



Update _2_0_463

Clinical Reminders

VA-C&P CLAIMS EVENT NOTIFICATION

Install Guide

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Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

Background: Public Law 117-303, passed by Congress in Dec 2022, says that VBA will notify VHA when consenting VHA-enrolled Veterans who file a disability compensation claim related to military sexual trauma (MST) have certain claims events coming up. Implementation of VHA's responsibilities for this law will come in two phases. In the first phase—to be implemented ASAP—facility MST coordinators will periodically review a dashboard to identify any Veteran from their facility who has consented to VBA notifications and who has an upcoming claims event. The MST coordinator will then complete the following CPRS template in the Veteran's EHR as a CPRS historical note. A parallel process will take place in the Oracle EHR. The associated health factor will be used to monitor VA's compliance with the law.

Who will use the template? Facility MST coordinators

What Veterans will be impacted, and how? Impacted Veterans are those who:

- Are enrolled or registered with VA for healthcare;
- Submit a disability compensation claim to VBA related to having experienced military sexual trauma (MST);
- Give consent for VBA to notify VHA of certain upcoming claim events; and
- Have an upcoming claims event (a C&P exam, a hearing with the Board of Veterans' Appeals, or a letter with a claim decision)

What will the template accomplish? The template will fulfill VHA's obligation to document notification by VBA of Veterans' upcoming claims events in the EHR. The historical note containing the completed template may be seen by clinical staff who review progress notes in the Veteran's record. No specific action is required by clinicians who see the notification.

UPDATE_2_0_463 contains 1 Reminder Exchange entry named **UPDATE_2_0_463 VA-C&P CLAIMS EVENT NOTIFICATION**

The exchange file contains the following components:

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_463
VA-MENTAL HEALTH [C]
VA-C&P CLAIMS EVENT NOTIFICATION

REMINDER TERM

VA-REMINDER UPDATE_2_0_463

REMINDER DIALOG

VA-C&P CLAIMS EVENT NOTIFICATION

Installation:

This update can be loaded with users on the system. Installation will take less than 5 minutes.

This update is being distributed as a web host file. The address for the host file is:
https://REDACTED/UPDATE_2_0_463.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Install Example

Go to Reminder exchange in Vista.

To Load the exchange file, use LWH. The URL is:

https://REDACTED/UPDATE_2_0_463.PRD

```
+          + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE Create Exchange File Entry      LHF Load Host File
CHF Create Host File                 LMM Load MailMan Message
CMM Create MailMan Message           LWH Load Web Host File
DFE Delete Exchange File Entry       RI  Reminder Definition Inquiry
IFE Install Exchange File Entry      RP  Repack
IH  Installation History
Select Action: Next Screen// LWH  Load Web Host File
```

You should receive a message that the file was successfully loaded into your reminder exchange file.

Search and locate exchange file name **UPDATE_2_0_463 VA-C&P CLAIMS EVENT NOTIFICATION**

```
+Item  Entry                               Source                               Date Packed
816    UPDATE_2_0_463 VA-C&P CLAIMS
      EVENT NOTIFICATION
817    UPDATE_2_0_47 VA-HEPATITIS B
      IMMUNIZATIONS
818    UPDATE_2_0_47 VA-HEPATITIS B
      IMMUNIZATIONS
819    UPDATE_2_0_47 VA-HEPATITIS B
      IMMUNIZATIONS
820    UPDATE_2_0_48 MISC UPDATE 6
821    UPDATE_2_0_49 VA-SUICIDE

+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE  Create Exchange File Entry      LHF  Load Host File
CHF  Create Host File                 LMM  Load MailMan Message
CMM  Create MailMan Message           LWH  Load Web Host File
DFE  Delete Exchange File Entry       RI   Reminder Definition Inquiry
IFE  Install Exchange File Entry       RP   Repack
IH   Installation History

Select Action: Next Screen// IFE  Install Exchange File Entry
Enter a list or range of numbers (1-1131): 816
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry titled **UPDATE_2_0_463 VA-C&P CLAIMS EVENT NOTIFICATION** (in this example it is entry 816 it will vary by site) that is dated 07/16/2024.)

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-C&P CLAIMS EVENT NOTIFICATION

REMINDER TERM
  VA-REMINDER UPDATE_2_0_463

Keywords:

Components:

+      Enter ?? for more actions  >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

For all new entries in any category, you will choose **I to Install**
If you are prompted to overwrite any items, choose **S** to Skip.

You will then be prompted to install the dialog component.

```
Packed reminder dialog: VA-C&P CLAIMS EVENT NOTIFICATION [NATIONAL DIALOG]
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-C&P CLAIMS EVENT NOTIFICATION                     dialog
  2    10 VA-C&P CLAIMS NOTIFICATION VERSION                 element
      Finding: *NONE*
  3    20 VA-C&P CLAIMS NOTIFICATION TEXT                   element
      Finding: VA-C&P CLAIMS EVENT NOTIFICATION (HEALTH FACTOR)  X

+ Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details  DT Dialog Text      IS Install Selected
DF Dialog Findings DU Dialog Usage    QU Quit
DS Dialog Summary IA Install All

Select Action: Quit// IA
```

Select IA to install all. This will install the reminder dialog **VA-C&P CLAIMS EVENT NOTIFICATION**

Install reminder dialog and all components with no further changes: Y//Y

```
Packed reminder dialog: VA-C&P CLAIMS EVENT NOTIFICATION [NATIONAL DIALOG]
VA-C&P CLAIMS EVENT NOTIFICATION (reminder dialog) installed from exchange file.
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-C&P CLAIMS EVENT NOTIFICATION                     dialog  X
  2    10 VA-C&P CLAIMS NOTIFICATION VERSION                 element  X
      Finding: *NONE*
  3    20 VA-C&P CLAIMS NOTIFICATION TEXT                   element  X
      Finding: VA-C&P CLAIMS EVENT NOTIFICATION (HEALTH FACTOR)  X

+ Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details  DT Dialog Text      IS Install Selected
DF Dialog Findings DU Dialog Usage    QU Quit
DS Dialog Summary IA Install All

Select Action: Quit// Q
```

After install, select Q for quit.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-C&P CLAIMS EVENT NOTIFICATION

REMINDER TERM
  VA-REMINDER UPDATE_2_0_463

Keywords:

Components:

+      + Next Screen  - Prev Screen  ?? More Actions  >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// Q
```

Select Q for quit to exit the install

Post Installation

1. Setup of Note Title.

The suggested note title to create to associate with this template is:

C&P CLAIMS EVENT NOTIFICATION

VHA Enterprise Standard Title: **ADMINISTRATIVE NOTE**

You can add this to the document class where Administrative notes are stored.

***Note:** Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link: [http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_UTILITY_\(TIU\)/tiuim.pdf](http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_UTILITY_(TIU)/tiuim.pdf)*

2. Make the Dialog template available to be attached to a Personal or Shared template or to be able to attach the dialog to a progress note title. (You can use the **LINK** feature in this menu for steps 2 and 3 if you choose to)

Select Reminder Managers Menu <TEST ACCOUNT> Option:

- CP CPRS Reminder Configuration**
- CA Add/Edit Reminder Categories
- CL CPRS Lookup Categories
- CS CPRS Cover Sheet Reminder List
- MH Mental Health Dialogs Active
- PN Progress Note Headers
- RA Reminder GUI Resolution Active
- TIU TIU Template Reminder Dialog Parameter**

DEVL Evaluate Coversheet List on Dialog Finish
DL Default Outside Location
PT Position Reminder Text at Cursor
LINK Link Reminder Dialog to Template
TEST CPRS Coversheet Time Test
NP New Reminder Parameters
GEC GEC Status Check Active
WH WH Print Now Active

Select CPRS Reminder Configuration <TEST ACCOUNT> Option:

TIU TIU Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

- 1 User USR [choose from NEW PERSON]
- 3 Service SRV [choose from SERVICE/SECTION]
- 4 Division DIV [SALT LAKE CITY]
- 5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** Choose *the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level.*

Setting Reminder Dialogs allowed as Templates for System:

NATREM.FO-SLC.MED.VA.GOV

Select Display Sequence:

- 388 VA-COVID-19 TELEPHONE FOLLOW-UP
- 389 VA-SRA-CONSULT RESPONSE (D)

*When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, 391 is not present so I will use 391.*

Select Display Sequence: **391**

Are you adding 391 as a new Display Sequence? Yes// **YES**

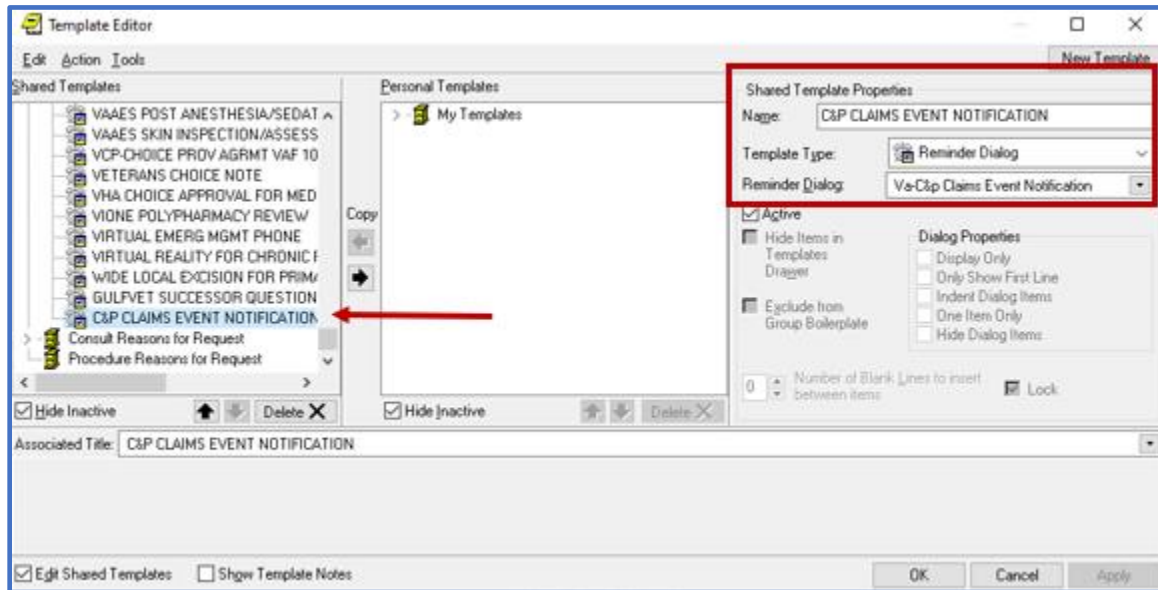
Display Sequence: 391// <Enter> 391

Clinical Reminder Dialog: **VA-C&P CLAIMS EVENT NOTIFICATION**

reminder dialog NATIONAL ...OK? Yes// <Enter> (Yes)

3. **Connect the template to your note title.**

- In CPRS, open the Template Editor, expand Document Titles, select the appropriate folder (if applicable), then click New Template (top right-hand corner).



Type in the following information:

Name: **C&P CLAIMS EVENT NOTIFICATION**

Template Type: **Reminder Dialog**

Reminder Dialog: **VA-C&P CLAIMS EVENT NOTIFICATION**

Associated Title: **C&P CLAIMS EVENT NOTIFICATION**

- then click Apply.