



Update _2_0_440

Clinical Reminders

VA-TOBACCO SCREEN REMINDER UPDATE

Install Guide

October 2024

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction:

In response to requests from the field to extend staff able to help with tobacco screening, the existing tobacco screening reminder will be split into two reminders; a screening reminder and a follow up reminder. An “all-in-one” reminder option is also available for users with the appropriate clinical roles.

Tobacco Use Screening Reminder:

- due annually for most patients
 - o **For non-tobacco users**, ages 35 and older, meeting the response criteria of 3 instances of never using tobacco and no previous entry of former, every day, or some days user, the frequency of the screening reminder will be reduced to every 5 years.
- includes two questions, one for cigarette use and one for other tobacco use
 - o For cigarette users between the ages of 50-80, packs per day and number of years questions may display if the patient has not had this information previously captured and have no exclusion criteria.
- The screen can be completed by any user, including a health tech or LPN/LVN and UAPs.

Tobacco Use Follow-Up reminder:

- Due for any patient that was documented as an everyday or someday cigarette smoker or other tobacco user with one exception
 - o If the only tobacco use is e-cigarettes, the follow-up will not be triggered
 - o If the only tobacco use is “other”, the follow-up will not be triggered.
- Includes options to document advice on quitting, provision of brief counseling and referral to additional behavioral treatment, and offers tobacco cessation medication
- Should be completed by a physician, nurse practitioner, physician assistant, PharmD, RN, licensed social worker, licensed psychologist, licensed mental health therapist, or dentist.
 - o There is an option to document proper handoff for execution of medication prescription and additional counseling, as needed.
- If the follow-up reminder is not completed within 1 year, the screen will come due again and the follow up will no longer show as due.

++ For the appropriate user classes, the screening reminder will be available as a ‘combined’/‘all-in-one’ option so that users will not need to complete two separate reminders

UPDATE_2_0_440 contains 1 Reminder Exchange entry:

UPDATE_2_0_440 VA-TOBACCO SCREEN REMINDER UPDATE

The exchange file contains the following components:

REMINDER GENERAL FINDINGS

VIEW PROGRESS NOTE TEXT

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_440
VA-TOBACCO USE SCREEN [C]
VA-TOBACCO USE COUNSEL NO
VA-TOBACCO USE COUNSEL YES
VA-TOBACCO USE MED NOTIFY PROVIDER
VA-TOBACCO USE MED NO
VA-TOBACCO DOESNT USE WI 30 MIN WAKEUP
VA-TOBACCO USE WI 30 MIN OF WAKEUP
VA-TOBACCO USE MED YES
VA-TOBACCO USE ADVICE
VA-TOBACCO USER SOME DAYS
VA-TOBACCO USER EVERY DAY
VA-TOBACCO USE SOME DAYS CIGARS/PIPES
VA-TOBACCO USE SOME DAYS SMOKELESS
VA-TOBACCO USE SOME DAYS OTHER PRODUCT
VA-TOBACCO USE SOME DAYS CIGARETTES
VA-TOBACCO USE EVERY DAY SMOKELESS
VA-TOBACCO USE EVERY DAY OTHER PRODUCT
VA-TOBACCO USE EVERY DAY CIGARS/PIPES
VA-TOBACCO USE EVERY DAY CIGARETTES
VA-TOBACCO SCREEN FOLLOW-UP
VA-TOBACCO NEVER USED OTHER TYPE
VA-TOBACCO NEVER USED CIGARETTES
VA-TOBACCO USE FORMER CIGARETTES
VA-TOBACCO NEVER USED
VA-TOBACCO FORMER USER
LUNG CANCER SCREENING (LCS) [C]
LCS YEAR QUIT SMOKING
LCS YEARS SMOKED
LCS PACKS/DAY
VA-TOBACCO USE DECLINED TO ANSWER OTHER TYPE
VA-TOBACCO USE FORMER OTHER TYPE
VA-TOBACCO USE SOME DAYS OTHER TYPE
VA-TOBACCO USE SOME DAYS ENDS
VA-TOBACCO USE EVERY DAY ENDS
VA-TOBACCO USE EVERY DAY OTHER TYPE

VA-TOBACCO USE DECLINED TO ANSWER CIGARETTES
VA-TOBACCO QUIT 15 YRS OR MORE
VA-TOBACCO QUIT 5 TO < 15 YRS
VA-TOBACCO QUIT 1 TO < 5 YRS
VA-TOBACCO QUIT < 1 YEAR
VA-TOBACCO USE 30 YEARS OR MORE
VA-TOBACCO USE > 15 LESS THAN 30 YEARS
VA-TOBACCO USE 5 TO 15 YEARS
VA-TOBACCO USE 1 TO < 5 YEARS
VA-TOBACCO USE < 1 YEAR
VA-TOBACCO USE DECLINED TO ANSWER
LCS QUIT YEAR (ACTUAL)
LCS QUIT SMOKING >15 YEARS
LCS QUIT SMOKING >= 15 YEARS
LCS QUIT SMOKING < 15 YEARS AGO
LCS QUIT SMOKING <= 15 YEARS AGO
REMINDER FACTORS [C]
LIFE EXPECTANCY < 6 MONTHS
LCS CONFIRMED LIFETIME NON-SMOKER
LCS FORMER SMOKER
LCS CURRENT SMOKER
LCS LIFETIME NON-SMOKER
LCS CHEST CT PREVIOUSLY

REMINDER SPONSOR

MENTAL HEALTH SERVICES
NATIONAL CENTER FOR HEALTH PROMOTION AND DISEASE
PREVENTION (NCP)
WOMEN VETERANS HEALTH PROGRAM

REMINDER TAXONOMY

VA-TERMINAL CANCER PATIENTS
VA-LCS LUNG CANCER (TX)

REMINDER TERM

VA-REMINDER UPDATE_2_0_440
VA-USER CLASS FOR TOBACCO FOLLOW UP
VA-LCS QUIT SMOKING >= 15 YEARS AGO (RT)
VA-LCS QUIT SMOKING < 15 YEARS (RT)
VA-LIFE EXPECTANCY < 6 MONTHS
VA-LCS ANYTIME SMOKER
VA-LCS CURRENT SMOKER (RT)
VA-LCS CHEST CT LOW DOSE
VA-TERMINAL CANCER PATIENT
VA-LCS LIFETIME NONSMOKER
VA-LCS CHEST CT (NOT LOW DOSE)

VA-LCS LUNG CANCER (RT)
VA-BL LCS TOBACCO PACK YEAR HISTORY
VA-TOBACCO SCREEN FOLLOW-UP
VA-TOBACCO DOES NOT USE
VA-TOBACCO USER CIGARETTE OR OTHER
VA-TOBACCO USE OTHER
VA-TOBACCO FORMER USER
VA-TOBACCO NEVER USED
VA-TOBACCO USE DECLINED TO ANSWER
VA-TOBACCO USER

REMINDER DEFINITION

VA-BL LCS TOBACCO PACK YEAR HISTORY
VA-MH TOBACCO USE FOLLOW UP
VA-MH TOBACCO USE SCREENING (OUTPT)

HEALTH SUMMARY TYPE

VA-TOBACCO USE
VA-TOBACCO USE HISTORY

HEALTH SUMMARY OBJECTS

VA-TOBACCO USE (TIU)
VA-TOBACCO USE HISTORY (TIU)

TIU DOCUMENT DEFINITION

VA-TOBACCO USE
VA-TOBACCO USE HISTORY

REMINDER DIALOG

VA-MH TOBACCO USE FOLLOW UP
VA-MH TOBACCO USE SCREENING (OUTPT)

Install Details:

This update is being distributed as a web host file. The address for the host file is:
https://REDACTED/UPDATE_2_0_440.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 5 minutes.

Pre-Install:

Review current dialog for order options.

Using the VistA menu Reminder Dialog Manager, Dialog Manager, change view to elements, inquire into the following elements and save for the post install:

VA-TOBACCO USE COUNSEL QUESTION YES

VA-TOBACCO USE MED QUESTION YES

Install Example

Go to Reminder exchange in Vista.

To Load the exchange file, use LWH. The URL is

https://REDACTED/UPDATE_2_0_440.PRD

```
+      + Next Screen  - Prev Screen  ?? More Actions
CFE  Create Exchange File Entry      LHF  Load Host File
CHF  Create Host File                 LMM  Load MailMan Message
CMM  Create MailMan Message           LR   List Reminder Definitios
DFE  Delete Exchange File Entry       LWH  Load Web Host File
IFE  Install Exchange File Entry      RI   Reminder Definition Inqy
IH   Installation History              RP   Repack
Select Action: Next Screen// LWH  Load Web Host File
```

You will see a message indicating the file was loaded successfully.

Search and locate an entry titled UPDATE_2_0_440 VA-TOBACCO SCREEN REMINDER UPDATE in reminder exchange.

```

+Item  Entry                               Source                               Date Packed
711    UPDATE_2_0_440 VA-TOBACCO
      SCREEN REMINDER UPDATE
712    UPDATE_2_0_441 VA-GULFVET
      SUCCESSOR QUESTIONNAIRE
      TEMPLATE
713    UPDATE_2_0_441 VA-GULFVET
      SUCCESSOR QUESTIONNAIRE
      TEMPLATE
714    UPDATE_2_0_441 VA-GULFVET
      SUCCESSOR QUESTIONNAIRE
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE    Create Exchange File Entry        LHF  Load Host File
CHF    Create Host File                  LMM  Load MailMan Message
CMM    Create MailMan Message            LR   List Reminder Definitions
DFE    Delete Exchange File Entry        LWH  Load Web Host File
IFE    Install Exchange File Entry       RI   Reminder Definition Inquiry
IH     Installation History              RP   Repack
Select Action: Next Screen// IFE  Install Exchange File Entry
Enter a list or range of numbers (1-947): 711

```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry. Enter the number that corresponds with your entry titled UPDATE_2_0_440 VA-TOBACCO SCREEN REMINDER UPDATE (*in this example it is entry 711, it will vary by site*) that is dated 09/18/2024.


```

Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-MH TOBACCO USE SCREENING (OUTPT)
  VA-MH TOBACCO USE FOLLOW UP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_440

REMINDER DEFINITION
  VA-MH TOBACCO USE SCREENING (OUTPT)
  VA-MH TOBACCO USE FOLLOW UP
+      Enter ?? for more actions      >>>
IA  Install all Components              IS  Install Selected Component
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

For all new entries in any category you will choose I to Install
If you are prompted to overwrite items, choose SKIP with a few exceptions. For the four items listed below ONLY, please OVERWRITE:

REMINDER TERM: VA-TOBACCO DOES NOT USE
 REMINDER TERM entry named VA-TOBACCO DOES NOT USE already exists but the packed component is different, what do you want to do?

- Select one of the following:
- C Create a new entry by copying to a new name
 - M Merge findings
 - O Overwrite the current entry
 - U Update
 - Q Quit the install
 - S Skip, do not install this entry

Enter response: **O// verwrite the current entry**
 Are you sure you want to overwrite? N// **Y**

REMINDER TERM: VA-TOBACCO USER
 REMINDER TERM entry named VA-TOBACCO USER already exists but the packed component is different, what do you want to do?

- Select one of the following:
- C Create a new entry by copying to a new name
 - M Merge findings
 - O Overwrite the current entry
 - U Update
 - Q Quit the install
 - S Skip, do not install this entry

Enter response: **O// verwrite the current entry**
 Are you sure you want to overwrite? N// **y YES**

REMINDER TERM: VA-TOBACCO USE DECLINED TO ANSWER

REMINDER TERM entry named VA-TOBACCO USE DECLINED TO ANSWER already exists but the packed component is different, what do you want to do?

Select one of the following:

- C Create a new entry by copying to a new name
- M Merge findings
- O Overwrite the current entry
- U Update
- Q Quit the install
- S Skip, do not install this entry

Enter response: **O// overwrite the current entry**

Are you sure you want to overwrite? N// **Y**

REMINDER DEFINITION: VA-MH TOBACCO USE SCREENING (OUTPT

REMINDER DEFINITION entry named VA-MH TOBACCO USE SCREENING (OUTPT) already exists but the packed component is different, what do you want to do?

Select one of the following:

- C Create a new entry by copying to a new name
- O Overwrite the current entry
- U Update
- Q Quit the install
- S Skip, do not install this entry

Enter response: **O// overwrite the current entry**

Are you sure you want to overwrite? N// **Y**

You will then be prompted to install the FIRST dialog component.

```
Packed reminder dialog: VA-MH TOBACCO USE FOLLOW UP [NATIONAL DIALOG]
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-MH TOBACCO USE FOLLOW UP	dialog	
2	10	VA-GP TOBACCO USE FOLLOW UP UPDATED 2 Finding: VA-TOBACCO SCREEN FOLLOW-UP (HEALTH FACTOR)	group	X
3	10.5	VA-GP TOBACCO USE FOLLOW UP STEPS UPDATED Finding: *NONE*	group	
4	10.5.5	VA-TOBACCO USE ADVICE UPDATED FOLLOW UP Finding: VA-TOBACCO USE ADVICE (HEALTH FACTOR)	group	X
5	10.5.5.5	VA-TOBACCO USE CESSATION TALKING POINTS Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING)	element	X
6		PXRM GF VIEW BUTTON	prompt	X
7	10.5.10	VA-TOBACCO USE COUNSELING UPDATED Finding: *NONE*	group	
8	10.5.10.3	VA-TOBACCO USE CESSATION COUNSELING TALKING POINTS	element	
+ + Next Screen - Prev Screen ?? More Actions				
DD		Dialog Details	DT Dialog Text	IS Install Selected
DF		Dialog Findings	DU Dialog Usage	QU Quit
DS		Dialog Summary	IA Install All	
Select Action: Next Screen// IA				

At the **Select Action** prompt, type **IA** to install the dialog – **VA-TOBACCO SCREEN REMINDER UPDAT USE FOLLOW UP**

Install reminder dialog and all components with no further changes: Y//ES
 You will see an additional prompt, hit ENTER to link this new dialog to the reminder definition.
 Reminder Dialog VA-MH TOBACCO USE FOLLOW UP is not linked to a reminder.

Select Reminder to Link: **VA-MH TOBACCO USE FOLLOW UP//<<HIT ENTER HERE>>**

```

Packed reminder dialog: VA-MH TOBACCO USE FOLLOW UP [NATIONAL DIALOG]
VA-MH TOBACCO USE FOLLOW UP (reminder dialog) installed from exchange file.
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-MH TOBACCO USE FOLLOW UP                             dialog  X
  2    10 VA-GP TOBACCO USE FOLLOW UP UPDATED 2                group   X
       Finding: VA-TOBACCO SCREEN FOLLOW-UP (HEALTH FACTOR)  X
  3    10.5 VA-GP TOBACCO USE FOLLOW UP STEPS UPDATED          group   X
       Finding: *NONE*
  4    10.5.5 VA-TOBACCO USE ADVICE UPDATED FOLLOW UP          group   X
       Finding: VA-TOBACCO USE ADVICE (HEALTH FACTOR)        X
  5    10.5.5.5 VA-TOBACCO USE CESSATION TALKING POINTS        element X
       Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING) X
  6    PXRМ GF VIEW BUTTON                                     prompt  X
  7    10.5.10 VA-TOBACCO USE COUNSELING UPDATED              group   X
       Finding: *NONE*
  8    10.5.10.3 VA-TOBACCO USE CESSATION COUNSELING           element  X
       TALKING POINTS
+      + Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details      DT Dialog Text      IS Install Selected
DF Dialog Findings     DU Dialog Usage     QU Quit
DS Dialog Summary      IA Install All
Select Action: Next Screen// Q

```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**. You will then be prompted to install the next dialog component.

```

Packed reminder dialog: VA-MH TOBACCO USE SCREENING (OUTPT) [NATIONAL DIALOG]
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-MH TOBACCO USE SCREENING (OUTPT)                     dialog  X
  2    3 VA-MH TOBACCO USE VERSION                              group   X
       Finding: *NONE*
  3    3.3 VA-TOBACCO USE HISTORY                               element  X
       Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING) X
  4    PXRМ GF VIEW BUTTON                                     prompt  X
  5    3.5 VA-GP CIGARETTE USE                                 group   X
       Finding: *NONE*
  6    3.5.5 VA-GP CIGARETTE USE EVERY DAY                     group   X
       Finding: VA-TOBACCO USE EVERY DAY CIGARETTES (HEALTH FACTOR) X
  7    3.5.5.2 VA-TOBACCO USE GUIDANCE FOR ENTERING DATA      element  X
       Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING) X
  8    PXRМ GF VIEW BUTTON                                     prompt  X
  9    3.5.5.10 VA-TOBACCO USE YEARS SMOKED                   element  X
+      + Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details      DT Dialog Text      IS Install Selected
DF Dialog Findings     DU Dialog Usage     QU Quit
DS Dialog Summary      IA Install All
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-TOBACCO USE SCREENING (OUTPT)**

Install reminder dialog and all components with no further changes: Y//ES

```

Packed reminder dialog: VA-MH TOBACCO USE SCREENING (OUTPT) [NATIONAL DIALOG]
VA-MH TOBACCO USE SCREENING (OUTPT) (reminder dialog) installed from exchange fi
Item Seq. Dialog Findings Type Exists
1 VA-MH TOBACCO USE SCREENING (OUTPT) dialog X
2 3 VA-MH TOBACCO USE VERSION group X
   Finding: *NONE*
3 3.3 VA-TOBACCO USE HISTORY element X
   Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING) X
4 PXRМ GF VIEW BUTTON prompt X
5 3.5 VA-GP CIGARETTE USE group X
   Finding: *NONE*
6 3.5.5 VA-GP CIGARETTE USE EVERY DAY group X
   Finding: VA-TOBACCO USE EVERY DAY CIGARETTES (HEALTH FACTOR) X
7 3.5.5.2 VA-TOBACCO USE GUIDANCE FOR ENTERING DATA element X
   Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING) X
8 PXRМ GF VIEW BUTTON prompt X
9 3.5.5.10 VA-TOBACCO USE YEARS SMOKED element X
+ + Next Screen - Prev Screen ?? More Actions
DD Dialog Details DT Dialog Text IS Install Selected
DF Dialog Findings DU Dialog Usage QU Quit
DS Dialog Summary IA Install All
Select Action: Next Screen// Q

```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

```

Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-MH TOBACCO USE SCREENING (OUTPT)
  VA-MH TOBACCO USE FOLLOW UP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_440

REMINDER DEFINITION
  VA-MH TOBACCO USE SCREENING (OUTPT)
  VA-MH TOBACCO USE FOLLOW UP
+ + Next Screen - Prev Screen ?? More Actions >>>
IA Install all Components IS Install Selected Component
Select Action: Next Screen// Q

```

You will then be returned to this screen. At the **Select Action** prompt, type **Q**.

Install complete.

Post Installation

1. Review reminder term VA-USER CLASS FOR TOBACCO FOLLOW UP and make sure it includes all the appropriate user classes for these roles: **physician, nurse practitioner, physician assistant, PharmD, RN, licensed social worker, licensed psychologist, licensed mental health therapist, or dentist**. **If additional user classes are needed, you will need to add to the reminder term findings and make sure you use quotes.** *You can also remove any findings that are not appropriate for one of those roles at your site. You may need to remove findings if a restricted user class is embedded below it.*

To view the existing user classes included in that reminder term, Use the VistA menu, Reminder Term Manager, TI Inquire about Reminder Term.

To add additional user classes, follow the example below:

Example:

Use the VistA menu, Reminder Term Manager, Add/Edit Reminder Term:
Select Reminder Term Management <TEST ACCOUNT> Option: TE Add/Edit
Reminder Term

Select Reminder Term: **VA-USER CLASS FOR TOBACCO FOLLOW UP**
NATIONAL
...OK? Yes// (Yes)

NAME: VA-USER CLASS FOR TOBACCO FOLLOW UP Replace
CLASS: NATIONAL//
SPONSOR:
REVIEW DATE:
DESCRIPTION:

This term is used to indicate the user classes that can provide tobacco counseling and follow up.

Edit? NO//

Choose from:

CF VA-ASU USER CLASS	Finding # 1
CF VA-ASU USER CLASS	Finding # 2
CF VA-ASU USER CLASS	Finding # 3
CF VA-ASU USER CLASS	Finding # 4
CF VA-ASU USER CLASS	Finding # 5
CF VA-ASU USER CLASS	Finding # 6
CF VA-ASU USER CLASS	Finding # 7
CF VA-ASU USER CLASS	Finding # 8

Select Finding: "**CF.VA-ASU USER CLASS**"

Searching for a REMINDER COMPUTED FINDINGS, (pointed-to by FINDING
ITEM) VA-ASU USER CLASS NATIONAL ...OK? Yes// (Yes)

Are you adding 'VA-ASU USER CLASS' as a new FINDINGS? No// **Y** (Yes)
Display help for CF.VA-ASU USER CLASS? N// O
Editing Finding Number: 9
FINDING ITEM: VA-ASU USER CLASS//
BEGINNING DATE/TIME: **T**
ENDING DATE/TIME:
OCCURRENCE COUNT:
COMPUTED FINDING PARAMETER: >>enter the user class you want to add
here, it must exactly match (no partial entry)>>
CONDITION:
CONDITION CASE SENSITIVE: NO// NO
USE STATUS/COND IN SEARCH:

2. Add quick orders/order menus to the reminder dialogs for tobacco cessation medications.

Using the VistA menu Reminder Dialog Manager, Dialog Manager, change view to group, search for the group VA-TOBACCO USE MED QUESTION YES FOLLOW UP UPDATED, edit the element and add your tobacco cessation medication menu identified in the pre-install inquiry at the additional finding item prompt. Do not remove or replace the health factor that is at the finding item prompt. The element in the pre-install was named: VA-TOBACCO USE MED QUESTION YES.

It is recommended that sites use a menu with defined quick orders for ordering medication. This site contains some examples: REDACTED

3. Add quick orders/order menus to the reminder dialogs for tobacco cessation counseling (if appropriate for your site)

Using the VistA menu Reminder Dialog Manager, Dialog Manager, change view to element, search for the element VA-TOBACCO USE COUNSEL QUESTION YES, edit the element and add the order identified in the pre-install inquiry at the additional finding item prompt. Do not remove or replace the health factor that is at the finding item prompt.

4. Add information about local resources for tobacco cessation counseling and support.

Using the VistA menu Reminder Dialog Manager, Dialog Manager, change view to elements, search for the element VAL-TOBACCO USE COUNSELING LOCAL INFO, edit the element and edit the DIALOG/PROGRESS NOTE TEXT, replace the text "LOCAL RESOURCES HERE" with resource information appropriate for your facility. If your facility does not have any local resources, delete that text.

5. In CPRS, open the Tobacco Use Screening reminder and confirm it now displays version 3.3.

6. Add the new follow up reminder definition to your CPRS cover sheet. The print name is Tobacco Use Follow-Up. It is important that you add the second reminder to your cover sheet after install as the initial reminder now contains two parts.

NOTE: *If there are any questions or problems during the installation, please notify your local IT support to log a national help desk ticket or contact the VA Service Desk and have them submit a national ticket to:*

Category: Affected Service

Affected Service: VistA - Clinical Reminders