# Joint Longitudinal Viewer (JLV) 3.3.0.0

# **User Guide**



February 2023 Version 1.0

# **Department of Veterans Affairs**

Office of Information and Technology (OIT)

Date	Version	Document	Author
01/30/2023	1.0	Submitting the document for approval	Booz Allen Hamilton
01/27/2023	0.2	Comments addressed	Booz Allen Hamilton
01/04/2023	0.1	Initial draft of document from last approved.	Booz Allen Hamilton

## **Revision History**

# **Artifact Rationale**

Per the Veteran-focused Integrated Process (VIP) Guide, the user guide is required to be completed prior to Critical Decision Point #2 (CD2), with the expectation that it is updated as needed. A user guide is a technical communication document intended to give assistance to people using a system, such as Veterans Health Information Systems and Technology Architecture (VistA) end users. It is usually written by a technical writer, although it can also be written by programmers, product or project managers, or other technical staff. Most user guides contain both a written guide and the associated images. It is usual to include screenshots of the human-machine interfaces, and hardware manuals often include clear, simplified diagrams. The language used is matched to the intended audience, with jargon kept to a minimum or explained thoroughly. The user guide is a mandatory, build-level document, and should be updated to reflect the contents of the most recently deployed build. The sections documented herein are required if applicable to your product.

# **Table of Contents**

1.	Introduction	1
	1.1. Purpose of the Guide	1
	1.1.1. Guide Conventions	2
	1.1.2. Terminology	2
	1.2. Assumptions	2
	1.3. System Requirements	2
	1.4. Getting Help	2
2.	Logging Into JLV	3
	2.1. VHA User Login	3
	2.1.1. Link Your PIV Card and VistA Account	5
	2.2. CAPRI-Claims User Login	6
	2.2.1. Editing Your User Profile at Login	9
	2.3. Logging Out of the Current JLV Session	10
3.	The Elements and Functionality of JLV	10
	3.1. The Patient Data and Widgets Page	10
	3.1.1. Default View	10
	3.1.2. System Menu	11
	3.1.3. Viewing System Status	12
	3.1.4. Patient Context Management	14
	3.1.4.1. Suspending Context	15
	3.1.4.2. Establishing Context	15
	3.1.4.3. Unable to Communicate with Vault	16
	3.1.4.4. Context Synchronization Failure	16
	3.2. Customizing JLV	17
	3.2.1. About Data Display Settings	19
	3.2.2. About UI Themes	20
	3.2.3. Using the Accessible Theme's Functionality	23
	3.2.3.1. Keyboard Focus and Navigation	23
	3.2.3.2. Accessible Theme Navigation	25
	3.2.3.3. Table Functionality	26
	3.2.3.4. Widget Move	27
	3.2.3.5. Widget Resize	
	3.3. User-Restricted Access to Patient Data	
	3.3.1. VHA Users Viewing DOD-only Patient Data	29
	3.3.2. CAPRI-Claims Users Viewing Patients with DOD Data	
	3.3.2.1. Patient Registered in MPI	
	3.3.2.2. Patient Not Registered in MPI	30

	3.3.3. Access to DOD Sensitive Records	31
	3.4. Patient Searches	32
	3.4.1. PDWS Search Rules and Supported Searches	32
	3.4.2. MPI Search Guidelines	33
	3.4.3. Patient Search Using DOD ID	33
	3.4.3.1. Invalid and Maximum Characters	34
	3.4.4. Patient Search Using SSN	36
	3.4.5. Advanced Patient Search Options	38
	3.4.6. Family Member Search	39
	3.4.7. Recently Viewed Patients List	41
4.	Widgets	42
	4.1. Accessing and Opening Widgets	
	4.2. Widget Navigation and Display Options	
	4.3. Widget Toolbars	
	4.4. Minimized vs. Expanded Widget View	45
	4.5. Sort and Filter Options	46
	4.5.1. Widget Date Range Filters	48
	4.5.1.1. Quick Date Range Filter	49
	4.5.1.2. Start and End Date Filter	50
	4.5.1.3. Tab Date Range Tool	51
	4.5.2. Text Filter	51
	4.6. Viewing Connection Status	53
	4.7. Displaying Widgets on Custom Tabs	56
	4.7.1. Exporting Tabs	57
	4.7.2. Importing Tabs	58
	4.8. Refreshing Data in a Widget	60
	4.9. Terminology Normalization	60
	4.10. Image Support	61
	4.11. Using Report Builder	62
	4.11.1. Adding One Record	64
	4.11.2. Adding Multiple Records with EZ Select	64
	4.11.3. Adding Details from Multiple Dates	66
	4.11.4. Adding Sensitive Records	67
	4.11.5. Adding Only Record Details or Notes	67
	4.11.6. Adding Patient Demographics	68
	4.11.7. Generating a Report	69
	4.11.8. Opening a Report	71
	4.11.9. Delete a Report	71
	4.12. Printing	72

5.	Wid	get Functionality	72
	5.1.	Patient Demographics Widget	72
	5.1.1.	Patient Flags and Postings	74
	5.1.2.	Advance Directives	75
	5.1.3.	Viewing Third-Party Insurance Information	76
	5.1.4.	Viewing Military Service Data	77
	5.1.5.	Viewing Eligibility and Enrollment Data	78
	5.2.	Cardiology Studies - FEHR and VA MUSE Only Widget	79
	5.2.1.		
	5.3.	Community Health Summaries and Documents	79
	5.3.1.	Community Health Summaries and Documents Widget Data	80
	5.3.2.	Viewing VA Community Health Summary Documents	81
	5.4.	Imaging Widget	82
	5.4.1.	Imaging Widget Data	83
	5.4.2.	Viewing Images	83
	5.5.	Documents & Images Widget	86
	5.5.1.	Documents & Images Widget Data	86
	5.5.2.	Viewing Documents & Images	88
	5.6.	Federal EHR/Military Health System (MHS) GENESIS Widget	88
	5.6.1.	Federal EHR/MHS GENESIS Widget Data	
	5.6.2.	Viewing Federal EHR/MHS GENESIS Documents	
	5.7.	Health Summaries and Reports—VistA Only Widget	90
	5.7.1.	Health Summaries and Reports—VistA Only Widget Data	90
	5.7.2.	Viewing Health Summaries	92
	5.8.	Lab Results Widget	93
	5.8.1.	Lab Results Widget Data	93
	5.8.2.	Viewing Lab Results Details	95
	5.8.3.	Viewing Lab Panel Results Details	95
	5.8.4.	Viewing Abnormal Results in the Lab Results Widget	96
	5.8.5.	Viewing Results and Interpretations in the Lab Results Widget	97
	5.8.6.	Graph/Table View from the Lab Results Widget	98
6.	Trou	ubleshooting	100
	6.1.	Special Instructions for Error Correction	
	6.1.1.	Login Page Error Messages	
	6.1.2.	System Error Messages	
Α.	Acro	onyms and Abbreviations	105
В.		ent Data and Widgets page Widgets, Columns, and Sup	
-		VS	-

# **Table of Figures**

Figure 1: SSOi Page for VA Users	4
Figure 2: Home VistA Site Dialog for VHA Users	4
Figure 3: JLV Link My Account Page	5
Figure 4: IAM Provisioning Services Link VistA User Page	6
Figure 5: Home VistA Site Dialog for CAPRI-Claims	7
Figure 6: The JLV Login Page	8
Figure 7: User Profile Data Source and User Interface Option Fields	9
Figure 8: JLV Logout Icon	. 10
Figure 9: Default View	.11
Figure 10: JLV Tools on the Patient Data and Widgets Page	.12
Figure 11: More JLV Functionality	
Figure 12: System Status on the JLV Login Page	.14
Figure 13: System Status on the JLV Toolbar	.14
Figure 14: Context Indicator	
Figure 15: Suspending Context	. 15
Figure 16: CCOW Warning Message	.16
Figure 17: CCOW Error Message	.16
Figure 18: Context Synchronization Failure	.17
Figure 19: JLV Settings Dialog Box	.18
Figure 20: VHA JLV User Management Settings Tab	. 19
Figure 21: Blue (Default) UI Theme	.21
Figure 22: Green UI Theme	.21
Figure 23: Dark Gray UI Theme	.22
Figure 24: Gray UI Theme	.22
Figure 25: Accessible (Section 508-Compliant) UI Theme	.23
Figure 26: Navigation Using Elements with Keyboard Focus	.25
Figure 27: Document Details with Keyboard Focus	.26
Figure 28:Table Column Header	.26
Figure 29: Widget Column Select Dropdown	. 27
Figure 30: Widget Move Icon	.27
Figure 31: Widget Move Dropdown	.28
Figure 32: Widget Resize Icon	.28
Figure 33: Widget Resize Dropdown	. 29
Figure 34: VA User Restricted Access Dialog	. 29
Figure 35: CAPRI-Claims User Audit Notification	. 30
Figure 36: Restricted Access Notification	
Figure 37: DOD Sensitive Record and Audit Dialog Box	
Figure 38: DOD ID (EDIPI) Search	. 34
Figure 39: Invalid Character Entry	. 35
Figure 40: Maximum Characters Reached	.36
Figure 41: SSN Search	. 37

Figure 42: Additional Identifiers Needed	37
Figure 43: Advanced Search Options	38
Figure 44: Sponsor SSN Search	40
Figure 45: Family Members Dialog Box	41
Figure 46: Recently Viewed Patients List	42
Figure 47: Widget Tray	43
Figure 48: Dynamically Expanded Filter Dropdown in the Documents & Images Widget	48
Figure 49: Date Range Filters Applied	48
Figure 50: Quick Date Range Filter Options	49
Figure 51: Start and End Date Display Filter	50
Figure 52: Tab Date Tool	
Figure 53: Admissions Widget Text Filter	52
Figure 54: Demographics Widget, PCMM Connection Status Unavailable	54
Figure 55: Connection Status Indicator	54
Figure 56: Connection Status Details	
Figure 57: Connection Status Window	56
Figure 58: Add Custom Tab Icon	56
Figure 59: Add Tab Dialog Box	57
Figure 60: Export Tabs	58
Figure 61: Import Tabs	59
Figure 62: Import Successful	59
Figure 63: Import Failed	60
Figure 64: Camera Icon in the Image Column	61
Figure 65: Thumbnail and Link in Details View of the Documents & Images Widget	62
Figure 66: Report Builder Icon	62
Figure 67: Report Builder Header Icons	62
Figure 68: Current Report Tab	63
Figure 69: Saved Reports Tab	64
Figure 70: Report Builder EZ Select	65
Figure 71: Records Added to Report Builder	66
Figure 72: Adding Date-Flexible Details to Report Builder, Medicine Full Report	67
Figure 73: Report Builder Options	68
Figure 74: Demographics Widget Add to Report Builder Icon	69
Figure 75: Name Report Dialog Box	69
Figure 76: Saved Reports Tab Report Ready and Delete Option	70
Figure 77: Report Ready Message and Indicator	70
Figure 78: Report Contents Window	71
Figure 79: Delete Reports Dialog Box	72
Figure 80: Patient Demographics Widget in the JLV Toolbar	72
Figure 81: Patient Demographics Widget Site Tabs	73
Figure 82: Patient Flags Indicator	74
Figure 83: Patient Flags and Postings Details	75
Figure 84: Advanced Directives Dialog	76
Figure 85: Insurance Information	77

Figure 86: Military Service Window	78
Figure 87: Eligibility and Enrollment Window	78
Figure 88: Cardiology Studies - FEHR and VA MUSE Only Widget	79
Figure 89: Community Health Summaries and Documents, Minimized View	80
Figure 90: Community Health Summaries and Documents, Expanded View	81
Figure 91: Community Health Document	82
Figure 92: Imaging Widget, Minimized View	83
Figure 93: Imaging Widget	84
Figure 94: View of an Image	85
Figure 95: View of a PDF-formatted Document	
Figure 96: Documents & Images Widget, Minimized View	87
Figure 97: Documents & Images Widget, Expanded View	88
Figure 98: Details View of a Document	
Figure 99: Federal EHR/MHS GENESIS Widget	89
Figure 100: C-CDA Document	90
	~ .
Figure 101: Health Summaries and Reports-VistA Only Widget, Minimized View	91
Figure 101: Health Summaries and Reports—VistA Only Widget, Minimized View Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View	
	92
Figure 102: Health Summaries and Reports-VistA Only Widget, Expanded View	92 92
Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View Figure 103: Health Summary from a Single, Local Site	92 92 93
Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View Figure 103: Health Summary from a Single, Local Site Figure 104: National Health Summary, Multiple Sites	92 92 93 94
Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View Figure 103: Health Summary from a Single, Local Site Figure 104: National Health Summary, Multiple Sites Figure 105: Lab Results Widget, Expanded View	92 92 93 94 95
Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View Figure 103: Health Summary from a Single, Local Site Figure 104: National Health Summary, Multiple Sites Figure 105: Lab Results Widget, Expanded View Figure 106: Lab Results Details	92 92 93 94 95 96
<ul> <li>Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View</li> <li>Figure 103: Health Summary from a Single, Local Site</li> <li>Figure 104: National Health Summary, Multiple Sites</li> <li>Figure 105: Lab Results Widget, Expanded View</li> <li>Figure 106: Lab Results Details</li> <li>Figure 107: Lab Panel Results Detail</li> </ul>	92 92 93 94 95 96 96
<ul> <li>Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View</li> <li>Figure 103: Health Summary from a Single, Local Site</li> <li>Figure 104: National Health Summary, Multiple Sites</li> <li>Figure 105: Lab Results Widget, Expanded View</li> <li>Figure 106: Lab Results Details</li> <li>Figure 107: Lab Panel Results Detail</li></ul>	92 92 93 94 95 96 96 97
<ul> <li>Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View</li> <li>Figure 103: Health Summary from a Single, Local Site</li> <li>Figure 104: National Health Summary, Multiple Sites</li> <li>Figure 105: Lab Results Widget, Expanded View</li> <li>Figure 106: Lab Results Details</li></ul>	92 92 93 94 95 96 96 97 98
<ul> <li>Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View</li> <li>Figure 103: Health Summary from a Single, Local Site</li> <li>Figure 104: National Health Summary, Multiple Sites</li> <li>Figure 105: Lab Results Widget, Expanded View</li> <li>Figure 106: Lab Results Details</li> <li>Figure 107: Lab Panel Results Detail</li> <li>Figure 108: Lab Results Widget, Abnormal Results in Expanded View</li> <li>Figure 109: Lab Results Widget, Expanded View, Interpretations Available</li> <li>Figure 110: Lab Results Interpretation Details</li> </ul>	92 92 93 94 95 96 96 97 98 99

## **Table of Tables**

Table 1: JLV User Profiles	1
Table 2: System Status Notices by Service	13
Table 3: Data Sources	
Table 4: Accessible Theme Keyboard Shortcuts - Patient Data& Widget Navigation	
Table 5: Accessible Theme Keyboard Shortcuts - Tabs	
Table 6: Accessible Theme Keyboard Shortcuts - Windows or Dialog Boxes	
Table 7: Accessible Theme Keyboard Shortcuts - Adding Widgets to the Patient Data and Wid	lgets Page
Table 8: Navigation Icons and Actions	
Table 9: Widget Toolbar Icons	
Table 10: Available Widget Filters	
Table 11: Terminology Specific to Widgets	
Table 12: Gender ID (SIGI) Code Values	73

Table 13: Error Messages and Resolution Steps	102
Table 14: System Error Messages	103
Table 15: Acronyms and Abbreviations	105
Table 16: Widget Details	107

# 1. Introduction

Born from a joint Department of Defense (DOD)–Department of Veterans Affairs (VA) venture called JANUS, Joint Longitudinal Viewer (JLV) was directed by the Secretary of the VA and the Secretary of Defense in early 2013 to further support interoperability between the two departments. JLV is a centrally hosted, Java-based web application managed as a single code baseline and deployed in separate DOD and VA environments. Its browser-based, graphical user interface (GUI) provides an integrated, read-only view of Electronic Health Record (EHR) data from the VA, DOD, and community partners within a single application.

JLV eliminates the need for VA and DOD clinicians to access disparate viewers. The GUI retrieves clinical data from several native data sources and systems, then presents it to the user via widgets, each corresponding to a clinical data domain. Users can create and personalize tabs, drag, and drop widgets onto tabs, sort data within a widget's columns, set date filters, and expand a widget for a detailed view of patient information.

This document is intended for VA JLV users supporting the:

- Veterans Health Administration (VHA)
- Veterans Benefits Administration (VBA)

Table 1 describes authorized JLV users and their responsibilities.

User	Description and Responsibilities
Compensation and Pension Record Interchange (CAPRI)-Claims	VA administrative staff who access patient EHRs to assist in VBA processes
VHA	VA clinicians and administrative staff who access patient EHRs to assist in providing health care services
DOD Clinician	DOD clinicians who access patient EHRs

#### Table 1: JLV User Profiles

## 1.1. Purpose of the Guide

The purpose of the user guide is to familiarize VA users with the important features and navigational elements of JLV.

The major features of the JLV GUI include:

- Access to patient data (through widgets)
- Patient context management
- User-restricted access (Break the Glass)
- Use of the Report Builder
- Option to use the accessible (Section 508-compliant) interface

## 1.1.1. Guide Conventions

This document is designed for both online and hardcopy consumption.

- <u>Cross References</u> are indicated by blue, underlined text and provide a hyperlink to figures, tables, and other sections within this guide.
- Emphasis is expressed by **bold** and *italicized* text.
- The information symbol <sup>1</sup> calls the reader's attention to additional information.

## 1.1.2. Terminology

The following standard terms are used throughout this guide:

- **Patient Data and Widgets:** The page that displays patient data through widgets.
- **Tab:** A component of the JLV interface that displays patient data and user-customized views of widgets.
- Widget: A component of the JLV interface that enables a user to view information or perform a function.
- Widget Tray: An expandable and collapsible tray on the Patient Data and Widgets page that provides access to all widgets available for placement on the Patient Data and Widgets page.

# 1.2. Assumptions

The user guide is written from the perspective of VA users, assuming the following:

- You can open, navigate, and use a web browser.
- You can use web-based applications, their menu options, and navigation tools.
- You have the Uniform Resource Locator (URL) for the JLV Login page, a system username, and the required Access and Verify codes.
- You are using the functionality of JLV to support VHA and/or VBA workflows.

## 1.3. System Requirements

JLV is optimized for use with the VA standard browsers, Microsoft Edge, Chrome, Internet Explorer (IE) version 11 and Safari. Other web browsers may function but are not certified for support. It is recommended that you view JLV using:

- A monitor set to a minimum screen resolution of 1024 x 768.
- An approved browser, with the browser's zoom percentage set to 100%.

It is also recommended that Adobe Reader be installed on your system.

# 1.4. Getting Help

Please see online help for how-to information within JLV. Please visit REDACTED for access to JLV training videos and additional JLV training materials.

Prior to contacting the Enterprise Service Desk (ESD) for support, please refer to <u>Logging Into</u> <u>JLV</u> for detailed information about how to access JLV and to <u>Troubleshooting</u> for suggested resolution steps and troubleshooting information.

If you are an authorized user having trouble logging into JLV or experiencing other application issues, please contact the ESD via telephone or by using the YourIT self-service portal for assistance.



If you are unable to retrieve community partner documents for a patient, please contact your local Veterans Health Information Exchange (VHIE) Coordinator. If you need assistance locating your local contact, please e-mail REDACTED.

# 2. Logging Into JLV

Users who have access to the Computerized Patient Record System (CPRS), CAPRI, and Cerner PowerChart are automatically authorized to use JLV.



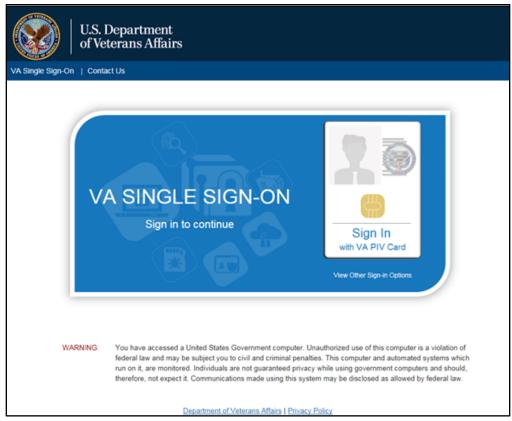
**NOTE:** There is no functionality available to change a user identification (ID) and password in JLV. See <u>Troubleshooting</u> for information about login errors, Access code errors, or Verify code errors.

# 2.1. VHA User Login

To log into JLV through SSOi, you must first link your Personal Identity Verification (PIV) card to your VistA account (see <u>Link Your PIV Card and VistA Account</u>). If you can log into CPRS or JLV without entering your Access and Verify code, you are already linked.

- 1. Enter the JLV URL (REDACTED) into the address bar of your Internet browser, select the **JLV** button CPRS if available, or select the **JLV** button in PowerChart.
  - a. You are redirected to the VA Single Sign-On Internal (SSOi) page (Figure 1).

#### Figure 1: SSOi Page for VA Users



- 2. Click the Sign in with VA PIV Card button.
- 3. Select the current authentication certificate Veterans Affairs User CA B1, and click OK.
- 4. Enter your Personal Identification Number (PIN), and click **OK**.
  - a. If the Home VistA Site dialog appears (Figure 2), select your site, and click Save.

JLV requires users to identify a home VistA site for Single Sign On. Please
select a home VistA site and click Save to save the JLV user profile.
Site: Honolulu, HI
Save
JLV Help

Figure 2: Home VistA Site Dialog for VHA Users

- b. If your PIV card is properly linked to the home VistA site you selected, the **Government Information System Acknowledgement** displays.
- c. If your PIV is not properly linked to the home VistA site you selected, the **Link My Account** page displays (Figure 3, Link Your PIV Card and VistA Account).
- 5. Read the important user consent information regarding access to a Government information system, and click **I Accept.** 
  - a. You are redirected to JLV (<u>Figure 9</u>).

## 2.1.1. Link Your PIV Card and VistA Account

You need your Access and Verify codes for your VistA account and a PIV card PIN to link your PIV credentials to your VistA account. If you do not remember your PIN or experience any other issue related to your PIV card, visit your local PIV office.

- 1) Complete steps 1–4 listed in <u>VHA User Login</u>.
  - b. Link My Account page displays (Figure 3).

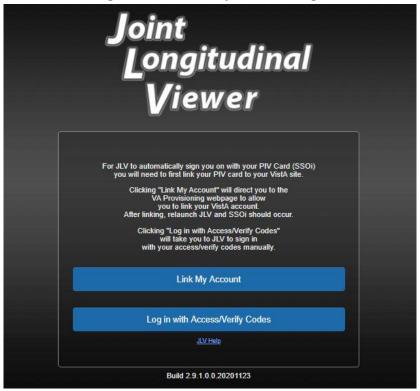


Figure 3: JLV Link My Account Page

- 6. Select the Link My Account button.
  - a. JLV redirects the user to the Identity Access Management (IAM) Provisioning Services page (Figure 4).

	IAM Provisioning Se	<b>FVICES</b> [VAEC Develop	pment]	Tuesday May 5th,	, 2020 g <u>off</u>
	VistA instances that	Vame Sta YOUR ACCOUNT IN PROVISIO	atus	]	
Request for Self	Network Id User Name VA Email Address	Not You? @va.gov			
	User Account Requ	est Information		]	
	* Link Account	Select a VistA Instance	▼		
	* Access Code				
	* Verify Code		Submit Cancel		

#### Figure 4: IAM Provisioning Services Link VistA User Page

- **i NOTE:** Close all other open applications and browser windows. You may experience a failure to link your account(s) if you are logged into CPRS and your VistA application. If this occurs, you should log out and not log back into CPRS until you receive an email stating your account is linked.
- 7. Click the Link Vista User link (Figure 4)



**NOTE:** Ignore the "No VistA stations linked to your account in provisioning" message that displays.

- 8. Select the appropriate instance of VistA from the Link Account dropdown.
  - **i NOTE:** The VistA instance list is sorted by station number. If your station is a divisional site of the main PARENT VA site, select the parent site from the list. Example: if your divisional site is Albany, select the parent site 528 Upstate New York HCS from the list.
- 9. Enter your Access and Verify codes for the selected VistA instance.
- 10. Click **Submit**.

## 2.2. CAPRI-Claims User Login

The following instructions apply to CAPRI-Claims users accessing JLV.



**NOTE:** Users with any CAPRI patient selection restrictions must use the **Joint Longitudinal Viewer** tab in CAPRI to access JLV.

1) Enter the URL into the address bar of your Internet browser REDACTED or select the **Joint Longitudinal Viewer** tab in CAPRI.

- a. You are redirected to the VA SSOi page (Figure 1).
- 11. Click the **Sign in with VA PIV Card** button.
- 12. Select the authentication certificate Veterans Affairs User CA B1, and click OK.
- 13. Enter your PIN, and click **OK**.
  - a. If the **Home VistA Site** dialog appears (Figure 5), select *CAPRI-Claims or All VBA*, and click **Save**. All VBA will be the first entry in the drop-down list.

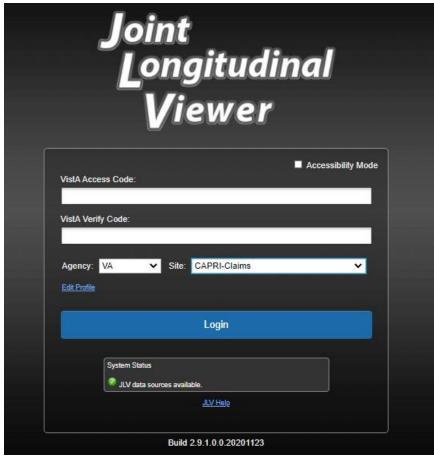


Figure 5: Home VistA Site Dialog for CAPRI-Claims

**DNOTE:** When CAPRI/Claims is stored as a user's JLV Login site and the user's PIV card is linked to the Claims system in IAM, the user is only prompted for PIV Cert and PIN to authenticate to JLV.

b. You are redirected to the JLV **Login** page (<u>Figure 6</u>).





- 14. Read the important user consent information regarding access to a Government information system, and click **I Accept**.
- 15. If desired, check the Accessibility Mode option.
  - a. If selected, JLV opens and displays the application in the Section 508-compliant Accessible UI theme (See <u>Using the Accessible Theme's Functionality</u> for detailed information).
- 16. Enter your login credentials:
  - a. Enter your CAPRI Access code.
  - b. Enter your CAPRI Verify code.
  - c. Select VA from the Agency field.
  - d. Select CAPRI-Claims or All VBA from the Site dropdown list.
- 17. Click Login.
  - a. You are redirected to JLV (Figure 9).

### 2.2.1. Editing Your User Profile at Login

One method of setting application configuration options (i.e., customizing) is by using the <u>Edit</u> <u>Profile</u> link (<u>Figure 6</u>) to access the user profile fields through the JLV Login page (<u>Figure 7</u>). User profile options can also be set within JLV. See <u>Customizing JLV</u>.

**NOTE:** Only CAPRI-Claims users and those who haven't yet linked their VistA accounts to their PIV can load the **Login** page and access the **<u>Edit</u> <u>Profile</u>** link.

**NOTE:** The selected options are saved to your user profile by clicking **Save and Login** and remain set for all subsequent JLV sessions until you change them.

	Accessibility Mod
VistA Access Code:	
VistA Verify Code:	
Agency: VA 🗸 Site: IPOTEST5	~
Data Display Setting(s):	
	]
Display DoD Radiology Images	
User Interface Theme:	)
	)
🔍 Blue (Default) 🔍 Green 🌑 Dark Gray 🔍 Gr	ay 🔍 Accessible
	)
User Profile:	
Disable audible alert on timing out	
Restore default user settings	
*Restore default user settings removes all prior themes, tabs, widget c	ustomization. enables
audible alert and restores default date filters.	
	)
Save and Logi	n Cancel
JLV Help	

Figure 7: User Profile Data Source and User Interface Option Fields

A

A

# 2.3. Logging Out of the Current JLV Session

Click (highlighted in Figure 8) at any time to end the current session and exit JLV.

# Figure 8: JLV Logout Icon



A JLV session ends automatically after 60 minutes of inactivity. Actions in JLV that are considered activity are changing patients, refreshing widgets, opening, or closing widgets, adding, or removing widgets from the Patient Data and Widgets page, and adjusting date ranges. You receive an audible and visual warning that the current session is about to terminate after 55 minutes of inactivity. Automatic termination of a session logs you out of the application, closes all JLV tabs and windows, and displays the **Logout** page. Close and reopen the browser and return to the JLV **Login** page to initiate a new JLV session. If SSOi is enabled, you are redirected to the **VA Single Single-On Logout** page.



A

**NOTE:** The audible alert can be disabled by selecting **Disable audible alert on time out** in the **Settings** panel.

# 3. The Elements and Functionality of JLV

# 3.1. The Patient Data and Widgets Page

After a successful log in, your username displays on the JLV toolbar, and the Patient Data and Widgets page is displayed.

## 3.1.1. Default View

Upon log in, you see the  $\mathbf{Q}$  Patient Search dialog box by default.

**NOTE:** CPRS users who select a patient within CPRS, then launch JLV are taken directly to the Patient Data and Widgets page, where the records for the patient selected in CPRS are displayed.

#### Figure 9: Default View

JLV 🛞 🛞 🔍 Palleet Search							🖉 📲 🖉 🖓 🕒
Pat	ent Search ) ID: Please Enter Patient Di		OR				×
\$59	N: Please Enter Patient	SSN	OR Sponsor SSN	Please En	ter Sponsor	SSN	
	st Name:		First Name:				
<u></u>	Show Advanced Search Options						
	ten searching by SSN, Last Name or DC	B is required.			Search		
	Recently Viewed Patients	Search Results					
	Name	DoD ID	SSN	Date of Birth	Birth Sex	SIGI	
		_		_		м	1
			1	_	M		
			-		M		
					F		
			-		м		
					м		
					F		1
		_	1		м		•
				Clear Rece	ntly Viewed	l Patients	
							Open Widgel Tray 🖌

Clicking a patient name in the **Patient Search** window displays the selected patient's clinical records and other patient-centric information.

1

A

**Note:** The Patient Flags and Postings window opens and displays by default when the Patient Data and Widgets page opens if there are warnings associated with the selected patient. For more information, see <u>Patient Flags and Alerts</u>.

New JLV users see a preconfigured, default widget layout on the Patient Data and Widgets page when a patient is selected. The default layout includes the Allergies, Problem List, Documents & Images, Medications - Outpatient, and Lab Results widgets, as well as the Patient Flags and Postings widget if applicable.

NOTE: You can configure the layout of widgets on the Patient Data and Widgets page and create multiple widget tabs, as described in <u>Customizing JLV</u> and in <u>Accessing and Opening Widgets</u>. Customizations are saved to your user profile and remain until manually changed.

#### 3.1.2. System Menu

Each Patient Data and Widgets page has a toolbar (highlighted in <u>Figure 10</u>) that enables quick access to the following features:

- View Context Management status 🕱 🔗
- Settings: Click to set user preferences, including the UI theme (Refer to <u>Customizing</u> <u>JLV</u>).
- **Report Builder:** Click **I** to create custom reports (Refer to <u>Using Report Builder</u>).

- **Online Help:** Click **?** to open online help.
- Logout: Click to log out and close the current JLV session (Refer to Logging Out of the Current JLV Session).

Figure 10: JLV Tools on the Patient Data and Widgets Page



The following functions can be completed from the Patient Data and Widgets pages (highlighted in Figure 11):

- Perform a **Q** Patient Search.
- View the system status *A*.
- Open the widget tray using the <u>Open Widget Tray</u> <sup>^</sup> link on the Patient Data and Widgets page (as shown in <u>Accessing and Opening Widgets</u>, Figure 47).

Figure 11: More JLV Functionality



### 3.1.3. Viewing System Status

The system status reports the condition of the JLV application. Hovering over **System Status** provides additional information.



**NOTE:** The System Status reports the overall condition of the JLV application, while the Connection Status reports the condition of the connection between JLV and its external resources. See <u>Viewing</u> <u>Connection Status</u> for more information.

JLV displays the system status on the Login page and on the Patient Data and Widgets toolbar.

- When all monitored systems and services are online and connected, appears with the status message, "JLV data sources are available".
- When one or more of the monitored systems or services is offline or unavailable, *A* appears with the status message, "*Services are not available to JLV*".
- When JLV is unavailable, <sup>12</sup> appears with the message, "System status is unavailable".
  - You may not be able to log into JLV or view patient data until the connection is restored.

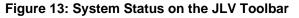
These warnings may be accompanied by one or more of the notices listed in <u>Table 2</u>, depending on which services are unavailable. <u>Figure 12</u> shows a system status message on the **Login** page, and <u>Figure 13</u> shows the **System Status** hover text on the Patient Data and Widgets toolbar.

Service	Notice
jMeadows	"The service that gathers patient data and prepares it for display in JLV is unavailable. JLV is available for login but may not function otherwise."
Master Person Index (MPI)	"VA Patient Identity Service is unavailable. Patient search may not be available, and VA and community partner data may not display."
Patient Discovery Web Service (PDWS)	" <b>DOD Patient Identity Service is unavailable.</b> Patient search may not be available and DOD data may not display."
Relay Service	"All DOD, Federal EHR, and Community Partner data in widgets is currently unavailable. The source connection is down and DOD, Federal EHR, and Community Partner data of all types from all sites may not display."
VistA Data Service (VDS)	" <b>The connection to VA sites is unavailable.</b> VA patient records of all types from all sites may not display."
Data Exchange Service (DES)	<b>"Some Federal EHR, DOD, and Community Partner data are currently unavailable.</b> The source connection is down and some DOD and Community Partner, and some FEHR data of all types from all sites may not display in widgets.
Electronic Health Record Modernization (EHRM)	<b>"Federal EHR (Cerner) is currently unavailable.</b> The source connection is down and some Federal EHR data may not display."

#### Table 2: System Status Notices by Service

Joint Legacy Viewer powered by Janus
Ccessibility Mode
VistA Access Code:
 VistA Verify Code:
Agency: VA V Site: IPOTEST5 V
Edit Profile
Login
Lüğii
Announcements
Testing Announcement More
System status is unavailable.
Technical staff are aware of the problem and working to resolve it. Thank you for your patience.
<u>JLV Help</u>
Build 3.0.0

Figure 12: System Status on the JLV Login Page





A System Status icon appears in the JLV Navigation Bar to indicate the status.

#### 3.1.4. Patient Context Management

Clinical Context Management (CCOW) is a way for applications to synchronize the display of clinical context, based on the Health Level 7 (HL7) CCOW standard. If CCOW-compliant applications are sharing context and one of the applications changes the data display to a different patient, the other applications switch to display that same patient.

JLV is context management enabled. When context is enabled, a patient change made in one context-enabled application (i.e., CPRS) triggers the same change in JLV. The same effect is shown vice versa; that is, when a patient is selected in JLV, it triggers a patient change in other context-enabled applications.

Context management is enabled by default, and JLV attempts to connect to the context vault upon a valid login. The context status appears on the Patient Data and Widgets toolbar. When context is established, is shown. When context is suspended, is shown.

Figure 14 shows the context indicator location on a JLV page. Context is established in this example.

Figure 14: Context Indicator



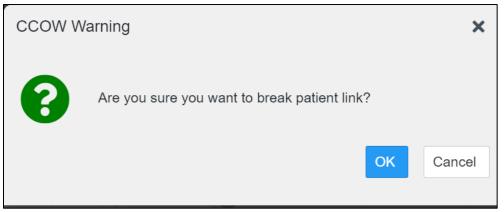
#### 3.1.4.1. Suspending Context

Context can be manually suspended.

- 1. Click *S*.
- 2. The CCOW warning message, "Are you sure you want to break patient link?" appears (Figure 15).
- 3. Click **Yes** to continue.

Once context is suspended, is displays on the Patient Data and Widgets page. When context is suspended, patient changes are not reflected in either JLV or other CCOW-enabled applications.

Figure 15: Suspending Context



#### 3.1.4.2. Establishing Context

When context is suspended, it can be reestablished manually.

- 1. Click 8.
- 2. The CCOW warning message, "Are you sure you want to rejoin patient link?" appears (Figure 16).
- 3. Click **Yes**.

Once context is established, *S* displays on the Patient Data and Widgets page.

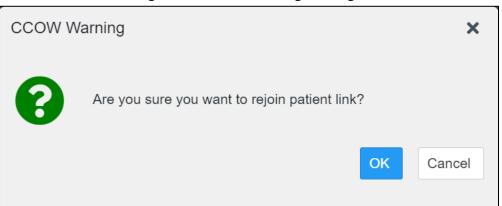


Figure 16: CCOW Warning Message

#### 3.1.4.3. Unable to Communicate with Vault

If JLV is unable to initiate context management upon log in, you see the CCOW Error message (Figure 17). Click **OK** to continue. displays on the Patient Data and Widgets page. If the CCOW error persists, contact your local service desk for assistance.





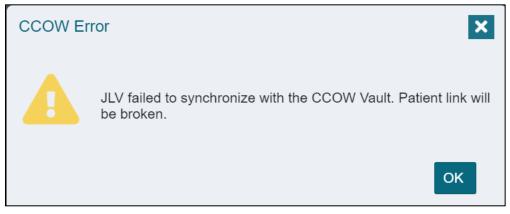
**NOTE:** This error message automatically displays if you have more than one active JLV session open.

#### 3.1.4.4. Context Synchronization Failure

A CCOW error message is presented if JLV is unable to reestablish context (Figure 18). This indicates context is suspended. Click **OK** to continue. So displays on the Patient Data and Widgets page. CAPRI-Claims users may encounter this error message at each log in, as there are usually no CCOW system components installed on their computers.

A

#### Figure 18: Context Synchronization Failure



# 3.2. Customizing JLV

Configuration options can be set in the **JLV Settings** dialog (<u>Figure 19</u>). These settings are saved to your user profile and persist.

- 1. Click the the link on the **Patient Data and Widgets** page (Figure 10).
  - a. The **JLV Settings** dialog box opens (all selections are optional).
- 2. Select the data display setting checkbox for DOD Radiology Images to display within the Radiology Reports Widget.
- 3. Select the radio button to change the color theme.
- 4. To disable audible alert on timing out, select the check box.
- 5. To restore your user profile default settings, click the checkbox.
- 6. You can view your JLV Login Site
- 7. To export or import custom tabs, click the Export Tabs or Import Tabs buttons.
- 8. Click Save to apply the selected data display setting and/or theme OR
- 9. Click **Cancel** to exit the dialog box and restore the previous data display and/or theme configuration.

Additional information on each of these selections is contained in the following sections.

JLV Settings	×
Data Display Settings	
Display DoD Radiology Images	
User Interface Theme:	
O Blue (Default) Green Dark Gray Gray Accessible	
User Profile:	
Disable audible alert on timing out	
Restore default user settings	
*Restore default user settings removes all prior themes, tabs, widget customization, enables audible alert and restore default date filters.	
JLV Login Site:	
• VA: IPOTEST4	
Advanced	
Export Tabs Import Tabs	
Build 3.3.0.0.20230117.267.a EHRM Service Build: 2.9.6 Browser: Edge 108 OS: Windows 10	

#### Figure 19: JLV Settings Dialog Box

**NOTE:** Users logging into JLV with a PIV card will have the option of changing their site location. Users should only select sites linked to their PIV card. The new selection will not take effect until the next login and will remain the user's default site until updated or reset.

You may reset your user profile to JLV defaults by selecting the **Restore Default User Settings** checkbox and then the **Save** button in the **JLV Settings** dialog. This feature resets the theme and data display to default; enables the audible alert; removes any custom tabs; and resets all widgets to their default configurations, which removes any custom sort or filter settings.

JLV Settings		×
Configuration	User Management	
Name		
Email Address		
Last Login Date 2022-10-21 00:00		
JLV Login Site A	dmin	
IPOTEST4	~	
Save	Cancel	

Figure 20: VHA JLV User Management Settings Tab

JLV users that have privileges to edit login sites for end users will have the additional User Management tab. Users will be prompted to enter an email address to search for the associated current entry in the JLV user table. If there is no associated email address, a popup will appear, "User not found".

If the search locates a current entry in the JLV user table, the user's email, username, and last login date will appear in a read only mode as in Figure 20. A login site will appear prepopulated with the selected end user's login site from the user table and allow selection of any site in the JLV site drop-down list. Clicking the save button will update the login site for the user.

#### 3.2.1. About Data Display Settings

The data display setting is part of your user profile. The data display setting enables you to specify whether to include DOD radiology images. This option is disabled by default.

JLV displays data source indicators in the **Site** columns of individual widgets (<u>Figure 21</u>). A blue circle indicates VA data; an orange square indicates DOD data; a purple hexagon indicates community partner data (if enabled); and a green triangle indicates Cerner Millennium Federal Electronic Health Record (FEHR) data (<u>Table 3</u>). Hovering over individual data source indicators provides more specific information about the data source.

Icon	Sources	Hover information	Data Supplied
XXX XXX = the three-letter VistA site abbreviation	CPRS/VistA system data	<ul> <li>VA: location</li> <li>Examples:</li> <li>VA: Walla Walla, WA</li> <li>VA: Central Texas HCS<sup>1</sup></li> </ul>	Supplies all records from CPRS/VistA for all sites. These records will remain available even after a site transitions to VA EHRM (Cerner).
DoD	CHCS <sup>2</sup> (CDR <sup>3</sup> ), AHLTA <sup>4</sup> , Essentris, TMDS <sup>5</sup> , various clinical applications	<ul> <li>DOD source system : Full name of DOD Medical Treatment Facility</li> <li>Examples:</li> <li>CDR: Fairchild AFB<sup>6</sup></li> <li>AHLTA: JB<sup>7</sup> San Antonio</li> </ul>	Supplies all records from all sites from all DOD facilities for all legacy applications. These records will remain available even after a site transitions to MHS GENESIS (Cerner).
▶ FEHR	DOD MHS GENESIS (Cerner) and VA EHRM (Cerner) records stored in Cerner Millennium	<ul> <li>FEHR: VA or DOD facility name/location</li> <li>Examples:</li> <li>FEHR: Spokane, WA</li> <li>FEHR: Madigan AMC<sup>8</sup></li> </ul>	Supplies records from VA and DOD facilities that have migrated to the new Federal EHR, called MHS GENESIS in DOD and VA EHRM (Cerner) in VA.
<ul> <li>Name</li> <li>Name =</li> <li>Community</li> <li>Partner</li> <li>name</li> </ul>	All DOD and VA Community Partners (VHIE/VLER <sup>9</sup> ), Sequoia Project and DOD Health Information Exchange)	<ul> <li>Federal HIE<sup>10</sup>: Community Partner Organization Name</li> <li>Examples:</li> <li>Federal HIE: UC<sup>11</sup> San Diego</li> <li>Federal HIE: Mayo Clinic</li> </ul>	Supplies continuity of care documents, care summaries, and notes when provided by partners. Partner capabilities and responses vary.

#### Table 3: Data Sources

#### 3.2.2. About UI Themes

The UI theme setting is also part of your user profile. Choosing a UI theme sets the font, foreground, and background colors of the widgets, toolbars, and dialog boxes. Once selected, the UI theme is stored in your user profile and remains set until you change it. The available UI themes are Blue (Default), Green, Dark Gray, Gray, and Accessible (Section 508-compliant).

<sup>&</sup>lt;sup>1</sup> Health Care System

<sup>&</sup>lt;sup>2</sup> Composite Health Care System

<sup>&</sup>lt;sup>3</sup> Clinical Data Repository

<sup>&</sup>lt;sup>4</sup> Armed Forces Health Longitudinal Technology Application

<sup>&</sup>lt;sup>5</sup> Theater Medical Data Store

<sup>&</sup>lt;sup>6</sup> Air Force Base

<sup>&</sup>lt;sup>7</sup> Joint Base

<sup>&</sup>lt;sup>8</sup> Army Medical Center

<sup>&</sup>lt;sup>9</sup> Virtual Lifetime Electronic Record

<sup>&</sup>lt;sup>10</sup> Health Information Exchange

<sup>&</sup>lt;sup>11</sup> University of California

	<b>^</b>							ICEMENT: GOLD A	More								~		
	Q Patient Se	arch DoD II	D:	DOB:		Flags A	J										I 🗘	•	
ain 🗄 Common	ly Used Widgets	+																	
					_							_						Show Da	ate Too
itals (36) illered Date Rang <u>e: 1/13/</u>			🔺 🛎 `	⊺੦⊖ਡਾ	1 ×	Orders (38) Filtered Date Range: 9/15			<u> </u>	r០៩៩	≖×	Medic Filtere	ations - Outpal d Date Range: 1	tient (4) 1/13/22 - 1/13/23			<u>∧</u> ⊤∎	108៩	m ×
			date range to 3m or less			🗿 Order Date 👻 🕇	Description T	Status / Pri 🝸	Туре	Site	т					oO meds may be pr			
) Date Taken 🔫	Туре 🕇	Result	Y Converted Y	Y Site	т	Dec 14, 2022 16:52	"Glomerular Filtration Rate, Estimated	COMPLETED / STAT	"Giomerular Filtratio	n FEHR	-		Me Last	dications from FEI Fill/Dispense dater	IR (Cerner) will are not availab	only display the O ble. Additional valid	rder Start Dates lation may be re	The quired.	
Dec 12, 2022 20:45	Temperature Tympanic	36 C	96.8 F	FEHR	Ĵ	Dec 14, 2022 16:50	*Differential Automated	COMPLETED / STAT		FEHR		B 1	Last Fill 👻 🍸	Drug Na 🝸	Status	T Standard Status	Expires	▼ Site	1
Dec 12, 2022 20:45	Temperature Oral	36 C	96.8 F	FEHR		Dec 14, 2022 16:46	CBC w/ Diff	COMPLETED / STAT	CBC w/ Diff	FEHR		Ð (	Dec 12, 2022 Order Start Date)	(lisinopril 2.5 mg oral tablet)	active	Active		FEHF	R
Dec 12, 2022 20:45	Temporal Artery Peripheral Pulse	36 C	96.8 F	FEHR		Dec 14, 2022 16:46	BMP	COMPLETED / STAT	BMP	FEHR		1	Dec 12, 2022 Order Start Date)	atorvastatin (atorvastatin 10	active	Active		FEHF	R
	Rate Acical Heart Rate	50 bpm		FEHR		+ Dec 14, 2022 16:46	CBC w/ Diff	REVOKED / STAT	CBC w/ Diff	FEHR		D	Dec 12, 2022 Order Start Date)	mg.oral.tablet) ibuorofen				FEHR	
			_		*	Dec 14, 2022 16:46	<u>BMP</u>	REVOKED / STAT	BMP	FEHR	*	± 0	Order Start Date)	(Patient/Family Recorted)	active	Active		P PERF	× • •
isplaying 1-25 of 36	12 >		1	Expanded View >	> //	Displaying 1-25 of 38	12 >		E	xpanded Viev	<u> &gt;&gt;</u> //	Display	ring 1-4 of 4				E	xpanded View	<u>v &gt;&gt;</u>
munizations (10)			<b>A</b> `	<b>▼</b> 088□	×	Problem List (38) Filter by Status: Active +F	Mer(s)		<u>A</u> 1	108៩	m ×		ations - Inpatie d Date Rance: 1	int (4) 1/13/22 - 1/13/23			A 1	10៩៩	m ×
Vaccine Admini	Yaccine Admir Product Type	niste <b>Y</b> Re	dverse Vaccine T	Site (Reporting)	т	- Updated _	Deablest	Status T	Linked Items	Site	т			ations from FEHR	(Cerner) may h aution – additio	ave missing data fi nal validation may	elds or inconsis be required.	tent statuses.	
Dec 21, 2022	diphtheria. Iela and acellular pr			DoD	Â		Hypertension	ACTIVE	NA	FEHR		3	Order 👻 🍸	Drug Na 🝸	Status	T Standar	Order Stop Date	▼ Site	1
	tetanus and dig toxoids, adsorb					Dec 12, 2022	Common bile duct calculus (disorder)	ACTIVE	NIA	FEHR				influenza virus vaccine. inactivated					
Dec 21, 2022	preservative fire use (2 Lf of teta and 2 Lf of dight	inus laxoid		DoD		Dec 12, 2022	Benion hypertension (disorder)	ACTIVE	NIA	FEHR		Đ		influenza virus vaccine.	stopped	Inactive: Stopp	ed Dec 12, 202	2 <b>FEHF</b>	
	tecold)					Dec 12, 2022	Acute sinusitis (disorder) Accidental poisoning	ACTIVE	N/A	FEHR				inactivated adjuvanted preservative-free		and another	20:01		
Dec 21, 2022	toxolds, adsorb preservative fre use (5 Lf of tela	e. for adult		DoD		🕂 Oct 28, 2021	ty iguefied petroleum gas	ACTIVE	NA	CHYSHE				suadrivalent (65 yr+))					
playing 1-10 of 10			1	Expanded View 3	• •>_/_	Displaying 1-25 of 38	12 >		E	xpanded Viev	• • •	< Display	ring 1-4 of 4				E	xpanded View	• • >>
																		Open Wi	dget T
							FOR OF	FICIAL USE ONLY (	(FOUO)										

#### Figure 21: Blue (Default) UI Theme<sup>12</sup>

#### Figure 22: Green UI Theme

	Q Patient Sear	b DoD ID:		DOB:		AD	J									6	ф Б	0	_
ain I Commor	ly Used Widgets	+																	
																		Show Dat	te T
Itals (36) Itered Date Range: 1/13	/22 - 1/13/23		<u></u>	▼ౖ⊖⊖౭⊡	×	Orders (38) Filtered Date Range: 9/15	<u> //22 - 1/13/23</u>		<u>.</u> Τ	≙ខ⊡×		Medications - Outp Filtered Date Range:				<u>.</u>	<b>T D</b> O	ອຂແ	
	you don't see FEHR resu	its reduce the dat	e range to 3m or less	s		🗊 Order D 🔫	Description T	Status / P 🝸	Туре 🕇	Site	- 11		Warnin	g: duplicate Do	O meds may be p	resent.			
Date Ta 🔫 🕇	Туре 🝸 🛙	Result	Converte	T Site	т	Dec 14, 2022 16:52	Giomerular Filtration	COMPLETED / STAT	"Giomerular Filtration Rate, Estimated	FEHR		Me Last	lications from FEH iII/Dispense dates	IR (Cerner) will are not availab	only display the C le. Additional vali	Inder Start I dation may	Dates. The be require		
Dec 12, 2022 20.45	Temperature Tempanic	6 C	96.8 P	FEHR	Ĵ.	Dec 14, 2022 16:50	Rate_Estimated	COMPLETED / STAT	*Differential Automated	FEHR		B Last ▼▼	Drug N 🗡	Status	Standa Status	T Exp	vires <b>T</b>	Site	
Dec 12, 2022 20.45		6 C	96.8 F	FEHR	- 1	Dec 14, 2022 16:46	CBC w/ Diff	COMPLETED / STAT	CBC w/ Diff	FEHR		Dec 12, 2022 (Order Start Date)	lisinoaril (lisinoaril 2.5 mg oral tablet)	active	Active			FEHR	
Dec 12, 2022 20:45	Temporal Artery	6 C	96.8 F	FEHR		Dec 14, 2022 16:46	DMP	COMPLETED / STAT	BMP	FEHR		Dec 12, 2022	atorvastatin (atorvastatin 10	active	Active			FEHR	
Dec 12, 2022 20:45	Rate	0 bpm 0 bpm		FEHR		Dec 14, 2022 16:46	CBC w/ Diff	REVOKED / STAT	CBC w/ Diff	FEHR		Dec 12, 2022	ma oral tablet) Ibuprofen						
] 000 12, 2022 20:00	Dente Lince Lince of	o open		- Territ		Dec 14, 2022 16:46	BMP	REVOKED / STAT	BMP	FEHR	-	+ (Order Start Date)	(Patient/Family Recorded)	active	Active			FEHR	
isplaying 1-25 of 36	122			Expanded Views		Displaying 1-25 of 38 Problem List (38)	122			anded View >>	<i>i</i> ,	Displaying 1-4 of 4 Medications - Inpat	ient (4)					ded View	
		1 8.6.0	orne Macei	T ⊡ ⇔ k⊅ LL Site	×	Filter by Status: Active •F						Filtered Date Range:	/13/22 - 1/13/23						
Massine Adm			otion T	Jile	T	Date T	Problem _		Linked					(Cenner) may h	ave missing data I	<b>selds</b> or inc	consistent s	tatuses.	
Vaccine Adm Date	Vaccine Admin Product Type	T Read	tion	(Reporting)	_	Date T	Description	Status T	Items T	Site			Please use ca	ution - additio	nal validation may	be require			
Date	Product Type diphtheria_telanu and acellular perfe	T Read	ction •	(Reporting)	•	Dec 12, 2022	Description *	ACTIVE		Site			Drug N T	ution - additio	Standa	T Orde Stop	er ⊅D▼	Site	
	diphtheria_tetanu	T Read	ction •		Î	- 000	Description	-	Items T			Some medic	Please use ca Drug N T influenza virus vaccine.	ution - additio	Standa	Orde	er ≱D▼	Site	
Date	Product Type     diphtheria, telanu     and acellular pert     vaccine     telanus, and, dipht     toxoids, adsorbed     preservative fixes     use, r2.1f of fetans	Read	ction •		Î	Dec 12, 2022	Hyperfension Common bile duct	ACTIVE	Items T	FEHR		Some medic	Drug N T	Status	T Standa Status	▼ Orde Stop	р D Т		
Dec 21, 2022	Product Type     sightheria, letanu     and acellular performance     tetanua, and, dipht     tetanua, and, dipht     toxolds, adsorbed     preservative fines,     use (2.11 of feature     and 2.11 of feature     toxold)	Reac	tion	DoD	Î	Dec 12, 2022     Dec 12, 2022	Common bile duct catculus (disorder) Benijn (hypertension (disorder) Acute sinusitis (disorder)	ACTIVE	Items T	FEHR		Some medic	Please use co Drug N Y influenza visus vaccine, inactivated activated activated	ution - additio	Standa	▼ Orde Stop	ler p D <b>T</b>	Site	
Dec 21, 2022	Product Type     Sightheria, Islanz     and accilular perfu-     vascime     Islanza, and diabit     Isocoids, adsorbed     preservative fine,     use (2.1.1 of feinem     and 2.1.f of diabity	t Reec location netia for adult n toroid for adult for adult	tion	DoD	•	→         Dec 12, 2022           →         Dec 12, 2022           →         Dec 12, 2022	Everension     Common bile duct     catoulus (disorder)     Benijn (hypertension     (disorder)     Acute sinusitis	ACTIVE ACTIVE ACTIVE	NUA NUA NUA	<ul> <li>FEHR</li> <li>FEHR</li> </ul>	•	Some medic	Please use co Drug N Y influenza visus vancine, inactivated influenza visus vancine, inactivated	Status	T Standa Status	▼ Orde Stop	р D Т		

<sup>&</sup>lt;sup>12</sup> Primary Care Provider (PCP), Patient-Aligned Care Team (PACT), Social Security Number (SSN), Date of Birth (DOB)

#### Figure 23: Dark Gray UI Theme

			MENT: GOLD A More			
JLV 🛞 🌍 🔍 Patient Search	DoD ID: DOB					Ø 🌣 🖻 🚱 🕒 🕩
Main : Commonly Used Widgets +						
						Show Date Tool
Vitals (36) Filtered Date Range: 1/13/22 - 1/13/23	<u>∧</u> ⊨ ▼ ѝ ⊖ ∅ ⊡ ×	Orders (38) Eithred Date Range: 9/15/22 - 1/13/23	A T (	់⊖ខ្⊡×	Medications - Outpatient (4) Filtered Date Range: 1/13/22 - 1/13/23	🔥 🏹 🗅 🖨 🖉 🖽 🗙
If you don't see FEHR results	reduce the date range to 3m or less.	🕼 Order Date 👻 🕇 Description 🍸 Sta	atus / Priority 🍸 Type 🍸	Site T	Warning: duplicate DoD me	ds may be present.
📳 Dute Taken 👻 🍸 Type 🍸 Resu	ult 🍸 Converted R 🍸 Sile 🍸	Dec 14, 2022 16:52     Giomenular Filtration CO	MPLETED / STAT	FEHR 🚔	Medications from FEHR (Cerner) will only Last Fill/Dispense dates are not available. A	display the Order Start Dates. The dditional validation may be required.
+ Dec 12, 2022 20:45 Temperature 36 C	96.8 F FEHR	D put t pup total	Rate, Estimated  MPLETED / STAT  Automated	PEHR	🚯 Last Fill 🖵 🕇 Drug Name 🝸 Status 🍸	Standardi 🝸 Expires 🍸 Site 🍸
Dec 12, 2022 20:45 Temperature Oral 36 C	96.0 F FEHR	Canada Canad	MPLETED / STAT CBC w/ Diff	FEHR		Activo FEHR
Dec 12, 2022 20:45     Temperature     Te	96.8 F FEHR	Dec 14, 2022 16:46 BMP CO	MPLETED / STAT	FEHR	Oral tablet)  Dec 12, 2022 (Order Start Date) (decreastatin 10 active	Active
Dec 12, 2022 20:45     Peripheral Pulse     So by	pm FEHR	Dec 14, 2022 16:46 GBG.wf.DHT RE	VOKED / STAT CEC w/ Def	FEHR	mg oral table()	
Dec 12, 2022 20:45 Apical Heart Rate 59 bp		+ Dec 14, 2022 16:46 BMP RE	WOKED / STAT BMP	▶ FEHR -		Active FEHR
Displaying 1-25 of 36	Expanded View >>	1 Displaying 1-25 of 38	Free	Inded View >>	Displaying 1-4 of 4	Expanded View >>
Listing 1-23 or 30	CANADAL VIEW 22 A	Lingkaying 1-25 01 36	EAS	Inded View 22	Distribution in a	CARINELYEW 22 A
Immunizations (10)	<u>∧</u> ▼∴⊖∅∞×	Problem List (38) Filter by Status: Active +Filter(s)	A 🕇 (	t⊖ខេ⊡×	Medications - Inpatient (4) Filtered Date Range: 1/13/22 - 1/13/23	<u>∧</u> ▼∴⊖∂∞∞×
Vaccine Administ <b>v</b> Vaccine Administered Date Vaccine Administered Product Type	T Adverse Vaccine T Site (Reporting) T	B Updated → ▼ Problem → St Date → ▼ Description ▼ St	tatus <b>T</b> Linked <b>T</b>	Sile <b>T</b>	Some medications from FEHR (Cerner) may have a Please use caution – additional w	nissing data fields or inconsistent statuses. alidation may be required.
Dec 21, 2022     diohtheria. Islamus too     and acellular.perfusisi     veccine		Dec 12, 2022 Hyperfension AC	DTIVE NIA	P FOR	🕄 Order 🕶 🍸 Drug Narme 🝸 Status 🍸	Standard T Order T Sile T
telanus and dishtheria texaidsadsorbed.		Dec 12, 2022		FEHR	influenza.visus vaccine.	
Dec 21, 2022     Dec 21, 2022		Dec 12, 2022 Benion hypertension (disorder) AC	CTIVE NIA	FEHR	Inactivated Onfluenza visus Viscono. skopped	inactive: Stopped Dec 12, 2022 FEHR
and 2 Lf of dighthoria b2x080 fetanus, and dightheria		(desorder)		► FBR	adiuranted	20:01 Paper
D num nu nerro adsorbed.	***	Accidential pointning by liquefied petroleum gas AC	DTIVE NIA	CHYSHR	penservative-free suastrivation 165 yt=0	
statistics in the second secon		1		· · · · ·		,
Displaying 1-10 of 10	Expanded View >> 🔏	Displaying 1-25 of 38	Expa	inded View >> //	Displaying 1-4 of 4	Expanded View >> A
						Open Widget Tray
		FOR OFFICI	AL USE ONLY (FOUO)			

Figure 24: Gray UI Theme

	-	_					AANOUN	CEMENT: GOLD A	More		_							
11/ 🗞 😏	Q Patient Se	arch DoD ID	D	DOB:		Flags AD										I 🗘	60	
n : Commonly	Used Wildgets	+																
																	Show D	)ate T
als (36) ered Date Range: 1/136	<u> 22 - 1/13/23</u>		<u>.</u> (m.	▼☆⊖≈∞	×	Orders (38) Elitered Date Ranpe: 9/15	22 - 1/13/23		. <mark>⊥</mark> ⊤	≐⊖≓≈⊡	×	Medications - Outpati Fitered Date Ranpe: 1				<mark>.</mark> .⊤B	088	
fty	ou don't see FEHR r	esuits reduce the	date range to 3m or let	ss.		🕅 Order Date 🔫	Description T	Status / Pr T	Туре 🔻	Site	т		Warnin	g: duplicate D	oD meds may be pre	sent.		
Date Ta 👻 🕇	Туре 🕇	Result	▼ Converted	▼ Site	т	Dec 14, 2022 16:52	"Giomerular Elitration	COMPLETED / STAT	Ciomenular Filtration	FEHR		Med Last F	Ications from FEH II/Dispense dates	IR (Cerner) will are not availa	I only display the On ble. Additional valida	for Start Dates, T tion may be requ	he Ired.	
Dec 12, 2022 20:45	Temperature Tympanic	36 C	96.8 F	FEHR	, î	Dec 14, 2022 16:50	Rate, Estimated	COMPLETED / STAT		FEHR	4	🗿 Last 👻 🍸	Drug N 🝸	Status	▼ Standar ▼	Expires	Y Site	
Dec 12, 2022 20:45	Temperature Oral	36 C	96.8 F	FEHR		Dec 14, 2022 16:46	CBC.w/Diff	COMPLETED / STAT		FEHR		Dec 12, 2022 (Order Start Date)	Inincort (Isinopti 2.5 mg oral tablet)	active	Active		► ree	1R
Dec 12, 2022 20:45 Dec 12, 2022 20:45	Temperature Temporal Artery Peripheral Pulse	36 C	96.8 F	FEHR		Dec 14, 2022 16:46	DMP	COMPLETED / STAT	UMP	FDIR		Dec 12, 2022 (Order Start Date)	atorvastatin (atorvastatin 10	active	Active		► rp	1R
	Rate Apical Heart Rate	50 bpm		FCHR		Dec 14, 2022 16:46	CBC w/ Dff	REVOKED / STAT	CEC w/ Diff	F THR		Th Dec 12, 2022	ibuatofen (Patient/Family	active	Active		FEP	
					Ŧ	Dec 14, 2022 16:46	DWP	REVOKED / STAT	BMP	FDHR	*	(Order Start Date)	(PabentEamly Designed)	active	Active		P FEF	H.
nunizations (10)	122			Expanded View :	.46	Displaying 1-25 of 38 Problem List (38)	1 2 >			panded View >>	14	Displaying 1-4 of 4 Medications - Inpatier					anded Vie	
Vaccine Admi	Vaccine Adr Product Typ	inist T	dverse Vaccine 🕇	Site (Reporting)	τ	Updated T		Status <b>T</b>	Linked T	Site	τ.	Fitered Date Ranpe: 1 Some modice	tions from FEHR	(Cerner) may I	have missing data fie onal validation may b	kis or inconsiste	nt statuses.	
Dec 21, 2022	diphtheria Jela and acellular o			DeD	^	Date 12, 2022	Hypertension	ACTIVE	NA	FEHR	•	🗿 Order 🕶 🕇			0	0.0	T Site	
	tetanus and di toxoids, adsort					+ Doc 12, 2022	Common bile dact calculus (disorder)	ACTIVE	NA	FEHR	1		influenza virus vaccine.					
Dec 21, 2022	preservative In use (2 Lf of tet and 2 Lf of dig	anus toxoid		DeD		Dec 12, 2022	Benign hypertension (disorder)	ACTIVE	NA	FEHR		<b>a</b>	inactivated (influenza visus vaccine.	stopped	inactive Stoppe	Dec 12, 2022	FD4	
	toxoid) tetanus and di	atibecia				Dec 12, 2022	Acute sinusitis (disorder) Accidental poisoning	ACTIVE	NA	FEHR			inactivated adjuvanted preservative free	stoppied	and the stappe	d 20:01	-	
Dec 21, 2022	toxolds_adsort preservative to use (5 Lf of tel	ee, for adult		DeD	÷	Gel 28, 2021	by invested petroleum gas	ACTIVE	NIA	CHYSHR			guadrivalent.165 yr±])					
				Expanded View a	F	Displaying 1-25 of 38	122		Ex	panded View >>	)	Displaying 1-4 of 4				Em	anded Vie	W 22
playing 1-10 of 10																		

		ANNOUN	CEMENT: GOLD A More		
JLV 🛞 😋 Q Patient Search	DOB:	Flags			Ø 🌣 🖬 🚱 🕞
	008.				
Main Commonly Used Widgets +					
					Show Date Tool
Vitals (36) Filtered Date Range: 1/13/22 - 1/13/23	▼☆₽₽₽₽₽₽	Orders (38) Filtered Date Range: 9/15/22 - 1/13/23	⚠ҞӵӘ╝ш҂ҿ	X Medications - Outpatient (4) <u>Filtered Date Range: 1/13/22 - 1/13/23</u>	<u>А</u> ТВ:: + # 2 = 2 + ×
If you don't see FEHR results reduce the date range to		🚯 Order Date 🔫 T Description 🝸	Status / Pr Type T Site	Warning: duplicate DoD	
Date Ta 🕶 🍸 Type 🍸 Result 🍸 Conv	erted Y Site Y	Dec 14, 2022 Filtration Rate.	COMPLETED / "Glomerular Filtration Rate. FEHR	Medications from FEHR (Cerner) will on Last FillDispense dates are not available	nly display the Order Start Dates. The . Additional validation may be required.
Dec 12, 2022 Temperature 36 C 96.8 F 20:45 Tympanic 36 C	FEHR	16.52 Estimated	STAT Estimated	🚯 Last 🗸 Drug N Y Status Y	Standar T Expires T Site T
Dec 12, 2022 Temeerature Oral 36 C 96.8 F	FEHR	Dec 14, 2022 <u>"Differential</u> 16:50 <u>Automated</u>	STAT *Differential Automated FEHR	Dec 12, 2022 Issingent (Order Start Ussingent 2.5 active	Active FEHR
Dec 12, 2022 Temperature 20.45 Temporal Artery 36 C 96.8 F	FEHR	Dec 14, 2022 CBC w/ Diff	COMPLETED / CBC w/ Diff FEHR	Date) ms_oral_table()	
Dec 12, 2022 Perioheral Pulse 50 bpm	FEHR	Dec 14, 2022 BMP	COMPLETED / BMP FEHR	Dec 12, 2022 (Order Start (atorvactatin 10) Date) mo ceal tablet	Active FEHR
Dec 12, 2022 Asical Heart Rate 50 bpm	► FEHR	Dec 14, 2022     16:46     CBC w/ Diff	REVOKED / STAT CBC w/ Diff FEHR	Date) mg.oral.tablet) Dec.12, 2022 bugrotien (Order Statt (Patient/Family autom	Active
4		10 11 2020			Ladina PEER
Displaying 1-25 of 36 C 1 2 >	Expanded View >> //	Displaying 1-25 of 38	Expanded View >	Displaying 1-4 of 4	Expanded View >> A
	<b>Τ</b> □ ⊖ ∅ ⊡ ≠ ×	Problem List (38) Filter by Status: Active +Filter(s)	⚠┭с⊖₽∞∞҂↔	X Medications - Inpatient (4) Filtered Date Range: 1/13/22 - 1/13/23	<u>∧</u> ▼∴⊖∅⊡∠↔×
Image: System of the system         Vaccine Administ         ▼         Adverse VaccineAdminist         ▼         Ad	ine ▼ Site (Reporting) ▼	B Updated →▼ Problem ▼	Status T Linked T Site	Some medications from FEHR (Cerner) may have     Please use caution – additiona	e missing data fields or inconsistent statuses. Il validation may be required.
Dec 21, 2022     diphtheria_telanus     toxoids and acellular	DoD	Dec 12, 2022     Hypertension	ACTIVE N/A FEHR	🔶 🛐 Order 🕶 T Drug N 🝸 Status 🍸	Standa T Order Step D T Site T
ectusis vacine tetanus and diphtheria toxoids. adsorbed.		Dec 12, 2022 Common bile duct calculus (disorder)	ACTIVE N/A FEHR	influenza virus vaccine.	Î Î Î Î Î Î Î Î Î
Dec 21, 2022 and 21 of betanus toxoid and 21 of betanus	DoD	Dec 12, 2022 Benian (disorder)	ACTIVE NIA FEHR	inactivated (influenza virus vaccine, inactivated stopped	Inactive: Dec 12, 2022
diphtheria toxoid) letamus and diphtheria toxoids. adsorbed.		Dec 12, 2022     Acute sinusitis     (disorder)     Accidental	ACTIVE N/A FEHR	aduxanted cresservative- free	Stopped 20:01
presexuative free for	·	poisoning by		Rece     mundthoatent	· · · · · · · · · · · · · · · · · · ·
Displaying 1-10 of 10	Expanded View >> //	Displaying 1-25 of 38	Expanded View >		Expanded View >> //
					Open Widget Tray
		FOR OF	FICIAL USE ONLY (FOUO)		

Figure 25: Accessible (Section 508-Compliant) UI Theme

## 3.2.3. Using the Accessible Theme's Functionality

The Accessible theme includes larger fonts, enhanced tab and keystroke functionality, and screen reader compatibility in compliance with Federal accessibility requirements and Section 508 standards.

**NOTE:** The Accessible theme is available for users who have adaptive technologies installed on their computers.

#### 3.2.3.1. Keyboard Focus and Navigation

Keyboard focus is the highlighting of an element, field, or control that enables interaction with, and navigation of, JLV using the keyboard and keystrokes. When navigating interactable elements with the Tab key, the item in focus is outlined in gold as a visual indicator.

JLV uses standard accessibility software key commands for navigation and interaction.

Pressing Enter or the Spacebar when an element that provides action is in keyboard focus

performs the associated action; for example, pressing **Enter** or the **Spacebar** when t

The following tables provide a complete list of accessible keystrokes.

Keystroke	Description	
ALT + W	Press to enter widget body.	
ENTER	Press to initiate the action associated with the item in focus.	
ТАВ	B Press to transfer keyboard focus to other user interface items.	

Table 4: Accessible Theme Keyboard Shortcuts – Patient Data& Widget Navigation

A

Keystroke	Description	
ESC	Press to return keyboard focus to the panel containing the user interface item with keyboard focus or to exit a window, widget, or tab, and close dropdowns.	
SPACEBAR	Press to activate any user interface item (for example, click a button).	
Arrow Keys	eys When focused on a dropdown list, press the down arrow key to view list contents.	

Keystroke	Description				
Arrow Keys	Use the left and right arrow keys to change tab panels.				
ТАВ	<ol> <li>Press Tab until + is in focus</li> <li>Press Enter</li> <li>The new tab dialog box opens and prompts you to enter a name for the new tab</li> <li>Tab to the Add button to confirm the new tab name or tab to the Cancel button to discard the new tab</li> </ol>				
ENTER	Press to initiate data load of tab.				
1	On custom tabs, press 1 to rename the tab.				
DELETE	On custom tabs, press DELETE to remove the tab.				

#### Table 6: Accessible Theme Keyboard Shortcuts – Windows or Dialog Boxes

Keystroke	Description
ТАВ	Press to transfer keyboard focus to other user interface items within the window or dialog box.

# Table 7: Accessible Theme Keyboard Shortcuts – Adding Widgets to the Patient Data and Widgets Page

Keystroke	Description
=	Press to load a dialogue box with options to place a widget.

### 3.2.3.2. Accessible Theme Navigation

An element with keyboard focus is the starting point for navigation. Pressing the **ALT+W** keys when a widget is in focus, will take you to the first interactable element in the widget.

Figure 26 depicts the **Documents & Images** widget with keyboard focus. Focus can be changed by pressing the **Tab** key. Pressing the **Tab** or Shift Tab key, in this example, shifts the keyboard focus from one interactable element to the next. Press the escape key to return focus to the widget body.

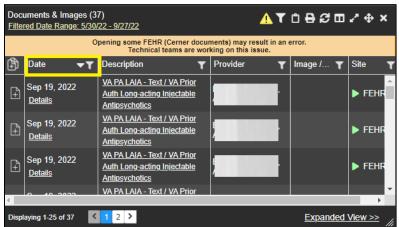


Figure 26: Navigation Using Elements with Keyboard Focus

The **Document** details window has keyboard focus in Figure 27. Move through the toolbar buttons by using the arrow keys, or by pressing **Tab**. Move to  $\times$  and press **Enter** to close the details window. After closing the window, keyboard focus returns to the last element that had keyboard focus prior to opening the window.

Figure 27: Document Details with Keyboard Focus					
Note Details ~ FEHR VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics ~					
Document Reference					
Patient Name:					
Document Type: VA PA LAIA - Text					
Document Category: Unknown					
Document Title: VA Prior Auth Long-acting Injectable Antipsychotics					
Service End Date: Sep 19, 2022 1:32 P.M. CDT					
Document Status: Final					
Verifying Provider:					

#### 3.2.3.3. Table Functionality

Table Column Headers (Figure 28) can be sorted by selecting the column header and pressing the space bar or enter key to sort the column. Upon a sort, (Figure 29) a user will have to leave the table and reenter for JAWS to receive the updated Table Data.

· · · · · · · · · · · · · · · · · · ·							
Documents & Images (40) A T C E				Ů₿₿መ	2 ⊕ ×		
	Opening some FEHR (Cerner documents) may result in an error. Technical teams are working on this issue.						
Ð	Date 🔺 🏹	Description	Provider T	Image / 🝸	Site <b>T</b>		
Ŧ		Micro, Anatomic Path, Rad, Dental Notes, and PowerForms			► FEHR		
+		Patient Continuity of Care Document			FEHR		
Ŧ	Mar 02, 2017	<u>Administrative - Record of</u> <u>Service</u> 20 KB		۵	DoD		
[+] ↓	Mar 02 2017	<u>Administrative - Privacy</u>		a	■ DoD ▼		
Displ	aying 1-25 of 40	1 2 >		Expanded	<u>View &gt;&gt;</u>		

Figure 28:Table Column Header

#### Figure 29: Widget Column Select Dropdown

Widget Column Select	×
Please Select A Column From the Dropdown	
Select An Option From The Dropdown.	<b>~</b>
ок	Cancel

**NOTE:** Not all table columns are sortable. EZ Select All Column Header and Report Builder Selected Items Column Header are not sortable.

#### 3.2.3.4. Widget Move

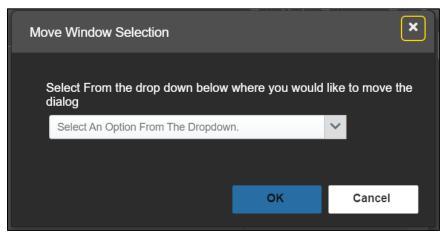
A

In the widget tools menu, pressing the four-arrow icon or move widget button (Figure 30) will open a dialogue with options to move the widget on the screen or inside the Patient Data and Widgets page (Figure 31). This function is available in both the minimized and expanded view.

	Documents & Images (40) <u>Filtered Date Range: 5/30/22 - 9/27/22</u>							
	Opening some FEHR (Cerner documents) may result in an error. Technical teams are working on this issue.							
Ð	Date 🛛 🔫 🕇	Description T	Provider T	Image / 🝸	Site	T		
Ŧ	Sep 19, 2022 <u>Details</u>	VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics			▶ FEHR	*		
+	Sep 19, 2022 <u>Details</u>	VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics			▶ Fehr			
Ŧ	Sep 19, 2022 <u>Details</u>	VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics			▶ Fehr			
4	0 10 2022	VA PA LAIA - Text / VA Prior			•	*		
Displ	Displaying 1-25 of 40							

#### Figure 30: Widget Move Icon

#### Figure 31: Widget Move Dropdown



## 3.2.3.5. Widget Resize

In the widget tools menu, pressing the two-arrow icon or resize widget button (Figure 32) will open a dialogue with options to resize the widget on the screen or inside the Patient Data and Widgets page (Figure 33). This function is available in both the minimized and expanded view.

Opening some FEHR (Cerner documents) may result in an error. Technical teams are working on this issue.						
Þ	Date 🛛 🔫 🕇	Description	Provider 🛛 🕇	Image / 🝸	Site '	
÷	Sep 19, 2022 <u>Details</u>	VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics			▶ FEHR	
Ŧ	Sep 19, 2022 <u>Details</u>	VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics	1000		Fehr	
Ŧ	Sep 19, 2022 <u>Details</u>	VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics			Fehr	
	0 40 2022	VA PA LAIA - Text / VA Prior				

#### Figure 32: Widget Resize Icon

#### Figure 33: Widget Resize Dropdown

Resize Window Selection		×
Select From the drop down below	the size of your d	ialog
Select An Option From The Dropdow	'n.	~
	OK	Cancel
	OK	Cancel

# 3.3. User-Restricted Access to Patient Data

## 3.3.1. VHA Users Viewing DOD-only Patient Data

VHA users can view the records of DOD-only patients, meaning they are not registered in MPI, but VA requires that these actions be audited. If an attempt is made to access DOD-only patient records, the VHA user is asked to specify the purpose for access. The purpose options presented to the user are: Emergent Care, Clinical Care, or Authorized Administrative Use (Figure 34).

Once the purpose for access is selected, clicking **Agree to be Audited & Access this Patient Record** (Figure 34), displays the requested data, and audits the action. The access purpose, organization of the VA provider, date, username, IP address, user's Internal Entry Number (IEN), host system's ID, and patient's Electronic Data Interchange Personal Identifier (EDIPI) are captured in the audit record.

VA User Re	estricted Access ×
	This patient is NOT a registered VA Patient. Select an authorized purpose for accessing this DoD record. Emergent Care Clinical Care Authorized Administrative Use i.e. claim processing
	Your access to this DoD patient record will be recorded and audited by the Department of Defense. Unauthorized access may result in disciplinary actions to include termination of employment. Organization: VHA Username: Date/Time: 2019-07-15 14:11:05 IP Address:
	Agree to be Audited & Access this Patient Record Cancel

Figure 34: VA User Restricted Access Dialog

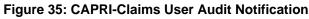
# 3.3.2. CAPRI-Claims Users Viewing Patients with DOD Data

CAPRI-Claims users may see one of two different dialog boxes, depending on whether the patient is registered for care in the VA. If the patient is registered for care in the VA, they are in MPI.

## 3.3.2.1. Patient Registered in MPI

CAPRI-Claims users are permitted to view the records of a patient who is registered in MPI, but the VA requires that these actions be audited. After performing a patient search and selecting a patient from the search results, a CAPRI-Claims user sees the audit notification (Figure 35) if the patient they selected is registered in MPI. After agreeing to the audit, the CAPRI-Claims user can access the patient's record.

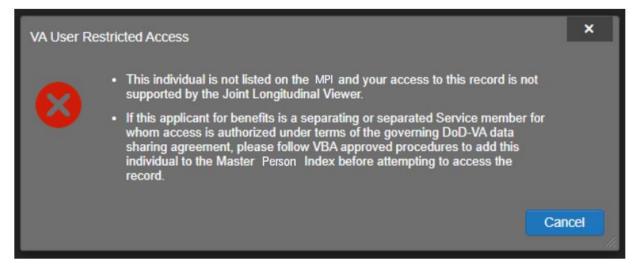
Restricted Access	
Use of this pr	oduct is dependent on agreement with the following statements
• I am a VA S	Special User (CAPRI-Claims User).
provided pr purpose of an authoriz	a DoD information from the STR or other record of health care ior to the individual's separation from the armed forces for the adjudicating a claim for VA benefits from the individual OR I am ed VA Special User and require the DoD information for clinical, port, treatment, payment or healthcare operations purposes.
specific info is subject to	d that my User Name and IP Address will be recorded, that the rmation I access will be recorded, that my access to information audit, and that disciplinary action may be taken for improper IoD information.
Organization	: VA Special User
Username:	ALTERNATION, MINUTE
Date/Time: IP Address:	2019-03-26 09:54:21
	Agree to be Audited & Access this Patient Record



## 3.3.2.2. Patient Not Registered in MPI

CAPRI-Claims users are not permitted to access the records of a patient who is not registered in MPI. After performing a patient search and selecting a patient from the search results, a CAPRI-Claims user sees the restricted access notification (Figure 36) if the selected patient is not registered in MPI. Clicking **Cancel** returns the user to the previous screen.

#### Figure 36: Restricted Access Notification



## 3.3.3. Access to DOD Sensitive Records

All JLV users are audited each time a sensitive DOD record is accessed. Auditing applies to sensitive documents, lab results, outpatient encounters, or progress notes records. JLV records the user's name, organization, SSN/EDIPI (for DOD users), PIV (for VA users), location, patient identifiers (patient last name, first name, middle initial [MI], SSN/EDIPI [DOD only], MPI [VA only], and date of birth [DOB]), data accessed, date and time, and reason for access for each attempt to access sensitive data.

JLV notifies you before you are audited. The message is triggered the first time you click a masked record that is marked **\*\* Sensitive\*\***. Your acknowledgement of the audit notification covers all subsequent DOD sensitive records in any widget during the remainder of the session, and it only expires when you switch patients or log off. An example of a masked record audit notification is depicted in Figure 37.

After you select the purpose for viewing the record and agree to be audited, the sensitive data displays in the **Details** view of the widget.

#### Figure 37: DOD Sensitive Record and Audit Dialog Box

VA User Restricted Access	×
This record is marked sensitive and should only be viewed if necessary, as per the HIPAA principle o minimum use. Select an authorized purpose for accessing this record.	r
Emergent Care     Clinical Care     Authorized Administrative Use     I.e. claim processing	
You have requested to view sensitive data. This usage is subject to audit and will apply to all other sensitive data viewed for this patient. Do you wish to proceed?	
Organization: Usemame: Date/Time: 2021-07-27 10:42:43 IP Address:	
Agree to be Audited & Access this Sensitive Record Can	cel

## 3.4. Patient Searches

The core function of JLV is to display patient information on the Patient Data and Widgets page. Use the **Q Patient Search** feature to perform a patient search, perform a family search, or use the advanced search options.

JLV determines which enterprise service to use for a patient search, based upon the search criteria:

- If the EDIPI or Sponsor SSN is entered, JLV utilizes PDWS for the search (See <u>PDWS</u> <u>Search Rules and Supported Searches</u> for details).
- If the EDIPI or Sponsor SSN fields are empty, JLV utilizes MPI for the search (See <u>MPI</u> <u>Search Guidelines</u> for details).

## 3.4.1. PDWS Search Rules and Supported Searches

When JLV utilizes PDWS for patient search, the applicable rules and rule sets required for the PDWS interface must be used:

- **Rule Set 1:** When searching by SSN, the full nine-digit SSN must be entered, and the Last Name or DOB must also be supplied.
  - This is true for search by patient SSN as well as Sponsor SSN.
- **Rule Set 2**: If you do not have the patient's SSN, you must supply ALL the following identifiers: Last Name, First Name, DOB, and Birth Sex.
  - Blanks in any of these four required fields generates an error
- A 10-digit string is required for telephone number.

The following search combinations are supported when PDWS is utilized:

- DOD ID, also referred to as the EDIPI
- Patient SSN and Last Name
- Patient SSN and DOB
- Sponsor SSN and Last Name
- Sponsor SSN and DOB
- Last Name, First Name, DOB, and Birth Sex (ALL identifiers must be entered)

## 3.4.2. MPI Search Guidelines

JLV utilizes MPI for a patient search when the search parameters include the patient's name and SSN. MPI requires the full last name is entered when the patient's SSN is entered. MPI may also require entering the patient's first name and DOB to increase the efficiency of the search, and the likelihood of locating the patient. An example would be searching for a patient with a common last name, such as Smith or Jones.

# 3.4.3. Patient Search Using DOD ID

- 1. Click **Q** Patient Search.
  - a. The **Patient Search** dialog opens.
- 2. Enter the 10-digit patient DOD ID (EDIPI) in the **DOD ID** field (Figure 38).

Patient Search	1						×
DoD ID:							
			OR				
SSN:	Please Enter Patie	nt SSN	OR Sponsor SSN	I: Please En	ter Sponsor	r SSN	
* Last Name:			First Name:				
<< Show Advar	nced Search Options	ł					
* When searching	* When searching by SSN, Last Name or DOB is required. Search						
Recently	Viewed Patients	Search Results					
	Name	DoD ID	SSN	Date of Birth	Birth Sex	SIGI	
					м	м	

Figure 38: DOD ID (EDIPI) Search<sup>13</sup>

- 3. Click Search.
  - a. The search results display on the **Search Results** tab.
- 4. Click a patient's name in the search results list to open the associated record.
  - a. The **Name**, **SSN**, **DOB**, **Birth Sex**, and **SIGI** columns in the results list provide information to assist with patient identification.
- 5. After selecting a patient, the Patient Data and Widgets page opens and displays the selected patient's data.

## 3.4.3.1. Invalid and Maximum Characters

Text Fields on Patient Search will alert the user if an invalid key is entered into the text box (Figure 39). Text fields will inform the user when they have reached the maximum character length for entry (Figure 40).

<sup>&</sup>lt;sup>13</sup> Self-Identified Gender Identity (SIGI)

Patient Search					×
DoD ID: Please Enter Patient DoD	ID Inv	alid Character E	Entered		
	(	DR			
SSN: Please Enter Patient SS	SN OF	R Sponsor SSN	N: Please Er	nter Sponso	r SSN
* Last Name:		First Name:			
Show Advanced Search Options					
* When searching by SSN, Last Name or DOB is required.					
Recently Viewed Patients Search	h Results				
Name	DoD ID	SSN	Date of Birth	Birth Sex	SIGI
	No R	tesults			

## Figure 39: Invalid Character Entry

Patient Search					×
DoD ID: 1233454565		ould Not Add Ch OR	aracter Max Ler	igth Has Be	een Reached
SSN: Please Enter Patient SSN		OR Sponsor SS	N: Please Er	nter Sponso	or SSN
* Last Name:		First Name	e		
< Show Advanced Search Options					
* When searching by SSN, Last Name or DOB is	required.			Search	
Recently Viewed Patients Search	Results				
Name	DoD ID	SSN	Date of Birth	Birth Sex	SIGI
	No I	Results			

## Figure 40: Maximum Characters Reached

# 3.4.4. Patient Search Using SSN

- 1) Click **Q** Patient Search.
  - a. The **Patient Search** dialog box opens.
- 6. Enter the patient's full, nine-digit SSN in the SSN field (Figure 41).
  - a. When searching by SSN, either the last name or the DOB *must* be entered to perform the search.

Patient Search							×
DoD ID: Please Ent	ter Patient DoD	ID					
			OR				
SSN:			OR Sponsor SSN	Please Ent	ter Sponsoi	r SSN	
* Last Name:			First Name:				
<< Show Advanced Sear	ch Options						
* When searching by SSN, La	ist Name or DOB is	s required.			Search		
Recently Viewed P	Patients Sea	arch Results					
Name		DoD ID	SSN	Date of Birth	Birth Sex	SIGI	
					м	м	

Figure 41: SSN Search

## 7. Click Search

- a. If the required patient identifiers are not provided, hover text appears, indicating the information necessary to complete the patient search.
- b. If a match of patient names cannot be made, enter additional identifiers (first name, DOB) to refine the search (Figure 42).

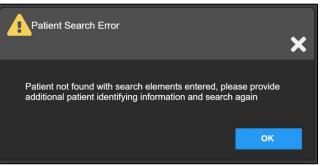


Figure 42: Additional Identifiers Needed

8. The search results display on the **Search Results** tab.

- 9. Click a patient's name in the search results list to open the associated record.
  - a. The **Name**, **SSN**, **DOB**, **Birth Sex**, and **SIGI** columns in the results list provide information to assist with patient identification.
- 10. After selecting a patient, the Patient Data and Widgets page opens and displays the selected patient's data.

## 3.4.5. Advanced Patient Search Options

Advanced patient search options in the **Patient Search** dialog box allow for the use of additional patient identifiers when performing a patient search.

- 1. Click **Q** Patient Search.
  - a. The **Patient Search** dialog box opens.
- Click the << Show Advanced Search Options link under the \*Last Name field (seen in Figure 41).</li>
- 3. Enter the patient identifiers in the appropriate search fields, as desired.
  - a. Advanced search option fields include **\*DOB**, **MI**, **Birth Sex**, **Address**, **State**, **City**, **Zip**, and **Telephone** (seen in Figure 43).

Patient Search	×
DoD ID: Please Enter Patient DoD ID OR	
SSN:OR Sponsor SS	N: Please Enter Sponsor SSN
* Last Name: First Name	2
>> Hide Advanced Search Options	
* DOB: MM/DD/YYYY 🗰 MI:	Birth Sex: 🗸
Address: State:	✓ Zip:
City: Telephone:	
* When searching by SSN, Last Name or DOB is required.	Search
Recently Viewed Patients Search Results	
Name DoD ID SSN	Date of Birth Birth Sex SIGI
No Results	

Figure 43: Advanced Search Options

## 4. Click Search

- a. If the required patient identifiers are not provided, hover text appears, indicating the information necessary to complete the patient search.
- b. The search results display on the **Search Results** tab.
- 5. Click a patient's name in the search results list to open the associated record.
  - a. The **Name**, **SSN**, **DOB**, **Birth Sex**, and **SIGI** columns in the results list provide information to assist with patient identification.
- 6. After selecting a patient, the Patient Data and Widgets page opens and displays the selected patient's data.

## 3.4.6. Family Member Search

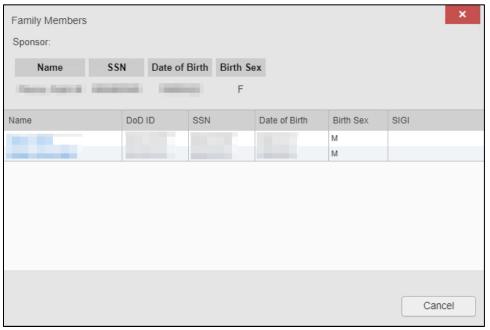
A family member search can be performed using the **Sponsor SSN** field in the **Patient Search** dialog box.

- 1. Click **Q** Patient Search.
  - a. The **Patient Search** dialog box opens.
- 2. Enter the SSN in the **Sponsor SSN** field.
  - a. The **Last Name** or **DOB** of the patient must also be entered in the appropriate fields (Figure 44).
- 3. Click Search.
  - a. If the required patient identifiers are not provided, hover text appears indicating the information necessary to complete the patient search.
  - b. The search results display on the Search Results tab (Figure 44).

Patient Search						
DoD ID: Please Enter Patient DoD ID OR						
SSN:	SSN: Please Enter Patient SSN			N:		
* Last Name:			First Name:			
<< Show Advanced Search Options						
* When searching by SSN, Last Name or DOB is required. Search						
Recently Viewed Patients Search Results						
Name		DoD ID	SSN	Date of Birth	Birth Sex	SIGI
					М	М

Figure 44: Sponsor SSN Search

- 4. Click a name in the **Search Results** list.
  - a. The Family Members dialog opens (Figure 45).
  - b. The sponsor's identifiers and a list of dependents display in the dialog.
- 5. Click a name in the list of family members to open the associated record.
- 6. After selecting a patient, the Patient Data and Widgets page opens and displays the selected patient's data.



#### Figure 45: Family Members Dialog Box

# 3.4.7. Recently Viewed Patients List

Users who have previously logged into JLV, searched for a patient, and viewed that patient's records can see and access a list of recently viewed patients. A recent patient is defined as a patient whose record has been viewed (opened) by the user.



**NOTE:** The **Recently Viewed Patients** list does not include search history or recent search results, only a list of patients whose data was accessed and viewed. The list is limited to 10 patients. You can clear this list by selecting the **Clear Recently Viewed Patients** button.

- 1. Click **Q** Patient Search.
  - a. The **Patient Search** dialog box opens.
- 2. Click the **Recently Viewed Patients** tab in the **Patient Search** dialog box.
  - a. A list of recently viewed patients displays (Figure 46).
  - b. The **Name**, **DOD ID**, **SSN**, **DOB**, **Birth Sex**, and **SIGI** columns in the results list provide information to assist with patient identification.
- 3. Click a patient's name in the **Recently Viewed Patients** list to open the associated record.
- 4. After selecting a patient, the Patient Data and Widgets page opens and displays the selected patient's data.

Patient Search						×
DoD ID: Please Enter Patient DoD ID		PR				
SSN:	OR	R Sponsor SSI	N: Please Er	nter Sponso	r SSN	
* Last Name:		First Name	:			
>> Hide Advanced Search Options						
* DOB: MM/DD/YYYY	🗰 MI:		Birth S	Sex:		~
Address:	State:		V Zip:			
City:	Telephon	e:				
* When searching by SSN, Last Name or DOB is r	required.			Search		
Recently Viewed Patients Sear	ch Results					
Name	DoD ID	SSN	Date of Birth	Birth Sex	SIG	51
			23 Oct 1944	М	м	<b>^</b>
			15 Apr 1937	F		
			29 Apr 1952	F		н.
			09 Apr 1941	М		
			01 Jan 1981	м	м	
			16 Eph 1915	N/		
			Clear Rece	ntly Viewed	Patients	

#### Figure 46: Recently Viewed Patients List

# 4. Widgets

Widgets are elements on the JLV Patient Data and Widgets page that display data specific to a clinical domain. By default, widgets are displayed in minimized view on the Patient Data and Widgets page (Figure 21), but they can be expanded to view additional details. Available widgets are listed in and launched from the widget tray.



**NOTE:** Widgets may take anywhere between 10 seconds to 90 seconds to load, depending on the date range settings.

# 4.1. Accessing and Opening Widgets

All available widgets display in the widget tray (<u>Figure 47</u>). Hover over a widget icon to view a description of the widget. Widgets can be opened, rearranged, and closed. JLV can display up to 12 widgets per tab.

in 🚦 Com	nmonly Used V	/idgets +																
												_						Show Date
als (36) lered Date Range				🔺 🖦	▼⇔⊖₽	×	Orders (38) Filtered Date Range: 9/15			<u>∧</u> ₹	᠔᠊᠊ᠲᡒᢁ	×	Medications - Outpatient Filtered Date Range: 1/13/				🔥 🕇 🖻 C	.e≈⊡
	If you don't se	FEHR results re	Juce the date	range to 3m or less	s.		🗊 Order Date 🔫	Description T	Status / Pri T	Туре 🝸	Site	т		Warnin	g: duplicate DoD	meds may be pres	ent.	
Date Taken		T Result	т	Converted	T Site	т	Dec 14, 2022 16:52	<u>"Giomerular Eitration</u> Rate, Estimated	COMPLETED / STAT	*Glomerular Fitration Rate, Estimated	FEHR	^	Medicat Last FillD	ions from FEH ispense dates	IR (Cerner) will o are not available	nly display the Ord Additional validat	er Start Dates. The ion may be require	d.
Dec 12, 2022 20	1:45 Temperatur Tympanic	36 C		96.8 F	FEHR	Î	+ Dec 14, 2022 16:50	*Differential Automated	COMPLETED / STAT	*Differential Automated	FEHR	1	B Last Fill ▼▼ Dru	ig Na 🝸	Status T	Standard T	Expires Y	Site
Dec 12, 2022 20	Terroret			96.8 F	FEHR		+ Dec 14, 2022 16:46	CBC w/ Diff	COMPLETED / STAT	CBC w/ Diff	FEHR		+ (Order Start Date) (Is	iopril 2.5 mg ( tablet)	active	Active		FEHR
Dec 12, 2022 20	Temporal A	tery 36 C		96.8 F	FEHR		Dec 14, 2022 16:46	BMP	COMPLETED / STAT	BMP	FEHR		Dec 12 2022	rvastatin arvastatin 10	active	Active		FEHR
Dec 12, 2022 20	Rate	50 000			FEHR		+ Dec 14, 2022 16:46	CBC w/ Diff	REVOKED / STAT	CBC w/ Diff	FEHR		100 III III III III	oral tablet) profen				
Dec 12, 2022 20	h45 Acical Hea	Rate 50 bpm			FEHR		Dec 14, 2022 16:46	BMP	REVOKED / STAT	BMP	FEHR	*	(Order Start Date) (Pa	lient/Family orted)	active	Active		FEHR
playing 1-25 of 36	< 1 2 >				Expanded View	>> //	Displaying 1-25 of 38	12 >		Ex	anded View >>	//	Displaying 1-4 of 4				Expa	nded View >
nunizations (10)	)			A	To⊖ខេ	×	Problem List (17) Filter by Status: Active +FI	ter(s)		۸T	0800	×	Medications - Inpatient (4 Filtered Date Range: 1/13/				A T C	. <b>⊖</b> ៩⊡
Vaccine Admin Date		ne Administe ct Type	T Advers	e Vaccine	Site (Reporting)	т	Updated T	Deskiem	Status <b>T</b>	Linked Items T	Site	т	Some medication	s from FEHR	(Cerner) may ha aution – addition	e missing data fiel I validation may be	ds or inconsistent required.	statuses.
Dec 21, 2022	and	eria, letanus loxo cellular pertussis	da		DoD	^	Dec 12, 2022	Hypertension	ACTIVE	N/A	FEHR	^	Drder 🕶 Dr	ug Na 🝸	Status T	Standar T	Order Stop Date	Site
		te is and diphtheria is, adsorbed.					Dec 12, 2022	Common bile duct calculus (disorder)	ACTIVE	N/A	FEHR		12	luenza virus ccine.				
Dec 21, 2022	pres-	rvative free, for ad	ult		DoD		Dec 12, 2022	Benign hypertension (dependen)	ACTIVE	N/A	FEHR			ictivated fuenza virus				
							Drag and	Drop Widgets to You	r Portal. Click here	to view widget desc	riptions.							
vissions A	dergies App	5540	indiciogy Ies - FEHR VA MUSE Only	Clinical Reminders - VistA Only	Community Health Summaries and Documents	Consults		uments & Encourd nages Outpati	ers - Federal ert EHR/MHS GENESIS	Health Summaries and Reports - VistA Only	Imaging	Immur	nizations Lab Results	Medications - Inpatient	Nedications Outpatient	- Orders	Problem List	Procedure
ess Notes Quer	stornaires, R ployment, P	diology Soc sports a	ial, Family, N Other Istories	Surgery / Procedure Reports	Vitels													

Figure 47: Widget Tray

- 1. Open the widget tray by clicking the **<u>Open Widget Tray</u>** link.
- 2. Use the scroll bar arrows <> at either end of the tray to see all widget choices, or click the <u>More Widgets >></u> link to scroll through the list of widgets.
- 3. Click and hold a widget icon in the tray, drag it to the Patient Data and Widgets page, and drop it in the desired location.
  - a. The widget is docked on the page and opens in minimized view.
- 4. Close the widget tray by clicking the <u>Close Widget Tray</u> link.



**NOTE:** JLV displays a **Duplicate Widget** notice if you attempt to add another instance of a widget to a tab.

Widgets can be closed (removed from the Patient Data and Widgets page) by clicking  $\mathbf{X}$ . Rearrange the widgets displayed on the page by dragging and dropping them.

# 4.2. Widget Navigation and Display Options

Each widget has tools and display options available to navigate through, and change, the display of data. The vertical scroll bar allows you to move through, and view, the widget's data. Navigation icons and actions are detailed in <u>Table 8</u>.

Navigation Icon	Action	Description
<	Changes the focus of the widget to the previous group or page of records within the results display.	Go to Previous Page
1	Changes the focus of the widget to the page number selected.	Jump to Page
>	Changes the focus of the widget to the next group or page of records within the results display.	Go to Next Page
Expanded View >>	Available in minimized views only. Opens the expanded view of the widget in a secondary window.	Go to Expanded View
1-25 of 55	Indicates the number of records displayed in that widget page out of the total number of results for that widget.	Record Display Indicator
<u>Show All</u> / <u>Show Paged</u>	Click <u>Show All</u> to open all records for a given widget in a scrollable window. Click <u>Show Paged</u> to return to the display of records grouped by pages.	Display Setting

### Table 8: Navigation Icons and Actions

When there are more than 25 records available in a widget, they are grouped in <u>Show Paged</u> view. Records 1 through 25 can be viewed by using the widget's vertical scroll bar. Records 26+

can be viewed by using  $\rightarrow$  or  $\square$  to view to subsequent pages. The expanded view of a widget contains a <u>Show All</u> link, which opens all records for that widget, in a scrollable window. Click <u>Show Paged</u> to return to the display of records grouped by pages.

# 4.3. Widget Toolbars

There is a toolbar on both the minimized and expanded views of each widget and most dialog boxes. Toolbar buttons vary by widget, dialog box, and window. <u>Table 9</u> describes the functionality of each toolbar button.

lcon	Name	Function
+	Add to Report Builder	Adds the information displayed in the widget to the Report Builder, including any <b>Details</b> or <b>Notes</b> .
×	Close	Removes the widget from the Patient Data and Widgets screen or closes a dialog box.
	Column Settings	Configures the columns within the widget. Turn the columns on or off by checking the column names that appear in the pop-up box and clicking Apply. NOTE: Column widths and window sizes are auto saved to user profiles for both the minimized and expanded views.

Table 9: Widget Toolbar Icons	Table	9:	Widaet	Toolbar	Icons
-------------------------------	-------	----	--------	---------	-------

lcon	Name	Function
Ŷ	Configure Filter	Filters on specific record types or other elements within the widget, including a date filter. If a date range filter is applied in an open widget, the date range is displayed in the widget header. <b>NOTE:</b> After setting a filter, the <b>Close Filter</b> option is enabled in the widget. Clicking <b>Close Filter</b> restores the full display of records within the widget.
	Copy to Clipboard	Copies the selected content of the open window to the clipboard for pasting into another application. <b>Copy to Clipboard</b> is disabled in the widget toolbar after clicking <b>Show All</b> within a widget. The clipboard is cleared after closing a patient record, selecting a new patient record, and logging off JLV. Once a user chooses the column selections for Copy to Clipboard, the new selections for that widget will be retained even when switching to a new patient, unless restore default settings is executed.
0	Connection Status	Both icons provide a status indicator for DOD and VA data sources. indicates all sources are available. indicates one or more data sources are unavailable. Clicking either status icon opens the connection status details in a separate window.
Ŧ	Print	Prints the selected contents of the open window. <b>Print</b> is disabled in the widget toolbar after clicking <b>Show All</b> within a widget. Once a user chooses the column selections for Print, the new selections for that widget will be retained even when switching to a new patient, unless restore default settings is executed. <b>NOTE:</b> It is recommended that you have the latest Adobe Reader installed for the Report Builder and other printing features.
	Graph	Opens a dialog to configure the display of multiple data of the same type in a graph.
3	Refresh	Refreshes the widget or window display. Only the data within that widget's dataset is updated.
ĊĊ	Copy Active Rx to Clipboard	Converts the medication data within the widget to text and copies the text to the user's clipboard. This option is available from the <b>Medications</b> - <b>Outpatient</b> widget. <b>NOTE:</b> Copy Active Rx is disabled when a date range filter is set to less than 120 days.
<b>(</b>	Widget Move	Opens a dialogue box with options to move the widget on the screen or inside the portal. <b>NOTE:</b> This is only available in the accessible theme.
<b>*</b>	Widget Resize	Opens a dialogue box with options to resize the widget on the screen or inside the portal. <b>NOTE:</b> This is only available in the accessible theme.

# 4.4. Minimized vs. Expanded Widget View

Each widget can be displayed in either a minimized (default) or an expanded view. Minimized view displays a simple list of the available patient data for a clinical domain, arranged in reverse chronological order by default. Expanded view provides a detailed list of similarly arranged patient data. When the expanded view of a widget is launched, it opens in a new, separate window that displays more attributes of the records in the widget, including additional, sortable columns of data.

**NOTE:** The Cardiology Studies - FEHR and VA MUSE Only, **Community Health Summaries and Documents**, and **Federal EHR/MHS GENESIS** widgets do not have an expanded view. Instead, a record opened from the minimized view of the widget is displayed in a new, separate window.

Click the **Expanded View** >>link in minimized view to launch expanded view and see the additional display and functionality options.

# 4.5. Sort and Filter Options

Widgets have a variety of methods to sort and filter data.

The Filter Indicator (+Filter(s)) in the widget header shows that column or text filters have been applied.

In general, you can:

a

- Click a column title to sort records according to data in that column.
  - If you sort a column that appears in both minimized and expanded views of the widget, the sort saves in your user profile and persists. Data views persist from minimized to expanded views and expanded to minimized views.
  - If you sort a column that is only in the expanded view of the widget, your next session restores the default widget sort, or the last sort saved to your user profile.
  - If you sort a **Date** column that has some partial or missing date values, understand:
    - Dates that have month and year, but lack a day are treated as though the day were "00" (e.g., July 2018 sorts between June 30, 2018 and July 01, 2018).
    - Dates that have a year only are treated as though the month is January and the day is "00" (e.g., 2018 sorts between December 31, 2017 and January 01, 2018.
- Click  $\square$  on the widget toolbar to show or hide columns within the widget.
  - Check/uncheck the column names that appear in the pop-up dialog box, then click **Close**.

Sort and filter capabilities are specific to the data presented in each widget and may vary between the minimized and expanded views of an individual widget or between widgets. <u>Table 10</u> lists available filters and their corresponding widgets.

Filter By	Widgets
Site	Admissions, Allergies, Appointments, Consults, Documents & Images, Health Summaries and Reports, Medications - Inpatient, Discharge/Inpatient Summaries, Lab Results, Orders, Encounters - Outpatient, Medications - Outpatient, Problem List, Procedures, Progress Notes, Questionnaires, Deployment, Exposure Records, Assessments, Radiology Reports, Surgery/Procedure Reports, Vitals
Site (Reporting)	Immunizations
Provider	Discharge/Inpatient Summaries, Progress Notes, Surgery/Procedure Reports

#### **Table 10: Available Widget Filters**

Filter By	Widgets
Provider Specialty	Appointments, Consults, Documents & Images, Discharge/Inpatient Summaries, Orders, Encounters - Outpatient, Procedures, Progress Notes
Clinic	Appointments, Encounters - Outpatient
Consult Order	Consults
Description	Documents & Images
<b>Problem Description</b>	Problem List
Standardized Description	Documents & Images, Problem List
Location	Documents & Images <sup>14</sup> , Discharge/Inpatient Summaries
Source System	Documents & Images
Vaccine Administered Product Type	Immunizations
Standardized Vaccine Product Type	Immunizations
Drug Name	Medications - Inpatient, Medications - Outpatient
Standardized Drug Name	Medications -Inpatient, Medications -Outpatient
Ordering Health Care Provider (HCP) Specialty	Medications - Inpatient, Medications - Outpatient
Note Type	Discharge/Inpatient Summaries
Lab Test	Lab Results
Туре	Lab Results; Orders; Problem List <sup>15</sup> ; Procedures; Social, Family, and other Past Histories; Vitals
Standardized Type	Orders, Vitals
Status	Problem List
Document Type/Title	Progress Notes
Standardized Document Type	Progress Notes
Exam	Radiology Reports
Standardized Radiology Exam	Radiology Reports
Standardized Finding	Social, Family, and other Past Histories
Note Title	Surgery/Procedure Reports
Procedure	Surgery/Procedure Reports

Filter dropdowns dynamically expand and sometimes have a horizontal scroll bar to display long lines of data by which records can be filtered (Figure 48).

 <sup>&</sup>lt;sup>14</sup> Only available in expanded view
 <sup>15</sup> Filter applies to DOD data only

Documents & Imag	ges (919) ~ <b>20</b> 5/30/22 - 9/27/22							<u>4</u> T	° C 🔒	2 🗆 🗕	• •
		If	the inform	nation you expect does	not appear, expand th	e date range					
Start date:	End date:										
05/30/2022	09/27/2022	🗰 Apply	<u>1w 2w 1</u>	<u>1m 3m 6m 1y 2y</u>	<u>3y 5y 10y</u>						
Q Enter text to		+ Remove All Text Fil									
				Remove	All Filters					Hide	e Filters
		c	pening se	ome FEHR (Cerner do Technical teams are v	cuments) may result working on this issue	t in an error.					
Date 🔫	Description	Y Standardized Description	٣	Provider <b>T</b>	Provider Sp <b>T</b>	Location <b>T</b>	Status	T	Imag 🍸	Sourc	Site
Remove Filter	Phone Msg / 3D Print Request					VA: Boise, ID	Final			FEHR	► FE
Mar 07, 2017 Mar 08, 2017	No diagnosis available.			Cerner Managed Acct CERNER JUNIOR CERNER		663 Seattle WA VA Medical Center, 663 Bldg 100, 663 Aud/SLP	Finished			FEHR	► FE
Oct 20, 2021 Oct 25, 2021						757 Chalmers P Wylie OH					
Nov 08, 2021 Mar 01, 2022	< 1 2 3 4 >									ç	Show All

Figure 48: Dynamically Expanded Filter Dropdown in the Documents & Images Widget

Some widgets also have the capability to configure data to display multiple records of the same type in a graph or table view.

# 4.5.1. Widget Date Range Filters

Patient data displayed within a widget can be filtered by date range. If a date range filter is applied, the selected range is indicated in the widget header. Click  $\widehat{\mathbf{Y}}$  or the <u>Filtered Date</u> <u>Range</u> link on the widget toolbar to change the date range of the data displayed (<u>Figure 49</u>).

Documents & Imag Filtered Date Range:		⚠▼ Ů {	€⊡×
If the information	you expect does not ap	pear, expand the	e date range
Start date:	End date:		
05/30/2022	₪ 09/27/202	2 🗰	Apply
<u>1w 2w 1m 3m 6</u>	m <u>1y 2y 3y 5y 10y</u>		
Q Enter text t	o filter	+ <u>Remove</u> <u>Filters</u>	All Text
	<u>Remove All Fi</u>	<u>lters</u>	Hide Filters
	EHR (Cerner docume nical teams are workin	· · ·	
🕒 Date 🔻	Description	<b>T</b> Provide	r <b>T</b> Im
Displaying 1-25 of 919	<pre>1 2 3 4</pre>	> Expande	ed View >>

### Figure 49: Date Range Filters Applied

The two ways to filter the date range of data displayed in a widget are the **Quick Date Range** filter and the **Start and End Date** filter. If the expected information does not appear in the widget display, use the date filter options to change the date range.

**NOTE:** Changes made to the date range in a widget persist from minimized to expanded view, expanded to minimized view, patient to patient, and session to session, until the widget is either removed or the date range is changed.

**I** NOTE: When looking for Essentris information associated with a specific admission in the **Discharge/Inpatient Summaries** widget, expand your search date ranges to include additional days before and after the admission. This includes preadmission notes as well as notes signed after the patient was discharged in the filtered widget display.

# 4.5.1.1. Quick Date Range Filter

Use the preset, **Quick Date Range** filter to set or limit the display of patient records within a widget. This option is available by clicking the <u>Filtered Date Range</u> link or by clicking  $\widehat{\mathbf{Y}}$  in a widget on the Patient Data and Widgets page.

Clicking a **Quick Date Range** filter refreshes the data displayed to show only the records for the selected range. Selecting **Cancel**, which is the **Apply** button while the data refresh is running, stops the query. The options represent time counting back from the present day (for example, selecting 2y displays only records within the last 2 years). Examples of preset date ranges include 1w (last 7 days), 6m (last 6 months), and 3y (last 3 years).



A

**NOTE:** The **Quick Date Range** filter is contextual. If today is February 2, 2021, the preset filter counts backwards using that date. If today is April 16, 2021, the preset filter counts backwards using that date.

Figure 50 highlights the Quick Date Range filter options in the expanded view of the Documents & Images widget.

Documents & Imag	ges (919) ~ 5/30/22 - 9/27/22						<u> </u>	r t	20.	
		If t	he information you ex	pect does not appear	r, expand the date range					
Start date:	End date:									
05/30/2022	09/27/2022	🛱 Apply <u>1</u>	<u>w 2w 1m 3m 6r</u>	<u>n 1y 2y 3y 5y 1</u>	<u>0y</u>					
Q Enter text to	) filter	+ Remove All Text Filt	ers							
			E	Remove All Filters	<u>s</u>				Hic	de Filter
		Op		(Cerner documents) eams are working or	may result in an error. h this issue.					
🗊 Date 🔫	Description	Standardized Description	Y Provider	T Provider	Sp Y Location	T Status	т	Imag 🍸	Sourc	Y Site
Remove Filter	Phone Msg / 3D Print Request				VA: Boise, ID	Final			FEHR	► F
Mar 07, 2017 Mar 08, 2017	No diagnosis available.		Cerner Ma Acct CERI JUNIOR C	NER	663 Seattle WA VA Center, 663 Bldg 1 Aud/SLP				FEHR	► F
Oct 20, 2021 Oct 25, 2021					757 Chalmers P W	/ylie OH				
Nov 08, 2021 Mar 01, 2022	< 1 2 3 4 >									Show A

## Figure 50: Quick Date Range Filter Options

## 4.5.1.2. Start and End Date Filter

Use the **Start Date and End Date** filter to display data for a specific time range. Click the **Filtered Date Range** link or **Y**.

1

**NOTE:** The **Start and End Date** filter is static. If the start date is set to June 2, 2016 and the end date is set to June 2, 2017, the data in that date range displays, no matter what today's date is.

Figure 51 provides an example of the start and end date filter fields in the expanded view of the **Admissions** widget.

Displ	Start 05/3			ŵ			7/2022	2 🗰 Apply		<u>v 1m 3m 6m 1y 2y 3y 5y 10y</u>	n ore mormason yo	ie expect does no	от арреат, ехрана ние цане тану	c				
	May		<b>~</b> 2			>		+ Remove All Text	<u>Iters</u>									
Sun	Mon	Tue			Fn 6					*		Remove A	II Filters					Hide Filters
8	2	10			13		<b>•</b> T	Discharge Date	٣	Ward	Y Provider		Admit Diagnosis	T Discharge	Diagnosis <b>T</b>	Registration Number	Site	T
15	16	17	18	19	20	21											FEHR	
22	23	24	25	26	27	28											FEHR	
29	30		1		3 10												FEHR	
5	6				10	11											FEHR	

Figure 51: Start and End Date Display Filter

- 1. Click **m** next to **Start Date**.
- 2. Select a month, day, and year start date for the display filter.
- 3. Click **m** next to **End Date**.

A

- 4. Select the month, day, and year end date for the display filter.
- 5. When both a start and end date have been chosen, click **Apply**.
- 6. (Optional) Click **Cancel** to stop the query.

**NOTE:** Prior day selections persist if you change only the month or year. If you change the month or year and the prior day value does not exist, the calendar will default to the last day of the new month. For example, changing only the month value of an existing August 31, 2018 entry to February would set the date to February 28, 2018 because there are less days in February. Similarly, if you had February 29, 2016 selected, a day which only exists in a leap year, switching the year to 2015 would set the date to February 28, 2015, the last day of the month in a standard year.

The widget refreshes and displays only the records that fall within the custom date range. The date range in use is displayed in the widget header.

## 4.5.1.3. Tab Date Range Tool

All tabs in the **Patient** Data and Widgets page have a **Tab Date** tool that you can use to filter all widgets on a single tab by the same date range. The **Tab Date** tool has the same **Start and End Date** and **Quick Date Range** filters available on most individual widgets, but it applies the date filter to all widgets on an individual tab.

- 1. Select the **Show Date Tool** hyperlink.
- 2. Enter dates in the **Start Date** and **End Date** fields, and select the **Apply to All Widgets on This Tab** button **OR** -
- 3. Select a **Quick Date Range** value in the **Tab Date** tool.

The **Tab Date** tool (<u>Figure 52</u>) is hidden by default, and it hides again automatically after you apply a date filter to the tab. Should you decide not to apply a date filter to the tab, select the <u>Hide Date Tool</u> hyperlink to hide the tab-level date filters.

LV 🛞 🧐	Q Patient S	earch DoD ID		DOB:	A F Flags AD										ନ 🌣 🛽		
n I Common	ly Used Widgets	+															
Date: I/DD/YYYY		ind Date: MM/DD/YYYY		Apply to all Widge	ets on this Tab <u>1w</u>	2w 1m 3m	<u>6m 1v 2v</u>	<u>3x 5x 10x</u>								Hide Date	e Toc
els (36) ared Date Range: 1/13/	22 - 1/13/23		<u>A</u> = 1	rò⊖ø⊡×	Orders (38) Filtered Date Range: 9/1	5/22 - 1/13/23		ΔT	០មុខ៣		Medications - Outpat Filtered Date Range: 1				AT 8 (	່ອອ	
IT )	you don't see FEHR I	esults reduce the d	iate range to 3m or less.		Creder Date -T	Description T	Status / Pri T	Тура 🕇	Site	т		Warnin	g: duplicate Dol	D meds may be prese	nt.	100	
Date Taken 👻 🕇	Type T	Result	T Converted	r Site T	Dec 14, 2022 10:52	Signers(ar Filtration	COMPLETED / STAT	*Giomenular Filtratio	• FOR		Mer Last f	lications from FEH	R (Cerner) will are not available	only display the Orde le. Additional validation	r Start Dates. Th	el.	
Dec 12, 2022 20:45	Temperature Tympanic	36 C	95.8 F	FEHR ^	Dec 14, 2022 10:52     Dec 14, 2022 16:50	Rate.Estimated	COMPLETED / STAT	Rale, Estimated	FEHR			Drug Na 🕇		Chandard		Site	
Dec 12, 2022 20 45	Temperature Oral	38 C	98.8 F	► FEHR	Dec 14, 2022 16.46	CBC w/ DIF	COMPLETED / STAT		FEHR		Dec 12, 2022 (Order Start Date)	lisinaptil (lisinaptil 2.5 mg oral tablet)	active	Active		FEHR	ŧ
Dec 12, 2022 20:45 Dec 12, 2022 20:45	Temporal Artery Peripheral Pulse	36 C 50 bpm	95.8 F	FEHR	- Dec 14, 2022 16:46	BMP	COMPLETED / STAT	EMP	FEHR		Dec 12, 2022 (Order Start Date)	aloncastatin (atorvastatin 10	active	Active		FEHR	
Dec 12, 2022 20:45	Rate Acical Heart Rate	50 bpm		FERR	Dec 14, 2022 16:46	CBC w/ DIF	REVOKED / STAT	CBC w' DIT	FEHR		Ch Dec 12, 2022	Ing or at tablet) Ibuptolen (Patient/Family	ective	Active		FEHR	
					+ Dec 14, 2022 16:46	BWB	REVOKED / STAT	EMP	► FEHR	-	(Order Start Date)	Reported)	active	ACENE		P PERK	1
laying 1-25 of 36	12 >		5	xpanded View >> //	Displaying 1-25 of 38	12 >		Ð	cpanded View >>	15	Displaying 1-4 of 4				Expa	inded View	
nunizations (10)			<b>A</b> 1	⊺់⊖ខ⊡×	Problem List (17) Filter by Status: Active +F	iller(s)		AT	ឲ⊖៩០		Medications - Inpatie Filtered Dale Range, 1				<u>∧</u> ▼ (	:⊖ <i>2</i> ∣	
Vaccine Admini Date	Vaccine Adm Product Type	niste <b>T</b> Adv	verse Vaccine T	Site (Reporting) T	Date T	Problem Description T	Status 🍸	Linked Items T	Site	т	Some medic	ations from FEHR ( Please use ca	(Cerner) may ha ution - addition	we missing data field al validation may be	s or inconsistent required.	slatuses.	
Dec 21, 2022	diphtheria, tel and acellular vaccine			DoD	Dec 12, 2022	Presentension	ACTIVE	NA	FEHR		🗿 Order 🔻 🍸	Drug Na 🝸	Status 🌱	Standar T	Order Stop Date	Sile	
	tetanus and d tocoids, adsor	ted.			🕂 Dec 12, 2022	Common bile duct calculus (disorder)	ACTIVE	N/A	FEHR			influence virus vaccine, inactivated					
Dec 21, 2022	preservative f size (2 Lf of te and 2 Lf of de	lanus toxoid		DoD	Dec 12, 2022	Benion hypertension (disorder) Acute sinusitis	ACTIVE	N/A	FEHR		+ S841580145	Onfluenza virus vaccine. inactivated	stopped	Inactive: Stopped	Dec 12, 2022 20.01	FEHR	
	tetanus and d tetoxoidsadsor				Dec 12, 2022     Feb 18, 2020	(disorder) Upper abdominal	ACTIVE	0	DaD			adjuvanted preservative-free					
Dec 21, 2022	preservative I use (SLE of te	ree, for adult		<b>0</b> 00 🗸	C 140 10, 2020	Manage America	10THE	•	- 0.0			guadrivalent (65 st±l)					

Figure 52: Tab Date Tool

The **Tab Date** tool only filters widgets currently displayed on the active tab that support date range filtering. Widgets that display all data, without a date range, will continue to do so. Filtering only applies to widgets on the tab at the time you apply the **Tab Date** tool and will not affect new widgets added to the tab. You may still apply widget-level date filters to individual widgets after using the **Tab Date** tool. All your widget date settings will save to your profile regardless of whether they were set with the **Tab Date** tool or widget-level date filters.

# 4.5.2. Text Filter

Widgets provide a text filter option (Figure 53), allowing you to quickly locate relevant patient data using keywords or characters by applying multiple text filters. Text filters are performed on the information displayed in all columns within a widget, including hidden columns. Filters are not performed on notes, attachments, or details associated with patient records.

#### Admissions (0) 🖲 🕇 🗋 🖶 💭 🎞 🗙 Filtered Date Range: 5/29/22 - 9/26/22 +Filter(s) If the information you expect does not appear, expand the date range Start date: End date: 繭 09/26/2022 Apply 05/29/2022 Press Enter or the + button to apply to filter. Remove All Tex Q site Filters App ward > **Remove All Filters Hide Filters**

Figure 53: Admissions Widget Text Filter

Click  $\Upsilon$  in the minimized view of a widget to display the **Enter text to filter** field. If the filter options are not displayed in the expanded view of the widget, clicking  $\Upsilon$  also opens the filter options.

- A text filter box is displayed in the widget filter section. When text is entered, a pop-up box displays with "Press Enter or the + button to apply to filter."
- The applied search term is displayed below the text filter box with a red "X" next to it which allows a user to remove it and updates the search results accordingly.
- The funnel shaped icon and the +**Filters** displays with a yellow highlighted color to indicate that a filter has been applied in the widget.
- If another search term is typed in the Text Filter Box and the user clicks "enter" or "+", a second text filter is applied against the ORIGINAL DATA SET. Filtered results from a second text filter search are displayed in addition to the results from the first text filter search.
- If a third text filter is applied against the ORIGINAL DATA SET, filtered results from the first and second text filter searches are displayed in addition to the results from the third text filter search.
- The text filter box is disabled after a total of 10 text filters search terms are applied. Each search term can be up to 20 characters. The Text Filter Box remains disabled until one (or all) search terms are removed. A message displays with instructions that the maximum number of search terms have been applied, and to remove one or all terms to apply a different search term.
- The word "or" will appear between the search bubbles when multiple text filters are used.
- Text filtering applies only within the widget being searched.

- Text is filtered within the subset of filtered data if a date range filter or other dropdown filters are applied within the widget.
- Text filters are performed on data within all columns. Some widgets have columns that are not shown by default in either the minimized or expanded view.
- Text filters entered in the minimized view of a widget persist when you open the widget in expanded view, except for the Vitals and Lab Results widgets.
- On widgets with site tabs, text filters entered on one site tab persist when you select other site tabs.
- All records across the widget pages are filtered if the widget has multiple page views.
- The **Enter text to filter** field is not case sensitive and allows up to 25 characters, including numeric and special characters.
- JLV begins to filter when you pause while typing the term in the **Enter text to filter** field.
- Text filtering is not available in the **Demographics** widget.
- If a column is hidden, all filters are removed from that column in minimized and expanded views.
- Filtered text is highlighted.
- Users can lock and persist multiple text filters in a widget. This allows automatic application of key search terms to any patient chart.

# 4.6. Viewing Connection Status

JLV widgets display the status of their connection to VA and DOD data sources. Connection status information is available for each widget.



**NOTE:** The Connection Status reports the condition of the connection between JLV and its external resources, while System Status reports the overall condition of the JLV application. See <u>Viewing System Status</u> for more information.

The **Connection Status** indicator icon on a widget toolbar indicates the state of the connection to VA and DOD data sources. There are two status conditions:

- **①** All sources are connected (available).
- **^** One or more sources are not connected (unavailable).

Figure 54 shows / in the **Demographics** widget. When the Primary Care Management Module (PCMM) service is unavailable, the primary care fields in the **Demographics** widget display this error message: "*Team assignment system is currently unavailable*."

Patient Demographics ~		<u>A</u> ƙ	∛ — □ ×
• CHYSHR • DAYTSHR • FEHR	DoD SPOEHR	03	
VA: CHYSHR			+
Preferred Name: Pronouns:			
SC Percent: 20% VA Care Teams: Team assignment system is currently unavailable.	SSN: DOB: Race: (h):	( Asian	
Military Service Eligibility and Enrollment	(w): Birth Sex: Self-Identified Gender Identity: Sexual Orientation:	M Male	
Insurance DoD Sharing Opted Out Status: (Jan 26, 2022)			
Details:			-

Figure 54: Demographics Widget, PCMM Connection Status Unavailable

Figure 55 shows a connection status indicator icon displayed on the **Patient Flags and Postings** widget toolbar.

#### Figure 55: Connection Status Indicator

		4	088-0×
Pat	ient Flags and Postings (2) ~		
		sults and Documents for DoD and FEHR (Cerner) kane) after 10/23/20 are not reflected in the <u>VA CO</u>	
(‡)	Message	Action/Note(s)	Site
+	MISSING PATIENT		CHYSHR
+	MISSING PATIENT		DAYTSHR

Clicking a **Connection Status** indicator icon (Figure 55) opens a standalone window with information about the connection to data sources. Clicking the  $\leq$  Hide All Active Interfaces link (Figure 56) in the Connection Status window hides the detailed All Active Connections view and displays only the connection errors.

connection Status for Lab Results			>		
		-	-	able. Most connection	
	e memserves wit	nin a lew nou	15.		
So	urce	Name	Status	Data Domain	
MILLE	INNIUM	FEHR	FAILURE	Lab Results	
Hide All Acti	ve interfaces				
II Active Co onnections to n indicator th	nnections o the source sys at clinical data is	being returne	ed to the widget fro	I status connections are no om the source system.	t
II Active Co	nnections o the source sys		ed to the widget fro		t
II Active Co onnections to n indicator th	nnections o the source sys at clinical data is	being returne	ed to the widget fro	om the source system.	t
II Active Co onnections to n indicator th Source	nnections o the source sys at clinical data is Name	s being returne Status	ed to the widget fro s SS	om the source system. Data Domain	t

Clicking the  $\geq$  Show All Active Interfaces link in the Connection Status window (Figure 57) opens a Connection Status Details view (Figure 56).

### Figure 57: Connection Status Window

Connection Status for La	b Results		_ 🗆 ×
A Connection Errors Connections from the follow resolve themselves within a	•	e currently unavailable	e. Most connection errors
Source	Name	Status	Data Domain
MILLENNIUM	FEHR	FAILURE	Lab Results
Show All Active Interfaces			

# 4.7. Displaying Widgets on Custom Tabs

You can use the *custom tabs* feature to create additional widget configurations for ease of use and quick reference. Changes made to the Patient Data and Widgets page layouts (widget layouts and custom tabs) are saved to your user profile and displayed in future sessions.

- 1) Click + beside the existing tabs on the Patient Data and Widgets page (Figure 58).
  - a. The Add Tab dialog box opens (Figure 59).



# 

#### Figure 59: Add Tab Dialog Box

- 7. Type the name of the new tab in the **Add Tab** dialog box, along with a description, and click **Save**. A message will display if there are any duplicate Tab names, or if max character limits have been reached for the name or description for the custom tab.
  - a. The custom tab opens with a blank workspace, with instructions on how to add widgets and an open widget tray.
  - b. After the tab has been created, hovering on the tab name will display the tab description.
- 8. Click, hold, and drag each of the desired widgets to the screen (max 12).
- 9. Click between tabs at any time, without losing each tab's configuration. Click, hold, and drag the tabs into any order, when there is more than a single tab.
  - a. Tab layouts persist, even when a patient change is made.
- 10. Hovering over the Tab Menu area of the selected tab, the options to Edit Name and Description, Create a Copy, and Delete will become available.
  - a. When creating a copy of a tab, a copy of the tab name will be created with all the settings from the copied widgets, filters, etc.
  - b. Once the copy has been created, the two tabs will be independent of each other.

**NOTE:** Tab configurations remain set until you manually change them or restore your profile to default in the **JLV Settings** dialog, which will remove all custom tabs.

# 4.7.1. Exporting Tabs

Users can export one or more tabs using the Export Tabs option, located under Settings. Upon clicking Export Tabs, a scrollable list of tabs will be available to export in the same order as in the user's JLV application, with a tab description available as a hover hint.

8

#### Figure 60: Export Tabs

Export Tabs	×
User Tabs	
Export All Tabs	
Main Commonly Used Widgets	
Description (Optional)	
User Roles/Workflow Tags (max 50 characters)	
Export Cancel	

By default, no tabs are preselected within the list, but users may choose one, multiple, or all tabs as seen in (Figure 60). The Export button will become highlighted when one or more Tabs are selected. An optional description may be added with up to 50 characters that will be included in the Export.

After clicking Export, a Save As dialogue box will appear with a default export file name, <userLastNameFirstName>\_JLV\_tab\_config. Users will be able to edit the name of the exported tab however, the extension will be fixed to .JSON and is not changeable. Users can then save the exported config to a local or shared drive.

## 4.7.2. Importing Tabs

JLV users will be able to import one or more tabs using the Import Tabs option (Figure 61), located under Settings. When this option is selected, the user sees a dialogue box where .JSON files will be displayed, any available tab descriptions will be displayed as a hover hint on the tab name. After the user clicks Import, the user's current configuration is saved and JLV starts the tab import.

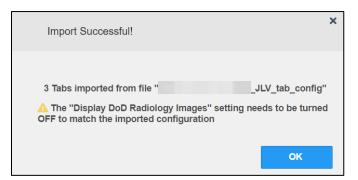
#### Figure 61: Import Tabs

Import Tabs			×
Tabs —			
🗹 Import All	Tabs		
🗹 Main T	ab		
Comm	only Used Widgets		
Custon	n Tab		
(	JLV_tab_conf	īa:	
Admin			
	Import	Cancel	

The imported tab will display to the right of the last tab. If the tab is imported and it does not exist only the <tabname> will appear. If a tab with the same name already exists in the user's JLV workspace, the tab being imported will be named <tabname>\*, and on subsequent duplicates, the imported tabs will be named with added asterisk, <tabname>\*\*.

An information dialogue popup will be displayed that the import was successful (Figure 62). When the user logs out and logs back in, the imported tabs will still be displayed.

Figure 62: Import Successful



If the import is unsuccessful due to an incorrect file type, an alternate popup will appear (Figure <u>63</u>).

### Figure 63: Import Failed



# 4.8. Refreshing Data in a Widget

The data displayed in a widget can be refreshed by clicking  $\Im$ . This action retrieves data from VA and DOD sources and refreshes the individual widget's display.

# 4.9. Terminology Normalization

Normalization Standard	Description	Widgets
Centers for Disease Control (CDC) Race Standard	Code set based on the current Federal standards to classify race and ethnicity	Patient Demographics
Current Procedural Terminology (CPT) Standard	Uniform code to describe medical, surgical, and diagnostic services	Procedures, Radiology Reports16
Vaccine Administered (CVX) Standard	Numeric string that identifies the type of vaccine product used	Immunizations
Logical Observation Identifiers Names and Codes (LOINC) Standard	Universal standard for identifying health measurements, observations, and documents	Discharge/Inpatient Summaries, Documents & Images, Lab Results, Orders, Progress Notes, Questionnaires, Deployment, Exposure Records, Assessments, Radiology Reports, Vitals
National Uniform Claim Committee (NUCC) Taxonomy Standard	Unique, 10-character alphanumeric code that identifies a provider grouping, classification, and area of specialization	Admissions, Appointments, Consults, Documents & Images, Medications - Inpatient, Discharge/Inpatient Summaries, Orders, Encounters - Outpatient, Medications - Outpatient, Procedures, Progress Notes
RxNorm Standard	Standard names given to allergens, clinical drugs, and drug delivery devices in the United States	Allergies, Medications - Inpatient, Orders, Medications - Outpatient

 Table 11: Terminology Specific to Widgets

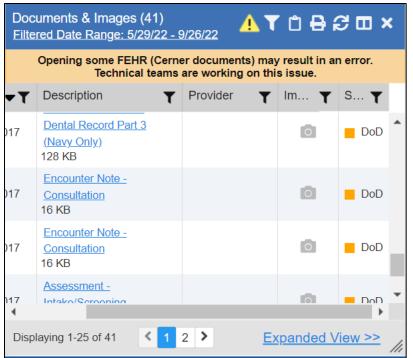
<sup>&</sup>lt;sup>16</sup> If LOINC mappings are not available for an entry in the Radiology Reports widget, JLV looks for CPT mappings and displays CPT normalization for standardized type and standardized code, if found.

Normalization Standard	Description	Widgets
SNOMED CT Standard	Core, general terminology used in electronic health records	Admissions, Encounters - Outpatient, Problem List
X12 Health Insurance Type Standard	Defines electronic data interchange standards for health care insurance	Patient Demographics

# 4.10. Image Support

JLV integrates access to the VistA Imaging Viewer and MUSE, allowing you access to VA imaging artifacts for supported clinical domains (widgets). Please see the REDACTED for more information regarding the VistA Imaging Viewer.

You can open one or more images associated with a record by selecting the O displayed in the Image column (Figure 64) of the Advanced Directives, Cardiology Studies - FEHR and VA MUSE Only, Documents & Images, Imaging, Procedures, Progress Notes, Radiology Reports, and Surgery/Procedure Reports widgets. Clicking O from the Image column opens the image(s) in a standalone window. Like a hyperlink, O changes color after you launch an image so you can track which images you've viewed in the minimized or expanded widget view of the current session. Changing between minimized and expanded view resets the O color.



### Figure 64: Camera Icon in the Image Column

If a record has one or more images associated with it, the **Details** view of the record includes a thumbnail with a <u>Click image to open viewer</u> link (Figure 65). Clicking either the thumbnail or the link opens the VistA Imaging Viewer and displays the associated image(s).



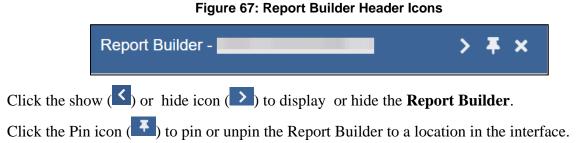
Document & Images Details ~ • IPO1 NUTRITION HYPERLIPIDEMIA EDUCATION CONSU	ILT REPORT ~
LOCAL TITLE: NUTRITION HYPERLIPIDEMIA EDUCATION CONSULT REPORT STANDARD TITLE: NUTRITION EDUCATION NOTE DATE OF NOTE: JUL 03, 2022@09:00 ENTRY DATE: JUL 03, 2022@15:46:03 AUTHOR: EXP COSIGNER: URGENCY: STATUS: COMPLETED	Click image to open viewer
VistA Imaging - Manual Closure	
Administrative Closure: 07/03/2022 by:	
	li

# 4.11. Using Report Builder

The **Report Builder** feature is used to create custom PDF reports using patient data and records displayed in JLV widgets. Content for reports can be selected from either the minimized or expanded view of a supported widget. You can launch **Report Builder** from the toolbar on the **Patient** Data and Widgets page (highlighted in Figure 66).



The **Report Builder** pane is comprised of the **Current Report** tab (Figure 68) and the **Saved Reports** tab (Figure 69). When open, the **Report Builder** appears docked on the left side of the Patient Data and Widgets page. It can be moved and docked anywhere on the page. JLV will save the location the user selects for the RB window, but will be reset with the option to restore user settings.



Click the Close icon  $(\times)$  to close the Report Builder. Any report configurations in progress are saved when collapsing or closing the Report Builder and restored when the Report Builder is displayed again.

If Report Builder is hidden or out of focus, clicking on the Report Builder icon or on any visible part of the Report Builder popup will bring it back into focus.

The **Current Report** tab (Figure 68) is used to build the custom report. The patient data and/or records are listed here as you select and add them. The records can be previewed and can be arranged in the desired order for the final report.

eport Builde	er - 🔍 🕇
Current Rep	port Saved Reports (0)
	ct to add records to a report. Click <u>here</u> for additional n using EZ Select and adding record details
Date	Selected Items
Jun 02, 2022	Medications - Outpatient Record with Details Jun 02, 2022   IBUPROFEN 400MG TAB   ACTIVE   Active   May 05, 2023   CHYSHR
Jun 02, 2022	Medications - Outpatient Record with Details Jun 02, 2022   CITALOPRAM HYDROBROMIDE 40MG TAB   ACTIVE   Active   Jun 03, 2023   CHYSHR
May 07, 2022	Problem List Record with Details May 07, 2022   Covid-19   ACTIVE   N/A CHYSHR
Jun 16, 2022	Vitals Record with Details Jun 16, 2022 15:43   PULSE   76 /min   IPO1
Jun 16, 2022	Vitals Record with Details Jun 16, 2022 15:43   RESPIRATION   20 /min   IPO1
<ul> <li>Clear Select</li> </ul>	cted Record Clear All Build
Preview of	Record
Last Fill	Drug Name Number
	TA TA Mt Thursdormer 100

Figure 68: Current Report Tab

The **Saved Reports** tab (Figure 69) presents a list of all completed reports, the status of the report generation progress, the date the report expires, and a hyperlink to the contents of the completed report.

	Report Saved Reports (1)					
/lake sure	e to print the report prior to expiration dat	te and t	ime.			
	Report					
	problem list Created on January 11th 2023. 5:05 pm for patient Expires on January 14th 2023, 5:05 pm	0	COMPLETED Contents (3 of 3)			

Figure 69: Saved Reports Tab

You can perform actions within widgets to add patient data when the Report Builder is open or closed. JLV enforces a maximum number of 50 records per report. A message appears when this limit is reached.

# 4.11.1. Adding One Record

Click  $\stackrel{\textcircled{}}{\vdash}$  next to a record in a widget to add data from that record to the Report Builder, including the details and notes associated with the record.  $\stackrel{\textcircled{}}{\vdash}$  in the row changes to  $\stackrel{\textcircled{}}{\blacktriangleright}$  to confirm the record has been added to the Report Builder (<u>Figure 71</u>). This applies to both minimized and expanded widget views and the **Patient Flags and Postings** dialog box.

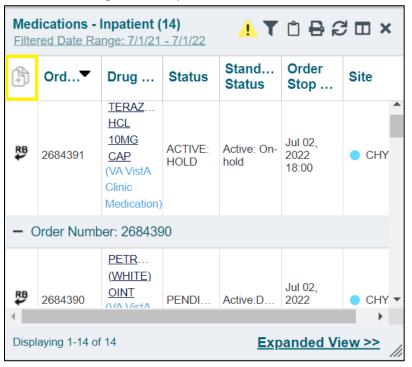
**NOTE:** A single site report can now be added to the Report Builder from the Blood Bank Report in the Lab Results widget.

# 4.11.2. Adding Multiple Records with EZ Select

EZ Select allows you to add all records displayed on a single page of a single widget to the Report Builder with one click. Click  $\bigcirc$  (Figure 70) to add data from all records shown in the

widget's page display to the Report Builder, including the details and notes associated with the record. EZ Select is available from the minimized and expanded views as well as the **Patient Flags and Postings** dialog box.

NOTE: Sensitive records and Medication Administration History (MAH) / Medication Administration Log (MAL) reports accessed from the Medications - Inpatient widget cannot be added using EZ Select. You must add them to a report one at a time, and you can only add MAH/MAL to reports from Detail view in the Medications - Inpatient widget. However, you can use EZ Select to add MAH/MAL reports to Report Builder from the Health Summaries and Reports widget.



#### Figure 70: Report Builder EZ Select

in each row changes to  $\mathfrak{P}$  to confirm the record has been added (Figure 71).

A

Imm	unizations (33)			▲	TÒ₿₽₪	×
(†	Vaccine Admini Date	Vaccine Administe Product Type	Adverse Vaccine Reaction	т	Site (Reporting)	T
+	Dec 21, 2022	Influenza, injectable.guadrivalent, preservative free, pediatric			DoD	-
₽₿	Dec 21, 2022	tuberculin skin test; purified protein derivative solution, intradermal			DoD	
+	Dec 21, 2022	<u>hepatitis A vaccine, adult</u> dosage			DoD	
+	Dec 21, 2022	<u>hepatitis B vaccine, adult</u> dosage			DoD	
+	Dec 20, 2022	cholera vaccine, unspecified formulation			DoD	-
•						۱.
Displ	aying 1-25 of 33 🛛 🔨 🚺 2	2 >			Expanded View >>	

Figure 71: Records Added to Report Builder



**NOTE:** Records previously added to a report remain in the Report Builder after a widget refresh. Clicking in the widget refreshes the clinical data, refreshes the widget data display, and resets to in the record has been added to the Report Builder. Records previously added to a report prior to the refresh remain in the Report Builder after a widget refresh.

# 4.11.3. Adding Details from Multiple Dates

When the **Details** view of a record has a date filter (Figure 72)—as in the **Health Summaries** and **Reports, Medications - Inpatient**, and **Procedures** widgets—Presets to each time you change the date range, allowing you to build date-flexible reports using records from multiple date ranges.

Medicine Full Report ~ National	T 🖶 📋 + _ 🗆 🗙
Start date: End date:	
09/12/2016 🗰 09/12/201	9 🋗 Apply
<u>1w 2w 1m 3m 6m 1y 2y 3y 5y 10y</u>	Close Filter
• IPO4 • IPO3 • IPO5 Printed for data from 09/12/2016 to 09/12/2019 ************************************	09/12/2019 14:44
MEDF - Med Full Report -	
JUL 5,2019@13:01 CARDIOLOGY	
Date/time: JUL 5,2019@13:01	
Medical Patient:	
Indication Comment: JLV TESTING - VISTAWEB MEF RE	PORT
Provider/physician:	<b>~</b>

#### Figure 72: Adding Date-Flexible Details to Report Builder, Medicine Full Report

#### 4.11.4. Adding Sensitive Records

Sensitive records can be added to the Report Builder by P for a sensitive record in the widget. When prompted, click **Agree to be Audited & Access This Sensitive Record** to continue. P in the row changes to P to confirm the record has been added (<u>Figure 71</u>). Sensitive records must be added to the Report Builder individually; therefore, repeat as necessary for additional sensitive items.

#### 4.11.5. Adding Only Record Details or Notes

When adding records to a report using  $\bigcirc$  or  $\bigcirc$  in the widget, JLV by default adds the data displayed in the widget as well as any details and notes associated with the record. This applies to both minimized and expanded widget views and the **Patient Flags and Postings** dialog box. If you would like to add just the details and notes or the record row data:

2) Select and hold  $\stackrel{\text{[]}}{=}$  to access these options (Figure 73).

3) Select **Add Detail** or **Add Note** to add the details and/or notes associated with the record as well as the record row data to the Report Builder.

4) Select the **Add Record Row** option to add only the data displayed in the widget display for that record and not the information provided in the details and/or notes.

Lab I Filter	Results (2) red Date Rang	je: 1/5/80 - 9/2	27/22 🕂 🖿	T 🗅 🖶	€ 🗉 ×
+		Lab <b>T</b>		Lab 🝸	Site <b>T</b>
	*Add Detail	od Bank	<u>result</u>		<b>V</b> A
₽	Add Record 10:43	RGICAL PATHOL	result		IPO1
•					•
Displa	aying 1-2 of 2			<u>Expanded</u>	View >>

Figure 73: Report Builder Options

**i NOTE:** Once you add a record to Report Builder using either the  $\bigcirc$ , **Add Detail/Note,** or **Add Record Row** option, you cannot change the record data included in the report without first clearing the record from the report and adding it again.

#### 4.11.6. Adding Patient Demographics

Clicking in the **Demographics** widget (Figure 74) adds the patient's demographics details for that site to the Report Builder. changes to to confirm the demographics data has been added. Click additional site tabs within the **Demographics** widget and repeat as desired to add demographics details from other sites within the patient's health record.

Patient Demographics ~			<u>∔</u> 8_=□×
CHYSHR     DAYTSHR     FEHR	DoD SPOEHR	03	
VA: CHYSHR			Ê
Preferred Name: Pronouns:			
SC Percent: 20% VA Care Team: Team assignment system is currently unavailable. Military Service	SSN: DOB: Race: (h): (W): Birth Sex:	( Asian M	
Eligibility and Enrolment	Birth Sex: Self-Identified Gender Identity: Sexual Orientation:	M Male	
DoD Sharing Opted Out Status: (Jan 26, 2022)			
Details:			-

#### Figure 74: Demographics Widget Add to Report Builder Icon

## 4.11.7. Generating a Report

The selected records appear in the **Report Builder** pane (Figure 68).

- Use the navigation arrows to arrange the records in the desired order in the generated report. Records can be removed by clicking Clear Selected Record or Clear All. When a record is selected for the report, it appears in the Preview of Record area of the Report Builder pane.
- 2. Click **Build** to validate the selected records and prepare the report. If a record is added to the report without an error, a **Ready** notation displays next to it in the **Status** column. If a record cannot be added to the report, an **Error** notation appears next to the record.
- 3. Name the report when prompted, and click **OK** (Figure 75)

	Name Report
	lease enter a name for the report and click OK to complete the build rocess. Once a report is built, the report cannot be modified.
R	eport Name:
6	/ly Report 0327018
[	/ly Report 0327018
[	Vy Report 0327018

Figure 75: Name Report Dialog Box

- 4. The **Saved Reports** tab opens and displays a report processing indicator in the **Status** column.
- 5. When processing is complete, the **Status** column displays either *COMPLETED* or *ERROR* (Figure 76).

- An *ERROR* in the **Status** column does not indicate the report failed to build, it is an indicator that one or more records could not be included in the generated report.
- Both the *COMPLETED* and *ERROR* entries include a <u>Contents</u> link (<u>Figure 76</u>), which provides a list of the records that appear in the generated report.

Report Builder -	< ∓ 8 ×
Current Report Saved Reports (1)	
Make sure to print the report prior to expiration date	and time.
Report 👻	Status
problem list     Created on January 11th 2023, 5:05 pm for     patient	COMPLETED Contents (3 of 3)
Expires on January 14th 2023, 5:05 pm	
Delete Selected	

Figure 76: Saved Reports Tab Report Ready and Delete Option

6. A report ready message appears for 6 seconds on the Patient Data and Widgets page when the report has been built and is ready to be printed (Figure 77).





**NOTE:** Once a report is created, it is available on the Saved Reports tab for 72 hours. After 72 hours, the report expires, is removed from the Saved Reports tab, and can no longer be accessed.

#### 4.11.8. Opening a Report

- 1. Click the report name in the Report column of the Saved Reports tab (Figure 76) OR -
- 2. Click the <u>Contents</u> link in the Status column of the Saved Reports tab to open a list of the records included in the report in the Report Contents window (<u>Figure 76</u>) OR -
- 3. Click the blue, hyperlinked report name in the Report Contents window (Figure 78).

· ·gale · of report of materia	
Report Contents ~ 4	- 🗆 ×
4	
Contains 1 of 1 records	
Record	Status
Medications - Inpatient Record with Details Order Number: 569115] Order Start Date: Mar 17, 2021 17:01   Order Start Date: Mar 17, 2021 16:00   Drug Name: IBUPROFEN 600MG TAB   Standardized Drug Name: Exproten 600 MG Crait Tabler   Status: ACTIVE   Ordering HCP:     Ordering HCP Specialty: Emergency Medical Service Providers   Schedule: Give: 600MG PO TID PRN   MAHMAL: MAH, MAL Stel IPO1	SUCCESS

Figure 78: Report Contents Window



**NOTE:** The Report Builder prints the report content to a file in PDF format. It is recommended that you have the latest Adobe Reader installed on the system from which you access JLV to utilize the Report Builder and other JLV features.

#### 4.11.9. Delete a Report

- 1. Select the checkbox for the report name on the **Saved Reports** tab (Figure 76).
- 2. Click the **Delete Selected** button.
- 3. Click **OK** to confirm deletion (Figure 79).

#### Figure 79: Delete Reports Dialog Box

Pelete Reports?	×
Please confirm you want to delete selected report(s)	
ок	Cancel

# 4.12. Printing

The data list of a widget in either minimized or expanded view, the details window of a widget, and reports created in **Report Builder** can be printed.

- Click **T** on the desired widget's toolbar to view a list of columns to select and print the data list of a widget in either minimized or expanded view.
- After selecting the columns desired for printing, click 🖶 on the details window's toolbar to print the details window of a widget.
- Click the (PDF) **Print** icon within the report window to print a report created in **Report Builder**.
- The columns currently displayed in the widget will be checked by default in the column popup box. The print selections for the widget will remain, even when switching patients, unless restore default settings is executed.
  - **i NOTE:** Each report generated using **Report Builder** includes this disclaimer: "*The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws.*"

# 5. Widget Functionality

The following subsections detail the functionality in a sampling of the widgets available in JLV.

# 5.1. Patient Demographics Widget

The **Patient Demographics** widget displays a summary of the patient's nonclinical, personal data on the primary JLV toolbar (Figure 80). Clicking the Patient Demographics widget will open the expanded view of the widget (Figure 81).

#### Figure 80: Patient Demographics Widget in the JLV Toolbar



The site tabs provide a demographics summary for each site (VA, FEHR, or DOD) the patient has visited.

<b>J</b>	5 1	J	
Patient Demographics ~		4	8 – 🗆 ×
• CHYSHR • DAYTSHR • FEHR		03	
VA: CHYSHR			+
Preferred Name: Pronouns:	•		
	SSN: DOB:		
SC Percent: 20% VA Care Teams: Team assignment system is currently unavailable.	DOD. Race: (h): (W):	Asian	
Military Service Eligibility and Enrollment	Birth Sex: Self-Identified Gender Identity: Sexual Orientation:	M Male	
Insurance DoD Sharing Opted Out Status: (Jan 26, 2022)			
Details:			+

Figure 81: Patient Demographics Widget Site Tabs

Nonclinical, personal data displayed for the patient varies by site and could include site name, patient name, address, SSN, DOB with the age in parenthesis, race, phone numbers, birth sex, and gender ID (SIGI). SIGI code values are listed in <u>Table 12</u>. If the patient is deceased, a DECEASED label will be displayed along with the date of death and age at death in parenthesis next to it in red. The deceased patient's age will not be displayed next to the DOB.

Table 12: Gender ID (SIGI) Code Values

Code	Description
Μ	Male
F	Female
тм	Transmale/Transman/Female-to-Male
TF	Transfemale/Transwoman/Male-to-Female
0	Other
NB	Nonbinary
Any Other Code	Unknown

The Patient Demographics widget provides additional functionality:

- Clicking Patient Demographics opens details in a standalone window, including inpatient providers.
- Clicking  $\bigcirc$  or  $\land$  opens the connection status details in a separate window.
- Clicking **Flags** opens clinical flag details in a new window.
- Clicking **AD** opens the **Advance Directives** dialog in a new window.

• Clicking C refreshes Patient Demographics and Patient Flags and Postings simultaneously.

If *A* displays on one or more tabs within the **Demographics** widget, it is an indication that the patient is not registered at that VA site or DOD facility.

# 5.1.1. Patient Flags and Postings

If the patient has one or more clinical warnings, alerts, or flags in their record from VA and DOD sites, Flags displays next to the **Demographics** widget banner on the Patient Data and Widgets page (Figure 82). A spinner will appear on the Flags icon while data is being retrieved. If the patient does not have flags, the Flags icon will appear greyed out in the toolbar and will not

be clickable **Flags**. A hover hint for the greyed-out icon will appear, "Patient does not have any Flags and Postings".

The **Patient Flags and Postings** window opens and displays by default when the patient data appears, if there are warnings associated with the selected patient. If there are any connection

errors in Flags, the yellow connection error icon will be visible on the Flags icon Flags.

			ANNOUNCEMENT:	GOLD A More												
JLV 🛞 😨 Q Patient Search 🛛	D: DOB:	P Flag										ى	P 🏟	•	9 📄 🤅	•
Main 1 Commonly Used Widgets +					082_ <b>0</b> ×	h										
		Patie	ent Flags and Postings (11) ~: COVID: Check Lab Results and Documents for DoD an											Shov	/ Date Tool	i.
Allergies (0)	<u>∧</u> ▼ዕ⊖2⊡:		in the VA COVID Status Indicator. For CPRS pos Message	Action/Note(s)	site	tations - In	natient	(0)						r o e :	_	
Cerner (FEHR) uses drug brand nam			-	Accontracte(s)		ed Date Ran	nge: 1/10	<u>) 13 - 1/10/</u>							-	
Click the Allergen link, or the More >> lin	sk to see generic name(s)	Ð	*COVID-19 Negative Outside Test: 10/1/2020		• IPO1			Please ut	se cauti	on - addition	ave missing d nal validation	may be n	equired.			
Date Recorded <b>Y</b> Allergen <b>Y</b> Star	nderdized Aller Y Site	Ð	"Reminder evaluation failure, status: CNBD		IP02	Order N	τ	Drug Na	۲	Status	T Standar. Status	T	Order Stop Date	₹ Sile	т	
No Data	+	BEHAVIORAL		e IPO1												
NO Data		Ð	BEHAVIORAL		IP02					No	Data					
Health Summaries and Reports - VisiA Only (0)	<u>Α</u> Τ0⊖ <i>80</i> 0	÷	EVERMANALEET	201.30.20190217.30; ERACTIVATE by JML 30.20190177.33; INACTIVATE by JML 30.2019017.31; CONTINUE by JML 30.2019017.31; CONTINUE by JML 30.2019017.20; NEW ASSIGNMENT by	IP01	nizations (	10)							108		
CAUTION: Reports from other VA, DoD or FEH		÷	HIGH RISK FOR SUICIDE		IP01	Vaccine Ad		140	Looke A	dministe	Advan	se Vaccin			зш×	
data for some patients	N. More	÷	HOH RISK FOR SLICIDE		DAYTSHR	Date Ad	iminist	T Pn	oduct T	aministe ypa	T React	ion	° T (	Site (Reporting)	т	
Description Y Si	lê T			MAY 03, 2019/003-34;	• DATIONR					No	Data					ľ
10 088		Displaying	1-11 of 11			8										
		14			li										li	ſ
														Open	Widget Tra	ł
			FOR OFFICIAL US	E ONLY (FOUO)												

Figure 82: Patient Flags Indicator

Click Flags to open the **Patient Flags and Postings** window (Figure 82). The window displays a list of alerts and flags within the patient's record. Selecting the hyperlinked message for each patient alert opens the **Flag Details** window (Figure 83). Selecting the <u>Action/Note(s)</u> link (Figure 82) will open documents pertaining to placement of the flag. Category I Patient flags that are present at multiple sites will be grouped under the owner site.

# Flag Note Detail ~ IPO1 ~ IPO1 ~ IC A CATEGORY II - DYSPHAGIA REVIEW STANDARD TITLE: PATIENT RECORD FLAG CATEGORY II - DYSPHAGIA REVIEW STANDARD TITLE: PATIENT RECORD FLAG DATE OF NOTE: JUL 30, 2018@17:38 ENTRY DATE: JUL 30, 2018@17:38:22 AUTHOR: EXP COSIGNER: URGENCY: STATUS: COMPLETED REACTIVATE /es/ CAC Signed: 07/30/2018 17:39

#### **Figure 83: Patient Flags and Postings Details**

#### 5.1.2. Advance Directives

You can view Advance Directives (Figure 84) by selecting **AD** on **Demographics** widget. Advance Directives are pulled from DOD, VA, and Cerner data sources. A spinner will appear on the Advanced Directives icon while data is being retrieved and remains greyed out and

unclickable AD if Advance Directives were not found for the patient. A hover hint will appear, "Patient does not have any Advanced Directives". If there are any connection errors, the yellow

connection error icon will be visible on the AD icon

			0	ů 🔒 i	g _ t	×
Adv	ance Directives (7	)~				
		(Cerner) documents may n R (Cerner) records please (				
Ð	Date 🔨 🔨	Document Title	Image	T	Site	T
+	Apr 11, 2019	LOCAL TITLE FOR AD			IP01	<b>^</b>
+	Apr 11, 2019	LOCAL TITLE FOR WARNING			IPO1	
+	Apr 11, 2019	LOCAL TITLE FOR LST NOTES			IPO1	
+	Mar 23, 2017	ADVANCE DIRECTIVE			IPO2	
+	Nov 01, 2016	REALIGNMENT DNR			IPO2	
+	Jun 02, 2014	ADVANCE DIRECTIVE			IP01	
+	Aug 01, 2006	ADVANCE DIRECTIVE DISCUSSION			IP01	Ŧ
•						•
Displ	aying 1-7 of 7					- //

Figure 84: Advanced Directives Dialog

#### 5.1.3. Viewing Third-Party Insurance Information

Third-party payers and insurance information is available from the **Patient Demographics** widget. Click the **Insurance** link in the **Demographics** widget.

A new window opens with the following insurance information, some of which is displayed in (Figure 85):

- Health Plan Type
- Health Plan Name
- Standardized Insurance Type (See <u>Terminology Normalization</u> for more information.)
- Plan Effective Date
- Plan Expiration Date
- Site
- Group Number
- Member ID
- Subscriber ID
- RxBIN
- RxPCN
- Notes
- Comments
- Subscriber Date of Birth
- Subscriber's Relationship to Insurer

- Health Plan Mailing Address
- Health Plan Contact Information

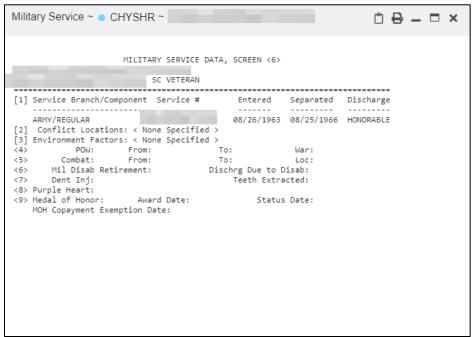
			J	e eer meara	_										
Inst	urance Information (3	)~							C	T	Ê	₽	C I		×□
	Q Enter text to filter	+	Remove All Text F	<u>ilters</u>											
				Remove All	Filt	ers								Hide	Filters
₿	Health Plan Type <b>T</b>	Health Plan Na <b>AT</b>	Standardized Insurance Type	Plan Effective Date	T	Plan Expiration Date	T	Site <b>T</b>	Group N	lumber	T	Mem	ber ID	٦	Subscr
$\left  + \right $	MEDICARE (M)	MEDICARE (WNR)	Medicare Primary	Sep 01, 2009				IPO1							
$\left  + \right $	MEDICARE (M)	MEDICARE (WNR)	Medicare Primary	Sep 01, 2009				IPO1							
$\left  + \right $	MEDIGAP PLAN C	MUTUAL OF OMAHA	Other	Sep 01, 2009				IPO1		100	10				
•															•
Displ	aying 1-3 of 3														11.

#### Figure 85: Insurance Information

Use the horizontal scroll bar in the window to view the columns not seen within the default window size.

#### 5.1.4. Viewing Military Service Data

Military service data (Figure 86) are available from the **Patient Demographics** widget. Click the **Military Service** link in the **Demographics** widget.



#### Figure 86: Military Service Window

#### 5.1.5. Viewing Eligibility and Enrollment Data

Eligibility and enrollment data (Figure 87) are available from the **Patient Demographics** widget. Click the **Eligibility & Enrollment** link in the **Demographics** widget.

Eligibility ~ • CHYSHR ~	Ĉ	₽	-	×
ELIGIBILITY STATUS DATA, SCREEN <7>				-
<li>Patient Type: SC VETERAN Veteran: YES Svc Connected: YES SC Percent: 40% SC Award Date: UNANSWERED Unemployable: NO P&amp;T: NO Rated Incomp.: NO Claim Number: Folder Loc.: DENVER-RO</li>		=		
<2> Aid & Attendance: NO Housebound: NO VA Pension: NO VA Disability: YES Total Check Amount: \$7512 GI Insurance: NO Amount: UNANSWERE <3> Primary Elig Code: SC LESS THAN 50%	D			
Other Elig Code(s): NO ADDITIONAL ELIGIBILITIES IDENTIFIED Period of Service: VIETNAM ERA				
<4> Service Connected Conditions as stated by applicant NONE STATED				
ELIGIBILITY VERIFICATION DATA, SCREEN <11> SC VETERAN				+

Figure 87: Eligibility and Enrollment Window

# 5.2. Cardiology Studies - FEHR and VA MUSE Only Widget

The Cardiology Studies - FEHR and VA MUSE Only widget (Figure 88) displays electrocardiograms (EKGs) and cardiology studies with related images from all FEHR and VA MUSE sites and systems. The information displays in reverse chronological order by date with one tab for each site where the patient is registered.

Clicking **O** from the **Image** column opens the image(s) in a standalone window.

Report Builder functionality is not available for this widget.

# 5.2.1. Cardiology Studies - FEHR and VA MUSE Only Widget Data

The information in the Cardiology Studies - FEHR and VA MUSE Only widget includes:

- Date
- Description (Test Type)
- Status
- Image
- Site

There is no expanded view for this widget.

#### Figure 88: Cardiology Studies - FEHR and VA MUSE Only Widget

	liology Studies - FEH red Date Range: 9/15/	IR and VA MUSE Onl 12 - 9/15/22	y (3)	T	0830×
	EKGs fr	om DoD FEHR (MHS GE	NESIS) sites available	e in Documents widge	et.
• (	CHYSHR 🛛 🛛 🛛	AYTSHR F	EHR   IPO1	IPO2	SPOEHR03
•					•
\$	Date 🔨 🔨	Description (Te <b>T</b>	Status <b>T</b>	Image <b>T</b>	Site <b>T</b>
+	Jul 22, 2021	12 LEAD ECG/EKG		۵	FEHR
+	May 20, 2021	12 LEAD ECG/EKG		۵	FEHR
+	Sep 02, 2020	12 LEAD ECG/EKG		۵	FEHR

# 5.3. Community Health Summaries and Documents

The Community Health Summaries and Documents widget (Figure 89) displays the patient's community partner information, including Continuity of Care Documents (CCDs) in C32 and C62 formats and HL7 Consolidated-Clinical Document Architecture (C-CDA) structured documents available for the patient. The information in this widget is sorted by the title of the entry listed in the Document Type/Title column.

**NOTE:** By default, CAPRI-Claims users cannot see the **Community Health Summaries and Documents** widget. To enable access to this

A

widget, CAPRI-Claims users must be assigned the security key, "DVBA ALLOW JLV COMM DATA".

# 5.3.1. Community Health Summaries and Documents Widget Data

Data displayed within the **Community Health Summaries and Documents** widget (<u>Figure 89</u>) in the minimized view includes:

- Date
- Document Type/Title
- Site

The purple hexagon beside entries in the **Site** column denotes the source of the data is outside the VA.

	nmunity Health S uments (2)	ummaries and 🛛 🍸 📋 🕯	₽₽∎×
То		ning and troubleshooting support f contact <u>VHIECoordinators@va.gov</u>	
4	Date <b>T</b>	Document Type/Title	Site
+	May 16, 2019	CRS	🖕 CommonSpir
+	Jan 01, 2004	Aggregated CCD	🔵 CommonSpir
•			Þ
Displ	aying 1-2 of 2	Expande	ed View >>

#### Figure 89: Community Health Summaries and Documents, Minimized View

Click **Expanded View** >> in the minimized view of the **Documents & Images** widget to open the expanded view (Figure 90). Information in expanded view includes:

- Date
- Document Type/Title
- Site

Community Health Summaries and Documents (2) ~ (		▼ û ⊖ 8 ⊡ _ □ ×
Q Enter text to filter + Remove	All Text Filters	
	Remove All Filters	Hide Filters
	To request VHIE training and troubleshooting support for this widget, please contact VHIECoordinators@va.gov.	
Date T		Site T
+ May 16, 2019	CRS	CommonSpirit (Hub)
Jan 01, 2004	Aggregated CCD	CommonSpirit (Hub)
4		•
Displaying 1-2 of 2		li.

Figure 90: Community Health Summaries and Documents, Expanded View

# 5.3.2. Viewing VA Community Health Summary Documents

Click on the hyperlinked entries in the **Document Type/Title** column within the **Community Health Summaries and Documents** widget, to open the documents in a new browser window. (Figure 91).



**NOTE:** Multiple documents can be opened in separate browser tabs for simultaneous viewing and printing.

JLV Aggregated CCD - Work - Microso	vft Edge – D Iva.va.gov/JLV/DocumentLoader?patToken=K_3TsAo6SRJ58Suwf8C2n4WReI12Ztc1249w	× /4P
Continuity of Care Document Creation Date: July 15, 2021, 15:43:42	Print Adventist Health Systems C-] Table of Contents Patient & Contact Information Healthcare Providers Patient & Contact Information	
Advance Directives Allergies Plan of Consultation Notes Histor		
Data Privacy Designation Data Confidentiality Normal		
[-] Patient & Contact In Patient Information Address	formation Primary Home: Tel:	Ţ

#### Figure 91: Community Health Document

# 5.4. Imaging Widget

The **Imaging** widget (Figure 92) displays images from multiple sources, including all Vista Imaging, Cerner imaging, DOD Radiology, and HAIMS artifacts. When the widget is displayed, data is sorted by date.

Record data can be added to Report Builder, although images cannot be added.

1. **NOTE:** The **Imaging** widget is only available to VA JLV users. DoD JLV users do not have access to the widget and do not see it in the Patient Data and Widgets widget tray.

	jing (20) red Date Range: 9/27/	<u> 21 - 9/27/22</u>		<u>∧</u> ♥ ▼	Ů₿₽₪>	ĸ
(Å	Date 🔨 🔨	Image / Attachment	#Img <b>T</b>	Image Title <b>T</b>	Site	T
+	Jan 26, 2022			CT ABDOMEN W&W/O CONT	CHYSHR	*
£+	Mar 08, 2017	۵		Administrative - STR Dental Record Part 3 (Navy Only) 128 KB	DoD	
4	Mar 07, 2017	Ø		Encounter Note - Consultation 16 KB	DoD	
4	Mar 07, 2017	Ø		Encounter Note - Consultation 16 KB	DoD	
4	Mar 02, 2017	Ø		Assessment - Intake/Screening 20 KB	DoD	
+	Mar 02, 2017	Ø		Administrative - STR AHLTA.pdf 20 KB	DoD	
+	Mar 02, 2017	۵		Administrative - STR Medical Record Part 4 20 KB	DoD	
				Administrative - STR		*
					۱.	
Displ	aying 1-20 of 20			Expa	anded View >>	

#### Figure 92: Imaging Widget, Minimized View

#### 5.4.1. Imaging Widget Data

The minimized view of the **Imaging** widget displays the following information:

- Date
- Image/Attachment (See Image Support)
- #Img
- Image Title
- Site

Clicking the <sup>•</sup> icon in the toolbar displays the **Cardiology Studies - FEHR and VA MUSE Only** Widget which has electrocardiograms (EKGs) and cardiology studies, and related images from all FEHR and VA MUSE sites and systems.

#### 5.4.2. Viewing Images

Click **Expanded View** >>in the minimized view of the **Imaging** widget to open the expanded view (Figure 93). Information in expanded view includes:

- Date
- Image/Attachment (See Image Support)
- #Img

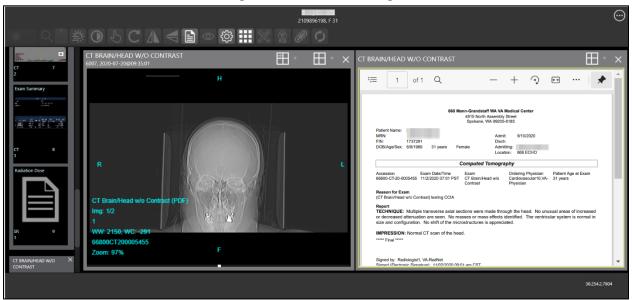
- Image Title
- Standardized Description
- Description
- Procedure
- Origin
- Specialty
- Event
- Type
- Capture Date
- Source System
- Site

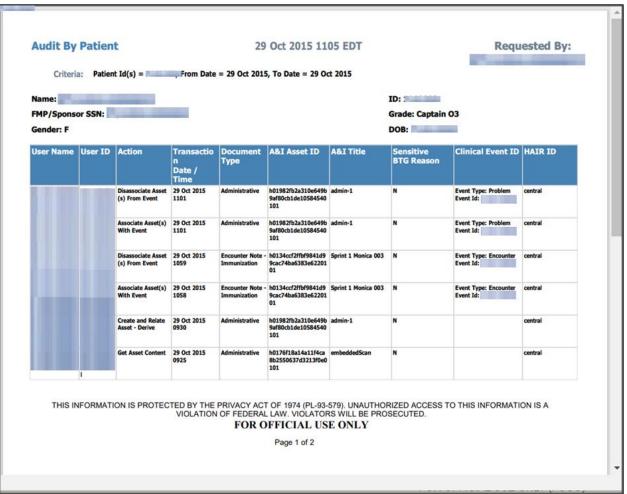
#### Figure 93: Imaging Widget

								4	T O E	930	_ 🗆 ×
		If the in	formation you expect	t does not appea	ir, expand the da	ate range					
End date:	2 🛱	Apply <u>1w</u> 2	<u>tw 1m 3m 6m 1</u>	<u>y 2y 3y 5y 1</u>	<u>10y</u>						
			Rem	nove All Filter	<u>'s</u>					H	lide Filters
▼ #Img ▼	Image Title	Standardize <b>T</b>	Description <b>T</b>	Proce <b>T</b>	Origin <b>T</b>	Specialty <b>T</b>	Event <b>T</b>	Туре <b>Т</b>	Capture Date <b>T</b>	Source System <b>T</b>	Site
1	HIV COUNSELING CONSENT - IMED		CLIN	CLIN	NON-VA	DIETETICS	VISIT	PROGRESS NOTE	Jul 07, 2022	VistA	IP01
	CT ABDOMEN	COMPUTED TOMOGRAPHY, ABDOMEN; WITHOUT CONTRAST								VistA	CHYSH
	End date: 09/26/202	End date: 09/26/2022 + Remu	Image Title     Text Filters       Y     #Image Title     Text Filters       Image Title     Standardize     Text Filters       Image Title     Standardize     Text Filters	If the information you expect         End date:         09/26/2022 <b>m</b> • • • • • • • • • • • • • • • • • • •	If the information you expect does not appeared to a provide the information you expect does provide the information you expect does not appeared t	If the information you expect does not appear, expand the determination of the information you expect does not appear, expand the determination of the information you expect does not appear, expand the determination of the information you expect does not appear, expand the determination of the information you expect does not appear, expand the determination of the information you expect does not appear, expand the determination of the information you expect does not appear, expand the determination of the information you expect does not appear, expand the determination of the information of	If the information you expect does not appear, expand the date range         End date:         09/26/2022         Image Title         Y         #Image Title         Y         #Image Title         Y         #Image Title         Y         Image Title         Y         Y         Y         Y         Y         Y	k1 - 9/26/202         If the information you expect does not appear, expand the date range         End date:         09/26/2022         + Remove All Text Filters         Remove All Filters         ***********************************	H1 - 9/26/2022 If the information you expect does not appear, expand the date range End date: 09/26/2022 If Apply 1w 2w 1m 3m 6m 1y 2y 3y 5y 10y F Remove All Text Filters FREMOVE All FILTER FREMOVE All FILTER FREMOV	H1 - 9/26/2022 If the information you expect does not appear, expand the date range End date: 09/26/2022 If Apply 1w 2w 1m 3m 6m 1y, 2y, 3y, 5y, 10y F Remove All Text Filters FREMOVE All FILTER	APPLY 1/2 2/2022         If the information you expect does not appear, expand the date range         End date:         O9/26/2022       fff       Apply       1/2 2/4 1m 3m 6m 1/2 2/4 3/4 5/4 10/4         O9/26/2022       fff the information you expect does not appear, expand the date range         O9/26/2022       fff the information you expect does not appear, expand the date range         O9/26/2022       fff the information you expect does not appear, expand the date range         O9/26/2022       fff the information you expect does not appear, expand the date range         O9/26/2022       fff the information you expect does not appear, expand the date range         O9/26/2022       fff the information you expect does not appear, expand the date range         Fference       F         Compute All Text Filters         Tomocraphic All Filters         Y for the information you expect does not appear, expand the date range         F       Remove All Filters         Y for the information you expect does not appear with the informat

Click a hyperlinked entry in the **Image/Attachment** or the **Image Title** column in either the minimized or expanded view of the **Imaging** widget to access additional information for a listed record in text, PDF, graphic, or document format. The additional information will open in a separate browser window when the image source is VistA Imaging. Figure 94 and Figure 95 display two types of data accessed through the **Imaging** widget.

#### Figure 94: View of an Image





#### Figure 95: View of a PDF-formatted Document

# 5.5. Documents & Images Widget

The Documents & Images widget (Figure 96) includes documents from multiple clinical domains, including radiology reports (exams), progress notes, outpatient encounters, consults, discharge summaries (inpatient notes), questionnaires, and HAIMS records, displayed in reverse chronological order by the document date. HAIMS records retrieved by JLV include scanned paper records, imported paper records, advance directives, scanned non-radiology images, and imported non-radiology images.

#### 5.5.1. Documents & Images Widget Data

The minimized view of the **Documents & Images** widget displays the following information:

- Date
- Description
- Provider
- Image/Attachment (See Image Support)

• Site



Figure 96: Documents & Images Widget, Minimized View

Outpatient encounter records displayed in the **Documents & Images** widget may have a **Details** link enabled in the **Date** column. Where available, click the link to open a **Details** window for records of this type.

Click **Expanded View** >>in the minimized view of the **Documents & Images** widget to open the expanded view (Figure 97). Information in expanded view includes:

- Date
- Description
- Standardized Description
- Provider
- Provider Specialty
- Location
- Status
- Image/Attachment
- Source System
- Site

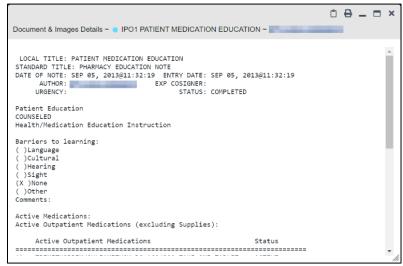
	uments & Image red Date Range: 5	es (257) ~								0	ΥĈ	0	3∎.	. 🗆	×
				If the inform	ation you expect does	not appear, expand th	ne date range								
Start	date:	End date:													
05/2	29/1980 🗰	09/26/2022	🗰 Apply	<u>1w</u> <u>2w</u> 1	<u>Im 3m 6m 1y 2y</u>	<u>3y 5y 10y</u>									
	2 Enter text to		+ Remove All Text F												
					Remove	All Filters							Hic	le Filter	rs
					ome FEHR (Cerner do Technical teams are v										
\$	Date 🔫	Description	Standardized Description	n <b>T</b>	Provider <b>T</b>	Provider Sp <b>T</b>	Location	T	Status		T Ima	ig 🍸	Sourc	Y Site	ł
+	Sep 05, 2013	PATIENT MEDICATION EDUCATION			CIZEK, FERN O		CHEYENNE VAMC		completed				VistA	• 15	PC
÷	Sep 05, 2013	10-10M NURSING AMB CARE			BERNAND, KATHARINE M		CHEYENNE VAMC		completed				VistA	• 18	PC
+	Sep 05, 2013	MEDICAL SERVICE PROGRESS NOTE			MUSCHICK, PHIL B	Physicians (M.D. and D.O.)	CHEYENNE VAMC		completed				VistA	• 16	PC
															•
Displa	iying 1-25 of 257	< 1 2 3 4 ≯												Show Al	Ш,



# 5.5.2. Viewing Documents & Images

Click a hyperlinked entry in the **Description** column in either the minimized or expanded view of the **Documents & Images** widget to access additional information for a listed record. Depending on the record type, the additional information may open in either a **Details** window or a separate browser window. Figure 98 displays outpatient encounters details, accessed through the **Documents & Images** widget.





# 5.6. Federal EHR/Military Health System (MHS) GENESIS Widget

The **Federal EHR/MHS GENESIS** widget displays DOD patient documents and dental summaries from DOD's MHS GENESIS system and VA's Cerner PowerChart. The information is displayed in reverse chronological order by date.

## 5.6.1. Federal EHR/MHS GENESIS Widget Data

The minimized view of the **Federal EHR/MHS GENESIS** widget includes the following information:

- Date
- Document Title
- Document Type
- Site

Figure 99 highlights the Federal EHR/MHS GENESIS widget in minimized view. There is no expanded view for the widget; instead, the C-CDA document selected opens in a new browser window (Figure 100).

A

**NOTE:** The **Medications** - **Outpatient** widget displays an orange banner with a warning that reads, "Duplicate DOD meds may be present" due to the migration of data into FEHR/MHS GENESIS (Cerner.)

Medical CCDs, Dental CCDs, and aggregate CCDs with blank entries in the **Date** column for the record appear first in the widget by default.

	eral EHR/MHS ( red Date Range:		3 <b>T</b> 🗅 🗧	) C III >	<
		EHR (Cerner docume ical teams are workir		n an error.	
Ð	Date <b>T</b>	Document <b>T</b>	Docum <b>T</b>	Site	T
+		Patient Continuity of Care Document	Summarization of episode note	FEHR	<b>^</b>
+		<u>Micro, Anatomic</u> <u>Path, Rad, Dental</u> <u>Notes, and</u> <u>PowerForms</u>	Summarization of episode note	FEHR	
£+	Sep 19, 2022 Details	VA PA LAIA - Text / VA Prior Auth Long-acting Injectable Antipsychotics	VA PA LAIA - Text	FEHR	•
•				•	
Displ	aying 1-25 of 25				1.
		F			

#### Figure 99: Federal EHR/MHS GENESIS Widget

#### 5.6.2. Viewing Federal EHR/MHS GENESIS Documents

Click a hyperlink in the **Document Title** column in either view of the **Federal EHR/MHS GENESIS** widget to display a document (Figure 100) in a new browser window.

V Patient Continuity of Care Document - Internet Explorer						
Transition of Care/Referral Summary created on: February 28, 2017, 14:30:17, CST Source: MB Military Baseline Medical Center 7700 Artington Blvd Falls Church, VA 20400-, US tel:(555)555-5555		ilitary Base dical Cente		Patient: DOB: Gender: Male Patient ID: 66600		Print
	[-]	Table of Contents				
	al Signs Proble	m Allergies Me Hospital Discharge Ir		Results Immunizati Healthcare Providers	Contact Information	]
[-] Patient Information						
[-] Patient Information		Patient Information				
[-] Patient Information		Patient Information Primary Home: , U:	IS			
-		Primary Home:	15			
Address		Primary Home:	IS			
Address Marital status		Primary Home:				
Address Marital status Religious Affiliation		Primary Home:				
Address Marital status Religious Affiliation Race		Primary Home: , U: Black or African Americ				
Address Marital status Religious Affiliation Race Ethnicity		Primary Home: , U: Black or African Americ				
Address Marital status Religious Affiliation Race Ethnicity Language(s) Preferred Language		Primary Home: , U: Black or African Americ				
Address Marital status Religious Affiliation Race Ethnicity Language(s) Preferred Language [-]Encounters		Primary Home: Black or African Americ Not Hispanic or Latino	an			
Address Marital status Religious Affiliation Race Ethnicity Language(s) Preferred Language [-]Encounters Date Ty	pe Specialty	Primary Home: Black or African Americ Not Hispanic or Latino		Reason for Visit	Source	
Address Marital status Religious Affiliation Race Ethnicity Language(s) Preferred Language [-]Encounters	pe Specialty	Primary Home: Black or African Americ Not Hispanic or Latino	an	Reason for Visit	Source FC Fairchild Clinics FC Fairchild Clinics	

#### Figure 100: C-CDA Document

# 5.7. Health Summaries and Reports—VistA Only Widget

#### 5.7.1. Health Summaries and Reports—VistA Only Widget Data

The **Health Summaries and Reports**—**VistA Only** widget displays the patient's national and local health summaries from VistA sites where the patient has been registered, including the Autopsy, Blood Bank, Cytopathology, Lab Summary—Cumulative, MAH<sup>17</sup>, MAL<sup>18</sup>, Medicine Full, Surgical Pathology, Transfers, and Unit Dose reports. This widget is available to VA users only.

JLV sorts records by **Site** by default. If a patient has national health summaries, JLV sorts to display National records first. National records are named in the **Site** column in the minimized view and in the **Type** and **Site** columns in the expanded view.

The **Description** column displays the document title, where available. Click a hyperlinked entry in the **Description** column in either the minimized or expanded views of the widget to open the document.

<sup>17</sup> Limited to any 7-day period

<sup>&</sup>lt;sup>18</sup> Limited to any 14-day period

Information in the minimized view of the **Health Summaries and Reports—VistA Only** widget (Figure 101) includes:

- Description
- Site

	th Summaries and Reports - Vis (118)	Ă <mark>Ă</mark> ŢŮ₿₽₽Ш×
C	AUTION: Reports from other VA, Do missing data for some pat	g
(‡	Description <b>T</b>	Site <b>T</b>
+	Autopsy	National
+	Blood Bank Report	National
+	<u>Cytopathology</u>	National
+	Lab Summary - Cumulative	National
•		◆ ◆
Displ	aying 1-25 of 118 < 1 2 3 4	Expanded View >>

Figure 101: Health Summaries and Reports—VistA Only Widget, Minimized View

Click <u>Expanded View >></u> from the minimized view of the Health Summaries and Reports— VistA Only widget to open an expanded view of the widget. Information in the expanded view (Figure 102) includes:

- Description
- Type
- Site

Hea	Ith Summaries and Reports - VistA Only (118) ~			<u>.</u>	T	° 8	ដ្ឋា	□ -	. <b>.</b> .
	Q Enter text to filter + Remove All Tex								
		Remove All Filters						<u>Hide</u>	e Filters
	CAU	JTION: Reports from other VA, DoD or FEHR (Cerner) sites will be missin data for some patients. <u>More</u>	3						
\$	Description	Туре	Site						<b>▲</b> ₹
+	Autopsy	National	National						
+	Blood Bank Report	National	National						
+	Cytopathology	National	National						
+	Lab Summary - Cumulative	National	National						
+	Lactation Status	National	National						
<b>₽</b>	Medication Administration History	National	National						•
Displa	aying 1-25 of 118 < 1 2 3 4 >							S	Show All

Figure 102: Health Summaries and Reports—VistA Only Widget, Expanded View

## 5.7.2. Viewing Health Summaries

Click a hyperlinked entry in the **Description** column of either the minimized or expanded view of the **Health Summaries and Reports**—**VistA Only** widget to view additional information for the record. This widget is available to VA users only.

Figure 103 displays a health summary record from a single, local site.

Historical Surgery Reports ~ • IPO1 ~	Ĉ	₽	-	×
06/30/2022 13:56 ********* CONFIDENTIAL Historical Surgery Reports SUMMARY pg. 1 ********** ICU-M				•
01/06/2015 General(OR when not Surgeon: Defined below)				
Status: Requested Prin Anest: Pre-op Diag(s): Polyps (Unverified) Post-op Diag(s): Polyps (Unverified) Operative Proc(s): Polyps - Biopsy Skin Lesion (CPT 11100)				
Increased Procedural Services (CPT Mod 22) 04/12/2005 Otorhinolaryngology (Ent) Surgeon: Status: (Completed) Prin Anest: Pre-op Diag(s): Lesion left Neck (Unverified) Post-op Diag(s): Lesion left Neck (Unverified) Operative Proc(s): Trucut Needle Biopsy Lt Neck Mass - Needle Biopsy, Lymph Nodes (CPT 38505)				
Local TITLE: OPERATION REPORT				•

#### Figure 103: Health Summary from a Single, Local Site

<u>Figure 104</u> is an example of JLV's display of a national health summary. Within the window, tabs represent the VistA sites where the patient is registered. Click each tab to view patient records for that site.

Lactation Status ~ National ~	Ĉ	₽	÷	- 1	×
CHYSHR     OAYTSHR     OIPO1     OIPO2					
					+
06/30/2022 13:49 CONFIDENTIAL AD HOC SUMMARY pg. 1 ***********************************					
No data on file					
*** END ************ CONFIDENTIAL AD HOC SUMMARY pg. 1 **************************					

Figure 104: National Health Summary, Multiple Sites

# 5.8. Lab Results Widget

#### 5.8.1. Lab Results Widget Data

The **Lab Results** widget displays the patient's lab results information, as well as skin test data and blood transfusion history when available in the patient's record. The information is displayed in reverse chronological order by collection date. Lab data received by DOD sources that include a sensitive flag are masked in the widget views and access to this data is subject to auditing. Additional data may be available in the **Community Health Summaries and Documents** widget.

The information in the minimized view of the Lab Results widget includes:

- Collection Date
- Lab Test
- Result
- Lab Panel
- Site

Click <u>Expanded View >></u> from the minimized view of the Lab Results widget to open the expanded view (<u>Figure 105</u>). The lab results information in the expanded view includes:

• Collection Date

- Specimen Source
- Lab Test
- Result
- Interpretation
- Units
- Ref Range
- Lab Panel
- Type
- Order Number
- Ordering HCP

a

- Status
- Site

# **NOTE:** While the **Standardized Lab Test** and **Ordering HCP Specialty** columns are not listed by default, you may add them to the expanded view by selecting their corresponding checkboxes in .

#### Figure 105: Lab Results Widget, Expanded View

	Results (553) red Date Range:	~ 1/1/80 - 9/28/22								4	<u>i</u> 🛎	T Ó	) <del>()</del> (	C I	) _ (	= ×
	If the information you expect does not appear, expand the date range															
Start 01/		End da		Apply <u>1w 2w 1m 3m 6m 1y 2y 3y 5y 10y All</u>												
	Q Enter text to filter     + Remove All Text Filters   Show Graph/Table															
·						<u>Rei</u>	move All Filters	2							<u>Hide F</u>	ilters
₽	Colle <b>T</b>	Specimen Source	Lab Test <b>T</b>	Result <b>T</b>	Interpre <b>T</b>	Units <b>T</b>	Ref Ran <b>T</b>	Lab Panel <b>T</b>	Туре <b>Т</b>	Order N <b>T</b>	Orderin	g <b>T</b>	Status	T	Site	T
+	Sep 28, 2022 23:59		<u>Blood Bank</u> <u>Report</u>	result					BB						• VA	i
+	May 05, 2020 09:35	BLOOD	WBC	10.0 K/cmm		K/cmm	4.04 - 10.28	CBC(auto diff)	CHEM				complet	ed		01
+	May 05, 2020 09:35	BLOOD	RBC	10.0 M/cmm	н	M/cmm	4.19 - 5.73	CBC(auto diff)	CHEM				complet	ed	IPC	)1
(F)	May 05, 2020	BLOOD	HGB	100.0 g/dL	н	g/dL	13.1 - 17.8	CBC(auto diff)	CHEM				complet	ed		01
Displa	aying 1-25 of 553	<b>&lt; 1</b> 2 3	4 >												Sho	w All

The following lab test abbreviations are used in the **Type** column of the expanded view. Hovering over an entry in the **Type** column displays the full lab type name.

- CHEM for CH, COAG, HEM, HE, TOX, RIA, SER, and SEND
- MICRO for MI, MICROBIOLOGY, and BACT
- AP for ANATOMIC PATHOLOGY
- EM for ELECTRON MICROSCOPY
- SP for SURGICAL PATHOLOGY

- ST for SKIN or SKIN TEST
- CY for CYTOLOGY
- AU for AUTOPSY
- BB for BLOOD BANK
- H.I.V for HIV

#### 5.8.2. Viewing Lab Results Details

Clicking a hyperlinked entry in the **Lab Test** column of the **Lab Results** widget opens a separate window containing a report of the record (Figure 106).

Lab Result	s ~ 🕨 FEH	R Cross	smatch -	Ref La	ab ~				Ċ₩ C	×
Order Date:										
Collection Date:	Apr 01, 2020 22	2:53								
Order Number:										
Order Comments	:									
Accession:										
Lab Test	Standardized Lab Test	Specimen Source	Result	Result Date	Units	Interpretation	Reference Range	Certification Date	Performing Lab	Comment
	Standardized Code:		Compatible	4/30/20				Certified: Apr 30, 2020 23:19	668 Mann-Grandstaff WA VA Medical Center, 668 Bldg 01, 668 3 South, zzOverflow01, 013	
L=Low   H=High   /A=Amended   Co	*=Critical   R=Res mments= (O)rder,	ist   S=Suso (I)nterpreta	tions, (R)esult	isc   I=Inte	ermed	[]=Uncert		1	·	1

Figure 106: Lab Results Details

**I** NOTE: A single site report can now be added to the Report Builder from the Blood Bank Report in the Lab Results widget.

# 5.8.3. Viewing Lab Panel Results Details

Clicking a hyperlinked entry in the **Lab Panel** column of the **Lab Results** widget opens a separate window containing a detailed lab panel report (Figure 107).

Figure	107:	Lab	Panel	Results	Detail
--------	------	-----	-------	---------	--------

_ab Panel Results ~ ੑ	IPO1 CBC(auto	diff) ~									
			sed Dat	e/Time: May	05, 202	10@09:37 Perf	orming Lab:	IPOTEST 1			
Lab Test	Standardized Lab Test	Specimen Source	Result	Result Date	Units	Interpretation	Reference Range	Certification Date	Performing Lab		Comment
WBC	Standardized Code:	BLOOD	10.0	5/5/20	K/cmm		4.04 - 10.28	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	Report Released Date/Time: I
RBC	Standardized Code:	BLOOD	10.0	5/5/20	M/cmm	н	4.19 - 5.73	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	Report Released Date/Time: I
HGB	Standardized Code:	BLOOD	100.0	5/5/20	g/dL	н	13.1 - 17.8	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	Report Released Date/Time:
НСТ	Standardized Code:	BLOOD	100.0	5/5/20	%	н	39.4 - 51.8	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	i Report Released Date/Time:
MCV	Standardized Code:	BLOOD	100.0	5/5/20	fl	н	85.5 - 99.6	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	Report Released Date/Time:
МСН	Standardized Code:	BLOOD	100	5/5/20	pg	н	28.7 - 34.1	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	i Report Released Date/Time: I
МСНС	Standardized Code:	BLOOD	100	5/5/20	g/dL	н	32.6 - 35.1	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	i Report Released Date/Time: I
RDW	Standardized Code:	BLOOD	100.0	5/5/20	%	н	12.1 - 16.3	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	i Report Released Date/Time: I
PLT	Standardized Code:	BLOOD	100	5/5/20	K/uL	L	124.8 - 381.1	Certified: May 05, 2020 09:37	IPOTEST 1	Ordering Provider: IPOTEST 1	Report Released Date/Time: I
MPV		BLOOD	100	5/5/20	fL	н	8.9 - 13.5	Certified: May 05, 2020	IPOTEST 1	Ordering Provider:	Report Released Date/Time:

#### 5.8.4. Viewing Abnormal Results in the Lab Results Widget

JLV highlights the row for that record in the minimized and expanded views of the widget for records in the **Lab Results** widget where result values fall within a calculated reference range for abnormal.

Pink highlighting represents an abnormal result (i.e., high (H) or low (L)). Red highlighting represents that the abnormal indicator has an asterisk (i.e., H\* or L\*) or the result is critical.

Examples of records with abnormal results are shown in the expanded view of the **Lab Results** widget in Figure 108.



Figure 108: Lab Results Widget, Abnormal Results in Expanded View

# 5.8.5. Viewing Results and Interpretations in the Lab Results Widget

JLV displays links in the **Result** and **Interpretation** columns in the expanded views of the widget to indicate additional information is available for records in the **Lab Results** widget where result values and interpretation are available in a record. Figure 109 highlights multiple result and interpretation links within the widget.

Lab Results (31) ~ Filtered Date Range: 9/3/	10-10/3/20										0	<b>₩ T</b> (	3 8 4	5	
Start date 09/03/2020	End date 10/03/2020	Apply	<u>1w 2w 1m 3</u>	m 6m 1y 2y 3y 5y	<u>10y All</u>										
Q. Enter text to filte	er	+ Remove All T	ext Filters Show	v Graph/Table											
						Remove All F								Hide	Filters
Collection • •	Specimen Source T	Lab Test T		uits don't display reduct	1000	Some FEHR lab re		Type	HS Genesis widget). Order Number <b>Y</b>	Ordering HCP	Ŧ	Status	т	Site	,
+ Oct 03, 2020 23:59		Blood Bank Report	result					вв						o VA	
E Sep 30, 2020 15:21	BLOOD	Hemoglobin A1c	7.4%	Higher Than Normal - Interpretation Available	5	(5.6)		CHEM				Final		DoD	
+ Sep 30, 2020 15:21	PLASMA	Thyrotropin Sensitive	2.060 mclU/mL	Interpretation Available	mclU/mL	(0.358-3.74)	Thyroid Panel	CHEM				Final		E DoD	
+ Sep 30, 2020 15:21	PLASMA	Thuroxine Free	1.03 ng/dL	Interpretation Available	ngidL	(0.76-1.46)	Thread Panel	CHEM				Final		DoD	
🕂 Sep 30, 2020 15:21	PLASMA	Albumin	4.0 g/dL		gidL	(3.4-5.0)	Comprehensive Metabolic Panel WIGFR	CHEM				Final		E DoD	
Esep 30, 2020 15:21	PLASMA	Bilirubin	0.4 mgidL	Interpretation Available	mgidL	(0.2-1.0)	Comprehensive Metabolic Panel WIGFR	CHEM				Final		DoD	
+ Sep 30, 2020 15:21	PLASMA	Calcium	9.4 mg/dL		mgidL.	(8.5-10.1)	Comprehensive Metabolic Panel WIGER	CHEM				Final		DoD	
+ Sep 30, 2020 15:21	PLASMA	Chloride	105 mmol/L		mmal/L	(100-111)	Comprehensive Metabolic Panel WIGER	CHEM				Final		E DoD	
Ep 30, 2020 15:21	PLASMA	Carbon Dioxide	24 mmol/L		mmol/L	(21-32)	Comprehensive Metabolic Panel WIGER	CHEM				Final		DoD	
🕂 Sep 30, 2020 15:21	PLASMA	Creatinine	0.56 mg/dL		mg/dL	(0.51-1.29)	Comprehensive Metabolic Panel	CHEM				Final		DoD	
Displaying 1-25 of 31															

Figure 109: Lab Results Widget, Expanded View, Interpretations Available

Figure 110 displays an example lab interpretation accessed by clicking a link in the **Interpretation** column. The contents of the window may vary depending on the lab type and what is contained in the patient record.

Lab Results ~ DoD Blood Culture ~ 🖮 📋 🔒 💶 🗆 🗙 Order Date: Mar 11, 2019 13:13 Collection Date: Mar 01 2019 18:13 Order Number: 190311-00005 Order Comments: DATA ENTRY 190311 WA 493 Accession: Bacteria identified in Performed at Wayne Memorial Hospital, 2700 Wayne Memorial Drive Goldsboro NC 27533 Certified: Mar 11, 2019 13:30 Blood NO GROWTH BLOOD 3/11/19 Blood by Culture Culture Standardized Code: 600-7 L=Low | H=High | \*=Critical | R=Resist | S=Susc | MS=Mod Susc | I=Intermed | []=Uncert /A=Amended | Comments= (O)rder, (I)nterpretations, (R)esult

Figure 110: Lab Results Interpretation Details

## 5.8.6. Graph/Table View from the Lab Results Widget

The **Lab Results** widget provides the option to display multiple results for the same lab test in a graph and table.

- 1) Select 🕍 from the widget toolbar in either minimized or expanded view **OR** -
- 2. Click <u>Expanded View >></u> from the minimized view of the Lab Results widget to open an expanded view of the widget, then select the <u>Show Graph/Table</u> link.
- 3. Select a value from the **Select a Lab Test** dropdown in the **Lab Results Graph/Table** dialog.
  - a. The graph displays with corresponding table values beneath.
- 4. Select the **Show Labels** checkbox to toggle graph data labels on or off.
- 5. Select X to exit Graph/Table view and return to the minimized or expanded view of the Lab Results widget.

Figure 111 displays an example Graph/Table view of the lab test results.



#### Figure 111: Lab Results Graph/Table View

In the expanded view of the **Lab Results** widget, selecting one or more values in the **Filter by Lab Test** dropdown will disable all other filter dropdowns until the filtered selections are removed. The lab test values in the **Filter by Lab Test** dropdown dynamically increase or decrease depending on the date filter criteria you apply. Tests with the same LOINC code (shown in parentheses following the lab test name) as those selected will be automatically included in the filtered results displayed in the widget.

You may only use the graph/table feature for a single lab test LOINC value. All lab tests with the same LOINC will be graphed even if the lab test names differ. While you can select multiple lab test values in the **Filter by Lab Test** dropdown, you will be forced to select a single lab test value from the **Select a Lab Test** dropdown in the **Lab Results Graph/Table** dialog (Figure 112) once you select either a or the <u>Show Graph/Table</u> link. The lab test values in the **Select a Lab Test** dropdown also dynamically increase or decrease depending on the filter criteria applied in the **Lab Results Widget**.

09/	date:	End date:	🗯 Apply	Lab Results G Filtered Date F	raph / Table Range: 9/27/12 - 9/27/22	₽_□×
	<b>Q</b> Enter text to filte		+ <u>Remove All Te</u>	Results Widget to	ults apply the Filtered Date Range and Selected Lab Test. Same tests by other na select different date ranges or tests.	ames will be included. Use the Lab
				Select a lab test:	Select a lab test:	~
Ð	Collection	Specimen Source T	Lab Test 🛛 🕇		ANION GAP (33037-3) APPEARANCE (5767-9) BACTERIOLOGY BASOPHILS % (706-2) DASOPHILS (706-2)	
+ +	Sep 27, 2022 23:59 May 05, 2020 09:35	BLOOD	Blood Bank Report		BASOPHILS ABSOLUTE (704-7) Blood Bank Report CALCIUM (17861-6) CARDIAC RISK FACTOR (9830-1)	
_	May 05, 2020 09:35	BLOOD	RBC		CHLORIDE (2075-0) CHOLESTEROL (2093-3) CO2 (2028-9)	
_	May 05, 2020 09:35 May 05, 2020 09:35	BLOOD	HGB HCT		CREATININE (2160-0) CYTOPATHOLOGY eGFR (33914-3) EOSINOPHILS & (713-8) EOSINOPHILS ABSOLUTE (711-2) GLUCOSE (2345-7) HCT (20570-8)	
_		BLOOD	MCV			
_	May 05, 2020 09:35 May 05, 2020 09:35	BLOOD	MCH MCHC		HDL (2085-9) HGB (718-7)	
₽ +	May 05, 2020 09:35	BLOOD	RDW			
7	May 05, 2020 09:35	BLOOD	PLT			

Figure 112: Lab Results Graph Table View, Select a Lab Test

You may also generate a graph for all lab tests with the same LOINC code by selecting from the Lab Results Details view (Figure 106).

## 6. Troubleshooting

The following subsections provide information about troubleshooting common errors in JLV.

Please see online help for how-to information within JLV. Please visit REDACTED to see JLV training videos and access additional JLV training materials.

### 6.1. Special Instructions for Error Correction

JLV utilizes access control and authentication services to limit access to registered, authorized users. When enabled, JLV validates you against information retrieved from your Smart Card. If you are having trouble logging into JLV, and have used the correct URL for your agency, please review the following before contacting the ESD:

VHA users:

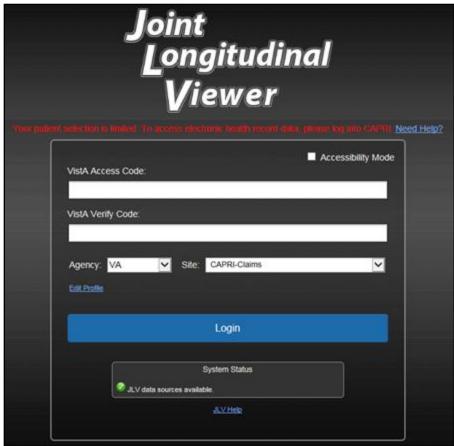
- Have accessed JLV using the JLV URL (REDACTED) or the **JLV** button in CPRS if available
- Have entered their existing CPRS Access and Verify codes correctly in the fields on the JLV Login page
- Have selected a site from the **Site** dropdown list on the JLV **Login** page (Most users must specify the individual facility name or their parent healthcare system name)

CAPRI-Claims users:

- Have accessed JLV using the JLV URL(REDACTED) or the **Joint Longitudinal Viewer** tab in CAPRI
- Have entered their existing CAPRI Access and Verify codes correctly in the fields on the JLV Login page
- Have selected CAPRI-Claims from the **Site** dropdown list
- Have connected PIV card to the Claims system in IAM.
- Do not have any CAPRI patient selection restrictions

Users with any CAPRI patient selection restrictions (restricted users) must use the **Joint Longitudinal Viewer** tab in CAPRI to access JLV. Restricted users will see the message shown in <u>Figure 113</u> on the JLV **Login** page if attempting to access JLV via the JLV URL.

Figure 113: Login Error—CAPRI Patient Selection Restrictions



## 6.1.1. Login Page Error Messages

Troubleshooting steps for error messages received at the Login page are provided in Table 13.

Error Message/Behavior	Description/Resolution Steps		
No access allowed for this user.	<b>WHY?</b> You have not signed into CAPRI or CPRS for 90 days and your account is inactive.		
	<b>FIX IT:</b> Contact the ESD and tell them that either your access to CAPRI or CPRS (whichever you use) has been deactivated.		
Access denied. You are not an authorized user.	<b>WHY?</b> There is a PIV card processing problem, you selected an invalid security certificate, you may not have the OR CPRS GUI Chart VistA option enabled (VHA), or there may be an issue with your single sign-on account. <b>FIX IT:</b>		
	Reinsert PIV and Choose a Valid Authentication Certificate		
	1. Close your browser window		
	Reinsert your PIV card and relaunch JLV		
	Select a certificate that is not expired and specifies: <i>"Issuer: Veterans Affairs User CA B1"</i>		
	Confirm Your VistA Account is Linked		
	1) Go to the REDACTED website		
	Select a certificate that is not expired and specifies: <i>"Issuer: Veterans Affairs User CA B1"</i>		
	Select Link VistA User		
	Select the VA Medical Center to link		
	Enter your Access/Verify codes		
	Click Submit		
	If neither of these methods resolve the error, contact the ESD.		
Could not save User Profile.	<b>WHY?</b> The error occurred during PIV authentication. It is either a PIV card processing problem, or you chose the wrong security certificate. <b>FIX IT:</b>		
	1. Close your browser window		
	Reinsert your PIV card and relaunch JLV		
	Select a certificate that is not expired and specifies: <i>"Issuer: Veterans Affairs User CA B1"</i>		
	If unsuccessful, close all open browser windows/tabs, then open the browser and try JLV again		
Not a valid ACCESS/VERIFY CODE pair.	<b>WHY?</b> JLV could not match your Access and Verify codes to the site selected in the dropdown, or you entered username and password instead of Access/Verify codes. <b>FIX IT:</b>		
	<ol> <li>VHA users must select the parent VistA host site for their facility Reenter your Access and Verify codes (CAPRI codes for CAPRI-Claims users, CPRS codes for VHA users)</li> </ol>		

 Table 13: Error Messages and Resolution Steps

Error Message/Behavior	Description/Resolution Steps		
Page cannot be displayed.	WHY? The JLV URL requires certain IE settings.		
	<ol> <li>Click the <b>Tools</b> menu (press ALT+X) in IE</li> <li>Select <b>Internet Options</b></li> </ol>		
	When the dialog box opens, click the <b>Advanced</b> tab		
	Scroll down in the list until you see the Secure Sockets Layer (SSL) 2.0 setting, and ensure it is NOT checked		
	Ensure that the Transport Layer Security (TLS) 1.0, 1.1 and 1.2 settings ARE checked		
	Click <b>OK</b> to close the dialog box, then relaunch JLV (The page should load)		
Smart Card required.	<b>WHY?</b> Your Smart Card was not read by Windows Security and JLV before opening the JLV URL. <b>FIX IT:</b>		
	1) Close all browser sessions and browser-based applications		
	Reinsert your PIV card, and relaunch the JLV URL		
	If unsuccessful, close all open IE windows/tabs, then open IE and try JLV again		
VERIFY CODE must	WHY? Your CPRS or CAPRI Verify code has expired.		
be changed before	FIX IT:		
continued use.	1) Open CPRS, VistA, or CAPRI (CAPRI-Claims users)		
	If prompted for a PIV card certificate by CPRS, click <b>Cancel</b>		
	You are prompted to create a new Verify code		
	Once your Verify code has been changed for CPRS or CAPRI, relaunch JLV, which recognizes the new code immediately		

## 6.1.2. System Error Messages

<u>Table 14</u> summarizes system messages that may be presented to JLV users.

Error Message/Behavior	Description/Resolution Steps
No message displays but behavior occurs: The browser window does not allow the user to scroll to widgets or access the JLV icons on the Patient Data and Widgets page.	<ul> <li>WHY? You may be using an unsupported browser, or your screen resolution settings do not match the recommended configuration.</li> <li>FIX IT:</li> <li>1) Access JLV using IE 11 or Chrome</li> <li>Use a monitor with a minimum screen resolution of 1024 x 768</li> <li>Set the browser zoom feature to 100%</li> <li>If browser display issues continue, log out of JLV, close the browser window, open a new browser window, and log into JLV again</li> </ul>
Warning: An error occurred while attempting to retrieve VistA Imaging Viewer URL.	<i>WHY?</i> JLV is unable to retrieve the necessary data object to launch a VistA Imaging Viewer instance. <i>FIX IT:</i> Try again later; either VDS or CVIX is offline.

### Table 14: System Error Messages

Error Message/Behavior	Description/Resolution Steps
MPI Error: Your query yields too many results. Please modify your search parameters to narrow the search.	<i>WHY?</i> JLV adheres to VA guidelines and blocks search results when a search request yields more than 10 patients. <i>FIX IT:</i> Modify the information in the <b>Patient Search</b> dialog box using additional patient identifiers to reduce the number of results.
MPI Error: There are no patients found using the current parameters.	<ul> <li>WHY? No patient records were found using the information entered in the Patient Search dialog box.</li> <li>FIX IT:</li> <li>1. Verify the accuracy of the information Reenter patient identifiers in the Patient Search dialog box fields</li> </ul>
MPI Error: Application Reject. There was an error attempting to process your query. Please modify your search parameters and try again.	<ul> <li>WHY? There may be one or more errors in the Patient Search dialog fields.</li> <li>FIX IT:</li> <li>1) Validate the patient identifiers, and try the search again If problems persist, there may be an error between MPI and the Defense Enrollment Eligibility Reporting System (DEERS)</li> </ul>
MPI Error: Patient not found with search elements entered, please provide additional patient identifying information and search again.	<ul> <li>WHY? No unique patient is found with the identifiers used in the search.</li> <li>FIX IT:</li> <li>1) Click OK to return to the Patient Search dialog</li> <li>Provide additional patient identifiers, like the full first name or DOB</li> </ul>
You do not have authorization to view this record. Security regulations prohibit computer access to your own medical record.	<b>WHY?</b> VA security regulations prevent you from accessing your own medical records.
You do not have authorization to view this record. Your SSN is missing from the NEW PERSON file. Contact your ADP Coordinator.	<i>WHY?</i> Per VA policy, JLV does not allow access to patient records if the JLV user's SSN is not in their VistA profile. <i>FIX IT:</i> Contact your Automated Data Processing Application Coordinator (ADPAC).
An error occurred while attempting to retrieve the document.	<ul> <li>WHY? This error occurs when something goes wrong when JLV tries to retrieve a selected document.</li> <li>FIX IT:</li> <li>1. Try again</li> <li>If the error persists, contact local support or the ESD</li> </ul>
An error occurred while attempting to display the document.	<ul> <li>WHY? This error occurs when JLV tries to retrieve a document but has trouble converting the document to a viewable format.</li> <li>FIX IT:</li> <li>1. Try again</li> <li>If the error persists, contact local support or the ESD</li> </ul>
Your patient selection is limited. To access electronic health record data, please log into CAPRI.	<ul> <li>WHY? Some CAPRI-Claims users have patient or site restrictions attached to their profile.</li> <li>FIX IT: Log into CAPRI and select the Joint Longitudinal Viewer tab to view patient records.</li> </ul>

# A. Acronyms and Abbreviations

<u>Table 15</u> lists the acronyms and abbreviations used throughout this document and their descriptions.

Acronym	Description		
ADPAC	Automated Data Processing Application Coordinator		
AFB	Air Force Base		
AHLTA	Armed Forces Health Longitudinal Technology Application		
AMC	Army Medical Center		
BMI	Body Mass Index		
BP	Blood Pressure		
BSA	Body Surface Area		
CAPRI	Compensation and Pension Record Interchange		
CCD	Continuity of Care Document		
C-CDA	Consolidated Clinical Document Architecture		
CCOW	Clinical Context Object Workgroup		
CD2	Critical Decision Point #2		
CDC	Centers for Disease Control		
CDR	Clinical Data Repository		
CHCS	Composite Health Care System		
CPRS	Computerized Patient Record System		
СРТ	Current Procedural Terminology		
CVX Vaccine Administered			
DES	Data Exchange Service		
DEERS	Defense Enrollment Eligibility Reporting System		
DOB	Date of Birth		
DOD	Department of Defense		
EDIPI	Electronic Data Interchange Personal Identifier		
EHR	Electronic Health Record		
EHRM	Electronic Health Record Modernization		
EKG	Electrocardiogram		
ESD	Enterprise Service Desk		
FEHR	Federal Electronic Health Record		
GUI	Graphical User Interface		
HAIMS	Healthcare Artifact and Image Management Solution		
НСР	Health Care Provider		
HCS	Health Care System		
HIE	Health Information Exchange		
HL7	Health Level Seven International		

Table 15: Acronyms and Abbreviations

Acronym	Description
IAM	Identity Access Management
ID	Identification
IE	Internet Explorer
IEN	Internal Entry Number
IP	Internet Protocol
JB	Joint Base
JLV	Joint Longitudinal Viewer
LOINC	Logical Observation Identifiers Names and Codes
MAH	Medication Administration History
MAL	Medication Administration Log
MHS	Military Health System
МІ	Middle Initial
MPI	Master Person Index
NUCC	National Uniform Claim Committee
OIT	Office of Information and Technology
PACT	Patient-Aligned Care Team
PCMM Primary Care Management Module	
PCP	Primary Care Provider
PDWS	Patient Discovery Web Service
PIN	Personal Identification Number
PIV	Personal Identity Verification
SIGI	Self-Identified Gender Identity
SSL	Secure Sockets Layer
SSN	Social Security Number
SSOi	Single Sign-On Internal
TLS	Transport Layer Security
TMDS	Theater Medical Data Store
UC	University of California
UI	User Interface
URL	Uniform Resource Locator
VA	Department of Veterans Affairs
VBA	Veterans Benefits Administration
VDS	VistA Data Service
VHIE	Veterans Health Information Exchange
VIP	Veteran-Focused Integrated Process
VLER	Virtual Lifetime Electronic Record
VHA	Veterans Health Administration
VistA	Veterans Health Information Systems and Technology Architecture

## B. Patient Data and Widgets page Widgets, Columns, and Supported Views

<u>Table 16</u> details each data column within the minimized and expanded views of each widget. Data columns available in each view are ordered from left to right.

- An asterisk (\*) next to a column title in the table indicates the data for that record is available in "detail view" from within the widget; clicking a link opens the contents of that record in a standalone window.
- A dagger (†) next to a column title in the table indicates the data in that column is normalized (mapped to standards).
- A double dagger ( $\ddagger$ ) next to a column title in the table indicates the column is hidden by default and must be added from  $\square$ .

Widget	Description	Minimized View	Expanded View		
Admissions	Displays the patient's inpatient admissions information including VA expanded admission discharge transfer history and detailed discharge diagnosis data	Adm Date*   Discharge Date   Admit Diagnosis†   Discharge Diagnosis   Ward   Site	Adm Date*   Discharge Date   Ward   Provider†   Diagnosis†   Discharge Diagnosis†   Registration Number   Site		
Allergies	Displays the patient's allergy information	Date Recorded   Allergen*†   Standardized Allergen†   Site	Date Recorded   Allergen*†   Standardized Allergen†   Reaction   Severity  Comments   Site		
Appointments	Displays the patient's past and future appointments information	Scheduled Date/Time*   Clinic   Provider† <sup>19</sup>   Site	Scheduled Date/Time*   Clinic   Provider† <sup>19</sup>   Provider Specialty† <sup>19</sup>   Appointment Status   Type   Reason   Site		
Cardiology Studies - FEHR and VA MUSE Only	Displays EKGs and cardiology studies with related images from all FEHR and VA MUSE sites and systems	Date   Description (Test Type)   Status   Image	N/A		
Clinical Reminders—VistA Only	Displays the patient's clinical reminders information from all VistA sites	Reminder   Site <sup>*20</sup>	Reminder   Site <sup>*20</sup>		

#### Table 16: Widget Details

<sup>&</sup>lt;sup>19</sup> Column hover display includes provider address and phone number.

<sup>&</sup>lt;sup>20</sup> Lists a sortable, filterable reminder column for each site to which the patient is registered. A maximum of three site columns display in minimized view. All site columns display in expanded view.

Widget	Description	Minimized View	Expanded View
Community Health Summaries	Displays the patient's community health documents from VHIE partners including any CCDs, in C32 and C62 formats, and HL7 C- CDA structured documents	Date   Document*   Source	N/A
Consults	Displays the patient's outpatient consult information	Date   Consult Order*   Status   Site	Date   Consult Order*   Provider†   Provider Specialty†   Status   Site
Demographics	Displays the patient's non-clinical or personal data including Patient Inquiry, Demographics, Disabilities, Primary Care assignments, Insurance, Military Service, and Enrollment and Eligibility	The site tabs provide a summary from the site (VA or DOD) where the patient is registered	Click the demographics tab to see patient demographic details (VistA patient inquiry for each VA site and DOD DEERS), as well as inpatient and attending providers
Discharge/Inpatient Summaries	Displays the patient's discharge summaries, history, the LOINC Standardized Name, and physical summaries	Date   Note Type/Title*   Site	Date   Note Type/Title*   Standardized Note Type / Title   Provider†   Provider Specialty†   Location   Visit/Adm Date   Status   Site
Documents & Images	Displays documents from multiple clinical domains including radiology reports (exams), progress notes, encounters - outpatient, consults, discharge summaries, inpatient notes, questionnaires, and HAIMS and MHS GENESIS records	Date (Note[s]*)   Description*†   Provider†   Image   Site	Date (Note[s]*)   Description*†   Standardized Description†   Provider†   Provider Specialty†   Location   Status   Image/Attachment   Source System   Site
Encounters— Outpatient	Displays records of the patient's outpatient encounters	Encounter Date (Details*   Note*)   Clinic   Provider†   Diagnosis†   Attachment   Site	Encounter Date (Details*   Note*)   Clinic   Status   Type   Provider†   Provider Specialty†   Reason   Diagnosis†   Standardized Diagnosis†   Attachment   Site
Federal EHR/MHS GENESIS	Displays patient documents and dental summaries from the MHS GENESIS system	Date   Document Title*   Document Type   Site	N/A
Health Summaries and Reports— VistA Only	Displays the patient's national and local health summaries and reports from VistA sites where the patient has been registered	Description*   Site	Description*   Type   Site

Widget	Description	Minimized View	Expanded View
Imaging	Displays images from multiple sources, including all Vista Imaging, Cerner imaging, DOD Radiology, and HAIMS artifacts.	Date   Image/Attachment   #image   Image Title   Site	Date   Image/Attachment   #image   Image Title   Description   Class   Package   Procedure   Origin   Status   Specialty   Event Type   Capture Date   Source System   Site
Immunizations	Displays the patient's immunization history, including skin test data (where available) in the patient's record	Vaccine Administered Date (Note[s]*)   Vaccine Administered Product Type*†   Adverse Vaccine Reaction   Site (Reporting)	Vaccine Administered Date (Note[s]*)   Vaccine Administered Product Type*†   Standardized Vaccine Product Type†   Series   Immunization Result   Adverse Vaccine Reaction   Exemption/Refusal Reason   Exemption/Refusal Date   Site of Admin   Site (Reporting) <sup>21</sup>
Lab Results	Displays the patient's lab results information by individual lab test for all test types (i.e., Microbiology, Cytopathology, and Surgical Pathology) as well as skin test data and blood bank (blood type testing and transfusion) history, when available in the patient's record	Collection Date   Lab Test*†   Result*   Lab Panel*   Site	Collection Date   Specimen Source   Lab Test*†   Standardized Lab Test†‡   Result*   Interpretation*   Units   Ref Range   Lab Panel*   Type   Order Number   Ordering HCP†   Ordering HCP Specialty†‡   Status   Site
Medications— Inpatient	Displays a patient's inpatient medications information including inpatient infusions	Order Number   Drug Name*†   Status   Standardized Status †   Order Stop Date   Site	Order Number   Order Start Date   Order Stop Date   Drug Name*†   Standardized Drug Name†   Status   Standardized Status †   Ordering HCP†   Ordering HCP Specialty†   Schedule   MAH/MAL   Quantity   Site
Medications— Outpatient	Displays the patient's outpatient medications information, including those discontinued or expired within the past 120 days	Last Fill   Drug Name*†   Status   Standardized Status †   Expires   Site	Last Fill   Drug Name*†   Standardized Drug Name†   Prescription Number   Sig   Indication   Quantity   Days' Supply   Refills Left*   Status   Standardized Status †   Ordering HCP†   Ordering HCP Specialty†   Expires   Site

<sup>&</sup>lt;sup>21</sup> The **Immunizations** widget differentiates between the reporting site and the site of administration of a vaccine.

Widget	Description	Minimized View	Expanded View
Orders	Displays the patient's medication, consult, radiology, and lab orders	Order Date   Description*†   Status/Priority   Type   Site	Order Date   Order Number   Description*†   Standardized Description†   Status/Priority   Start Date   Stop Date   Type   Provider†   Provider Specialty†   Site
Problem List	Displays the patient's problem list information	Updated Date   Problem Description*†   Status   Linked Items <sup>22</sup>   Site	Updated Date   Onset   Problem Description*†   Standardized Description†   ICD Code   ICD Description   Severity   Type   Status   Linked Items <sup>22</sup>   Site
Procedures	Displays the patient's procedures for all Current Procedural Terminology (CPT) codes	Procedure Date (Medicine Full Reports*   Note[s]*)   Location <sup>23</sup>   Provider†   Procedure Description†   Image   Site <sup>24</sup>	Procedure Date (Medicine Full Reports*   Note[s])*   Location <sup>23</sup>   Provider†   Provider Specialty†   CPT Code <sup>25</sup>   Procedure Description†   Standardized Procedure Description†   Image   Type   Site <sup>24</sup>
Progress Notes	Displays the patient's progress notes information as well as advance directives, clinical warnings, and crisis notes	Date   Document Type/Title*†   Provider†   Image   Site	Date   Document Type/Title*†   Standardized Document Type†   Provider†   Provider Specialty†   Clinic   Image   Site
Questionnaires, Deployment, Exposure Records (AHLTA Only)	Displays the patient's history of questionnaires and DOD pre- and post- deployment assessments	Date   Document Title*†  Site	Date   Entered By   Document Title*†  Standardized Document Title†   Site
Radiology Reports	Displays the patient's radiology exams information	Date   Exam*†  Image   Site	Date   Exam Number   Exam*†  Standardized Radiology Exam†   CPT Description†   Status   Results   Image   Site
Social, Family, and Other Past Histories	Displays the patient's history records from DOD only	Date Reported   Type   Findings   Status   Site	Date Reported   Type   Findings   Standardized Findings   Comments   Status   Site
Surgery/Procedure Reports	Displays surgical and operative reports for all dates	Date   Note Title   Provider   Site	Date   Note Title   Standardized Title   Procedure   Provider   Image   Site

 <sup>&</sup>lt;sup>22</sup> Linked Items contains DOD data only
 <sup>23</sup> Location represents a ward or clinic within a given DOD or VA facility where the procedure took place.
 <sup>24</sup> Site represents the source of procedure (i.e., VA or DOD). Site is different from Location or Facility.
 <sup>25</sup> CPT Code is limited to clinically relevant medical or administrative procedure types.

Widget	Description	Minimized View	Expanded View
Vitals	Displays the patient's vital signs information from inpatient or outpatient settings	Date Taken   Type*†   Result <sup>26</sup>   Converted Result <sup>27</sup>   Site	Date Taken   Type*†   Standardized Type† Standardized Group  Result <sup>26</sup>   Converted Result <sup>27</sup>   Site

<sup>&</sup>lt;sup>26</sup> **Result** displays all results received natively as metric, received as imperial and converted to metric, and those values that are neither metric nor imperial.

<sup>&</sup>lt;sup>27</sup> **Converted Result** displays all results received natively as imperial and all imperial conversions of metric results with the applicable, concatenated unit (height, weight, temperature, etc.), but remains blank for all numeric or text results that are neither metric or imperial and metric results that have no imperial equivalent/conversion (e.g., blood pressure [BP], body mass index [BMI], body surface area [BSA]).