

DRUG ACCOUNTABILITY/ INVENTORY INTERFACE V. 3.0

RELEASE NOTES

PSA*3*69

May 2009

__Department of Veterans Affairs_ Office of Enterprise Development

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Introduction

PSA*3*69 provides a new module enhancement for the Drug Accountability application. From the main menu, *Drug Accountability Menu* [PSA DRUG ACCOUNTABILITY MENU] option, *Return Drug Credit Menu* has been added.

The new module is being added to the Drug Accountability application to address one of the findings in the GAO Report GAO-04-755 dated July 2004 related to implementing better control over return drug credits. The new module, *Return Drug Credit Menu*, contains the following four options.

```
Batch Work List [PSA RET DRG BATCH WORKLIST]
Batch Complete List [PSA RET DRG BAT COMPLETE LIST]
View/Update Batch [PSA RET DRG VIEW/UPDATE BATCH]
Return Drug Credit Report [PSA RET DRG REPORT]
```

These options can be used to document and track drugs that are awaiting return. When the drugs, or items, are returned, the options can be used to document and track the items' credit from them awaiting credit to estimating the credit that will be received to the actual credit received.

The *Return Drug Credit Menu* [PSA RET DRG MENU] option is accessible for users holding the PSORPH (pharmacist key) security key. Other users must be assigned the PSORET security key before they can access this menu.

The following information provides descriptions of the four new options within the new module.

Batch Work List

[PSA RET DRG BATCH WORKLIST]

The *Batch Work List* option allows the user to add, edit, pick up, complete, or cancel a batch in addition to update credits and edit and cancel individual items. Only items with a status of Awaiting Pickup and Picked Up are displayed in this option.

To complete the process of returning drugs for credit, perform the following steps.

- 1. Add a return contractor (first time)
 - a. The user must first have a return contractor defined before they can add a batch with items for return.
 - b. From the "Return Drug Batch List" screen, type **CON** at the "Select Action" prompt and add the return contractor information.
- 2. Add a batch (example follows)
 - a. Each new batch is automatically assigned the status of Awaiting Pickup.
 - b. The user can edit the batch information from the "Return Drug Batch" screen.
- 3. Add items (drugs) to the batch (example follows)
 - a. The user can enter the following information about the item being returned.
 - Drug*
 - National Drug Code (NDC)
 - Dispense Unit
 - Number of Order Units*
 - Universal Product Code (UPC)
 - Return Reason*

*Required fields

- Manufacturer
- Order Unit*
- Number of Dispense Unit per Order Unit*
- Number of Dispense Units*
- Expiration Date
- Update Inventory*

b. If a user edits an item, the changes to the fields are saved, and the activity log is updated and displays the changes below the drug information on the "Return Drug Item" screen.

4. **Pick up the batch** (example follows)

- a. After all items have been entered into a batch and when the return contractor is ready to physically pick up the drugs, the batch status is changed to Picked Up. At this point, credits can be entered for each item in the batch.
- 5. **Update credit** (example follows)
 - a. On the "Return Drug Batch" screen, the "Total Batch Credit" reflects the total actual credit amount that has been entered for each item in the batch. If only an estimated amount has been entered, the "Total Batch Credit" will still be \$0.00.
- 6. **Complete the batch** (example follows)
 - a. After the batch has been picked up and all credits have been updated, the user can complete the batch. The batch status is changed from Picked Up to Completed. And, the batch has moved from being displayed under the *Batch Work List* option to being displayed under the *Batch Complete List* option. This also finishes the process of returning drugs for credit.

b. NOTE: Any item without an actual credit amount is marked DENIED when the batch is being completed and a message appears before the user can continue completing the batch as shown in the following example.

Example: Adding a Batch

```
Return Drug Batch List
                           Sep 19, 2008@10:08:21
                                                         Page:
Pharmacy Location: OUTPATIENTNo Inpatient or Outpatient Sites defined
Date Range : ALL
 DATE DATE DATE TOTAL # OF # BATCH # CREATED PICKED UP COMPLETED CREDIT RETURN CONTRACTOR ITEMS
                       AWAITING PICKUP
 1 0908-001 09/04/08
                                               0.00 MORRISON CONTRACTING 14
 2 0908-002 09/05/08
                                               0.00 MORRISON CONTRACTING
 3 0908-003 09/06/08
                                               0.00
                                                    ANWER CONTRACTING CO
 4 0908-005 09/07/08
                                               0.00
                                                    JEN MANUFACTURING
 5 0908-006 09/08/08
                                               0.00 MORRISON CONTRACTING
 6 0908-007 09/09/08
                                               0.00 MORRISON CONTRACTING
 7 0908-008 09/10/08
                                               0.00 MORRISON CONTRACTING 10
 8 0908-009 09/11/08
                                               0.00 MORRISON CONTRACTING 8
 9 0908-010 09/12/08
                                               0.00 MORRISON CONTRACTING 7
10 0908-011 09/13/08
                                               0.00 MORRISON CONTRACTING 3
 11 0908-012 09/14/08
                                               0.00 MORRISON CONTRACTING 12
12 0908-013 09/15/08
                                               0.00 MORRISON CONTRACTING 5
13 0908-017 09/16/08
                                               0.00 MORRISON CONTRACTING
                                                                          4
                                               0.00 MORRISON CONTRACTING
14 0908-018 09/17/08
                                                                          2
15 0908-019 09/18/08
                                               0.00 MORRISON CONTRACTING 0
   Select the entry # to view or ?? for more actions
               SEL Select BatchCON Rtn Contractor Add/Edit
ADD New Batch
Select Action: Next Screen// ADD <Enter> New Batch
      New Batch #: 0908-020
RETURN CONTRACTOR: MORRISON CONTRACTING SERVICES
Save Batch? NO// YES <Enter>
Please wait...
```

Example: Adding Items to a Batch

```
Return Drug Batch
                       Sep 19, 2008@10:08:29 Page:
Pharm Location: OUTPATIENTNo Inpatient or OutpatDate Created: 09/19/08@10:08
Batch Number : 0908-020
                                            Status: AWAITING PICKUP
Rtn Contractor: MORRISON CONTRACTING SERVICES Date Picked Up:
Reference # :
                                  Total Batch Credit: $0.00
                                     ORD ORDER DISP DISP ACTUAL
 # RETURN DRUG (NDC)
                                     OTY UNIT
                                               QTY UNIT CREDIT($)
                 This batch contains no return items.
        Select the entry # to view or ?? for more actions
ADD New Item CRE Credit Update SEL Select Item
EDT Edit Batch
                    PKP Pick up Batch
CAN Cancel Batch COM Complete Batch
Select Action: Quit// ADD <Enter> New Item
```

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```
DRUG: MEPERIDINE
         MEPERIDINE 100MG SYRINGE
                                               CN101
     1
         MEPERIDINE 25MG SYRINGE
         MEPERIDINE 50MG SYRINGE
                                              CN101
         MEPERIDINE 50MG TAB
                                          CN101
         MEPERIDINE 50MG/5ML ELIXIR (OZ)
                                                       CN101
Press <RETURN> to see more, '^' to exit this list, OR
CHOOSE 1-5: 4 <Enter> MEPERIDINE 50MG TAB
MFR: TEST MFR <Enter>
NDC: 00555-0381-04// <Enter> 00555-0381-
                                             If File #50 contains this information, it is
ORDER UNIT: BOTTLE
                                             populated for the user; otherwise, the user
                                             is prompted to enter values that are saved
DISPENSE UNIT: TABLET
NUMBER OF TABLET(S) PER BOTTLE: 500 _
                                             for this item but are not saved to File #50.
NUMBER OF BOTTLE(S) TO RETURN: 5 <Enter>
NUMBER OF TABLET(S) TO RETURN: 2500// <Enter>
UPC: <Enter>
EXPIRATION DATE: 07/01/08 <Enter> (JUL 01, 2008)
RETURN REASON: ? <Enter>
Select the reason why the drug is being returned to the contractor/
manufacturer.
Choose from:
         EXPIRED
         RECALLED
R
         DAMAGED
         OVERSTOCKED
Μ
         MISCELLANEOUS
X
         DESTRUCTION
RETURN REASON: EXPIRED <Enter>
UPDATE INVENTORY: NO// <Enter>
Save Item? YES// <Enter>
Saving...OK
Add another Item? YES// NO <Enter>
```

Example: Picking up a Batch and Updating Credits

```
Return Drug Batch
                            Sep 19, 2008@10:11:30
                                                         Page:
Pharm Location: OUTPATIENTNo Inpatient or OutpatDate Created: 09/19/08@10:08
Batch Number : 0908-020
                                                     Status: AWAITING PICKUP
Rtn Contractor: MORRISON CONTRACTING SERVICES Date Picked Up:
Reference #
                                         Total Batch Credit: $0.00
                                            ORD ORDER DISP DISP ACTUAL
 # RETURN DRUG (NDC)
                                            QTY UNIT
                                                         QTY UNIT CREDIT($)
 1 BACLOFEN 10MG TABS (00028-0023-01)
                                            3 BOTTLE
                                                          3 TABLET
                                                                      0.00
                                                        15 VIAL
                                           15 BOX
 2 MEDROXYPROGESTERONE 100MG (00009-0248-02)
                                                                       0.00
                                      5 BOTTLE 2500 TABLET
 3 MEPERIDINE 50MG TAB (00555-0381-04)
                                                                       0.00
```

```
Select the entry # to view or ?? for more actions
ADD New Item CRE Credit Update SEL Select Item EDT Edit Batch PKP Pick up Batch CAN Cancel Batch COM Complete Batch
Select Action: Quit// PKP <Enter> Pick up Batch
    RETURN CONTRACTOR: MORRISON CONTRACTING SERVICES//
RETURN CONTRACTOR REF#: 2242 <Enter>
Do you want to update credit for items? YES// <Enter>
      Select one of the following:
            Ε
                       ESTIMATED
            Α
                       ACTUAL
                      BOTH
CREDIT TYPE: A// BOTH <Enter>
ITEM(S): (1-3): 3 <Enter>
Item 3: MEPERIDINE 50MG TAB (00555-0381-04) - Quantity: 5 (BOTTLE)
ESTIMATED CREDIT AMOUNT: 100 <Enter>
ACTUAL CREDIT AMOUNT: 75 <Enter>
Return Drug Batch
                                   Sep 19, 2008@10:14:18
                                                                         Page:
Pharm Location: OUTPATIENTNo Inpatient or Outpat Date Created: 09/19/08@10:08
Batch Number : 0908-020
                                                                  Status: PICKED UP
Rtn Contractor: MORRISON CONTRACTING SERVICES Date Picked Up: 09/19/08@10:13
Reference # : 2242
                                                   Total Batch Credit: $75.00
                                                        ORD ORDER DISP DISP ACTUAL
  # RETURN DRUG (NDC) QTY UNIT QTY UNIT CREDIT($)
1 BACLOFEN 10MG TABS (00028-0023-01) 3 BOTTLE 3 TABLET 0.00
2 MEDROXYPROGESTERONE 100MG (00009-0248-02) 15 BOX 15 VIAL 0.00
3 MEPERIDINE 50MG TAB (00555-0381-04) 5 BOTTLE 2500 TABLET 75.00
           Enter ?? for more actions
ADD New Item CRE Credit Update SEL Select Item EDT Edit Batch PKP Pick up Batch COM Complete Batch
```

Select Action: Quit//

Example: Completing a Batch with One Item Denied

```
Return Drug Batch
                                  Sep 19, 2008@10:15:06 Page: 1 of
Pharm Location: OUTPATIENTNo Inpatient or Outpat Date Created: 09/19/08@10:08
Batch Number : 0908-020
                                                                Status: PICKED UP
Rtn Contractor: MORRISON CONTRACTING SERVICES Date Picked Up: 09/19/08@10:13
                               Total Batch Credit: $135.00

ORD ORDER DISP DISP
Reference # : 2242
 # RETURN DRUG (NDC)

1 BACLOFEN 10MG TABS (00028-0023-01)

2 MEDROXYPROGESTERONE 100MG (00009-0248-02)

3 MEPERIDINE 50MG TAB (00555-0381-04)

ORD ORDER
DISP DISP ACTUAL
QTY UNIT
QTY UNIT
STABLET
0.00

3 BOTTLE
3 TABLET
0.00

5 BOTTLE
2500 TABLET
75.00
           Enter ?? for more actions
ADD New Item CRE Credit Update SEL Select Item EDT Edit Batch PKP Pick up Batch
CAN Cancel Batch COM Complete Batch
Select Action: Quit// COM <Enter> Complete Batch
WARNING: The following items will have their CREDIT STATUS
          set to DENIED because no credit amount has been
          entered for them:
          RETURN DRUG (NDC)
                                                       DISP QTY UNIT
          BACLOFEN 10MG TABS (00028-0023-01)
Complete Batch? NO// YES <Enter>
Completing Batch...OK
```

Note: See *Drug Accountability/Inventory Interface V. 3.0 User Manual* for more details.

Batch Complete List

[PSA RET DRG BAT COMPLETE LIST]

The *Batch Complete List* option allows the user to view a comprehensive list of the batches with any status: Awaiting Pickup, Picked Up, Cancelled, and Completed. Additional features include editing the contractor/manufacturer and adding/editing/cancelling a batch and an item as done from the *Batch Work List* [PSA RET DRG BATCH WORKLIST] option.

View/Update Batch

[PSA RET DRG VIEW/UPDATE BATCH]

The *View/Update Batch* option allows the user to avoid extra steps and go straight to the batch if the batch number or the contractor reference # are known. The "Return Drug Batch List" screen is available then allowing the user to add, edit, pick up, complete, or cancel a batch in addition to update credits and edit and cancel items all as done from the *Batch Work List* option.

Return Drug Credit Report

[PSA RET DRG REPORT]

The *Return Drug Credit Report* option allows the user to produce reports, either detailed or summarized, on the batches. Use filtering information to include the batches of interest.

On the summary format report, the "ACTUAL CREDIT\$" column is included on reports that have a STATUS of COMPLETED only. On the detailed format report, the "Total Batch Credit" is included on reports that have a STATUS of COMPLETED only.

Example: Report – Summary Format

| Return Drug Credit Report (SUMMARY) PHARM LOCATION: OUTPATIENTNo Inpatient or Date Range: 09/19/08 THRU 09/19/08 | - | STATUS: C Run Date: 09/19/08@ | |
|--|-----------------------|-------------------------------------|--------------------|
| DRUG (NDC) | ORD ORDER QTY UNIT | | ACTUAL CREDIT\$ |
| Batch #: 0908-020 Date Completed: 09/ BACLOFEN 10MG TABS (00028-0023-01) | | RISON CONTRACTING SE 3 TABLET NO | ERVICES |
| MEDROXYPROGESTERONE (00009-0248-02) MEPERIDINE 50MG TAB (00555-0381-04) | | | |
| BATCH ENTRIES: 3 | | BATCH TOTAL: | ====== \$135.00 |
| CREDIT TOTAL: \$135.00 Enter RETURN to continue or '^' to exit: | | | |

Example: Report – Detailed Format

```
Return Drug Credit Report (DETAILED)
                                                                             Page:
PHARM LOCATION: OUTPATIENTNO Inpatient or Outpatient Sit BATCH #: 0908-020
CONTRACTOR/MFR: MORRISON CONTRACTING SERVICES STATUS: COMPLETED Date Range: 09/19/08 THRU 09/19/08 Run Date: 09/19/08@10:16:58
Total Batch Credit: $135.00
         Drug: BACLOFEN 10MG TABS
                                                Credit Status: DENIED
 Manufacturer: TEST MFR
                                             Credit Amount:
                                                Exp. Date: 09/15/09
         NDC: 00028-0023-01
 Rtrn Ord Qty: 3 BOTTLE
                                                 Created By: USER, ONE
Rtrn Disp Qty: 3 TABLET
                                                  Created On: 09/19/08
         UPC:
                                               Upd Inventory: NO
  Return Rsn: DAMAGED
     Drug: MEDROXYPROGESTERONE 100MG Credit Status: ACTUAL
 Manufacturer: TEST MFR
          NDC: 00009-0248-02
                                                Credit Amount: $60.00 (ACTUAL)
                                                    Exp. Date: 10/31/09
 Rtrn Ord Qty: 15 BOX
Rtrn Disp Qty: 15 VIAL
                                                   Created By: USER, ONE
Rtrn Disp Qty: 15 VIAL
                                                   Created On: 09/19/08
         UPC:
                                                Upd Inventory: NO
   Return Rsn: DAMAGED
 Press ENTER to Continue or ^ to Exit:
Return Drug Credit Report (DETAILED)
                                                                             Page: 2
PHARM LOCATION: OUTPATIENTNO Inpatient or Outpatient Sit BATCH #: 0908-020
CONTRACTOR/MFR: MORRISON CONTRACTING SERVICES STATUS: COMPLETED
Date Range: 09/19/08 THRU 09/19/08
                                                         Run Date: 09/19/08@10:17:13
Total Batch Credit: $135.00
Drug: MEPERIDINE 50MG TAB

Manufacturer: TEST MFR

NDC: 00555-0381-04

Rtrn Ord Qty: 5 BOTTLE

Rtrn Disp Qty: 2500 TABLET

Credit Status: ACTUAL

Credit Amount: $75.00 (ACTUAL)

Exp. Date: 07/01/08

Created By: USER,ONE

Created On: 09/19/08
                                                Exp. Date: 077027
Created By: USER,ONE
Created On: 09/19/08
         UPC:
                                               Upd Inventory: NO
  Return Rsn: EXPIRED
Enter RETURN to continue or '^' to exit:
```