

Update \_2\_0\_375

# **Clinical Reminders**

# **VA-SYRINGE SERVICE PROGRAM**

# **Install Guide**

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Product Development Office of Information Technology Department of Veterans Affairs

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# Introduction

This new template ensures documentation of the provision of syringe services, including for syringes provided with and without a prescription (e.g., pharmacy and logistics, respectively).

There is a proposed National Directive supporting these efforts that is going through the national concurrence process.

This note has been approved by the National Harm Reduction Support & Development Workgroup and circulated widely with key SMEs and program offices.

UPDATE\_2\_0\_375 contains 1 Reminder Exchange entry:

### UPDATE\_2\_0\_375 VA-SYRINGE SERVICE PROGRAM

#### The exchange file contains the following components:

#### **REMINDER GERENAL FINDINGS**

VIEW PROGRESS NOTE TEXT

#### TIU TEMPLATE FIELD

VA-TOB LINK VA-OSP OUD MED VA-SUD LINK VA-OSP OEND SHAREPOINT VA-NALOXONE PATIENT GUIDE VA-SEX HISTORY LINK VA-PREP LINK VA-PREP LINK VA-HEP C LINK VA-HEP B LINK VA-HEP A LINK VA-HEP A LINK VA-STI PREV VA-SPP LOCATOR VA-SPP HANDOUT VA-BLANK

#### **HEALTH FACTORS**

VA-REMINDER UPDATES [C] VA-UPDATE\_2\_0\_375 VA-SSP [C] VA-SSP REFERRAL COMMENTS VA-SSP REFERRAL DECLINED VA-SSP REFERRAL NONE VA-SSP REFERRAL OTHER VA-SSP REFERRAL PCP VA-SSP REFERRAL PCMHI/MH VA-SSP REFERRAL WOUND CARE VA-SSP REFERRAL SOCIAL WORK VA-SSP REFERRAL LIVER CLINIC VA-SSP REFERRAL INFECTIOUS DISEASE VA-SSP REFERRAL SUD VA-NALOXONE [C] VA-NALOXONE RX OTHER VA-HAS NALOXONE RX VA-PATIENT DECLINED NALOXONE VA-NALOXONE RX REQUEST PROVIDER NOTIFIED VA-NALOXONE RX ORDERED VA-SSP OTHER KIT SYRINGE GAUGE VA-SSP OTHER KIT #SYRINGES VA-SSP KIT ADD HARM RED SUPPLY OTHER VA-SSP KIT ADD HARM RED SUPPLY SHARPS CONT VA-SSP KIT ADD HARM RED SUPPLY NALOXONE VA-SSP KIT ADD HARM RED SUPPLY FENT TEST STRIPS VA-SSP KIT ADD HARM RED SUPPLY CONDOMS VA-OTHER SSP KIT VA-SSP KIT LOGISTICS 27G 100 SYRINGES VA-SSP KIT LOGISTICS 27G 20 SYRINGES VA-SSP KIT LOGISTICS 27G VA-SSP KIT LOGISTICS 29G 100 SYRINGES VA-SSP KIT LOGISTICS 29G 20 SYRINGES **VA-SSP KIT LOGISTICS 29G** VA-SSP KIT LOGISTICS 30G 100 SYRINGES VA-SSP KIT LOGISTICS 30G 20 SYRINGES VA-SSP KIT LOGISTICS 30G VA-SSP KIT CLINIC/LOGISTICS VA-SSP KIT PHARMACY VA-SSP DECLINED SSP KIT VA-SSP HAS CURRENT SSP KIT HEPATITIS C [C] PREVIOUS NEGATIVE ANTI-HCV PREVIOUS POSITIVE ANTI-HCV OUTSIDE SEROLOGY [C] **OUTSIDE HEPATITIS A SEROPOSITIVE** VA-SUICIDE RISK ASSESSMENT [C] VA-SUICIDE LETHAL ATT OVERDOSE VA-SUICIDE ATTEMPT OVERDOSE VA-SUICIDE BEHAVIOR AND OVERDOSE REPORT [C] VA-SBOR METHOD TYPE OVERDOSE VA-SSP PAST YR XYLAZINE VA-SSP PAST YR OTHER SUBSTANCE

VA-SSP PAST YR ALCOHOL VA-SSP PAST YR NICOTINE VA-SSP PAST YR CANNABIS VA-SSP PAST YR SEDATIVES VA-SSP PAST YR STIMULANTS VA-SSP PAST YR OPIOIDS VA-SSP OTHER INDICATION VA-SSP IDU

#### **REMINDER SPONSOR**

MENTAL HEALTH SERVICES VA NATIONAL CENTER FOR HEALTH PROMOTION AN DISEASE PREVENTION (NCP)

#### **REMINDER TAXONOMY**

VA-OVERDOSE

#### **REMINDER TERM**

VA-REMINDER UPDATE 2 0 375 VA-WH GONORRHEA AND CHLAMYDIA STI SCREEN LAB RESULTS VA-RPR LAB TEST VA-HIV SEROLOGY VA-HEP C VIRUS ANTIBODY NEGATIVE VA-HEP C VIRUS ANTIBODY POSITIVE VA-HEPATITIS B SURFACE ANTIBODY **VA-HEPATITIS B SURFACE ANTIGEN** VA-HEPATITIS B CORE ANTIBODY (IGG/TOTAL) VA-HEPATITIS A SEROLOGY IGG/TOTAL VA-HEPATITIS B IMMUNIZATION ADJUVANT VA-HEPATITIS B IMMUNIZATION 3/4 DOSE SERIES VA-HAV VACCINE (FULL OR HALF DOSE ANTIGEN) VA-HIV PREP MEDICATION VA-NALOXONE PRESCRIPTION **VA-PREVIOUS OVERDOSE** VA-LAST DISPENSED SYRINGE KIT

#### **REMINDER DEFINITION**

VA-MH SSP DISPLAY PRIOR INFO OBJECT VA-MH LAST DISPENSED SSP OBJECT

#### **HEALTH SUMMARY TYPE**

VA-SSP PT INFO VA-MH LAST DISPENSED SSP

#### **HEALTH SUMMARY OBJECTS**

VA-SSP PT INFO (TIU) VA-MH LAST DISPENSED SSP (TIU)

### **TIU DOCUMENT DEFINITION**

VA-SSP PT INFO VA-MH LAST DISPENSED SSP

### **REMINDER DIALOG**

VA-MH SYRINGE SERVICE PROGRAM

# **Install Details**

This update is being distributed as a web host file. The address for the host file is: https://REDACTED/UPDATE\_2\_0\_375.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

\_\_\_\_\_

This update can be loaded with users on the system. Installation will take less than 5 minutes.

### **Pre-Install**

Using the VistA menu Reminder Dialog Manager, Reminder Dialog, change your view to GROUP and do an inquire/print on the reminder dialog group VAL-NALOXONE REQUEST as you will need to use as reference to use to add back during the post-install.

### **Install Example**

Go to Reminder exchange in Vista. To Load the exchange file, use LWH. The URL is https://REDACTED /UPDATE\_2\_0\_375.PRD

+	+ Next Screen - Prev Screen ??	? More Actions
CFE	Create Exchange File Entry	LHF Load Host File
CHF	Create Host File	LMM Load MailMan Message
CMM	Create MailMan Message	LR List Reminder Definitios
DFE	Delete Exchange File Entry	LWH Load Web Host File
IFE	Install Exchange File Entry	RI Reminder Definition Ingy
IH	Installation History	RP Repack
Sele	ct Action: Next Screen// LWH Load Web H	Host File
Inpu	t the URL for the .prd file: https://	J/UPDATE_2_0_375.PRD

You will see a message indicating the file was loaded successfully.

Search and locate an entry titled UPDATE\_2\_0\_375 VA-SYRINGE SERVICE PROGRAM in reminder exchange.

+Item	Entry	Source	Date Packed
377	UPDATE 2 0 375 VA-SYBINGE		Date rasked
0.11	SERVICE PROGRAM		
378	UPDATE 2 0 39 VA-OSP SUICIDE		
010	SAFETY PLAN		
379	UPDATE 2 0 3 2 TBI SCREENING		
380	UPDATE 2 0 4 VA-VETERANS		
	CHOICE/MAMMOGRAM/TBI UPDATE		
381	UPDATE 2 0 40 VA-HERPES		
	ZOSTER IMMUNIZATION UPDATE		
382	UPDATE 2 0 41 FUNCTIONAL AND		
+	+ Next Screen - Prev Screen	?? More Actions	>>>
CFE C	reate Exchange File Entry	LHF Load Host File	
CHF C	reate Host File	LMM Load MailMan Messa	ige
CMM C	reate MailMan Message	LR List Reminder Defi	nitions
DFE D	elete Exchange File Entry	LWH Load Web Host File	•
IFE 1	nstall Exchange File Entry	RI Reminder Definitio	n Inquiry
IH I	nstallation History	RP Repack	
Select	Action: Next Screen// IFE Inst	all Exchange File Entry	
Enter	a list or range of numbers (1-538	): 377	

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled UPDATE\_2\_0\_375 VA-SYRINGE SERVICE PROGRAM (*in this example it is entry 377, it will vary by site*) that is dated 07/19/2023.



At the <u>Select Action</u> prompt, type <u>IA</u> for Install all Components and hit enter. For all new entries in any category you will choose <u>I to Install</u> <u>SKIP</u> any items in any category you are prompted to overwrite.

You will then be prompted to install the dialog component.

Packe	d reminder dialog: VA-MH SYRINGE SERVICE PROGRAM [	NATIONAL DIALOG]						
Item	Seq. Dialog Findings	Түре	Exists					
1	VA-MH SYRINGE SERVICE PROGRAM	dialog						
2	5 VA-GP MH SYRINGE SERVICE PROGRAM MASTER Finding: *NONE*	5 VA-GP MH SYRINGE SERVICE PROGRAM MASTER group Finding: *NONE*						
3	PXRM GF VIEW BUTTON	prompt	X					
4	5.5 VA-MH SSP LAST DISPENSED Finding: *NONE*	element						
5	5.8 VA-BLANK LINE (EXCLUDE FROM PN) *ELE Finding: *NONE*	element	Х					
6	5.10 VA-GP MH SSP INDICATION group Finding: *NONE*							
7	5.10.5 VA-MH SSP INDICATION INJECTION DRUG USE element Finding: VA-SSP IDU (HEALTH FACTOR)							
8	PXRM COMMENT	prompt	X					
9	5.10.10 VA-MH SSP INDICATION OTHER	element						
+	+ Next Screen - Prev Screen ?? More Actio	ns						
DD DF DS Selec	Dialog Details DT Dialog Text IS Dialog Findings DU Dialog Usage QU Dialog Summary IA Install All t Action: Next Screen// IA	Install Selected Quit	Ŀ					

### At the <u>Select Action</u> prompt, type <u>IA</u> to install the dialog – <u>VA-MH SYRINGE SERVICE</u> <u>PROGRAM</u>

Install reminder dialog and all components with no further changes: Y//ES

Packed reminder dialog: VA-MH SYRINGE SERVICE PROGRAM [NATIONAL DIA	_0G]					
VA-MH SYRINGE SERVICE PROGRAM (reminder dialog) installed from exch	ange file <mark>.</mark>					
Item Seq. Dialog Findings Ty	be Exists					
1 VA-MH SYRINGE SERVICE PROGRAM dia	Log X					
2 5 VA-GP MH SYRINGE SERVICE PROGRAM MASTER gro	oup X					
Finding: *NONE*						
3 PXRM GF VIEW BUTTON prot	npt X					
4 5.5 VA-MH SSP LAST DISPENSED eleme	ent X					
Finding: *NONE*						
5 5.8 VA-BLANK LINE (EXCLUDE FROM PN) *ELE eleme	ent X					
Finding: *NONE*						
6 5.10 VA-GP MH SSP INDICATION gro	oup X					
Finding: *NONE*						
7 5.10.5 VA-MH SSP INDICATION INJECTION DRUG USE eleme	ent X					
Finding: VA-SSP IDU (HEALTH FACTOR)	X					
8 PXRM COMMENT prot	npt X					
9 5.10.10 VA-MH SSP INDICATION OTHER eleme	ent X					
+ + Next Screen - Prev Screen ?? More Actions						
DD Dialog Details DT Dialog Text IS Install Se	lected					
DF Dialog Findings DU Dialog Usage QU Quit						
DS Dialog Summary IA Install All						
Select Action: Next Screen// Q						

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.** 

Package Version: 2.0P65	
Description: The following Clinical Reminder items were selected for packing: REMINDER DIALOG VA-MH SYRINGE SERVICE PROGRAM	
REMINDER TERM VA-REMINDER UPDATE_2_0_375	
Keywords:	
Components:	
+ + Next Screen - Prev Screen ?? More Actions >	>>>
IA Install all Components IS Install Selected Component Select Action: Next Screen// O	

You will then be returned to this screen. At the Select Action prompt, type Q.

Install complete.

### **Post Installation**

1. Update reminder dialog – add the order identified in the pre-install to this item. ALL SITES SHOULD DO THIS STEP, EVEN IF YOU ARE NOT PARTICIPATING IN THIS PROGRAM/NOT IMPLENTING THE NEW NOTE.

Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to group view.

**1.** VAL-NALOXONE REQUEST – add the quick order for naloxone identified in the pre-install.

The remaining steps are for sites participating in the syringe service program. If you are not sure if your site participates, you can send an email using this link: REDACTED EMAIL

#### Setup of Note Title

The suggested note title to create to associate with this template is:

SYRINGE SERVICE PROGRAM

VHA Enterprise Standard Title: MEDICATION MGT NOTE You can add this to the document class where multidisciplinary notes are stored.

**Note:** Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link: <u>http://www.va.gov/vdl/documents/Clinical/CPRS-</u> <u>Text Integration Utility (TIU)/tiuim.pdf</u>

2. Make the Dialog templates available to be attached to a Personal or Shared templates or to be able to attach the dialog to a progress note title.

Select Reminder Managers Menu <TEST ACCOUNT> Option: **CP** CPRS Reminder Configuration

- CA Add/Edit Reminder Categories
- CL CPRS Lookup Categories
- CS CPRS Cover Sheet Reminder List
- MH Mental Health Dialogs Active
- PN Progress Note Headers
- RA Reminder GUI Resolution Active

TIU TIU Template Reminder Dialog Parameter

DEVL Evaluate Coversheet List on Dialog Finish

- DL Default Outside Location
- PT Position Reminder Text at Cursor
- LINK Link Reminder Dialog to Template
- TEST CPRS Coversheet Time Test
- NP New Reminder Parameters
- GEC GEC Status Check Active
- WH WH Print Now Active

#### Select CPRS Reminder Configuration <TEST ACCOUNT> Option: **TIU** TIU Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

- 1 User USR [choose from NEW PERSON]
- 3 Service SRV [choose from SERVICE/SECTION]
- 4 Division DIV [SALT LAKE CITY]
- 5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level. Setting Reminder Dialogs allowed as Templates for System: NATREM.FO-

SLC.MED.VA.GOV

Select Display Sequence: ?

388 VA-COVID-19 TELEPHONE FOLLOW-UP

389 VA-SRA-CONSULT RESPONSE (D)

When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, 390 is not present so I will use 390.

Select Display Sequence: 390

Are you adding 390 as a new Display Sequence? Yes// YES

Display Sequence: 390// <Enter> 390

Clinical Reminder Dialog: VA-MH SYRINGE SERVICE PROGRAM reminder dialog NATIONAL

...OK? Yes// <mark><Enter></mark> (Yes)

- 3. Add the template to the document title
  - a In CPRS, open the Template Editor, expand Document Titles, select the appropriate folder (if applicable), then click New Template (top right-hand corner).

Template Editor							-	New Template
Shared Templates			1	Personal Templates	Shared Template Properties			
Well Child Birth to 1 year     Well Child Birth to 1 year     WELL CHILD 1:12     WRIISC ASSESSMENT NOTE				> 🛃 My Templates	Name: SYRINGE SERVICE PROGRAM			
			Copy		Template Type: Reminder <u>D</u> ialog:	🖀 Reminder Dialog		
COMMUNITY NURSING HOME FOLLOW UP VISIT     PROGRESS NOTE:SC VETERAN APPT REVIEW/INITIAL (     PROGRESS NOTE:SC VETERAN APPT REVIEW/INITIAL (     COMMUNITY CARE-CARE COORD PLAN NOTE     COMMUNITY CARE-EMER SP CARE COORD PLAN NOT     COMMUNITY CARE-EMER SP CARE COORD PLAN NOT				Va-Mh Syringe Service Proj		yan 💌		
				Agtive Hide Items in Templates Disagree	Dialog Properties Display Only Only Show First Line			
STRINGE SERVICE PROGRAM     SYRINGE SERVICE PROGRAM     Consult Reasons for Request     Procedure Reasons for Request				Exclude from Group Bollerplate	Indent Dialog Items One Item Only Hide Dialog Items			
					0 a Number of BI	nk junes to insert between		
Hide Inactive	+	$\psi$	Delete X	1	Hide Inactive	· tems	In Lock	
Associated Title: SYRINGE SERVICE PROGR	RAM							
Egit Shared Templates Show Templa	ate Notes						OK Cancel	Apply

Type in the following information: Name: SYRINGE SERVICE PROGRAM Template Type: Reminder Dialog Reminder Dialog: VA-MH SYRINGE SERVICE PROGRAM Associated Title: SYRINGE SERVICE PROGRAM

— then click Apply.

++ You can also add this template to your shared template folder to make it easy to access. ++

4. Update reminder dialog – to add the orders to your dialog, you may need to work with your local lab and pharmacy to identify the correct orders.

Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to group view.

1. VA-GP SPP ORDER SSP KIT VA PHARM add your local menu with the syringe service orders as an additional finding

For the elements listed below, your site can choose to use a menu or individual orders.

Here are two examples of harm reduction menus, you can create something similar for your site: Example 1:





If you choose to use a harm reduction menu, then you can add that as an additional finding to the reminder dialog group: VA-GP SPP ADDITIONAL ORDER OPTIONS and you do not need to add an order to the individual elements listed below. Please ensure that all items listed below are included in your local harm reduction menu. If you choose to order each item individually, add the orders as listed below.

# Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to element view.

- **2.** VAL-SPP ADDITIONAL ORDER CONDOMS add your local order for condoms orders as an additional finding.
- **3.** VAL-SPP ADDITIONAL ORDER HEPA- add your local order for a hepatitis A vaccination orders as an additional finding.
- **4.** VAL-SPP ADDITIONAL ORDER HEPB add your local order for a hepatitis B vaccination orders as an additional finding.
- 5. VAL-SPP ADDITIONAL ORDER PREP Add your local order for Preexposure Prophylaxis (PrEP) to prevent HIV infection as an additional finding.
- **6.** VAL-SPP ADDITIONAL ORDER TOB MEDS Add your local order or menu for tobacco cessation medications as an additional finding.
- **7.** VAL-SPP ADDITIONAL ORDER HEPA LAB- add your local order for a hepatitis A lab test as an additional finding.
- 8. VAL-SPP ADDITIONAL ORDER HEPB LAB add your local order for a hepatitis B lab test as an additional finding.
- **9.** VAL-SPP ADDITIONAL ORDER HEPC LAB add your local order for a hepatitis c lab test as an additional finding.
- **10.** VAL-SPP ADDITIONAL ORDER SYPHILIS SCREEN add your local order for a syphilis screen lab test as an additional finding.
- **11.**VAL-SPP ADDITIONAL ORDER CG SCREEN- add your local order for a Chlamydia/Gonorrhea screening (oral/rectal/urine) lab test as an additional finding.
- **12.** VAL-SPP ADDITIONAL ORDER HIV SCREEN- add your local order for a HIV screening (Ag/Ab and RNA) as an additional finding.
- **13.** VAL-SPP ADDITIONAL ORDER TB SCREEN Q add your local order for a TB screens (quantiferon gold) as an additional finding.
- **14.** VAL-SPP ADDITIONAL ORDER REFER SUD add your local order for a substance use disorder consult or referral as an additional finding.
- **15.** VAL-SPP ADDITIONAL ORDER REFER ID add your local order for a infectious disease consult or referral as an additional finding
- **16.** VAL-SPP ADDITIONAL ORDER REFER LIVER CLINIC add your local order for a liver clinic consult or referral as an additional finding.
- **17.**VAL-SPP ADDITIONAL ORDER REFER SOCIAL WORK add your local order for a social work consult or referral as an additional finding.
- **18.** VAL-SPP ADDITIONAL ORDER REFER WOUND add your local order for a wound clinic consult or referral as an additional finding.
- **19.** VAL-SPP ADDITIONAL ORDER REFER PCMHI- If you have one, add your local consult or referral to Primary Care Mental Health Integration (PCMHI) or mental health treatment as an additional finding.
- **20.** VAL-SPP ADDITIONAL ORDER REFER PACT- If you have one, add your local consult or Referral to primary care provider or PACT team as an additional finding.

#### ++ you may want to add the below item even if you use a harm reduction menu ++

- **21.**VAL-SPP ADDITIONAL ORDER REFER SUICIDE PREVENTION add your local order for a suicide prevention consult or referral as an additional finding
- 5. Update reminder terms, the following reminder terms should be updated with your local items as indicated below.:
  - a VA-RPR LAB TEST this term should contain lab tests that represent a RPR.
  - **b** VA-HIV PREP MEDICATION this term should contain drug findings that represent HIV PREP medication.
  - c VA-LAST DISPENSED SYRINGE KIT this term should contain orderable items that represent syringe kits, include all statuses.
  - d VA-HAV VACCINE (FULL OR HALF DOSE ANTIGEN) this term should contain Immunization findings for Hepatitis A immunization.
  - e VA-NALOXONE PRESCRIPTION this term should contain drug findings that represent a naloxone prescription

These items are used in a reminder definition that is part of a data object that will populate the 'View Relevant Patient Information" button. If your site prefers a different format for the data in this button, you can edit the reminder dialog element VAL-MH SSP DISPLAY PRIOR INFO and insert your own data objects.