Update_2_0_85

Clinical Reminders

VA-CSP CLIN ELIG FOR PRIM FAMILY CG UPDATE

Install Guide

July 2019

Product Development
Office of Information Technology
Department of Veterans Affairs
Table of Contents

INTRODUCTION .................................................................................................................. 1
INSTALL DETAILS ............................................................................................................. 5
INSTALL EXAMPLE ........................................................................................................... 6
POST INSTALLATION ....................................................................................................... 8
Introduction

The Caregiver Support Program requested the recent changes to the Veteran Eligibility CPRS template as part of the program’s response to the OIG report of August 2018. In that report, the OIG charged the VA with ensuring that all Caregiver Support Coordinators were properly applying the eligibility criteria of the program as outlined in Directive 1152. The National Caregiver Support Program Office has taken steps to develop and implement a standardized training to ensure this requirement is being met. In the process of developing the National training program, a review of the Veteran’s Eligibility Assessment CPRS template, that is used to document the program criteria, took place to ensure that the template was consistent with the training. The review of the template found that while all the key elements were included in the template, the template did not utilize the same wording or the same order. For this reason, a request was made to modify the first half (only) of the existing CPRS eligibility template as this half is specifically related to the 7 primary eligibility requirements. The request was to ensure that PL 111-163, 38 CFR rules & regulations and the Directive 1152 as well as the CPRS template were all consistent.

The wording and order of the first reminder dialog group containing 7 questions is being updated to align with the wording and order of the questions in the policy.
Clinical Eligibility Criteria for Family Caregiver Program

********** MUST MEET ALL SEVEN PRIMARY CRITERIA **********

1. Did the Veteran or Servicemember (undergoing medical discharge) incur or aggravate a serious injury including traumatic brain injury, psychological trauma or other mental disorder, in the line of duty, on or after September 11, 2001?
   - [ ] Yes
   - [ ] No

2. Due to the serious injury(ies) sustained by the Veteran or Servicemember, is another person (Caregiver) required to assist with the management of personal care functions required in everyday living due to one or more of the following?
   - [ ] Inability to perform an Activity of Daily Living
   - [ ] Need for supervision or protection
   - [ ] Psychological trauma or a mental disorder
   - [ ] A 100% service-connected disability for a serious injury incurred on or after September 11, 2001 for which the Veteran receives a special monthly compensation including an aid and attendance allowance
   - [ ] Yes
   - [ ] No

3. Based on this serious injury, will the Veteran or Servicemember require the assistance of another person (Caregiver) to be able to manage personal care functions required in everyday living for a continuous period of a minimum of six months?
   - [ ] Yes
   - [ ] No

4. Is it clinically in the best interest of the Veteran or Servicemember to participate in the Family Caregiver Program?
   - [ ] Yes
   - [ ] No

   NOTE: In the best interest means a clinical determination that the participation in such program is likely to be beneficial to the eligible Veteran. Such determination will include consideration, by a clinician, of whether participation significantly enhances the eligible Veteran’s ability to live safely in a home setting, supports the eligible Veteran’s potential progress in rehabilitation, if such potential exists, and creates an environment that supports the health and well-being of the eligible Veteran.

5. Will the Veteran or Servicemember receive care at home from the Family Caregiver upon admission into the Family Caregiver Program?
   - [ ] Yes
   - [ ] No

6. Will the Veteran or Servicemember receive ongoing health care from a Patient Aligned Care Team (PACT) or other VA health care team?
   - [ ] Yes
   - [ ] No

   (This does not preclude co-management with a community provider)

7. Will the Family Caregiver be providing personal care services without another individual entity, or program providing the same services concurrently?
   - [ ] Yes
   - [ ] No

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- [ ] Check here if ANY of the above 7 questions were answered “No”.
- [ ] Check here if all 7 questions above were answered “Yes”.

BEFORE:
AFTER:

Veteran Eligibility Assessment for the Program of Comprehensive Assistance for Family Caregivers

******** MUST MEET ALL SEVEN PRIMARY REQUIREMENTS ********

1. Is the individual either: a) A Veteran or b) A member of the Armed Services who has been found unfit for duty due to a medical condition by their Service’s Physical Evaluation Board, and has been issued a date for medical discharge from the Armed Forces?
   - Yes
   - No

2. Does the Veteran or Servicemember have a serious injury (including traumatic brain injury, psychological trauma, or other mental disorder) incurred or aggravated in the line of duty in the active military, naval, or air service on or after September 11, 2001?
   - Yes
   - No

3. Does the serious injury render the Veteran or Servicemember in need of personal care services from another individual (a caregiver) for a minimum of 6 continuous months based on any one of the following clinical criteria:

   NOTE: Personal care services means the care or assistance provided by a caregiver that is necessary to support the Veteran’s health and well-being and perform personal functions required in everyday living that ensure the Veteran remains safe from hazards or dangers incident to his or her daily environment.

   - An inability to perform one or more Activities of Daily Living
   - A need for supervision or protection based on symptoms or residuals of neurological or other impairment or injury
   - The Veteran is service connected for a serious injury that was incurred or aggravated in the line of duty in the active military, naval, or air service on or after September 11, 2001, and has been rated 100 percent disabled for that serious injury, and has been awarded special monthly compensation that includes an aid and attendance allowance

   - Yes (if ANY of the above apply)
   - No (if NONE of the above apply)
4. Has a clinical determination (authorized by the individual's primary care team) been made that it is in the best interest of the Veteran or Servicemember to participate in the program?

   NOTE: "In the Best Interest is defined as a clinical determination that participation in the Program of Comprehensive Assistance for Family Caregivers is likely to be beneficial to the Veteran. The determination includes consideration, by a clinician, of whether participation in the program will:

   - Significantly enhance the eligible Veteran's ability to live safely in a home setting
   - Support the Veteran's potential progress in rehabilitation, if such potential exists
   - Create an environment that supports the health and well-being of the Veteran

   ☐ Yes (if ALL three of the above parts apply)
   ☐ No (if ANY of the three above parts DO NOT apply)

5. Will the family caregiver provide personal care services that will not be simultaneously and regularly provided by or through another individual or entity?

   ☐ Yes
   ☐ No

6. Does the Veteran or Servicemember agree to receive care at home after VA designates a family caregiver?

   ☐ Yes
   ☐ No

7. Does the Veteran or Servicemember agree to receive ongoing care from a primary care team after VA designates a family caregiver?

   ☐ Yes
   ☐ No

☐ Check here if ANY of the above 7 questions were answered "No".
☐ Check here if all 7 questions above were answered "Yes".
**UPDATE_2_0_85** contains 1 Reminder Exchange entry:

**UPDATE_2_0_85** VA-CSP CLIN ELIG FOR PRIM FAMILY CG UPDATE

The exchange file contains the following components:

**HEALTH FACTORS**
- VA-REMINDER UPDATES
- VA-UPDATE_2_0_85
- VA-VET ELIGIBILITY CRITERIA [C]
- VA-CGVEA CRITERIA 1 NO
- VA-CGVEA CRITERIA 1 YES
- VA-CGVEA CRITERIA 4 NO
- VA-CGVEA CRITERIA 4 YES
- VA-CGVEA CRITERIA 3 NO
- VA-CGVEA CRITERIA 3 SMC
- VA-CGVEA CRITERIA 3 S&P
- VA-CGVEA CRITERIA 3 ADL
- VA-CGVEA CRITERIA 3 YES
- VA-CGVEA CRITERIA 5 NO
- VA-CGVEA CRITERIA 5 YES
- VA-CGVEA CRITERIA 7 NO
- VA-CGVEA CRITERIA 7 YES
- VA-CGVEA CRITERIA 6 NO
- VA-CGVEA CRITERIA 6 YES
- VA-CGVEA CRITERIA 2 NO
- VA-CGVEA CRITERIA 2 YES

**REMINDER TERM**
- VA-REMINDER UPDATE_2_0_85

**REMINDER DIALOG**
- VA-CSP GP ELIGIBILITY CRITERIA REV

**Install Details**

This update is being distributed as a web host file. The address for the host file is:

http://vista.med.va.gov/reminders/UPDATE_2_0_85.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

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This update can be loaded with users on the system. Installation will take less than 10 minutes.
Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

At the Select Action: prompt, enter **LWH** for Load Web Host File
At the Input the url for the .prd file: prompt, type the following web address: http://vista.med.va.gov/reminders/UPDATE_2_0_85.PRD

You should see a message at the top of your screen that the file successfully loaded.

http://vista.med.va.gov/reminders/UPDATE_2_0_85.PRD successfully loaded.

Search and locate an entry titled UPDATE_2_0_85 VA-CSP CLIN ELIG FOR PRIM FAMILY CG UPDATE in reminder exchange

At the Select Action: prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry titled UPDATE_2_0_85 VA-CSP CLIN ELIG FOR PRIM FAMILY CG UPDATE (in this example it is entry 181, it will vary by site)
At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
Select Action: Next Screen// IA   Install all Components

You will Choose **I to Install** all new components.

**You will be prompted to install the dialog component** – you will INSTALL ALL even though several or all components may have an X to indicate that they already exist, the components have been updated and should be installed:

At the **Select Action** prompt, type **IA** to install the dialog – **VA-CSP GP ELIGIBILITY CRITERIA REV**
Select Action: Next Screen// IA   Install All
Install reminder dialog and all components with no further changes: **Y//ES**
When the dialog has completed installation, you will then be returned to this screen. At the Select Action prompt, type Q.

Install Completed

Post Installation

1. Open the existing note/template CAREGIVER PROGRAM CLINICAL ELIGIBILITY ASSESSMENT and confirm that you see the updated dialog group.
NOTE: If you require further technical assistance, if there are any questions or problems during the installation, please notify your local IT support to log a national help desk ticket or contact the VA Service Desk and have them submit a national ticket to:
Category: Enterprise Applications
Enterprise Application: VistA - Clinical Reminders
Assignment Group: NTL SUP Clin 2