

**Update \_2\_0\_119**

Clinical Reminders

MENTAL HEALTH REMINDER UPDATES 7.0

Install Guide

**October 2020**

Product Development

Office of Information Technology

Department of Veterans Affairs

Table of Contents

[Introduction 1](#_Toc523476517)

[Pre-Install 2](#_Toc523476518)

[Install Details 6](#_Toc523476519)

[Install Example 6](#_Toc523476520)

[Post Installation 15](#_Toc523476521)

# Introduction

Starting January 1, 2021, performance measures will be updated to include the following changes:

1. Depression screening will use PHQ-2 instead of PHQ-2+I9
2. PTSD screening will use PC PTSD instead of PC-PTSD-5+I9
3. Primary suicide screening will be a new stand-alone clinical reminder/dialog pair that will use Mental Health instrument C-SSRS.
4. Alcohol screening will continue to use the AUDC as the screening tool, but the instrument will now “flex” based on the patient sex, that is, different questions will be asked. Formerly sites had the choice to link the screening and follow-up combined dialog to the alcohol screening reminder. The screening reminder will have its own dialog and the follow up for positive alcohol will have its own dialog, there will no longer be a combined dialog.
5. Follow up for positive alcohol reminder has been simplified to remove distinctions for Alcohol Use Dependency (AUD) and Substance Use Disorder (SUD) clinic visits as part of the branching logic for the dialog. This reminder will be due for any patient who scores 5 or greater on the AUDC tool

Other changes included in this Update:

Reminder Taxonomy VA-DEMENTIA DIAGNOSIS was updated to include A81.00, A81.01, A81.09, A81.2, A81.89, F01.50, F01.51, F02.80, F02.81, F03.90, F03.91, F10.27 F19.97, G23.1, G30.0, G30.8, G31.01, G31.09, G31.83, G90.3

When installing the update and are prompted, choose OVERWRITE for VA-DEMENTIA DIAGNOSIS taxonomy.

Reminder Location List VA-MH NO SHOW APPT CLINICS LL had the following telephone stop codes added: 527,528,530,542,545,546,579 and 584

**Six reminder definitions and their associated dialog are being distributed with this update** VA-ALCOHOL USE SCREEN (AUDIT-C)

VA-ALCOHOL AUDIT-C POSITIVE F/U EVAL

VA-DEPRESSION SCREENING

VA-PTSD SCREENING

VA-PRIMARY SUICIDE SCREEN

VA-FOLLOW-UP POS PTSD/DEP COMBINATION

UPDATE\_2\_0\_119 contains 1 Reminder Exchange entry:

**UPDATE\_2\_0\_119 MH UPDATES 7.0**

**The exchange file contains the following components:**

**REMINDER DIALOG LINK TYPE**

VA-ALCOHOL POSITIVE WARM HANDOFF CHECK

VA-CSSRS RN WARM HANDOFF CHECK

VA-PTSD POSITIVE WARM HANDOFF CHECK

VA-DEPRESSION POSITIVE WARM HANDOFF CHECK

**TIU TEMPLATE FIELD**

VA-SUD CPG

BLANK TEXT FIELD FOR DIALOGS

VA-URL MANAGE AUD TX IN PRIMARY CARE

VA-PTSD CPG

VA-PTSD PCL INFO

BLANK SPACE1

VA-URL PHQ9

VA-DEP CPG

**EDUCATION TOPICS**

MEDICAL PROBLEMS OF ALCOHOL (SCREENING)

ALCOHOL USE AND MEDICAL PROBLEMS

**HEALTH FACTORS**

VA-REMINDER UPDATES

VA-UPDATE\_2\_0\_119

MENTAL HEALTH

VA-WARM HANDOFF ALCOHOL POSITIVE

VA-NURSE/LPN-PATIENT COG IMPAIRMENT

ALCOHOL USE

REFUSED ALCOHOL USE SCREENING

SEVERE CHRONIC COGNITIVE IMPAIRMENT

UNABLE TO SCREEN - ACUTE ILLNESS

REMINDER FACTORS

LIFE EXPECTANCY < 6 MONTHS

ALCOHOL - ADVISE ON SAFE LIMITS

REFER FOR ALCOHOL TREATMENT

ALCOHOL - ADVISE TO ABSTAIN

ALCOHOL USE WITHIN SAFE LIMITS

VA-ALCOHOL ABSTAIN OTHER ADVICE

REFUSED REFERRAL TO SUBSTANCE ABUSE

VA-ALCOHOL OTHER

VA-ALCOHOL REFER TO SUD PROGRAM

VA-ALCOHOL REFER TO PCMHI

VA-ALCOHOL TREAT IN PRIMARY CARE

VA-ALCOHOL SELF HELP/AA MEETINGS

NON-DRINKER (NO ALCOHOL FOR >1 YR)

VA-ALCOHOL USE AND MEDICAL PROBLEMS

ALCOHOL - PRIOR TREATMENT

ALCOHOL COUNSELING - PT. RESPONSE

ALCOHOL - RESPONSE TO COUNSELING

ALCOHOL - ADDL ASSESSMENT OF USE

ALCOHOL - ASSESS USE

ALCOHOL - NO PRIOR TREATMENT

VA-WARM HANDOFF PTSD/DEP POSITIVE

REFUSED PTSD SCREEN

DEP/PTSD/SI ASSESSMENT COMPLETE

PTSD ASSESSMENT COMPLETE

DEPRESSION ASSESS COMPLETE

VA-SUICIDE RISK EVALUATION TYPE [C]

VA-SUICIDE RISK UPDATE EVALUATION

VA-SUICIDE RISK NEW EVALUATION

VA-CSSRS RN COGNITIVE IMPAIRMENT

VA-CSSRS DECLINED

REFUSED DEPRESSION SCREENING

**REMINDER SPONSOR**

Mental Health Services

Office of Public Health and Environmental Hazards

National Clinical Practice Guideline Council

Office of Patient Care Services

Mental Health and Behavioral Science Strategic Group

Office of Quality & Performance

NATIONAL CENTER FOR HEALTH PROMOTION AND DISEASE PREVENTION (NCP)

Office of Mental Health Services

**REMINDER TAXONOMY**

VA-TERMINAL CANCER PATIENTS

VA-AUD DIAGNOSIS

VA-DEMENTIA DIAGNOSIS

VA-PTSD DX OUTPT VISIT

VA-DEPRESSION DX OUTPT VISIT

**REMINDER LOCATION LIST**

VA-MH NO SHOW APPT CLINICS LL

VA-SUD CLINICS

**REMINDER TERM**

VA-REMINDER UPDATE\_2\_0\_119

VA-USER CLASS FOR COGNITIVE IMPAIRMENT

VA-BL NURSE/LPN COG IMPAIRMENT

VA-MH ACUTE ILLNESS

VA-POS ALCOHOL SCREEN

VA-COGNITIVE IMPAIRMENT

VA-REFUSED ALCOHOL SCREENING

VA-LIFE EXPECTANCY < 6 MONTHS

VA-ALCOHOL USE SCREEN

VA-ALC USE INTERVENTIONS

VA-BL AUDIT-C >7

VA-SEX

VA-AUD DIAGNOSIS

VA-SUD CLINIC VISIT

VA-ALCOHOL NONE PAST 1YR

VA-ALC MEDICAL PROBLEMS

VA-ALCOHOL USE INFORMATION

VA-PC-PTSD NEGATIVE

VA-DEMENTIA DIAGNOSIS

VA-VETERAN PATIENT

VA-PTSD DIAGNOSIS

VA-SUICIDE SCREEN POSITIVE PTSD

VA-SUICIDE SCREEN NEGATIVE PTSD

VA-PTSD/DEPRESSION ASSESSMENT COMPLETE

VA-REFUSED PTSD SCREEN

VA-PTSD SCREEN POSITIVE

VA-PTSD SCREEN NEGATIVE

VA-PTSD SCREEN

VA-BL C-SSRS DONE TODAY

VA-C-SSRS DONE TODAY POSITIVE QUESTION 8

VA-C-SSRS DONE TODAY POSITIVE QUESTION 5

VA-C-SSRS DONE TODAY POSITIVE QUESTION 4

VA-C-SSRS DONE TODAY POSITIVE QUESTION 3

VA-BL C-SSRS DONE TODAY POSITIVE

VA-USER CLASS NURSE

VA-CSSRS DECLINED

VA-CSSRS ACUTE ILLNESS

VA-PHQ-2 NEGATIVE

VA-SUICIDE SCREEN POSITIVE DEPRESSION

VA-SUICIDE SCREEN NEGATIVE DEPRESSION

VA-REFUSED DEPRESSION SCREENING

VA-DEPRESSION SCREEN POSITIVE

VA-DEPRESSION SCREEN NEGATIVE

VA-DEPRESSION DIAGNOSIS

**REMINDER DEFINITION**

VA-BL NURSE/LPN COG IMPAIRMENT

VA-BL C-SSRS DONE TODAY POSITIVE

VA-ALCOHOL USE SCREEN (AUDIT-C)

VA-ALCOHOL AUDIT-C POSITIVE F/U EVAL

VA-PTSD SCREENING

VA-PRIMARY SUICIDE SCREEN

VA-DEPRESSION SCREENING

VA-FOLLOW-UP POS PTSD/DEP COMBINATION

**HEALTH SUMMARY COMPONENT**

MHA Score

PCE HEALTH FACTORS SELECTED

**HEALTH SUMMARY TYPE**

OB AUDC

VA-CSRE DONE TODAY

PC-PTSD PCL+I9

PHQ2+I9

**HEALTH SUMMARY OBJECTS**

AUDC (TIU)

VA-CSRE DONE TODAY (TIU)

PC-PTSD PCL+I9 (TIU)

PHQ2+I9 (TIU)

**TIU DOCUMENT DEFINITION**

AUDIT-C

VA-CSRE DONE TODAY

PC-PTSD PCL+I9

PHQ2+I9

**REMINDER DIALOG**

VA-ALCOHOL USE SCREENING (AUDIT-C)

VA-AUD-C POS BRIEF ALCOHOL COUNSELING

VA-PRIMARY SUICIDE SCREEN C-SSRS

VA-FOLLOW-UP POS PTSD/DEP COMBINATION

VA-PTSD SCREENING

VA-DEPRESSION SCREEN

# Pre-Install

1. Sites may want to check for quick order(s) in the VA-FOLLOW-UP POS PTSD/DEP COMBINATION dialog and have those available when installing this dialog. Even though the name of the elements leads one to think this is only for PTSD, this should be a generic consult to MH for either a depression and/or a PTSD issue. Below are the elements you can check for Quick Orders.

VA-PTSD SCREEN POS MH EMERGENT EVAL

VA-PTSD SCREEN POS MH NON-EMERGENT EVAL

1. Sites may want to check for quick order(s) in the VA-AUD-C POS BRIEF ALCOHOL COUNSELING reminder dialog and have available when installing this dialog. Below is the element you can check for Quick Orders.

VA-ALC REFER TO SPECIALTY SUD PROG

1. Reminder update 37 (UPDATE\_2\_0\_37), update 53 (UPDATE\_2\_0\_53), update 63 (UPDATE\_2\_0\_63) should be considered a prerequisite to Update 119.

# Install Details

This update is being distributed as a web host file. The address for the host file is: https://REDACTED /UPDATE\_2\_0\_119.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

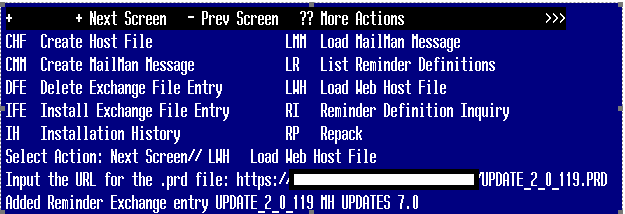
Installation:

=============

This update can be loaded with users on the system. Installation will take less than 20 minutes.

# Install Example

To Load the exchange file, use LWH. The URL is https://REDACTED /UPDATE\_2\_0\_119.PRD

****

If you use LWH and it works, you will see something similar to this message. Make sure the file was loaded successfully.

Screen shot of the message displaying the URL of the file that was successfully loaded.

Most components will be the same and will be skipped. Here are general rules for prompts to which you will have to respond.

If a component exists, but is different, use **OVERWRITE** action

If a component is new, use **INSTALL** action

For Reminder Terms below, use **OVERWRITE** action

VA-DEPRESSION SCREEN NEGATIVE

VA-DEPRESSION SCREEN POSITIVE

VA-PTSD SCREEN

VA-PTSD SCREEN NEGATIVE

VA-PTSD SCREEN POSITIVE

VA-SUICIDE SCREEN NEGATIVE PTSD

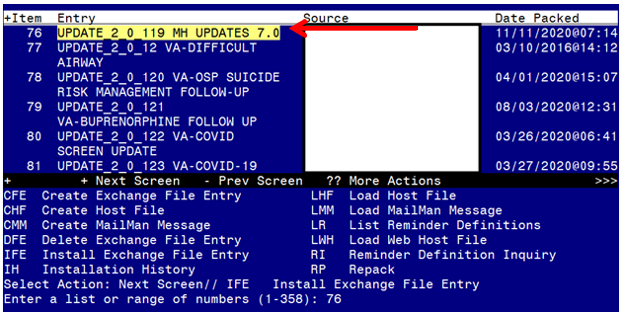
VA-SUICIDE SCREEN POSITIVE PTSD

VA-PC-PTSD NEGATIVE

VA-SUICIDE SCREEN NEGATIVE DEPRESSION

VA-SUICIDE SCREEN POSITIVE DEPRESSION

Search and locate an entry titled UPDATE\_2\_0\_119 MH UPDATES 7.0 in reminder exchange. If you were a test site, you may have more than 1 entry with this name. Be sure and choose the entry with date of 11/11/2020



At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled UPDATE\_2\_0\_119 MH UPDATES 7.0 *(in this example it is entry 76, it will vary by site)* that is dated 11/11/2020.

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

You will see several prompts:

For all new entries you will choose I to Install

For reminder definitions, Taxonomies, TIU Template fields, Health Summary Type, Reminder Location List entries that exist, but the packed component is different, use OVERWRITE action.

For Reminder Terms, use MERGE action except for the ones below: For these, use OVERWRITE action.

VA-DEPRESSION SCREEN NEGATIVE

VA-DEPRESSION SCREEN POSITIVE

VA-PTSD SCREEN

VA-PTSD SCREEN NEGATIVE

VA-PTSD SCREEN POSITIVE

VA-SUICIDE SCREEN NEGATIVE PTSD

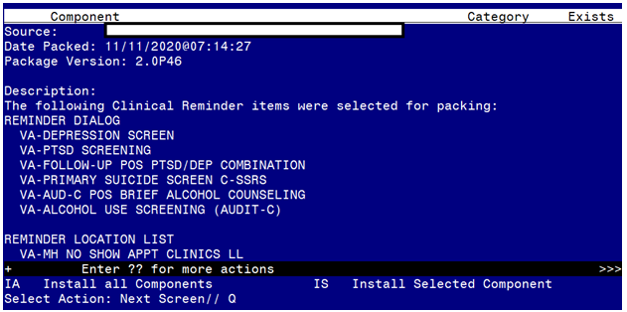
VA-SUICIDE SCREEN POSITIVE PTSD

VA-PC-PTSD NEGATIVE

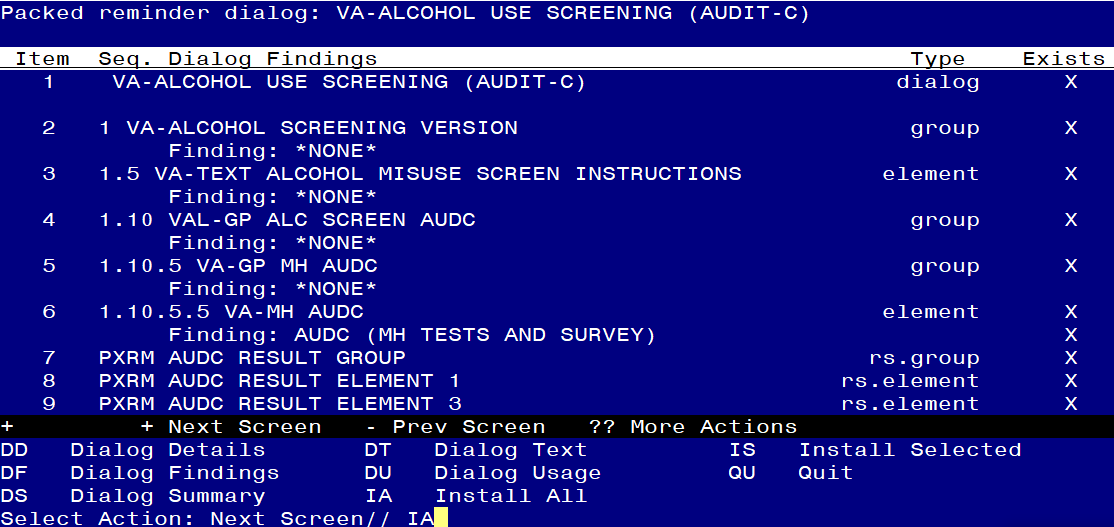
VA-SUICIDE SCREEN NEGATIVE DEPRESSION

VA-SUICIDE SCREEN POSITIVE DEPRESSION

Dialog installation may not necessarily appear in the order listed in the install guide

****

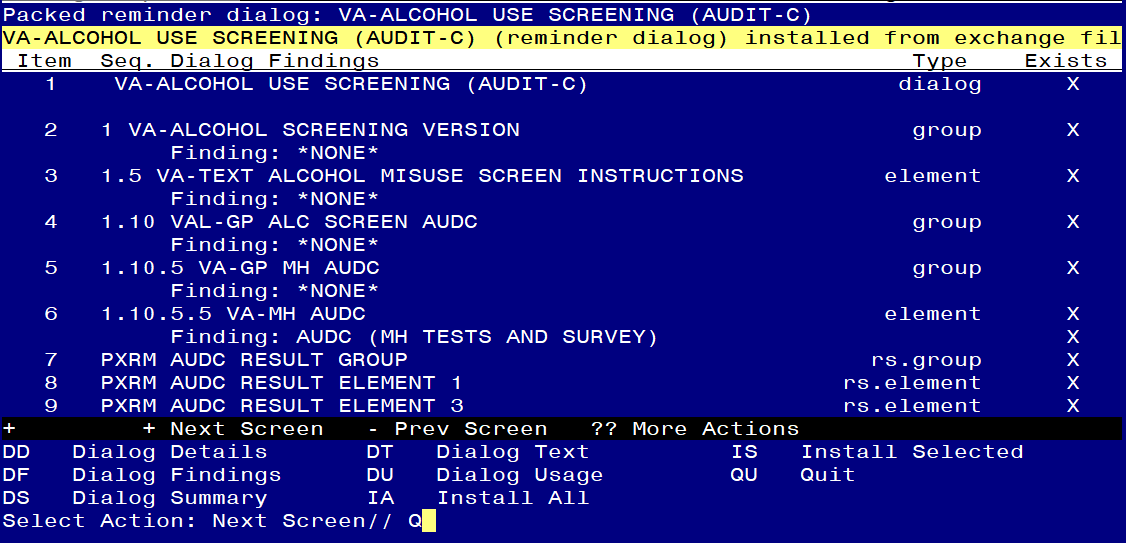
**You will be promped to install the first reminder dialog component:**



At the **Select Action** prompt, type **IA** to install the dialog **– VA-ALCOHOL USE SCREEN (AUDIT-C)**

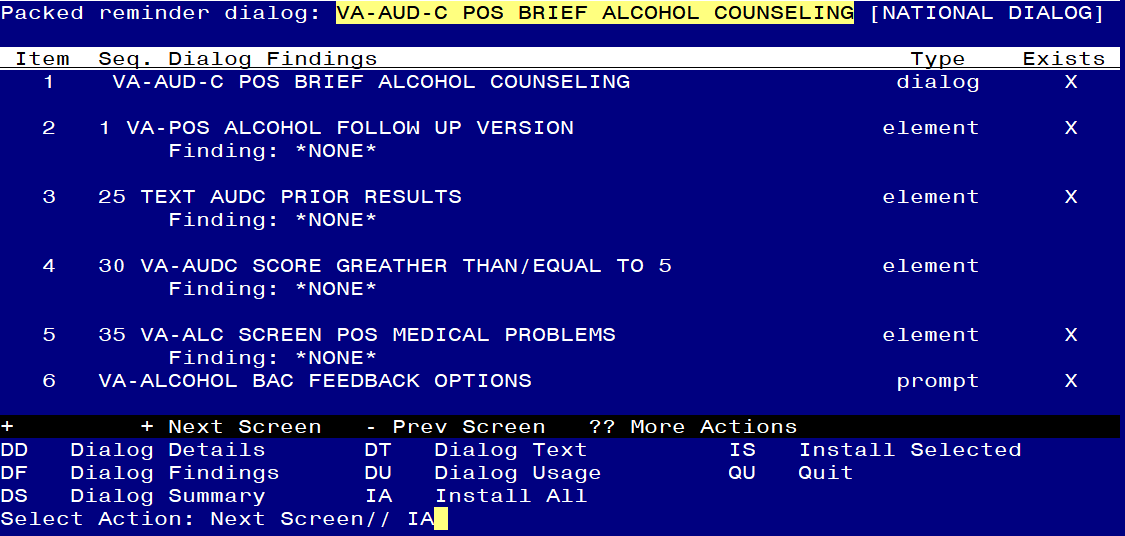
Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// YES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

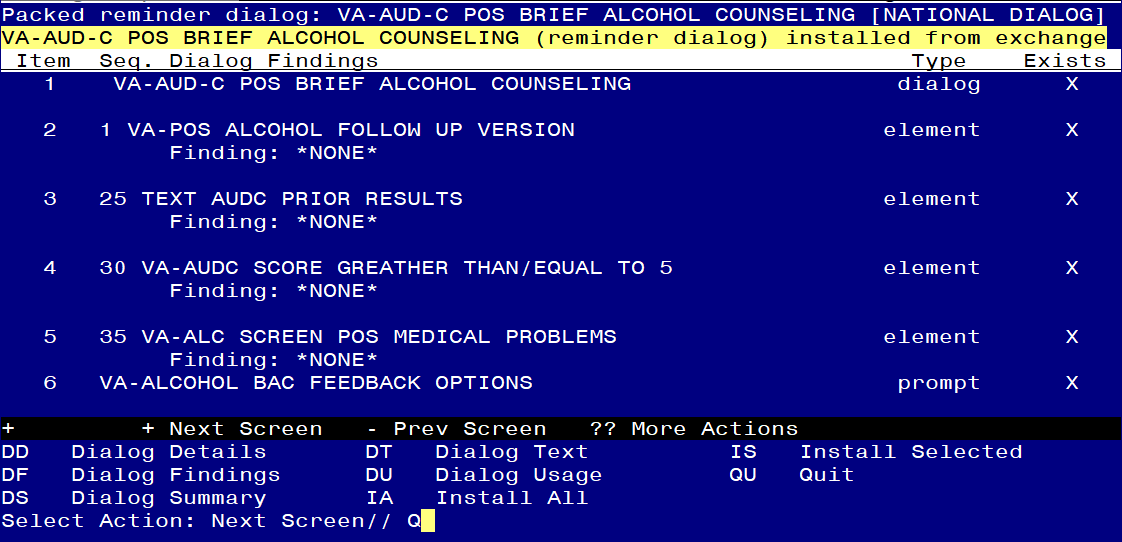
**You will be promped to install the next reminder dialog component:**



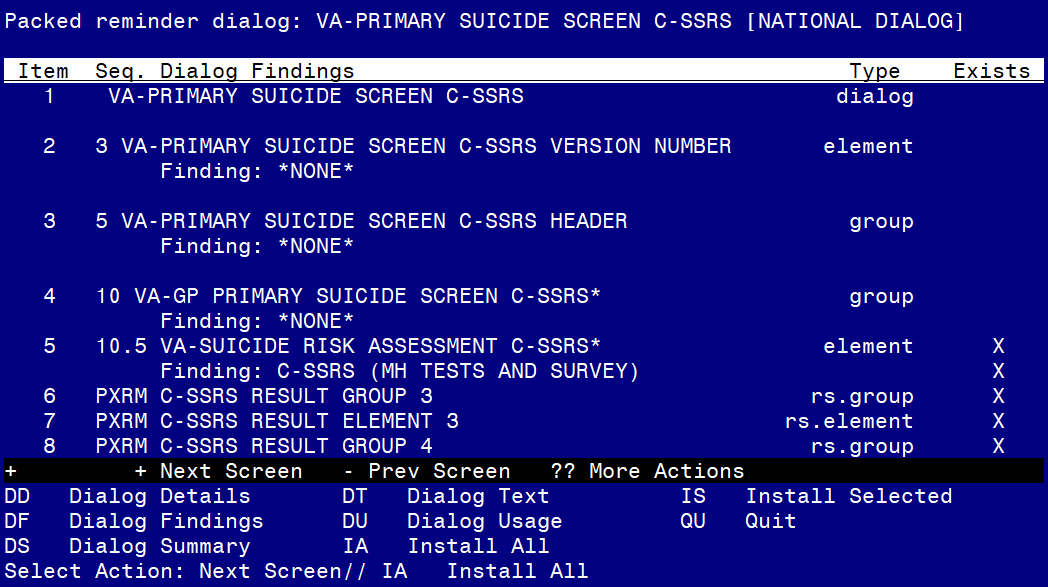
At the **Select Action** prompt, type **IA** to install the dialog **– VA-AUD-C POS BRIEF ALCOHOL COUNSELING**

Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// YES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

**You will be promped to install the next reminder dialog component:** 

At the **Select Action** prompt, type **IA** to install the dialog **– VA-PRIMARY SUICIDE SCREEN C-SSRS**

Select Action: Next Screen// IA Install All

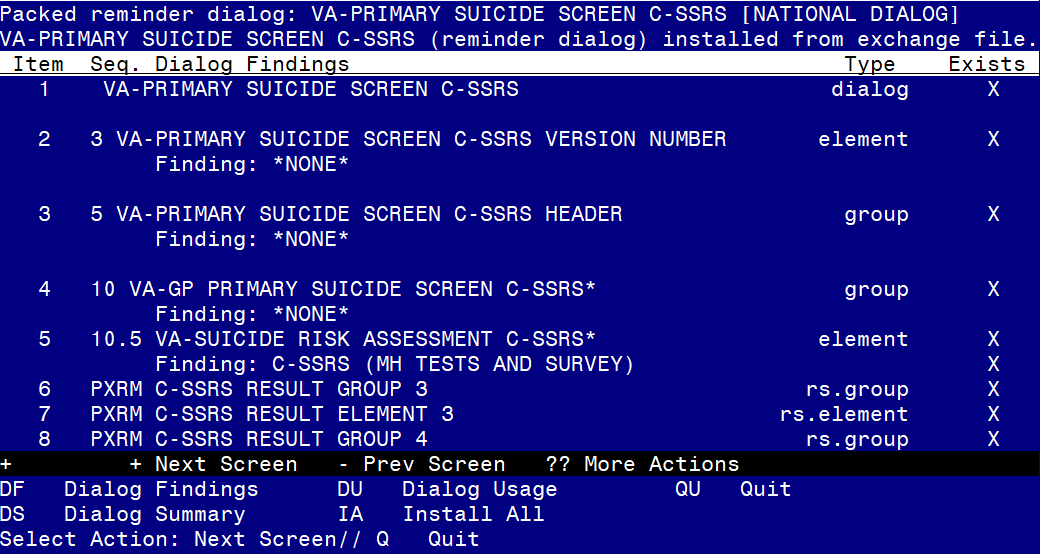
Install reminder dialog and all components with no further changes: Y// YES

You will see these prompts:

Reminder Dialog VA-PRIMA

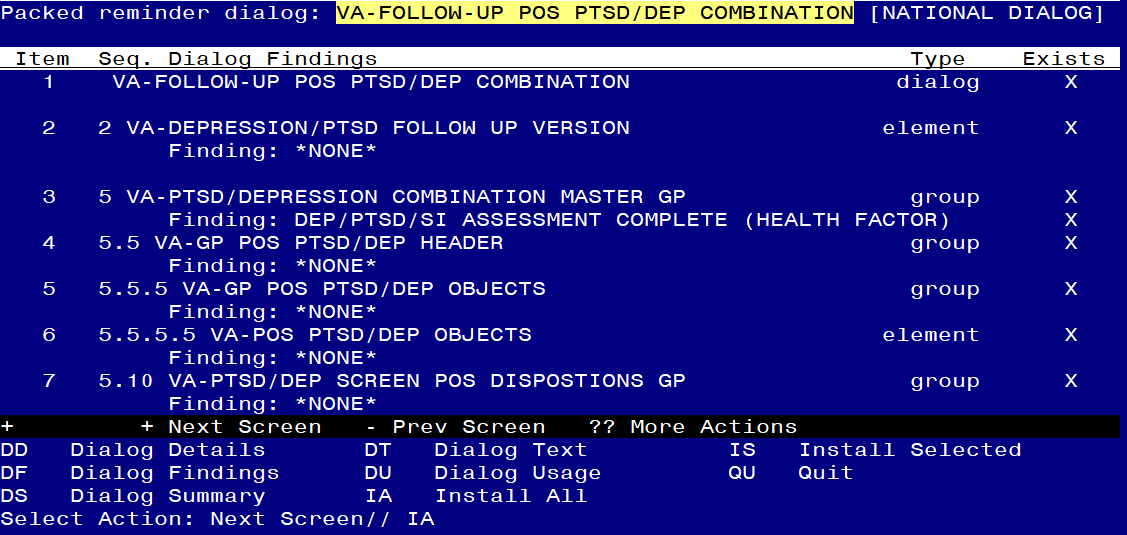
RY SUICIDE SCREEN C-SSRS is not linked to a reminder.

Select Reminder to Link: VA-PRIMARY SUICIDE SCREEN// HIT ENTER TO LINK REMINDER



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

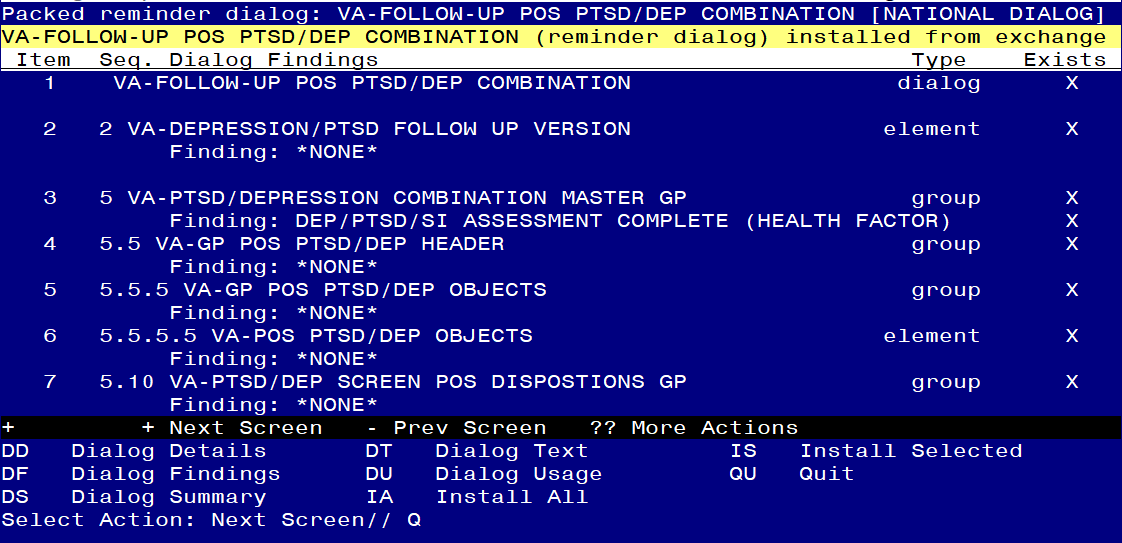
**You will be promped to install the next reminder dialog component:**



At the **Select Action** prompt, type **IA** to install the dialog **– VA-FOLLOW-UP POS PTSD/DEP COMBINATION**

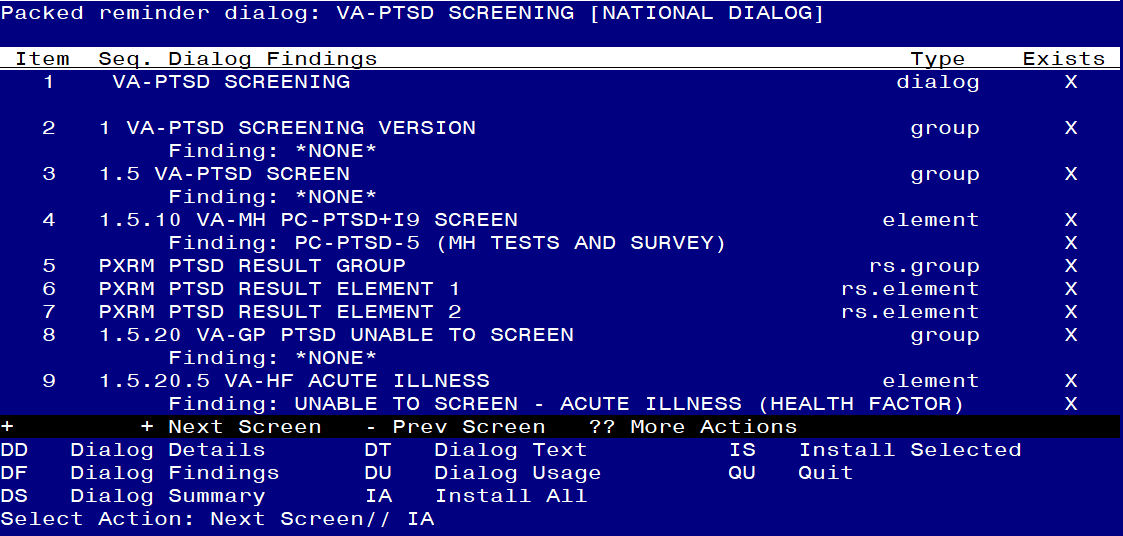
Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// YES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

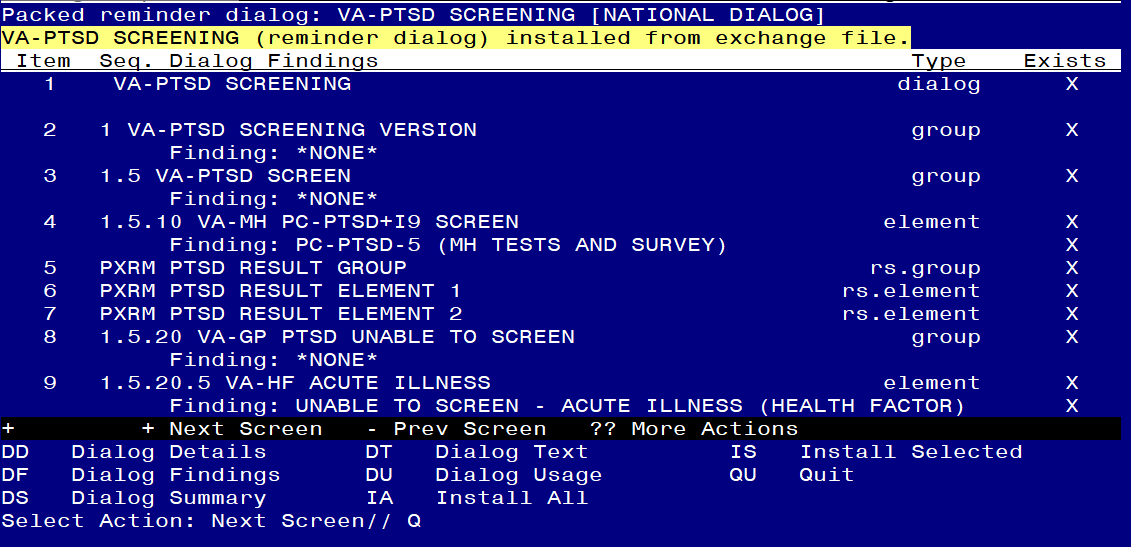
**You will be promped to install the next reminder dialog component:**



At the **Select Action** prompt, type **IA** to install the dialog **– VA-PTSD SCREENING**

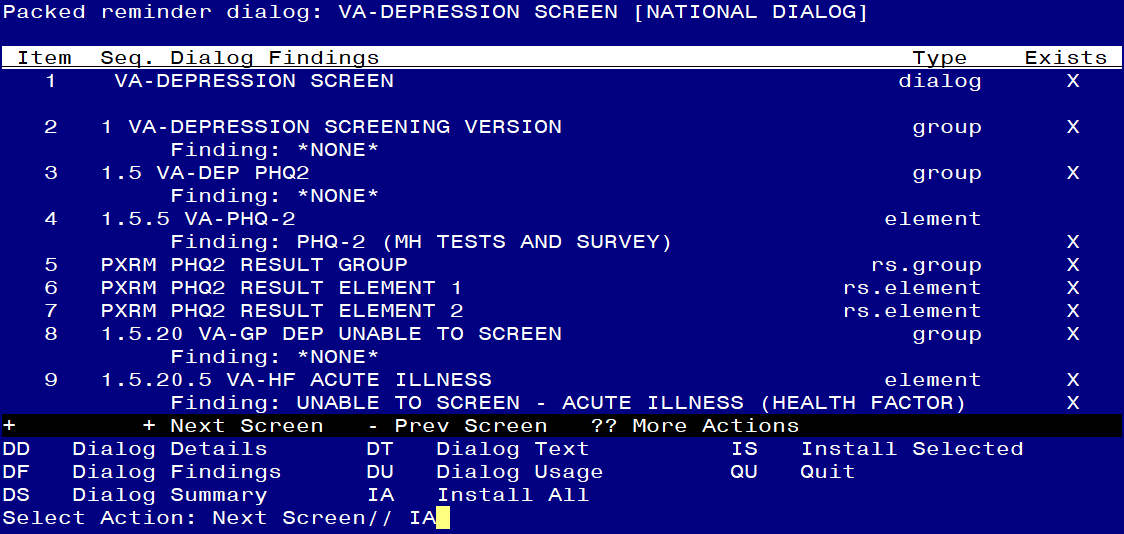
Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// YES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

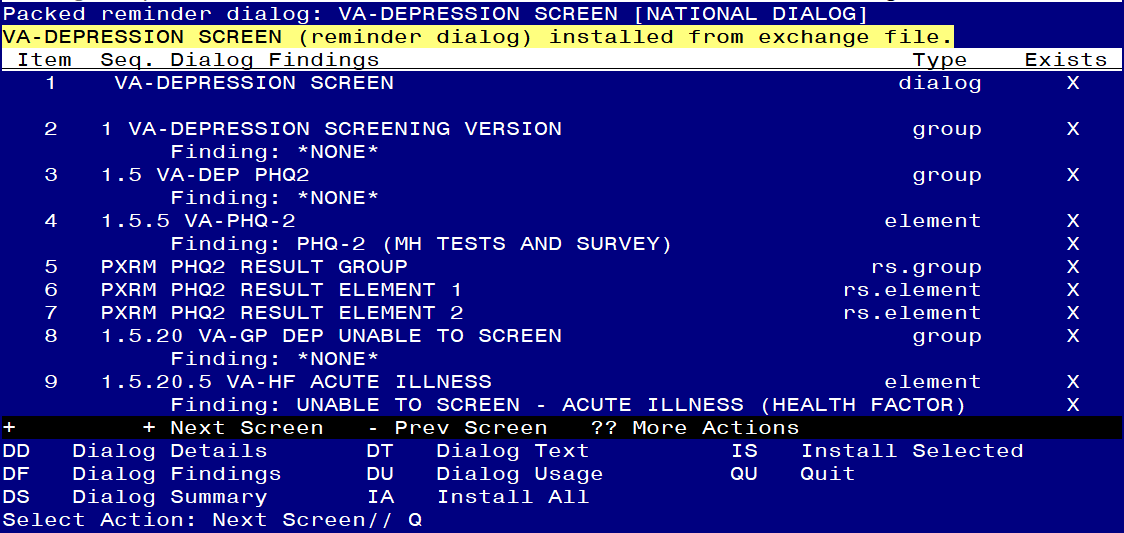
**You will be promped to install the last reminder dialog component:**



At the **Select Action** prompt, type **IA** to install the dialog **– VA-DEPRESSION SCREENING**

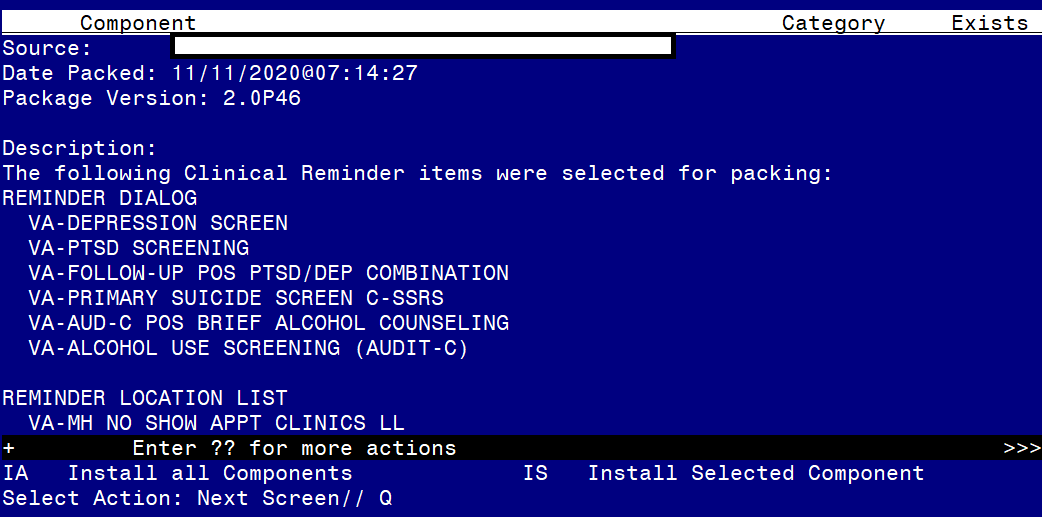
Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// YES



When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

This will complete the Dialog Install section.



**Type Q to exit the installation**

# Post Installation

1. Reminder Term VA-USER CLASS NURSE has two mapped items, both are CF.VA-ASU USER CLASS. Make sure you have your exact RN and LPN user class names in the CF parameter field. If you have more than 2 user classes that represent RN and LPN, you will have to add a new instance of the computed finding VA-ASU USER CLASS, this is done by using quotes: “CF.VA-ASU USER CLASS”. This term is used in branching logic to display the warm handoff option in the primary suicide screen reminder dialog, if you have additional user classes that may complete the primary suicide screen and should have this option in the dialog, you can add them to this term.
2. Ensure the new VA-PRIMARY SUICIDE SCREEN reminder (print name is “Suicide Screen”) is added to your coversheet for users.
3. Add your local Quick Orders back into the following elements from Pre-Install
   1. VA-PTSD SCREEN POS MH EMERGENT EVAL
   2. VA-PTSD SCREEN POS MH NON-EMERGENT EVAL
   3. VA-ALC REFER TO SPECIALTY SUD PROG

Install complete.