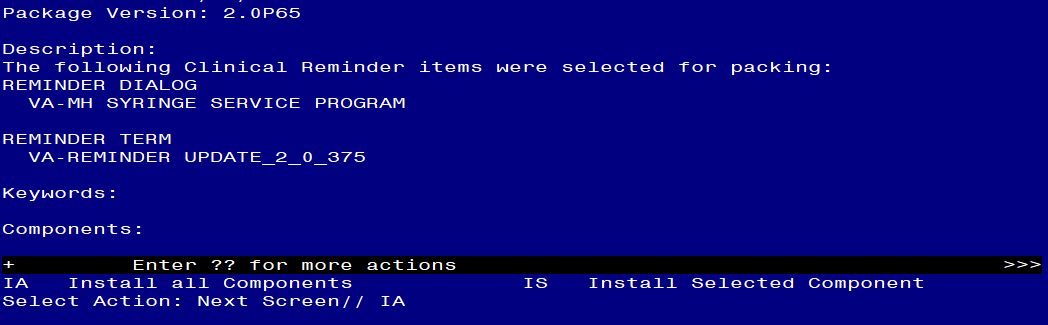
You will see a message indicating the file was loaded successfully.

Search and locate an entry titled UPDATE\_2\_0\_375 VA-SYRINGE SERVICE PROGRAM in reminder exchange.



At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled UPDATE\_2\_0\_375 VA-SYRINGE SERVICE PROGRAM *(in this example it is entry 377, it will vary by site)* that is dated 07/19/2023.

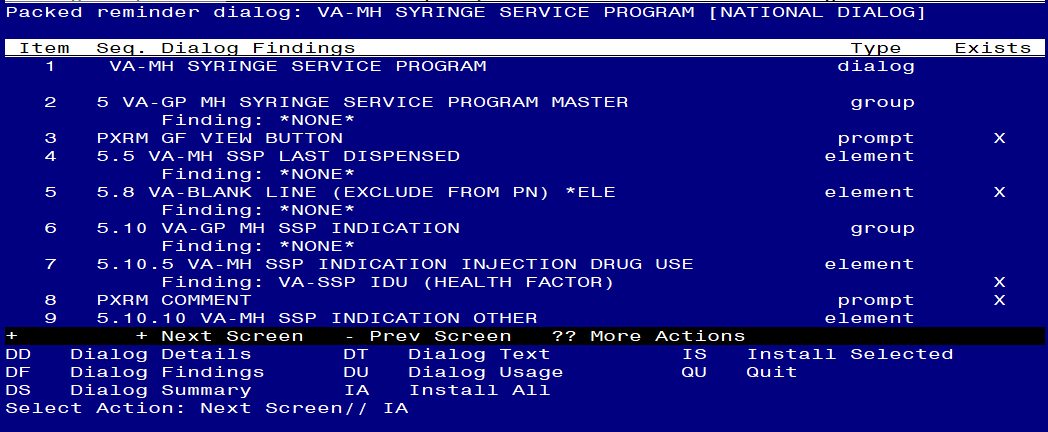


At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

**For all new entries in any category you will choose I to Install**

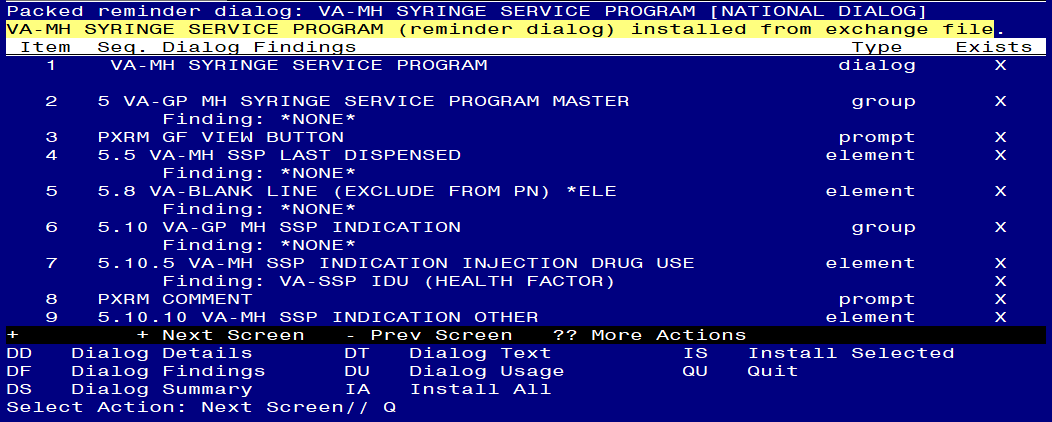
**SKIP any items in any category you are prompted to overwrite.**

You will then be prompted to install the dialog component.

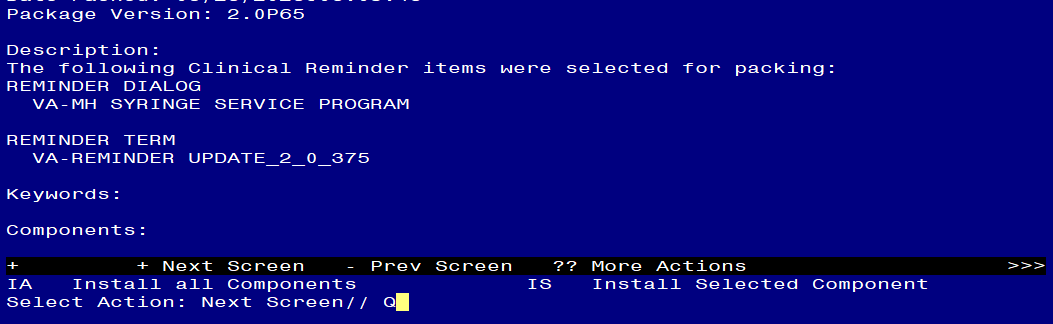


At the **Select Action** prompt, type **IA** to install the dialog – **VA-MH SYRINGE SERVICE PROGRAM**

Install reminder dialog and all components with no further changes: Y//ES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**



You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

# Post Installation

1. **Update reminder dialog – add the order identified in the pre-install to this item. ALL SITES SHOULD DO THIS STEP, EVEN IF YOU ARE NOT PARTICIPATING IN THIS PROGRAM/NOT IMPLENTING THE NEW NOTE.**

**Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to group view.**

1. VAL-NALOXONE REQUEST – add the quick order for naloxone identified in the pre-install.

The remaining steps are for sites participating in the syringe service program. If you are not sure if your site participates, you can send an email using this link: REDACTED EMAIL

**Setup of Note Title**

The suggested note title to create to associate with this template is:

SYRINGE SERVICE PROGRAM

VHA Enterprise Standard Title: MEDICATION MGT NOTE

You can add this to the document class where multidisciplinary notes are stored.

***Note:*** *Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link:* [*http://www.va.gov/vdl/documents/Clinical/CPRS-Text\_Integration\_Utility\_(TIU)/tiuim.pdf*](http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_Utility_(TIU)/tiuim.pdf)

1. **Make the Dialog templates available to be attached to a Personal or Shared templates or to be able to attach the dialog to a progress note title.**

Select Reminder Managers Menu <TEST ACCOUNT> Option: **CP** CPRS Reminder Configuration

CA Add/Edit Reminder Categories

CL CPRS Lookup Categories

CS CPRS Cover Sheet Reminder List

MH Mental Health Dialogs Active

PN Progress Note Headers

RA Reminder GUI Resolution Active

TIU TIU Template Reminder Dialog Parameter

DEVL Evaluate Coversheet List on Dialog Finish

DL Default Outside Location

PT Position Reminder Text at Cursor

LINK Link Reminder Dialog to Template

TEST CPRS Coversheet Time Test

NP New Reminder Parameters

GEC GEC Status Check Active

WH WH Print Now Active

Select CPRS Reminder Configuration <TEST ACCOUNT> Option: **TIU** TIU Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

1 User USR [choose from NEW PERSON]

3 Service SRV [choose from SERVICE/SECTION]

4 Division DIV [SALT LAKE CITY]

5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** *Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level.*

Setting Reminder Dialogs allowed as Templates for System: NATREM.FO-SLC.MED.VA.GOV

Select Display Sequence: **?**

388 VA-COVID-19 TELEPHONE FOLLOW-UP

389 VA-SRA-CONSULT RESPONSE (D)

*When you type a question mark above, you will see the list of #’s (with dialogs) that are already taken. Choose a number* ***NOT*** *on this list. For this example, 390 is not present so I will use 390.*

Select Display Sequence: **390**

Are you adding 390 as a new Display Sequence? Yes// **YES**

Display Sequence: 390// <Enter> 390

Clinical Reminder Dialog: **VA-MH SYRINGE SERVICE PROGRAM** reminder dialog NATIONAL

...OK? Yes// <Enter> (Yes)

1. **Add the template to** the document title
   1. In CPRS, open the Template Editor, expand Document Titles, select the appropriate folder (if applicable), then click New Template (top right-hand corner).

Screen shot of CPRS Template Editor.  
On the left, under Shared Templates, SYRINGE SERVICE PROGRAM is selected and it is also entered in the Associated Title field. 
On the right, under Shared Template Properties, the Name is SYRINGE SERVICE PROGRAM, the Type is Reminder Dialog and the Reminder Dialog is Va-MH SYRINGE SERVICE PROGRAM

Type in the following information:

Name: **SYRINGE SERVICE PROGRAM**

Template Type: **Reminder Dialog**

Reminder Dialog: **VA-MH SYRINGE SERVICE PROGRAM**

Associated Title: **SYRINGE SERVICE PROGRAM**

–– then click Apply.

**++ You can also add this template to your shared template folder to make it easy to access. ++**

1. **Update reminder dialog – to add the orders to your dialog, you may need to work with your local lab and pharmacy to identify the correct orders.**

**Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to group view.**

1. VA-GP SPP ORDER SSP KIT VA PHARM add your local menu with the syringe service orders as an additional finding

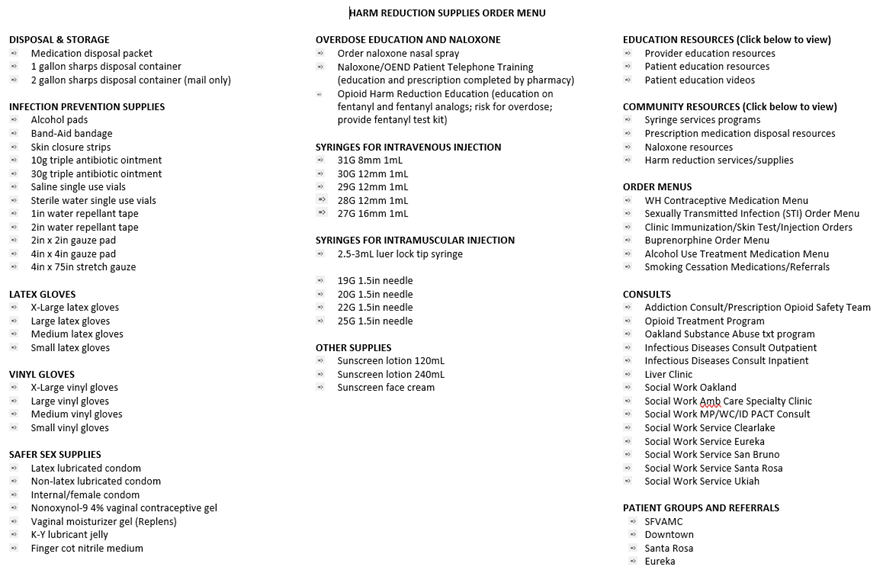
**For the elements listed below, your site can choose to use a menu or individual orders.**

**Here are two examples of harm reduction menus, you can create something similar for your site:**

**Example 1:**

**Screen shot of a harm reduction menu including Labs, such as Hepatitis A Ab and Hep C, HIV Screening, etc.
Supplies such as Syringes and Alcohol prep pads, Meds such as Naloxone, consults such as MN SUD (Medication assisted Therapy.  See the text for what must be included.**

**Example 2:**

****

If you choose to use a harm reduction menu, then you can add that as an additional finding to the reminder dialog group: VA-GP SPP ADDITIONAL ORDER OPTIONS **and you do not need to add an order to the individual elements listed below. Please ensure that all items listed below are included in your local harm reduction menu.**

If you choose to order each item individually, add the orders as listed below.

**Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to element view.**

1. VAL-SPP ADDITIONAL ORDER CONDOMS - add your local order for condoms orders as an additional finding.
2. VAL-SPP ADDITIONAL ORDER HEPA- add your local order for a hepatitis A vaccination orders as an additional finding.
3. VAL-SPP ADDITIONAL ORDER HEPB - add your local order for a hepatitis B vaccination orders as an additional finding.
4. VAL-SPP ADDITIONAL ORDER PREP – Add your local order for Pre-exposure Prophylaxis (PrEP) to prevent HIV infection as an additional finding.
5. VAL-SPP ADDITIONAL ORDER TOB MEDS – Add your local order or menu for tobacco cessation medications as an additional finding.
6. VAL-SPP ADDITIONAL ORDER HEPA LAB- add your local order for a hepatitis A lab test as an additional finding.
7. VAL-SPP ADDITIONAL ORDER HEPB LAB - add your local order for a hepatitis B lab test as an additional finding.
8. VAL-SPP ADDITIONAL ORDER HEPC LAB - add your local order for a hepatitis c lab test as an additional finding.
9. VAL-SPP ADDITIONAL ORDER SYPHILIS SCREEN - add your local order for a syphilis screen lab test as an additional finding.
10. VAL-SPP ADDITIONAL ORDER CG SCREEN- add your local order for a Chlamydia/Gonorrhea screening (oral/rectal/urine) lab test as an additional finding.
11. VAL-SPP ADDITIONAL ORDER HIV SCREEN- add your local order for a HIV screening (Ag/Ab and RNA) as an additional finding.
12. VAL-SPP ADDITIONAL ORDER TB SCREEN Q - add your local order for a TB screens (quantiferon gold) as an additional finding.
13. VAL-SPP ADDITIONAL ORDER REFER SUD - add your local order for a substance use disorder consult or referral as an additional finding.
14. VAL-SPP ADDITIONAL ORDER REFER ID - add your local order for a infectious disease consult or referral as an additional finding
15. VAL-SPP ADDITIONAL ORDER REFER LIVER CLINIC - add your local order for a liver clinic consult or referral as an additional finding.
16. VAL-SPP ADDITIONAL ORDER REFER SOCIAL WORK - add your local order for a social work consult or referral as an additional finding.
17. VAL-SPP ADDITIONAL ORDER REFER WOUND - add your local order for a wound clinic consult or referral as an additional finding.
18. VAL-SPP ADDITIONAL ORDER REFER PCMHI- If you have one, add your local consult or referral to Primary Care Mental Health Integration (PCMHI) or mental health treatment as an additional finding.
19. VAL-SPP ADDITIONAL ORDER REFER PACT- If you have one, add your local consult or Referral to primary care provider or PACT team as an additional finding.

**++ you may want to add the below item even if you use a harm reduction menu ++**

1. VAL-SPP ADDITIONAL ORDER REFER SUICIDE PREVENTION - add your local order for a suicide prevention consult or referral as an additional finding
2. **Update reminder terms, the following reminder terms should be updated with your local items as indicated below.:**
   1. VA-RPR LAB TEST – this term should contain lab tests that represent a RPR.
   2. VA-HIV PREP MEDICATION – this term should contain drug findings that represent HIV PREP medication.
   3. VA-LAST DISPENSED SYRINGE KIT – this term should contain orderable items that represent syringe kits, include all statuses.
   4. VA-HAV VACCINE (FULL OR HALF DOSE ANTIGEN) – this term should contain Immunization findings for Hepatitis A immunization.
   5. VA-NALOXONE PRESCRIPTION – this term should contain drug findings that represent a naloxone prescription

**These items are used in a reminder definition that is part of a data object that will populate the ‘View Relevant Patient Information” button. If your site prefers a different format for the data in this button, you can edit the reminder dialog element VAL-MH SSP DISPLAY PRIOR INFO and insert your own data objects.**