



# **CONTROLLED SUBSTANCES (CS)**

## **INSPECTOR'S USER MANUAL**

Version 3.0  
March 1997

(Revised May 2010)



## Revision History

The table below lists changes made since the initial release of this manual. Use the Change Pages document to update an existing manual or use the entire updated manual.

**Note:** The Change Pages document may include unedited pages needed for two-sided copying. Only edited pages display the patch number and revision date in the page footer.

Date	Revised Pages	Patch Number	Description
05/2010	<a href="#">24-26</a>	PSD*3*69	Added description of patch's new security key PSD TECH ADV, and PSD TECH key. <b>REDACTED</b>
05/2010	<a href="#">28</a>	PSD*3*69	Added PSD TECH ADV and PSD TECH key to index <b>REDACTED</b>
04/03	All	PSD*3*41	Updated the manual to Standards. Added the <i>CS Monitoring Menu</i> options.
03/97			Original Released Inspector's Manual.

*(This page included for two-sided copying.)*

**NAOU - Narcotic Area of Use**

A Narcotic Area of Use (NAOU) is a place where commonly stocked Controlled Substances drugs are stored for use by pharmacy, wards or treatment areas. There are three types of NAOU's: Master Vault, Satellite Vault, and Narcotic Locations.

**NAOU Inventory Group**

An NAOU Inventory Group is defined by pharmacy to represent the Narcotic Areas of Use, which are inventoried together as a group. By grouping the commonly inventoried NAOU's under an easy to remember group name, the elements of the inventory are established, and do not have to be redefined every time an inventory is scheduled.

**Narcotic Location**

An NAOU set up for the nursing wards, pharmacy IV room, or a pharmacy working stock area.

**Order Entry Banner**

Provides a free text field as a site parameter to appear upon Nursing CS Order Entry. When the user accesses the following 3 options, the free text field will be displayed:

- 1) Nursing Order Entry
- 2) Pharmacy Order Entry from Nursing
- 3) Infusion Order Entry

**Order Status**

A processing status is attached to each Controlled Substances request order. The following are valid:

**REQUESTED—NOT ORDERED**

Requests created by batch processing but not yet approved.

**ORDERED—NOT PROCESSED**

Ordered by nursing but not processed by pharmacy.

**PROCESSED—NOT DISPENSED** Processed (filled) by pharmacy but not yet dispensed.

**FILLED—NOT DELIVERED** Dispensed and verified by pharmacy but not delivered to the requesting NAOU.

**DELIVERED—ACTIVELY ON NAOU** Drug stored on the NAOU.

**COMPLETED—GREEN SHEET READY FOR PICKUP**

Nursing has flagged the Green Sheet ready for pharmacy pickup..

**Order Status (cont.)**

**COMPLETED—GREEN SHEET PICKED UP** Green Sheet returned to pharmacy but not yet reviewed.

**COMPLETED—REVIEWED** Pharmacy has reviewed the Green Sheet .

**COMPLETED—PENDING PROBLEM RESOLUTION** Pharmacy has reviewed the Green Sheet and a problem exists

**CANCELLED** Order cancelled.

**TRANSFERRED TO ANOTHER NAOU** Order and drug transferred to another NAOU.

**UNDER REVIEW BY INSPECTOR** Order and drug pulled from NAOU by CS Inspector for review.

**LOGGED BY TRAKKER** All drug doses from this order have been logged out to patients using the TRAKKER.

**PSD ERROR**

This key should be allocated to pharmacy supervisors responsible for maintaining the narcotic vault. This key controls access to reports listing various error and exception conditions generated when entries are filed from the barcode TRAKKER. Also, the holders of this key will receive electronic mail messages created by using the TRAKKER.

**PSD NURSE**

This key should be allocated to nurses, usually LPNs, who may only receive and administer controlled substances but cannot place the order requests.

**PSD PARAM**

This key should be allocated **only** to the Inpatient Pharmacy Package Coordinator(s). This lock controls the printing of the Green Sheets and the range of automated dispensing numbers for a dispensing site (vault).

**PSD TECH**

Allocate this key to control substance technicians. This key controls access to the *List On-Hand Amounts* [PSD ON-HAND TECH], *Transfer Drugs between Dispensing Sites Report* [PSD PRINT VAULT TRANSFERS TECH], and the *Daily Activity Log (in lieu of VA FORM 10-2320)*[PSD DAILY LOG TECH] options on the Technician (CS Pharmacy) Menu [PSD PHARM TECH].

<b>PSD TECH ADV</b>	Allocate this key to specific control substance technicians who perform advance functions. This key controls access to the <i>Receipts Into Pharmacy</i> [PSD RECEIPTS MENU], <i>Dispensing Menu</i> [PSD DISPENSING MENU], <i>Destructions Menu</i> [PSD DESTROY MENU], <i>Manufacturer, Lot #, and Exp. Date - Enter/Edit</i> [PSD MFG/LOT/EXP], and <i>Outpatient Rx's</i> [PSD OUTPATIENT] on the Technician (CS Pharmacy) Menu [PSD PHARM TECH].
<b>PSD TRAN</b>	This key should be allocated to the Inpatient Pharmacy Coordinator(s). This key controls the access to the Transfer NAOU Stock Entries option. Users can copy stock entries from one NAOU into another NAOU or from an AR/WS AOU into an NAOU.
<b>PSD MGR</b>	This key should be allocated to the Inpatient Pharmacy Supervisor and Package Coordinator(s) or his/her designee. This lock controls the editing of Controlled Substances V. 3.0 files for package set up. This key locks the <i>Supervisor (CS) Menu</i> [PSD MGR] option.
<b>PSJ PHARM TECH</b>	This key should be allocated to pharmacy technicians handling narcotic orders.
<b>PSJ RNURSE</b>	This key should be allocated to nurses who request narcotic orders, receive, and administer controlled substances on the wards.
<b>PSJ RPHARM</b>	This key should be given to pharmacists dispensing and receiving narcotic orders.
<b>Satellite Vault</b>	An NAOU set up as a secondary dispensing site.
<b>Stock Drug</b>	A drug (from the DRUG file) stored in an NAOU.
<b>Stock Level</b>	The quantity of a drug stocked in a specific NAOU.
<b>VISTA</b>	Veterans Health Information Systems and Technology Architecture

**Ward (for Drug)**

The name of the ward or wards that will use this particular drug. It is important to accurately answer this prompt because this is the link between the Inpatient Medications V. 5.0 package and the Controlled Substances V. 3.0 package. The Inpatient Medications V. 5.0 package looks at this field to know if the drug is a Controlled Substances stocked drug.



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