

**Update \_2\_0\_139**

Clinical Reminders

VA-COVID-19 TEMPLATE UPDATES

Install Guide

**May 2020**

Product Development

Office of Information Technology

Department of Veterans Affairs

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# Introduction

DESCRIPTION:

Based on feedback from the field, input from subject matter experts, and correlation with current CDC guidelines this update contains changes to the following COVID-19 reminder dialogs:

VA-COVID-19 TELEPHONE FOLLOW-UP

VA-COVID-19 PROVIDER FOLLOW-UP

VA-COVID-19 DISCHARGE INSTRUCTIONS

VA-COVID-19 SCI COVID SCREEN MND

UPDATE\_2\_0\_139 contains 1 Reminder Exchange entry:

**UPDATE\_2\_0\_139 VA-COVID-19 TEMPLATE UPDATES**

**The exchange file contains the following components:**

**TIU TEMPLATE FIELD**

HYPERLINK COVID-19 PREVENT SPREAD

HYPERLINK COVID-19 PATIENT EDU

HYPERLINK COVID-19 CARE AT HOME

HYPERLINK COVID-19 DISP NONHOSP PT

HYPERLINK COVID-19 HOW TO PROTECT SELF

VA-COVID TEST RESULTS PHONE INFORMATION

WORD PROC 70X5

VA-CDC ENDING ISOLATION

VA-CDC IF YOU ARE SICK

VA-WORD

ADDITIONAL INFO (DISP ONLY)

VA-PPE TYPE

TEXT (1-10 CHAR) REQ

VA-COVID 19 CDC SYMPTOMS

VA-COVID SYMPTOM TEXT

OTHER NON-VA

OTHER TEXT

**HEALTH FACTORS**

VA-REMINDER UPDATES

VA-UPDATE\_2\_0\_139

VA-SCI/D PQD

VA-SCI/D PQD-MOTOR NEURON DISORDER

VA-COVID-19

VA-COVID-19 DC SUSPECTED FALSE NEGATIVE

VA-COVID-19 DC TEST POSITIVE

VA-COVID-19 DC TEST NEGATIVE

VA-COVID-19 DC TEST PENDING RESULTS

VA-COVID-19 DC NOT SUSPECTED, NO TEST

VA-COVID-19 DC NOT SUSPECTED

VA-HOME MONITORING BLOOD PRESSURE

VA-HOME MONITORING PULSE OX

VA-HOME MONITORING TEMP

VA-COVID-19 FOLLOW UP PC

VA-COVID-19 PLAN OTHER FOLLOW UP

VA-COVID-19 PLAN SECURE MESSAGE

VA-COVID-19 PLAN ANNIE AP FOLLOW UP

VA-COVID-19 PLAN CONTINUE CALLS

VA-COVID-19 PLAN PROVIDE PREVENTION INFO

VA-COVID-19 PLAN CONTACT VA NURSE LINE

VA-COVID-19 PATIENT WORSENING

VA-COVID-19 REFER RELEASE ISOLATION ST

VA-COVID-19 PATIENT STABLE

VA-COVID-19 MED HX IMMUNOCOMPROMISED

VA-COVID-19 STABLE RELEASE ISOLATION

VA-COVID-19 REFER RELEASE ISOLATION IM

VA-COVID-19 PATIENT IMPROVING

VA-COVID-19 IMPROVE RELEASE ISOLATION

VA-COVID-19 UNABLE TO CARE FOR SELF HOME

VA-COVID-19 CAN CARE FOR SELF AT HOME

VA-TRAVEL SCREEN [C]

VA-TRAVEL DIARRHEA NO

VA-TRAVEL DIARRHEA YES

VA-TRAVEL FLU NO

VA-TRAVEL FLU YES

VA-TRAVEL COUGH NO

VA-TRAVEL COUGH YES

VA-TRAVEL FEVER NO

VA-TRAVEL FEVER YES

VA-COVID-19 OUTSIDE PCR SPEC COLLECTED

VA-COVID-19 PCR LAB OUTSIDE NEGATIVE

VA-COVID-19 PCR LAB OUTSIDE POSITIVE

VA-COVID-19 UNABLE TO LEAVE MESSAGE

VA-COVID-19 UNABLE TO REACH PATIENT

VA-COVID-19 TRANSPORTATION NEVER

VA-COVID-19 TRANSPORTATION WEEKLY

VA-COVID-19 TRANSPORTATION 2-3/WEEK

VA-COVID-19 TRANSPORTATION DAILY

VA-COVID-19 LEFT HOUSE NEVER

VA-COVID-19 LEFT HOUSE WEEKLY

VA-COVID-19 LEFT HOUSE 2-3/WEEK

VA-COVID-19 LEFT HOUSE DAILY

VA-COVID-19 RESIDENTIAL LIVING

VA-COVID-19 HOUSEHOLD CONTACT

VA-COVID-19 HEALTH CARE WORKER

VA-COVID-19 PLAN ADMISSION

VA-COVID-19 PLAN TRANSFER

VA-COVID-19 PLAN REMAIN HOME

VA-COVID-19 PLAN DISCHARGE HOME

VA-COVID-19 PLAN REFERRAL

VA-COVID-19 SUSPECTED SEVERE

VA-COVID-19 SUSPECTED MILD

VA-COVID-19 SUSPECTED MODERATE

VA-COVID-19 SUSPECTED

VA-COVID-19 SCREENED LOW SUSPICION

VA-COVID-19 FE COUGH DURING INTERVIEW

VA-COVID-19 FE LOOKS ILL

VA COVID-19 FE NO RESPIRATORY DIFFICULTY

VA-COVID-19 FE CYANOSIS

VA-COVID-19 FE ACCESSORY MUSC RESP

VA-COVID-19 FE RESP DISTRESS

VA-COVID-19 FE ALERT

VA-COVID-19 ROS OTHER

VA-COVID-19 ROS GI

VA-COVID-19 ROS CV

VA-COVID-19 ROS RESP

VA-COVID-19 ROS ENT

VA-COVID-19 ROS GENERAL

VA-COVID-19 MED HX HOMELESSNESS

VA-COVID-19 MED HX OBESITY

VA-COVID-19 MED HX BREASTFEEDING

VA-COVID-19 MED HX OTHER

VA-COVID-19 MED HX CANCER

VA-COVID-19 MED HX HTN

VA-COVID-19 MED HX PREGNANCY

VA-COVID-19 MED HX LIVER DISEASE

VA-COVID-19 MED HX ESRD

VA-COVID-19 MED HX DIABETES

VA-COVID-19 MED HX HEART DISEASE

VA-COVID-19 MED HX LUNG DISEASE

VA-COVID-19 MED HX AGE

VA-COVID-19 VISIT TYPE PHONE

VA-COVID-19 VISIT TYPE F2F

**REMINDER TAXONOMY**

VA-IMMUNOCOMPROMISED

**REMINDER TERM**

VA-REMINDER UPDATE\_2\_0\_139

VA-BL IMMUNOCOMPROMISED

VA-SEX MALE

**REMINDER DIALOG**

VA-COVID-19 SCI COVID SCREEN MND

VA-COVID-19 DISCHARGE INSTRUCTIONS

VA-COVID-19 TELEPHONE FOLLOW-UP

VA-COVID-19 PROVIDER FOLLOW-UP

**HEALTH SUMMARY TYPE**

COVID19 LAB RESULTS

**HEALTH SUMMARY OBJECTS**

COVID19 LAB RESULTS (TIU)

**TIU DOCUMENT DEFINITION**

COVID19 LAB RESULTS

# Pre-Install

Using the Vista menu Reminder Dialog Manager, Reminder Dialog, change your view to GROUP and choose inquire/print for the following reminder dialog groups:

VAL-COVID-19 PREVENTION LOCAL INFORMATION,

VAL-COVID-19 POSITIVE LOCAL INFORMATION,

VAL-COVID 19 RESULTS NEGATIVE LOCAL INFORMATION

VAL-COVID-19 PENDING LOCAL INFORMATION

VAL-GP COVID ASSESSMENT LAB TESTS

VAL-GP COVID ASSESSMENT COVID MILD

VAL-GP COVID ASSESSMENT ESC OF CARE F2F NON ED

VAL-GP COVID ASSESSMENT ESC OF CARE VIRTUAL

VA-GP COVID ASSESSMENT ESC OF CARE F2F NON ED URGENT

VA-GP COVID ASSESSMENT ESC OF CARE VIRTUAL URGENT

VAL-COVID PLAN REFERRAL

VAL-COVID PLAN TRANSFER

VAL-COVID PLAN ADMISSION

VAL-GP COVID-19 FOLLOW UP CALL

VAL-GP COVID-19 FOLLOW-UP PLAN EDUCATION

Change your view to Elements

VAL-COVID-19 FOLLOW-UP PLAN ED NURSE HOTLINE

VAL-COVID-19 FOLLOW-UP PLAN ANNIE

VAL-COVID-19 DIRECTIONS TO PACT

VAL-TH VVC TELEPHONE TRIAGE CONTACT PHONE OBJECT

VAL-COVID PATIENT INFORMATION

VAL-TH VVC TELEPHONE TRIAGE PATIENT LOCATION HOME

VAL-COVID ALLERGY AND MEDICATIONS

VAL-COVID FOCUSED EXAM TEMP

VAL-COVID PLAN DISCHARGE HOME FOLLOW UP

Save this info for the post install, it will make adding information back post -install easier if your site has made local edits. Not all sites will have made local edits to these dialog groups.

If you have made significant local edits to these dialog groups, you can also create a local dialog group that contains each of these items as sequences in that group and then create a reminder exchange file to back this group up. After installing, you can install that exchange file after installation of this update. Embedded below are instructions to do this.



**\*\*\*If you create a local dialog group for backup of these components, do not include the group VAL-GP COVID ASSESSMENT LAB TESTS, for this group, you will need to inquire and save this specific group pre-install and re-do any local changes post install. \*\*\***

# Install Details

This update is being distributed as a mailman message. you will have a vista mail message with subject of UPDATE 139.

Installation:

=============

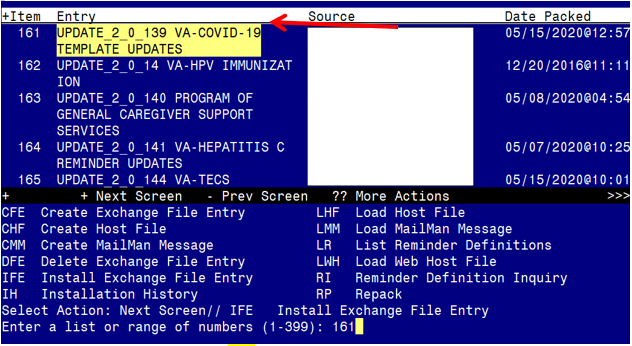
This update can be loaded with users on the system. Installation will take less than 30 minutes.

# Install Example

To load the mailman message. Navigate to reminder exchange in Vista, choose load mailman message, you should load the mailman message labeled UPDATE 139.

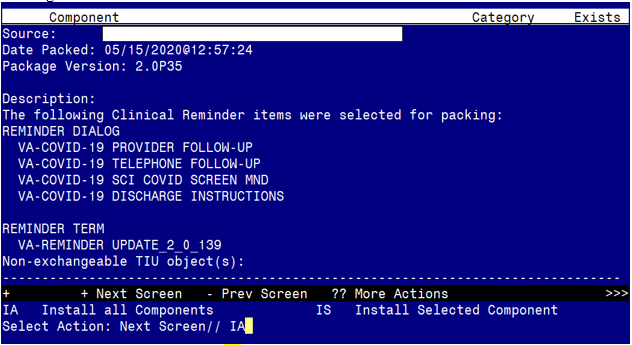
You should see a message at the top of your screen that the file successfully loaded.

Search and locate an entry titled **UPDATE\_2\_0\_139 VA-COVID-19 TEMPLATE UPDATES** in reminder exchange.



At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry **UPDATE\_2\_0\_139 VA-COVID-19 TEMPLATE UPDATES** *(in this example it is entry 161 it will vary by site).* The date of the exchange file should be 05/15/2020.



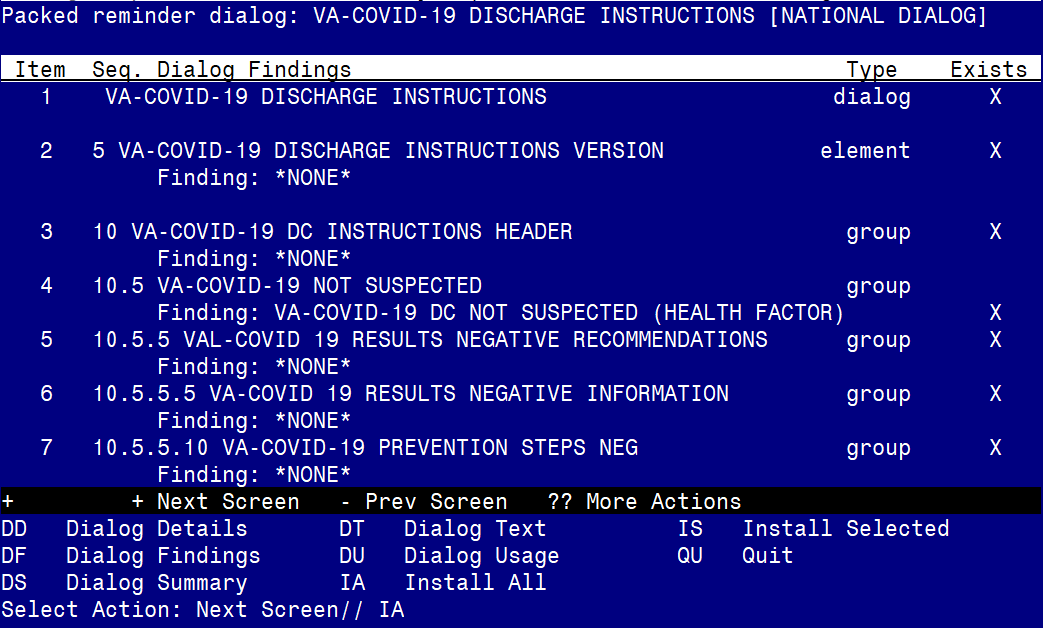
At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

Select Action: Next Screen// IA Install all Components

You will see several prompts, for all new entries you will choose **I to Install**

*For components that already exists but the packed component is different, you will choose* ***S to Skip.***

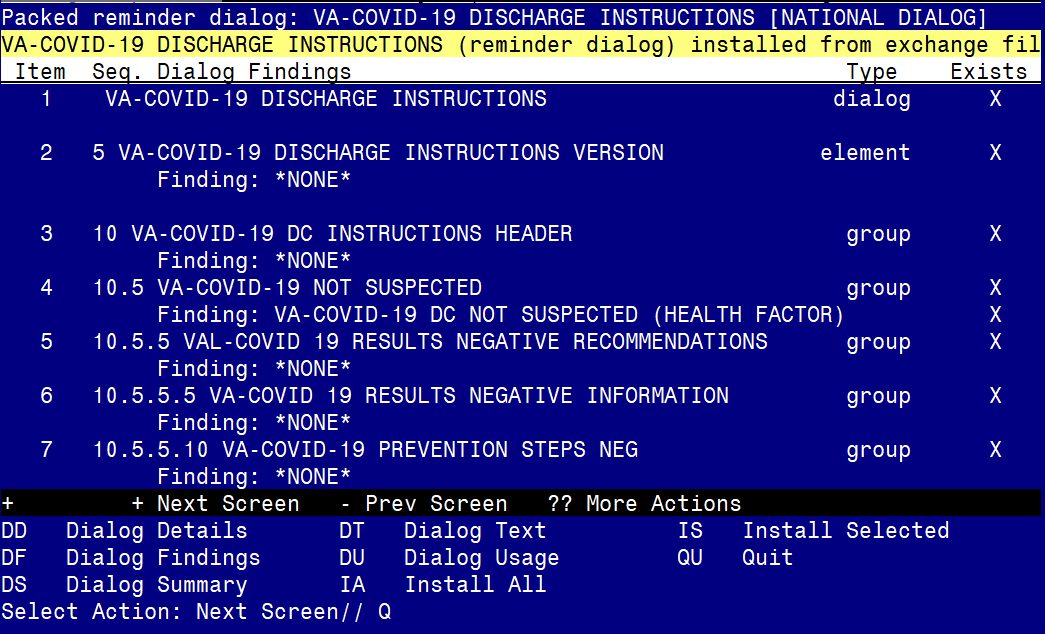
**You will be promped to install the FIRST reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.**



At the **Select Action** prompt, type **IA** to install the dialog – **VA-COVID-19 DISCHARGE INSTRUCTIONS**

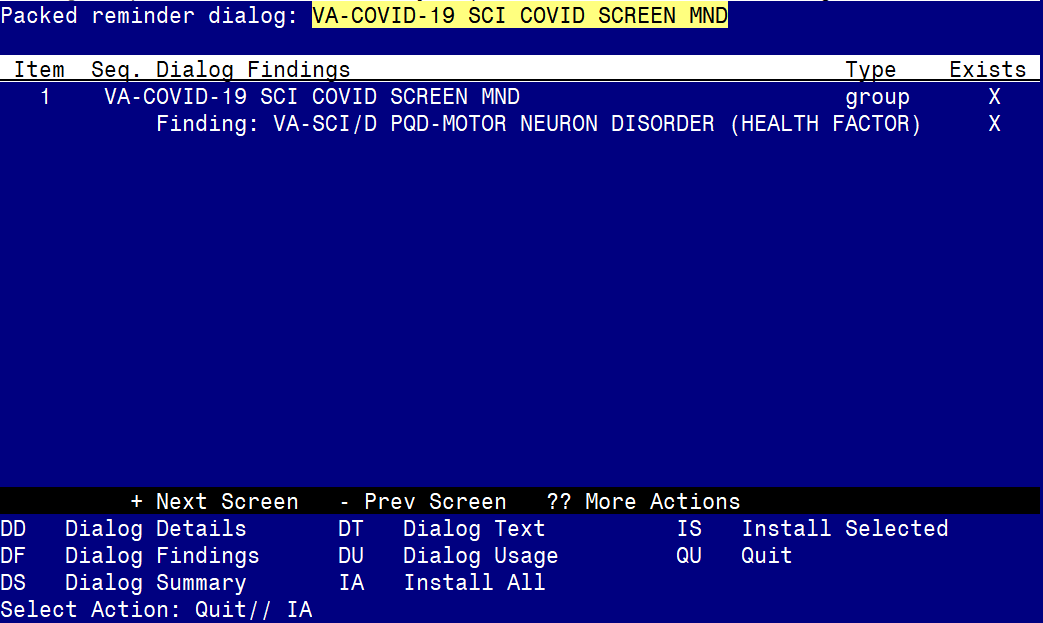
Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// Yes



After completing this dialog install, you will type Q.

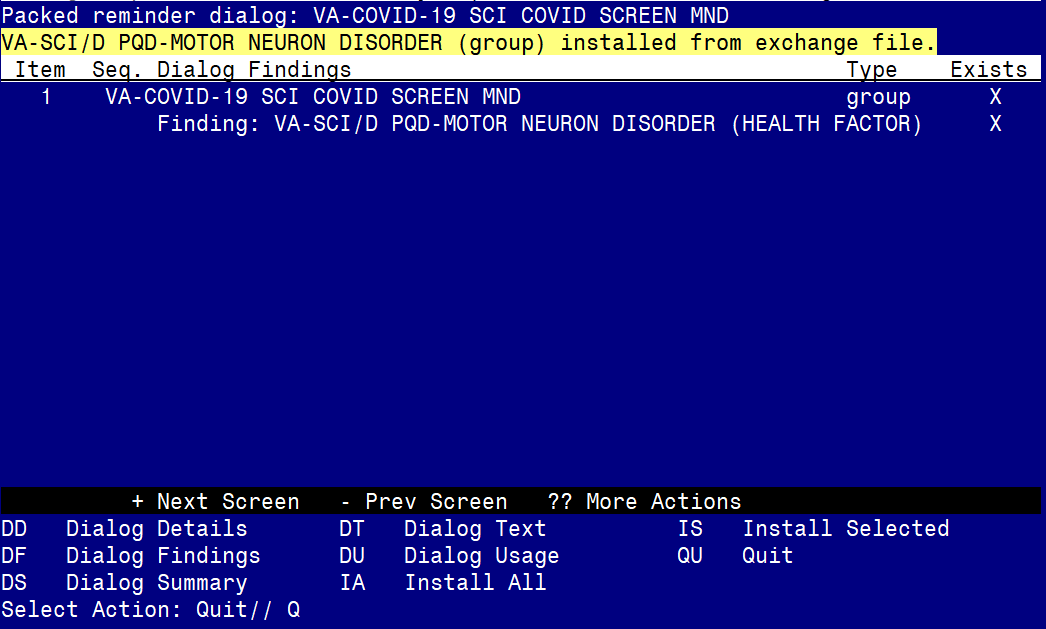
**You will be promped to install the SECOND reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.**



At the **Select Action** prompt, type **IA** to install the dialog – VA-COVID-19 SCI COVID SCREEN MND

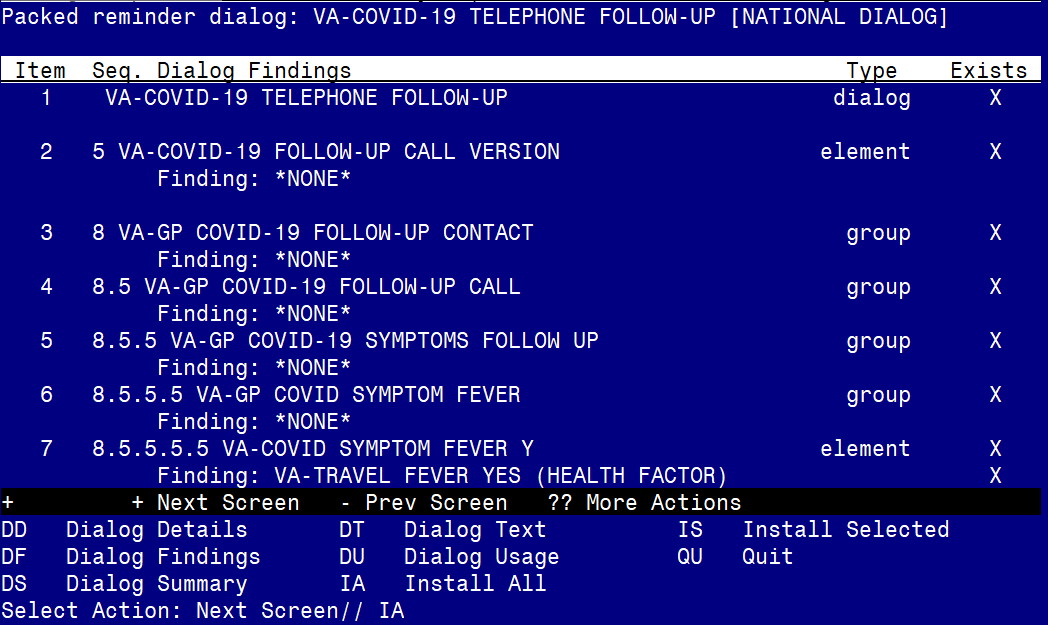
Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// Yes



After completing this dialog install, you will type Q.

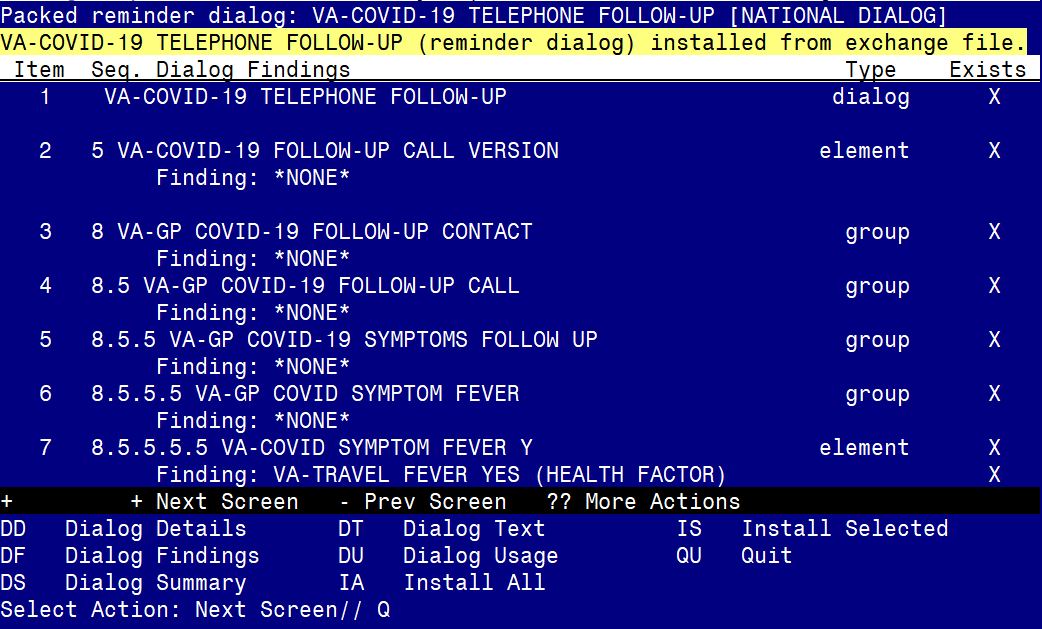
**You will be promped to install the THIRD reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.**



At the **Select Action** prompt, type **IA** to install the dialog – **VA-COVID-19 TELEPHONE FOLLOW-UP**

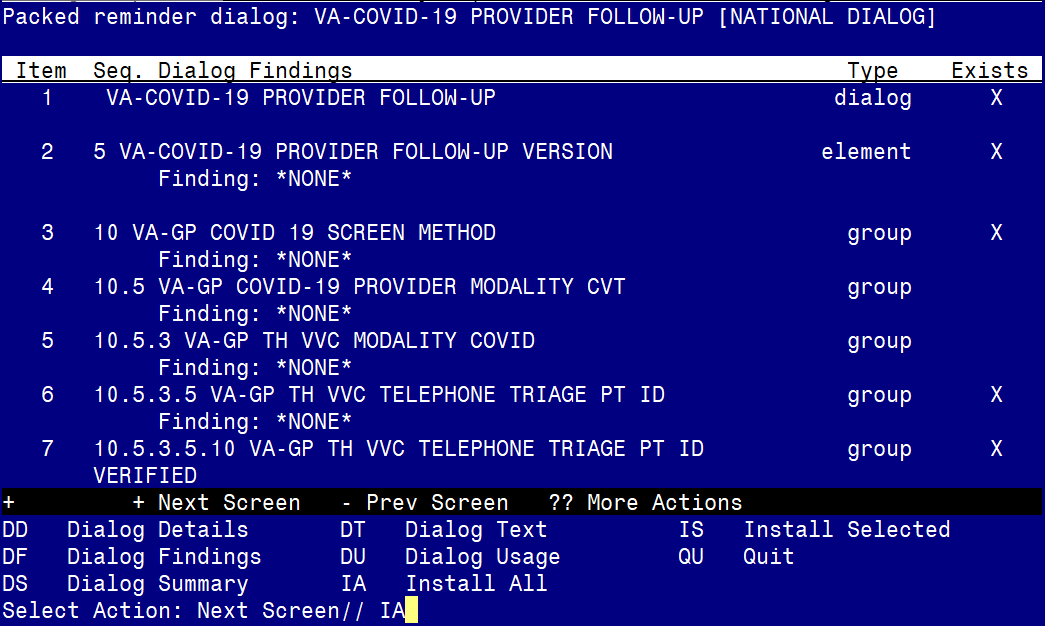
Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// Yes



After completing this dialog install, you will type Q.

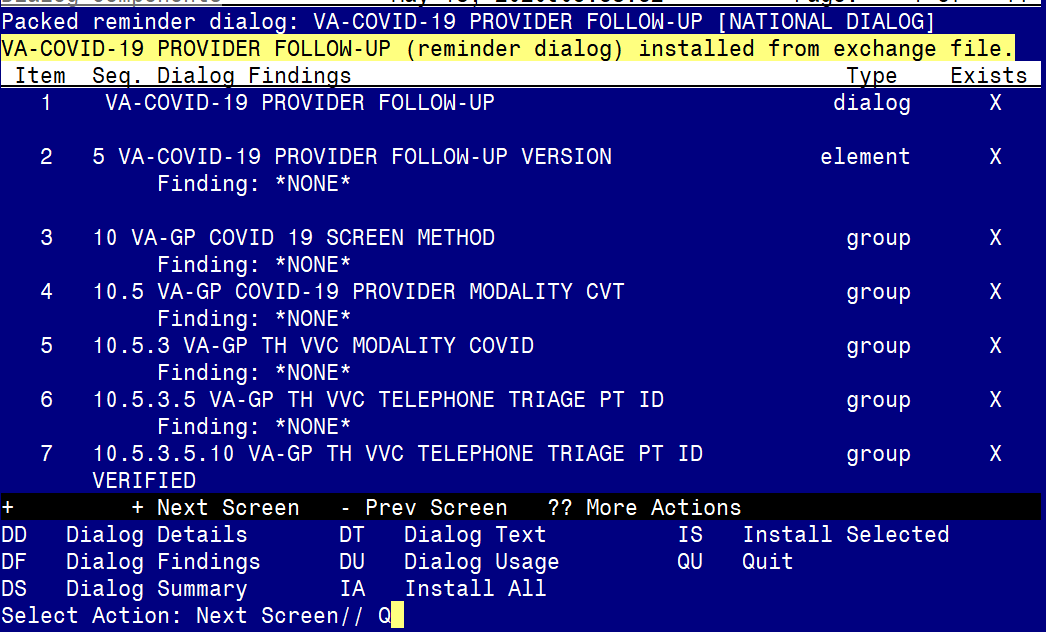
**You will be promped to install the LAST reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.**



At the **Select Action** prompt, type **IA** to install the dialog – **VA-COVID-19 PROVIDER FOLLOW-UP**

Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// Yes

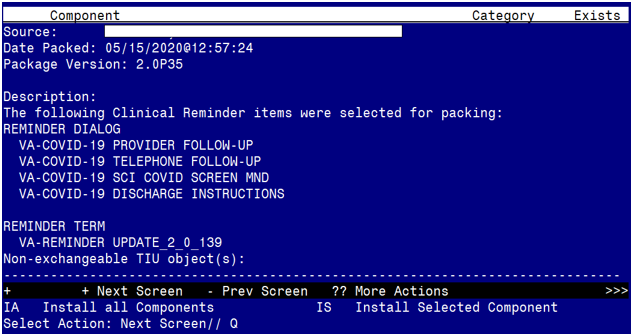


After completing this dialog install, you will type Q.

You will then be prompted to install the health summary components.

You will see several prompts, for all new entries you will choose **I to Install**

*For components that already exists but the packed component is different, you will choose* ***S to Skip.***



You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

# Post Installation

1. **Open the COVID-19 Telephone Follow Up Template and confirm the version is 2.2**
2. **Open the COVID-19 Discharge Template and confirm the version is 2.2**
3. **Open the COVID-19 Provider Screen Template and confirm the version is 2.2**
4. **Add local content to reminder dialog groups and elements if needed. (Optional)**

Review the pre-install for these items and edit to make any local changes. If you had made changes to the below items before, you will need to re-do any local modifications to the following groups. If you made a backup of these prior to installation, you can install selected the reminder dialog group from your backup file and this will restore your local changes to the following items:

Groups:

VAL-COVID-19 PREVENTION LOCAL INFORMATION,

VAL-COVID-19 POSITIVE LOCAL INFORMATION,

VAL-COVID 19 RESULTS NEGATIVE LOCAL INFORMATION

VAL-COVID-19 PENDING LOCAL INFORMATION

VAL-GP COVID ASSESSMENT COVID MILD

VAL-GP COVID ASSESSMENT ESC OF CARE F2F NON ED

VAL-GP COVID ASSESSMENT ESC OF CARE VIRTUAL

VA-GP COVID ASSESSMENT ESC OF CARE F2F NON ED URGENT

VA-GP COVID ASSESSMENT ESC OF CARE VIRTUAL URGENT

VAL-COVID PLAN REFERRAL

VAL-COVID PLAN TRANSFER

VAL-COVID PLAN ADMISSION

VAL-GP COVID-19 FOLLOW UP CALL

VAL-GP COVID-19 FOLLOW-UP PLAN EDUCATION

Change your view to Elements

VAL-COVID-19 FOLLOW-UP PLAN ED NURSE HOTLINE

VAL-COVID-19 FOLLOW-UP PLAN ANNIE

VAL-COVID-19 DIRECTIONS TO PACT

VAL-TH VVC TELEPHONE TRIAGE CONTACT PHONE OBJECT

VAL-COVID PATIENT INFORMATION

VAL-TH VVC TELEPHONE TRIAGE PATIENT LOCATION HOME

VAL-COVID ALLERGY AND MEDICATIONS

VAL-COVID FOCUSED EXAM TEMP

VAL-COVID PLAN DISCHARGE HOME FOLLOW UP

For this dialog group VAL-GP COVID ASSESSMENT LAB TESTS

Review your pre-install inquiry and re-do any local modifications.

In the plan section for the positive test results, there is a new group VAL-GP COVID-19 FOLLOW-UP PLAN EDUCATION POS. If you added local content to this group: VAL-GP COVID-19 FOLLOW-UP PLAN EDUCATION, you will also need to add the same local content to this new dialog group.